

LIFT BUS SERVICE INTERRUPTIONS & RESOLUTIONS
[REGULAR –SERVICE]
April 16, 2012 THRU May 15, 2013

DATE INCIDENT START TIME	BUS# Route	LOCATION	PROBLEM & RESOLUTION	DELAY	SUPERVISOR UNIT # AND RESPONSE TIME
4-17-13 16:47	4225/ C4	Wheaton Station	Lift failed, patron was accommodated by (MC-40)	8mins	None, cleared 16:47
4-30-13 10:00	4221/ A12	P.G Hospital	Lift failed, manager was sent to the location. Patron was not at the location.	0mins	310 responded 10:25, clear 10:47
5-03-13 16:38	2173/ 10B	Braddock Rd. Station	Lift will not deploy, patron was accommodated by following bus.	32mins	None, cleared 17:06
5-04-13 13:11	2230/ E2	Kennedy Street & Georgia Ave	Lift out of order, patron was accommodated by following bus.	24mins	304 responded 13:19, clear 13:35
5-6-13 11:30	4211/ T18	New Carrollton Station	Lift out of order, patron was accommodated by 7002 LT-40	22mins	168 responded 11:38 Cleared 11:52