Metro Ridership Snapshot

October 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority

Table of Contents

● Rail Ridership

● Bus Ridership

● Parking Utilization

● **Online Ridership Data Portal**

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **two years ago** – to compare back to pre-pandemic ridership data. For more details, see How to Use and Interpret Metro Ridership Data

Bus ridership shown here is from Metro's automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.

Overall Ridership in October

- **Ridership continued its gradual recovery on bus. On rail, ridership was negatively impacted by suspension of 7000-series trains starting mid-month.**
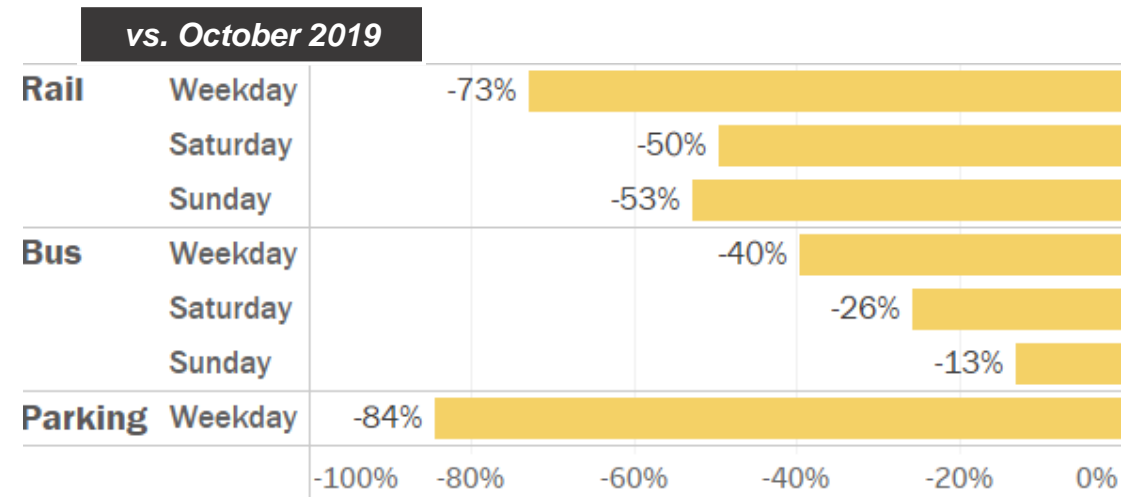
- **Rail**
  - At 27% of pre-pandemic levels on weekdays, about 50% on weekends

