

ANNUAL LINE
PERFORMANCE
REPORT

metrobus

FY2023: July 2022 – June 2023

FY 2023 ANNUAL LINE PERFORMANCE REPORT

How This Document Will Be Used

In 2020, the Washington Metropolitan Area Transit Authority (WMATA) adopted the <u>Bus Service Guidelines</u> for the Metrobus system. The guidelines set clear expectations for Metrobus service and established a formal and consistent approach for evaluating Metrobus lines' performances, which are used when deciding where to add, adjust, or remove service as a part of the annual budget and State of Good Operations (SOGO) processes.

As a part of the new service guidelines, WMATA revised their Metrobus service classifications to include Bus Rapid Transit (BRT), Framework, Commuter, Coverage, and Gap Services and created three activity tiers based upon population and employment densities to accommodate the wide variety of environments in the DC region (further defined in the **Glossary**). Applying these service classifications and activity tiers to every line allows for a more reasonable direct comparison between similar services.

The Annual Line Performance Report (ALPR) was developed to improve service by applying the <u>Bus Service Guidelines</u> to the existing service and sharing the results with regional stakeholders and the public. By scoring each line on level of service, accessibility, performance, and its value to the larger network, this document provides a way to easily measure and compare the performance of each route. This document is intended as an overall summary of the health of the Metrobus system and grades are established by comparing rounded results to target thresholds. Generally, if a line is meeting its standard, it will receive a B grade, with A grades given to the lines that significantly exceed target thresholds and a C grade given to the lines that fall slightly short.

The ALPR offers two complementary methodologies for evaluating and comparing lines:

The Performance Report Card: Measures line/route performance on key metrics against the criteria set forth in the Guidelines to *identify* where route changes are most necessary.

The Line Benefit Score: Assesses a line's relative contribution to the bus network based on ridership, demographics, and network value to *prioritize* the lines/routes that should be addressed during the planning process.¹

More detail on each of these two rubrics can be found in the "About the Line" and "Performance Report Card" sections of the introduction.

This edition of the ALPR is the result of applying the <u>Bus Service Guidelines</u> and targets to Metrobus service that was operating in April 2023, primarily using data from the period from July 2022-June 2023. In the report, readers can use the Line Benefit Scores and

¹ The Line Benefit Score is relative to each fiscal year and therefore should not be used for multi-year trend analyses.



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Performance Report Cards to compare the service and performance of Metrobus lines within the same service classification and activity tier across the region's jurisdictions.

WMATA will update this document annually, plus evaluate the processes, methodologies, and metrics used therein with the goal of increasing their accuracy and utility over time.

How to Read This Document

About the Line

The "About the Line" section delivers a detailed overview of the line. This section contains a line map and provides an overview of the service classification, activity tier, overall line grade, Line Benefit Score, operating statistics, service area context, facilities/amenities, ridership statistics, and span and frequency of service.

Line Benefit Score

The Line Benefit Score identifies strengths and weaknesses in the interrelationship between lines and provides decision-makers with a way to compare lines' performances when considering their contribution to the entire bus network. This score will enable WMATA to prioritize which lines should be addressed for improvement during the planning process. With limited resources, not all lines/routes can be brought up to meet the guidelines, so this score helps prioritize investments by identifying the lines that are most important to the overall network.

The Line Benefit Score helps WMATA staff understand the overall contribution to the transit network based on three components: Ridership, Population Served, and Network Value.

- Ridership (red): This metric focuses in on routes that are highly used by assessing total average weekday ridership, which measures the demand for the line.
- **Population Served (blue)**: Each service type has its own function within the transit network. Therefore, each line will be measured against access by one of the populations below based upon the service classification.
 - General Population (BRT, Framework Service, Gap Service): Routes are designed to serve more people or a specific function. The Population Served scores for these lines are assessed by calculating the total population within a half mile of bus stops served along the line.
 - Transit-dependent (Coverage Service): Routes are designed to increase access to the system: a line provides greater benefit if it serves people with limited transportation options. This is assessed by calculating low-income or zero-car households within a quarter mile of bus stops served along the line.
 - Commuters (Commuter Service): Routes are designed to connect residential areas or Park & Rides to areas of high
 employment density during peak periods. This score is assessed using the labor force within a quarter mile of origin bus
 stops during the morning peak and within one mile of a Park & Rides served by the line.

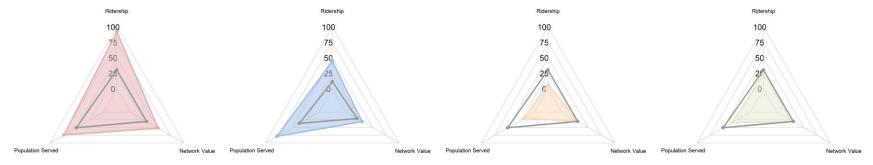


- **Network Value (orange):** The value of the line to the network acknowledges that each bus line doesn't stand alone; bus services provide a critical element of transportation by enhancing connections to and throughout the overall transit network. This component includes three subcomponents: transfers, unique access for people, and access to destinations.
 - Transfers: The number of transfers to/from that line to Metrobus, Metrorail, or DC Circulator gives the line credit for its role as a feeder into the system. This calculation uses Trace Model data, which doesn't include other regional providers, so the routes outside of DC will have artificially low transfer values. Other regional providers will be included in the future.
 - Unique Access for People: This is measured by the percentage of ridership that occurs on unique segments of a line that
 are not served by other lines. Doing so identifies lines that are the sole source of transit for existing riders.
 - o **Access to Destinations:** This is measured by the number of jobs the line serves.

These components are scored from 0 to 100 by assessing each line's performance in these categories based on how it compares to other lines. To determine the final Line Benefit Score, each of the three components are weighted equally and combined into one score. Since the component scores are calculated relative to the performance of other lines in the same year, Line Benefit Scores should only be used to compare lines within the same year.

The ALPR provides a triangle spider chart to help visualize the Line Benefit Score for each line. The graphic is colored based on the metric in which the line scored the highest, which gives us a sense of where the line excels. The route is considered "balanced", and the graphic is colored green, if the scores are within 15 points of each other. The dark gray triangle represents the average for the line's classification (e.g., BRT, Framework, Commuter, Coverage) (**Figure 1**).

Figure 1: Example Ridership, Population, Network and Balanced Lines



Span and Frequency Graphic

The span and frequency of service of each route is summarized by time of day for each line; an example of the graphic used is shown below (**Figure 2**). Frequency is calculated by averaging the frequency for each direction of a route. For lines with multiple routes, the



"Trunk" line combines the span and frequency along the shared portions of the line. The top line of the graph, which shows hours of the day, also depicts the line's span and frequency standards based on its class. Only the trunk span and frequency are compared against the established level of service standard for the classification.



Figure 2: Example Span and Frequency Graphic

Performance Report Card

The purpose of this section is to assess the availability, design, productivity, reliability, and cost effectiveness of each line and route. Each line and route is graded against the performance standards defined in the <u>Bus Service Guidelines</u>. Within each Performance Report Card, the following elements are defined:

Standards: The <u>Bus Service Guidelines</u> established service and performance standards for many metrics by classification and tier. **Line/Route Average:** The line and route averages describe the performance and level of service of one particular line/route. For each metric, these averages are compared to the standards to determine grades. **Class/Tier Average:** The class/tier average indicates the average for that metric for all the Metrobus lines/routes that have the same classification (BRT, Framework, Coverage, Commuter, or Gap) and activity tier.



Grades

Unlike the Line Benefit Score, which is a relative score, grades are evaluated by measuring lines' and routes' level of service and performance against the targets established by the Guidelines to ensure their performance is appropriate for the areas they serve.

Lines and routes are graded on an A through E scale. Grades are assigned based on the variation of the line and/or route average for each metric compared to the established standard. While most grading metrics apply at both the line and route level, some metrics only apply at either the route or line level (**Table 1**). For each metric, lines and routes are assigned a score of 0 through 4, corresponding with letter grades as follows: A=4; B=3; C=2; D=1; and E=0. Individual scores from all metrics are averaged at the line level, across weekday, Saturday, and Sunday, to produce an overall grade. **Table 2** and **Table 3** provide an overview of the targets for each metric in the Performance Report Card.

Table 1: Metrics by Level

Level	Availability	Route Design	Productivity	Reliability	Cost Effectiveness
Line	Span of Service,	N/A	Passengers per Revenue Hour,	On-Time Performance,	Operating Cost per
	Frequency of		Passengers per Revenue Mile	Crowding, Load Factor	Passenger Trip, Cost
	Service				Recovery
Route	Number of Stops	Circuity	Passengers per Revenue Hour,	On-Time Performance,	Operating Cost per
	per Mile		Passengers per Revenue Mile,	Crowding, Load Factor	Passenger Trip, Cost
			Unique Segment Ridership		Recovery

Table 2: Service Availability Metric Targets

			Span of Service				Head	way			
					We	ekday Off-	Satu	ırday Off-	Sur	nday Off-	Stops per
Class	Tier	Weekday	Saturday	Sunday	Peak	Peak	Peak	peak	Peak	Peak	Mile
BRT	1	5:30 a.m 12:00 a.m.	6:00 a.m 12:00 a.m.	6:00 a.m 10:00 p.m.	10	15	15	15	15	15	2-3
	2	5:30 a.m 10:00 p.m.	6:00 a.m 9:00 p.m.	6:30 a.m 9:00 p.m.	15	20	20	20	20	20	1-3
	3	5:30 a.m 10:00 p.m.	6:00 a.m 9:00 p.m.	6:30 a.m 9:00 p.m.	30	30	30	30	30	30	1-3
Framework	1	6:00 a.m12:00 a.m.	7:00 a.m12:00 a.m.	7:00 a.m12:00 a.m.	15	15	20	20	20	20	4-5
	2	6:00 a.m10:00 p.m.	8:00 a.m9:00 p.m.	8:00 a.m9:00 p.m.	20	20	30	30	30	30	4-5
	3	6:00 a.m10:00 p.m.	8:00 a.m9:00 p.m.	8:00 a.m9:00 p.m.	30	60	60	60	60	60	4-5



	Span of Service			Headway Weekday Saturday				Sunday			
						Off-		Off-		Off-	Stops per
Class	Tier	Weekday	Saturday	Sunday	Peak	Peak	Peak	peak	Peak	Peak	Mile
Coverage	1	6:00 a.m9:00 p.m.	7:00 a.m9:00 p.m.	7:00 a.m9:00 p.m.	30	60	60	60	60	60	4-5
	2	6:00 a.m8:00 p.m.	8:00 a.m8:00 p.m.	8:00 a.m8:00 p.m.	30	60	60	60	60	60	4-5
	3	6:00 a.m8:00 p.m.	8:00 a.m8:00 p.m.	8:00 a.m8:00 p.m.	60	60	60	60	60	60	4-5
Commuter	1	Minimum of one trip									
	2	that arrives by 7:00									
	3	a.m., and one trip that leaves on or after 6:30									
		p.m.									

Table 3: Route Design, Productivity, Reliability and Cost Effectiveness Metric Targets

			Passengers	Passengers				Load Factor		- Operating		
Class	Tier	Circuity	per Revenue Hour	per Revenue Mile	Unique Ridership	On-time Performance	Crowding	Peak	Off- Peak	Cost per Passenger	Cost Recovery	
BRT	1	1.75	35	5	25%	79%	5%	1.2	1.0	\$3.50	30%	
	2	1.75	25	2	25%	79%	5%	1.0	1.0	\$4.50	20%	
	3	1.75	20	2	20%	79%	5%	1.0	1.0	\$4.50	20%	
Framework	1	1.75	30	4	10%	79%	5%	1.2	1.0	\$5.00	25%	
	2	1.75	20	2	10%	79%	5%	1.0	1.0	\$5.00	20%	
	3	1.75	15	1	10%	79%	5%	1.0	1.0	\$7.00	20%	
Coverage	1	N/A	20	4	10%	79%	5%	1.2	1.0	\$5.00	25%	
	2	N/A	15	2	10%	79%	5%	1.0	1.0	\$5.00	20%	
	3	N/A	10	1	10%	79%	5%	1.0	1.0	\$7.00	20%	
Commuter	1	N/A	N/A	1.5	15%	79%	5%	1.0	1.0	\$7.00	25%	
	2	N/A	N/A	1	15%	79%	5%	1.0	1.0	\$7.00	20%	
	3	N/A	N/A	1	15%	79%	5%	1.0	1.0	\$7.00	20%	



Operational Analysis

This section provides a detailed analysis on revenue/deadhead miles, revenue/deadhead hours, service delivery (which includes both route roundtrip length and percentage of trips served), and passenger miles per revenue mile. Definitions for these metrics can be found in the **Glossary**. The purpose of these metrics is to help WMATA planners understand how efficiently service is being operated. While there are no standards for these metrics and therefore no grades associated with them, these metrics can help with decision making related to garage assignment, run cutting, and route design. For example, if a non-commuter route has a high proportion of deadhead miles or hours, it could be due to the fact that its vehicles are assigned to a garage that is far from the routes start and end points; reassigning this route's vehicles to a closer garage could add efficiency.

Updates to ALPR Metrics and Methodology for FY2023

As the Annual Line Performance Report is meant to be utilized year after year, occasionally WMATA will identify adjustments or changes to the methodology that will allow the report to summarize the health and performance of the Metrobus system most accurately. To facilitate year-over-year comparisons between annual releases of the report, the following changes were made for the FY2023 report:

- The AM Peak Period span has been changed to 7am-9am to match the start of the Frequent Service Network period at 7am. Prior editions of the ALPR utilized a span of 6am-9am.
- On Time Performance has been changed to be reflective of the entire fiscal year instead of a single representative month



Line Grade Summary Table

The following table is organized by classification and activity tier and sorted by Line Benefit Score. As mentioned above, the Line Benefit score is focused on evaluating each line against potential benefits to the community and transit system, while grades are focused on performance compared to targets set by WMATA. Please see the Table of Contents for where to find these routes in the ALPR.

Table 4: Line Grade Summary Table

Routes	Line	Classification	Tier	Grade	Line Benefit Score	Jurisdiction
MW1	Metroway-Potomac Yard	BRT	1	D	24	VA
16Y	Columbia Pike-Farragut Square	Commuter	1	В	26	VA
Х3	Benning Road	Commuter	1	В	20	DC
28F	Skyline City	Commuter	1	С	3	VA
3F, 3Y	Langston BlvdMcPherson Square	Commuter	2	С	35	VA
17B, 17M	Kings Park-North Springfield	Commuter	2	С	23	VA
8W	Foxchase-Seminary Valley	Commuter	2	С	22	VA
29G	Annandale	Commuter	2	Α	17	VA
W14	Bock Road	Commuter	3	В	44	MD
17G, 17K	Kings Park Express	Commuter	3	С	29	VA
B21, B22	Bowie State University	Commuter	3	С	24	MD
Z2	Colesville-Ashton	Commuter	3	В	23	MD
18G, 18J	Orange Hunt	Commuter	3	С	21	VA
Z7	Laurel-Old Columbia Pike Express	Commuter	3	С	20	MD
18P	Burke Centre	Commuter	3	В	20	VA
C11, C13	Clinton	Commuter	3	В	3	MD
21C	Landmark-Holmes Run Parkway	Commuter	NA	D	36	VA
P6	Anacostia-Eckington	Coverage	1	В	50	DC
W6, W8	Garfield-Anacostia Loop	Coverage	1	В	35	DC
G2	P Street-Ledroit Park	Coverage	1	С	35	DC
D4	Ivy City-Franklin Square	Coverage	1	С	31	DC
D8	Hospital Center	Coverage	1	С	27	DC
X8	Maryland Avenue	Coverage	1	В	20	DC



Routes	Line	Classification	Tier	Grade	Line Benefit Score	Jurisdiction
D2	Glover Park-Dupont Circle	Coverage	1	С	20	DC
A6, A7, A8	Anacostia-Livingston	Coverage	2	В	48	DC
W2, W3	United Medical Center-Anacostia	Coverage	2	В	43	DC
V7, V8	Benning Heights-Alabama Avenue	Coverage	2	Α	41	DC
A2	Anacostia - Washington Highlands	Coverage	2	Α	35	DC
W1	Shipley Terrace-Fort Drum	Coverage	2	В	30	DC
F8	Langley Park -Cheverly	Coverage	2	С	30	MD
U5, U6	Marshall Heights	Coverage	2	Α	30	DC
4B	Pershing Drive-Arlington Blvd.	Coverage	2	С	29	VA
U7	Deanwood- Minnesota Avenue Station	Coverage	2	В	26	DC
26A	Annandale-East Falls Church	Coverage	2	С	21	VA
2B	Fair Oaks-Jermantown Rd.	Coverage	2	С	18	VA
R4	Queens Chapel Road	Coverage	2	В	17	MD
F14	Sheriff Road-Capitol Heights	Coverage	3	В	28	MD
L8	Connecticut Avenue-Maryland	Coverage	3	Α	27	MD
A4	Anacostia-Fort Drum	Coverage	3	Α	24	DC
V14	District Heights-Seat Pleasant	Coverage	3	В	23	MD
U4	Sheriff Road-River Terrace	Coverage	3	Α	22	DC
K12	Forestville	Coverage	3	В	21	MD
G14	Greenbelt Rd Good Luck Rd.	Coverage	3	В	21	MD
C21, C22, C26, C29	Central Avenue	Coverage	3	С	20	MD
P18	Oxon Hill-Fort Washington	Coverage	3	В	19	MD
89M	Laurel	Coverage	3	Α	19	MD
Н6	Brookland-Fort Lincoln	Coverage	3	Α	18	DC
NH1	National Harbor-Southern Avenue	Coverage	3	Α	17	MD
H12	Marlow Heights-Temple Hills	Coverage	3	В	17	MD
G12	Greenbelt-New Carrollton	Coverage	3	В	17	MD
M6	Fairfax Village	Coverage	3	Α	16	DC
F12	Ardwick Industrial Park Shuttle	Coverage	3	В	15	MD
T2	River Road	Coverage	3	В	15	MD



Routes	Line	Classification	Tier	Grade	Line Benefit Score	Jurisdiction
E2	Ivy City - Fort Totten	Coverage	3	В	14	DC
F13	Cheverly-Washington Business Park	Coverage	3	В	13	MD
K2	Takoma-Fort Totten	Coverage	3	В	13	DC
B24	Bowie-Belair	Coverage	3	Α	12	MD
J12	Marlboro Pike	Coverage	3	В	12	MD
C12, C14	Hillcrest Heights	Coverage	3	В	10	MD
B27	Bowie-New Carrollton	Coverage	3	С	9	MD
M4	Nebraska Avenue	Coverage	3	В	9	DC
W5	Anacostia-Blue Plains	Coverage	3	С	3	DC
52, 54	14th Street	Framework	1	В	76	DC
90, 92	U Street-Garfield	Framework	1	В	71	DC
70	Georgia Avenue-7th Street	Framework	1	В	67	DC
32, 36	Pennsylvania Avenue	Framework	1	С	59	DC
S2	16th Street	Framework	1	В	58	DC
X2	Benning Road-H Street	Framework	1	В	57	DC
31, 33	Wisconsin Avenue	Framework	1	В	57	DC
96	East Capitol Street-Cardozo	Framework	1	С	53	DC
79	Georgia Avenue Limited	Framework	1	В	50	DC
S9	16th Street Limited	Framework	1	С	49	DC
D6	Sibley Hospital-Stadium Armory	Framework	1	D	46	DC
16A, 16C, 16E	Columbia Pike	Framework	1	С	44	VA
80	North Capitol Street	Framework	1	С	42	DC
H2, H4	Crosstown	Framework	1	С	40	DC
42, 43	Mount Pleasant	Framework	1	В	40	DC
G8	Rhode Island Avenue	Framework	1	С	39	DC
L2	Connecticut Avenue	Framework	1	В	38	DC
64	Fort Totten-Federal Triangle	Framework	1	С	38	DC
38B	Ballston-Farragut Square	Framework	1	С	37	VA
62, 63	Takoma-Petworth	Framework	1	С	36	DC
H8, H9	Park Road-Brookland	Framework	1	С	33	DC



Routes	Line	Classification	Tier	Grade	Line Benefit Score	Jurisdiction
10B	Hunting Point-Ballston	Framework	1	D	33	VA
7A	Landmark-North Fairlington	Framework	1	С	32	VA
59	14th Street Limited	Framework	1	В	32	DC
16G, 16H	Columbia Pike- Pentagon City	Framework	1	С	29	VA
Х9	Benning Road-H St Limited	Framework	1	В	27	DC
10A	Alexandria-Pentagon	Framework	1	D	25	VA
25B	Carlin Springs Road	Framework	1	D	23	VA
74	Convention Center-Southwest Waterfront	Framework	1	D	18	DC
60	Fort Totten-Petworth	Framework	1	D	14	DC
NH2	National Harbor-Alexandria	Framework	1	С	11	VA
C2, C4	Greenbelt-Twinbrook	Framework	2	В	63	MD
28A	Leesburg Pike	Framework	2	С	55	VA
F4	New Carrollton-Silver Spring	Framework	2	В	48	MD
К6	New Hampshire Avenue-Maryland	Framework	2	Α	46	MD
W4	Deanwood-Alabama Avenue	Framework	2	Α	43	DC
B2	Bladensburg Road-Anacostia	Framework	2	Α	43	DC
Y2, Y7, Y8	Georgia Avenue-Maryland	Framework	2	В	41	MD
V2, V4	Capitol Heights - Minnesota Ave.	Framework	2	Α	41	DC
Q1, Q2, Q4, Q5, Q6	Veirs Mill Road	Framework	2	В	40	MD
J1, J2	Bethesda-Silver Spring	Framework	2	В	39	MD
23A, 23B, 23T	Mclean-Crystal City	Framework	2	С	39	VA
1A, 1B	Wilson BlvdVienna	Framework	2	С	37	VA
N2, N4, N6	Massachusetts Avenue	Framework	2	С	36	DC
E4	Military Road-Crosstown	Framework	2	В	33	DC
Z6, Z8	Silver Spring - Fairland	Framework	2	В	33	MD
29K, 29N	Alexandria-Fairfax	Framework	2	С	30	VA
C8	College Park-White Flint	Framework	2	С	30	MD
22A, 22F	Barcroft-South Fairlington	Framework	2	D	30	VA
2A	Washington BlvdDunn Loring	Framework	2	С	25	VA
1C	Fair Oaks-Fairfax Blvd.	Framework	2	D	22	VA



Routes	Line	Classification	Tier	Grade	Line Benefit Score	Jurisdiction
К9	New Hampshire Ave Maryland Limited	Framework	2	D	16	MD
P12	Eastover-Addison Road	Framework	3	Α	39	MD
R1, R2	Riggs Road	Framework	3	В	36	MD
T18	Annapolis Road	Framework	3	Α	32	MD
83, 86	College Park	Framework	3	В	32	MD
REX	Richmond Highway Express	Framework	3	В	30	VA
D14	Oxon Hill-Suitland	Framework	3	В	28	MD
A12	Martin Luther King Jr. Highway	Framework	3	В	26	MD
F6	New Carrollton-Fort Totten	Framework	3	В	25	MD
D12	Southern AveSuitland	Framework	3	Α	23	MD
T14	Rhode Island Avenue - New Carrollton	Framework	3	В	22	MD
F1, F2	Chillum Road	Framework	3	В	21	MD
V12	District Heights-Suitland	Framework	3	В	18	MD
R12	Kenilworth Avenue	Framework	3	В	17	MD
7M	Mark Center-Pentagon	Gap	1	D	16	VA



Glossary

Activity Tier: Throughout the Washington, DC region there are diverse land use characteristics and various levels of transit demand. Transit serving these areas requires the appropriate level of service and design elements to serve these areas effectively. Therefore, service has been categorized into three activity tiers:

- Tier 1 (the densest)- Over 50 percent of bus stops along a route have population plus employment of 25 or more per acre.
- Tier 2 Between 15 percent and 50 percent of bus stops along a route have population plus employment of 25 or more per acre.
- Tier 3 Less than 15 percent of bus stops along a route have population plus employment of 25 or more per acre.

Circuity: Refers to how much diversion there is in a route and is calculated by comparing the distance the bus travels on its route to the most direct path.

Cost Recovery: Measures the portion of operating expenses that is covered by passenger fares.

Crowding: Evaluates overcrowding using the percentage of passenger time spent on vehicles that exceed crowding guidelines.

Deadhead Miles/Hours: The distance and time during which vehicles are not "in service", i.e., traveling to and from garages or between route end and start points.

Frequency/Service Headway: The amount of time scheduled between bus arrivals.

Line: A grouping of routes that serve a specific corridor or operate between similar origins and destinations.

Line Benefit Score: Complements the application of service guidelines by evaluating individual lines in context of their relative contribution to the overall network. It is composed of three evaluation factors that are all weighted equally:

- Ridership: Total ridership measures the demand for the line/route.
- Population Served: Since each service type has its own function within the transit network, they are evaluated based on access by different populations: General Population (BRT/Framework Services), Transitdependent (Coverage Services), Commuters (Commuter Services)
- Network Value: The value of the route to the network acknowledges that each bus line/route does not stand alone; bus services comprise a critical element of the overall transit network. This component includes three subcomponents: transfers, unique access for people, and access to destinations.

On-Time Performance: The percentage of trips that depart a timepoint no more than 2 minutes early or 7 minutes late relative to the scheduled departure time.

Operating Cost per Passenger Trip: Measures cost effectiveness by dividing the total operating cost for the line/route by the number of passenger trips on it.

Passengers per Hour/Trip: Average daily unlinked passenger trips divided by revenue hour or one-way trip.

Passengers per Revenue Mile: Average daily unlinked passenger trips divided by revenue miles.



Passenger Miles per Revenue Mile: The number of passenger miles (the miles each passenger travels on a route) divided by the number of revenue miles.

Revenue Miles/Hours: The distance and time during which vehicles are "in service", or actively allowing passengers to board and alight.

Route: The various patterns of alignments that make up lines.

Service Classifications: Bus service types that can be consistently applied to services across the DC region:

- Bus Rapid Transit: Are designed to provide riders with enhanced bus service that allows them to reduce travel time and in some cases, are the result of upgrading service and street infrastructure of a Framework Route.
- Framework Routes: Backbone of bus service, allowing riders to travel along major corridors/streets and access the region. Have moderate to high frequency and service extends throughout the day to accommodate many trip types. Should have little circuity and should not divert to serve areas with low demand.
- Coverage Routes: Deliver service deeper into neighborhoods or commercial districts, especially areas with poor street network connections.
- Commuter Routes: Are designed to connect residential areas or park and rides to areas of high employment density during peak periods.
- Gap Service Routes: Run for a specific purpose, such as serving a school or other destination with focused demand, replacing rail service overnight, providing shuttle service only during the hours of a major tourist attraction, meeting weekend-only needs, or other purposes that do not align with the more general service types.

Service Delivery: The percentage of scheduled trips that are actually operated in the time period specified.

Span of Service: The span of service establishes when transit service will begin and end each weekday, Saturday, and Sunday.

Stop Frequency: Refers to the average number of bus stops per mile on a route.

Unique Segment Ridership: A measure of the percentage of ridership that occurs on a unique segment of a route that is not served by another route.

Vehicle Load Factor: Evaluates overcrowding by dividing the average maximum number of passengers that a trip is carrying by the total seated passenger capacity of the vehicle.



Line Table of Contents (by line name)

14th Street Limited (59)	6
14th Street (52, 54)	13
16th Street Limited (S9)	21
16th Street (S2)	28
Alexandria-Fairfax (29K, 29N)	35
Alexandria-Pentagon (10A)	43
Anacostia - Washington Highlands (A2)	50
Anacostia-Blue Plains (W5)	57
Anacostia-Eckington (P6)	64
Anacostia-Fort Drum (A4)	71
Anacostia-Livingston (A6, A7, A8)	78
Annandale (29G)	87
Annandale-East Falls Church (26A)	94
Annapolis Road (T18)	101
Ardwick Industrial Park Shuttle (F12)	108
Ballston-Farragut Square (38B)	115
Barcroft-South Fairlington (22A, 22F)	122
Benning Heights-Alabama Avenue (V7, V8)	130
Benning Road (X3)	138
Benning Road-H St Limited (X9)	145
Benning Road-H Street (X2)	152
Bethesda-Silver Spring (J1, J2)	159
Bladensburg Road-Anacostia (B2)	167
Bock Road (W14)	174
Bowie State University (B21, B22)	181
Bowie-Belair (B24)	189
Bowie-New Carrollton (B27)	196
Brookland-Fort Lincoln (H6)	203
Burke Centre (18P)	210
Capitol Heights - Minnesota Ave. (V2, V4)	217



Carlin Springs Road (25B)	225
Central Avenue (C21, C22, C26, C29)	232
Cheverly-Washington Business Park (F13)	242
Chillum Road (F1, F2)	249
Clinton (C11, C13)	257
Colesville-Ashton (Z2)	265
College Park (83, 86)	272
College Park-White Flint (C8)	280
Columbia Pike- Pentagon City (16G, 16H)	287
Columbia Pike (16A, 16C, 16E)	295
Columbia Pike-Farragut Square (16Y)	304
Connecticut Avenue (L2)	311
Connecticut Avenue-Maryland (L8)	318
Convention Center-Southwest Waterfront (74)	325
Crosstown (H2, H4)	332
Deanwood- Minnesota Avenue Station (U7)	340
Deanwood-Alabama Avenue (W4)	347
District Heights-Seat Pleasant (V14)	354
District Heights-Suitland (V12)	361
East Capitol Street-Cardozo (96)	368
Eastover-Addison Road (P12)	375
Fair Oaks-Fairfax Blvd. (1C)	382
Fair Oaks-Jermantown Rd. (2B)	389
Fairfax Village (M6)	396
Forestville (K12)	403
Fort Totten-Federal Triangle (64)	410
Fort Totten-Petworth (60)	417
Foxchase-Seminary Valley (8W)	424
Garfield-Anacostia Loop (W6, W8)	431
Georgia Avenue Limited (79)	439
Georgia Avenue-7th Street (70)	446
Georgia Avenue-Maryland (Y2, Y7, Y8)	453



Glover Park-Dupont Circle (D2)46	32
Greenbelt Rd Good Luck Rd. (G14)46	39
Greenbelt-New Carrollton (G12)47	7 6
Greenbelt-Twinbrook (C2, C4)48	33
Hillcrest Heights (C12, C14)49	}1
Hospital Center (D8)49) 9
Hunting Point-Ballston (10B)50)6
lvy City - Fort Totten (E2)51	3
lvy City-Franklin Square (D4)52	20
Kenilworth Avenue (R12)52	27
Kings Park Express (17G, 17K)53	34
Kings Park-North Springfield (17B, 17M)54	12
Landmark-Holmes Run Parkway (21C)55	50
Landmark-North Fairlington (7A)55	57
Langley Park -Cheverly (F8)56	34
Langston BlvdMcPherson Square (3F, 3Y)57	7 1
Laurel (89M)57	7 9
Laurel-Old Columbia Pike Express (Z7)58	36
Leesburg Pike (28A)59)3
Mark Center-Pentagon (7M)60)0
Marlboro Pike (J12)60)7
Marlow Heights-Temple Hills (H12)61	4
Marshall Heights (U5, U6)62	21
Martin Luther King Jr. Highway (A12)62	29
Maryland Avenue (X8)63	36
Massachusetts Avenue (N2, N4, N6)64	13
Mclean-Crystal City (23A, 23B, 23T)65	52
Metroway-Potomac Yard (MW1)66	31
Military Road-Crosstown (E4)66	
Mount Pleasant (42, 43)67	
National Harbor-Alexandria (NH2)68	
National Harbor-Southern Avenue (NH1)69	3 0



Nebraska Avenue (M4)	697
New Carrollton-Fort Totten (F6)	704
New Carrollton-Silver Spring (F4)	711
New Hampshire Ave Maryland Limited (K9)	718
New Hampshire Avenue-Maryland (K6)	725
North Capitol Street (80)	732
Orange Hunt (18G, 18J)	739
Oxon Hill-Fort Washington (P18)	747
Oxon Hill-Suitland (D14)	754
P Street-Ledroit Park (G2)	761
Park Road-Brookland (H8, H9)	768
Pennsylvania Avenue (32, 36)	776
Pershing Drive-Arlington Blvd. (4B)	784
Queens Chapel Road (R4)	791
Rhode Island Avenue - New Carrollton (T14)	798
Rhode Island Avenue (G8)	805
Richmond Highway Express (REX)	812
Riggs Road (R1, R2)	819
River Road (T2)	827
Sheriff Road-Capitol Heights (F14)	834
Sheriff Road-River Terrace (U4)	841
Shipley Terrace-Fort Drum (W1)	848
Sibley Hospital-Stadium Armory (D6)	855
Silver Spring - Fairland (Z6, Z8)	862
Skyline City (28F)	870
Southern AveSuitland (D12)	877
Takoma-Fort Totten (K2)	884
Takoma-Petworth (62, 63)	891
U Street-Garfield (90, 92)	899
United Medical Center-Anacostia (W2, W3)	907
Veirs Mill Road (Q1, Q2, Q4, Q5, Q6)	915
Washington BlvdDunn Loring (2A)	926



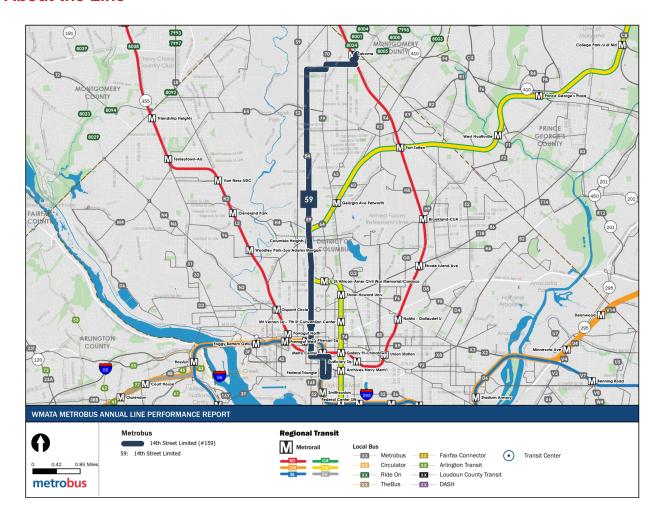
Wilson BlvdVienna (1A, 1B)	933
Wisconsin Avenue (31, 33)	941



LINE: 159 - 14th Street Limited

ROUTE(S): 59

About the Line



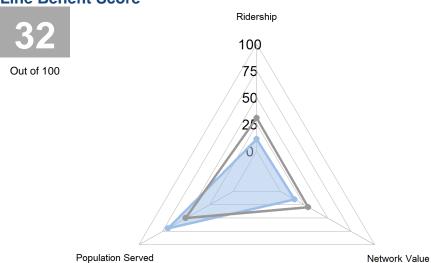
Service Classification Framework **Activity Tier Overall Grade** Line В Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average

Line Focus: Popu Ser

Population Served

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,158,896
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

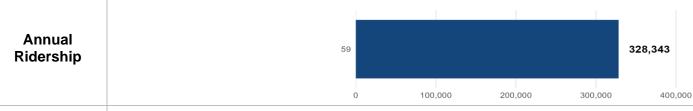
iii	Service Area Population	69,647		
•••	People of Color Population	Service Area	27,635	
TTT		% Riders Surveyed	72%	
1	Low Income Household	Service Area	16,862	
G		% Riders Surveyed	38%	

Facilities/Amenities

Metro	Bus Stops	35
	% Stops With Shelters	49%
	% Stops With Benches	40%
9:00	% Stops With Real-Time Signs	23%



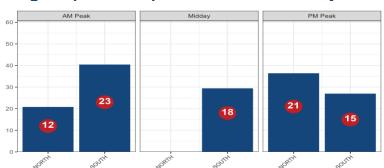




Top Transfer Locations McPherson Square, Columbia Heights, Takoma

Average Daily Ridership
Class/Tier Average
System Average
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Average Trip Ridership and Maximum Load by Time Period

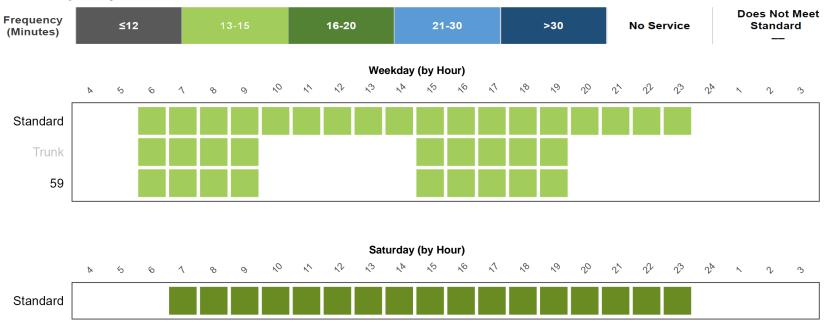


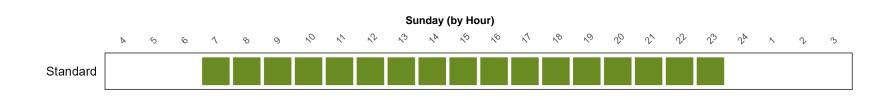
Vehicle Load Factor

	Direction:	SOUTH	NORTH
Weekday	Peak Maximum Target: 1.2	0.48	0.45
Wee	Off-Peak Maximum Target: 1.0	0.44	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

14th Street Limited

		,	Weekday		Saturday		Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:21 AM - 9:50 AM; 3:45 PM - 7:39 PM	-	Е	-	-	-	-	-	٠
Avail.	Frequency of Service varies	Peak: 14.0 / Off-Peak: 14.0	Peak: 14.7 / Off-Peak: 18.6	В	-	-		-	-	
Productivity	Passengers per Revenue Hour 30	33.9	29.9	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 4	4.5	3.9	Α	-	-	-	-	-	-
	On-Time Performance 79%	68%	74%	E	-	-	-	-	-	-
Reliability	Crowding 5%	2%	3%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.46	Off-Peak: 0.33 Peak: 0.46	A	-	-	-	-	-	-
st eness	Operating Cost per Passenger Trip \$5	\$3.52	\$ 4.49	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 25%	34%	25%	Α	-	-		-	-	-



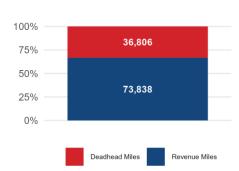
Route 59

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	2.3			5.2			E		
Route Design	Circuity 1.75	1.21		1.29			A			
		1	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	33.9	29.9	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 4	4.5	3.9	Α	-	-	-	•	-	-
	Unique Segment Ridership 10%	11%	23%	В	-	-	-	-	-	-
	On-Time Performance 79%	68%	74%	Е	-	-		-	-	-
Reliability	Crowding 5%	2%	3%	Α	-	-	-	-	-	-
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.46	Off-Peak: 0.34 Peak: 0.47	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.52	\$ 4.49	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	34%	26%	Α	-	-	-	-	-	-

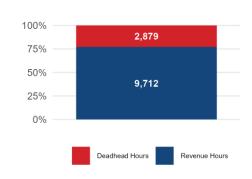


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

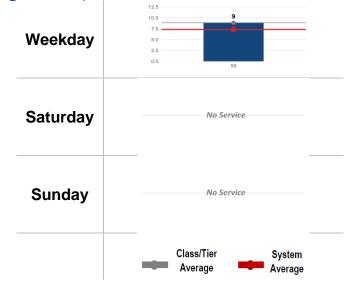
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
59	15.90	10,209	9,931 (97.3%)

Service Change Summary

Route 59 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

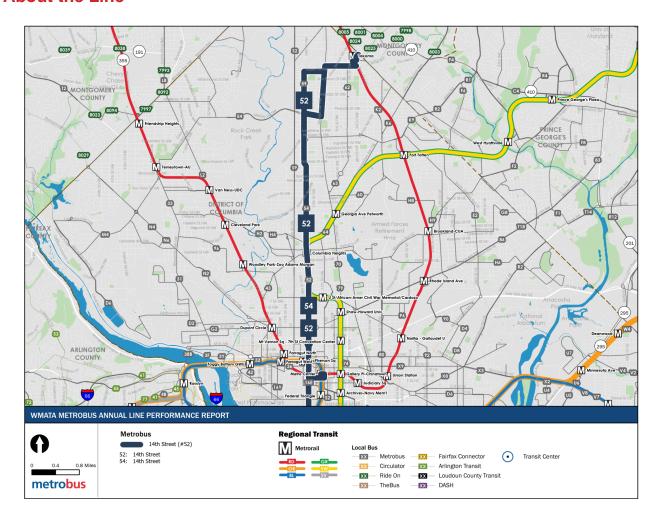
Passenger Miles per Revenue Mile

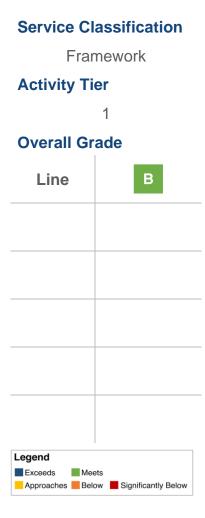




LINE: 52 - 14th Street ROUTE(S): 52, 54

About the Line

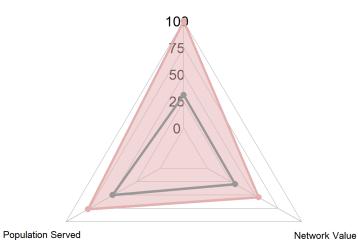






Line Benefit Score

Out of 100



Ridership

Classification Average

Line Focus:
Line Score:

Population Served 76

Ne

Network Value

Ridership 100

Balanced

Operating Statistics

S	Annual Operating Costs	\$11,036,650
	Peak Vehicles	21
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	87,068		
•••	People of Color Population	Service Area	35,115	
TTT		% Riders Surveyed	70%	
1	Low Income Household	Service Area	20,795	
'91		% Riders Surveyed	46%	

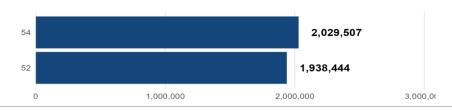
Facilities/Amenities

Metro	Bus Stops	122
	% Stops With Shelters	36%
	% Stops With Benches	28%
9:00	% Stops With Real-Time Signs	9%









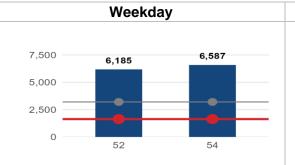
Top Transfer Locations

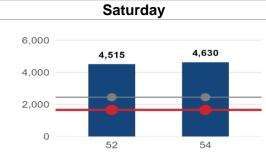
McPherson Square, Columbia Heights, Takoma

