

LIFT BUS SERVICE INTERRUPTIONS & RESOULTIONS
[REGULAR –SERVICE]
December 16, 2012 THRU January 15, 2013

DATE INCIDENT START TIME	BUS# Route	LOCATION	PROBLEM & RESOULTION	DELAY	SUPERVISOR UNIT # AND RESPONSE TIME
12-18-12 11:15	6101/ W4	38 th & Alabama Ave. S.E	Lift out of order, 6107 (PW-41) accommodated passengers	18mins	131 responded 11:19, clear 11:33
12-18-12 23:42	3763/ W2	Martin Luther King & Pomeroy S.E	Lift has no power, bus6427 (SA-53) accommodated passengers	10mins	158 responded 23:45, clear 23:52
12-29-12 16:45	6019/ C4	Wheaton Station	Bull full, patron was not at the location per (MC-40) 6018	0mins	165 responded 16:50, clear 17:01
12-29-12 17:01	4290/ 70	Georgia Ave. & Decatur St. N.W	Bull full, patron was not at the location per 4237 (N-709)	0mins	154 responded 17:10, clear 17:14
1-2-13 11:17	2191/ 53	14 th St. & Oak St. N.W	Bull full, patron was not at the location per manager #154	0mins	154 responded 13:33, clear 13:59

DATE INCIDENT START TIME	BUS# Route	LOCATION	PROBLEM & RESOLUTION	DELAY	SUPERVISOR UNIT # AND RESPONSE TIME
1-3-13 14:46	4295/ 70	Georgia Ave & Buchanan St. N.W	Lift was stuck out; service truck responded and cleared the bus. Passengers were accommodated by the next 70 bus.	46mins	154 responded 14:54, clear 15:32
1-7-13 15:20	4378/ B2	D.C General Hospital	Lift stuck, service truck cleared and the trip ran late	13mins	151 responded 15:25, clear 15:33
1-7-13 15:31	6463/ 52	14 th St. & park Rd.	Bull full, patron was not at the location per manager #304	0mins	304 responded 15:50, clear 15:50
1-11-13 13:07	6359/ 92	Good Hope Rd. & Woodmont Rd.	Bull full, patron was accommodated by bus 6561	7mins	159 responded 13:10, clear 13:14
1-11-13 14:31	2418/ H2	VA Hospital	Bus full; patron was not at the location per the next bus 2326	24mins	151 responded 14:45, clear 14:55
1-12-13 11:27	2447/ 80	18 th St. & G St. N.W	Bus full; patron was accommodated by bus 2379 (B-844)	23mins	132 responded 11:36, clear 11:50