WMATA Accessibility Advisory Committee

Monthly Synopsis of WMATA Elevator and Escalator Performance

Reporting Date: 15 April 2016

Subject: Office of Elevator and Escalator

Monthly Statistics for Period Spanning

16 March 2016 - 15 April 2016

From: Tiffany Stewart

Office of Elevator and Escalator

Via: Lonnie Murray, General Superintendent

Office of Elevator and Escalator

and

Mitchell Nici, Asst. General Superintendent

Office of Elevator and Escalator

To: Accessibility Advisory Committee (AAC)

Performance Synopsis for Period Spanning 16 March 2016 - 15 April 2016

	<u>Elevator</u>	<u>Escalator</u>
System Availability (Overall)	97.2%	93.9%
Scheduled Availability (Excludes CIP & Sch. Outages)	98.9%	97.5%
MTBF (Mean Time Between Failures) Hrs.	435.5	198.2
MTTR (Mean Time to Repair) Hrs.	4.7	4.9
Total Number of Failures	404	2,471

System Availability - Availability inclusive of both scheduled and unscheduled work

Scheduled Availability - Availability exclusive of scheduled work

Scheduled work - Includes CIP's, Inspections, and similar work that is planned in advance

MTBF - Is the elapsed time between failures during a systems operating time

MTTR - Is the average time required to repair a failure

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FY 2015 Q3/Q4	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	<u>JUN</u>	Avg. of Q3
Elevators							
Sys. Avail	96.5%	97.2%	98.0%	97.4%	96.8%	96.4%	97.0%
Sch. Avail	98.0%	98.6%	98.9%	99.0%	98.7%	98.4%	98.6%
Escalators							
Sys. Avail	93.0%	93.9%	94.0%	94.0%	93.4%	93.8%	93.7%
Sch. Avail	96.7%	97.4%	97.7%	97.8%	97.5%	97.4%	97.4%