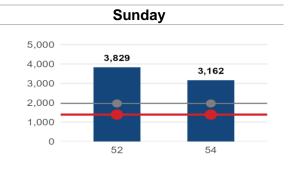
Average Daily Ridership



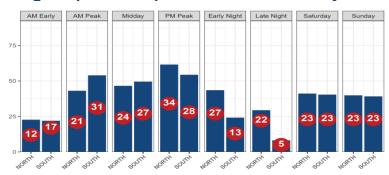








Average Trip Ridership and Maximum Load by Time Period

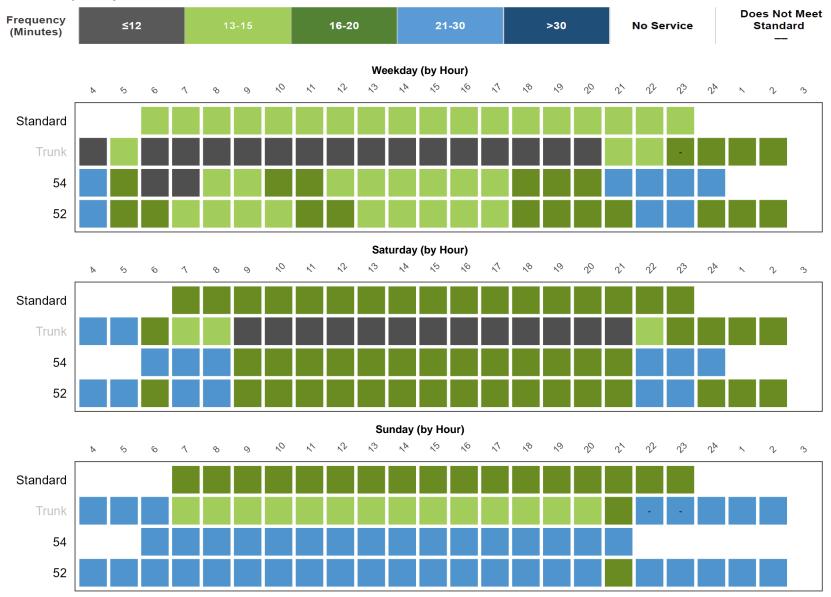


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.75	0.74
Wee	Off-Peak Maximum Target: 1.0	0.61	0.5
	Saturday Maximum Target: 1.0	0.58	0.58
	Sunday Maximum Target: 1.0	0.57	0.56



Span and Frequency





Performance Report Card

14th Street

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:00 AM - 2:33 AM	-	Α	4:30 AM - 2:37 AM	-	Α	4:45 AM - 2:39 AM	-	Α
Avail	Frequency of Service varies	Peak: 9.0 / Off-Peak: 9.0	Peak: 14.7 / Off-Peak: 18.6	Α	13.0	20.8	Α	16.0	23.9	В
Productivity	Passengers per Revenue Hour 30	45.2	29.9	Α	41.7	25.2	Α	40.4	22.9	Α
Produ	Passengers per Revenue Mile 4	6.4	3.9	Α	5.8	3.1	A	5.4	2.7	Α
	On-Time Performance 79%	74%	74%	С	71%	75%	D	72%	76%	D
Reliability	Crowding 5%	9%	3%	E	8%	1%	E	8%	1%	E
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.55 Peak: 0.74	Off-Peak: 0.33 Peak: 0.46	A	0.58	0.33	A	0.57	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.64	\$ 4.49	Α	\$2.86	\$ 5.36	Α	\$2.95	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	38%	25%	Α	35%	21%	Α	34%	19%	Α



Route 52

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	6.5		5.2			Е			
Route Design	Circuity 1.75	ty 1.75		1.29			А			
		,	Weekday		Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	39.5	29.9	Α	37.2	25.2	Α	36.6	22.9	Α
Productivity	Passengers per Revenue Mile 4	5.7	3.9	Α	5.2	3.1	Α	4.9	2.7	Α
Pr	Unique Segment Ridership 10%	9%	23%	С	11%	34%	В	10%	35%	С
	On-Time Performance 79%	75%	74%	С	72%	75%	D	74%	76%	С
Reliability	Crowding 5%	9%	3%	E	6%	1%	D	9%	1%	E
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.51 Peak: 0.69	Off-Peak: 0.34 Peak: 0.47	Α	0.53	0.34	Α	0.53	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.02	\$ 4.49	Α	\$3.20	\$ 5.36	Α	\$3.26	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	34%	26%	Α	32%	21%	Α	32%	19%	Α



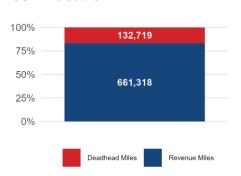
Route 54

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	6.9		5.2			Е			
Route Design	Circuity 1.75	1.14		1.29			А			
		,	Weekday		Saturday			5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	52.2	29.9	Α	47.2	25.2	Α	46.1	22.9	Α
Productivity	Passengers per Revenue Mile 4	7.2	3.9	Α	6.5	3.1	Α	6.3	2.7	Α
Pr	Unique Segment Ridership 10%	3%	23%	E	3%	34%	E	3%	35%	E
	On-Time Performance 79%	72%	74%	D	71%	75%	D	69%	76%	D
Reliability	Crowding 5%	10%	3%	E	10%	1%	E	7%	1%	E
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.61 Peak: 0.8	Off-Peak: 0.34 Peak: 0.47	Α	0.65	0.34	Α	0.62	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.29	\$ 4.49	Α	\$2.53	\$ 5.36	Α	\$2.59	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	43%	26%	Α	39%	21%	Α	38%	19%	Α

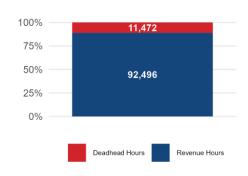


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
52	18.20	51,196	50,295 (98.2%)
54	14.40	42,125	41,556 (98.6%)

Service Change Summary

Route 52 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

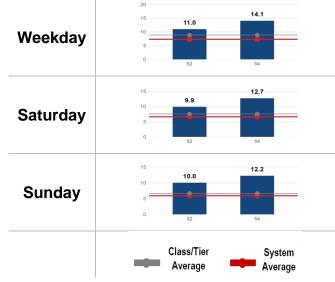
No Change;

Route 54 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

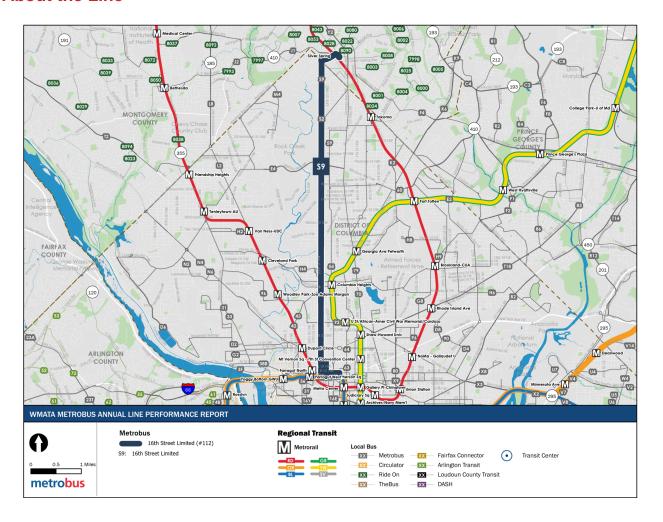


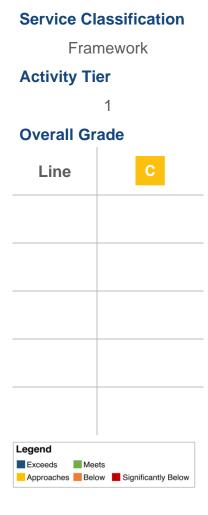


LINE: 112 - 16th Street Limited

ROUTE(S): S9

About the Line







Line Benefit Score Ridership 100 75 50

Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	73	31	44	

Operating Statistics

Population Served

\$ Annual Operating Costs	\$6,198,265
Peak Vehicles	18
Vehicle Type(s)	40 Foot, EXTRA/LC

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	71,120		
People of		Service Area	26,125	
TTT	Color Population	% Riders Surveyed	60%	
5	Low Income Household	Service Area	14,071	
		% Riders Surveyed	31%	

Facilities/Amenities

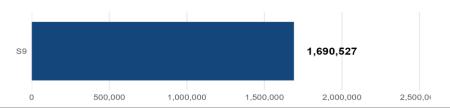
Network Value

Metro	Bus Stops	43
	% Stops With Shelters	35%
	% Stops With Benches	28%
9:00	% Stops With Real-Time Signs	40%









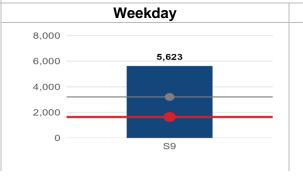
Top Transfer Locations

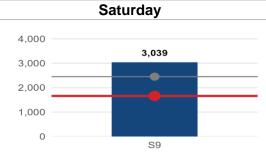
McPherson Square, Columbia Heights, Silver Spring

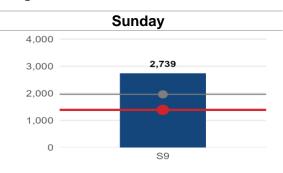
Average Daily Ridership



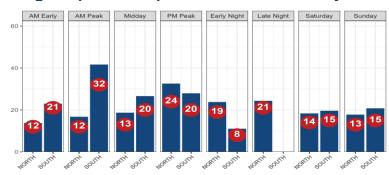








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.52	0.66
Wee	Off-Peak Maximum Target: 1.0	0.39	0.41
	Saturday Maximum Target: 1.0	0.34	0.37
	Sunday Maximum Target: 1.0	0.32	0.39



Span and Frequency





Performance Report Card

16th Street Limited

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:08 AM - 11:46 PM	-	Α	6:08 AM - 11:37 PM	-	Α	6:33 AM - 9:23 PM	-	С
	Frequency of Service varies	Peak: 7.0 / Off-Peak: 11.0	Peak: 14.7 / Off-Peak: 18.6	Α	12.0	20.8	Α	11.0	23.9	Α
ctivity	Passengers per Revenue Hour 30	36.1	29.9	Α	24.7	25.2	D	25.0	22.9	D
Productivity	Passengers per Revenue Mile 4	3.7	3.9	C	2.6	3.1	E	2.7	2.7	E
£	On-Time Performance 79%	78%	74%	С	83%	75%	В	83%	76%	В
Reliability	Crowding 5%	9%	3%	E	2%	1%	Α	1%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.59	Off-Peak: 0.33 Peak: 0.46	Α	0.36	0.33	Α	0.35	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.31	\$ 4.49	Α	\$4.83	\$ 5.36	Α	\$4.77	\$ 5.93	Α
Cost	Cost Recovery 25%	38%	25%	Α	26%	21%	В	27%	19%	В



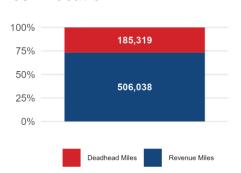
Route S9

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	2.9		5.2		E				
Route Design	Circuity 1.75	1.18		1.29		А				
		Weekday		9	Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	36.1	29.9	Α	24.7	25.2	D	25.0	22.9	D
Productivity	Passengers per Revenue Mile 4	3.7	3.9	C	2.6	3.1	E	2.7	2.7	E
	Unique Segment Ridership 10%	16%	23%	A	19%	34%	A	19%	35%	Α
	On-Time Performance 79%	78%	74%	С	83%	75%	В	83%	76%	В
Reliability	Crowding 5%	9%	3%	E	2%	1%	Α	1%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.59	Off-Peak: 0.34 Peak: 0.47	Α	0.36	0.34	Α	0.35	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.31	\$ 4.49	Α	\$4.83	\$ 5.36	Α	\$4.77	\$ 5.93	Α
Cα Effecti	Cost Recovery 25%	38%	26%	Α	26%	21%	В	27%	19%	В

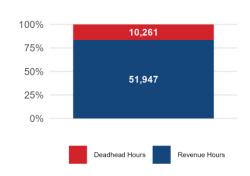


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
S 9	15.60	70,144	69,518 (99.1%)

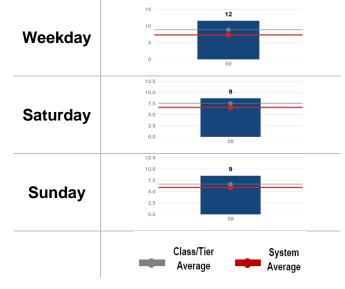
Service Change Summary

Route S9 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

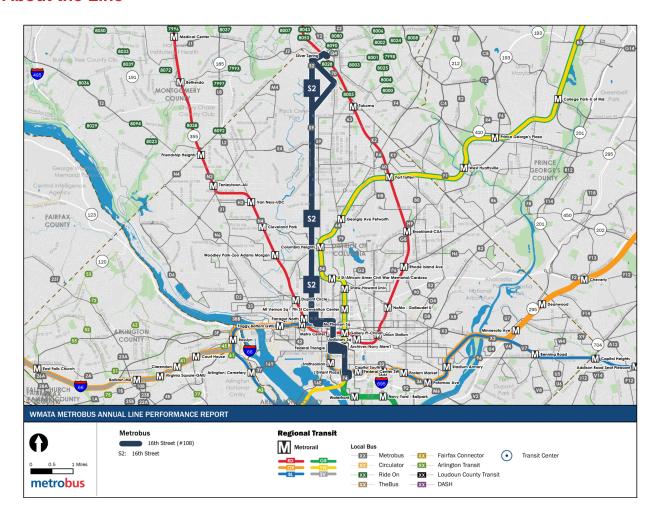


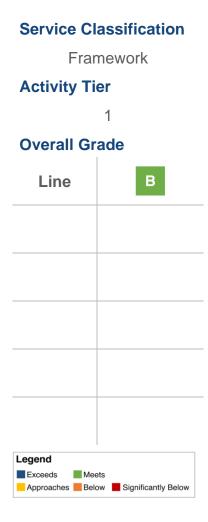


LINE: 108 - 16th Street

ROUTE(S): S2

About the Line

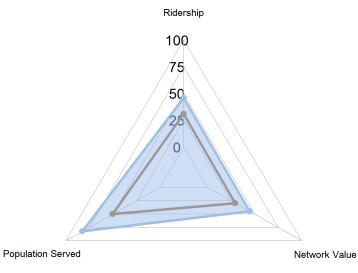






Line Benefit Score





Classification Average

Line Focus: Line Score: Population Served 82

Network Value

'alue Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$7,734,332
	Peak Vehicles	18
	Vehicle Type(s)	40 Foot, 60 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	87,592		
•••	People of Color	Service Area	32,355	
TTT	Population	% Riders Surveyed	61%	
5	Low Income Household	Service Area	17,419	
		% Riders Surveyed	31%	

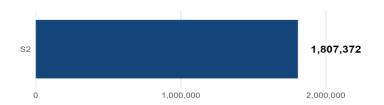
Facilities/Amenities

Metro	Bus Stops	119
	% Stops With Shelters	30%
	% Stops With Benches	26%
9:00	% Stops With Real-Time Signs	26%









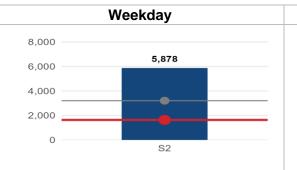
Top Transfer Locations

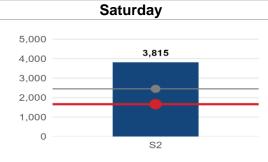
McPherson Square, Columbia Heights, Silver Spring

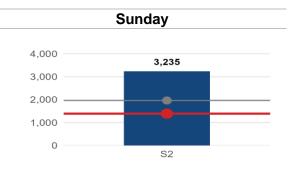
Average Daily Ridership



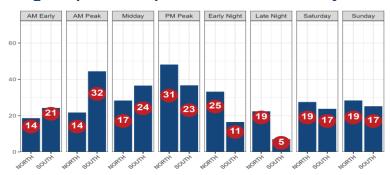








Average Trip Ridership and Maximum Load by Time Period

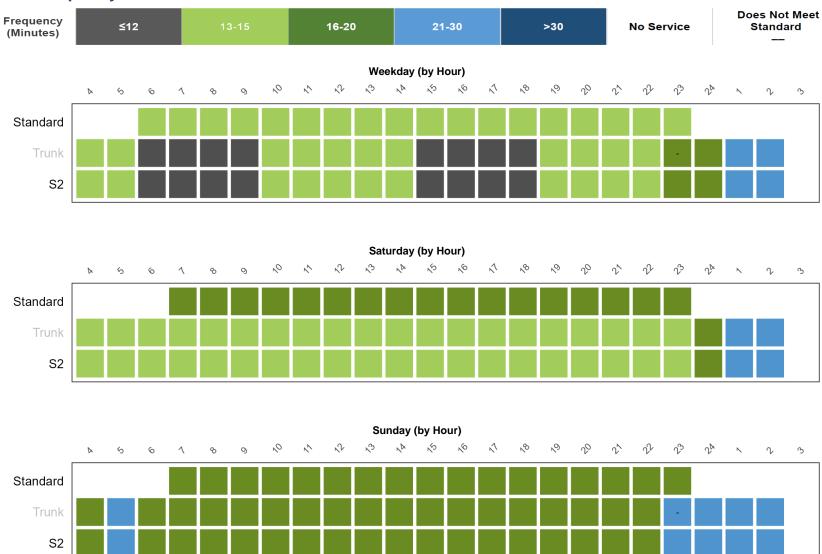


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.55	0.62
Wee	Off-Peak Maximum Target: 1.0	0.43	0.38
	Saturday Maximum Target: 1.0	0.45	0.4
	Sunday Maximum Target: 1.0	0.45	0.4



Span and Frequency





Performance Report Card

16th Street

	Measure Standard		Weekday		Saturday			Sunday		
			Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:00 AM - 2:42 AM	-	Α	4:15 AM - 2:48 AM	-	Α	4:30 AM - 2:39 AM	-	Α
Avail	Frequency of Service varies	Peak: 11.0 / Off-Peak: 14.0	Peak: 14.7 / Off-Peak: 18.6	В	15.0	20.8	Α	20.0	23.9	В
Productivity	Passengers per Revenue Hour 30	32.3	29.9	В	24.8	25.2	D	27.3	22.9	С
Produ	Passengers per Revenue Mile 4	3.6	3.9	C	2.9	3.1	E	3.0	2.7	E
£	On-Time Performance 79%	75%	74%	С	73%	75%	D	76%	76%	С
Reliability	Crowding 5%	5%	3%	В	2%	1%	Α	3%	1%	Α
<u>~~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.58	Off-Peak: 0.33 Peak: 0.46	Α	0.42	0.33	Α	0.43	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.69	\$ 4.49	Α	\$4.80	\$ 5.36	Α	\$4.37	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	35%	25%	Α	27%	21%	В	29%	19%	Α



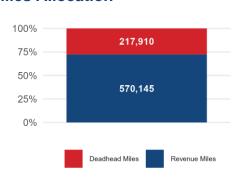
Route S2

	Measure Standard		ute Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		5.9		5.2			E			
Route Design	Circuity 1.75	1.35		1.29			Α				
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
ity	Passengers per Revenue Hour 30	32.3	29.9	В	24.8	25.2	D	27.3	22.9	С	
Productivity	Passengers per Revenue Mile 4	3.6	3.9	С	2.9	3.1	E	3.0	2.7	E	
Pr	Unique Segment Ridership 10%	35%	23%	Α	36%	34%	Α	38%	35%	Α	
	On-Time Performance 79%	75%	74%	С	73%	75%	D	76%	76%	С	
Reliability	Crowding 5%	5%	3%	В	2%	1%	Α	3%	1%	A	
ă.	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.58	Off-Peak: 0.34 Peak: 0.47	Α	0.42	0.34	Α	0.43	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.69	\$ 4.49	Α	\$4.80	\$ 5.36	Α	\$4.37	\$ 5.93	Α	
Cc Effectiv	Cost Recovery 25%	35%	26%	Α	27%	21%	В	29%	19%	Α	

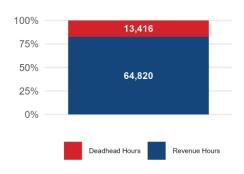


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
S2	20.80	63,660	63,167 (99.2%)

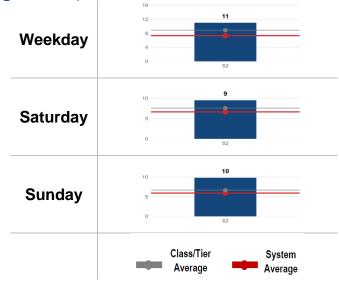
Service Change Summary

Route S2 - Dec 2022:

Weekday: Increase weekday peak frequency from 15 to 10 minute service. Weekday late night service is adjusted back to 20 minutes. Several AM peak southbound trips beginning at 16th Street & Missouri Avenue NW are added back into the schedule. A southbound timepoint at K & 13th Streets NW is added to match the S9 schedule.

; Saturday: Trip time adjustments; A southbound timepoint at K & 13th Streets NW is added to match the S9 schedule.; Sunday: Trip time adjustments; A southbound timepoint at K & 13th Streets NW is added to match the S9 schedule.;

Passenger Miles per Revenue Mile



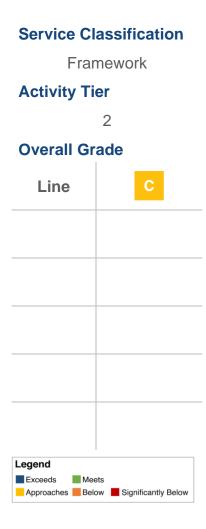


LINE: 4 - Alexandria-Fairfax

ROUTE(S): 29K, 29N

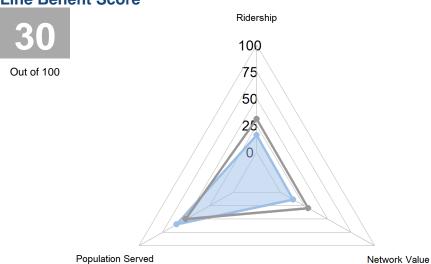
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	60	13	16	

Operating Statistics

\$ Annual Operating Costs	\$5,375,166
Peak Vehicles	12
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

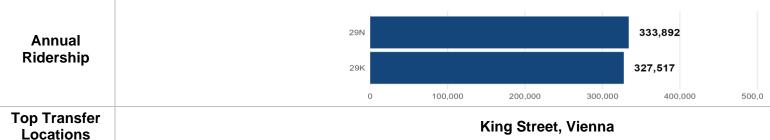
İİİ	Service Area Population	57,296				
•••	People of	Service Area	24,679			
TTT	Color Population	% Riders Surveyed	78%			
1	Low Income	Service Area	13,801			
3	Household	% Riders Surveyed	63%			

Facilities/Amenities

	Bus Stops	140
<u></u>	% Stops With Shelters	33%
	% Stops With Benches	32%
9:00	% Stops With Real-Time Signs	0%



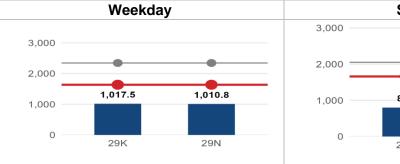


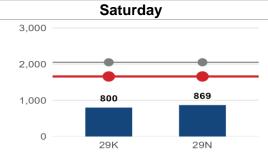


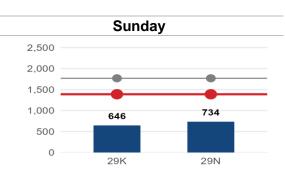
Average Daily Ridership

Class/Tier Average

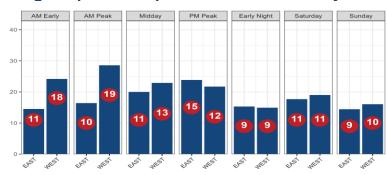
System
Average







Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.32	0.37
Wee	Off-Peak Maximum Target: 1.0	0.27	0.3
	Saturday Maximum Target: 1.0	0.27	0.28
	Sunday Maximum Target: 1.0	0.23	0.24



Span and Frequency





Performance Report Card

Alexandria-Fairfax

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:29 AM - 11:30 PM	-	Α	6:10 AM - 10:30 PM	-	Α	6:10 AM - 10:30 PM	-	Α
Avail	Frequency of Service varies	Peak: 20.0 / Off-Peak: 19.0	Peak: 15.6 / Off-Peak: 20.1	В	20.0	24.7	Α	20.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	16.3	24.3	D	13.8	23.1	E	11.5	20.5	Е
Produ	Passengers per Revenue Mile 2	1.3	2.4	E	1.1	2.1	E	1.0	1.9	Е
	On-Time Performance 79%	75%	77%	С	75%	77%	С	79%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.35	Off-Peak: 0.34 Peak: 0.42	A	0.27	0.33	A	0.23	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.31	\$ 5.78	Е	\$8.67	\$ 6.01	E	\$10.41	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	18%	20%	С	15%	18%	D	13%	16%	Е



Route 29K

	Measure Standard	Ro	ute Average		Class Tier Average		age	Grade		
Availability	Number of Stops per Mile 4-5		3.5		4.5			Е		
Route Design	Circuity 1.75	1.15		1.44			Α			
		ı	Weekday		Ş	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 20	16.8	24.3	D	13.3	23.1	E	10.9	20.5	Е
Productivity	Passengers per Revenue Mile 2	1.3	2.4	Е	1.1	2.1	E	0.9	1.9	Е
Pr	Unique Segment Ridership 10%	11%	18%	В	17%	35%	Α	17%	38%	А
	On-Time Performance 79%	74%	77%	С	75%	77%	C	77%	79%	С
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u>R</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.35	Off-Peak: 0.34 Peak: 0.43	Α	0.27	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.12	\$ 5.78	Е	\$9.00	\$ 6.01	Е	\$10.96	\$ 6.88	Е
C. Effecti	Cost Recovery 20%	19%	21%	С	15%	18%	D	12%	16%	E



Route 29N

	Measure Standard	Ro	ute Average		Class Tier Average		age	Grade		
Availability	Number of Stops per Mile 4-5	3.1		4.5			Е			
Route Design	Circuity 1.75	1.25		1.44			Α			
		1	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 20	15.9	24.3	E	14.3	23.1	E	12.0	20.5	E
Productivity	Passengers per Revenue Mile 2	1.3	2.4	Е	1.2	2.1	E	1.0	1.9	Е
Pr	Unique Segment Ridership 10%	9%	18%	С	9%	35%	С	10%	38%	В
	On-Time Performance 79%	76%	77%	С	75%	77%	С	82%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	A	0%	0%	Α
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.34	Off-Peak: 0.34 Peak: 0.43	Α	0.28	0.34	Α	0.24	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.50	\$ 5.78	Е	\$8.37	\$ 6.01	Е	\$9.92	\$ 6.88	Е
C. Effecti	Cost Recovery 20%	17%	21%	D	15%	18%	D	13%	16%	E

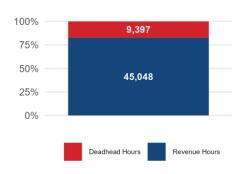


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
29K	34.00	17,376	16,943 (97.5%)
29N	34.50	17,601	17,334 (98.5%)

Service Change Summary

Route 29K - Dec 2022:

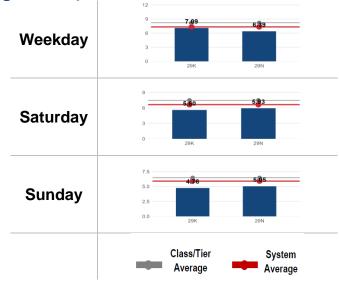
Weekday: Running Time; Saturday: Running Time;

Sunday: Running Time; Route 29N - Dec 2022:

Weekday: Running Time; Saturday: Running Time;

Sunday: Running Time;

Passenger Miles per Revenue Mile

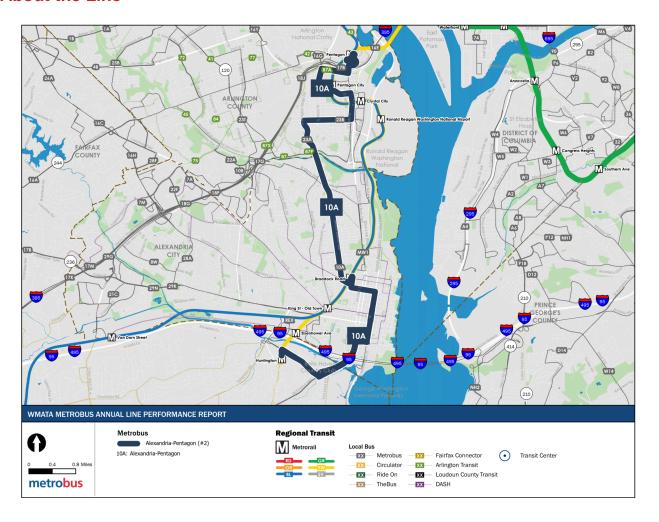


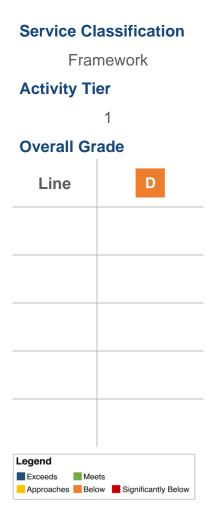


LINE: 2 - Alexandria-Pentagon

ROUTE(S): 10A

About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 46

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,288,380
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

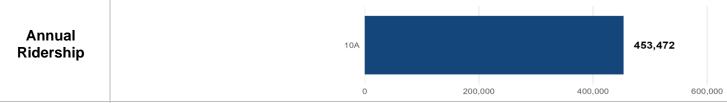
İİİ	Service Area Population	56,	750
•••	People of Color	Service Area	14,330
TTT	Population	% Riders Surveyed	62%
9##	Low Income	Service Area	9,418
	Household	% Riders Surveyed	34%

Facilities/Amenities

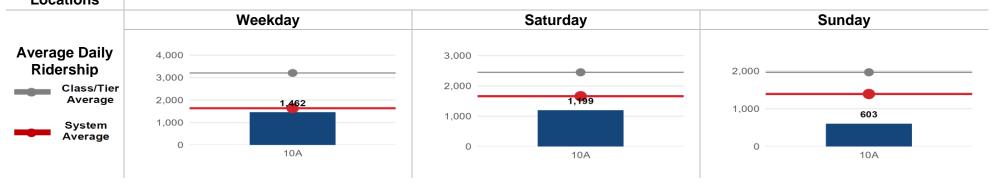
Metro	Bus Stops	108
<u> </u>	% Stops With Shelters	17%
	% Stops With Benches	32%
9:00	% Stops With Real-Time Signs	3%



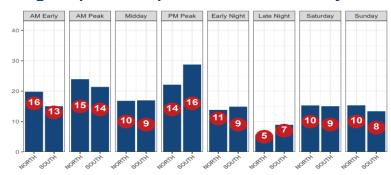




Top Transfer Locations Braddock Road, Crystal City, Pentagon



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.36	0.38
Wee	Off-Peak Maximum Target: 1.0	0.26	0.23
	Saturday Maximum Target: 1.0	0.26	0.23
	Sunday Maximum Target: 1.0	0.26	0.2



Span and Frequency





Performance Report Card

Alexandria-Pentagon

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:25 AM - 2:46 AM	-	Α	5:30 AM - 2:10 AM	-	Α	5:25 AM - 2:20 AM	-	Α
	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 14.7 / Off-Peak: 18.6	Е	31.0	20.8	Е	60.0	23.9	E
Productivity	Passengers per Revenue Hour 30	17.5	29.9	E	15.8	25.2	E	14.7	22.9	Е
	Passengers per Revenue Mile 4	1.8	3.9	E	1.5	3.1	E	1.4	2.7	E
.2.	On-Time Performance 79%	81%	74%	В	73%	75%	D	83%	76%	В
Reliability	Crowding 5%	0%	3%	A	0%	1%	A	0%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.25 Peak: 0.37	Off-Peak: 0.33 Peak: 0.46	A	0.25	0.33	Α	0.23	0.29	Α
st reness	Operating Cost per Passenger Trip \$5	\$6.80	\$ 4.49	Е	\$7.56	\$ 5.36	Е	\$8.11	\$ 5.93	E
Cost Effectiveness	Cost Recovery 25%	21%	25%	D	19%	21%	D	17%	19%	Е



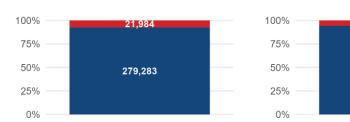
Route 10A

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	4.8		5.2		Α				
Route Design	Circuity 1.75	1.47			1.29		Α			
		Weekday		Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ıty.	Passengers per Revenue Hour 30	17.5	29.9	Е	15.8	25.2	E	14.7	22.9	Е
Productivity	Passengers per Revenue Mile 4	1.8	3.9	E	1.5	3.1	E	1.4	2.7	E
	Unique Segment Ridership 10%	28%	23%	Α	25%	34%	Α	27%	35%	А
	On-Time Performance 79%	81%	74%	В	73%	75%	D	83%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.25 Peak: 0.37	Off-Peak: 0.34 Peak: 0.47	Α	0.25	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.80	\$ 4.49	E	\$7.56	\$ 5.36	E	\$8.11	\$ 5.93	Е
Cc Effectiv	Cost Recovery 25%	21%	26%	D	19%	21%	D	17%	19%	Е



Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation

27,559

Deadhead Hours

Revenue Hours

Service Delivery (Monthly)

00.00		
22.60	26,859	26,651 (99.2%)

Service Change Summary

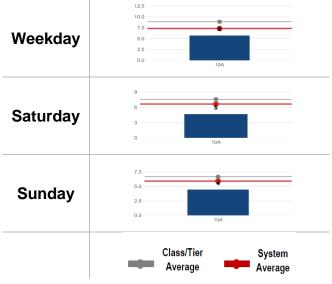
Deadhead Miles

Route 10A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

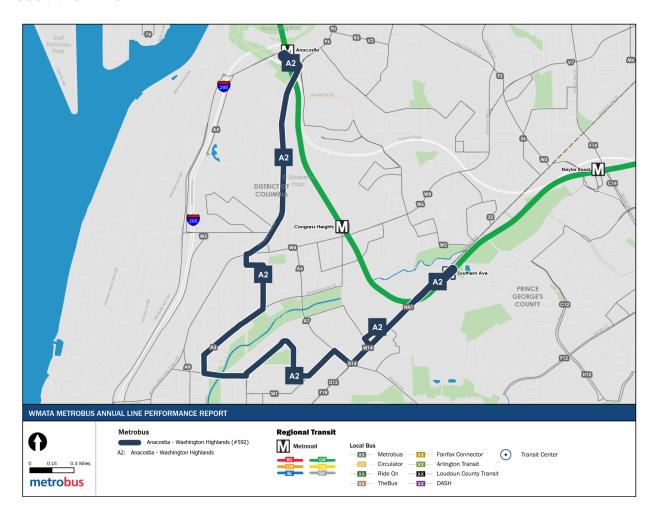


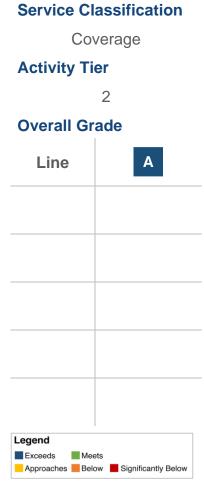


LINE: 592 - Anacostia - Washington Highlands

ROUTE(S): A2

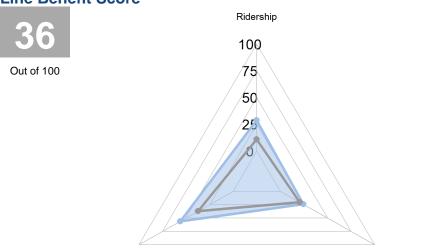
About the Line







Line Benefit Score



Classification A	verage					
Line Focus:	Population Served	Network Value	Ridership	Balanced		
Line Score	56	24	29			

Operating Statistics

Population Served

S	Annual Operating Costs	\$3,640,594
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	24,550			
•••	People of Color	Service Area	23,113		
TTT	Population	% Riders Surveyed			
GII	Low Income	Service Area	12,823		
	Household	% Riders Surveyed			

Facilities/Amenities

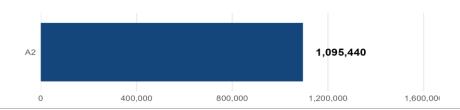
Network Value

	Bus Stops	76
<u> </u>	% Stops With Shelters	14%
	% Stops With Benches	11%
9:00	% Stops With Real-Time Signs	5%









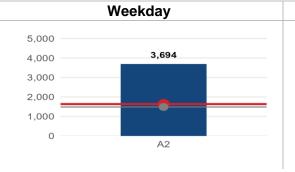
Top Transfer Locations

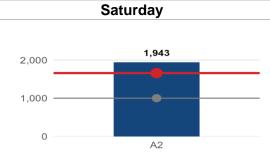
Anacostia, Southern Avenue, L'Enfant Plaza

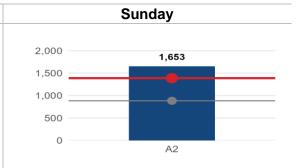
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

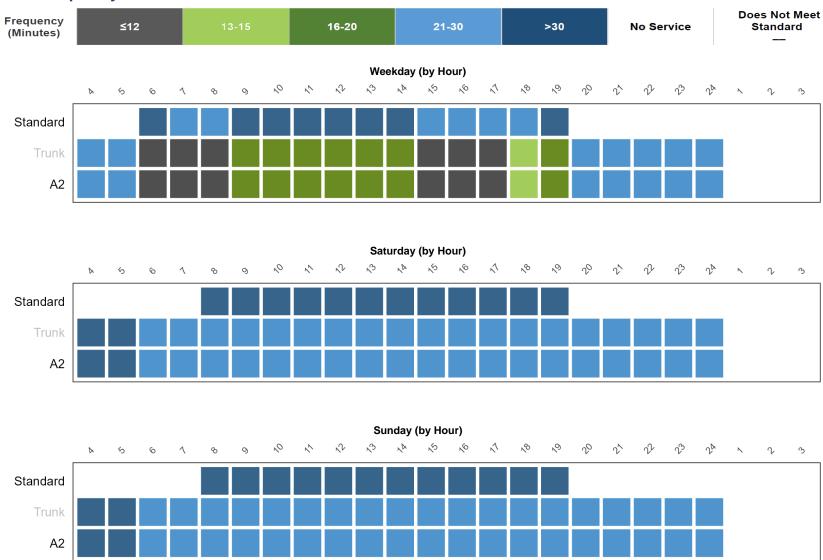


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.46	0.47
Wee	Off-Peak Maximum Target: 1.0	0.42	0.41
	Saturday Maximum Target: 1.0	0.37	0.37
	Sunday Maximum Target: 1.0	0.32	0.33



Span and Frequency





Performance Report Card

Anacostia - Washington Highlands

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:11 AM - 12:10 AM	-	Α	4:50 AM - 12:10 AM	-	Α	4:55 AM - 12:08 AM	-	Α
	Frequency of Service varies	Peak: 11.0 / Off-Peak: 18.0	Peak: 22.5 / Off-Peak: 32.3	Α	25.0	36.5	Α	26.0	37.8	Α
Productivity	Passengers per Revenue Hour 15	38.6	29.6	Α	35.7	26.6	Α	31.3	24.6	Α
	Passengers per Revenue Mile 2	4.9	3.5	Α	4.1	2.9	Α	3.5	2.6	Α
Reliability	On-Time Performance 79%	83%	80%	В	86%	81%	Α	84%	82%	В
	Crowding 5%	3%	3%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.47	Off-Peak: 0.26 Peak: 0.35	A	0.37	0.25	A	0.32	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.09	\$ 4.96	Α	\$3.34	\$ 5.47	Α	\$3.81	\$ 5.88	Α
	Cost Recovery 20%	13%	14%	Е	12%	12%	Е	11%	11%	Е



Route A2

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	7.1		6.2			Е			
Route Design	Circuity N/A	1.64			2.38			-		
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,ty	Passengers per Revenue Hour 15	38.6	29.6	Α	35.7	26.6	Α	31.3	24.6	Α
Productivity	Passengers per Revenue Mile 2	4.9	3.5	Α	4.1	2.9	Α	3.5	2.6	Α
Pre	Unique Segment Ridership 10%	55%	29%	Α	75%	44%	Α	73%	53%	Α
	On-Time Performance 79%	83%	80%	В	86%	81%	Α	84%	82%	Α
Reliability	Crowding 5%	3%	3%	Α	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.47	Off-Peak: 0.28 Peak: 0.37	Α	0.37	0.26	Α	0.32	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.09	\$ 4.96	Α	\$3.34	\$ 5.47	Α	\$3.81	\$ 5.88	Α
	Cost Recovery 20%	13%	13%	Е	12%	12%	E	11%	11%	Е

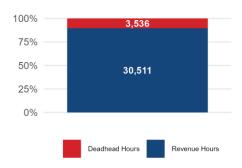


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)				
11.20	45,783	45,277 (98.9%)				

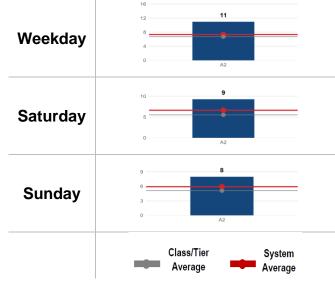
Service Change Summary

Route A2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

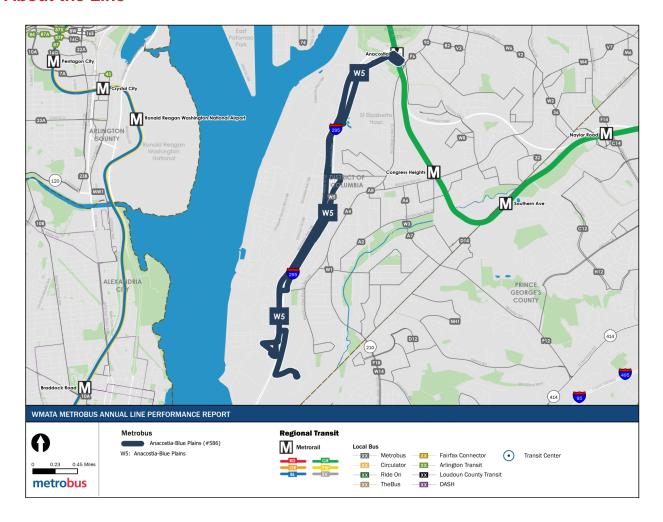


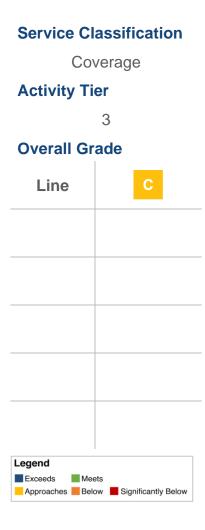


LINE: 586 - Anacostia-Blue Plains

ROUTE(S): W5

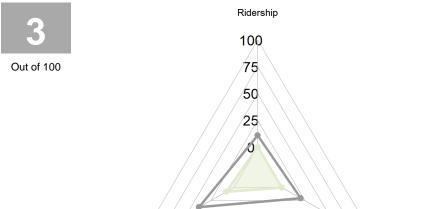
About the Line







Line Benefit Score



Classification Average

Population Served

Population Line Focus: Served

Network Value

Ridership

Balanced

Network Value

Operating Statistics

Line Score:

S	Annual Operating Costs	\$318,584
	Peak Vehicles	2
	Vehicle Type(s)	40 Foot

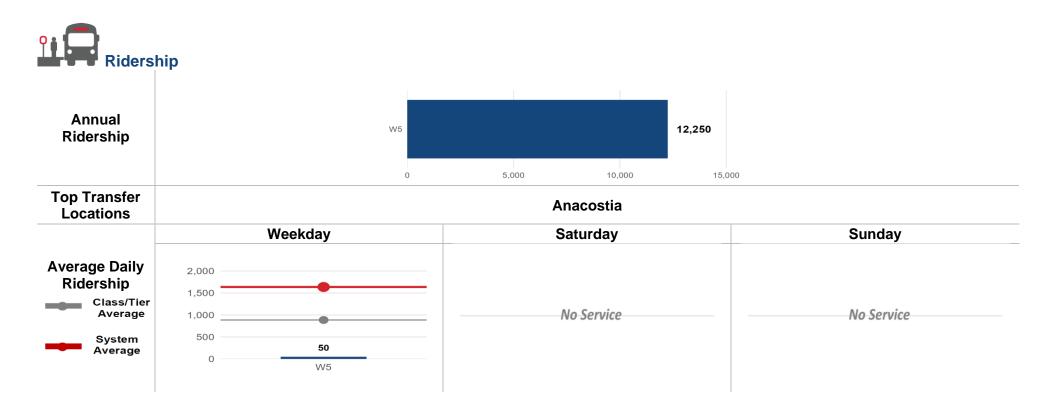
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	4,376		
•••	People of Color	Service Area	3,574	
TTT	Population	% Riders Surveyed		
Low Income		Service Area	1,982	
6 † †	Household	% Riders Surveyed		

