## **WMATA Accessibility Advisory Committee**

## **Monthly Synopsis of WMATA Elevator and Escalator Performance**

Reporting Date: 15 January 2013

**Subject Office of Elevator and Escalator** 

Monthly Statistics for Period Spanning 16 December 2012 - 15 January 2013

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Office of Elevator and Escalator

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Office of Elevator and Escalator

and

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To: Accessibility Advisory Committee (AAC)

## Performance Synopsis for Period Spanning 16 December 2012 - 15 January 2013

	<u>Elevator</u>	<u>Escalator</u>
System Availability (Overall)	97.6%	90.5%
Scheduled Availability (Excludes CIP & Sch. Outages)	99.4%	94.1%
MTBF (Mean Time Between Failures) Hrs.	577.5	160.5
MTTR (Mean Time to Repair) Hrs.	3.6	9.7
Total Number of Failures	264	3,155

System Availability - Availability inclusive of both scheduled and unscheduled work

Scheduled Availability - Availability exclusive of scheduled work

Scheduled work - Includes CIP's, Inspections, and similar work that is planned in advance

MTBF - Is the elapsed time between failures during a systems operating time

MTTR - Is the average time required to repair a failure

## **Historical Data**

FY 2013 Q1/Q2	JUL	AUG	SEP	OCT	NOV	DEC	Avg. of Q1/Q2
Elevators							
Sys. Avail	97.5%	97.2%	97.3%	97.5%	97.6%	97.1%	97.4%
Sch. Avail	98.5%	98.9%	99.1%	99.3%	99.0%	98.4%	98.9%
Escalators							
Sys. Avail	90.2%	89.3%	87.6%	87.8%	90.2%	90.8%	89.3%
Sch. Avail	93.6%	93.0%	91.5%	90.9%	93.1%	93.8%	92.6%
FY 2012 Q3/Q4	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	<u>JUN</u>	Avg. of Q3/Q4
Elevators							
Sys. Avail	96.0%	96.6%	96.3%	96.9%	98.0%	0.0%	96.3%
Sch. Avail	97.3%	98.3%	98.0%	98.7%	98.7%	0.0%	97.9%
Escalators							
Sys. Avail	89.0%	89.4%	89.7%	90.3%	91.2%	0.0%	89.4%
Sch. Avail	93.6%	94.3%	94.2%	94.3%	95.1%	0.0%	94.0%
FY 2012 Q1/Q2	<u>JUL</u>	<u>AUG</u>	SEP	<u>OCT</u>	NOV	DEC	Avg. of Q1/Q2
Elevators							
Sys. Avail	96.2%	94.7%	95.2%	95.7%	96.8%	96.0%	95.8%
Sch. Avail	96.6%	95.0%	95.3%	96.2%	97.2%	97.0%	96.2%
Escalators							
Sys. Avail	80.6%	82.4%	86.8%	88.4%	89.5%	88.4%	86.0%
Sch. Avail	85.1%	86.4%	90.6%	92.0%	93.1%	92.3%	89.9%
FY 2011 Q3/Q4	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	<u>JUN</u>	Avg. of Q3/Q4
Elevators		<u>FEB</u>	MAR	<u>APR</u>	MAY	JUN	Avg. of Q3/Q4
Elevators Sys. Avail	96.2%	96.0%	97.2%	96.2%	97.8%	98.0%	96.9%
Elevators Sys. Avail Sch. Avail							
Elevators Sys. Avail Sch. Avail Escalators	96.2% 96.3%	96.0% 96.1%	97.2% 97.3%	96.2% 96.3%	97.8% 97.8%	98.0% 98.1%	96.9% 97.0%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	96.2% 96.3% 87.5%	96.0% 96.1% 87.0%	97.2% 97.3% 86.6%	96.2% 96.3% 84.6%	97.8% 97.8% 81.5%	98.0% 98.1% 83.1%	96.9% 97.0% 85.1%
Elevators Sys. Avail Sch. Avail Escalators	96.2% 96.3%	96.0% 96.1%	97.2% 97.3%	96.2% 96.3%	97.8% 97.8%	98.0% 98.1%	96.9% 97.0%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7%	96.0% 96.1% 87.0% 88.3%	97.2% 97.3% <b>86.6%</b> 89.5%	96.2% 96.3% <b>84.6%</b> 86.9%	97.8% 97.8% <b>81.5%</b> 84.6%	98.0% 98.1% 83.1% 87.3%	96.9% 97.0% 85.1% 87.9%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5%	96.0% 96.1% 87.0%	97.2% 97.3% 86.6%	96.2% 96.3% 84.6%	97.8% 97.8% 81.5%	98.0% 98.1% 83.1%	96.9% 97.0% 85.1%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7%	96.0% 96.1% 87.0% 88.3%	97.2% 97.3% 86.6% 89.5%	96.2% 96.3% <b>84.6%</b> 86.9%	97.8% 97.8% 81.5% 84.6%	98.0% 98.1% 83.1% 87.3%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail	96.2% 96.3% 87.5% 90.7% JUL 95.5%	96.0% 96.1% 87.0% 88.3% AUG	