

# Metro Ridership Snapshot

September 2020



Washington Metropolitan Area Transit Authority

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Note: Bus ridership data shown in this report for September 2020 is based on raw data from Automatic Passenger Counters installed on both front and rear doors. The data is partially processed and is preliminary. Bus ridership data shown on the Online Ridership Data Portal on WMATA's website is based on the farebox system, which is very low during rear-door boarding and waived fares.

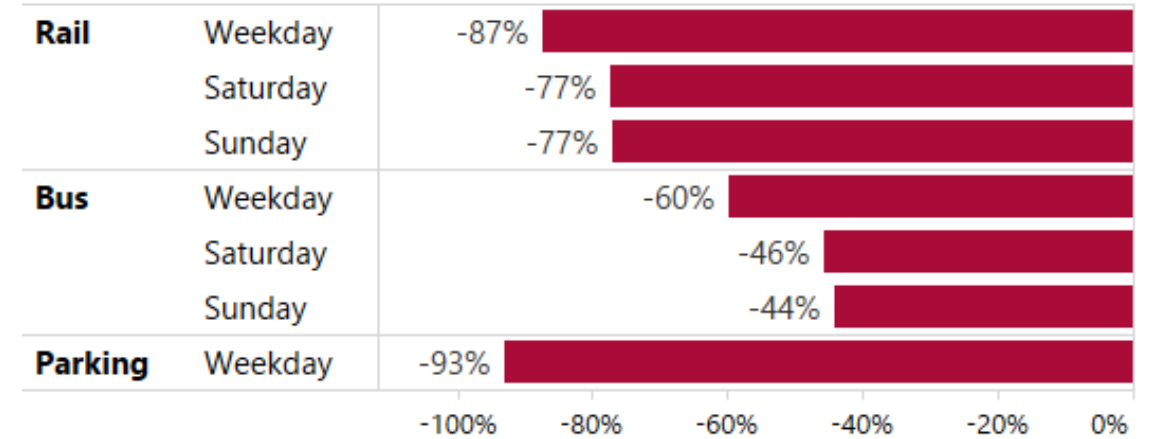
More ridership data related to COVID-19 is available on [www.wmata.com/covidstats](http://www.wmata.com/covidstats)

Note: all percentage changes in this document represent year-over-year changes in farebox-based ridership, compared to the same time, location, and day type last year. For more details, see [How to Use and Interpret Metro Ridership Data](#)

# Overall Ridership in September

- **Continuing impacts from COVID-19**
  - Ridership rising steadily since spring
- **Rail**
  - Service about 10% lower than pre-COVID
  - Ridership 87% lower than 2019
- **Bus**
  - Service about 25% lower than pre-COVID levels
  - Ridership 60% lower than 2019
  - Fares waived, rear-door boarding
  - *Note: This report shows preliminary bus APC data; online portal shows farebox data (operator-logged boardings only)*
- **Parking**
  - Paid parking reinstated
  - Usage 93% lower than pre-COVID

**September 2020 Change in Ridership**



vs. September 2019

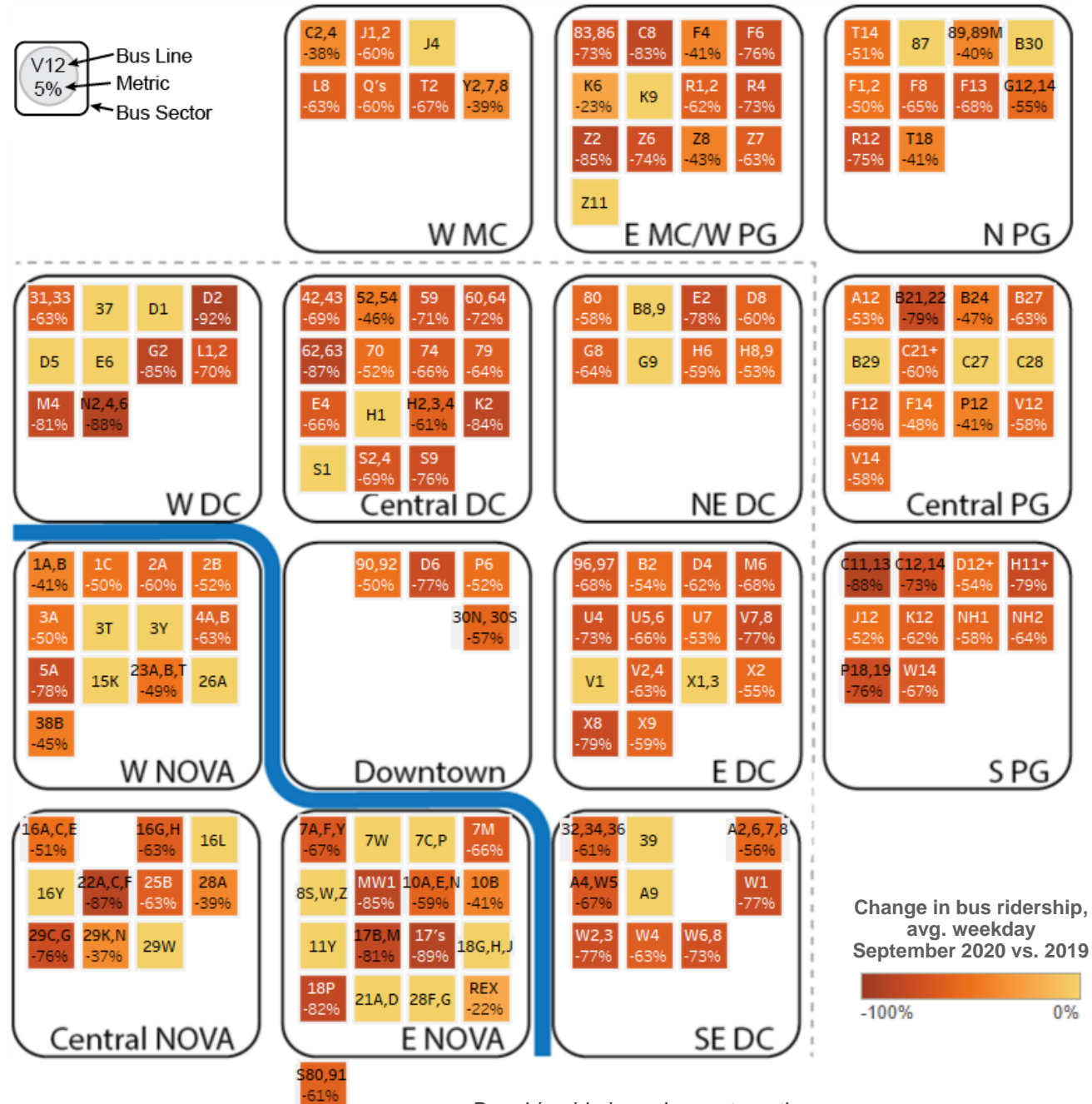
September 2020 Averages	Weekday	Saturday	Sunday
Rail	83,000	61,000	42,000
Bus	165,000	113,000	89,000
Parking	3,200		





# Metrobus Ridership

- Weekday ridership 60% lower than 2019 levels
- Stronger retention on weekends - ridership only 44-46% lower than 2019
- Reduced service due to COVID-19:
  - Bus service around 75% of pre-COVID levels. Some lines suspended.
  - No fares charged; rear-door boarding continued. (Farebox data consists of operator-recorded ridership only.)



Bus ridership based on automatic passenger counters, partially processed data (preliminary)