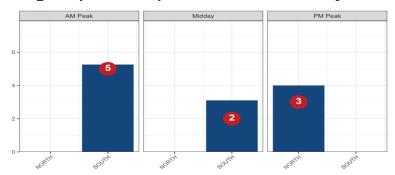
Facilities/Amenities

(N)	Bus Stops	23
	% Stops With Shelters	17%
	% Stops With Benches	13%
9:00	% Stops With Real-Time Signs	9%





Average Trip Ridership and Maximum Load by Time Period



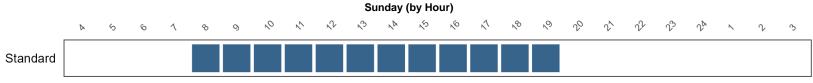
Vehicle Load Factor

	Direction:	SOUTH	NORTH
Weekday	Peak Maximum Target: 1	0.12	0.08
Wee	Off-Peak Maximum Target: 1.0	0.05	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Anacostia-Blue Plains

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:04 AM - 9:30 AM; 3:30 PM - 6:22 PM	-	E	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 20.0 / Off-Peak: 20.0	Peak: 26 / Off-Peak: 38.9	Α	-	-		•	-	
Productivity	Passengers per Revenue Hour 10	8.9	20.3	D	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.8	1.7	D	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.05 Peak: 0.12	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
st eness	Operating Cost per Passenger Trip \$7	\$13.35	\$ 6.54	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	3%	11%	Е	-	-		-	-	-



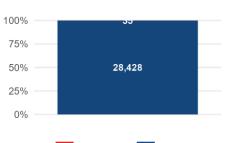
Route W5

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile 4-5		2			4.8			Е	
Route Design	Circuity N/A	2.01		1.81						
		Weekday		5	Saturday		S	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 10	8.9	20.3	D	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	0.8	1.7	D	-	-	-	-	-	-
P _r	Unique Segment Ridership 10%	0%	49%	E	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.05 Peak: 0.12	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$13.35	\$ 6.54	E	-	-	-	-	-	-
Cι Effecti	Cost Recovery 20%	3%	10%	Е	-	-	-	-	-	



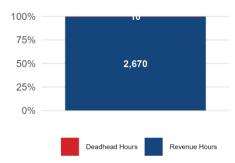
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
12.80	4,482	4,456 (99.4%)

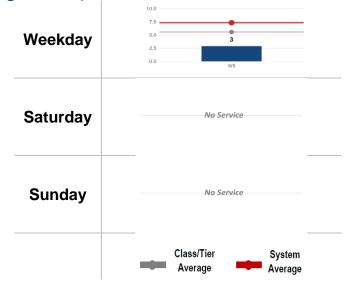
Service Change Summary

Route W5 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Revenue Miles

Passenger Miles per Revenue Mile

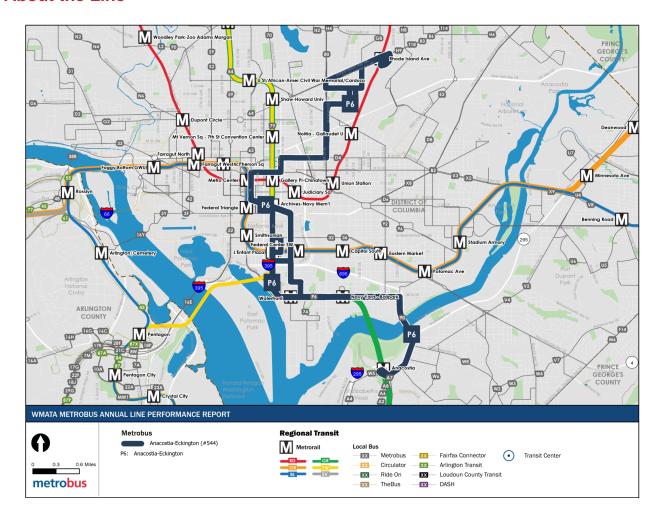


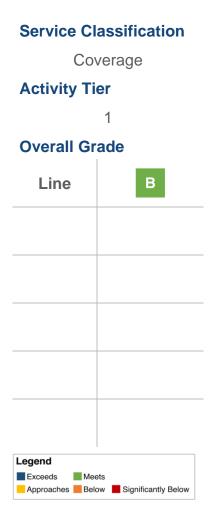


LINE: 544 - Anacostia-Eckington

ROUTE(S): P6

About the Line

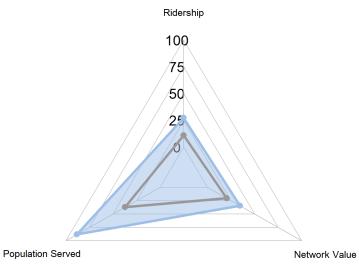






Line Benefit Score





Classification Average		\triangle		
Line Focus:	Population	Network Value		

Line Score:

Served 88

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$5,362,016
Peak Vehicles	13
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	59,925		
•••	People of Color	Service Area	27,988	
TTT	Population	% Riders Surveyed	96%	
511	Low Income	Service Area	14,047	
	Household	% Riders Surveyed	71%	

Facilities/Amenities

	Bus Stops	101
	% Stops With Shelters	30%
	% Stops With Benches	25%
9:00	% Stops With Real-Time Signs	8%









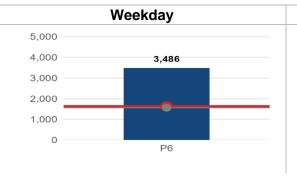
Top Transfer Locations

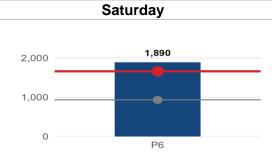
Rhode Island Avenue, Metro Center, Gallery Place-Chinatown

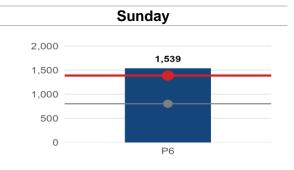
Average Daily Ridership



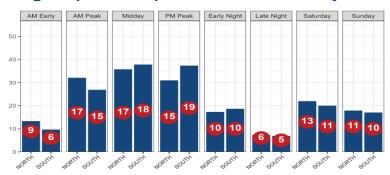








Average Trip Ridership and Maximum Load by Time Period

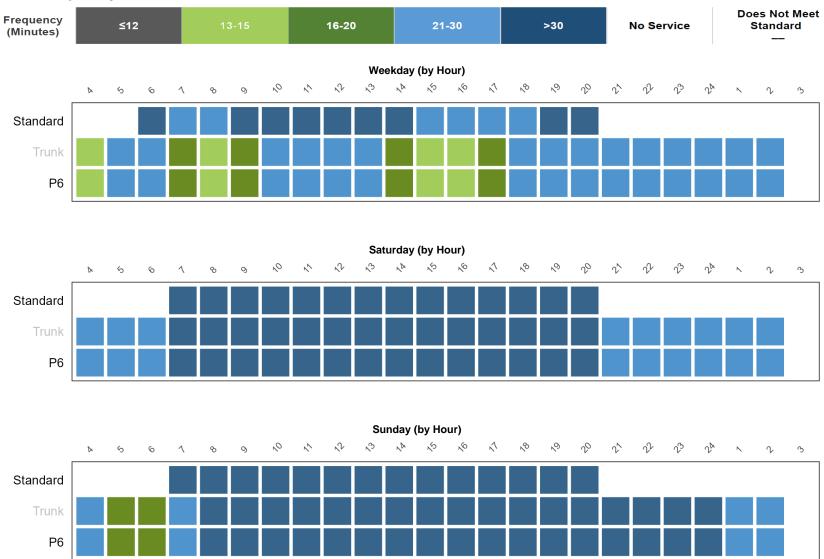


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.4	0.43
Wee	Off-Peak Maximum Target: 1.0	0.31	0.31
	Saturday Maximum Target: 1.0	0.32	0.28
	Sunday Maximum Target: 1.0	0.27	0.25



Span and Frequency





Performance Report Card

Anacostia-Eckington

			Weekday		Saturday		Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:15 AM - 2:08 AM	-	Α	4:08 AM - 2:06 AM	-	Α	4:20 AM - 2:07 AM	-	Α
Avaik	Frequency of Service varies	Peak: 16.0 / Off-Peak: 21.0	Peak: 18.3 / Off-Peak: 26.7	Α	31.0	29.5	Α	32.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	24.5	25.3	A	22.8	21.5	Α	19.4	19.2	С
Produ	Passengers per Revenue Mile 4	3.6	3.5	D	2.9	2.7	E	2.5	2.4	E
	On-Time Performance 79%	70%	75%	D	72%	76%	D	77%	79%	С
Reliability	Crowding 5%	0%	2%	A	1%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.42	Off-Peak: 0.26 Peak: 0.38	A	0.3	0.26	A	0.26	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.86	\$ 4.85	Α	\$5.22	\$ 5.62	В	\$6.14	\$ 6.32	D
Cc Effectiv	Cost Recovery 25%	11%	16%	Е	10%	14%	Е	9%	13%	Е



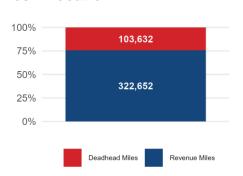
Route P6

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.3		6.4		E				
Route Design	Circuity N/A	1.64		1.55		-				
		,	Weekday			Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 20	24.5	25.3	Α	22.8	21.5	Α	19.4	19.2	С
Productivity	Passengers per Revenue Mile 4	3.6	3.5	D	2.9	2.7	E	2.5	2.4	E
Pr	Unique Segment Ridership 10%	44%	47%	A	46%	46%	Α	46%	45%	Α
	On-Time Performance 79%	70%	75%	D	72%	76%	D	77%	79%	С
Reliability	Crowding 5%	0%	3%	A	1%	1%	Α	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.42	Off-Peak: 0.28 Peak: 0.4	Α	0.3	0.27	Α	0.26	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.86	\$ 4.85	Α	\$5.22	\$ 5.62	В	\$6.14	\$ 6.32	D
Cc Effectiv	Cost Recovery 25%	11%	15%	Е	10%	13%	E	9%	12%	Е

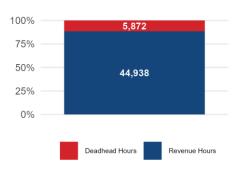


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
P6	16.80	42,300	41,624 (98.4%)

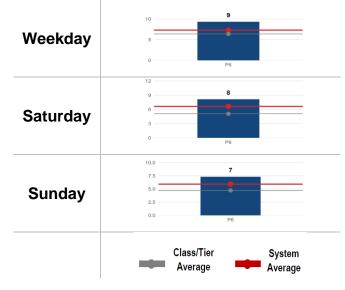
Service Change Summary

Route P6 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

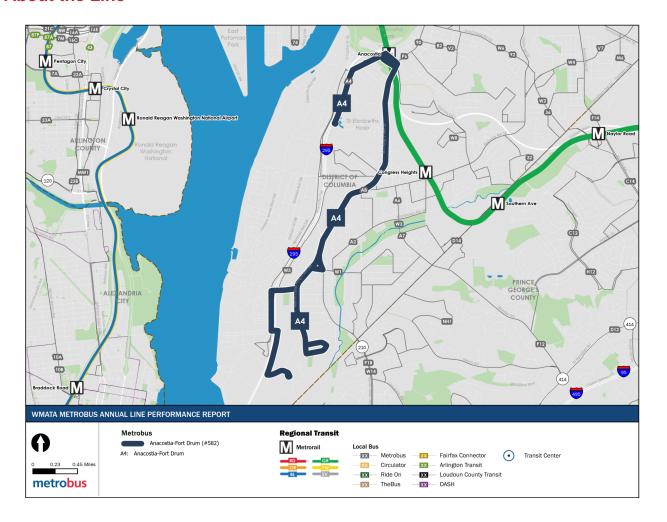




LINE: 582 - Anacostia-Fort Drum

ROUTE(S): A4

About the Line



Service Classification Coverage Activity Tier 3 Overall Grade Line A

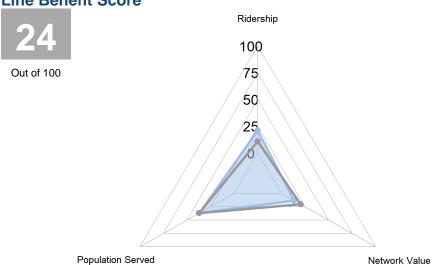
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average **Population** Line Focus: **Network Value** Ridership Served **Balanced** Line Score:

Operating Statistics

37

S	Annual Operating Costs	\$3,228,385
	Peak Vehicles	11
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

	İİİ	Service Area Population	17,	851
	• • •	People of	Service Area	16,242
	TTT	Color Population	% Riders Surveyed	83%
	1	Low Income	Service Area	8,134
	311	Household	% Riders Surveyed	50%

Facilities/Amenities

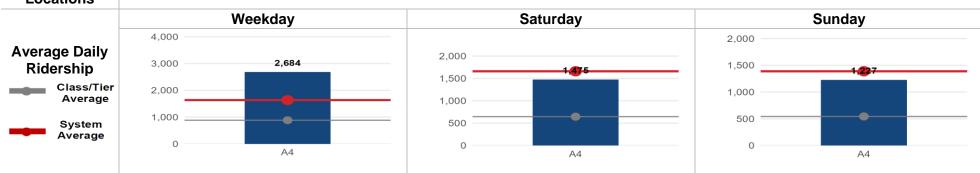
Metro	Bus Stops	72
	% Stops With Shelters	21%
	% Stops With Benches	11%
9:00	% Stops With Real-Time Signs	8%







Top Transfer Locations Anacostia, Southern Avenue



Average Trip Ridership and Maximum Load by Time Period

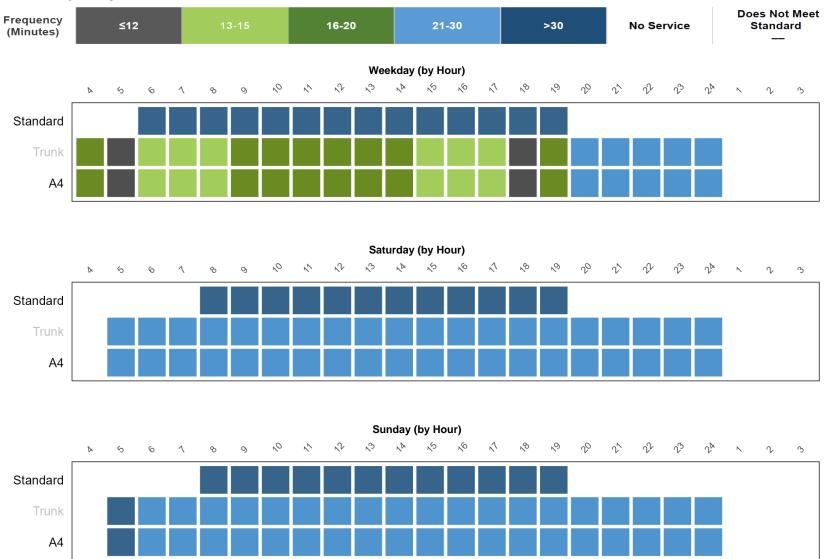


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.32	0.3
Wee	Off-Peak Maximum Target: 1.0	0.31	0.27
	Saturday Maximum Target: 1.0	0.38	0.36
	Sunday Maximum Target: 1.0	0.31	0.29



Span and Frequency





Performance Report Card

Anacostia-Fort Drum

Measure Standard		,	Weekday		Saturday		Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:48 AM - 12:20 AM	-	Α	5:40 AM - 12:22 AM	-	Α	5:37 AM - 12:20 AM	-	Α
Avaik	Frequency of Service varies	Peak: 13.0 / Off-Peak: 19.0	Peak: 26 / Off-Peak: 38.9	Α	25.0	47.4	Α	25.0	49.8	Α
Productivity	Passengers per Revenue Hour 10	28.4	20.3	A	27.6	21.3	Α	26.3	21.3	Α
Produ	Passengers per Revenue Mile 1	3.2	1.7	A	2.9	1.8	Α	2.4	1.7	Α
	On-Time Performance 79%	79%	81%	В	79%	80%	В	79%	81%	В
Reliability	Crowding 5%	3%	1%	A	0%	0%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.31	Off-Peak: 0.22 Peak: 0.29	A	0.37	0.25	A	0.3	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.20	\$ 6.54	Α	\$4.32	\$ 6.11	Α	\$4.53	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	7%	8%	Е	6%	8%	Е

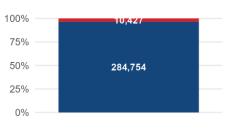


	Measure Standard	Ro	Route Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	5.8		4.8		E				
Route Design	Circuity N/A	2.41		1.81		-				
		,	Weekday			Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 10	28.4	20.3	Α	27.6	21.3	Α	26.3	21.3	Α
Productivity	Passengers per Revenue Mile 1	3.2	1.7	Α	2.9	1.8	Α	2.4	1.7	Α
Pr	Unique Segment Ridership 10%	1%	49%	Е	63%	59%	Α	63%	62%	A
	On-Time Performance 79%	79%	81%	В	79%	80%	В	79%	81%	В
Reliability	Crowding 5%	3%	1%	Α	0%	0%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.31	Off-Peak: 0.22 Peak: 0.28	Α	0.37	0.25	Α	0.3	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.20	\$ 6.54	Α	\$4.32	\$ 6.11	Α	\$4.53	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	7%	10%	Е	7%	8%	Е	6%	8%	Е



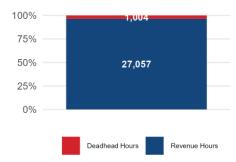
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
A4	15.40	56,110	55,666 (99.2%)

Service Change Summary

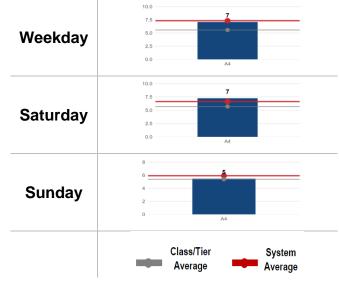
Route A4 - Dec 2022:

Weekday: Pattern Changes, new trip times; Saturday:

Revenue Miles

No Change; Sunday: No Change;

Passenger Miles per Revenue Mile

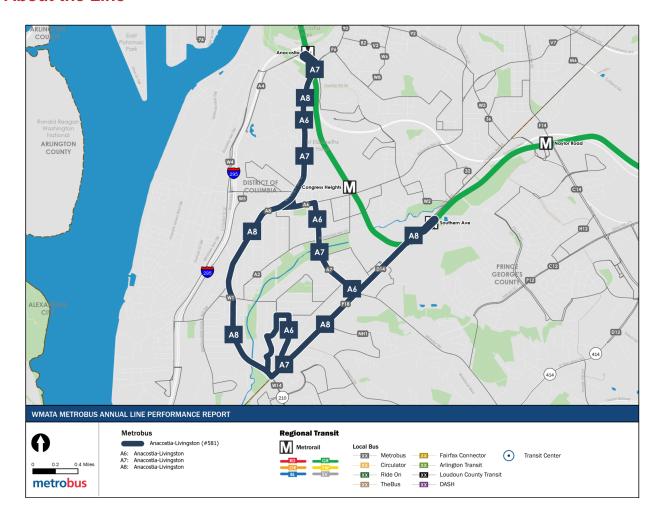


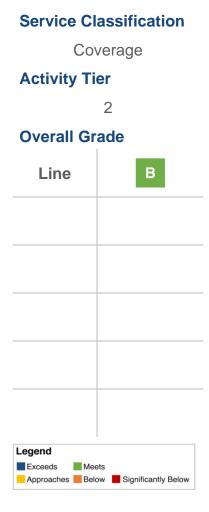


LINE: 581 - Anacostia-Livingston

ROUTE(S): A6, A7, A8

About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 74

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$5,441,507
	Peak Vehicles	26
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	48,729		
•••	People of	Service Area	46,011	
TTT	Color Population	% Riders Surveyed	99%	
1	Low Income	Service Area	23,442	
G	Household	% Riders Surveyed	78%	

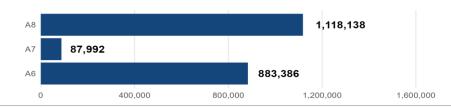
Facilities/Amenities

Metro	Bus Stops	90
	% Stops With Shelters	23%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	7%









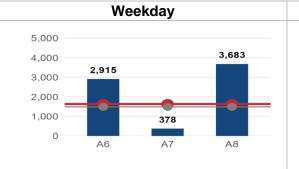
Top Transfer Locations

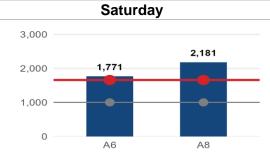
Anacostia, L'Enfant Plaza, Archives-Navy Memorial

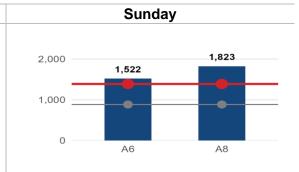
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

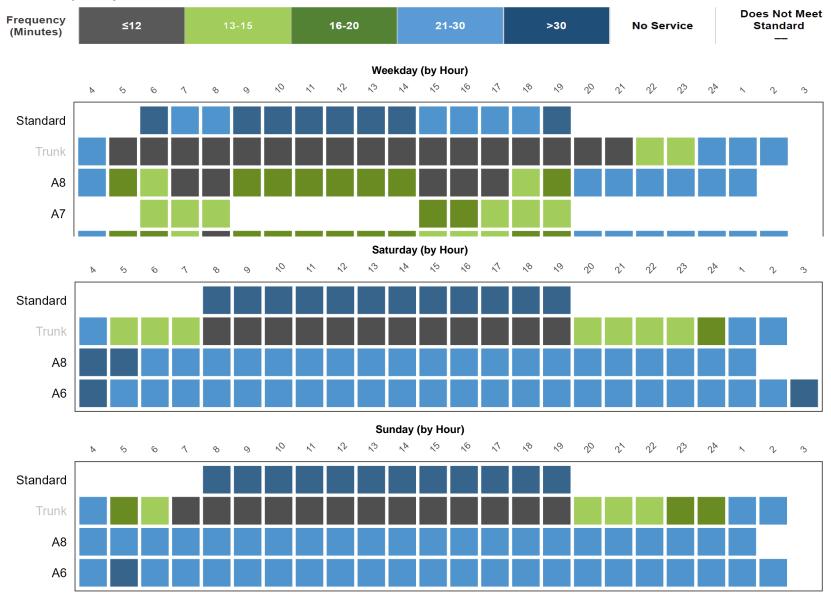


Vehicle Load Factor

	Direction:	NORTH	SOUTH	
Weekday	Peak Maximum Target: 1	0.41	0.43	
Wee	Off-Peak Maximum Target: 1.0	0.34	0.39	
	Saturday Maximum Target: 1.0	0.3	0.37	
	Sunday Maximum Target: 1.0	0.27	0.31	



Span and Frequency





Performance Report Card

Anacostia-Livingston

			Weekday		Saturday		Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:10 AM - 2:12 AM	-	Α	3:55 AM - 2:13 AM	-	Α	4:05 AM - 2:13 AM	-	Α
Avail	Frequency of Service varies	Peak: 5.0 / Off-Peak: 9.0	Peak: 22.5 / Off-Peak: 32.3	Α	13.0	36.5	Α	13.0	37.8	Α
Productivity	Passengers per Revenue Hour 15	48.5	29.6	Α	46.2	26.6	Α	41.5	24.6	Α
Produ	Passengers per Revenue Mile 2	5.5	3.5	Α	4.8	2.9	Α	4.1	2.6	Α
	On-Time Performance 79%	81%	80%	В	82%	81%	В	83%	82%	В
Reliability	Crowding 5%	5%	3%	В	1%	1%	Α	1%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.36 Peak: 0.42	Off-Peak: 0.26 Peak: 0.35	A	0.34	0.25	Α	0.29	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.46	\$ 4.96	Α	\$2.58	\$ 5.47	Α	\$2.87	\$ 5.88	Α
Cc Effectiv	Cost Recovery 20%	13%	14%	Е	13%	12%	E	11%	11%	Е



	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	6.8		6.2		E				
Route Design	Circuity N/A	1.55			2.38		-			
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	41.7	29.6	Α	39.2	26.6	Α	35.7	24.6	Α
Productivity	Passengers per Revenue Mile 2	4.8	3.5	Α	4.1	2.9	Α	3.6	2.6	Α
Pr	Unique Segment Ridership 10%	0%	29%	E	37%	44%	Α	36%	53%	Α
	On-Time Performance 79%	80%	80%	В	81%	81%	В	83%	82%	В
Reliability	Crowding 5%	4%	3%	Α	0%	1%	Α	1%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.39	Off-Peak: 0.28 Peak: 0.37	Α	0.29	0.26	Α	0.26	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.86	\$ 4.96	Α	\$3.04	\$ 5.47	Α	\$3.35	\$ 5.88	Α
C. Effecti	Cost Recovery 20%	13%	13%	Е	12%	12%	E	11%	11%	E



	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	7		6.2		E				
Route Design	Circuity N/A	1.18		2.38						
		Weekday		5	Saturday		5	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	34.9	29.6	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	4.7	3.5	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	1%	29%	Е	-	-	-	-	-	-
	On-Time Performance 79%	78%	80%	С	-	ı	-	-	-	-
Reliability	Crowding 5%	1%	3%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.35	Peak: 0.37	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.42	\$ 4.96	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	15%	13%	D	-	-		-	-	

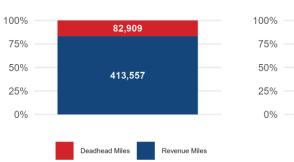


	Measure Standard	Route Average		Class	Tier Avera	age		Grade		
Availability	Number of Stops per Mile 4-5	6.4		6.2		Е				
Route Design	Circuity N/A	1.46		2.38		-				
		Weekday		5	Saturday		5	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	58.3	29.6	Α	54.0	26.6	Α	48.1	24.6	Α
Productivity	Passengers per Revenue Mile 2	6.3	3.5	Α	5.6	2.9	Α	4.7	2.6	Α
Pr	Unique Segment Ridership 10%	52%	29%	Α	51%	44%	Α	50%	53%	A
	On-Time Performance 79%	81%	80%	В	82%	81%	В	83%	82%	В
Reliability	Crowding 5%	6%	3%	D	1%	1%	Α	1%	0%	Α
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.41 Peak: 0.48	Off-Peak: 0.28 Peak: 0.37	Α	0.38	0.26	Α	0.32	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.05	\$ 4.96	Α	\$2.21	\$ 5.47	Α	\$2.48	\$ 5.88	Α
Cc Effectiv	Cost Recovery 20%	14%	13%	Е	13%	12%	E	11%	11%	E

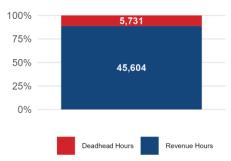


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
A6	10.20	44,325	43,785 (98.8%)
A7	8.00	4,911	4,860 (99.0%)
A8	9.80	46,895	46,394 (98.9%)

Service Change Summary

Route A6 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Route A7 - Dec 2022:

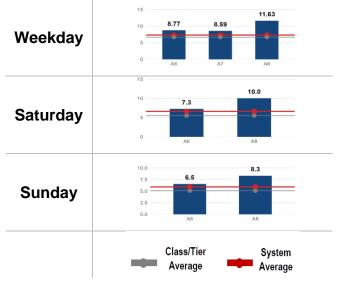
Weekday: No Change; Saturday: NA; Sunday: NA;

Route A8 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

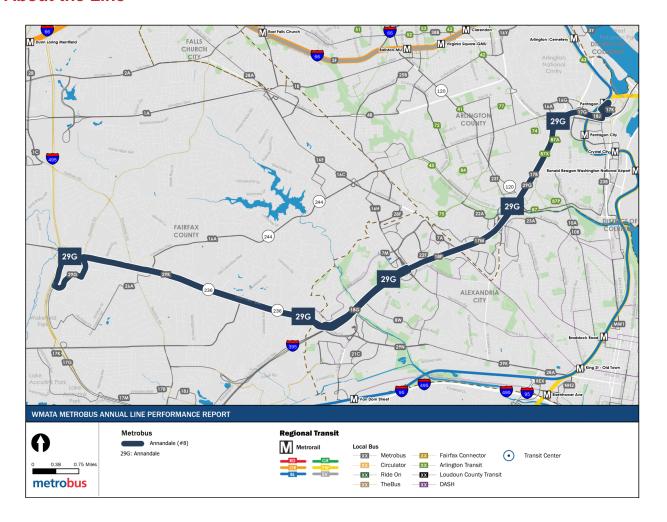


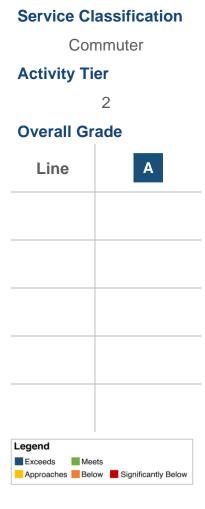


LINE: 8 - Annandale

ROUTE(S): 29G

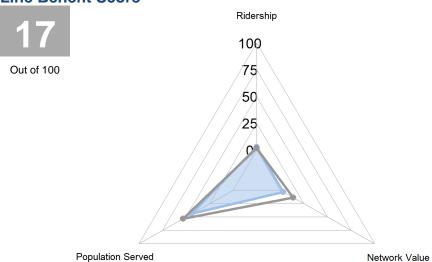
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	44	3	3	

Operating Statistics

\$ Annual Operating Costs	\$539,923
Peak Vehicles	4
Vehicle Type(s)	40 Foot

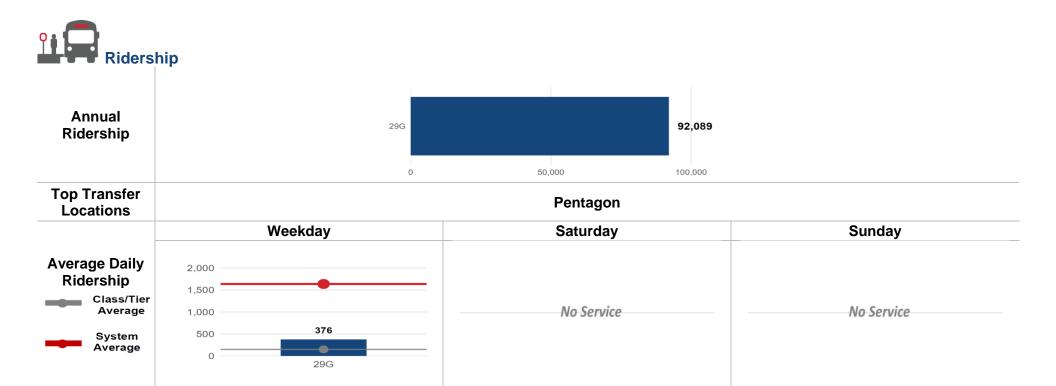
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	20,438			
•••	People of	Service Area	8,817		
TTT	Color Population	% Riders Surveyed	56%		
1	Low Income	Service Area	6,970		
511	Household	% Riders Surveyed	17%		

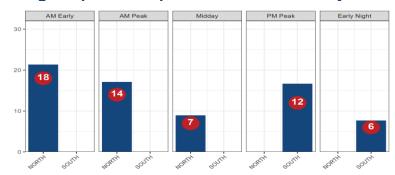
Facilities/Amenities

Metro	Bus Stops	55
	% Stops With Shelters	33%
	% Stops With Benches	36%
9:00	% Stops With Real-Time Signs	2%





Average Trip Ridership and Maximum Load by Time Period

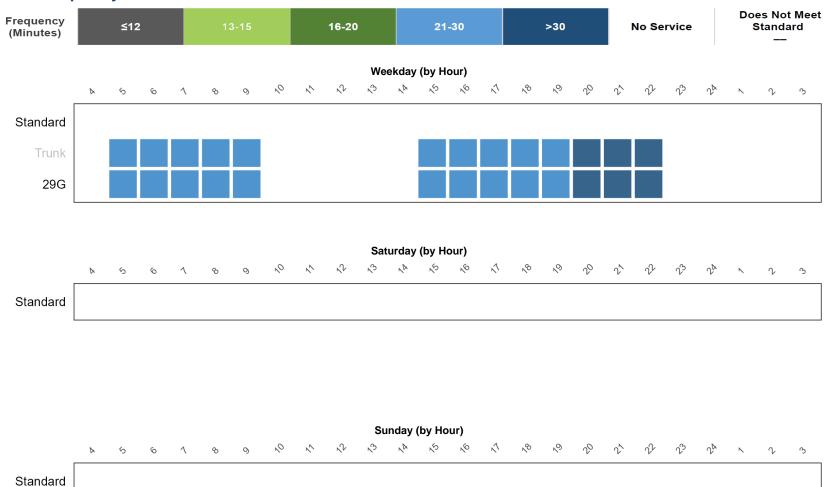


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.35	0.3
Wee	Off-Peak Maximum Target: 1.0	0.36	0.15
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Annandale

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:30 AM - 9:40 AM; 3:06 PM - 10:21 PM	-	Α	-	-		-	-	٠
	Frequency of Service varies	Peak: 24.0 / Off-Peak: 24.0	Peak: 26 / Off-Peak: 37		-	-		1	-	
ctivity	Passengers per Revenue Hour N/A	20.6	13.2	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	1.2	0.8	Α	-	-	-	-	-	-
	On-Time Performance 79%	77%	79%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.32	Off-Peak: 0.16 Peak: 0.24	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.80	\$11.34	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	25%	22%	Α	-	-		-	-	-



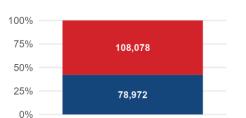
Route 29G

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile N/A	2.5		2.8			-			
Route Design	Circuity N/A	1.36		1.41			-			
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour N/A	20.6	13.2	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.2	0.8	Α	-	-	-	-	-	-
Pre	Unique Segment Ridership 15%	0%	31%	Е	-	+	-	-	-	-
	On-Time Performance 79%	77%	79%	С	-	-	-	-	-	
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.32	Off-Peak: 0.17 Peak: 0.21	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.80	\$11.34	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	25%	20%	Α	-	-	-	-	-	



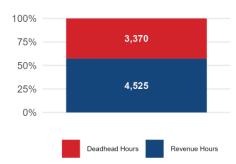
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)			
29 G	26.60	6,225	5,969 (95.9%)			

Service Change Summary

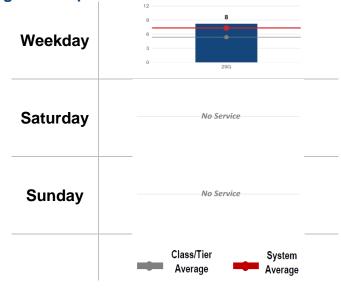
Route 29G - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

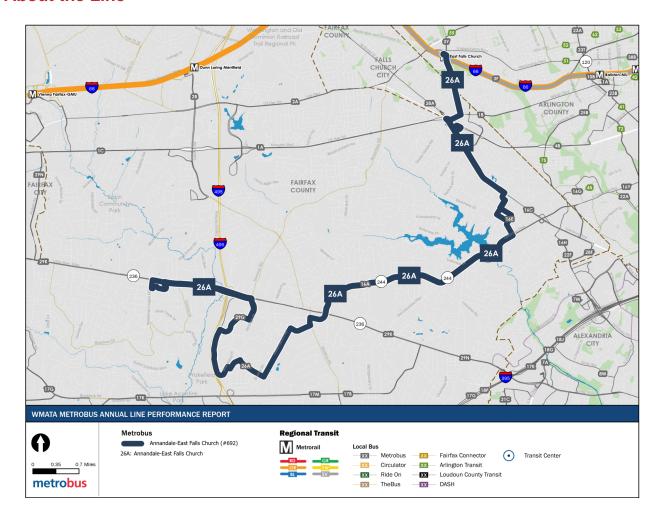


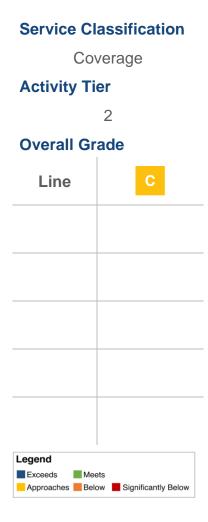


LINE: 692 - Annandale-East Falls Church

ROUTE(S): 26A

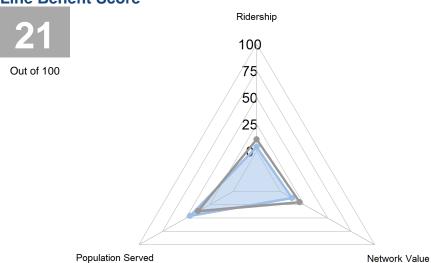
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served 46

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$1,161,282
Peak Vehicles	4
Vehicle Type(s)	40 Foot

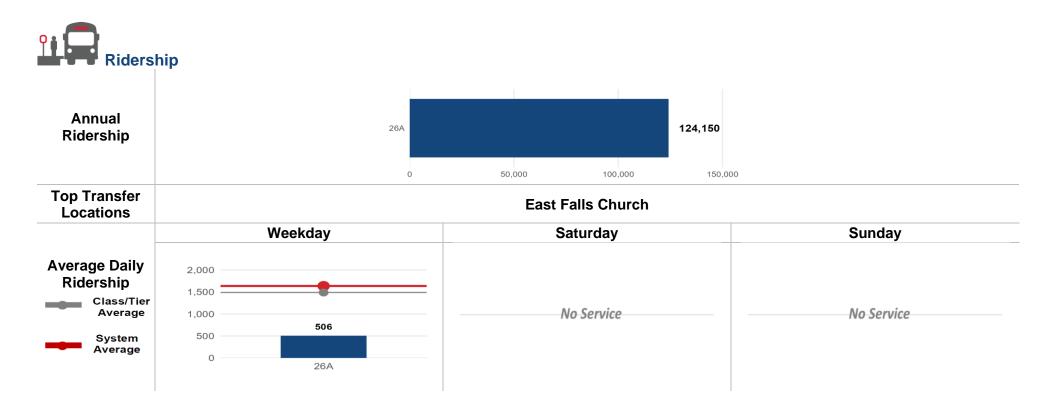
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	42,611		
•••	People of Color	Service Area	12,002	
TTT	Population	% Riders Surveyed	68%	
5	Low Income Household	Service Area	13,351	
		% Riders Surveyed	59%	

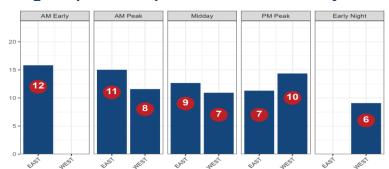
Facilities/Amenities

	Bus Stops	128
	% Stops With Shelters	18%
	% Stops With Benches	17%
9:00	% Stops With Real-Time Signs	0%





Average Trip Ridership and Maximum Load by Time Period



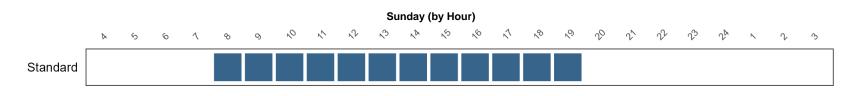
Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.23	0.22
Wee	Off-Peak Maximum Target: 1.0	0.24	0.18
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Annandale-East Falls Church

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:28 AM - 7:48 PM	-	Α	-	-	-	-	-	-
	Frequency of Service varies	Peak: 34.0 / Off-Peak: 59.0	Peak: 22.5 / Off-Peak: 32.3	С	-	-	-	-	-	
ctivity	Passengers per Revenue Hour 15	13	29.6	D	-	-		-	-	-
Productivity	Passengers per Revenue Mile 2	0.9	3.5	E	-	-	-	-	-	-
	On-Time Performance 79%	84%	80%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	3%	Α	-	-	-	-	-	-
Æ	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.22	Off-Peak: 0.26 Peak: 0.35	A	-	-	-	-	-	-
st eness	Operating Cost per Passenger Trip \$5	\$9.18	\$ 4.96	E	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	15%	14%	D	-	-	-	-	-	-



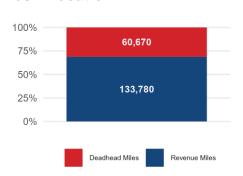
Route 26A

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.3		6.2		A				
Route Design	Circuity N/A	2.09				2.38				
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	13	29.6	D	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	0.9	3.5	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	28%	29%	Α	-	-	-	-	-	-
	On-Time Performance 79%	84%	80%	Α	1	-	-	1	-	-
Reliability	Crowding 5%	0%	3%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.22	Off-Peak: 0.28 Peak: 0.37	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$9.18	\$ 4.96	E	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	15%	13%	D	-	-		-	-	-

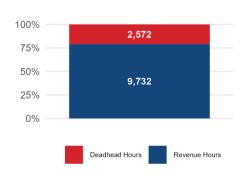


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
26A	30.80	9,960	9,711 (97.5%)

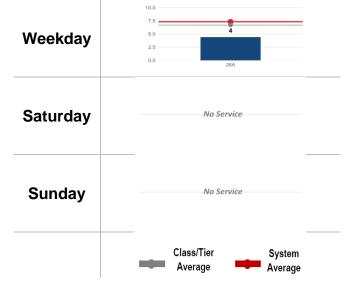
Service Change Summary

Route 26A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

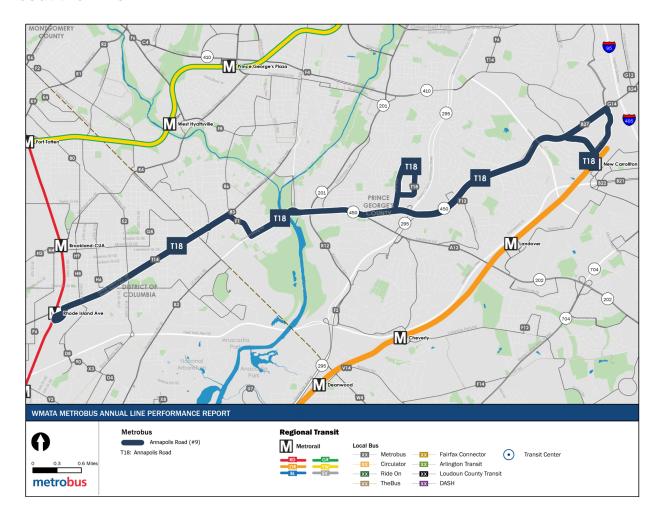


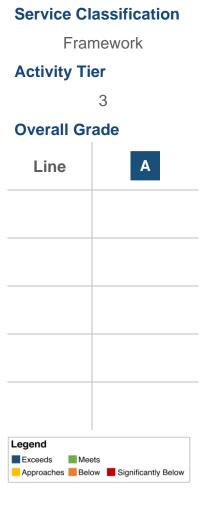


LINE: 9 - Annapolis Road

ROUTE(S): T18

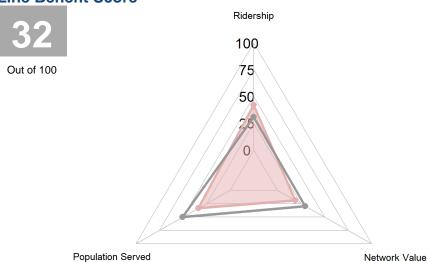
About the Line







Line Benefit Score



Classification	Average
Ciassilication	Average

Line Focus:
Line Score:

