

600 Fifth Street NW Washington, DC 20001 202-962-6060

## FY13 BUS AND RAIL SUBCOMMITTEE MINUTES WORK PLAN ITEMS STATUS OF RECOMMENDATIONS AND ACTIONS

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
2013 – 17	Customer Comments - streamlining the compliment feedback process	1/14/13	Update on 2/11/13	
2013 – 13	Train Operator announcements (Update)	2/11/13	Paul Bumbry	
2013 – 19	Construction (Update)	2/11/13	C. Lopez provides an update on Dunn Loring (accessible paths)	
2013 – 20	Union Station Rehab Project (update)	3/11/13		
2013 – 21	Open Payment System	4/8/13	Transferred from MACS 2013 work plan	
2013 – 23	Work Plan	5/13/13		
2013 – 22	Metrorail and Wheelchair Ergonomics Study (update)	6/10/13	Transferred from MACS 2013 work plan	

## FY13 COMPLETED BUS and RAIL SUBCOMMITTEE WORK PLAN ITEMS STATUS OF RECOMMENDATIONS AND ACTIONS

Info/Action Item Number	Description	Meeting Date	Status	Completion Date
2013 - 2	Human Service providers trip payment procedures	7/9/12	Presentation by Chair Holland	7/9/12
2013 – 3	SmartTrip Card Dispensers	8/13/12	Completed Presentation by Ramon Abramovich	8/13/12
2013 – 4	Shuttle Response to Elevator Outages (Update)	8/13/12	Completed Update from 6/11/12 meeting. Memo.	8/13/12
2013 – 5	Metrorail Platforms Rehabilitation	8/13/12	Completed Presentation by Hitendra Patel	8/13/12
2013 – 23	Customer Survey – Metrobus and Metrorail	9/10/12	Completed Presentation by Alison Simon	9/10/12
2013 – 6	Bus Stop Accessibility (Montgomery County)	9/10/12	Completed Presentation by Stacy Coletta	9/10/12
2013 – 7	Bus Stop Accessibility (Arlington County)	9/10/12	Completed Presentation by Oleg Kotov	9/10/12
2013 - 1	Present BRS work plan for AAC approval	9/10/12	Completed - Finalize plan for approval by AAC in October 2012	9/10/12
2012 – 26	Metro's response to Metrorail Lighting	12/12/11	Completed - Station Lighting Work Group met on 2/13/2012; 6/27/2012; 9/25/12; 10/9/12 and updated BRS on 7/9/12; 9/10/12 and 10/9/12. Voted to move to AAC.	10/9/12
2013 – 23	Bus System Maps	10/9/12	Completed. Presentation by Jim Hamre/ Omar Johnson	10/9/12

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2013 – 18	Consumer Guide on Metrobus and Metrorail (Update)	3/11/13	Completed – Moved to the AAC for approval	10/1/12
2013 – 12	Metrorail 7000 Series railcar (Update)	1/14/13	Completed – Field Trip. Presentation by Joseph Reynolds/Debo Ogunrinde	10/24/12
2013 – 11	SmartTrip Card Dispensers (Update)	11/13/12	Moved to AAC with a report out at the November 2012.	11/13/12
2013 – 8	Bus Stop Accessibility (District of Columbia)	11/13/12	Completed Brett Rouillier	11/13/12
2013 – 9	Bus Stop Accessibility (City of Alexandria)	11/13/12	Completed Pierre Holloman	11/13/12
2013 – 10	Bus Stop Accessibility (Fairfax County)	11/13/12	Completed Andrew Suggs	11/13/12
2013 – 14	Enhanced Bus announcements (Update)	12/10/13	Completed Jim Hamre	12/10/12
2013 – 15	Signage at Bus Bays in Metrorail stations (Update)	12/10/13	Completed Jim Hamre	12/10/12
2013 – 16	Bus Stop Improvement Grant	12/10/13	Completed Al Himes	12/10/12
2013 – 27	Customer Guide to Metrobus and Metrorail (Communication Plan)		Completed - Transferred from AAC 2013 work plan (reference item# 2013–18)	12/10/12