



AAC

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

**Monthly Meeting
Monday, February 2, 2015
5:30 p.m. to 7:30 p.m.**

Agenda

- 5:30 p.m. Call to Order and Introductions
Patrick Sheehan, Chairman
- 5:35 p.m. Review and Approval of Agenda, Prior Meeting Minutes,
and Board Report
- 5:40 p.m. Public Comment Period
- 6:05 p.m. Metro's Customer Care Initiative
Barbara Moulton, Director, Office of Customer Care,
- 6:30 p.m. AAC Leadership Quarterly Meeting with Metro's
Executive Board
- 6:45 p.m. Bus/Rail Subcommittee Report
Brian Miller, Bus/Rail Subcommittee Chair
- 7:05 p.m. MetroAccess Subcommittee Report
Paul Semelfort, MetroAccess Subcommittee Chair
- 7:30 p.m. Adjournment