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Sys. Avail Sch. Avail 90.3% 93.9% 90.1% 93.3% 90.2% 95.1% 91.5% 95.2% 92.8% 95.8% 91.3% 94.9% FY 2013 Q1/Q2 Elevators JUL Sch. Avail AUG 97.5% SEP 97.2% OCT 97.3% NOV 97.5% DEC 97.1% Avg. of Q1/Q2 Escalators Sys. Avail 90.5% 99.9% 99.3% 99.0% 98.4% 99.9% Escalators Sys. Avail 90.2% 89.3% 87.6% 87.8% 90.2% 90.8% 89.3% Sch. Avail 93.6% 93.0% 91.5% 90.9% 93.1% 93.8% 89.3% Sch. Avail 93.6% 96.9% 90.9% 93.1% 93.8% 89.3% Sch. Avail 93.6% 96.8% 96.9% 98.0% 0.0% 96.3% Sys. Avail 96.0% 96.8% 98.7% 98.7% 0.0% 96.3% Sys. Avail 93.6% 94.3% 94.3% 91.2% 0.0% 89.4% Sch. Avail 96.2% 94.3% 95.1% 96.0% 96.8% 96.0%	Sch. Avail							
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Elevators Sys. Avail 97.5% 97.2% 97.3% 97.5% 97.6% 97.1% 97.4% 98.9% 99.1% 99.3% 99.0% 98.4% 98.9% 98.9% 99.1% 99.3% 99.0% 98.4% 98.9% 89.9% 89.9% 89.3% 87.6% 87.8% 90.2% 90.8% 89.3% 82.6% 89.3% Sch. Avail 93.6% 93.0% 91.5% 90.9% 93.1% 93.8% 92.6%	Sch. Avail	93.9%	93.3%	95.1%	96.2%	95.2%	95.8%	94.9%
Sys. Avail 97.5% 97.2% 97.3% 97.5% 97.6% 97.1% 97.4% Sch. Avail 98.5% 98.9% 99.1% 99.3% 99.0% 98.4% 98.9% Escalators Sys. Avail 90.2% 89.3% 87.6% 87.8% 90.2% 90.8% 89.3% Sch. Avail 93.6% 93.0% 91.5% 90.9% 93.1% 93.8% 92.6% FY 2012 Q3/Q4 JAN FEB MAR APR MAY JUN Avg. of Q3/Q4 Elevators Sys. Avail 96.0% 96.3% 96.9% 98.0% 0.0% 96.3% Sys. Avail 96.0% 96.3% 98.7% 90.0% 0.0% 97.9% Escalators Sys. Avail 89.0% 89.7% 90.3% 91.2% 0.0% 89.4% Sys. Avail 93.6% 89.4% 89.7% 90.3% 91.2% 0.0% 89.4% Sys. Avail 96.6% 95.0% 95.7% 96.8% 96.0%								
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Sys. Avail 96.0% 96.6% 96.3% 96.9% 98.0% 0.0% 96.3% 97.9%	Elevators Sys. Avail Sch. Avail Escalators	97.5% 98.5%	97.2% 98.9%	97.3% 99.1%	97.5% 99.3%	97.6% 99.0%	97.1% 98.4%	97.4% 98.9%
Sys. Avail 96.0% 96.6% 96.3% 96.9% 98.0% 0.0% 96.3% 97.9%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	97.5% 98.5% 90.2%	97.2% 98.9% 89.3%	97.3% 99.1% 87.6%	97.5% 99.3% 87.8%	97.6% 99.0% 90.2%	97.1% 98.4% 90.8%	97.4% 98.9% 89.3%
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Sys. Avail 89.0% 89.4% 89.7% 90.3% 91.2% 0.0% 89.4% Sch. Avail 93.6% 94.3% 94.2% 94.3% 95.1% 0.0% 94.0% FY 2012 Q1/Q2 JUL AUG SEP OCT NOV DEC Avg. of Q1/Q2 Elevators Sys. Avail 96.2% 94.7% 95.2% 95.7% 96.8% 96.0% 95.8% Sch. Avail 96.6% 95.0% 95.3% 96.2% 97.2% 97.0% 96.2% Escalators Sys. Avail 80.6% 82.4% 86.8% 88.4% 89.5% 88.4% 86.0% Sch. Avail 85.1% 86.4% 90.6% 92.0% 93.1% 92.3% 89.9% FY 2011 Q3/Q4 JAN FEB MAR APR MAY JUN Avg. of Q3/Q4 Elevators Sys. Avail 96.2% 96.0% 97.8% 98.0% 96.9% Sch. Avail 96.3% 96.1% 97.3% 96.3%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6%	97.2% 98.9% 89.3% 93.0%	97.3% 99.1% 87.6% 91.5%	97.5% 99.3% 87.8% 90.9%	97.6% 99.0% 90.2% 93.1%	97.1% 98.4% 90.8% 93.8%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4
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Sys. Avail 96.2% 94.7% 95.2% 95.7% 96.8% 96.0% 95.8% Sch. Avail 96.6% 95.0% 95.3% 96.2% 97.2% 97.0% 96.2% Escalators Sys. Avail 80.6% 82.4% 86.8% 88.4% 89.5% 88.4% 86.0% Sch. Avail 85.1% 86.4% 90.6% 92.0% 93.1% 92.3% 89.9% FY 2011 Q3/Q4 JAN FEB MAR APR MAY JUN Avg. of Q3/Q4 Elevators Sys. Avail 96.2% 96.0% 97.8% 98.0% 96.9% Sch. Avail 96.3% 96.1% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	97.5% 98.5% 90.2% 93.6% 96.0% 97.3% 89.0%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9%
Sch. Avail 96.6% 95.0% 95.3% 96.2% 97.2% 97.0% 96.2% Escalators Sys. Avail 80.6% 82.4% 86.8% 88.4% 89.5% 88.4% 86.0% Sch. Avail 85.1% 86.4% 90.6% 92.0% 93.1% 92.3% 89.9% FY 2011 Q3/Q4 JAN FEB MAR APR MAY JUN Avg. of Q3/Q4 Elevators Sys. Avail 96.2% 96.0% 97.8% 98.0% 96.9% Sch. Avail 96.3% 96.1% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 96.0% 97.3% 89.0% 93.6%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2% 95.1%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0%
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FY 2011 Q3/Q4 JAN FEB MAR APR MAY JUN Avg. of Q3/Q4 Elevators Sys. Avail 96.2% 96.0% 97.2% 96.2% 97.8% 98.0% 96.9% Sch. Avail 96.3% 96.1% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6% 96.0% 97.3% 89.0% 93.6%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2% 95.1% NOV	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% 0.0%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2
Elevators Sys. Avail 96.2% 96.0% 97.2% 96.2% 97.8% 98.0% 96.9% Sch. Avail 96.3% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 96.0% 97.3% 89.0% 93.6% 96.2% 96.6% 80.6%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% SEP 95.2% 95.3% 86.8%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% DEC 96.0% 97.0% 88.4%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0%
Sys. Avail 96.2% 96.0% 97.2% 96.2% 97.8% 98.0% 96.9% Sch. Avail 96.3% 96.1% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 96.0% 97.3% 89.0% 93.6% 96.2% 96.6% 80.6%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% SEP 95.2% 95.3% 86.8%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% DEC 96.0% 97.0% 88.4%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0%
Sch. Avail 96.3% 96.1% 97.3% 96.3% 97.8% 98.1% 97.0% Escalators Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 96.0% 97.3% 89.0% 93.6% 96.2% 96.6% 80.6% 85.1%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0% 82.4% 86.4%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% \$\frac{SEP}{95.2\text{9}}\$ 95.3% 86.8% 90.6%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4% 92.0%	97.6% 99.0% 90.2% 93.1% 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5% 93.1%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% DEC 96.0% 97.0% 88.4% 92.3%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0% 89.9%
Sys. Avail 87.5% 87.0% 86.6% 84.6% 81.5% 83.1% 85.1%	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Escalators Sys. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 97.3% 89.0% 93.6% 96.2% 96.6% 80.6% 85.1%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0% 82.4% 86.4%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% SEP 95.2% 95.3% 86.8% 90.6%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4% 92.0%	97.6% 99.0% 90.2% 93.1% 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5% 93.1%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% 0.0% 96.0% 97.0% 88.4% 92.3%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0% 89.9%
	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 97.3% 89.0% 93.6% 96.2% 96.2% 80.6% 85.1%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0% 82.4% 86.4% FEB 96.0%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% SEP 95.2% 95.3% 86.8% 90.6% MAR 97.2%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4% 92.0% APR 96.2%	97.6% 99.0% 90.2% 93.1% 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5% 93.1%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% 0.0% 96.0% 97.0% 88.4% 92.3% JUN 98.0%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0% 89.9% Avg. of Q3/Q4 96.9%
	Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q3/Q4 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail FY 2012 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	97.5% 98.5% 90.2% 93.6% 93.6% 97.3% 89.0% 93.6% 96.2% 96.6% 80.6% 85.1%	97.2% 98.9% 89.3% 93.0% FEB 96.6% 98.3% 89.4% 94.3% AUG 94.7% 95.0% 82.4% 86.4% FEB 96.0% 96.1%	97.3% 99.1% 87.6% 91.5% MAR 96.3% 98.0% 89.7% 94.2% SEP 95.2% 95.3% 86.8% 90.6% MAR 97.2% 97.3%	97.5% 99.3% 87.8% 90.9% APR 96.9% 98.7% 90.3% 94.3% OCT 95.7% 96.2% 88.4% 92.0% APR 96.2% 96.3%	97.6% 99.0% 90.2% 93.1% MAY 98.0% 98.7% 91.2% 95.1% NOV 96.8% 97.2% 89.5% 93.1% MAY 97.8%	97.1% 98.4% 90.8% 93.8% JUN 0.0% 0.0% 0.0% 0.0% 0.0% 96.0% 97.0% 88.4% 92.3% JUN 98.0% 98.1%	97.4% 98.9% 89.3% 92.6% Avg. of Q3/Q4 96.3% 97.9% 89.4% 94.0% Avg. of Q1/Q2 95.8% 96.2% 86.0% 89.9% Avg. of Q3/Q4 96.9% 97.0%