Population Served

on

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$6,136,000
Peak Vehicles	11
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	32,453		
People of		Service Area	19,708	
TTT	Color Population	% Riders Surveyed	96%	
STT	Low Income Household	Service Area	9,035	
		% Riders Surveyed	78%	

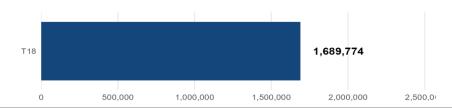
Facilities/Amenities

Metro	Bus Stops	83
	% Stops With Shelters	33%
	% Stops With Benches	29%
9:00	% Stops With Real-Time Signs	2%









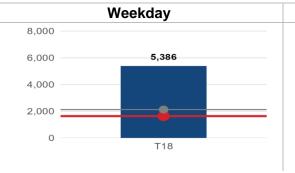
Top Transfer Locations

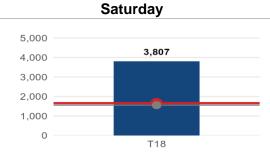
Rhode Island Avenue, New Carrollton, Addison Road

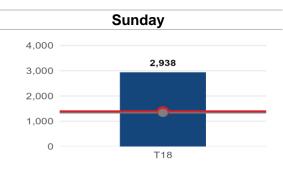
Average Daily Ridership

Class/Tier Average









Average Trip Ridership and Maximum Load by Time Period

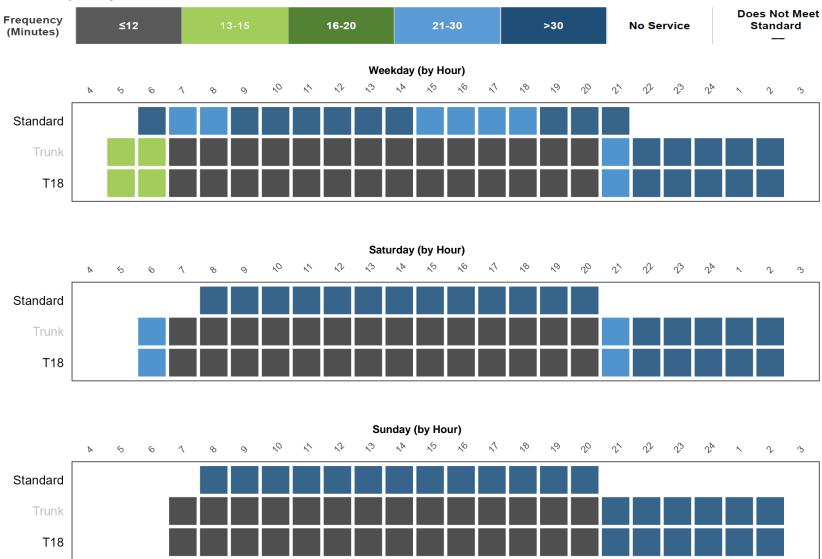


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.56	0.54
Weel	Off-Peak Maximum Target: 1.0	0.39	0.4
	Saturday Maximum Target: 1.0	0.35	0.35
	Sunday Maximum Target: 1.0	0.29	0.27



Span and Frequency





Performance Report Card

Annapolis Road

			Weekday		Saturday		Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:00 AM - 2:09 AM	-	Α	6:30 AM - 2:40 AM	-	Α	7:00 AM - 2:38 AM	-	Α
Availability	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 21.4 / Off-Peak: 34.5	Α	15.0	40.5	Α	15.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	37.0	24.8	Α	27.1	20.6	Α	24.2	19.4	Α
Produ	Passengers per Revenue Mile 1	3.3	2.1	Α	2.5	1.7	Α	2.0	1.6	Α
£	On-Time Performance 79%	77%	75%	С	77%	75%	С	79%	77%	В
Reliability	Crowding 5%	3%	1%	Α	0%	0%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.55	Off-Peak: 0.31 Peak: 0.4	Α	0.35	0.29	Α	0.28	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.22	\$ 5.34	Α	\$4.41	\$ 6.22	Α	\$4.94	\$ 6.54	Α
Cc Effectiv	Cost Recovery 20%	14%	12%	Е	10%	10%	Е	9%	9%	E



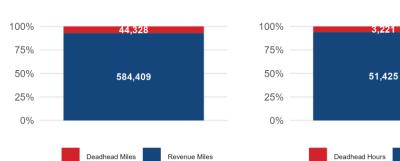
Route T18

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	4.8			4.6		Α			
Route Design	Circuity 1.75		1.27		2.17		А			
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	37.0	24.8	Α	27.1	20.6	Α	24.2	19.4	Α
Productivity	Passengers per Revenue Mile	3.3	2.1	Α	2.5	1.7	Α	2.0	1.6	Α
Pr	Unique Segment Ridership 10%	30%	41%	Α	41%	58%	Α	40%	61%	Α
	On-Time Performance 79%	77%	75%	С	77%	75%	С	79%	77%	В
Reliability	Crowding 5%	3%	1%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.55	Off-Peak: 0.31 Peak: 0.41	Α	0.35	0.29	Α	0.28	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.22	\$ 5.34	Α	\$4.41	\$ 6.22	Α	\$4.94	\$ 6.54	Α
C. Effecti	Cost Recovery 20%	14%	13%	Е	10%	10%	E	9%	9%	E



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
T18	20.10	60,079	59,095 (98.4%)

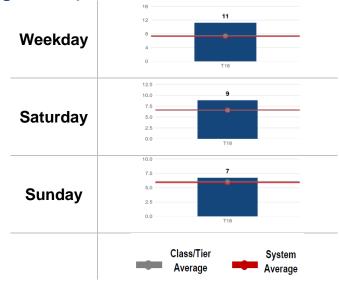
Service Change Summary

Route T18 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile



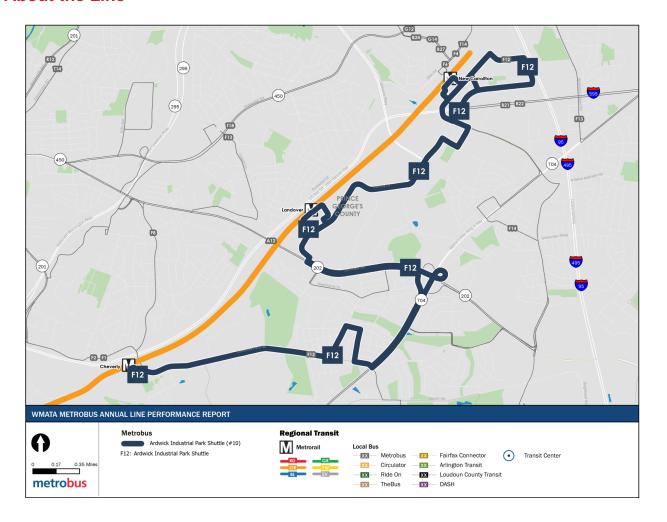


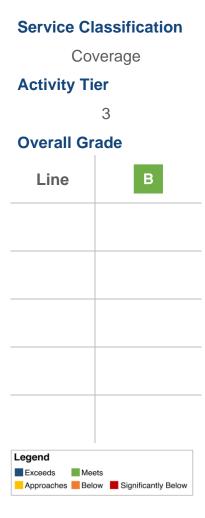
Revenue Hours

LINE: 10 - Ardwick Industrial Park Shuttle

ROUTE(S): F12

About the Line

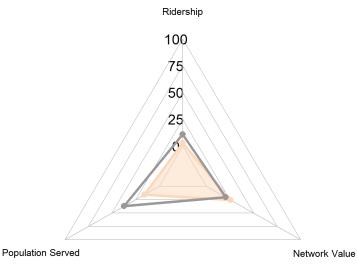






Line Benefit Score

Out of 100



Classification Average

Operating Statistics

Line Focus: Line Score:

Population Served 16

Network Value

Ridership **Balanced**

Service Area Context (1/4 Mile, Survey Weekday Only)

Service Area Population

12,654



People of Color **Population**

9,974 Service Area % Riders 98% Surveyed



Low Income Household

4,369 Service Area % Riders 79% Surveyed

Facilities/Amenities







Peak Vehicles



Vehicle Type(s)

Annual Operating Costs

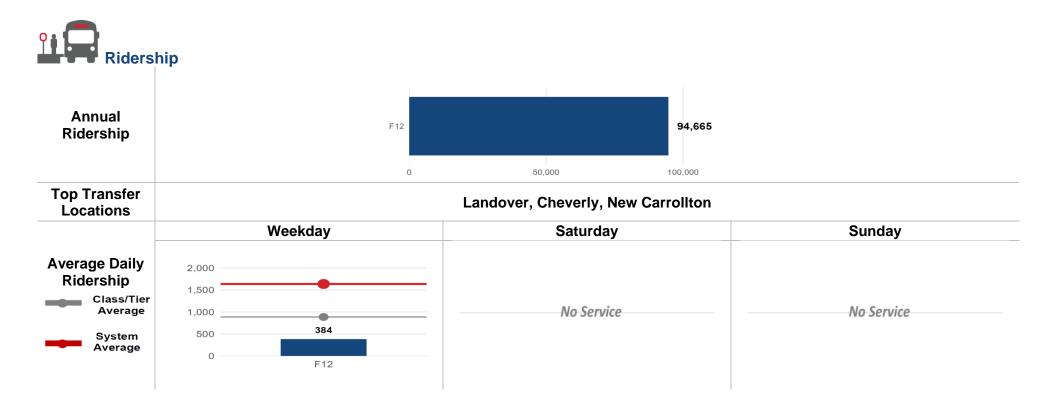
40 Foot

\$747,110

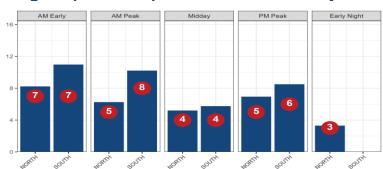
4

Metro	Bus Stops	70
1	% Stops With Shelters	50%
	% Stops With Benches	9%
9:00	% Stops With Real-Time Signs	0%





Average Trip Ridership and Maximum Load by Time Period

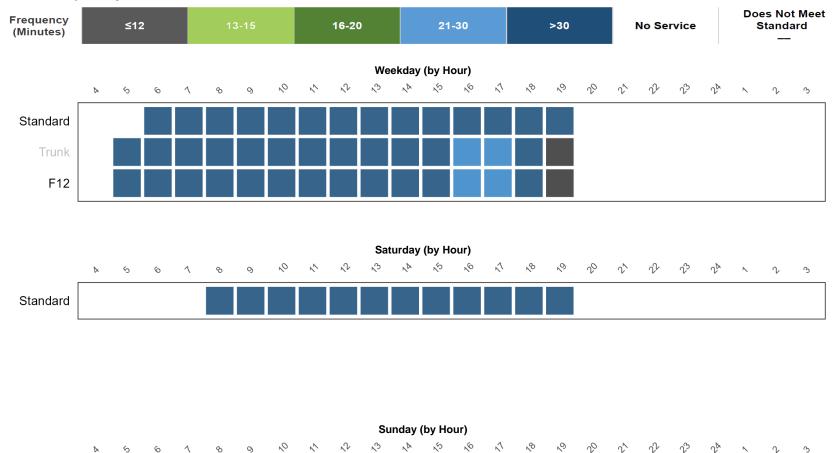


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.12	0.17
Wee	Off-Peak Maximum Target: 1.0	0.1	0.11
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

B Ardwick Industrial Park Shuttle

			Weekday		Saturday		Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:40 AM - 7:39 PM	-	Ш	-	-		-	-	
Availability	Frequency of Service varies	Peak: 32.0 / Off-Peak: 54.0	Peak: 26 / Off-Peak: 38.9	Α	-	-		-	-	
Productivity	Passengers per Revenue Hour 10	15.6	20.3	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.2	1.7	Α	-	-	-	-	-	-
	On-Time Performance 79%	88%	81%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	3%	1%	Α	-	-	-	-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.1 Peak: 0.14	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.66	\$ 6.54	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	7%	11%	Ш	-	-		-	-	-



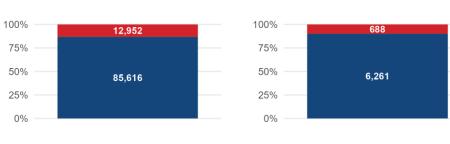
Route F12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.3		4.8		A				
Route Design	Circuity N/A	1.91		1.81		-				
			Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- ,	Passengers per Revenue Hour 10	15.6	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	1.2	1.7	Α	-	-	-	-	-	-
Ā	Unique Segment Ridership 10%	73%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	88%	81%	Α	-	-	-	1	-	-
Reliability	Crowding 5%	3%	1%	Α	-	-	-	-	-	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.1 Peak: 0.14	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.66	\$ 6.54	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	7%	10%	E	-	-	-	-	-	-



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F12	16.90	15,240	15,062 (98.8%)

Service Change Summary

Deadhead Miles

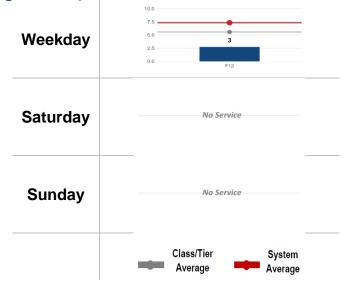
Route F12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile





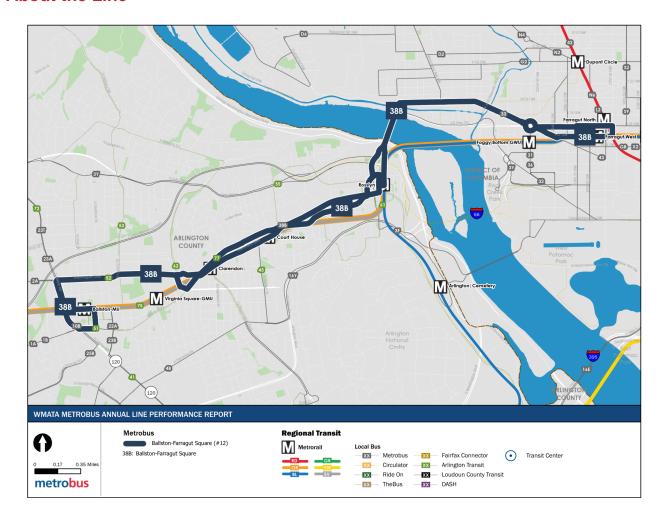
Revenue Hours

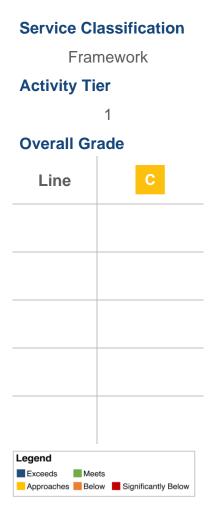
Deadhead Hours

LINE: 12 - Ballston-Farragut Square

ROUTE(S): 38B

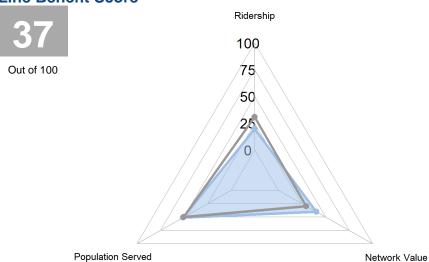
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score: Population Served 51

Netwo

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$4,143,529
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

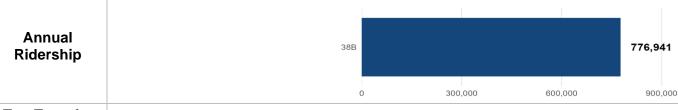
ŤŤŤ	Service Area Population	54,171			
•••	People of	Service Area	10,964		
TTT	Color Population	% Riders Surveyed	59%		
1	Low Income	Service Area	7,025		
3	Household	% Riders Surveyed	34%		

Facilities/Amenities

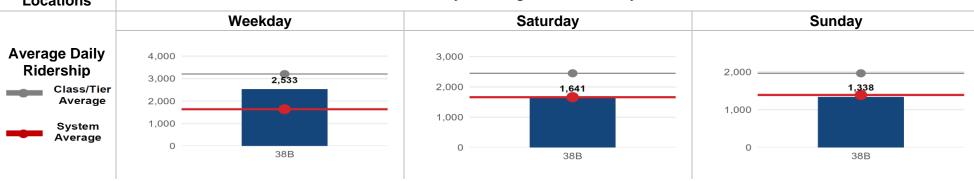
Metro	Bus Stops	67
<u> </u>	% Stops With Shelters	34%
	% Stops With Benches	34%
9:00	% Stops With Real-Time Signs	3%



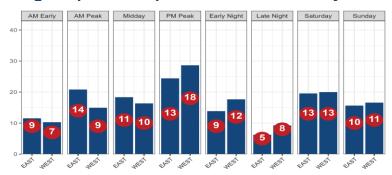




Top Transfer Locations Rosslyn, Farragut North, Rosslyn East



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.35	0.36
Wee	Off-Peak Maximum Target: 1.0	0.24	0.25
	Saturday Maximum Target: 1.0	0.31	0.34
	Sunday Maximum Target: 1.0	0.26	0.29



Span and Frequency





Performance Report Card

Ballston-Farragut Square

		,	Weekday			Saturday			Sunday		
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	
Availability	Span of Service varies	5:30 AM - 2:31 AM	-	Α	5:30 AM - 2:28 AM	-	Α	5:30 AM - 2:24 AM	-	Α	
	Frequency of Service varies	Peak: 15.0 / Off-Peak: 14.0	Peak: 14.7 / Off-Peak: 18.6	В	29.0	20.8	D	29.0	23.9	D	
Productivity	Passengers per Revenue Hour 30	23.0	29.9	E	24.9	25.2	D	20.6	22.9	Е	
Produ	Passengers per Revenue Mile 4	3.0	3.9	E	3.2	3.1	D	2.6	2.7	E	
	On-Time Performance 79%	73%	74%	D	76%	75%	С	79%	76%	В	
Reliability	Crowding 5%	1%	3%	Α	1%	1%	A	0%	1%	Α	
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.35	Off-Peak: 0.33 Peak: 0.46	A	0.33	0.33	A	0.27	0.29	Α	
st	Operating Cost per Passenger Trip \$5	\$5.18	\$ 4.49	В	\$4.79	\$ 5.36	Α	\$5.78	\$ 5.93	С	
Cost Effectiveness	Cost Recovery 25%	25%	25%	С	27%	21%	В	22%	19%	D	



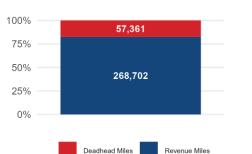
Route 38B

	Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.9			5.2			Α			
Route Design	Circuity 1.75	1.44			1.29			А			
		Weekday		5	Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 30	23.0	29.9	Е	24.9	25.2	D	20.6	22.9	Е	
Productivity	Passengers per Revenue Mile 4	3.0	3.9	E	3.2	3.1	D	2.6	2.7	Е	
Pr	Unique Segment Ridership 10%	46%	23%	Α	50%	34%	Α	50%	35%	Α	
	On-Time Performance 79%	73%	74%	D	76%	75%	С	79%	76%	В	
Reliability	Crowding 5%	1%	3%	Α	1%	1%	Α	0%	1%	Α	
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.35	Off-Peak: 0.34 Peak: 0.47	Α	0.33	0.34	Α	0.27	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.18	\$ 4.49	В	\$4.79	\$ 5.36	Α	\$5.78	\$ 5.93	C	
C. Effecti	Cost Recovery 25%	25%	26%	С	27%	21%	В	22%	19%	D	

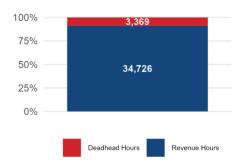


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
38B	14.30	43,907	43,513 (99.1%)

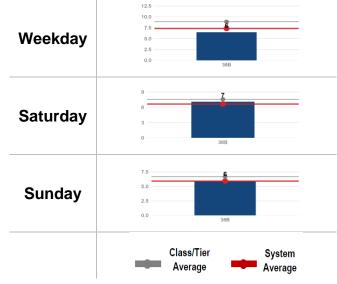
Service Change Summary

Route 38B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

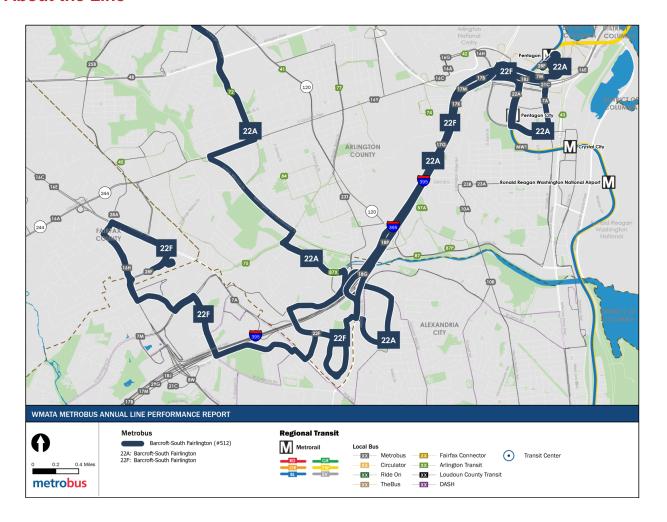


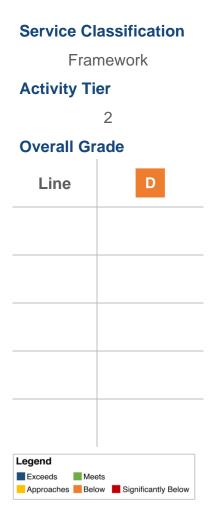


LINE: 512 - Barcroft-South Fairlington

ROUTE(S): 22A, 22F

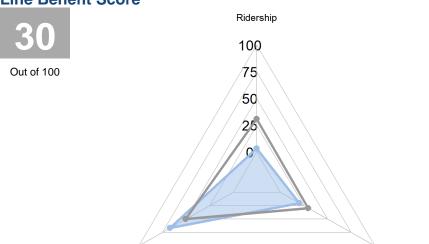
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	67	20	3	

Operating Statistics

Population Served

\$ Annual Operating Costs	\$1,675,907
Peak Vehicles	6
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

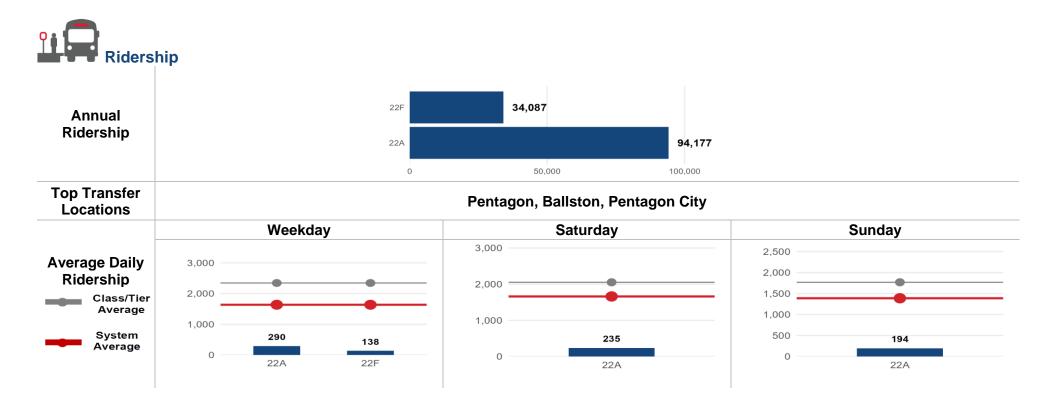
ŤŤŤ	Service Area Population	87	,080	
•••	People of Color	Service Area	27,366	
TTT	Population	% Riders Surveyed	57%	
1	Low Income	Service Area	16,970	
S	Household	% Riders Surveyed	27%	

Facilities/Amenities

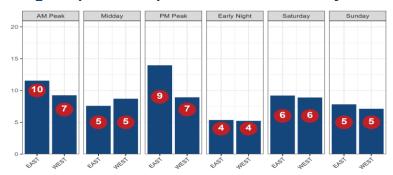
Network Value

M	Bus Stops	156
	% Stops With Shelters	24%
	% Stops With Benches	21%
9:00	% Stops With Real-Time Signs	3%





Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST		
Weekday	Peak Maximum Target: 1	0.23	0.17		
Wee	Off-Peak Maximum Target: 1.0	0.11	0.12		
	Saturday Maximum Target: 1.0	0.14	0.15		
	Sunday Maximum Target: 1.0	0.12	0.12		



Span and Frequency





Performance Report Card

Barcroft-South Fairlington

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:00 AM - 10:19 PM	-	Α	7:30 AM - 9:19 PM	-	Α	7:30 AM - 9:16 PM	-	Α
	Frequency of Service varies	Peak: 30.0 / Off-Peak: 58.0	Peak: 15.6 / Off-Peak: 20.1	D	60.0	24.7	Е	60.0	24.6	E
Productivity	Passengers per Revenue Hour 20	9.8	24.3	Е	9.2	23.1	Е	7.6	20.5	Е
Produ	Passengers per Revenue Mile 2	0.8	2.4	E	0.7	2.1	Е	0.6	1.9	Е
	On-Time Performance 79%	81%	77%	В	78%	77%	С	82%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.11 Peak: 0.2	Off-Peak: 0.34 Peak: 0.42	Α	0.15	0.33	Α	0.12	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$12.15	\$ 5.78	Е	\$13.00	\$ 6.01	Е	\$15.65	\$ 6.88	E
Co Effectiv	Cost Recovery 20%	11%	20%	Е	10%	18%	Е	8%	16%	Е



Route 22A

	Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4			4.5			Α		
Route Design	Circuity 1.75	2.88			1.44			Е			
		,	Weekday			Saturday		,	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 20	9.3	24.3	Е	9.2	23.1	E	7.6	20.5	Е	
Productivity	Passengers per Revenue Mile 2	0.7	2.4	E	0.7	2.1	E	0.6	1.9	Е	
	Unique Segment Ridership 10%	26%	18%	Α	57%	35%	A	56%	38%	Α	
	On-Time Performance 79%	81%	77%	В	78%	77%	С	82%	79%	В	
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.17	Off-Peak: 0.34 Peak: 0.43	Α	0.15	0.34	Α	0.12	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$12.90	\$ 5.78	E	\$13.00	\$ 6.01	E	\$15.65	\$ 6.88	E	
Cc Effectiv	Cost Recovery 20%	9%	21%	Е	9%	18%	E	8%	16%	Е	



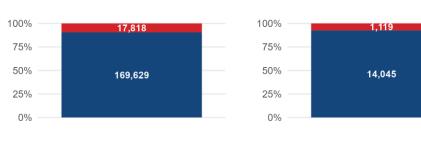
Route 22F

	Measure Standard	Route Average		Class Tier Average			Grade				
Availability	Number of Stops per Mile 4-5		3.4			4.5			Е		
Route Design	Circuity 1.75		2.06			1.44			D		
		Ţ	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 20	11.3	24.3	Е	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 2	1	2.4	Е	-	-	-	-	-	-	
	Unique Segment Ridership 10%	21%	18%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	83%	77%	В	-	-	-	-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.07 Peak: 0.23	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$10.57	\$ 5.78	E	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	15%	21%	D	-	-	-	-	-	-	



Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
22A	26.90	10,958	10,786 (98.4%)
22F	21.40	3,735	3,676 (98.4%)

Service Change Summary

Deadhead Miles

Route 22A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

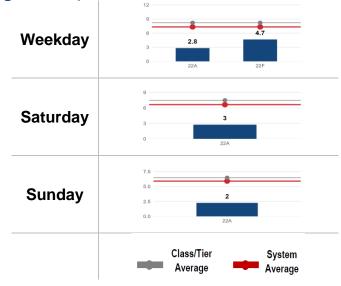
No change;

Route 22F - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile





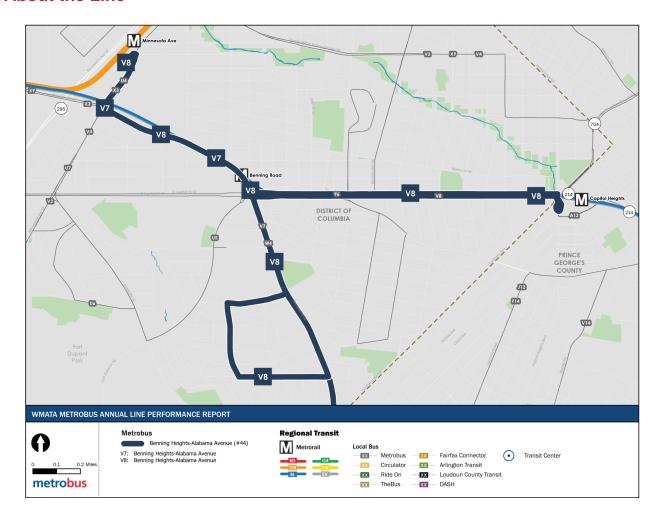
Revenue Hours

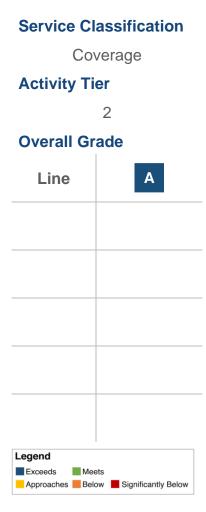
Deadhead Hours

LINE: 44 - Benning Heights-Alabama Avenue

ROUTE(S): V7, V8

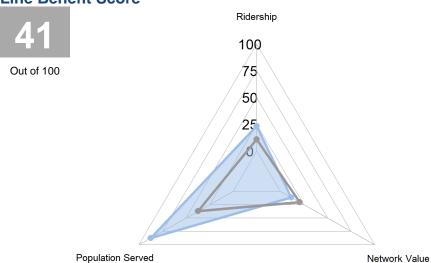
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 87

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$2,698,801
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	50,224	
•••	People of Color	Service Area	46,459
TTT	Population	% Riders Surveyed	99%
1	Low Income	Service Area	24,236
*3 †‡	Household	% Riders Surveyed	79%

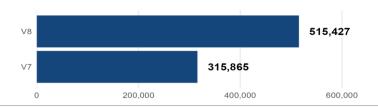
Facilities/Amenities

	Bus Stops	111
<u></u>	% Stops With Shelters	24%
	% Stops With Benches	21%
9:00	% Stops With Real-Time Signs	5%









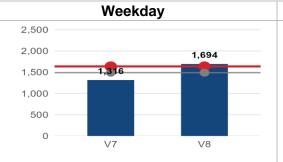
Top Transfer Locations

Benning Road, Congress Heights, Minnesota Avenue

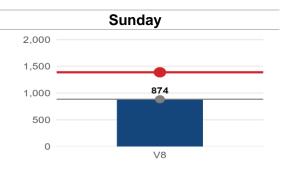
Average Daily Ridership



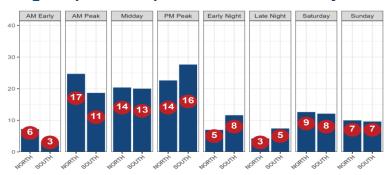








Average Trip Ridership and Maximum Load by Time Period

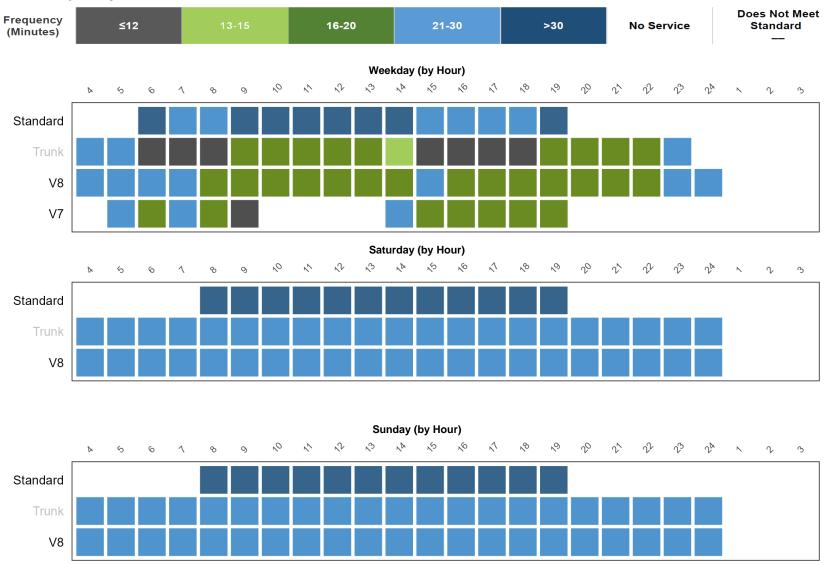


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.37	0.35
Wee	Off-Peak Maximum Target: 1.0	0.24	0.25
Saturday Maximum Target: 1.0		0.22	0.2
	Sunday Maximum Target: 1.0	0.18	0.17



Span and Frequency





Performance Report Card

A Benning Heights-Alabama Avenue

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:30 AM - 12:01 AM	-	Α	4:40 AM - 12:03 AM	-	Α	4:40 AM - 12:02 AM	-	Α
Avaik	Frequency of Service varies	Peak: 10.0 / Off-Peak: 18.0	Peak: 22.5 / Off-Peak: 32.3	Α	25.0	36.5	Α	25.0	37.8	Α
Productivity	Passengers per Revenue Hour 15	38.7	29.6	Α	37.7	26.6	Α	30.9	24.6	Α
Produ	Passengers per Revenue Mile 2	5.6	3.5	A	5.6	2.9	Α	4.4	2.6	Α
	On-Time Performance 79%	81%	80%	В	89%	81%	Α	86%	82%	Α
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.36	Off-Peak: 0.26 Peak: 0.35	A	0.21	0.25	A	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.09	\$ 4.96	Α	\$3.17	\$ 5.47	Α	\$3.86	\$ 5.88	Α
Cc Effectiv	Cost Recovery 20%	16%	14%	D	15%	12%	D	13%	11%	E



Route V7

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	7.3		6.2		Е				
Route Design	Circuity N/A	1.39		2.38		-				
			Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
it.	Passengers per Revenue Hour 15	33.4	29.6	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	4.6	3.5	A	-	-	-	-	-	-
	Unique Segment Ridership 10%	2%	29%	E	-	-	-	-	-	-
	On-Time Performance 79%	75%	80%	С	-	-	-	-	-	-
Reliability	Crowding 5%	3%	3%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.44	Off-Peak: 0.28 Peak: 0.37	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.57	\$ 4.96	Α	-	-	-	-	-	-
Cc Effecti	Cost Recovery 20%	14%	13%	Е	-	-	-	-	-	



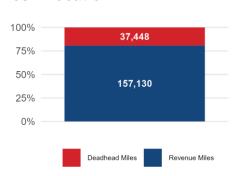
Route V8

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	7.2		6.2		E				
Route Design	Circuity N/A	1.12		2.38		-				
		,	Weekday		9	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	44.1	29.6	Α	37.7	26.6	Α	30.9	24.6	Α
Productivity	Passengers per Revenue Mile 2	6.7	3.5	Α	5.6	2.9	Α	4.4	2.6	Α
Pr	Unique Segment Ridership 10%	10%	29%	С	61%	44%	Α	62%	53%	Α
	On-Time Performance 79%	87%	80%	Α	89%	81%	Α	86%	82%	Α
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	0%	Α
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.29	Off-Peak: 0.28 Peak: 0.37	Α	0.21	0.26	Α	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.71	\$ 4.96	Α	\$3.17	\$ 5.47	Α	\$3.86	\$ 5.88	Α
C. Effecti	Cost Recovery 20%	18%	13%	D	15%	12%	D	13%	11%	Е

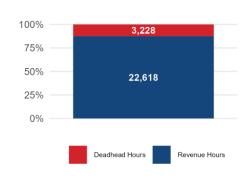


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
V7	14.00	10,458	10,261 (98.1%)
V8	4.70	39,076	38,674 (99.0%)

Service Change Summary

Route V7 - Dec 2022:

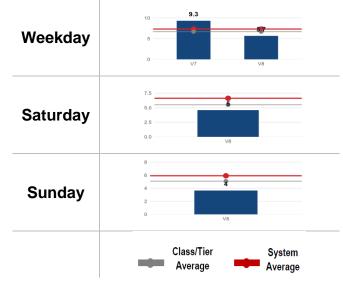
Weekday: No Change; Saturday: NA; Sunday: NA;

Route V8 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

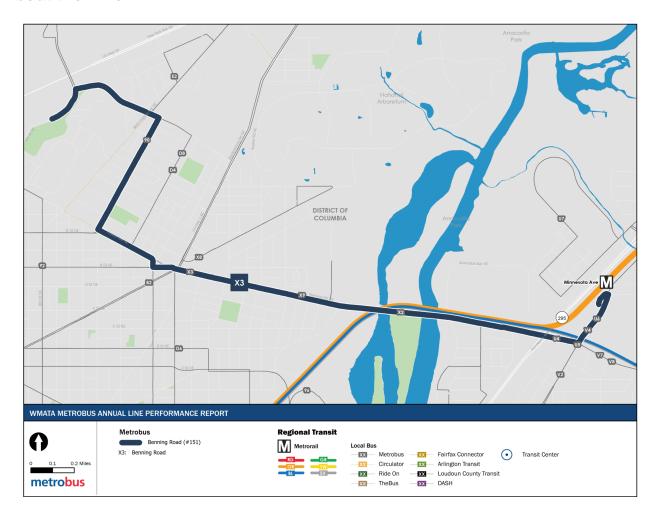


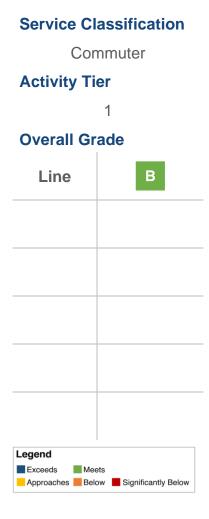


LINE: 151 - Benning Road

ROUTE(S): X3

About the Line

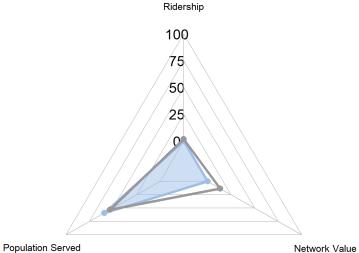






Line Benefit Score

Out of 100



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	59	0	0	

Operating Statistics

S	Annual Operating Costs	\$10,954
	Peak Vehicles	
	Vehicle Type(s)	

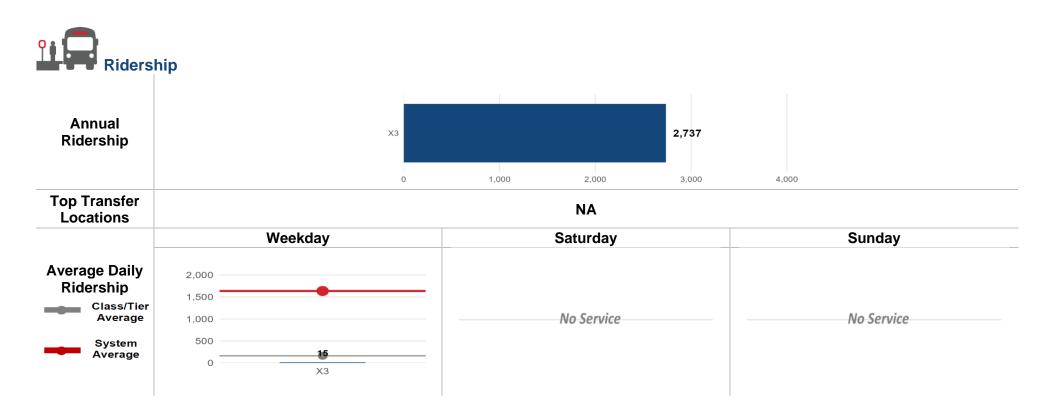
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	19,626	
•••	People of	Service Area	14,185
TTT	Color Population	% Riders Surveyed	82%
1	Low Income	Service Area	6,095
S ₱₽ Ho	Household	% Riders Surveyed	42%

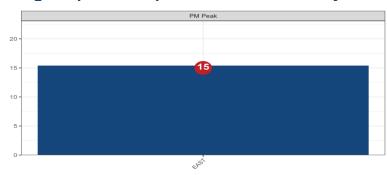
Facilities/Amenities

Metro	Bus Stops	12
	% Stops With Shelters	33%
	% Stops With Benches	25%
9:00	% Stops With Real-Time Signs	25%





Average Trip Ridership and Maximum Load by Time Period

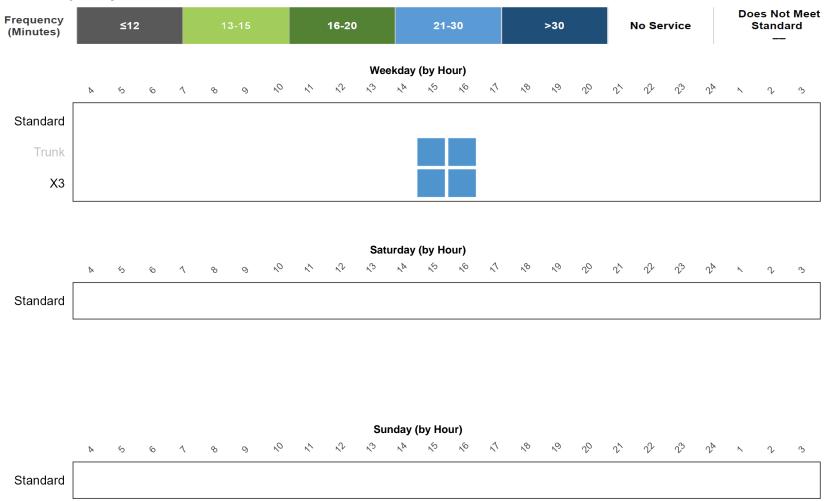


Vehicle Load Factor

	Direction:	EAST	
Weekday	Peak Maximum Target: 1		
Wee	Off-Peak Maximum Target: 1.0	0.37	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Benning Road

	Manaura I Standard		Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	3:50 PM - 4:20 PM	-	Е	,	-		•	-	٠
Avail.	Frequency of Service varies	Peak: NA / Off-Peak: NA	Peak: 26 / Off-Peak: 17		1	-		1	-	
Productivity	Passengers per Revenue Hour N/A	30.8	18.2	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1.5	4	2.1	Α	-	-	-	-	-	-
	On-Time Performance 79%	76%	71%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.37	Peak: 0.26	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.88	\$11.40	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	30%	20%	Α	-	-		-	-	-



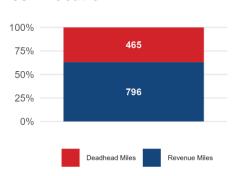
Route X3

	Measure Standard		Route Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile N/A	3.5		2.6						
Route Design	Circuity N/A	1		1.23						
			Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
-ity	Passengers per Revenue Hour N/A	30.8	18.2	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1.5	4	2.1	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	0%	14%	Е	-	-	-	-	-	-
	On-Time Performance 79%	76%	71%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	A	-	-	-	-	-	-
R	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.37	Peak: 0.26	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.88	\$11.40	Α	-	-		-	-	
C. Effecti	Cost Recovery 25%	30%	20%	Α	-	-		-	-	