- **Bus**
  - At 60% of pre-pandemic levels on weekdays, with ridership closer to pre-pandemic levels on Sundays
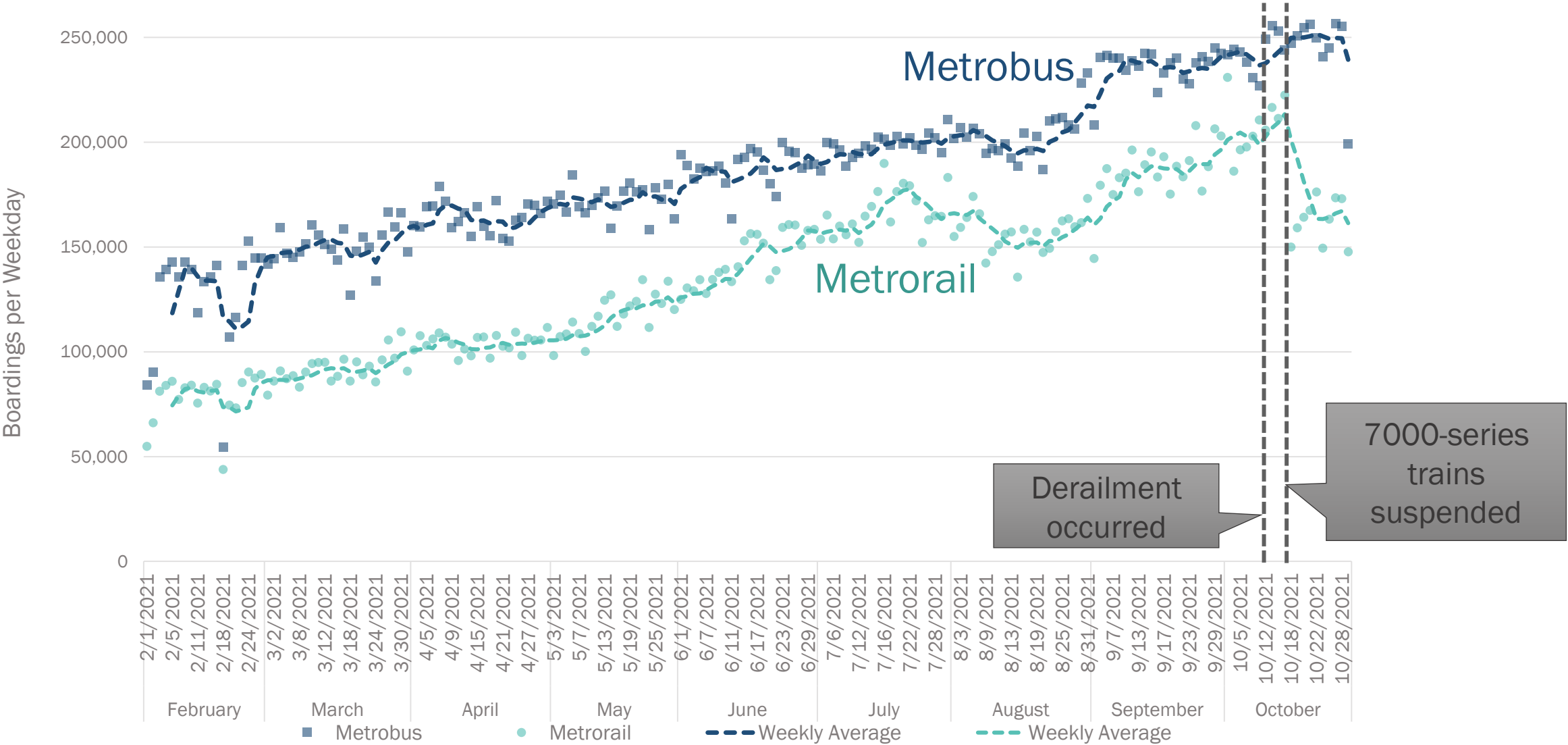
- **Parking**
  - Usage at 16% of pre-pandemic levels

vs. October 2019

Rail	Weekday	-73%
	Saturday	-50%
	Sunday	-53%
Bus	Weekday	-40%
	Saturday	-26%
	Sunday	-13%
Parking	Weekday	-84%

October 2021 Averages	Weekday	Saturday	Sunday
Rail	185,000	148,000	101,000
Bus (APC)	244,000	148,000	120,000
Parking	7,000		