97.2% 97.3% 86.6% 89.5% SEP	96.2% 96.3% 84.6% 86.9% OCT	97.8% 97.8% 81.5% 84.6% NOV	98.0% 98.1% 83.1% 87.3% DEC	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7%	96.0% 96.1% 87.0% 88.3%	97.2% 97.3% 86.6% 89.5%	96.2% 96.3% <b>84.6%</b> 86.9%	97.8% 97.8% 81.5% 84.6%	98.0% 98.1% 83.1% 87.3%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators	96.2% 96.3% 87.5% 90.7% JUL 95.5%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% JUL 95.5%	96.0% 96.1% 87.0% 88.3% AUG	97.2% 97.3% 86.6% 89.5% SEP	96.2% 96.3% 84.6% 86.9% OCT	97.8% 97.8% 81.5% 84.6% NOV	98.0% 98.1% 83.1% 87.3% DEC	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail	96.2% 96.3% 87.5% 90.7% <b>JUL</b> 95.5% 95.5%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% <b>JUL</b> 95.5% 95.5% 88.6% 91.2%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0% 89.4% 91.6%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8% 89.4% 91.3%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4% 89.3%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0% 88.5% 90.5%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4% 92.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8% 91.0%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% <b>JUL</b> 95.5% 95.5%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Escalators FY 2010 Q3/Q4 Elevators	96.2% 96.3% 87.5% 90.7% JUL 95.5% 95.5% 88.6% 91.2%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0% 89.4% 91.6%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8% 89.4% 91.3%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4% 89.3%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0% 88.5% 90.5%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4% 92.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8% 91.0%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% JUL 95.5% 95.5% 88.6% 91.2%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0% 89.4% 91.6% FEB 97.8%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8% 89.4% 91.3%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4% 89.3%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0% 88.5% 90.5%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4% 92.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8% 91.0% Avg. of Q3/Q4 97.4%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% JUL 95.5% 95.5% 88.6% 91.2%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0% 89.4% 91.6%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8% 89.4% 91.3%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4% 89.3%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0% 88.5% 90.5%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4% 92.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8% 91.0%
Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Sch. Avail  FY 2011 Q1/Q2 Elevators Sys. Avail Sch. Avail Escalators Sys. Avail Escalators Sys. Avail Sch. Avail	96.2% 96.3% 87.5% 90.7% JUL 95.5% 95.5% 88.6% 91.2%	96.0% 96.1% 87.0% 88.3% AUG 94.6% 95.0% 89.4% 91.6% FEB 97.8%	97.2% 97.3% 86.6% 89.5% SEP 95.9% 96.8% 89.4% 91.3%	96.2% 96.3% 84.6% 86.9% OCT 96.4% 97.2% 87.4% 89.3%	97.8% 97.8% 81.5% 84.6% NOV 96.9% 97.0% 88.5% 90.5%	98.0% 98.1% 83.1% 87.3% DEC 96.6% 96.6% 89.4% 92.4%	96.9% 97.0% 85.1% 87.9% Avg. of Q1/Q2 96.0% 96.3% 88.8% 91.0% Avg. of Q3/Q4 97.4%

FY 2010 Q1/Q2	<u>JUL</u>	<u>AUG</u>	SEP	<u>OCT</u>	NOV	DEC	Avg. of Q1/Q2
Elevators							
Sys. Avail	96.6%	94.7%	93.1%	96.9%	95.8%	97.1%	95.7%
Sch. Avail	96.7%	94.7%	93.1%	97.1%	95.9%	97.1%	95.8%
<b>Escalators</b>							
Sys. Avail	88.9%	89.9%	90.1%	90.4%	91.3%	91.8%	90.4%
Sch. Avail	91.0%	92.1%	92.8%	93.4%	93.9%	94.1%	92.9%