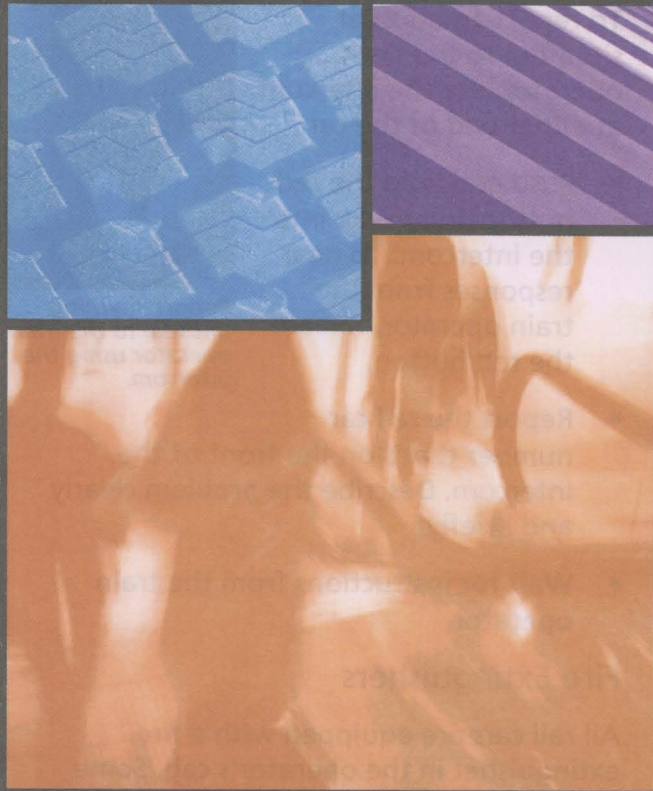


# We're serious about safety.

Metro police, safety officers and staff are in the field daily, keeping an eye out for anything unusual. And you can help. If you witness anything out of the ordinary, tell the train operator, station manager or a Metro police officer. To report an emergency to Metro Transit Police, call 202-962-2121.

## Metrorail Safety



- Safety features
- Emergency procedures
- Suspicious packages or activity

For information about on-site presentations, call 202-962-1057.



INFORMATION ANYTIME 202-637-7000



TTY 202-638-3780

MetroOpensDoors.com

Metro is committed to safety. It's a top priority in everything we do. But to keep Metro as safe as possible, we need your help. This brochure tells you what you should know about safe Metrorail travel. Read it. Share it with your children. And have a safe ride on Metrorail.

### On escalators

Metrorail safety begins the minute you reach a station's escalator. If you're not careful, escalators can truly be dangerous. Most accidents result from slips, trips and falls when someone is in a rush. Here are some smart rules to follow:

- Step carefully over the yellow combplate (the point where the steps and platform meet).
- Hold the handrail and face forward.
- Keep clothing and shoes away from the sides where they might be caught.
- Make sure shoelaces are tied and loose clothing doesn't touch the escalator.
- If you need to stop an escalator, look for the emergency stop buttons near the handrail or the floor at the top and bottom of the escalator.



Know where to find emergency stop buttons.

- If you're with children, hold their hand.
- If you're carrying large packages, or have a stroller or bike, take the elevator.
- Don't sit on the steps.

### At the platform

Stand near the center of the platform. That way, you won't have to rush when the train arrives. Watch for the flashing floor lights near the edge; they tell you when a train is coming.

If you see an unusual, unsafe or emergency situation at the platform, please report it to the station manager via the intercom mounted on the designated pylons.



Emergency intercoms are in all stations.

