



## Accessibility Advisory Committee

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

**Monthly Meeting**  
**Monday, October 7, 2013**  
**5:30 p.m. to 7:30 p.m.**

### Agenda

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| 5:30 p.m. | Call to Order and Introductions<br>Patrick Sheehan, Chairman                                       |
| 5:35 p.m. | Review and Approval of Agenda, Prior Meeting Minutes,<br>and Board Report                          |
| 5:40 p.m. | Metro Pledge to Customers<br>Lynn Bowersox, AGM, Customer Service, Communications<br>and Marketing |
| 6:05 p.m. | Quarterly Meeting with Board Executive Leadership  |
| 6:20 p.m. | Program Access   |
| 6:30 p.m. | Bus/Rail Subcommittee Report<br>Brian Miller, Bus/Rail Subcommittee Chair                          |
| 6:45 p.m. | MetroAccess Subcommittee Report<br>Paul Semelfort, MetroAccess Subcommittee Chair                  |
| 7:05 p.m. | Public Comment Period  |
| 7:30 p.m. | Adjournment  |