Ridership Steadily Increasing Since February

Boardings per Weekday

Metrobus

Metrorail

Derailment occurred

7000-series trains suspended

250,000
200,000
150,000
100,000
50,000
0

February · March · April · May · June · July · August · September · October

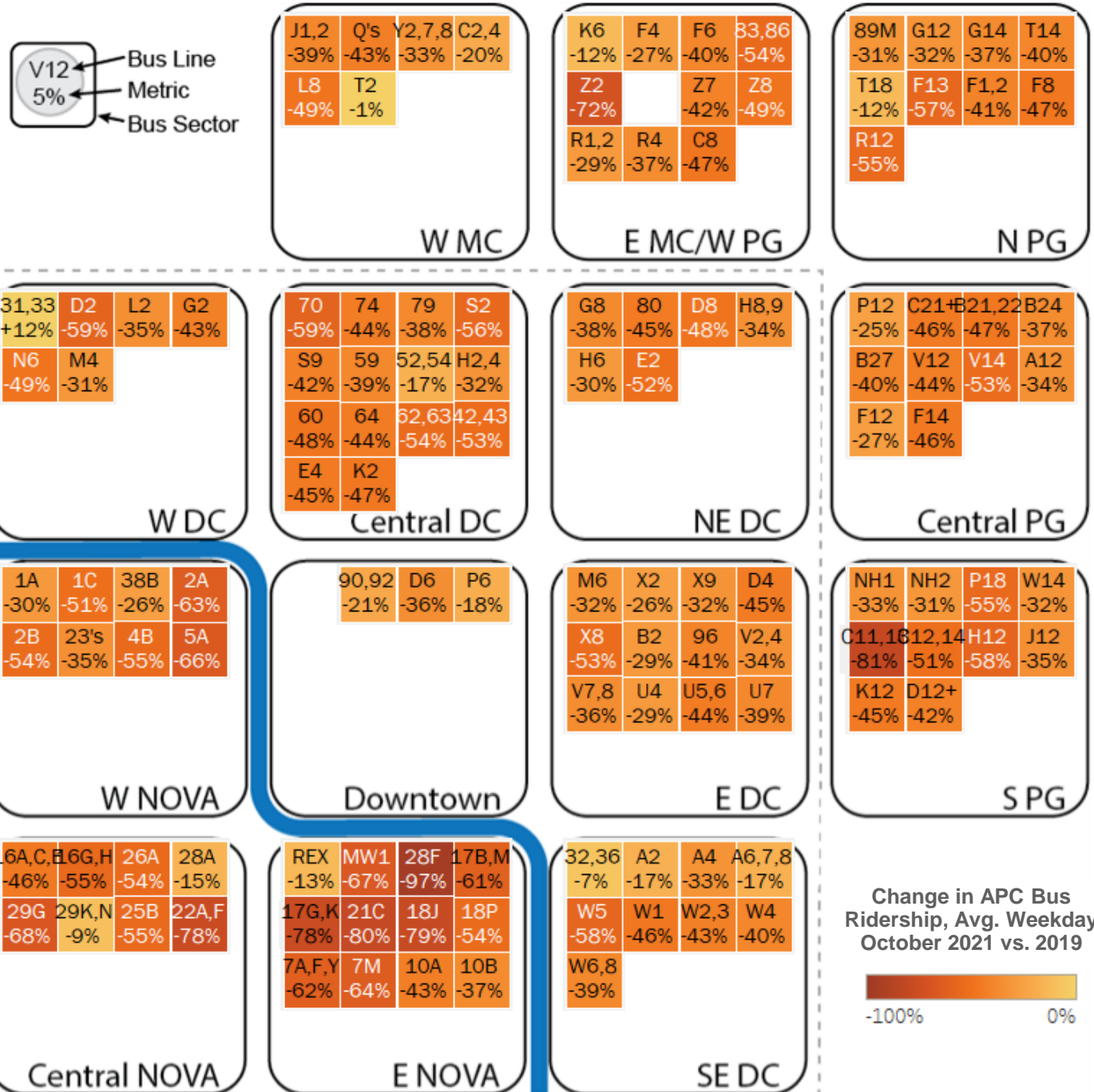■ Metrobus   ● Metrorail   - - Weekly Average   - - Weekly Average

Metrorail Ridership

- **Ridership at 27% of pre-pandemic levels on weekdays**

- **Ridership on weekends about 50% of pre-pandemic levels**

- **Notes:**
  - Shady Grove and Rockville closed for repairs. Ridership at Twinbrook impacted by shuttle bus operations.
  - A derailment occurred on October 12, 2021 and 7000-series trains were suspended on October 18, 2021. Rail service reduced by over 50%.

Change in rail ridership, average weekday October 2021 vs. 2019

-100%   -50%

Metrobus Ridership

- **Ridership at 60% of pre-pandemic levels on weekdays**

- **Stronger retention on weekends - around 74% of pre-pandemic levels on Saturdays and 87% of pre-pandemic levels on Sundays**

- **Notes:**
  - No major service updates in October 2021. Bus <u>service</u> levels remained around 93% of pre-COVID levels on weekdays, 110-125% on weekends

Change in APC Bus Ridership, Avg. Weekday October 2021 vs. 2019

Bus ridership based on Automatic Passenger Counter data

Metro Parking Transactions

- **Parking transactions significantly below pre-pandemic levels**

- **Most stations are at around 15 - 20% recovered with a few stations having higher recovery rates**

- **Notes:**
  - Shady Grove and Rockville closed for repairs from mid-September until early December 2021.

Paid Parking Transactions, Average Weekday, October 2021 vs. 2019

-100%   -50%