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November 17, 2011

Chair Hudgins and Members of the Board:

It is my pleasure to present you with the Riders' Advisory Council's report for November 2011.

**Fare Structure Study:**

Staff provided an overview of the ongoing study of Metro's fare structure at the Council's November meeting. Since Metro's fare structure affects every rider, members were pleased that it is being studied in a comprehensive and methodical manner before any possible changes are recommended. Members were especially interested in possibilities for making Metrorail fares less complicated, especially for tourists and other occasional riders. Additionally, as this study separates the discussion of Metro's fare structure from its annual budget discussions, members are hopeful that it will produce clear recommendations that can be objectively evaluated by the Board and members of the public.

The Council looks forward to reviewing the study's recommendations and providing further comments at that time.

**Regional Transit System Plan:**

Staff also briefed the Council at the November meeting on Metro's work in developing a long-term regional transit plan. Council members were naturally encouraged by any plans to improve the region's transit network and were pleased that Metro is working closely to coordinate plans both with and among local and state partners. The Council anticipates providing further, more specific feedback on the plan once it releases its recommendations.

Thank you for your time and attention. I look forward to answering any questions you may have.

Sincerely,

A handwritten signature in black ink that reads 'Frank DeBernardo'.

Frank DeBernardo, Chairman