

LIFT BUS SERVICE INTERRUPTIONS & RESOLUTIONS
[REGULAR –SERVICE]
June 16, 2013 THRU July 15, 2013

DATE INCIDENT START TIME	BUS# Route	LOCATION	PROBLEM & RESOLUTION	DELAY	SUPERVISOR UNIT # AND RESPONSE TIME
6-22-13 08:24	5308/N -701 70	Georgia Avenue & Kennedy Street, N.W.	Lift stuck out /customers assisted E&D off the bus	29mins	Unit 154, cleared 08:40
6-29-2013 15:54	2509 BX-32 X2	11 th Street & H Street N.E.	Operator refused E&D to board. Patron was not at location to board bus 2570 BX-30	16mins	Unit 151, cleared 16:10
6-29-2013 17:16	6575 SW-40 W-4	Alabama Avenue & Angier Pl. S.E	Operator would not accommodate wheelchair patron. Wheelchair patron got his/her own ride.	33mins	Unit 158, cleared 17:43
7/3/2013 08:11	2169 R-801	Duke Street & Foxchase	Lift Stuck out/ R-800 Bus 2142 accommodated	12mins.	Unit 163, cleared 08:23
7/12/2013 10:25	5318 N-704	Georgia Ave. & Kennedy N.W.	Lift Stuck Out/ E&D alighted	5mins.	Unit 304, cleared 10:33