



600 Fifth Street NW Washington, DC 20001 202-962-6060

BUS AND RAIL SUBCOMMITTEE MINUTES STATUS OF RECOMMENDATIONS AND ACTIONS

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
2012 – 26	Metro's response to Metrorail Lighting	12/12/11	Station Lighting Work Group met on 2/13/2012; Next meeting is scheduled for June 2012 and information to be reviewed at the July 2012 meeting.	
2012 - 17	Construction fencing and signage (people with visual disabilities)	6/11/12		
2012 – 11	Priority Seating Public Education Campaign	6/11/12		
2012 – 32	Shuttle response to Elevator Outages	6/11/12		
2012 – 35	Rush Plus	6/11/12		

COMPLETED BUS and RAIL SUBCOMMITTEE WORK PLAN ITEMS STATUS OF RECOMMENDATIONS AND ACTIONS

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
2012 – 1	Develop and present BRS work plan for AAC approval	7/11/11	Approved by the full AAC - Completed	7/11/11
2012 – 2	Meeting to discuss 7000 Car Series Accessibility Features	7/11/11	Completed	8/8/11
2012 – 3	Report on Travel Training Forum	7/11/11	Completed	7/11/11
2012 – 4	Establish monthly written travel training report including ridership statistics	8/8/11	Completed	8/8/11
2012 – 5	Metro presentation on Union Station Rehabilitation Project	8/8/11	Completed	8/8/11
2012 – 6	Report on Metro's Customer Complaint Process	9/12/11	Completed	9/12/11
2012 – 7	Discuss increased PIDS information on track outages	9/12/11	Completed	9/12/11
2012 - 20	Skip Stop announcements	9/12/11	Completed	9/12/11
2012 – 15	Elevator outage announcements on Metrorail	4/9/12	Completed	9/12/11
2012- 22	Report on Metro's Customer Complaint Process with Depart. of Bus Transportation	10/11/11	Completed	10/11/11
2012-23	Customer Complaint & Feedback Service	10/11/11	Completed	10/11/11

Bus/Rail Subcommittee Status of Recommendations and Actions Meeting: May 14, 2012

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
	Agreement			
2012 - 24	Regional Travel Training Report	10/11/11	Completed	10/11/11
2012 – 8	Meet with National Capital Citizens with Low Vision regarding Metrorail signage and lighting	11/14/11	Completed	11/14/11
2012 - 13	Discuss Metrorail station signage	11/14/11	Completed	11/14/11
2012 – 18	Metro's Customer Complaint Process	12/12/11	Completed	12/12/11
2012 – 19	Accessible Signage – bus number	12/12/11	Demonstration by Phil Wallace. Completed.	12/12/11
2012 – 9	Presentation from Metro on bus stop accessibility and coordination	1/9/12	Completed	1/9/12
2012 – 10	Status update on Bus Stop Improvement Grant	1/9/12	Completed	1/9/12
2012 – 16	Presentation from local Public Works Department on bus stop accessibility	2/13/12	Presentation by Prince George's County Department of Public Works & Transportation. Completed	2/13/12
2012 – 31	Presentation on Blue/Yellow Rush Hour Plus from Metro's Office of Long-Range Planning	2/13/12	Demonstration by Tom Harrington. Completed	2/13/12
2012 – 30	TTY Service in the Metrorail system	3/12/12	Presentation by Al Pegram	3/12/12
2012 – 12	Discuss Metrorail train station arrival and departure announcements	3/12/12	Presentation by Paul Bumbry	3/12/12
2012 - 25	Metro's response to elevator auto-dispatch	11/12/11	Customer comments from 11/7/11. Discussed at 12/12/11 meeting. Presentation by Rodrigo Bitar	3/12/12

Bus/Rail Subcommittee Status of Recommendations and Actions Meeting: May 14, 2012

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
2012- 21	Revision to the Consumer Guide on Metrobus and Metrorail	12/12/11	Completed	4/9/12
2012 – 28	A review of Metro bus and rail ADA Sensitivity Training Program materials	4/9/12	Presentation by Rita Davis and Ruth Solomon	4/9/12
2012 – 14	Metrorail 7000 series and Brake Maintenance (Update)	4/9/12	Presentation by Joseph Reynolds and Debo Ogunrinde	4/9/12
2012 – 27	Emergency Preparedness in the transportation system	5/14/12	Presentation and demonstration by Ron Bodmer	5/14/12
2012 – 33	Enhanced Bus announcements	5/14/12	Presentation and demonstration by Jim Hamre	5/14/12
2012 – 34	Signage at Bus Bays in Metrorail stations	5/14/12	Presentation by Jim Hamre	5/14/12