FY 2011 Q1/Q2	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>	<u>OCT</u>	<u>NOV</u>	DEC	Avg. of Q1/Q2
Elevators							
Sys. Avail	95.5%	94.6%	95.9%	96.4%	96.9%	96.6%	96.0%
Sch. Avail	95.5%	95.0%	96.8%	97.2%	97.0%	96.6%	96.3%
Escalators							
Sys. Avail	88.6%	89.4%	89.4%	87.4%	88.5%	89.4%	88.8%
Sch. Avail	91.2%	91.6%	91.3%	89.3%	90.5%	92.4%	91.0%
FY 2010 Q3/Q4	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	<u>JUN</u>	Avg. of Q3/Q4
FY 2010 Q3/Q4 Elevators	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	<u>JUN</u>	Avg. of Q3/Q4
	JAN 97.3%	FEB 97.8%	MAR 97.3%	APR 97.8%	MAY 97.1%	<u>JUN</u> 96.7%	<u>Avg. of Q3/Q4</u> 97.4%
Elevators							
Elevators Sys. Avail	97.3%	97.8%	97.3%	97.8%	97.1%	96.7%	97.4%
Elevators Sys. Avail Sch. Avail	97.3%	97.8%	97.3%	97.8%	97.1%	96.7%	97.4%

FY 2010 Q1/Q2	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	Avg. of Q
Elevators							
Sys. Avail	96.6%	94.7%	93.1%	96.9%	95.8%	97.1%	95.7%
Sch. Avail	96.7%	94.7%	93.1%	97.1%	95.9%	97.1%	95.8%
Escalators							
Sys. Avail	88.9%	89.9%	90.1%	90.4%	91.3%	91.8%	90.4%
Sch. Avail	91.0%	92.1%	92.8%	93.4%	93.9%	94.1%	92.9%