

LIFT BUS SERVICE INTERRUPTIONS & RESOLUTIONS

[REGULAR –SERVICE]

March 16, 2012 THRU April 15, 2013

DATE INCIDENT START TIME	BUS# Route	LOCATION	PROBLEM & RESOLUTION	DELAY	SUPERVISOR UNIT # AND RESPONSE TIME
3-18-13 11:40	5441/ Y9	Silver Spring Station	Ramp failed, patron was accommodated by 5437 (MY-03)	9mins	260 responded 11:45, clear 11:49
3-22-13 8:55	4253/ V14	Mason Street & Gateway Blvd.	Lift failed, patron boarded 6042 (LV-20)	32mins	168 responded 9:10, clear 9:27
4-05-13 16:59	4246/ U2	Minnesota Ave. & Clay St. S.E	Lift out of order, patron was accommodated by 6112 (PU-30)	41mins	131 responded 17:05, clear 17:40
4-08-13 14:38	5314/ 70	9 th & Constitution Ave	Lift out of order, patron was accommodated by 5311 (N- 706)	20mins	None, cleared 14:58
4-15-13 10:18	5303/ 70	7 th & Hst. N.W	Lift out of order, patron was accommodated by 5311 (N-701)	12mins	305 responded 10:56 Cleared 10:30
4-14-13	4218/ F4	Phil Ave. & Maple Ave	Lift out of order, patron was accommodated by 6163 (LF-42)	24mins	310 responded 11:00 cleared 11:04