

We're serious about safety.

Metro police, safety officers and staff are in the field daily, keeping an eye out for anything unusual. And you can help. If you witness anything out of the ordinary, tell the train operator, station manager or a Metro police officer. To report an emergency to Metro Transit

Police, call 202-962-2121.

Metrorail Safety



- Safety features
- Emergency procedures
- Suspicious packages or activity

For information about on-site presentations, call 202-962-1057.



INFORMATION ANYTIME 202-637-7000 TTY 202-638-3780



MetroOpensDoors.com

Metro is committed to safety. It's a top priority in everything we do. But to keep Metro as safe as possible, we need your help.

This brochure tells you what you should know about safe Metrorail travel. Read it. Share it with your children. And have a safe ride on Metrorail.

On escalators

Metrorail safety begins the minute you reach a station's escalator. If you're not careful, escalators can truly be dangerous. Most accidents result from slips, trips and falls when someone is in a rush. Here are some smart rules to follow:

- Step carefully over the yellow combplate (the point where the steps and platform meet).
- Hold the handrail and face forward.
- Keep clothing and shoes away from the sides where they might be caught.
- Make sure shoelaces are tied and loose clothing doesn't touch the escalator.
- If you need to stop an escalator, look for the emergency stop buttons near the handrail or the floor at the top and bottom of the escalator.



Know where to find emergency stop buttons.

- If you're with children, hold their hand.
- If you're carrying large packages, or have a stroller or bike, take the elevator.
- Don't sit on the steps.

At the platform

Stand near the center of the platform. That way, you won't have to rush when the train arrives. Watch for the flashing floor lights near the edge; they tell you when a train is coming.

If you see an unusual, unsafe or emergency situation at the platform, please report it to the station manager via the intercom mounted on the designated pylons.



Emergency intercoms are in all stations.

On the tracks

Falls from the platform to the trackbed are rare, but if you find yourself there, don't panic and remember these lifesaving rules:

- If you fall when a train is entering the station, roll beneath the platform edge away from the train and power rail. There is a safety area underneath the platform edge where you will be safe.



If a train is coming, roll under the platform edge.

- Call out for help but do not touch any part of the train or the track.
- Stay there until help arrives. Wait for instructions from a Metro employee. Do not try to climb onto the platform without assistance from a Metro employee.

Boarding the train

- Stand on the red tile (behind the bumpy tile) until the train stops.
- Never run to the train. Be especially careful when it's rained or snowed; wet tile floors can be slippery.



Stand behind the bumpy tile until the train stops.

- Allow people to get off the train before you get on the train.
- Step carefully over the gap between the platform and train.
- Don't try to board after you hear the chimes or an announcement that the doors are closing.
- Train doors don't reopen automatically like elevator doors. Never try to hold the doors open. Keep yourself and personal items clear of the closing doors.



Never try to hold a train door open.

On train cars

Here's what you can do to be safe:

- If you are standing, hold onto the seat-mounted or overhead handrails.
- Never lean against the doors.
- Never open the emergency doors and walk between the cars unless directed to by the train operator or Metro police officer during an emergency.

Anywhere in the system

If you see a suspicious package, stay away from it. Report it to a train operator, Metro police officer, station manager or other Metro employee.

In case of emergency

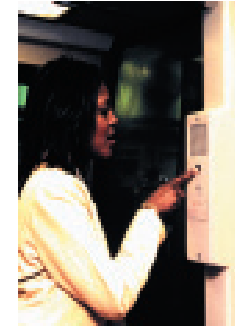
You should be aware of the many safety features on a Metro train should an

emergency situation arise. These safety features include:

Intercoms

To report an unusual situation to the train operator, use the intercom at either end of the car.

- Push and hold the red button and speak into the intercom. To hear responses from the train operator, release the red button.
- Report the rail car number that's on the front of the intercom. Describe the problem clearly and briefly.
- Wait for instructions from the train operator.



Report anything unusual to the train operator using the intercom.

Fire Extinguishers

All rail cars are equipped with a fire extinguisher in the operator's cab. Some cars have another extinguisher beneath the last left-hand seat at the opposite end of the car.

Emergency doors

In most cases, evacuation of a train should be performed under the supervision of the train operator or other Metro employee. Before attempting to open doors, contact the train operator on the intercom at either end of the car and **wait for the train to come to a stop**. If the situation is life-threatening and an immediate evacuation is needed, take the following steps.

1. Inside tunnels:
Use the emergency door release on the side of the tunnel with lights.

Ground level:
Face the front of the train and use the emergency door release on the right hand side of the train.

Elevated track:
Look for the raised walkway; use the emergency door release on that side of the train.
2. Lift the emergency door release cover and pull the red handle down.
3. Slide the left door panel open and step down carefully.
4. Once clear of the train, walk down the raised safety walk to the nearest station.
5. If you encounter movable rails, walk on opposite side of high voltage rail (identified by white cover board) until you are clear of them. Do not touch the high voltage rail.



Pull red handle down.



Slide door open.



Stay on the raised safety walk.