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November 13, 2014

Chairman Downs & WMATA Board Members:

This report includes highlights from the Riders' Advisory Council's (RAC) November monthly meeting, Committee meetings and other significant actions to date.

Metro Service Plan for November 11

The impending Metro changes, closures, etc., for The Concert for Valor. This meeting was the first opportunity that RAC members had to meet face-to-face since WMATA's service plan was announced. Members were concerned about many aspects of the service plan. My December Report will cover both pre-and post-event comments and recommendations for future similar events.

Metro Red Line Construction Plans

Rob Troup, Deputy General Manager, and his staff, gave a presentation on plans for the shutdowns to parts of the Metrorail Red Line in order to accommodate major repairs to prevent leaking and to put beginning infrastructure in place for the Purple Line.

Other Issues

The Budget and Finance; Customer Service; Governance, Programs, Planning and Projects Committees and the RAC Leadership met during the month. All groups are working to complete or reach significant milestones and deliverables by the end of the year.

I met with Jennifer Green-Ellison, Acting Board Secretary, and Loyda Sequiera, former incumbent of that position, to facilitate a smooth transition.

Sincerely,

Carol Carter Walker, Chair
Riders' Advisory Council

cc: RAC Members