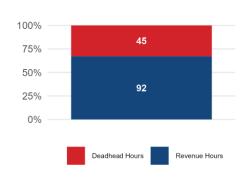


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

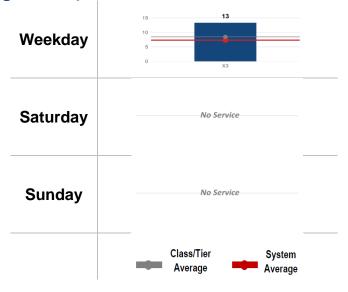
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Х3	3.40	180	180 (100.0%)

Service Change Summary

Route X3 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

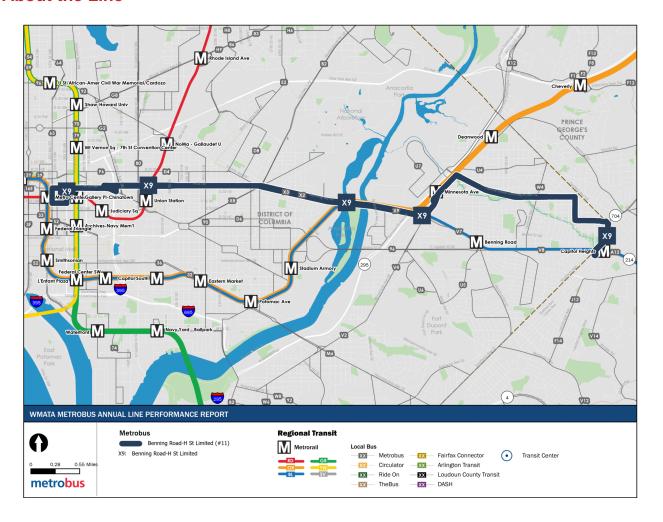


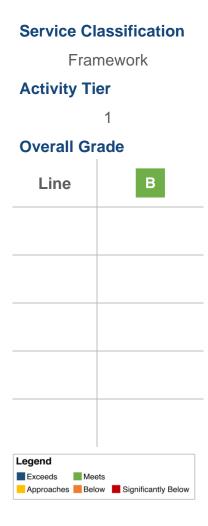


LINE: 11 - Benning Road-H St Limited

ROUTE(S): X9

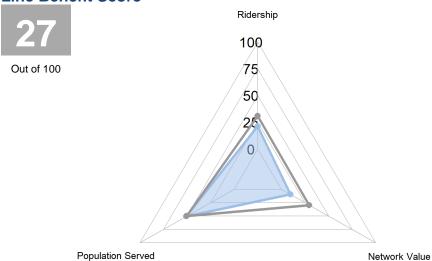
About the Line







Line Benefit Score



Line Focus: Line Score:

Population Served 51

Network Value Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$2,123,299
Peak Vehicles	7
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

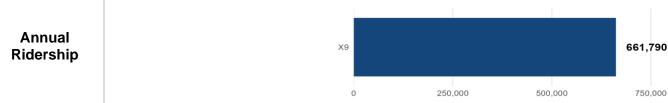
iii	Service Area Population	41,216				
•••	People of Color	Service Area	26,448			
TTT	Population	% Riders Surveyed	93%			
1	Low Income	Service Area	12,853			
G	Household	% Riders Surveyed	66%			

Facilities/Amenities

Metro	Bus Stops	32
	% Stops With Shelters	50%
	% Stops With Benches	34%
9:00	% Stops With Real-Time Signs	44%



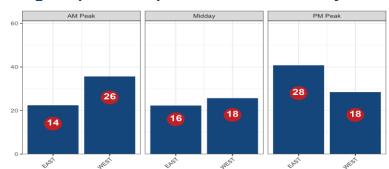




Top Transfer Locations Gallery Place-Chinatown, Union Station, Metro Center



Average Trip Ridership and Maximum Load by Time Period

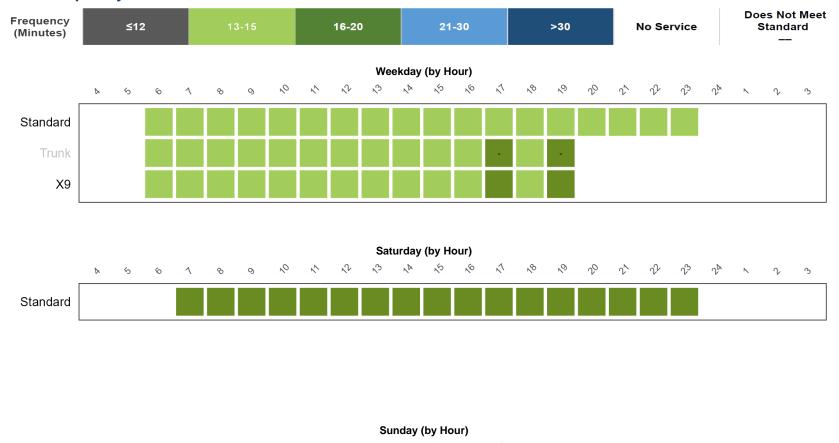


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.56	0.54
Wee	Off-Peak Maximum Target: 1.0	0.4	0.46
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

Benning Road-H St Limited

	Manaura I Standard		Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:15 AM - 7:24 PM	-	С	-	-	-	-	-	-
Availe	Frequency of Service varies	Peak: 15.0 / Off-Peak: 15.0	Peak: 14.7 / Off-Peak: 18.6	В	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 30	37.9	29.9	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 4	4.6	3.9	Α	-	-	-	-	-	-
	On-Time Performance 79%	80%	74%	В	-	-	-	-	-	-
Reliability	Crowding 5%	6%	3%	D	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.43 Peak: 0.55	Off-Peak: 0.33 Peak: 0.46	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.15	\$ 4.49	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	15%	25%	Е	-	-	-	-	-	-



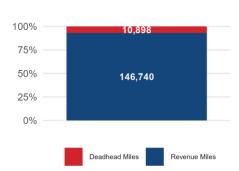
Route X9

	Measure Standard Route Average		Class Tier Average			Grade				
Availability	Number of Stops per Mile 4-5		2.2		5.2		E			
Route Design	Circuity 1.75	1.21		1.29		А				
		Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ış	Passengers per Revenue Hour 30	37.9	29.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 4	4.6	3.9	Α	-	-	-	-	-	-
	Unique Segment Ridership 10%	0%	23%	Е	-	-	-	-	-	-
	On-Time Performance 79%	80%	74%	В	-	-	-	-	-	-
Reliability	Crowding 5%	6%	3%	D	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.43 Peak: 0.55	Off-Peak: 0.34 Peak: 0.47	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.15	\$ 4.49	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	15%	26%	Е	-	-		-	-	

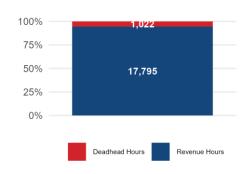


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

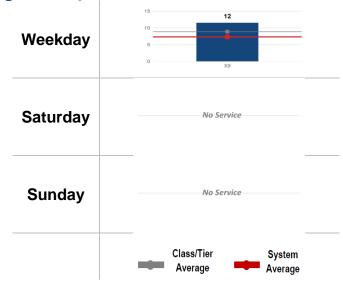
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Х9	15.70	23,655	23,397 (98.9%)

Service Change Summary

Route X9 - Dec 2022:

Weekday: The western terminal is changed from New York Ave. & 12th Street NW (Metro Center) to 9th & G Streets NW (Gallery Place) in order to better accommodate operator restroom access. Westbound buses will sign "Gallery Place."; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

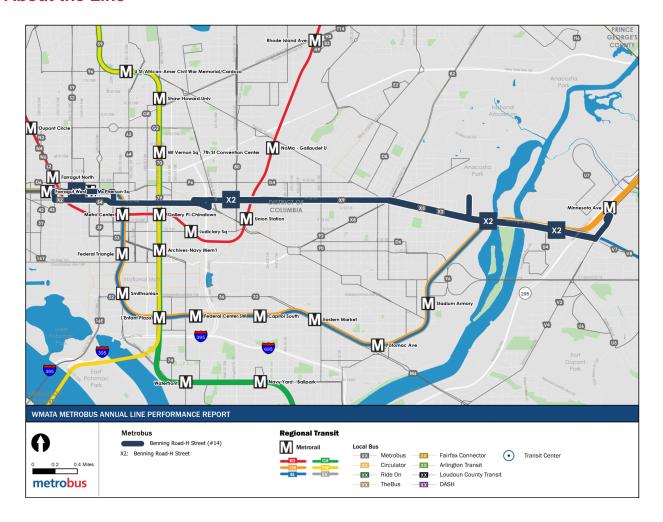




LINE: 14 - Benning Road-H Street

ROUTE(S): X2

About the Line

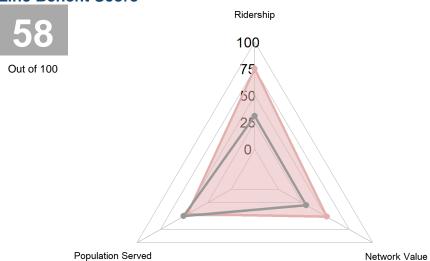


Framework **Activity Tier Overall Grade** Line Legend Exceeds Meets Approaches Below Significantly Below

Service Classification



Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	47	51	75	

Operating Statistics

S	Annual Operating Costs	\$7,171,387
	Peak Vehicles	12
	Vehicle Type(s)	60 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	41,329		
•••	People of Color	Service Area	21,638	
TTT	Population	% Riders Surveyed	84%	
GĦ	Low Income Household	Service Area	10,814	
		% Riders Surveyed	62%	

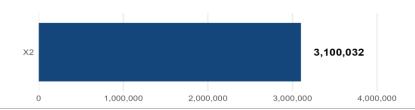
Facilities/Amenities

Metro	Bus Stops	49
	% Stops With Shelters	49%
	% Stops With Benches	45%
9:00	% Stops With Real-Time Signs	37%









Top Transfer Locations

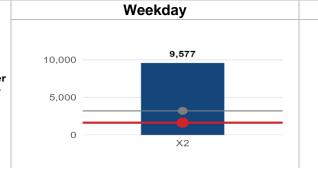
Gallery Place-Chinatown, Union Station, McPherson Square

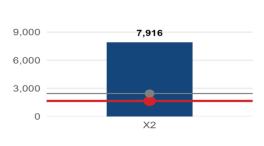
Saturday

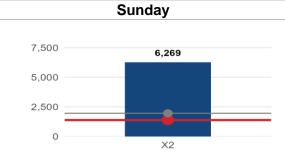
Average Daily Ridership



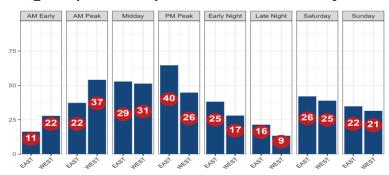








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.55	0.53
Wee	Off-Peak Maximum Target: 1.0	0.45	0.43
	Saturday Maximum Target: 1.0	0.46	0.46
	Sunday Maximum Target: 1.0	0.4	0.39



Span and Frequency





Performance Report Card

A Benning Road-H Street

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:00 AM - 2:28 AM	-	Α	4:06 AM - 2:34 AM	-	Α	4:09 AM - 2:25 AM	-	Α
	Frequency of Service varies	Peak: 9.0 / Off-Peak: 11.0	Peak: 14.7 / Off-Peak: 18.6	Α	13.0	20.8	Α	13.0	23.9	Α
ctivity	Passengers per Revenue Hour 30	55.2	29.9	Α	51.4	25.2	Α	43.7	22.9	Α
Productivity	Passengers per Revenue Mile 4	8.1	3.9	Α	7.5	3.1	Α	6.2	2.7	Α
	On-Time Performance 79%	76%	74%	С	75%	75%	С	76%	76%	С
Reliability	Crowding 5%	2%	3%	Α	2%	1%	A	2%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.54	Off-Peak: 0.33 Peak: 0.46	Α	0.46	0.33	A	0.39	0.29	Α
st reness	Operating Cost per Passenger Trip \$5	\$2.16	\$ 4.49	Α	\$2.32	\$ 5.36	Α	\$2.73	\$ 5.93	Α
Cost Effectiveness	Cost Recovery 25%	21%	25%	D	19%	21%	D	16%	19%	E



Route X2

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile 4-5	5		5.2		Α				
Route Design	Circuity 1.75	1.02		1.29		А				
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ış	Passengers per Revenue Hour 30	55.2	29.9	Α	51.4	25.2	Α	43.7	22.9	Α
Productivity	Passengers per Revenue Mile 4	8.1	3.9	Α	7.5	3.1	Α	6.2	2.7	Α
	Unique Segment Ridership 10%	45%	23%	A	93%	34%	A	93%	35%	Α
	On-Time Performance 79%	76%	74%	С	75%	75%	С	76%	76%	С
Reliability	Crowding 5%	2%	3%	Α	2%	1%	Α	2%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.54	Off-Peak: 0.34 Peak: 0.47	Α	0.46	0.34	Α	0.39	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.16	\$ 4.49	Α	\$2.32	\$ 5.36	Α	\$2.73	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	21%	26%	D	19%	21%	D	16%	19%	Е

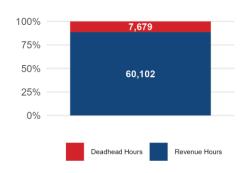


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
X2	10.40	77,115	76,029 (98.6%)

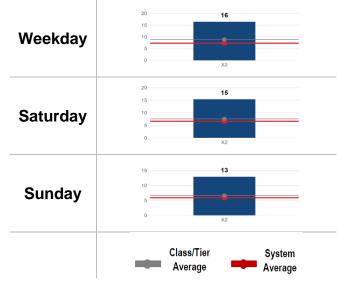
Service Change Summary

Route X2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

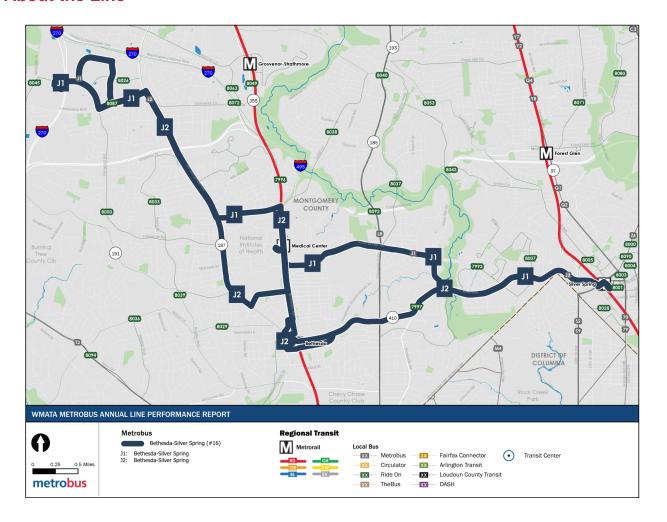


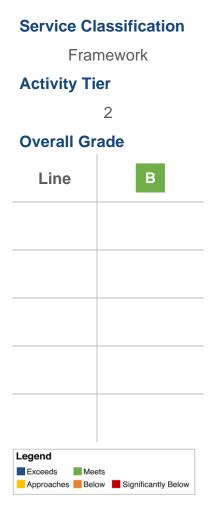


LINE: 16 - Bethesda-Silver Spring

ROUTE(S): J1, J2

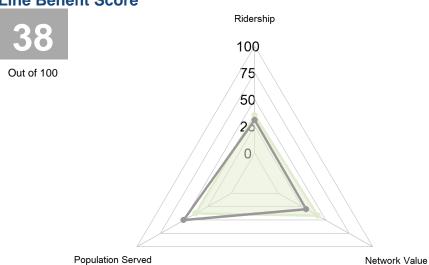
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served Network Value

Ridership

Balanced

Operating Statistics

5	Annual Operating Costs	\$7,581,334
	Peak Vehicles	20
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	53,691		
•••	People of	Service Area	17,561	
TTT	Color Population	% Riders Surveyed	73%	
5	Low Income Household	Service Area	8,574	
		% Riders Surveyed	43%	

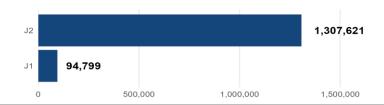
Facilities/Amenities

Metro	Bus Stops	143
<u> </u>	% Stops With Shelters	28%
	% Stops With Benches	36%
9:00	% Stops With Real-Time Signs	6%









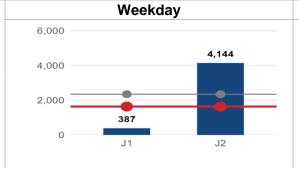
Top Transfer Locations

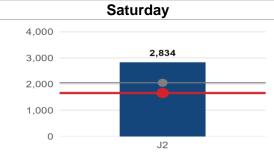
Silver Spring, Bethesda, Medical Center

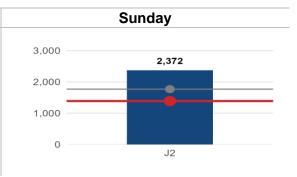
Average Daily Ridership



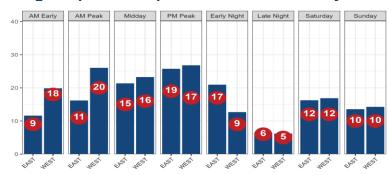








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.42	0.47
Wee	Off-Peak Maximum Target: 1.0	0.36	0.32
	Saturday Maximum Target: 1.0	0.3	0.3
	Sunday Maximum Target: 1.0	0.25	0.26



Span and Frequency





Performance Report Card

Bethesda-Silver Spring

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:45 AM - 2:31 AM	-	Α	5:00 AM - 2:33 AM	-	Α	5:00 AM - 2:29 AM	-	Α
	Frequency of Service varies	Peak: 8.0 / Off-Peak: 11.0	Peak: 15.6 / Off-Peak: 20.1	Α	14.0	24.7	Α	14.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	23.6	24.3	Α	21.4	23.1	В	17.9	20.5	D
Produ	Passengers per Revenue Mile 2	2.2	2.4	В	1.7	2.1	D	1.4	1.9	E
Reliability	On-Time Performance 79%	79%	77%	В	81%	77%	В	83%	79%	В
	Crowding 5%	0%	1%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.44	Off-Peak: 0.34 Peak: 0.42	A	0.3	0.33	Α	0.26	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.05	\$ 5.78	В	\$5.57	\$ 6.01	С	\$6.65	\$ 6.88	E
	Cost Recovery 20%	22%	20%	В	20%	18%	С	16%	16%	D



Route J1

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	5.2			4.5			Е		
Route Design	Circuity 1.75	1.17			1.44			А		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	20.2	24.3	В	-	-		-	-	-
Productivity	Passengers per Revenue Mile 2	1.7	2.4	D	-	-	-	-	-	-
	Unique Segment Ridership 10%	15%	18%	Α	-	-	-	-	-	-
	On-Time Performance 79%	73%	77%	D	-	-		-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.39 Peak: 0.33	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.91	\$ 5.78	С	-	-	-	-	-	-
	Cost Recovery 20%	20%	21%	В	-	-	-	-	-	-



Route J2

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.8			4.5			Α		
Route Design	Circuity 1.75	1.3			1.44			А		
		,	Weekday Saturday				9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 20	24.0	24.3	Α	21.4	23.1	В	17.9	20.5	D
	Passengers per Revenue Mile 2	2.2	2.4	Α	1.7	2.1	D	1.4	1.9	Е
	Unique Segment Ridership 10%	33%	18%	Α	100%	35%	Α	100%	38%	A
	On-Time Performance 79%	80%	77%	В	81%	77%	В	83%	79%	В
Reliability	Crowding 5%	3%	1%	Α	0%	1%	Α	0%	0%	Α
ă.	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.47	Off-Peak: 0.34 Peak: 0.43	Α	0.3	0.34	Α	0.26	0.3	A
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.97	\$ 5.78	Α	\$5.57	\$ 6.01	C	\$6.65	\$ 6.88	Е
	Cost Recovery 20%	22%	21%	В	19%	18%	C	16%	16%	D

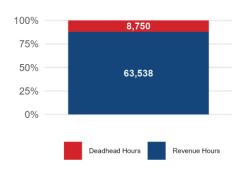


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
J1	20.40	5,727	5,663 (98.9%)
J2	22.50	66,932	66,505 (99.4%)

Service Change Summary

Route J1 - Dec 2022:

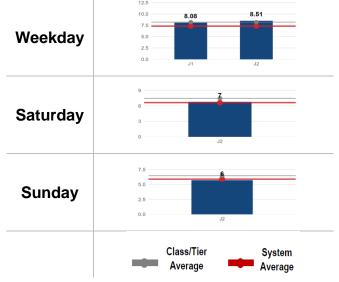
Weekday: run time update; Saturday: No change;

Sunday: No change; Route J2 - Dec 2022:

Weekday: run time update; Saturday: run time update;

Sunday: run time update;

Passenger Miles per Revenue Mile

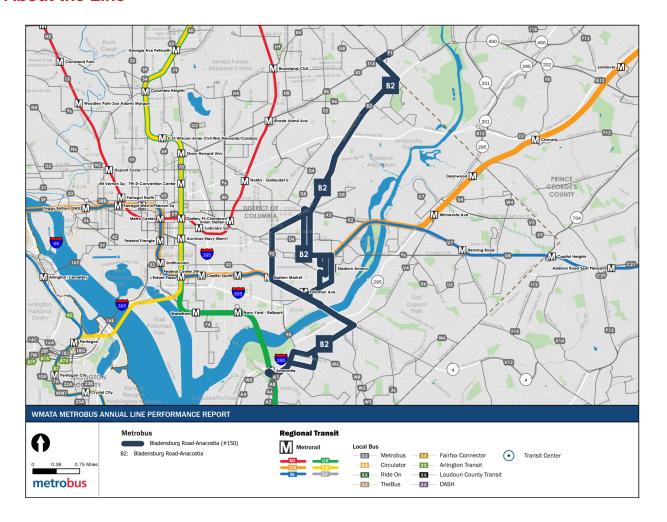




LINE: 150 - Bladensburg Road-Anacostia

ROUTE(S): B2

About the Line



Service Classification Framework Activity Tier 2 Overall Grade Line A

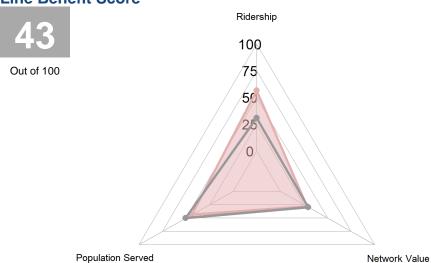
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average

Line Focus: Por S

Population Served

Network Value

Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$6,736,428
	Peak Vehicles	14
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	47,039	
•••	People of	Service Area	30,659
TTT	Color Population	% Riders Surveyed	96%
1	Low Income	Service Area	13,395
*3† ‡	Household	% Riders Surveyed	72%

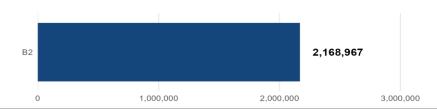
Facilities/Amenities

	Bus Stops	101
	% Stops With Shelters	22%
	% Stops With Benches	19%
9:00	% Stops With Real-Time Signs	3%









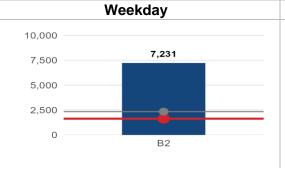
Top Transfer Locations

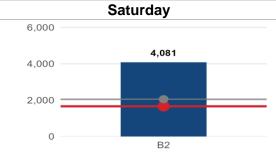
Potomac Avenue, Stadium-Armory, Anacostia

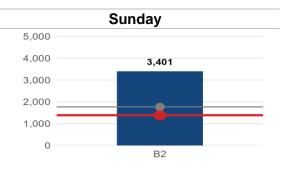
Average Daily Ridership



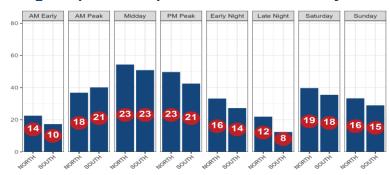








Average Trip Ridership and Maximum Load by Time Period

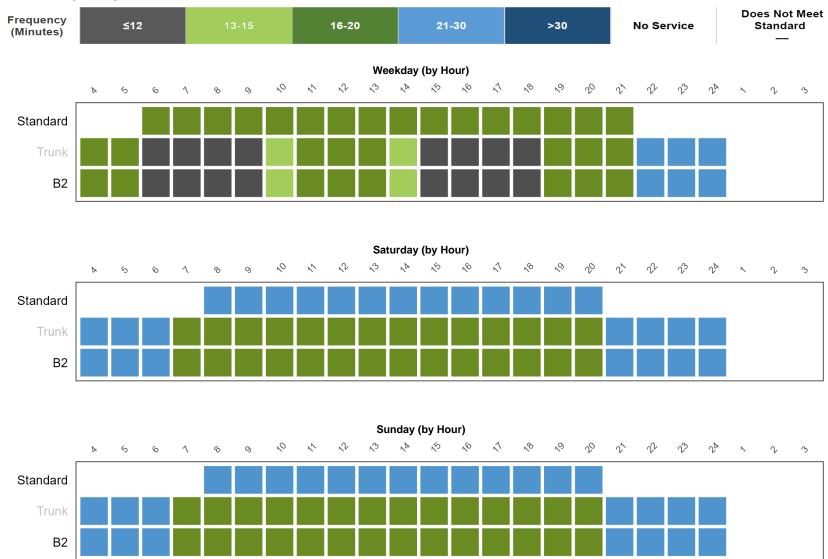


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.52	0.52
Wee	Off-Peak Maximum Target: 1.0	0.49	0.45
	Saturday Maximum Target: 1.0	0.47	0.46
	Sunday Maximum Target: 1.0	0.41	0.38



Span and Frequency





Performance Report Card

A Bladensburg Road-Anacostia

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:30 AM - 12:28 AM	-	Α	4:20 AM - 12:37 AM	-	Α	4:20 AM - 12:34 AM	-	Α
Avaik	Frequency of Service varies	Peak: 9.0 / Off-Peak: 14.0	Peak: 15.6 / Off-Peak: 20.1	Α	21.0	24.7	Α	21.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	40.0	24.3	Α	40.5	23.1	Α	33.9	20.5	Α
Produ	Passengers per Revenue Mile 2	5.1	2.4	Α	4.6	2.1	Α	3.8	1.9	Α
	On-Time Performance 79%	75%	77%	С	77%	77%	С	82%	79%	В
Reliability	Crowding 5%	2%	1%	Α	1%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.47 Peak: 0.52	Off-Peak: 0.34 Peak: 0.42	A	0.47	0.33	Α	0.4	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.98	\$ 5.78	Α	\$2.94	\$ 6.01	Α	\$3.52	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	13%	20%	Е	14%	18%	Е	11%	16%	E



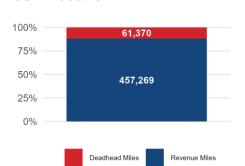
Route B2

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5		5.8		4.5		E			
Route Design	Circuity 1.75		1.34		1.44		Α			
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ıç,	Passengers per Revenue Hour 20	40.0	24.3	Α	40.5	23.1	Α	33.9	20.5	Α
Productivity	Passengers per Revenue Mile 2	5.1	2.4	Α	4.6	2.1	Α	3.8	1.9	Α
	Unique Segment Ridership 10%	61%	18%	Α	65%	35%	A	64%	38%	Α
	On-Time Performance 79%	75%	77%	С	77%	77%	С	82%	79%	В
Reliability	Crowding 5%	2%	1%	Α	1%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.47 Peak: 0.52	Off-Peak: 0.34 Peak: 0.43	Α	0.47	0.34	Α	0.4	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.98	\$ 5.78	Α	\$2.94	\$ 6.01	Α	\$3.52	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	13%	21%	Е	14%	18%	E	11%	16%	Е

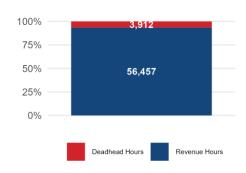


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
B2	17.70	56,379	55,516 (98.5%)

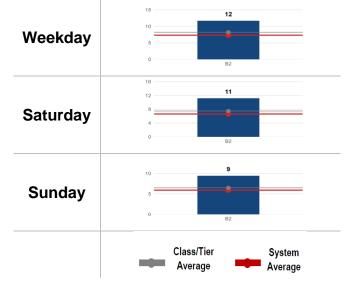
Service Change Summary

Route B2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

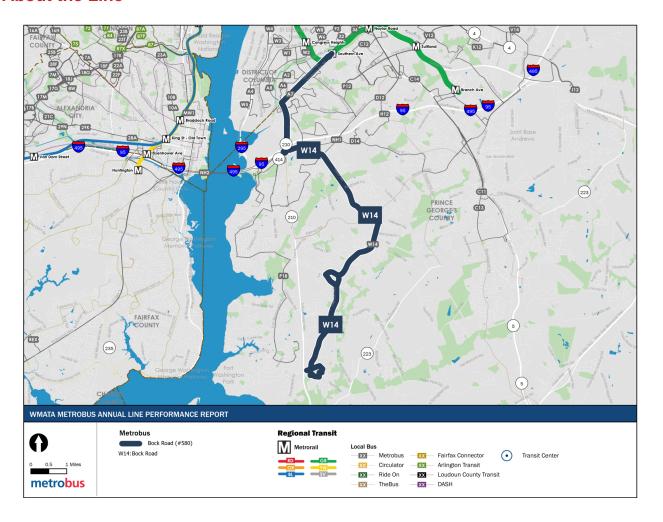


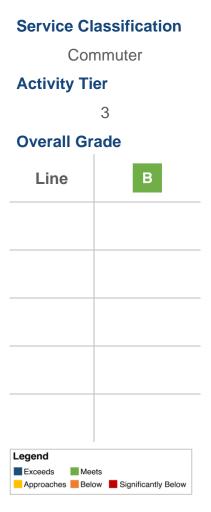


LINE: 580 - Bock Road

ROUTE(S): W14

About the Line







Line Benefit Score Ridership 100 75 50 25

Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	100	28	4	

Operating Statistics

Population Served

\$ Annual Operating Costs	\$974,525
Peak Vehicles	4
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

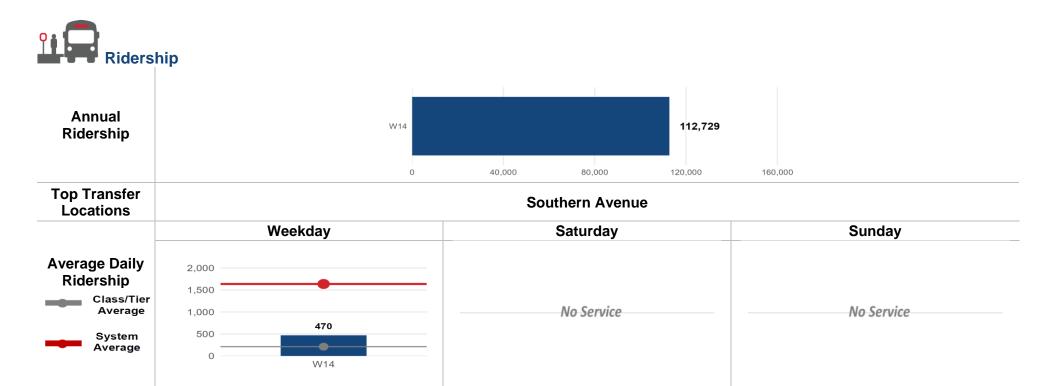
ŤŤŤ	Service Area Population	22,428	
•••	People of	Service Area	19,066
TTT	Color Population	% Riders Surveyed	100%
1	Low Income	Service Area	7,026
311	Household	% Riders Surveyed	36%

Facilities/Amenities

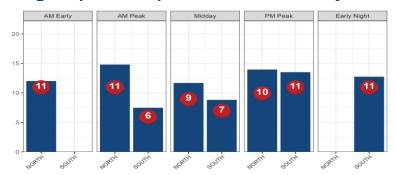
Network Value

M	Bus Stops	134
	% Stops With Shelters	5%
	% Stops With Benches	2%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

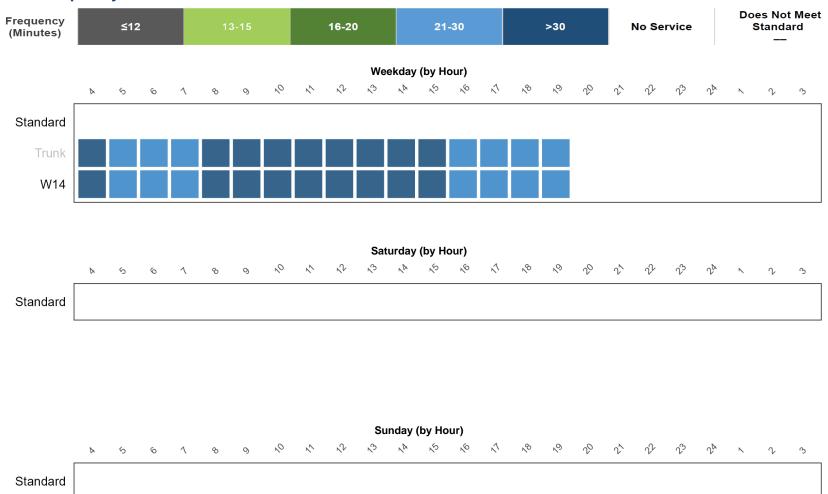


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.26	0.27
Wee	Off-Peak Maximum Target: 1.0	0.24	0.18
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Bock Road

		,	Weekday		5	Saturday			Sunday	
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	4:29 AM - 7:57 PM	-	Α	-	-	-	-	-	
Availability	Frequency of Service varies	Peak: 33.0 / Off-Peak: 60.0	Peak: 33.5 / Off-Peak: 60.3	-	-	-	-	-	-	
Productivity	Passengers per Revenue Hour N/A	14.6	13.5	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.1	0.7	В	-	-	-	-	-	-
	On-Time Performance 79%	80%	78%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.26	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
st	Operating Cost per Passenger Trip \$7	\$8.20	\$10.05	С	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	6%	24%	Е	-	-		-	-	-



Route W14

Measure Standard		Ro	ute Average		Class	Tier Aver	age		Grade - Sunday		
Availability	Number of Stops per Mile N/A		4.8			2.4					
Route Design	Circuity N/A		1.48			1.37			-		
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour N/A	14.6	13.5	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 1	1.1	0.7	В	-	-	-	-	-	-	
	Unique Segment Ridership 15%	81%	30%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	80%	78%	В	-	-		-	-		
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.26	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.20	\$10.05	С	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	6%	22%	Е	-	-	-	-	-	-	

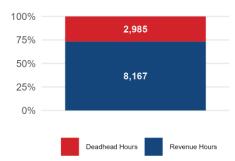


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
W14	28.40	9,213	9,100 (98.8%)

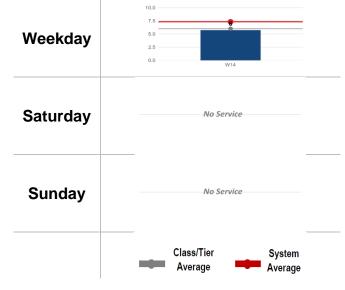
Service Change Summary

Route W14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

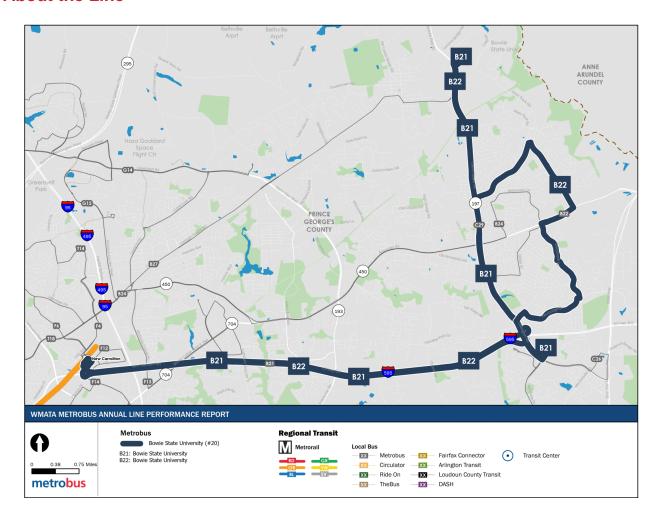


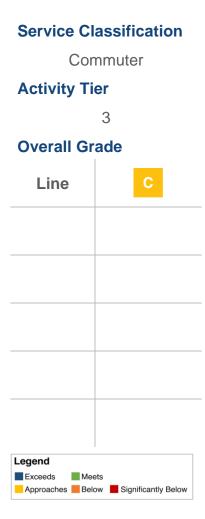


LINE: 20 - Bowie State University

ROUTE(S): B21, B22

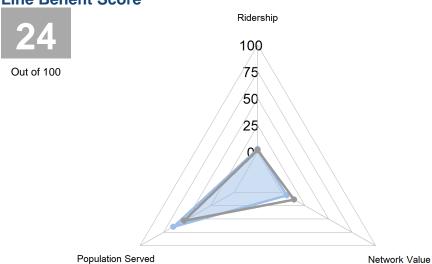
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 65

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$928,310
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

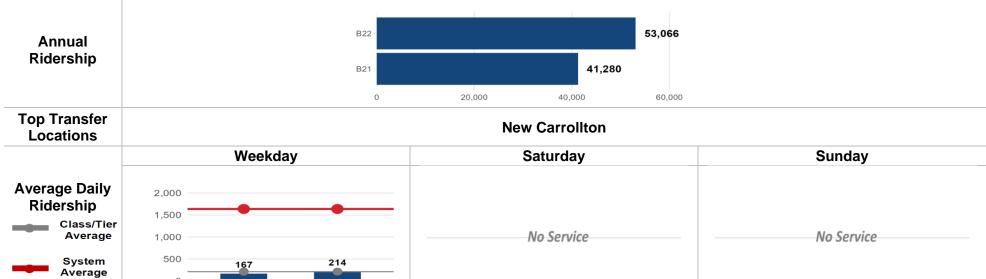
İİİ	Service Area Population	17,458					
•••	People of Color	Service Area	8,889				
TTT	Population	% Riders Surveyed	85%				
1	Low Income	Service Area	1,606				
3	Household	% Riders Surveyed	29%				

Facilities/Amenities

M	Bus Stops	88
	% Stops With Shelters	15%
	% Stops With Benches	11%
9:00	% Stops With Real-Time Signs	0%



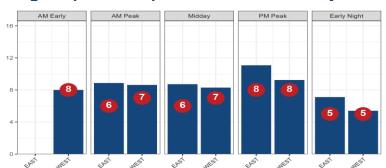




Average Trip Ridership and Maximum Load by Time Period

B21

B22

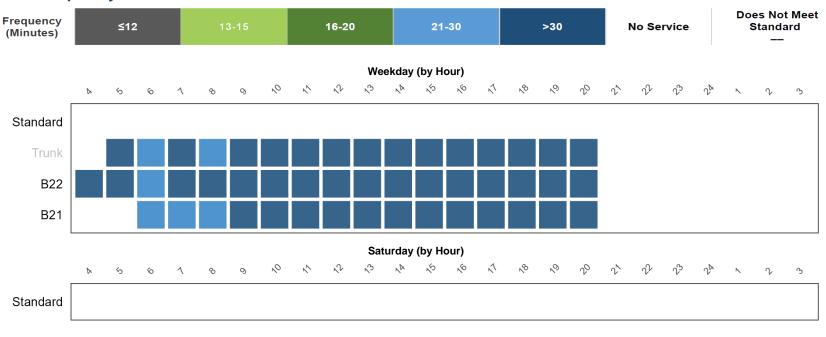


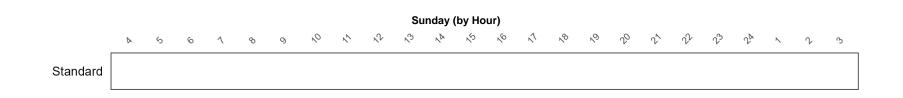
Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.18	0.19
Wee	Off-Peak Maximum Target: 1.0	0.14	0.17
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Bowie State University

		,	Weekday		5	Saturday			Sunday	
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:48 AM - 8:54 PM	-	Α	-	-	-	-	-	
Availe	Frequency of Service varies	Peak: 32.0 / Off-Peak: 61.0	Peak: 33.5 / Off-Peak: 60.3	-	-	-	-	-	-	
Productivity	Passengers per Revenue Hour N/A	12.2	13.5	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	0.5	0.7	Е	-	-	-	-	-	-
	On-Time Performance 79%	89%	78%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.16 Peak: 0.18	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
st	Operating Cost per Passenger Trip \$7	\$9.80	\$10.05	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	8%	24%	Е	-	-	-	-	-	-



Route B21

Measure Standard		Ro	ute Average		Class	Tier Aver	age		Grade Sunday Oute Avg. Class/Tier Avg. Grade		
Availability	Number of Stops per Mile N/A		1.4			2.4			-		
Route Design	Circuity N/A		1.46			1.37			-		
		1	Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.		Grade	
,it	Passengers per Revenue Hour N/A	13.8	13.5	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	0.6	0.7	Е	-	-	-	-	-	-	
Pr	Unique Segment Ridership 15%	7%	30%	Е	-	-	-	-	-	-	
	On-Time Performance 79%	92%	78%	Α	-	-	-	-	-		
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.18	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.64	\$10.05	D	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	7%	22%	Е	-	-		-	-		



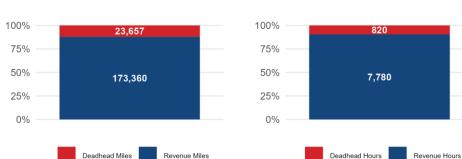
Route B22

Measure Standard		Ro	ute Average		Class	Tier Aver	age		- Avg.		
Availability	Number of Stops per Mile N/A		2.1			2.4					
Route Design	Circuity N/A		1.82			1.37			-		
		1	Weekday		9	Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.		Grade	
,ity	Passengers per Revenue Hour N/A	11.1	13.5	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	0.5	0.7	Е	-	-	-	-	-	-	
	Unique Segment Ridership 15%	20%	30%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	87%	78%	Α	-	-	-	-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.15 Peak: 0.19	Off-Peak: 0.2 Peak: 0.25	Α	-		-	-	-		
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$10.70	\$10.05	Е	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	8%	22%	Е	-	-	-	-	-	-	



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
B21	28.60	4,731	4,675 (98.8%)
B22	35.70	5,976	5,906 (98.8%)

Service Change Summary

Route B21 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

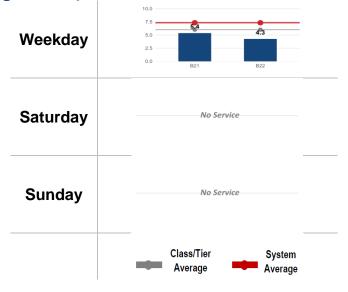
No change;

