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July 18, 2014

Chairman Downs and WMATA Board Members:

I am pleased to present the highlights of the Riders' Advisory Council's (RAC's) activities since our last report to you.

RAC Governance:

The RAC Leadership Team held its monthly meeting via teleconference on July 14 with WMATA Board Staff to plan upcoming Agendas, track our progress on deliverables, etc. Meetings are open to all RAC members.

The RAC has four vacancies: one At-Large; one Fairfax and two District of Columbia. We are looking forward to replacement appointments. Attendance at meetings and active participation by other RAC members remains strong. We will be conducting exit interviews with the members who have resigned to help strengthen our Council's recruitment and retention.

The Governance Committee, chaired by Maryland Vice Chair Karen Lynch, is on track to submit proposed bylaws revisions for counsel review and Board approval in early Fall.

We are very happy to welcome our new RAC Staff Coordinator, James Jackson. We want to say how appreciative we are of John Pasek, the RAC's first and only Staff Coordinator, who pioneered the role and who handled both his new position as Assistant Board Secretary and RAC Coordinator while the position was being filled.

Metrorail New Signage Concept:

Michael McBride, Manager, Public Art and Environmental Graphic Design, Office of the Chief Engineer, WMATA, made a presentation to the full Council on the new signage concept that his office is developing at our July 9 Meeting. We will be preparing and sending our consolidated, formal comments to him, and providing a copy to you. We are very happy to be able to have input in the early days of this concept so that we have the opportunity to effectively represent riders' interests.

Meeting with Board Executive Committee:

Two members of the RAC Leadership Team, met with the Board of Directors' Executive Committee on June 27. (The other two Leadership Team members were on travel.) During that meeting, Matt Johnson, newly appointed WMATA Board Member from the District of Columbia, reached out and expressed interest in working with the RAC on its bus deliverable. As a result, the Deputy Director, DC Department of Transportation, is scheduled to make a presentation to the full Council at its August 6 Meeting.

Other Meetings:

I attended the July 10 WMATA Board Customer Service and Operations and Finance and Administration meetings. I also attended the July 7 RAC Programs, Planning and Projects Committee meeting.

Tour Of Silver Line Stations:

On June 19, seven members of the RAC accompanied members of the Accessibility Advisory Committee on an accessibility tour of two stations on the Silver Line: Greensboro and Spring Hill. We provided input to WMATA staff on the spot.

Council members appreciate the invitation to the Grand Opening Ceremonies of the Silver Line on July 26. We look forward to being part of the occasion which marks the most significant Metro Forward step since the opening of the system in 1976. We also acknowledge the jurisdictions that have made changes in their bus routes and schedules to support the Silver Line.

Sincerely,

/s/

Carol Carter Walker, 2014 Chair
Riders' Advisory Council