

Metro Ridership Snapshot

October 2020



Washington Metropolitan Area Transit Authority

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Note: Bus ridership data shown in this report is based on raw data from Automatic Passenger Counters installed on both front and rear doors. The data is partially processed and is preliminary. Bus ridership data shown on the Online Ridership Data Portal on WMATA's website is based on the farebox system, which is very low during rear-door boarding and waived fares.

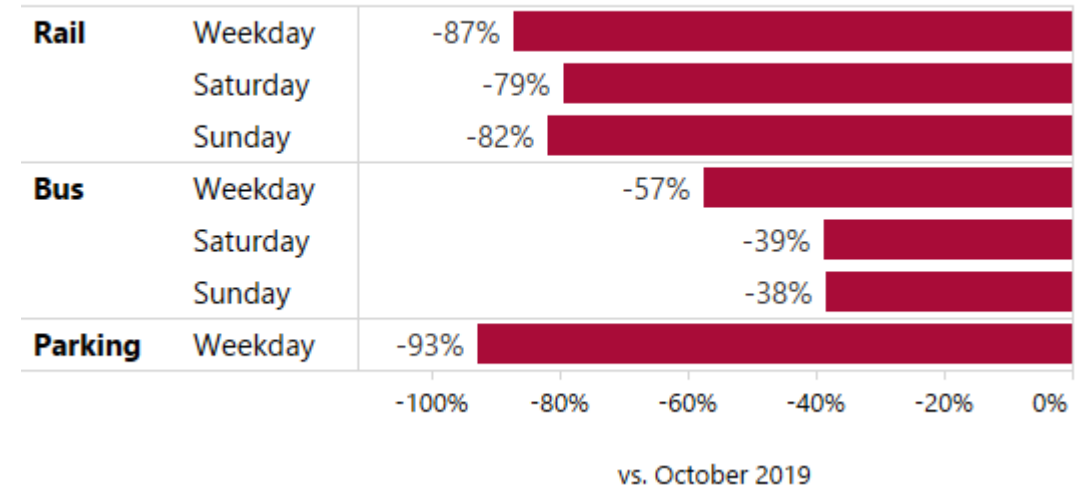
More ridership data related to COVID-19 is available on www.wmata.com/covidstats

Note: all percentage changes in this document represent year-over-year changes in farebox-based ridership, compared to the same time, location, and day type last year. For more details, see [How to Use and Interpret Metro Ridership Data](#)

Overall Ridership in October

- **Continuing impacts from COVID-19**
- **Rail**
 - Ridership 87% lower than 2019
- **Bus**
 - Ridership 57% lower than 2019 on weekdays
 - 38-39% lower than 2019 on weekends
 - Fares waived, rear-door boarding
 - *Note: This report shows preliminary bus APC data; online portal shows farebox data (operator-logged boardings only)*
- **Parking**
 - Usage 93% lower than 2019

October 2020 Change in Ridership



October 2020 Averages	Weekday	Saturday	Sunday
Rail	87,000	60,000	39,000
Bus	160,000	117,000	82,000
Parking	3,200		



Metrorail Ridership

- Ridership significantly lower than last year due to COVID-19
- Ridership retention higher on eastern side of the region
- Notes:
 - Some reductions in frequencies, and hours of operation compared to 2019



Metrobus Ridership

- Weekday ridership 57% lower than 2019 levels
- Stronger retention on weekends - 60% of pre-COVID ridership retained on weekends
- Reduced service due to COVID-19:
 - Bus service around 75% of pre-COVID levels. Some routes suspended.
 - No fares charged; rear-door boarding continued. (Farebox data consists of operator-recorded ridership only.)