Route B22 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

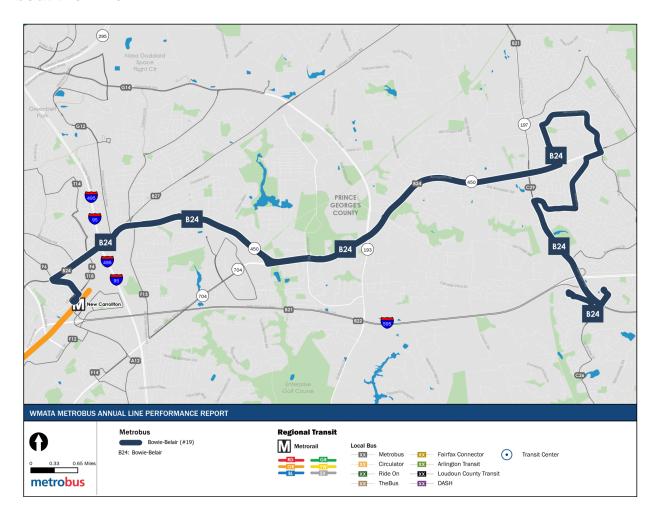


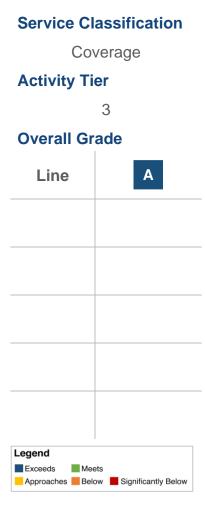


LINE: 19 - Bowie-Belair

ROUTE(S): B24

About the Line

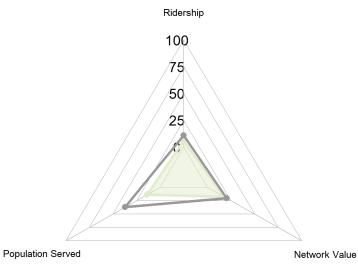






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 14

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,165,190
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

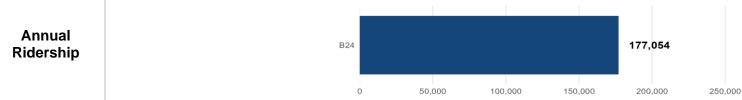
ŤŤŤ	Service Area Population	25,	437
•••	People of	Service Area	17,078
TTT	Color Population	% Riders Surveyed	99%
1	Low Income	Service Area	3,817
611	Household	% Riders Surveyed	57%

Facilities/Amenities

M	Bus Stops	132
	% Stops With Shelters	14%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	0%



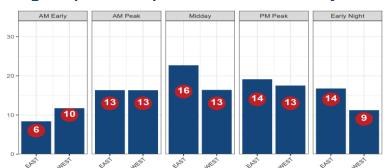




Top Transfer New Carrollton Locations Weekday Saturday Sunday **Average Daily** 2,000 Ridership 1,500 Class/Tier No Service Average No Service 1,000 500 System Average

Average Trip Ridership and Maximum Load by Time Period

B24

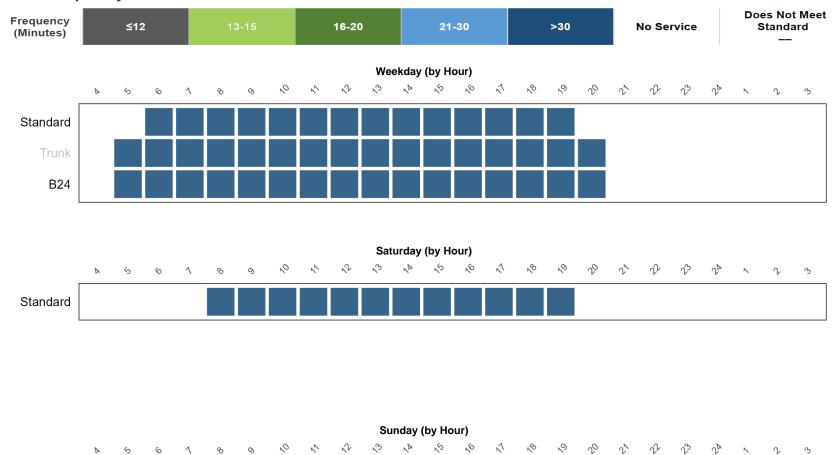


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.33	0.32
Wee	Off-Peak Maximum Target: 1.0	0.36	0.29
Saturday Maximum Target: 1.0			
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

A Bowie-Belair

Manager 1 Ota a last		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 8:40 PM	-	Α	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 37.0 / Off-Peak: 54.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	18.9	20.3	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	1.1	1.7	Α	-	-	-	-	-	-
£	On-Time Performance 79%	79%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.33	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
Cost ctiveness	Operating Cost per Passenger Trip \$7	\$6.32	\$ 6.54	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	9%	11%	Е	-	-		-	-	-



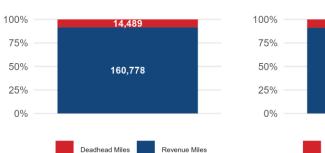
Route B24

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5		4.3		4.8		А			
Route Design	Circuity N/A	1.52		1.81						
		Ţ	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	18.9	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	1.1	1.7	Α	-	-	-	-	-	-
	Unique Segment Ridership 10%	47%	49%	A	-	-	-	-	-	-
	On-Time Performance 79%	79%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.33	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.32	\$ 6.54	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	9%	10%	Е	-	-	-	-	-	-

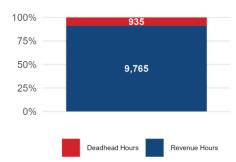


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
B24	31.20	10,668	10,579 (99.2%)

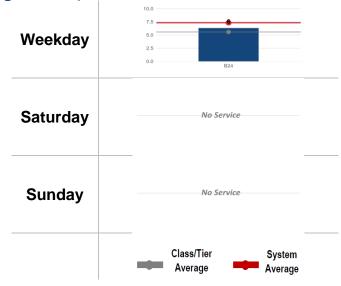
Service Change Summary

Route B24 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

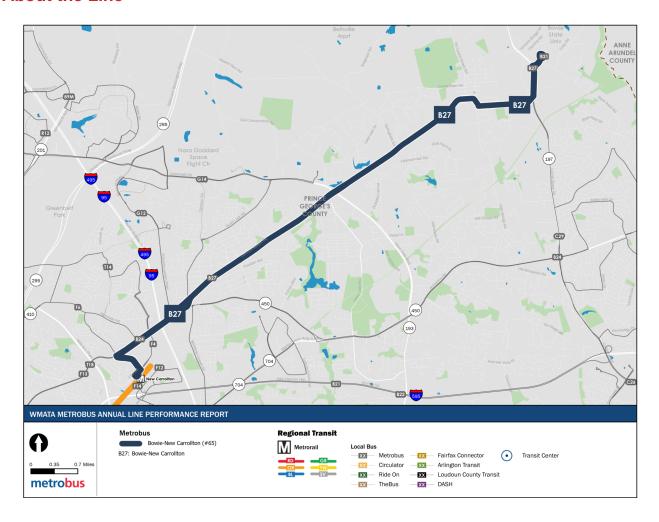


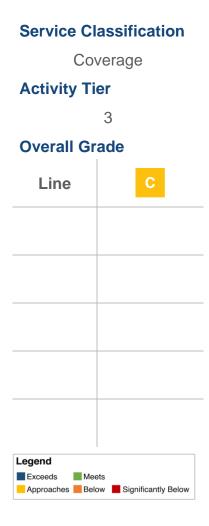


LINE: 65 - Bowie-New Carrollton

ROUTE(S): B27

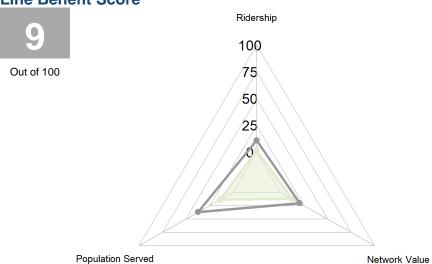
About the Line







Line Benefit Score



Classification A	verage	\triangle			
Line Focus:	Population Served	Network Value	Ridership	Balanced	
Line Score:	14	12	1		

Operating Statistics

S	Annual Operating Costs	\$376,335
	Peak Vehicles	2
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

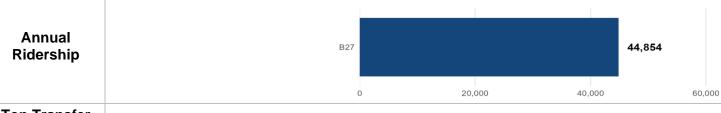
iii	Service Area Population	15	,663
•••	People of Color Population	Service Area	10,871
TTT		% Riders Surveyed	89%
1	Low Income	Service Area	3,942
G	Household	% Riders Surveyed	46%

Facilities/Amenities

	Bus Stops	64
	% Stops With Shelters	9%
	% Stops With Benches	19%
9:00	% Stops With Real-Time Signs	0%







Top Transfer Locations New Carrollton, Rhode Island Avenue

Average Daily Ridership
Class/Tier Average
System Average

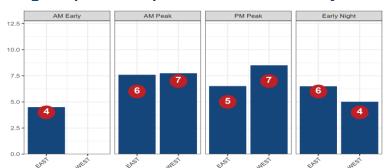
System Average

B27

No Service

No Service

Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST		
Weekday	Peak Maximum Target: 1	0.14	0.17		
Wee	Off-Peak Maximum Target: 1.0	0.13	0.11		
	Saturday Maximum Target: 1.0				
	Sunday Maximum Target: 1.0				



Span and Frequency





Standard

Performance Report Card

Bowie-New Carrollton

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:58 AM - 8:19 AM; 3:10 PM - 9:55 PM	-	С	-	-	-	-	-	
	Frequency of Service varies	Peak: 34.0 / Off-Peak: NA	Peak: 26 / Off-Peak: 38.9	Α	1	-		1	-	
Productivity	Passengers per Revenue Hour 10	14.7	20.3	Α	-	-		-	-	-
	Passengers per Revenue Mile 1	0.8	1.7	Е	1	-	-	-	-	-
Reliability	On-Time Performance 79%	88%	81%	Α	-	-	-	-	-	-
	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.16	Off-Peak: 0.22 Peak: 0.29	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.12	\$ 6.54	С	-	-	-	-	-	-
	Cost Recovery 20%	9%	11%	Е	-	-	-	-	-	-



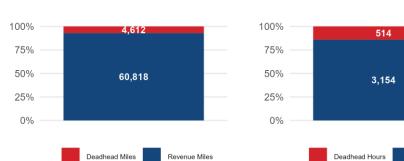
Route B27

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	3.5			4.8			Е		
Route Design	Circuity N/A	1.09			1.81			-		
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 10	14.7	20.3	Α	-	-	-	-	-	-
	Passengers per Revenue Mile 1	0.8	1.7	Е	-	-	-	-	-	-
	Unique Segment Ridership 10%	34%	49%	Α	-	-	-	-	-	-
Reliability	On-Time Performance 79%	88%	81%	Α	-	-	-	-	-	-
	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.16	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.12	\$ 6.54	С	-	-	-	-	-	-
	Cost Recovery 20%	9%	10%	Е	-	-		-	-	



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
B27	18.60	6,604	6,402 (96.9%)

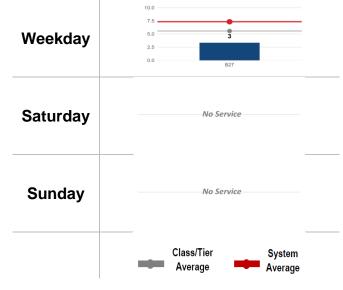
Service Change Summary

Route B27 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile



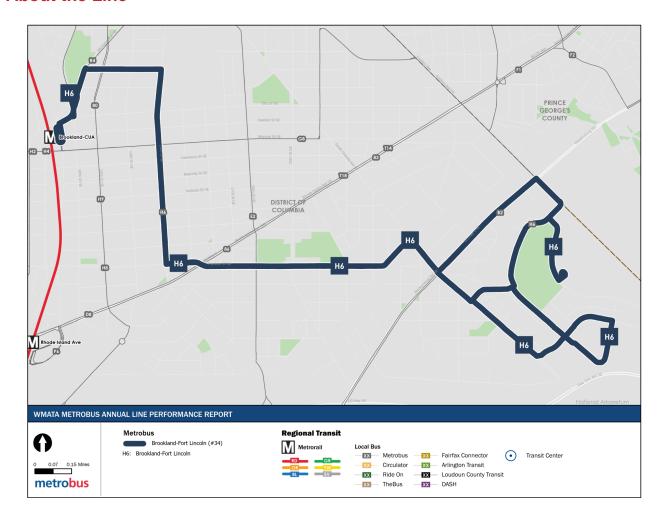


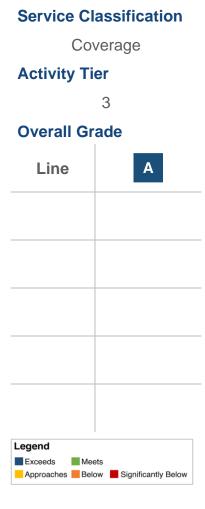
Revenue Hours

LINE: 34 - Brookland-Fort Lincoln

ROUTE(S): H6

About the Line

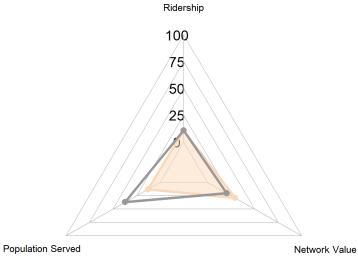






Line Benefit Score

18
Out of 100



Classification	Average
Ciassilication	Average

Line Focus:
Line Score:

Population Served

tion ed

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$2,258,575
	Peak Vehicles	4
	Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	14,	582
•••	People of	Service Area	9,106
TTT	Color Population	% Riders Surveyed	95%
1	Low Income	Service Area	2,761
V §∳∳ Ho	Household	% Riders Surveyed	51%

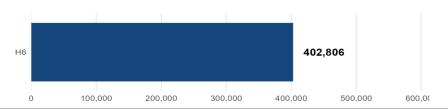
Facilities/Amenities

Metro	Bus Stops	58
	% Stops With Shelters	16%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	2%









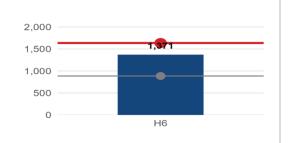
Top Transfer Locations

Brookland

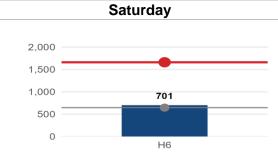
Average Daily Ridership

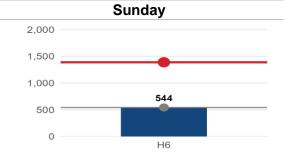






Weekday





Average Trip Ridership and Maximum Load by Time Period

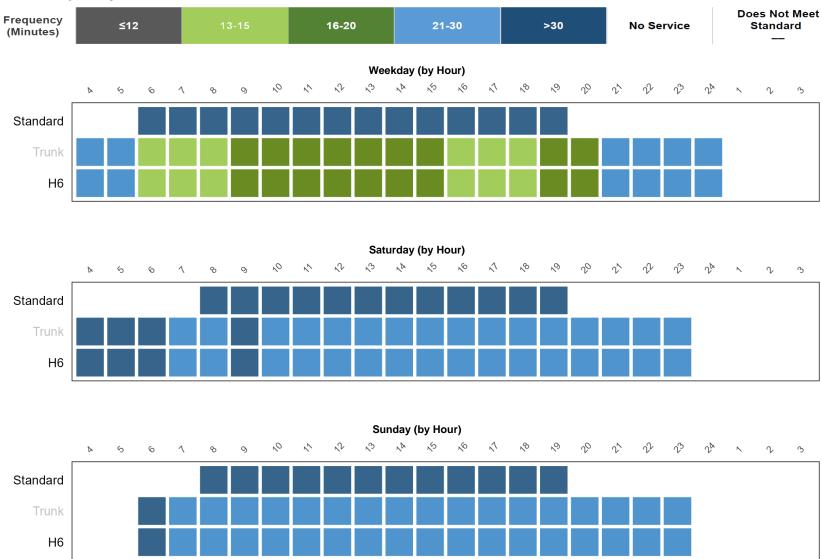


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.26	0.28
Wee	Off-Peak Maximum Target: 1.0	0.17	0.18
	Saturday Maximum Target: 1.0	0.18	0.22
	Sunday Maximum Target: 1.0	0.15	0.17



Span and Frequency





Performance Report Card

A Brookland-Fort Lincoln

		Weekday		Saturday			Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:28 AM - 12:41 AM	-	Α	4:57 AM - 11:31 PM	-	Α	6:27 AM - 11:16 PM	-	Α
Avail	Frequency of Service varies	Peak: 15.0 / Off-Peak: 19.0	Peak: 26 / Off-Peak: 38.9	Α	30.0	47.4	Α	30.0	49.8	Α
Productivity	Passengers per Revenue Hour 10	22.6	20.3	Α	20.2	21.3	Α	17.2	21.3	Α
Produ	Passengers per Revenue Mile 1	2.3	1.7	A	2.1	1.8	Α	1.8	1.7	Α
	On-Time Performance 79%	79%	81%	В	74%	80%	С	82%	81%	В
Reliability	Crowding 5%	2%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.27	Off-Peak: 0.22 Peak: 0.29	A	0.2	0.25	A	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.29	\$ 6.54	Α	\$5.91	\$ 6.11	Α	\$6.95	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	12%	11%	Е	11%	8%	Е	9%	8%	E



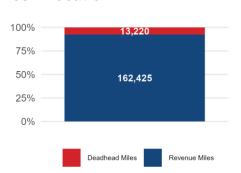
Route H6

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.6			4.8			E		
Route Design	Circuity N/A	1.95		1.81						
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	22.6	20.3	Α	20.2	21.3	Α	17.2	21.3	Α
Productivity	Passengers per Revenue Mile 1	2.3	1.7	A	2.1	1.8	Α	1.8	1.7	Α
	Unique Segment Ridership 10%	78%	49%	A	84%	59%	Α	82%	62%	Α
	On-Time Performance 79%	79%	81%	В	74%	80%	С	82%	81%	В
Reliability	Crowding 5%	2%	1%	A	0%	0%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.27	Off-Peak: 0.22 Peak: 0.28	Α	0.2	0.25	Α	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.29	\$ 6.54	A	\$5.91	\$ 6.11	Α	\$6.95	\$ 6.02	Α
C _c Effecti	Cost Recovery 20%	12%	10%	E	11%	8%	E	9%	8%	Е

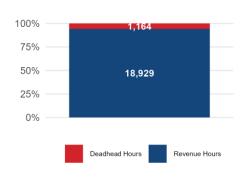


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Н6	9.60	39,114	38,749 (99.1%)

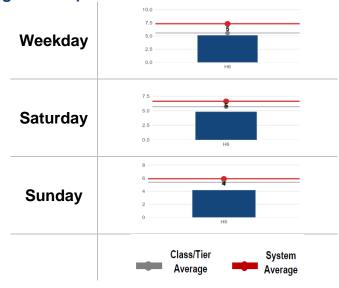
Service Change Summary

Route H6 - Dec 2022:

Weekday: New running times; Saturday: New running

times; Sunday: New running times;

Passenger Miles per Revenue Mile

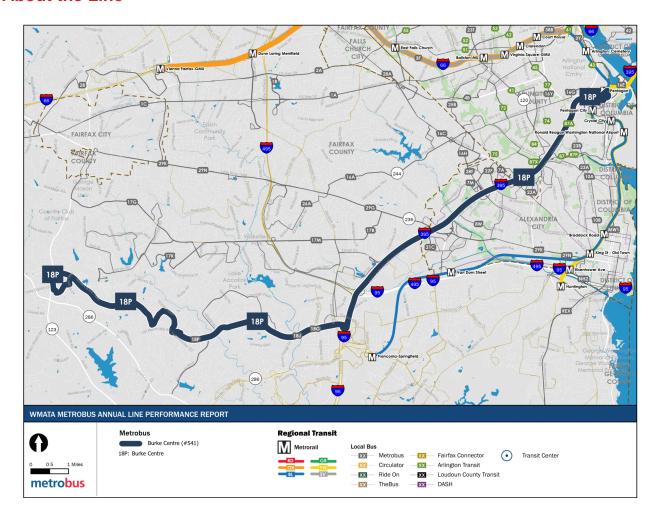


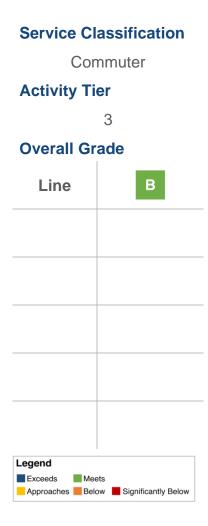


LINE: 541 - Burke Centre

ROUTE(S): 18P

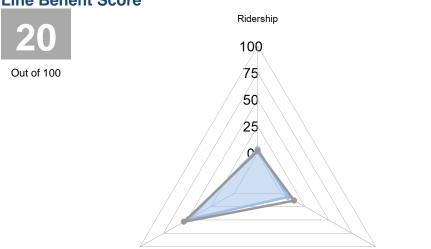
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 48

Population Served

Network Value

Ridership

Balanced

Network Value

Operating Statistics

\$ Annual Operating Costs	\$683,626
Peak Vehicles	6
Vehicle Type(s)	40 Foot

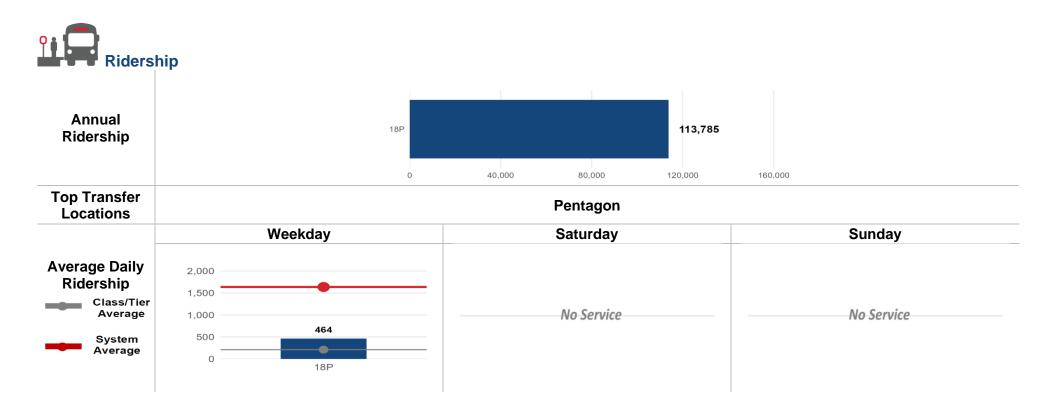
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	23,	800
•••	People of	Service Area	8,324
TTT	Color Population	% Riders Surveyed	44%
1	Low Income	Service Area	3,009
3 ↑ ♦ Househ	Household	% Riders Surveyed	5%

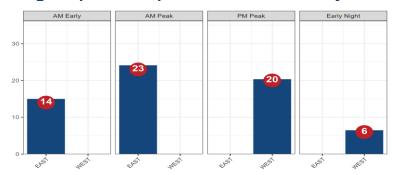
Facilities/Amenities

Metro	Bus Stops	89
<u> </u>	% Stops With Shelters	13%
	% Stops With Benches	9%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

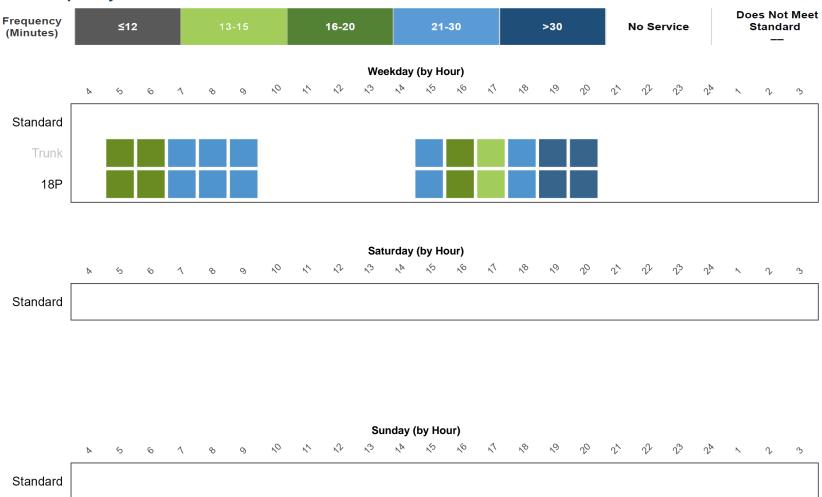


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.57	0.49
Wee	Off-Peak Maximum Target: 1.0	0.36	0.15
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Burke Centre

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:07 AM - 9:05 AM; 3:20 PM - 8:05 PM	-	Α		-	-	-	-	٠
Availl	Frequency of Service varies	Peak: 20.0 / Off-Peak: NA	Peak: 33.5 / Off-Peak: 60.3		1	-		-	-	٠
Productivity	Passengers per Revenue Hour N/A	20.8	13.5	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.9	0.7	С	-	-	-	-	-	-
ty.	On-Time Performance 79%	75%	78%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u>"</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.52	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
Cost	Operating Cost per Passenger Trip \$7	\$5.74	\$10.05	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	64%	24%	Α	-	-	-	-	-	-



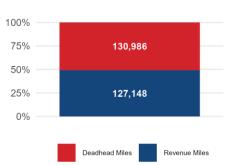
Route 18P

	Measure Standard	Ro	ute Average	Route Average		Class Tier Average			Grade		
Availability	Number of Stops per Mile N/A		2.2		2.4			-			
Route Design	Circuity N/A	1.28		1.37		-					
		,	Weekday		5	Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
· ,	Passengers per Revenue Hour N/A	20.8	13.5	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	0.9	0.7	С	-	-	-	-	-	-	
Pr	Unique Segment Ridership 15%	14%	30%	С	-	-	-	-	-	-	
	On-Time Performance 79%	75%	78%	С	-	-	-	1	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.52	Off-Peak: 0.2 Peak: 0.25	Α	-	-		-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.74	\$10.05	Α	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	64%	22%	Α	-	-	-	-	-	-	

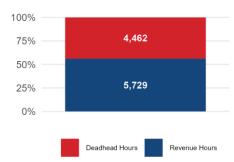


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
18 P	44.50	5,842	5,642 (96.6%)

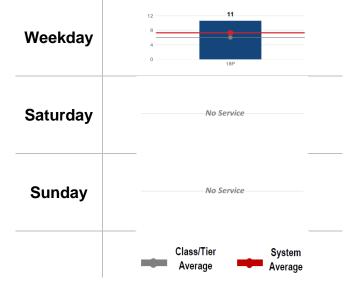
Service Change Summary

Route 18P - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

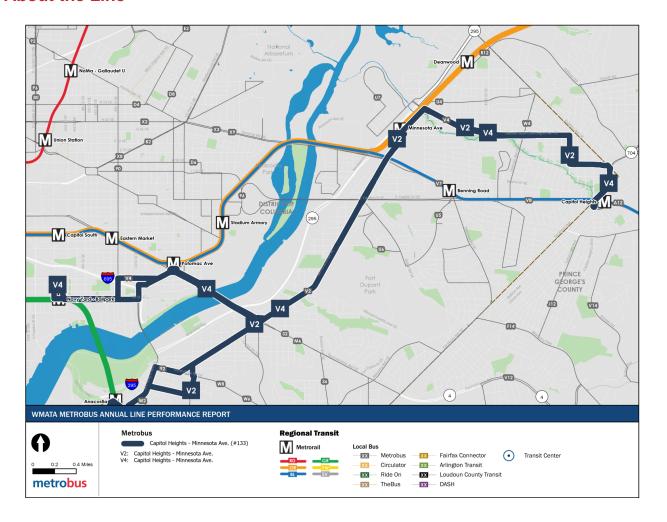




LINE: 133 - Capitol Heights - Minnesota Ave.

ROUTE(S): V2, V4

About the Line



Service Classification Framework **Activity Tier Overall Grade** Line Legend Exceeds Meets

Approaches Below Significantly Below



Ridership Out of 100 75

Classification Average Line Focus: Population Served Line Score: 49 Network Value Ridership Balanced Balanced

Operating Statistics

Population Served

\$ Annual Operating Costs	\$7,887,396
Peak Vehicles	19
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	56,454		
•••	People of	Service Area	43,557	
TTT	Color Population	% Riders Surveyed	99%	
1	Low Income	Service Area	20,933	
3 1 1	Household	% Riders Surveyed	76%	

Facilities/Amenities

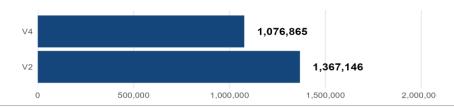
Network Value

	Bus Stops	110
<u></u>	% Stops With Shelters	19%
	% Stops With Benches	17%
9:00	% Stops With Real-Time Signs	6%









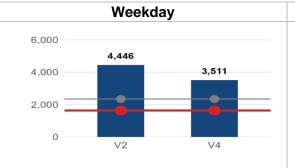
Top Transfer Locations

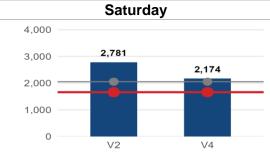
Potomac Avenue, Minnesota Avenue, Capitol Heights

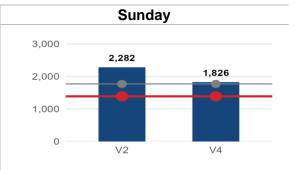
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

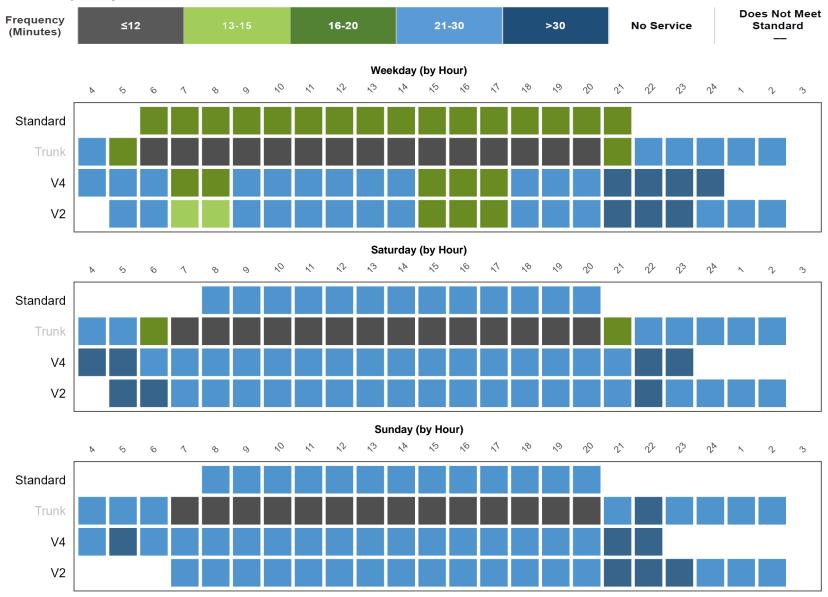


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.54	0.6
Wee	Off-Peak Maximum Target: 1.0	0.42	0.47
	Saturday Maximum Target: 1.0	0.35	0.39
	Sunday Maximum Target: 1.0	0.3	0.35



Span and Frequency





Performance Report Card

A Capitol Heights - Minnesota Ave.

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:10 AM - 2:12 AM	-	Α	4:30 AM - 2:16 AM	-	Α	4:30 AM - 2:16 AM	-	Α
Avail	Frequency of Service varies	Peak: 8.0 / Off-Peak: 11.0	Peak: 15.6 / Off-Peak: 20.1	Α	14.0	24.7	Α	15.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	40.5	24.3	Α	32.8	23.1	Α	28.4	20.5	Α
Produ	Passengers per Revenue Mile 2	5.2	2.4	Α	3.8	2.1	Α	3.3	1.9	Α
	On-Time Performance 79%	77%	77%	С	76%	77%	С	75%	79%	С
Reliability	Crowding 5%	3%	1%	Α	1%	1%	Α	1%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.57	Off-Peak: 0.34 Peak: 0.42	Α	0.37	0.33	A	0.32	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.95	\$ 5.78	Α	\$3.64	\$ 6.01	Α	\$4.20	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	14%	20%	Е	11%	18%	Е	10%	16%	E



Route V2

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		6.2		4.5			Е		
Route Design	Circuity 1.75	1.29		1.44		Α				
		1	Weekday		9	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 20	44.6	24.3	Α	35.6	23.1	Α	31.4	20.5	Α
Productivity	Passengers per Revenue Mile 2	5.8	2.4	Α	4.1	2.1	Α	3.6	1.9	Α
Pr	Unique Segment Ridership 10%	11%	18%	В	11%	35%	В	10%	38%	В
	On-Time Performance 79%	78%	77%	С	77%	77%	C	75%	79%	С
Reliability	Crowding 5%	4%	1%	Α	2%	1%	Α	2%	0%	Α
- Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.64	Off-Peak: 0.34 Peak: 0.43	Α	0.39	0.34	Α	0.34	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.67	\$ 5.78	Α	\$3.35	\$ 6.01	Α	\$3.80	\$ 6.88	Α
C. Effecti	Cost Recovery 20%	14%	21%	Е	11%	18%	E	10%	16%	E



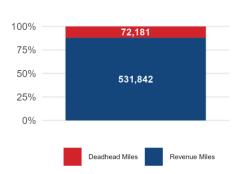
Route V4

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		5.7		4.5		Е			
Route Design	Circuity 1.75		1.33		1.44		А			
			Weekday		9	Saturday		,	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	36.3	24.3	Α	29.9	23.1	Α	25.4	20.5	Α
Productivity	Passengers per Revenue Mile 2	4.6	2.4	Α	3.4	2.1	Α	2.9	1.9	Α
Pr	Unique Segment Ridership 10%	11%	18%	В	10%	35%	С	10%	38%	В
	On-Time Performance 79%	75%	77%	С	74%	77%	С	75%	79%	С
Reliability	Crowding 5%	2%	1%	Α	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.5	Off-Peak: 0.34 Peak: 0.43	Α	0.34	0.34	Α	0.3	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.29	\$ 5.78	Α	\$3.99	\$ 6.01	Α	\$4.69	\$ 6.88	Α
Cc Effecti	Cost Recovery 20%	14%	21%	Е	12%	18%	E	10%	16%	Е

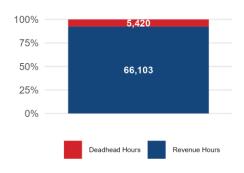


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
V2	14.60	37,104	36,529 (98.5%)
V4	15.40	34,861	34,361 (98.6%)

Service Change Summary

Route V2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

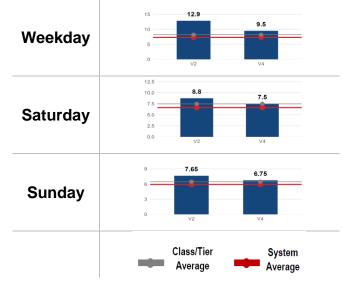
No Change;

Route V4 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

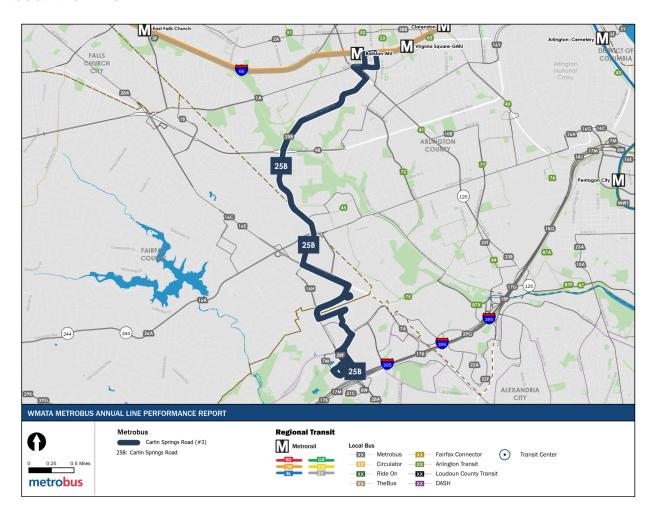


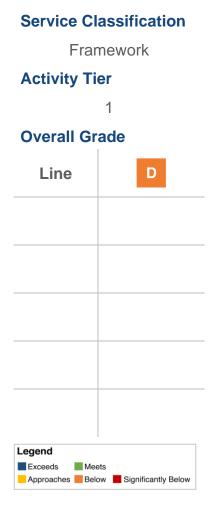


LINE: 3 - Carlin Springs Road

ROUTE(S): 25B

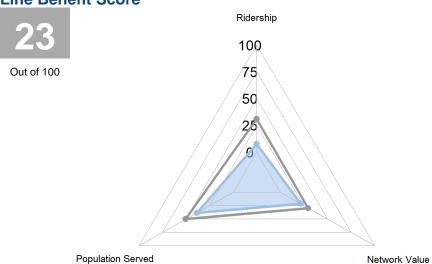
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	39	22	8	

Operating Statistics

S	Annual Operating Costs	\$2,367,367
	Peak Vehicles	9
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

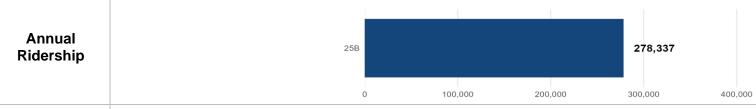
İİİ	Service Area Population	45,405		
•••	People of	Service Area	16,999	
TTT	Color Population	% Riders Surveyed	71%	
1	Low Income Household	Service Area	10,352	
3		% Riders Surveyed	57%	

Facilities/Amenities

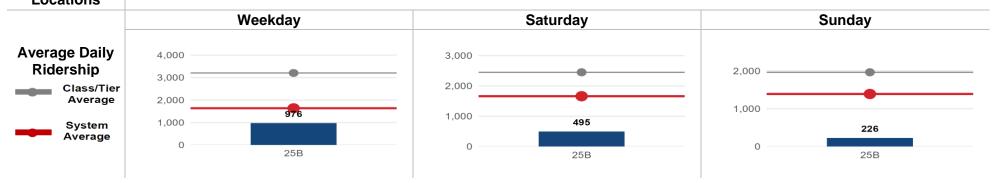
M	Bus Stops	71
	% Stops With Shelters	18%
	% Stops With Benches	18%
9:00	% Stops With Real-Time Signs	0%



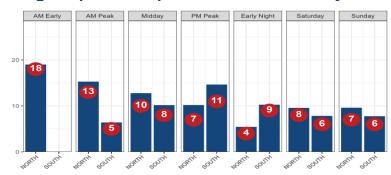




Top Transfer Locations Ballston, Farragut North, Farragut West



Average Trip Ridership and Maximum Load by Time Period

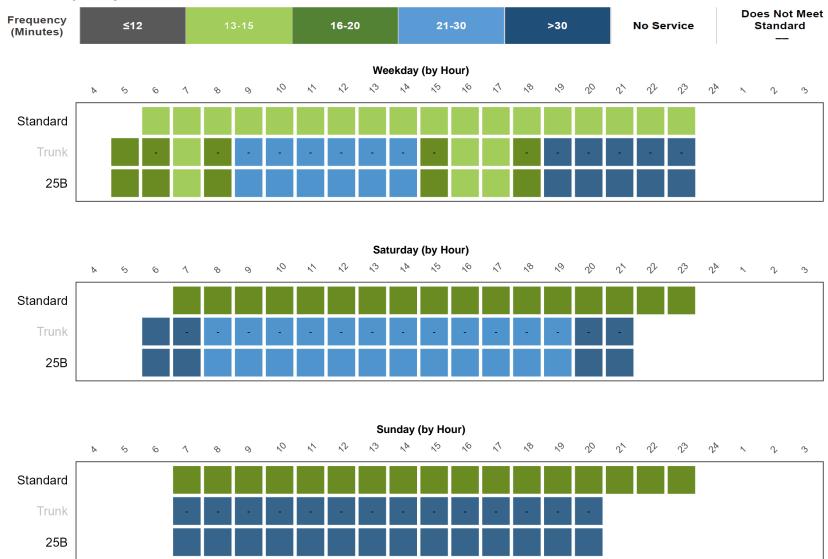


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.25	0.22
Wee	Off-Peak Maximum Target: 1.0	0.21	0.2
	Saturday Maximum Target: 1.0	0.19	0.15
	Sunday Maximum Target: 1.0	0.18	0.15



Span and Frequency





Performance Report Card

Carlin Springs Road

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:40 AM - 11:00 PM	-	С	6:10 AM - 9:45 PM	-	С	7:41 AM - 8:40 PM	-	С
Availability	Frequency of Service varies	Peak: 16.0 / Off-Peak: 29.0	Peak: 14.7 / Off-Peak: 18.6	С	31.0	20.8	Е	60.0	23.9	Е
ctivity	Passengers per Revenue Hour 30	14.5	29.9	E	12.4	25.2	Е	16.0	22.9	Е
Productivity	Passengers per Revenue Mile 4	1.7	3.9	E	1.3	3.1	E	1.4	2.7	E
	On-Time Performance 79%	85%	74%	Α	81%	75%	В	80%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	A	0%	1%	Α
Æ	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.23	Off-Peak: 0.33 Peak: 0.46	A	0.17	0.33	A	0.16	0.29	Α
st eness	Operating Cost per Passenger Trip \$5	\$8.24	\$ 4.49	Е	\$9.59	\$ 5.36	Е	\$7.48	\$ 5.93	E
Cost Effectiveness	Cost Recovery 25%	15%	25%	Е	13%	21%	Е	17%	19%	Е



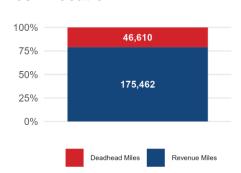
Route 25B

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	4.2		5.2		А				
Route Design	Circuity 1.75	1.9		1.29		С				
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	14.5	29.9	Е	12.4	25.2	E	16.0	22.9	Е
Productivity	Passengers per Revenue Mile 4	1.7	3.9	Е	1.3	3.1	Е	1.4	2.7	Е
	Unique Segment Ridership 10%	31%	23%	Α	56%	34%	Α	51%	35%	Α
	On-Time Performance 79%	85%	74%	Α	81%	75%	В	80%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.23	Off-Peak: 0.34 Peak: 0.47	Α	0.17	0.34	Α	0.16	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$8.24	\$ 4.49	Е	\$9.59	\$ 5.36	E	\$7.48	\$ 5.93	Е
Cc Effectiv	Cost Recovery 25%	15%	26%	Е	13%	21%	E	17%	19%	Е

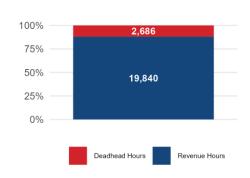


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
18.20	26,420	26,220 (99.2%)

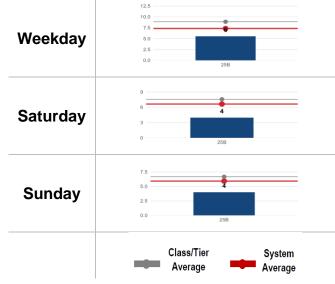
Service Change Summary

Route 25B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

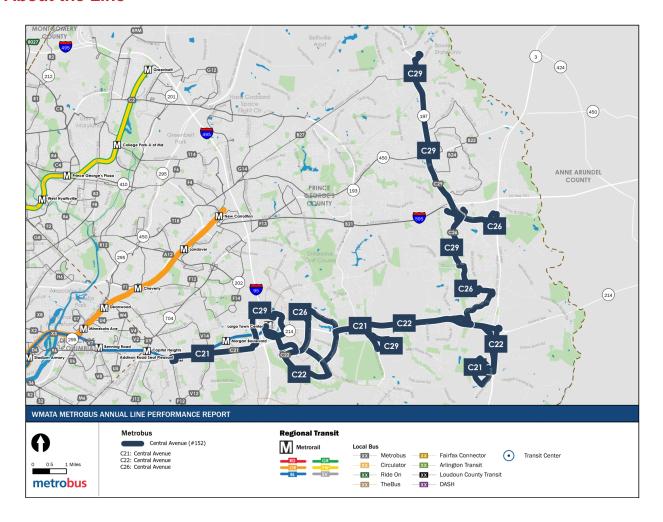


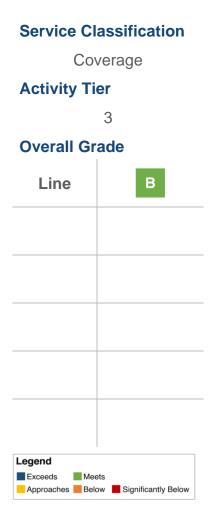


LINE: 152 - Central Avenue

ROUTE(S): C21, C22, C26, C29

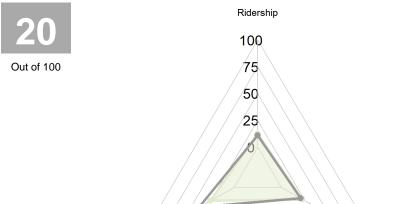
About the Line







Line Benefit Score



Population Served Network Value

Classification Average

Line Score:

