



RED LINE ACCIDENT INVESTIGATION

What we've learned so far and what we're doing to keep Metro as safe as possible

While the National Transportation Safety Board (NTSB) continues its investigation into the June 22 accident on Metro's Red Line, we want to update you on what we've discovered, what we're doing and how it will affect your trip. But it's important to remember that we're initiating these interim measures until the NTSB determines the root cause of the accident.

What we've done since the accident.

- Switched to manual operation on all trains on all lines.
- Began running a computerized report twice a day and after each rush hour to take a closer look at track circuitry.
- Set a higher standard for circuit performance.

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- In some instances, we are turning certain circuits off to increase safety. The train passing through such a circuit is still visible by the controllers. Also, they maintain control via radio contact as the train passes through the circuit (which is only 400 to 1000 feet long).

What this means to you.

- All this means that trains will sometimes move slower through certain sections of the rail system, just like passing through a work zone on a highway. Expect that, on average, we will investigate two to four track circuits on any given day. That means trains will have to travel more slowly in those areas. Keep in mind, the locations will vary daily depending on the level of review and work that is going on.
- We realize it's inconvenient, but this additional review, inspection and maintenance is all part of fulfilling the NTSB's recommendations and making your ride on Metro as safe as possible.
- More than ever before, we thank you for your patience and understanding.

For more information, visit our Web site.

We have updates on the investigation and information about ongoing work on the rail system posted online at MetroOpensDoors.com.