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March 19, 2015

Chairman Downey & WMATA Board Members:

March has been a busy month for the RAC. We have learned a lot and have work underway toward initiatives we are tackling for the year.

Ron Bodmer, the Director of MTPD's Office of Emergency Management, presented a wealth of information at our monthly meeting of the full RAC. He educated us on the wide array of emergency scenarios, each of which requires an extensive amount of coordinated planning, preparation and response. RAC members have accepted the invitation to participate in the next quarterly emergency drill on April 19th at the Greenbelt station. Mr. Bodmer has asked for our input on what more his team can do for riders, and we welcome the opportunity to provide that.

Chairman Downey also came to our full RAC meeting this month. As a Board advisory council, it's always good for the entire group to have a face of the Board as we work to provide our perspective. Mr. Downey shared some of his own perspective with us, and we had time to ask quite a few questions, to acquaint us more with him and with the work of the WMATA Board and Staff.

During March, the RAC's four standing committees have been fine-tuning their work plans for the year, and many of those efforts are underway. Our Programs, Projects and Planning Committee (PPP) has met jointly with the AAC to address priority seating issues, and they have met with Brian Anderson, WMATA's Digital Communications Manager, on mobile applications. The RAC's leadership team will be sharing our overall 2015 work plan with Mr. Downey and Executive Board members after the March 26th Board meeting, and we look forward to their perspective and counsel.

Many thanks to the Board and staff members who work to educate us, so we can provide service in return.

Sincerely,

/s/

Barbara Hermanson, Chair
Riders' Advisory Council

cc: RAC Members