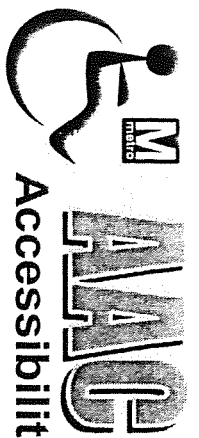


MetroAccess Subcommittee
Status of Recommendations and Actions
Meeting: June 19, 2017

**COMPLETED - FY16 METROACCESS SUBCOMMITTEE WORK PLAN
STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2016-28	Abilities-Ride Final Recommendations	7/18/16	Christiaan Blake	7/18/16
2016-22	Work Plan Update	7/18/16	B. Moore-Gwynn	7/18/16
2016-29	Vehicle Pre-trip Inspection Demonstration	9/19/16	Irving Frye	9/19/16
2016-30	Vehicle Active Safety Package/Drive Cam	9/19/16	Alan Davis	9/19/16
2016-36	MetroAccess ID Card Conversion for Conditionally Eligible Customers	10/17/16	Cheryl O'Konek	10/17/16
2016-31	Travel Coordination with Centers	10/17/16	William Proctor/Alison Anderson	10/17/16
2016-32	MetroAccess Route Trip Insertion Process	11/21/16	MV Transportation	11/21/16
2016-33	OCC Customer Service: Annual Update	11/21/16	MV Transportation	11/21/16
2016-34	Proper Use of Seatbelt Extenders	12/19/16	Alan Davis	12/19/16
2017-4	Meet Your Service Delivery Provider – Transdev	12/19/16	Project Manager	12/19/16
2017-1	MetroAccess Severe Weather Protocol	1/17/17	William Proctor	1/17/17
2017-2	Meet Your Service Delivery Provider – Diamond	1/17/17	Project Manager	1/17/17
2017-3	SmartTrip Cards	2/21/17	Frank Roth	2/21/17
2017-4	Meet Your Service Delivery Provider – First Transit	2/21/17	Project Manager	2/21/17
2017-5	MetroAccess Customer Satisfaction	3/20/17	Jason Minser	3/20/17
2017-6	Customer Education Campaign	3/20/17	Allison Anderson/MTM	3/20/17
2017-7	MetroAccess Passenger Assistance Study	4/17/17	Willis Towers Watson	4/17/17
2017-11	Presentation of New MetroAccess Van	5/15/17	Don Scruggs/Kevin Tolson	5/15/17



Accessibility Advisory Committee

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FY17 METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Presenter	Completion Date
2017-9	Ranger/GPS Mapping System	5/15/17*	Nicole Murray	
2017-10	Implementation of Abilities-Ride	TBD	Christiaan Blake	
2017-11	FY 2018 Work Plan Items/Suggested MetroAccess Customer Guide Inclusions	6/19/17	Allison Anderson	

*The committee requested that this item be tabled until June 2017