Line Focus: Population Served

25

ion d

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,906,079
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	68,905		
•••	People of	Service Area	58,599	
TTT	Color Population	% Riders Surveyed	100%	
Low Income		Service Area	9,948	
3	Household	% Riders Surveyed	49%	

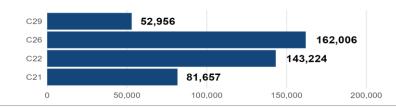
Facilities/Amenities

M	Bus Stops	301
	% Stops With Shelters	45%
	% Stops With Benches	18%
9:00	% Stops With Real-Time Signs	0%









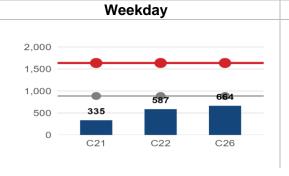
Top Transfer Locations

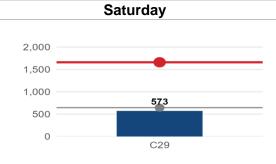
Largo Town Center, Addison Road, New Carrollton

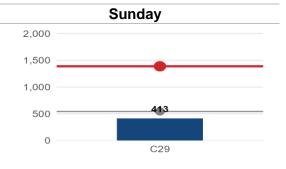




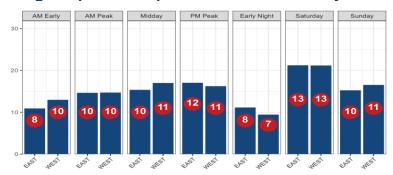








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.27	0.26
Wee	Off-Peak Maximum Target: 1.0	0.24	0.24
	Saturday Maximum Target: 1.0	0.34	0.33
	Sunday Maximum Target: 1.0	0.26	0.27



Span and Frequency





Performance Report Card

Central Avenue

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:46 AM - 11:13 PM	-	Α	6:43 AM - 8:56 PM	-	Α	7:35 AM - 8:28 PM	-	Α
	Frequency of Service varies	Peak: 15.0 / Off-Peak: 27.0	Peak: 26 / Off-Peak: 38.9	Α	60.0	47.4	В	60.0	49.8	В
Productivity	Passengers per Revenue Hour 10	13.7	20.3	Α	13.7	21.3	Α	15.0	21.3	Α
	Passengers per Revenue Mile 1	0.8	1.7	D	0.7	1.8	E	0.9	1.7	D
Reliability	On-Time Performance 79%	81%	81%	В	72%	80%	D	79%	81%	В
	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.26	Off-Peak: 0.22 Peak: 0.29	Α	0.33	0.25	Α	0.26	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.69	\$ 6.54	D	\$8.71	\$ 6.11	D	\$7.98	\$ 6.02	С
	Cost Recovery 20%	6%	11%	Е	6%	8%	Е	6%	8%	Е



Route C21

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	3.8			4.8			Е		
Route Design	Circuity N/A	1.83			1.81					
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 10	17.6	20.3	Α	-	-	-	-	-	-
	Passengers per Revenue Mile 1	1	1.7	В	-	-	-	-	-	-
	Unique Segment Ridership 10%	6%	49%	D	-	-	-	-	-	-
Reliability	On-Time Performance 79%	86%	81%	Α	-	-	-	-	-	-
	Crowding 5%	0%	1%	A	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.25 Peak: 0.3	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.79	\$ 6.54	A	-	-	-	-	-	-
	Cost Recovery 20%	6%	10%	E	-	-	-	-	-	-



	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.9		4.8			Е			
Route Design	Circuity N/A	1.62		1.81		-				
	Weekday		9	Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	15.9	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1	1.7	С	-	-		-	-	-
Pr	Unique Segment Ridership 10%	5%	49%	D	-	-	-	-	-	-
	On-Time Performance 79%	81%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-		-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.28	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.50	\$ 6.54	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	7%	10%	E	-	-	-	-	-	-



	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.5		4.8		А				
Route Design	Circuity N/A	1.9		1.81		-				
	Weekday			9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	11.1	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	0.7	1.7	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	68%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	80%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.22 Peak: 0.24	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$10.71	\$ 6.54	E	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	5%	10%	E	-	-	-	-	-	-

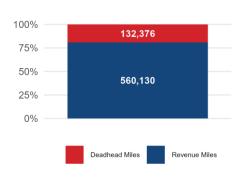


	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	4.3		4.8			Α			
Route Design	Circuity N/A	2.11		1.81						
	Weekday			9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 10	-	-	-	13.7	21.3	Α	15.0	21.3	Α
Productivity	Passengers per Revenue Mile 1	-	-	-	0.7	1.8	E	0.9	1.7	D
Pre	Unique Segment Ridership 10%	-	-	-	81%	59%	Α	79%	62%	Α
	On-Time Performance 79%	-	+	-	72%	80%	D	79%	81%	В
Reliability	Crowding 5%	-	-	-	0%	0%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	-	-	-	0.33	0.25	Α	0.26	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	-	-	-	\$8.71	\$ 6.11	D	\$7.98	\$ 6.02	С
C. Effecti	Cost Recovery 20%	-	-	-	4%	8%	E	5%	8%	E

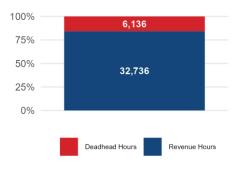


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles) Trips Scheduled		Trips Delivered (Percentage)		
C21	40.90	4,741	4,672 (98.5%)		
C22	36.20	9,064	8,930 (98.5%)		
C26	38.50	12,948	12,764 (98.6%)		
C29	60.50	3,047	3,014 (98.9%)		

Service Change Summary

Route C21 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route C22 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route C26 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

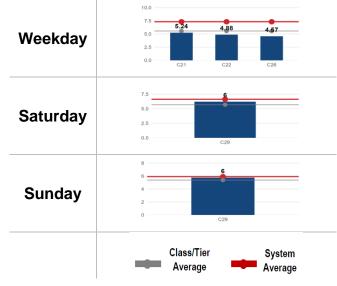
No change;

Route C29 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

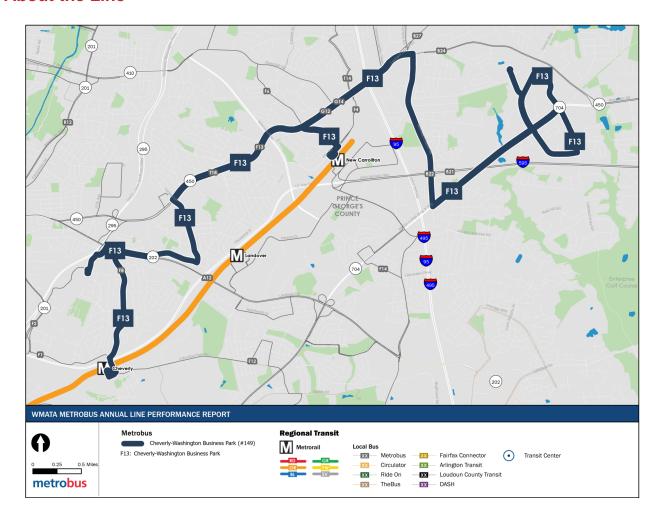


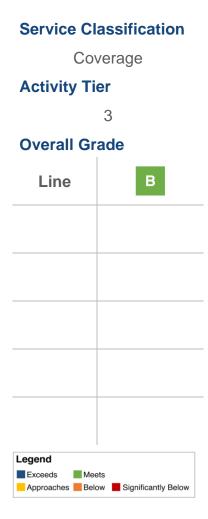


LINE: 149 - Cheverly-Washington Business Park

ROUTE(S): F13

About the Line

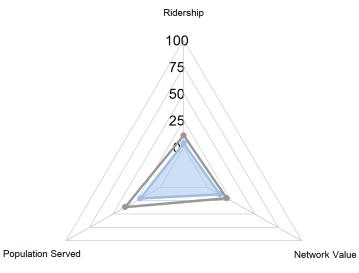






Line Benefit Score





Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	21	13	4	

Operating Statistics

\$ Annual Operating Costs	\$1,041,747
Peak Vehicles	2
Vehicle Type(s)	40 Foot

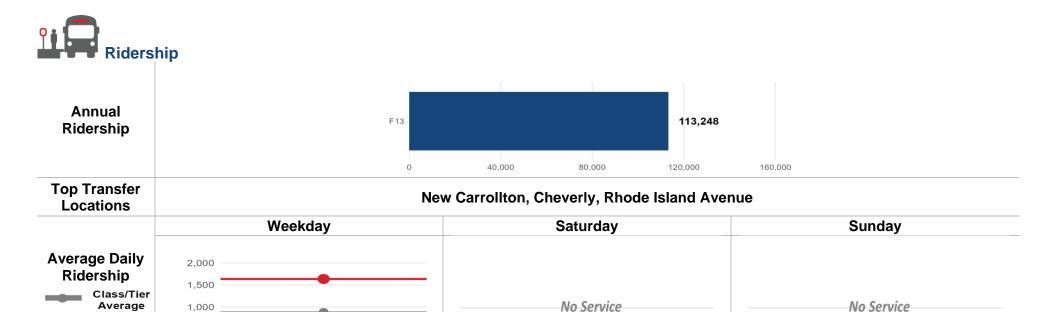
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	26,695				
•••	People of	Service Area	17,200			
TTT	Color Population	% Riders Surveyed	100%			
1	Low Income	Service Area	5,971			
S † ‡	Household	% Riders Surveyed	70%			

Facilities/Amenities

	Bus Stops	116
	% Stops With Shelters	20%
	% Stops With Benches	19%
9:00	% Stops With Real-Time Signs	0%



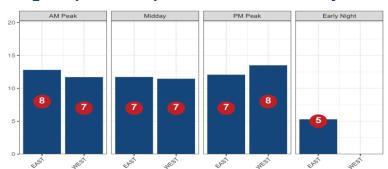


Average Trip Ridership and Maximum Load by Time Period

500

System Average 457

F13

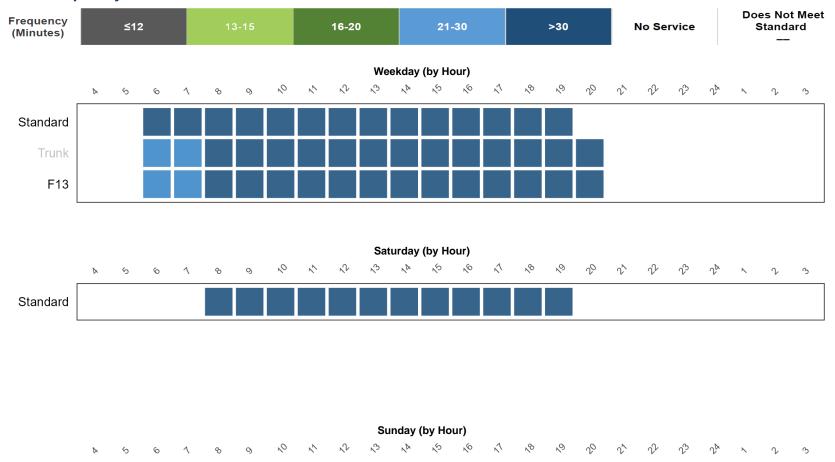


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.19	0.19
Wee	Off-Peak Maximum Target: 1.0	0.16	0.17
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

Cheverly-Washington Business Park

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:00 AM - 8:18 PM	-	Α	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 33.0 / Off-Peak: 57.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	13.2	20.3	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	1	1.7	С	-	-	-	-	-	-
	On-Time Performance 79%	83%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.19	Off-Peak: 0.22 Peak: 0.29	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.02	\$ 6.54	D	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	-	-		-	-	-



Route F13

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.7		4.8		Е				
Route Design	Circuity N/A	2.92		1.81		-				
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· "	Passengers per Revenue Hour 10	13.2	20.3	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	1	1.7	С	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	34%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	83%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.19	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.02	\$ 6.54	D	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	7%	10%	Е	-	-	-	-	-	-

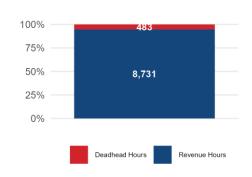


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

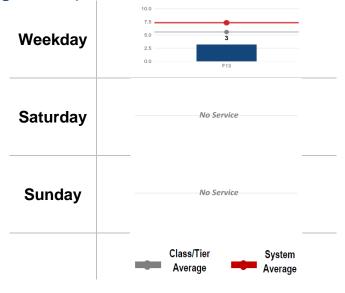
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F13	34.80	9,652	9,525 (98.7%)

Service Change Summary

Route F13 - Dec 2022:

Weekday: put detour into data/schedule; Saturday: No change; Sunday: No change;

Passenger Miles per Revenue Mile

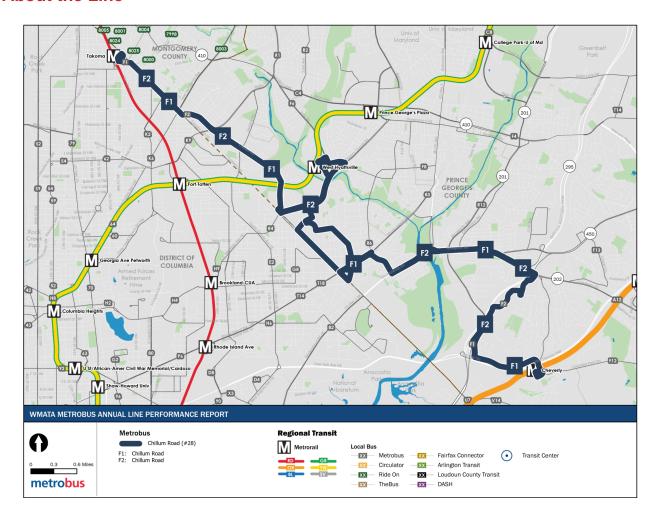


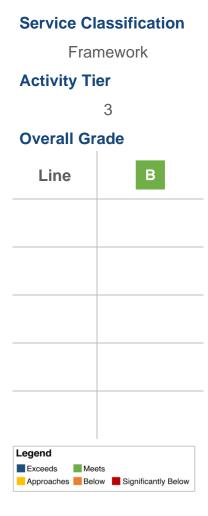


LINE: 28 - Chillum Road

ROUTE(S): F1, F2

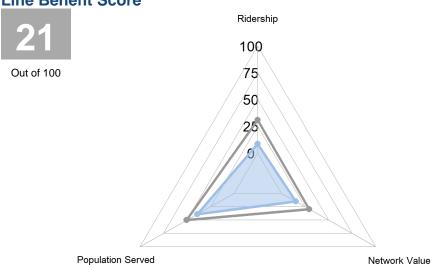
About the Line







Line Benefit Score



Classification Average

Line Focus:

Population Served
Line Score:

Network Value Ridership
Balanced

15
9

Operating Statistics

S	Annual Operating Costs	\$2,167,931
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	46,821		
•••	People of Color Population	Service Area	24,815	
TTT		% Riders Surveyed	87%	
1	Low Income	Service Area	11,354	
3 Household	% Riders Surveyed	56%		

Facilities/Amenities

Metro	Bus Stops	159
<u> </u>	% Stops With Shelters	30%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	0%







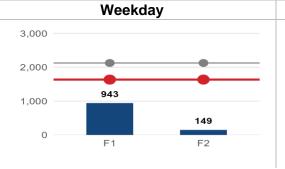
Top Transfer Locations

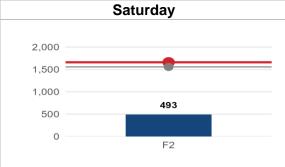
West Hyattsville, Takoma, Cheverly

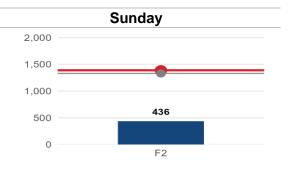




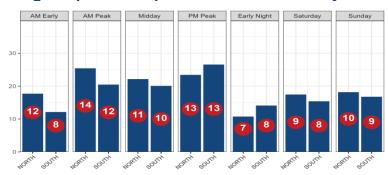








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.33	0.32
Wee	Off-Peak Maximum Target: 1.0	0.25	0.22
	Saturday Maximum Target: 1.0	0.23	0.21
	Sunday Maximum Target: 1.0	0.26	0.24



Span and Frequency





Performance Report Card

Chillum Road

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:25 AM - 10:31 PM	-	Α	5:32 AM - 8:31 PM	-	Α	7:25 AM - 8:20 PM	-	В
Avail	Frequency of Service varies	Peak: 32.0 / Off-Peak: 58.0	Peak: 21.4 / Off-Peak: 34.5	С	60.0	40.5	В	60.0	39.1	В
Productivity	Passengers per Revenue Hour 15	18.5	24.8	Α	17.3	20.6	Α	15.5	19.4	В
Produ	Passengers per Revenue Mile 1	1.6	2.1	Α	1.2	1.7	Α	1.3	1.6	Α
	On-Time Performance 79%	73%	75%	D	63%	75%	E	71%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.32	Off-Peak: 0.31 Peak: 0.4	Α	0.22	0.29	A	0.25	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.46	\$ 5.34	Α	\$6.92	\$ 6.22	Α	\$7.71	\$ 6.54	С
Cc Effectiv	Cost Recovery 20%	12%	12%	Е	11%	10%	E	10%	9%	Е



Route F1

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.9		4.6		Α				
Route Design	Circuity 1.75	1.75		2.17		С				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	19.4	24.8	Α	-	-		-	-	-
Productivity	Passengers per Revenue Mile 1	1.8	2.1	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	1%	41%	Е	-	-	-	-	-	-
	On-Time Performance 79%	72%	75%	D	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.32	Off-Peak: 0.31 Peak: 0.41	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.15	\$ 5.34	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	13%	13%	Е	-	-		-	-	-



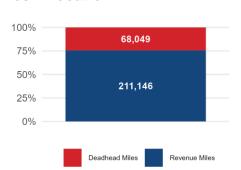
Route F2

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	4.9		4.6		Α				
Route Design	Circuity 1.75	1.79		2.17		С				
		Weekday		9	Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
, it	Passengers per Revenue Hour 15	14.1	24.8	С	17.3	20.6	Α	15.5	19.4	В
Productivity	Passengers per Revenue Mile 1	1.0	2.1	В	1.2	1.7	A	1.3	1.6	A
	Unique Segment Ridership 10%	5%	41%	Е	63%	58%	Α	64%	61%	A
	On-Time Performance 79%	77%	75%	С	63%	75%	E	71%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.19	Off-Peak: 0.31	Α	0.22	0.29	Α	0.25	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.44	\$ 5.34	D	\$6.92	\$ 6.22	Α	\$7.71	\$ 6.54	С
Cc Effectiv	Cost Recovery 20%	9%	13%	Е	11%	10%	E	10%	9%	Е

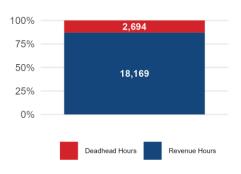


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F1	31.50	10,209	9,944 (97.4%)
F2	32.20	6,148	5,988 (97.4%)

Service Change Summary

Route F1 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

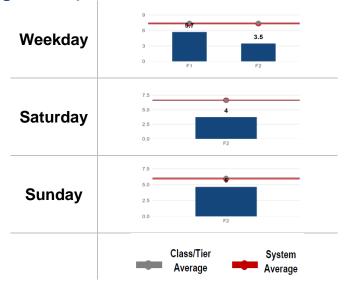
No change;

Route F2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

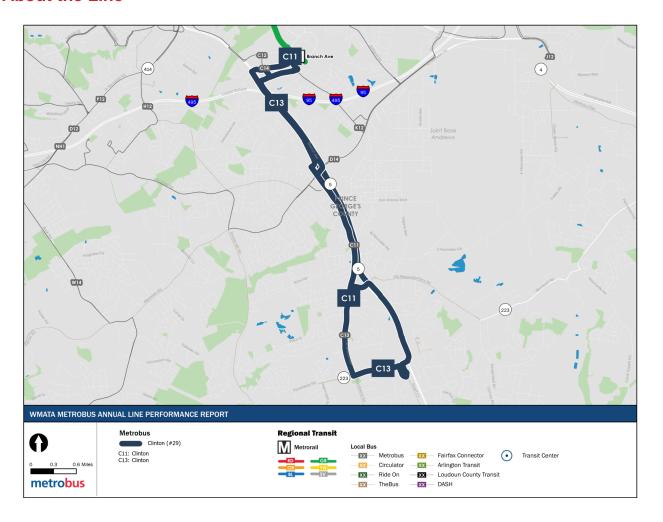
Passenger Miles per Revenue Mile





LINE: 29 - Clinton ROUTE(S): C11, C13

About the Line





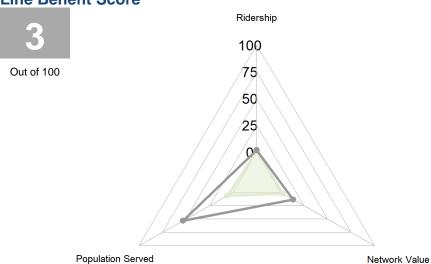
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification A	verage	\triangle				
Line Focus:	Population Served	Network Value	Ridership	Balanced		
Line Score	6	2	1			

Operating Statistics

\$ Annual Operating Costs	\$175,997
Peak Vehicles	1
Vehicle Type(s)	40 Foot

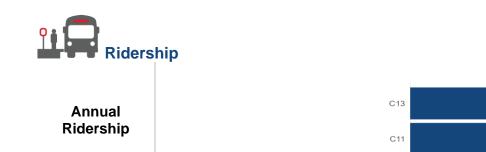
Service Area Context (1/4 Mile, Survey Weekday Only)

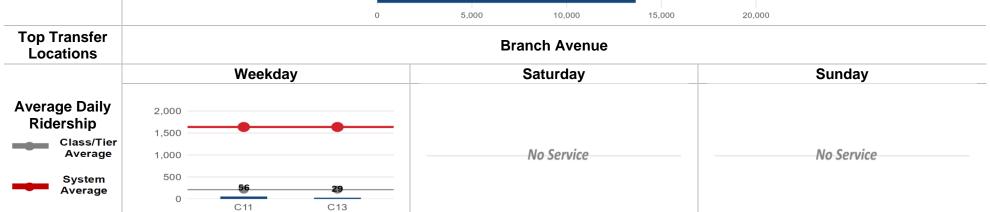
ŤŤŤ	Service Area Population	5,866	
	People of Color Population	Service Area	4,457
TTT		% Riders Surveyed	92%
1	Low Income Household	Service Area	645
S † †		% Riders Surveyed	37%

Facilities/Amenities

	Bus Stops	19
	% Stops With Shelters	21%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	0%

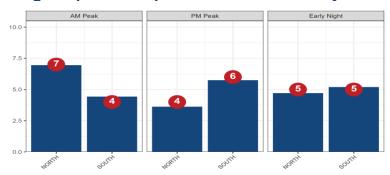






7,027

Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

13,647

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.14	0.12
Wee	Off-Peak Maximum Target: 1.0	0.12	0.12
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

B Clinton

		,	Weekday		Saturday			Sunday		
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:00 AM - 8:27 AM; 4:15 PM - 7:42 PM	-	Α	-	-		•	-	٠
Avail	Frequency of Service varies	Peak: 45.0 / Off-Peak: NA	Peak: 33.5 / Off-Peak: 60.3		-	-		•	-	
Productivity	Passengers per Revenue Hour N/A	14.4	13.5	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.9	0.7	С	-	-	-	-	-	-
	On-Time Performance 79%	81%	78%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.13	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.26	\$10.05	С	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	9%	24%	Е	-	-		-	-	-



Measure Standard		Ro	ute Average		Class Tier Average			Grade		
Availability	Number of Stops per Mile N/A	0.6			2.4			-		
Route Design	Circuity N/A	1.06			1.37			-		
		1	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour N/A	17.4	13.5	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.1	0.7	В	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	0%	30%	Е	-	-	-	-	-	-
	On-Time Performance 79%	74%	78%	С	-	-	-	1	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.16	Off-Peak: 0.2 Peak: 0.25	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.86	\$10.05	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	12%	22%	Е	-	-		-	-	-

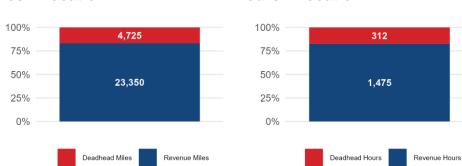


	Measure Standard	Ro	ute Average		Class Tier Average			Grade		
Availability	Number of Stops per Mile N/A	1.6			2.4					
Route Design	Circuity N/A	1.22			1.37			-		
		1	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour N/A	10.9	13.5	В	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	0.7	0.7	Е	-	-	-	-	-	-
Pre	Unique Segment Ridership 15%	21%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	85%	78%	Α	-	-	-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.1	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$10.99	\$10.05	Е	-	-	-	-	-	-
C. Effecti	Cost Recovery 20%	6%	22%	Е	-	-	-	-	-	



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
C11	11.30	2,241	2,217 (98.9%)
C13	12.90	1,743	1,724 (98.9%)

Service Change Summary

Route C11 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

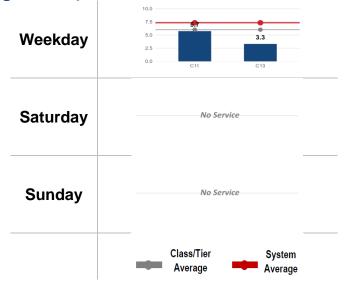
No change;

Route C13 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

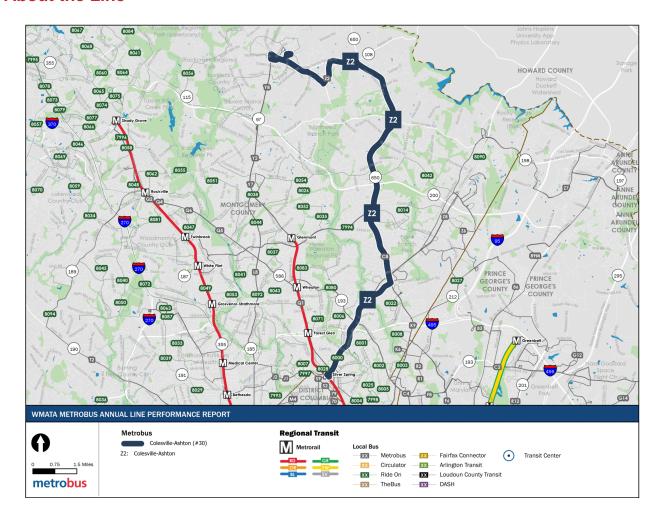


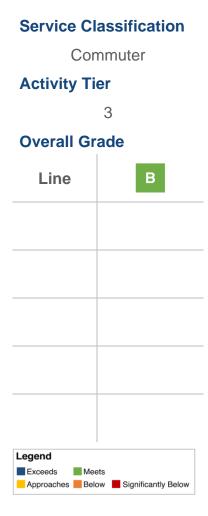


LINE: 30 - Colesville-Ashton

ROUTE(S): Z2

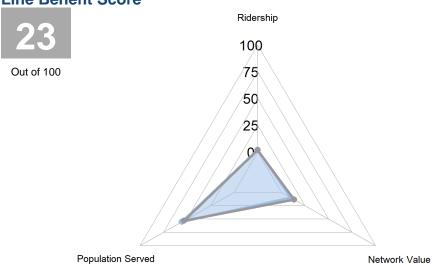
About the Line







Line Benefit Score



Line Focus: Popul Ser

Population Served

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$501,144
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

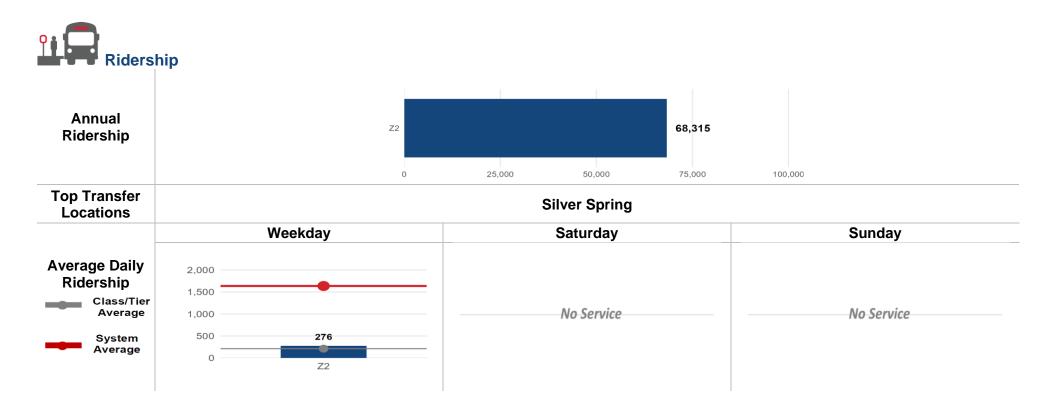
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	31,	783
•••	People of	Service Area	14,479
TTT	Color Population	% Riders Surveyed	85%
1	Low Income	Service Area	4,889
G	Household	% Riders Surveyed	55%

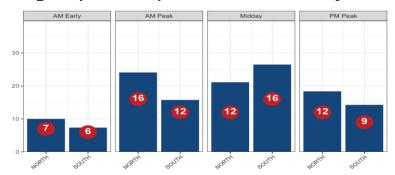
Facilities/Amenities

Metro	Bus Stops	162
<u> </u>	% Stops With Shelters	10%
	% Stops With Benches	19%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

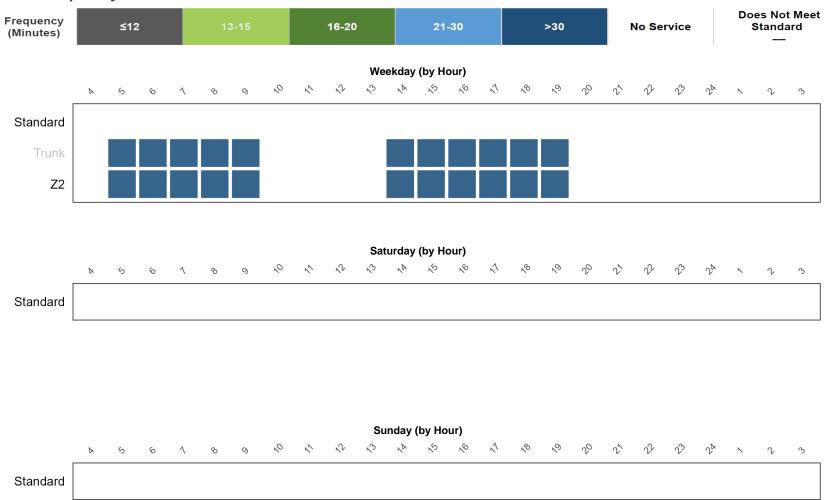


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.34	0.26
Wee	Off-Peak Maximum Target: 1.0	0.23	0.28
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

B Colesville-Ashton

		,	Weekday		Saturday			Sunday		
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:40 AM - 9:41 AM; 2:40 PM - 7:36 PM	-	Α	-	-	-	•	-	
Avail	Frequency of Service varies	Peak: 61.0 / Off-Peak: 60.0	Peak: 33.5 / Off-Peak: 60.3		-	-		1	-	
Productivity	Passengers per Revenue Hour N/A	16.8	13.5	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1	0.7	В	-	-	-	-	-	
	On-Time Performance 79%	71%	78%	D	-	-	-	-	-	-
Reliability	Crowding 5%	6%	1%	E	-	-	-	-	-	
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.3	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.10	\$10.05	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	14%	24%	D	-	-		-	-	



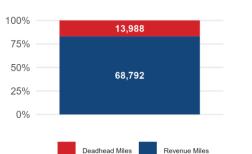
Route Z2

Measure Standard		Ro	ute Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile N/A	4.5			2.4			-			
Route Design	Circuity N/A	1.52			1.37			-			
			Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
,ity	Passengers per Revenue Hour N/A	16.8	13.5	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 1	1	0.7	В	-	-	-	-	-	-	
Pr	Unique Segment Ridership 15%	25%	30%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	71%	78%	D	-	-	-	-	-	-	
Reliability	Crowding 5%	6%	1%	E	-	-	-	-	-	-	
- R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.3	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.10	\$10.05	В	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	14%	22%	D	-	-		-	-		

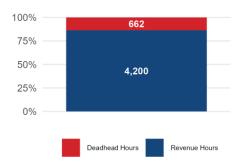


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Z2	36.70	3,984	3,935 (98.8%)

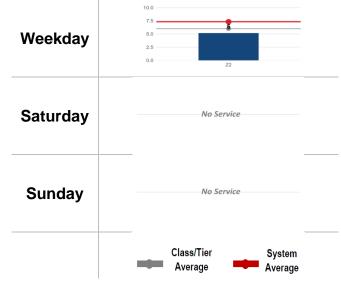
Service Change Summary

Route Z2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

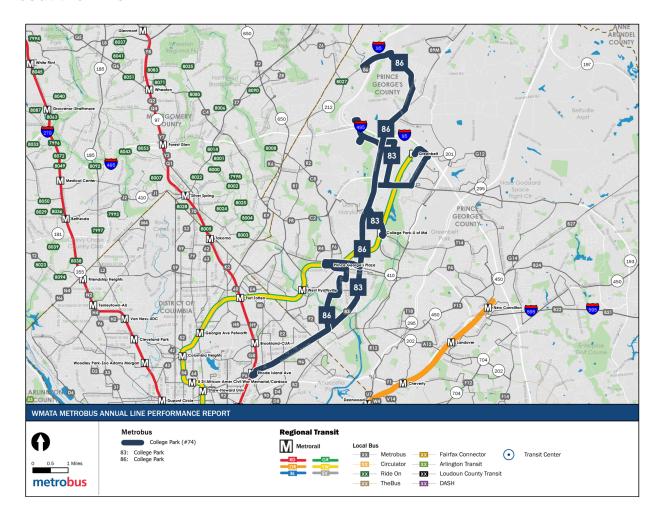


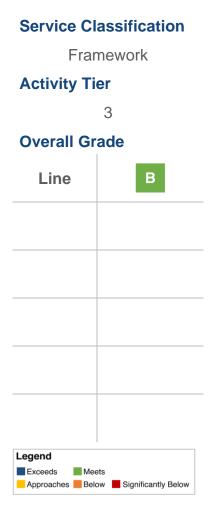


LINE: 74 - College Park

ROUTE(S): 83, 86

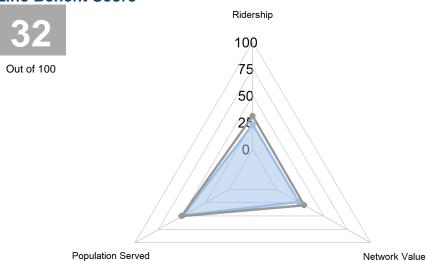
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 49

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$5,746,450
	Peak Vehicles	16
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	65,766	
•••	People of Color Population	Service Area	29,334
TTT		% Riders Surveyed	84%
STI	Low Income Household	Service Area	18,179
		% Riders Surveyed	60%

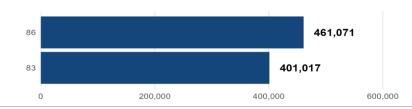
Facilities/Amenities

Metro	Bus Stops	210
<u> </u>	% Stops With Shelters	22%
	% Stops With Benches	29%
9:00	% Stops With Real-Time Signs	1%









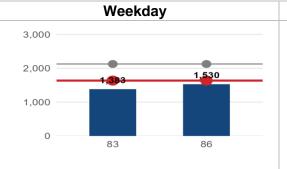
Top Transfer Locations

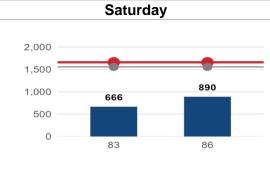
College Park-U of MD, Rhode Island Avenue, Prince George's Plaza

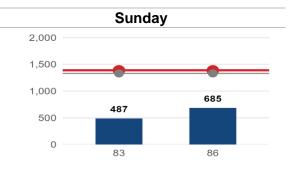
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

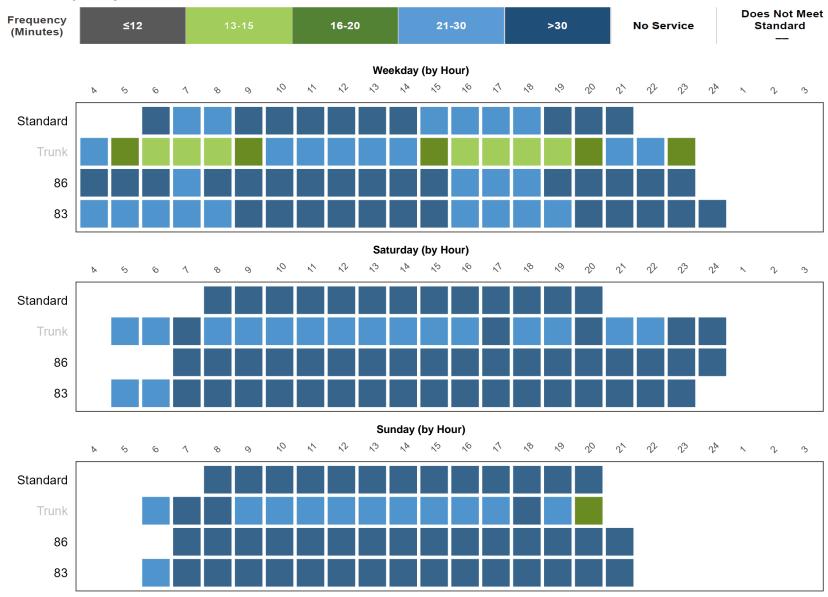


Vehicle Load Factor

	Direction:	NORTH	SOUTH		
Weekday	Peak Maximum Target: 1	0.36	0.33		
Wee	Off-Peak Maximum Target: 1.0	0.27	0.26		
	Saturday Maximum Target: 1.0	0.28	0.26		
	Sunday Maximum Target: 1.0	0.28	0.27		



Span and Frequency





Performance Report Card

College Park

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:35 AM - 12:00 AM	-	Е	5:35 AM - 12:43 AM	-	Α	6:35 AM - 9:13 PM	-	Α
Avail	Frequency of Service varies	Peak: 14.0 / Off-Peak: 22.0	Peak: 21.4 / Off-Peak: 34.5	Α	30.0	40.5	Α	30.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	18.6	24.8	Α	17.2	20.6	Α	17.1	19.4	Α
Produ	Passengers per Revenue Mile 1	1.6	2.1	Α	1.6	1.7	Α	1.5	1.6	Α
th.	On-Time Performance 79%	64%	75%	Е	65%	75%	E	67%	77%	E
Reliability	Crowding 5%	0%	1%	Α	1%	0%	Α	0%	0%	Α
Ř	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.34	Off-Peak: 0.31 Peak: 0.4	Α	0.27	0.29	Α	0.27	0.28	Α
st reness	Operating Cost per Passenger Trip \$7	\$6.41	\$ 5.34	Α	\$6.93	\$ 6.22	Α	\$6.99	\$ 6.54	Α
Cost Effectiveness	Cost Recovery 20%	11%	12%	Е	10%	10%	Е	10%	9%	Е



Route 83

	Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5		4.4			4.6			Α		
Route Design	Circuity 1.75		1.57			2.17			А		
		i	Weekday			Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
ış	Passengers per Revenue Hour 15	18.5	24.8	Α	16.6	20.6	Α	16.5	19.4	В	
Productivity	Passengers per Revenue Mile 1	1.6	2.1	Α	1.5	1.7	Α	1.5	1.6	Α	
	Unique Segment Ridership 10%	31%	41%	Α	35%	58%	A	34%	61%	Α	
	On-Time Performance 79%	65%	75%	E	66%	75%	E	67%	77%	E	
Reliability	Crowding 5%	1%	1%	Α	2%	1%	Α	0%	0%	Α	
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.33	Off-Peak: 0.31 Peak: 0.41	Α	0.23	0.29	Α	0.24	0.28	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.44	\$ 5.34	Α	\$7.17	\$ 6.22	В	\$7.24	\$ 6.54	В	
Cc Effectiv	Cost Recovery 20%	11%	13%	Е	10%	10%	E	9%	9%	Е	



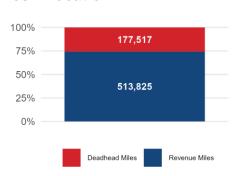
Route 86

Measure Standard		Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.2		4.6			Α			
Route Design	Circuity 1.75		1.75			2.17			С		
		,	Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
ity	Passengers per Revenue Hour 15	18.7	24.8	A	17.7	20.6	Α	17.5	19.4	Α	
Productivity	Passengers per Revenue Mile 1	1.7	2.1	A	1.7	1.7	A	1.6	1.6	Α	
	Unique Segment Ridership 10%	51%	41%	A	50%	58%	Α	52%	61%	Α	
	On-Time Performance 79%	63%	75%	E	63%	75%	E	66%	77%	E	
Reliability	Crowding 5%	0%	1%	A	0%	1%	A	0%	0%	Α	
ă.	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.37	Off-Peak: 0.31 Peak: 0.41	Α	0.33	0.29	A	0.31	0.28	Α	
Cost	Operating Cost per Passenger Trip \$7	\$6.39	\$ 5.34	A	\$6.75	\$ 6.22	Α	\$6.81	\$ 6.54	Α	
Cc Effecti	Cost Recovery 20%	11%	13%	Е	10%	10%	Е	10%	9%	Е	

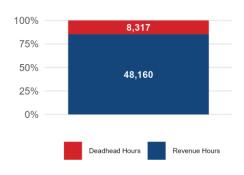


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	29.70 37.30	ute Length (miles) Trips Schedu		Trips Delivered (Percentage)
83	29.70	21,061	20,472 (97.2%)	
86	37.30	17,027	16,548 (97.2%)	

Service Change Summary

Route 83 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

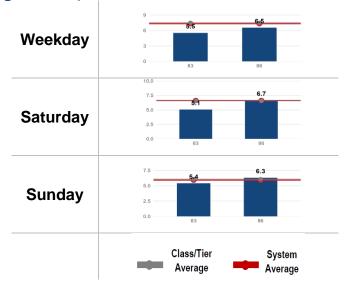
No change;

Route 86 - Dec 2022:

Weekday: run time update; Saturday: No change;

Sunday: No change;

