



AAC

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

**Bus/Rail Subcommittee Meeting
Monday, September 11, 2017
4:00 p.m. to 6:00 p.m.**

Agenda

- 4:00 p.m. Call to Order and Introductions
Edward McEntee, 2nd Vice-Chair
- 4:05 p.m. Review and Approval of Agenda and Prior Meeting Minutes
- 4:10 p.m. Public Comment Period
- 4:30 p.m. Ombudsman's Report
- 4:45 p.m. Metrobus - State of Good Operations (Update)
Jim Hamre, Director, Bus Planning
- 5:05 p.m. Trip Planner Voice Application
Barbara Moulton, Senior Director, Department of Customer Service, Communication & Marketing
Scott Raccina, Director, Office of Customer Service
- 5:35 p.m. BRS Administrative Process Discussion
B. Moore Gwynn, Department of Access Services
- The Committee Role and Structure
 - Appointments
 - Work Plans
- 5:50 p.m. New Business
- 6:00 p.m. Adjournment