Passenger Miles per Revenue Mile

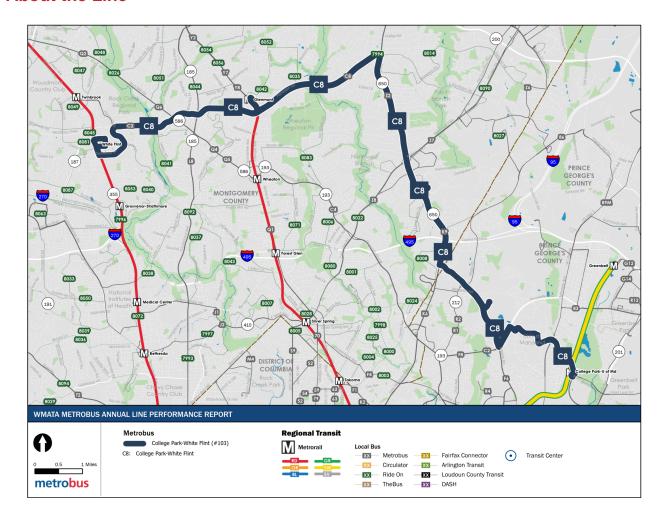


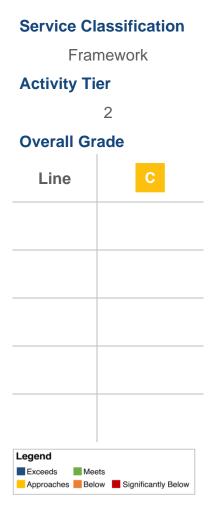


LINE: 103 - College Park-White Flint

ROUTE(S): C8

About the Line







Line Benefit Score

Ridership 100 *7*5 Out of 100 50

Population Served	Network Value
-------------------	---------------

Classification Average

Line Score:

Population Line Focus:

Served 51

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,258,207
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

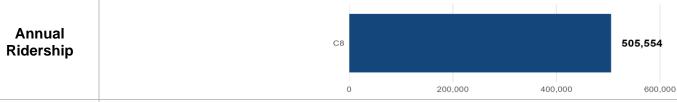
iii	Service Area Population	53,205				
•••	People of	Service Area	20,178			
TTT	Color Population	% Riders Surveyed	84%			
1	Low Income	Service Area	13,586			
G	Household	% Riders Surveyed	63%			

Facilities/Amenities

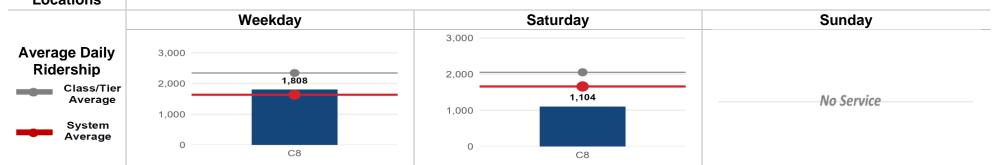
	Bus Stops	154
	% Stops With Shelters	20%
	% Stops With Benches	28%
9:00	% Stops With Real-Time Signs	2%



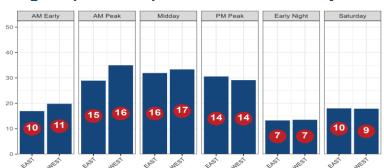




Top Transfer Locations Glenmont, College Park-U of MD, White Flint



Average Trip Ridership and Maximum Load by Time Period

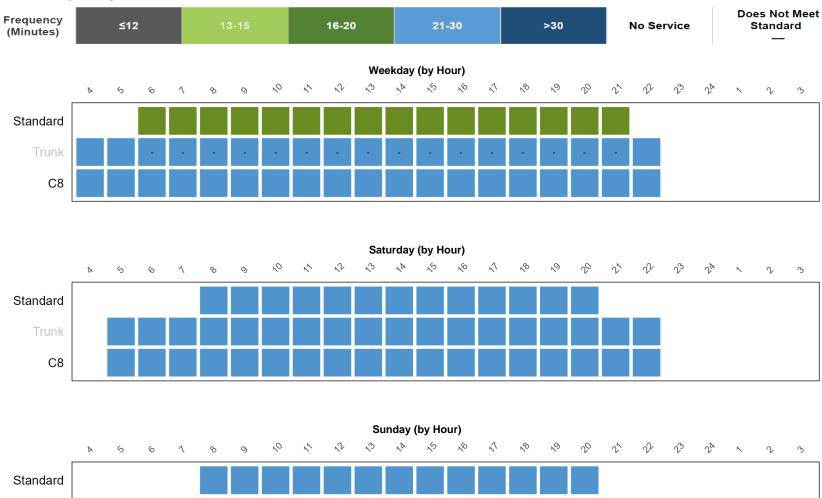


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.36	0.35
Wee	Off-Peak Maximum Target: 1.0	0.33	0.33
	Saturday Maximum Target: 1.0	0.23	0.22
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

College Park-White Flint

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:57 AM - 10:14 PM	-	Α	5:50 AM - 10:17 PM	-	Α	-	-	
Avail	Frequency of Service varies	Peak: 30.0 / Off-Peak: 29.0	Peak: 15.6 / Off-Peak: 20.1	D	29.0	24.7	В		-	
Productivity	Passengers per Revenue Hour 20	19.9	24.3	С	13.9	23.1	Е	-	-	-
Produ	Passengers per Revenue Mile 2	1.5	2.4	Е	1.0	2.1	Е	1	-	-
ty.	On-Time Performance 79%	66%	77%	E	68%	77%	E	1	-	-
Reliability	Crowding 5%	3%	1%	Α	0%	1%	Α	-	-	-
Ř	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.36	Off-Peak: 0.34 Peak: 0.42	Α	0.23	0.33	Α	-	-	-
st reness	Operating Cost per Passenger Trip \$5	\$6.00	\$ 5.78	С	\$8.56	\$ 6.01	Е	-	-	-
Cost Effectiveness	Cost Recovery 20%	21%	20%	В	15%	18%	D	-	-	-



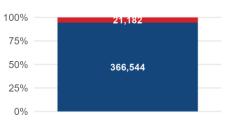
Route C8

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		3.9		4.5			Е			
Route Design	Circuity 1.75		1.43			1.44			А		
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 20	19.9	24.3	С	13.9	23.1	E	-	-	-	
Productivity	Passengers per Revenue Mile 2	1.5	2.4	Е	1.0	2.1	E	-	-	-	
Pr	Unique Segment Ridership 10%	51%	18%	Α	64%	35%	Α	-	-	-	
	On-Time Performance 79%	66%	77%	E	68%	77%	E	-	-		
Reliability	Crowding 5%	3%	1%	Α	0%	1%	Α	-	-	-	
- Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.36	Off-Peak: 0.34 Peak: 0.43	Α	0.23	0.34	Α	-	-		
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.00	\$ 5.78	С	\$8.56	\$ 6.01	E	-	-	-	
Cc Effectiv	Cost Recovery 20%	21%	21%	В	15%	18%	D	-	-		



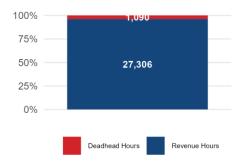
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
C8	41.00	19,221	18,862 (98.1%)

Service Change Summary

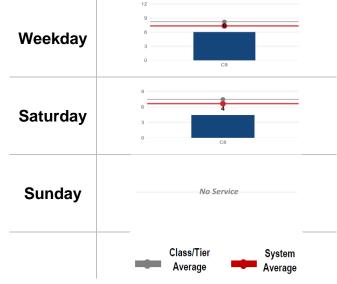
Route C8 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

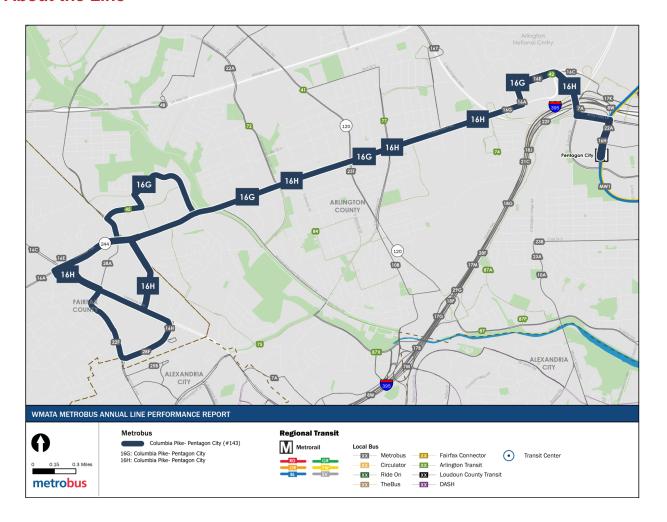


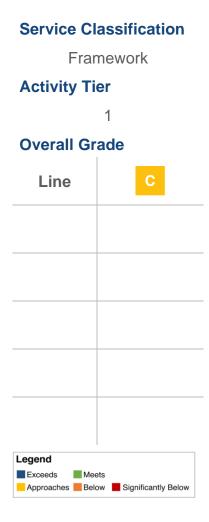


LINE: 143 - Columbia Pike- Pentagon City

ROUTE(S): 16G, 16H

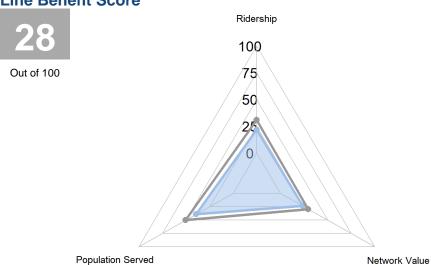
About the Line







Line Benefit Score



Classification A	verage	\triangle				
Line Focus:	Population Served	Network Value	Ridership	Balanced		
Line Score:	39	24	22			

Operating Statistics

S	Annual Operating Costs	\$4,289,906
	Peak Vehicles	7
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

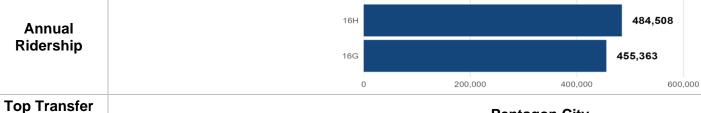
iii	Service Area Population	54,700		
777	People of Color	Service Area	20,030	
	Population	% Riders Surveyed	61%	
1 311	Low Income	Service Area	13,819	
	Household	% Riders Surveyed	34%	

Facilities/Amenities

Metro	Bus Stops	67
	% Stops With Shelters	31%
	% Stops With Benches	34%
9:00	% Stops With Real-Time Signs	1%





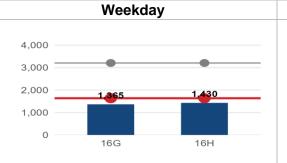


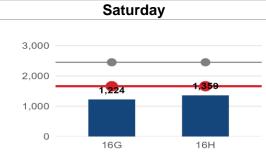
Average Daily Ridership

Locations

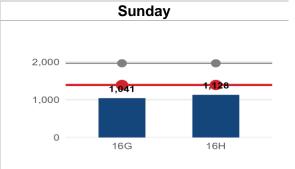




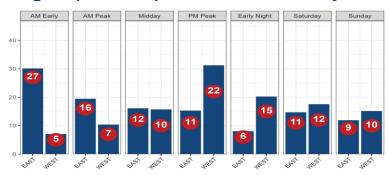




Pentagon City



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.32	0.4
Wee	Off-Peak Maximum Target: 1.0	0.26	0.3
	Saturday Maximum Target: 1.0	0.27	0.3
	Sunday Maximum Target: 1.0	0.22	0.26



Span and Frequency





Performance Report Card

Columbia Pike- Pentagon City

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	5:34 AM - 11:20 PM	-	В	5:37 AM - 11:22 PM	-	Α	5:37 AM - 11:22 PM	-	Α
Availability	Frequency of Service varies	Peak: 12.0 / Off-Peak: 12.0	Peak: 14.7 / Off-Peak: 18.6	В	12.0	20.8	Α	12.0	23.9	Α
Productivity	Passengers per Revenue Hour 30	29.0	29.9	С	24.8	25.2	D	21.1	22.9	Е
Produ	Passengers per Revenue Mile 4	3.5	3.9	D	3.2	3.1	D	2.7	2.7	E
£	On-Time Performance 79%	85%	74%	Α	88%	75%	Α	89%	76%	Α
Reliability	Crowding 5%	1%	3%	Α	0%	1%	A	0%	1%	Α
<u>~~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.36	Off-Peak: 0.33 Peak: 0.46	Α	0.28	0.33	A	0.24	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.12	\$ 4.49	Α	\$4.81	\$ 5.36	Α	\$5.65	\$ 5.93	С
Cc Effectiv	Cost Recovery 25%	27%	25%	В	23%	21%	С	20%	19%	D



Route 16G

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.8		5.2		Α				
Route Design	Circuity 1.75	1.53		1.29		Α				
		,	Weekday			Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	27.8	29.9	С	24.2	25.2	D	20.1	22.9	E
Productivity	Passengers per Revenue Mile 4	3.5	3.9	D	3.1	3.1	E	2.6	2.7	E
	Unique Segment Ridership 10%	15%	23%	A	16%	34%	Α	15%	35%	Α
	On-Time Performance 79%	88%	74%	Α	92%	75%	Α	91%	76%	Α
Reliability	Crowding 5%	2%	3%	A	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.34	Off-Peak: 0.34 Peak: 0.47	Α	0.26	0.34	Α	0.22	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.30	\$ 4.49	Α	\$4.93	\$ 5.36	Α	\$5.93	\$ 5.93	С
Cc Effectiv	Cost Recovery 25%	26%	26%	В	23%	21%	С	19%	19%	D



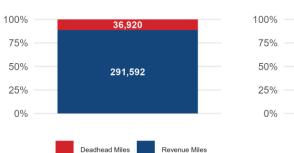
Route 16H

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		4.4		5.2		Α			
Route Design	Circuity 1.75	1.42		1.29		Α				
		,	Weekday		9	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 30	30.2	29.9	В	25.4	25.2	D	22.1	22.9	E
Productivity	Passengers per Revenue Mile 4	3.5	3.9	D	3.4	3.1	D	2.8	2.7	E
Pr	Unique Segment Ridership 10%	12%	23%	В	14%	34%	Α	14%	35%	Α
	On-Time Performance 79%	81%	74%	В	84%	75%	Α	87%	76%	Α
Reliability	Crowding 5%	1%	3%	Α	0%	1%	Α	0%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.39	Off-Peak: 0.34 Peak: 0.47	Α	0.32	0.34	Α	0.26	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.95	\$ 4.49	Α	\$4.71	\$ 5.36	Α	\$5.40	\$ 5.93	В
C. Effecti	Cost Recovery 25%	29%	26%	Α	24%	21%	C	21%	19%	D

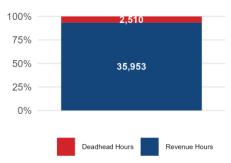


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
16 G	10.60	30,487	30,324 (99.5%)
16H	13.50	26,903	26,713 (99.3%)

Service Change Summary

Route 16G - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

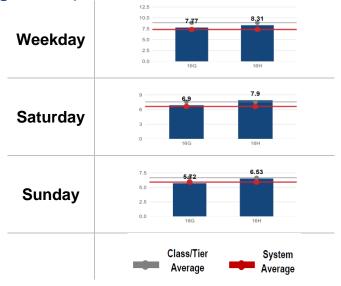
No change;

Route 16H - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

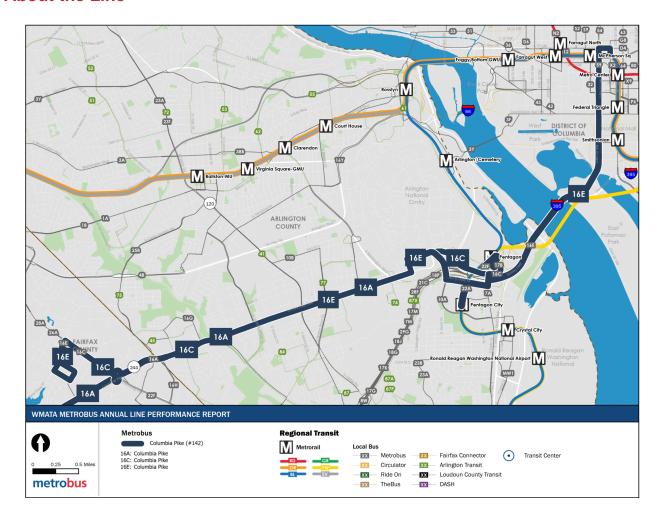


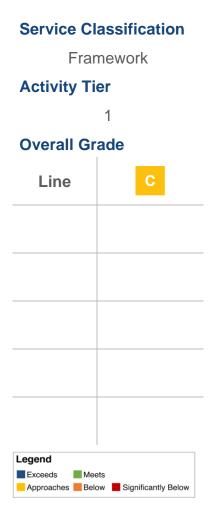


LINE: 142 - Columbia Pike

ROUTE(S): 16A, 16C, 16E

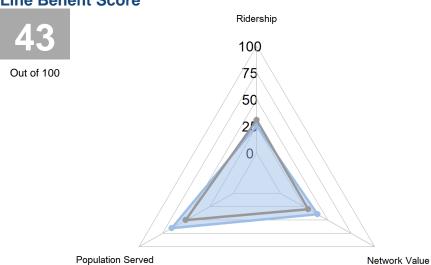
About the Line







Line Benefit Score



Classification Average

Line Focus:

Population Served

Network Value Ridership

Balanced

Operating Statistics

65

Line Score:

S	Annual Operating Costs	\$5,657,219
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	94,417			
•••	People of	Service Area	31,859		
TTT	Color Population	% Riders Surveyed	82%		
G##	Low Income	Service Area	24,888		
	Household	% Riders Surveyed	60%		

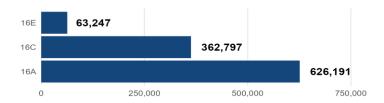
Facilities/Amenities

Metro	Bus Stops	155
	% Stops With Shelters	40%
	% Stops With Benches	40%
9:00	% Stops With Real-Time Signs	5%









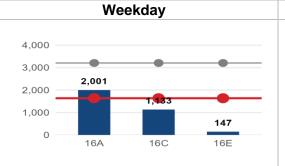
Top Transfer Locations

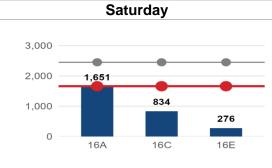
Pentagon, Pentagon City, Metro Center

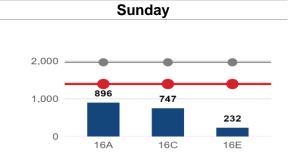
Average Daily Ridership



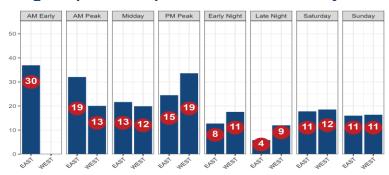








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST	
Weekday	Peak Maximum Target: 1.2	0.41	0.42	
Wee	Off-Peak Maximum Target: 1.0	0.28	0.28	
	Saturday Maximum Target: 1.0	0.27	0.29	
	Sunday Maximum Target: 1.0	0.26	0.27	



Span and Frequency





Performance Report Card

Columbia Pike

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:33 AM - 2:46 AM	-	Α	5:06 AM - 2:46 AM	-	Α	6:00 AM - 2:47 AM	-	Α
Avaik	Frequency of Service varies	Peak: 14.0 / Off-Peak: 15.0	Peak: 14.7 / Off-Peak: 18.6	В	16.0	20.8	В	21.0	23.9	С
Productivity	Passengers per Revenue Hour 30	24.3	29.9	D	20.1	25.2	Е	18.8	22.9	Е
Produ	Passengers per Revenue Mile 4	2.3	3.9	E	1.9	3.1	E	1.8	2.7	E
	On-Time Performance 79%	84%	74%	В	82%	75%	В	80%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	A	0%	1%	Α
Æ	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.42	Off-Peak: 0.33 Peak: 0.46	A	0.28	0.33	A	0.27	0.29	Α
st	Operating Cost per Passenger Trip \$5	\$4.92	\$ 4.49	Α	\$5.93	\$ 5.36	С	\$6.33	\$ 5.93	D
Cost Effectiveness	Cost Recovery 25%	26%	25%	В	21%	21%	D	20%	19%	D



Route 16A

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	3.8		5.2			Е			
Route Design	Circuity 1.75	1.23		1.29			А			
		,	Weekday		9	Saturday		93	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	28.8	29.9	С	23.8	25.2	E	28.1	22.9	С
Productivity	Passengers per Revenue Mile 4	2.6	3.9	Е	2.1	3.1	E	2.3	2.7	E
Pr	Unique Segment Ridership 10%	5%	23%	D	36%	34%	Α	40%	35%	Α
	On-Time Performance 79%	85%	74%	Α	83%	75%	В	79%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	A
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.52	Off-Peak: 0.34 Peak: 0.47	Α	0.34	0.34	Α	0.4	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.15	\$ 4.49	Α	\$5.01	\$ 5.36	В	\$4.24	\$ 5.93	Α
C. Effecti	Cost Recovery 25%	31%	26%	Α	26%	21%	В	30%	19%	Α



Route 16C

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	3.6		5.2			Е			
Route Design	Circuity 1.75	1.26		1.29			А			
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	22.3	29.9	Е	18.0	25.2	E	16.9	22.9	Е
Productivity	Passengers per Revenue Mile 4	2.4	3.9	Е	2.0	3.1	E	1.9	2.7	Е
Pr	Unique Segment Ridership 10%	0%	23%	Е	0%	34%	E	0%	35%	Е
	On-Time Performance 79%	86%	74%	Α	83%	75%	В	84%	76%	Α
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
Ä.	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.31	Off-Peak: 0.34 Peak: 0.47	Α	0.23	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.36	\$ 4.49	В	\$6.64	\$ 5.36	E	\$7.06	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	23%	26%	С	18%	21%	D	17%	19%	E



Route 16E

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	3.2			5.2			Е		
Route Design	Circuity 1.75	1.68			1.29			В		
		1	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 30	9.9	29.9	E	12.8	25.2	E	9.9	22.9	E
Productivity	Passengers per Revenue Mile 4	0.8	3.9	Е	1.0	3.1	E	0.8	2.7	E
Pr	Unique Segment Ridership 10%	5%	23%	E	4%	34%	E	5%	35%	Е
	On-Time Performance 79%	77%	74%	С	78%	75%	C	76%	76%	С
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.17	Off-Peak: 0.34	Α	0.21	0.34	Α	0.16	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$12.02	\$ 4.49	Е	\$9.31	\$ 5.36	Е	\$12.04	\$ 5.93	E
C. Effecti	Cost Recovery 25%	9%	26%	Е	11%	21%	E	9%	19%	E



Operational Analysis

Miles Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
16A	26.90	22,780	22,645 (99.4%)
16C	15.70	23,964	23,833 (99.5%)
16 E	28.60	6,745	6,698 (99.3%)

Service Change Summary

Route 16A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route 16C - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

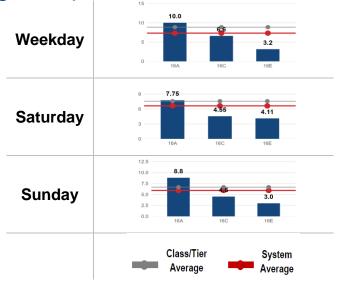
No change;

Route 16E - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

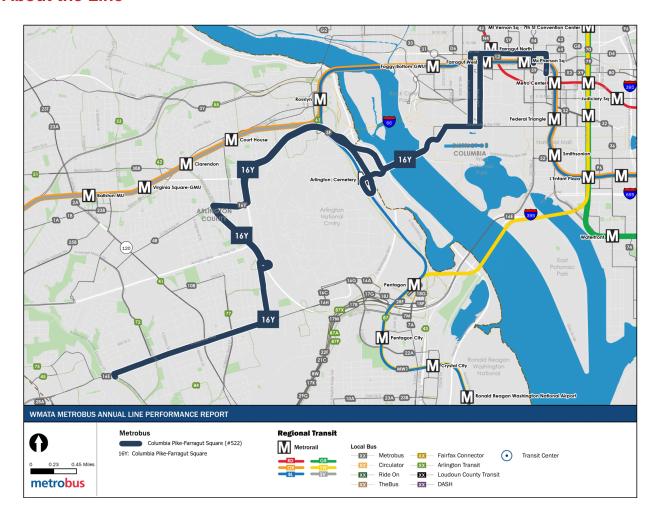


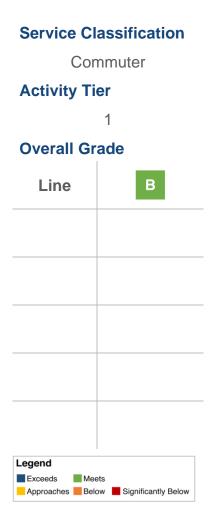


LINE: 522 - Columbia Pike-Farragut Square

ROUTE(S): 16Y

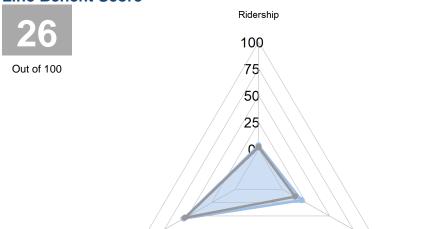
About the Line







Line Benefit Score



Classification Average

Line Focus:

Population Served
Line Score:

55

Network Value Ridership Balanced

Operating Statistics

Population Served

S	Annual Operating Costs	\$704,883
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	33,	576
•••	People of	Service Area	10,143
TTT	Color Population	% Riders Surveyed	46%
1	Low Income	Service Area	6,089
311	Household	% Riders Surveyed	12%

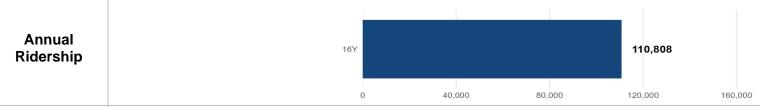
Facilities/Amenities

Network Value

	Bus Stops	52
	% Stops With Shelters	46%
	% Stops With Benches	48%
9:00	% Stops With Real-Time Signs	4%



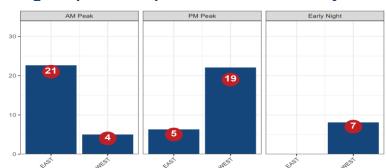




Top Transfer Locations Farragut North, Farragut West, McPherson Square



Average Trip Ridership and Maximum Load by Time Period

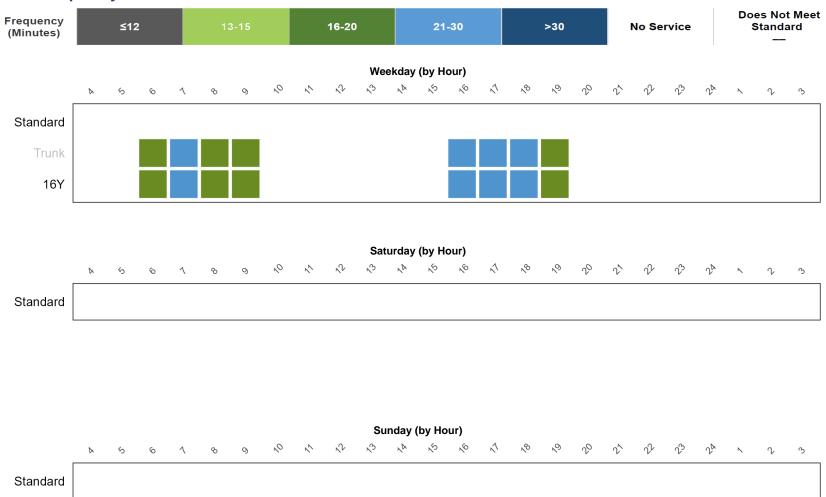


Vehicle Load Factor

	Direction:	WEST	EAST
Weekday	Peak Maximum Target: 1	0.32	0.38
Wee	Off-Peak Maximum Target: 1.0	0.17	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Columbia Pike-Farragut Square

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:00 AM - 9:33 AM; 4:00 PM - 7:45 PM	-	Α	-	-	-	•	-	٠
Avail	Frequency of Service varies	Peak: 22.0 / Off-Peak: 17.0	Peak: 26 / Off-Peak: 17		-	-		•	-	
Productivity	Passengers per Revenue Hour N/A	19	18.2	С	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1.5	1.9	2.1	A	-	-	-	-	-	-
	On-Time Performance 79%	70%	71%	D	-	-	-	-	-	-
Reliability	Crowding 5%	4%	1%	A	-	-	-	-	-	-
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.35	Off-Peak: 0.17 Peak: 0.26	A	-	-	-	-	-	-
st	Operating Cost per Passenger Trip \$7	\$6.29	\$11.40	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 25%	26%	20%	В	-	-		-	-	-



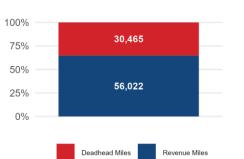
Route 16Y

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile N/A	3			2.6					
Route Design	Circuity N/A	1.39			1.23			-		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour N/A	19	18.2	С	-	-	-	-	-	-
	Passengers per Revenue Mile 1.5	1.9	2.1	Α	-	-	-	-	-	-
	Unique Segment Ridership 15%	20%	14%	Α	-	-	-	-	-	-
Reliability	On-Time Performance 79%	70%	71%	D	-	-	-	-	-	-
	Crowding 5%	4%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.35	Off-Peak: 0.17 Peak: 0.26	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.29	\$11.40	Α	-	-	-	-	-	-
	Cost Recovery 25%	26%	20%	В	-	-		-	-	

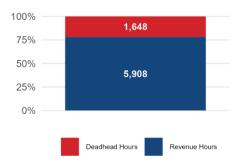


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

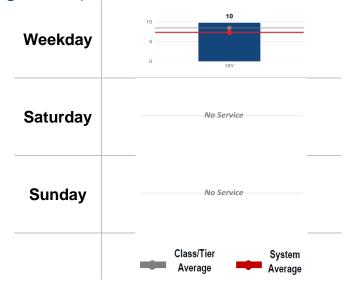
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
16Y	17.10	7,221	7,106 (98.4%)

Service Change Summary

Route 16Y - Dec 2022:

Weekday: Detour; Saturday: No change; Sunday: No change;

Passenger Miles per Revenue Mile

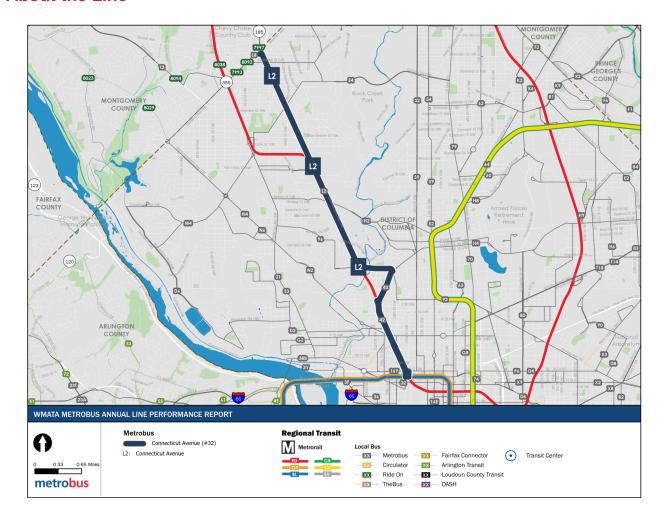


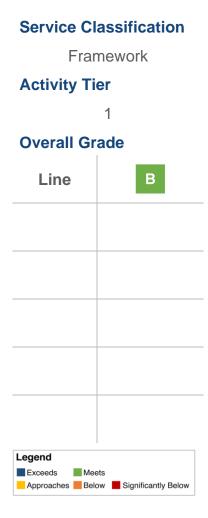


LINE: 32 - Connecticut Avenue

ROUTE(S): L2

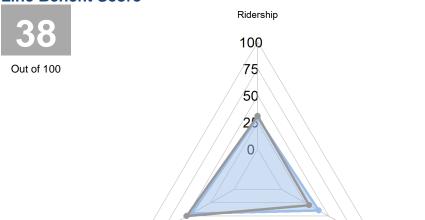
About the Line







Line Benefit Score



Classification Average

Line Focus:

Line Score:

Population Served 45

Population Served

Network Value

ue Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$4,264,795
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

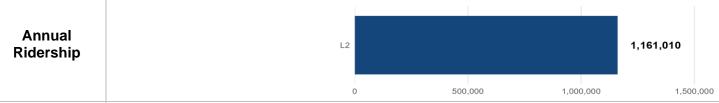
iii	Service Area Population	45,719			
•••	People of	Service Area	9,598		
TTT	Color Population	% Riders Surveyed	50%		
SH	Low Income Household	Service Area	4,666		
		% Riders Surveyed	21%		

Facilities/Amenities

	Bus Stops	74
	% Stops With Shelters	68%
	% Stops With Benches	64%
9:00	% Stops With Real-Time Signs	4%







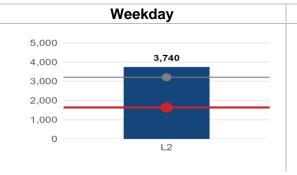
Top Transfer Locations

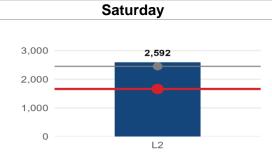
Van Ness-UDC, Farragut West, Farragut North

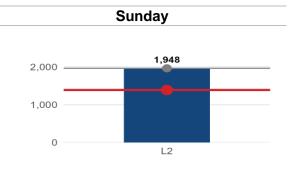




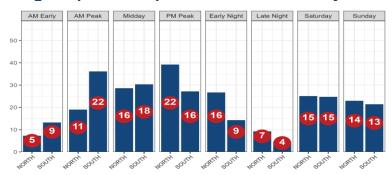








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.46	0.47
Wee	Off-Peak Maximum Target: 1.0	0.35	0.32
	Saturday Maximum Target: 1.0	0.36	0.39
	Sunday Maximum Target: 1.0	0.34	0.34



Span and Frequency





Performance Report Card

B Connecticut Avenue

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:05 AM - 2:29 AM	-	Α	5:42 AM - 2:30 AM	-	Α	6:00 AM - 2:28 AM	-	Α
	Frequency of Service varies	Peak: 11.0 / Off-Peak: 19.0	Peak: 14.7 / Off-Peak: 18.6	В	23.0	20.8	С	27.0	23.9	D
ctivity	Passengers per Revenue Hour 30	34.3	29.9	A	31.7	25.2	В	28.6	22.9	С
Productivity	Passengers per Revenue Mile 4	4.6	3.9	A	4.3	3.1	В	3.8	2.7	С
	On-Time Performance 79%	75%	74%	С	72%	75%	D	77%	76%	С
Reliability	Crowding 5%	2%	3%	Α	1%	1%	Α	1%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.46	Off-Peak: 0.33 Peak: 0.46	A	0.37	0.33	Α	0.34	0.29	Α
st eness	Operating Cost per Passenger Trip \$5	\$3.48	\$ 4.49	Α	\$3.77	\$ 5.36	Α	\$4.17	\$ 5.93	Α
Cost Effectiveness	Cost Recovery 25%	35%	25%	Α	32%	21%	Α	29%	19%	Α



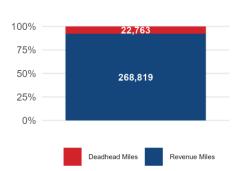
Route L2

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	6.7		5.2		E				
Route Design	Circuity 1.75	1.09		1.29		Α				
		Weekday		5	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	34.3	29.9	Α	31.7	25.2	В	28.6	22.9	С
Productivity	Passengers per Revenue Mile 4	4.6	3.9	Α	4.3	3.1	В	3.8	2.7	С
Pr	Unique Segment Ridership 10%	58%	23%	Α	58%	34%	A	60%	35%	А
	On-Time Performance 79%	75%	74%	С	72%	75%	D	77%	76%	С
Reliability	Crowding 5%	2%	3%	Α	1%	1%	Α	1%	1%	Α
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.34 Peak: 0.46	Off-Peak: 0.34 Peak: 0.47	Α	0.37	0.34	Α	0.34	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.48	\$ 4.49	Α	\$3.77	\$ 5.36	Α	\$4.17	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	35%	26%	Α	32%	21%	Α	29%	19%	Α

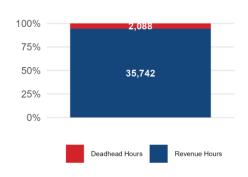


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

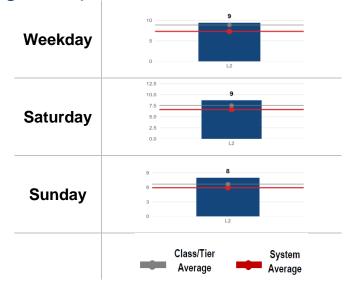
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
L2	11.10	45,923	45,146 (98.3%)

Service Change Summary

Route L2 - Dec 2022:

Weekday: Increase peak frequency from 12 to 10 minutes; remove L2 from stop #1001212; Saturday: remove L2 from stop #1001212; Sunday: remove L2 from stop #1001212;

Passenger Miles per Revenue Mile

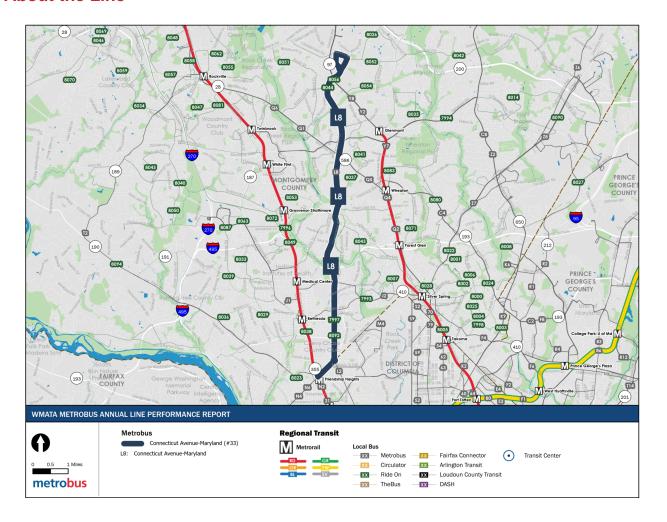


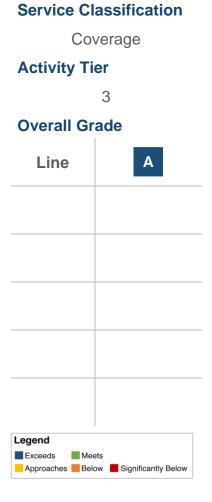


LINE: 33 - Connecticut Avenue-Maryland

ROUTE(S): L8

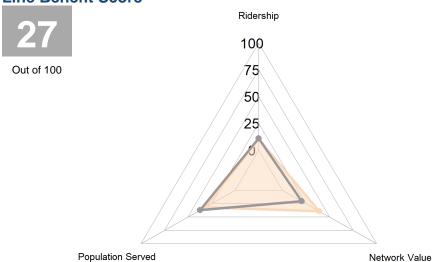
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served

Network Value

ue Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$1,775,470
Peak Vehicles	4
Vehicle Type(s)	40 Foot

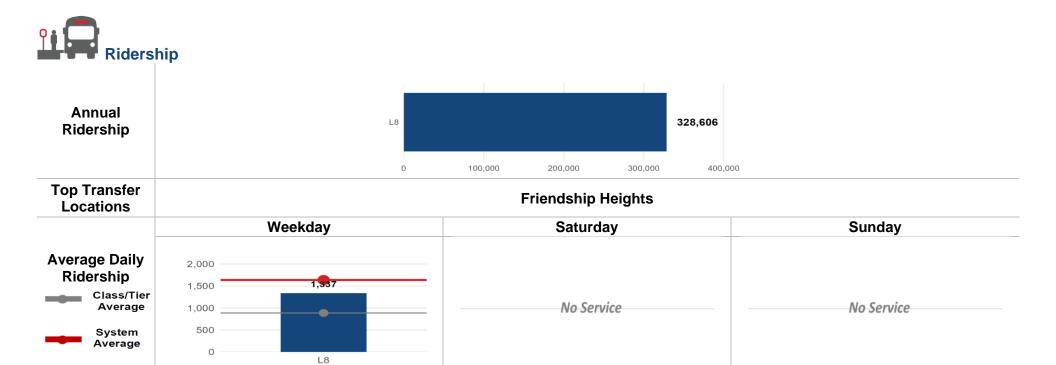
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	38,500			
•••	People of Color	Service Area	10,020		
TTT	Population	% Riders Surveyed	78%		
511	Low Income	Service Area	8,782		
	Household	% Riders Surveyed	55%		

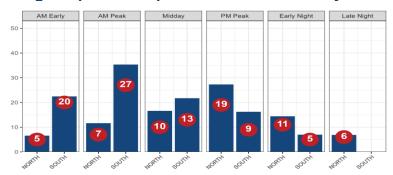
Facilities/Amenities

Metro	Bus Stops	122
	% Stops With Shelters	18%
	% Stops With Benches	25%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

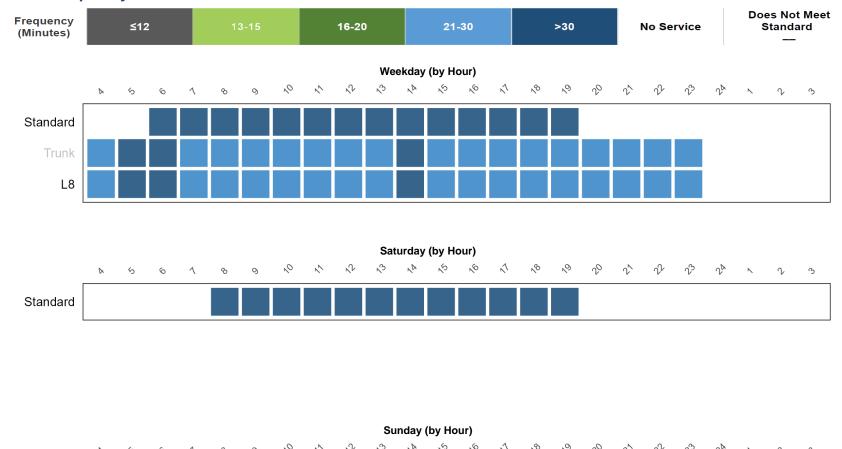


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.34	0.42
Wee	Off-Peak Maximum Target: 1.0	0.25	0.29
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

A Connecticut Avenue-Maryland

		Weekday		Saturday		Sunday				
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:50 AM - 11:40 PM	-	Α	-	-	-	-	-	
	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	22.9	20.3	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.8	1.7	Α	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	2%	1%	Α	-	-	-	-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.38	Off-Peak: 0.22 Peak: 0.29	Α	-	-	-	-	-	-
st reness	Operating Cost per Passenger Trip \$7	\$5.21	\$ 6.54	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	22%	11%	Α	-	-		-	-	-



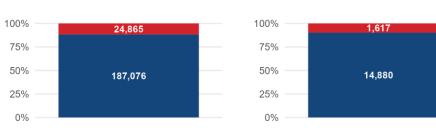
Route L8

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.3		4.8		Е				
Route Design	Circuity N/A	1.2		1.81						
			Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	22.9	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.8	1.7	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	100%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	2%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.38	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.21	\$ 6.54	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	22%	10%	Α	-	-	-	-	-	



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
L8	23.60	18,293	18,057 (98.7%)

Service Change Summary

Deadhead Miles

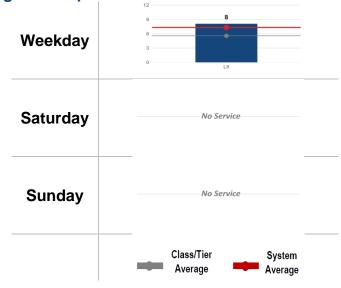
Route L8 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile





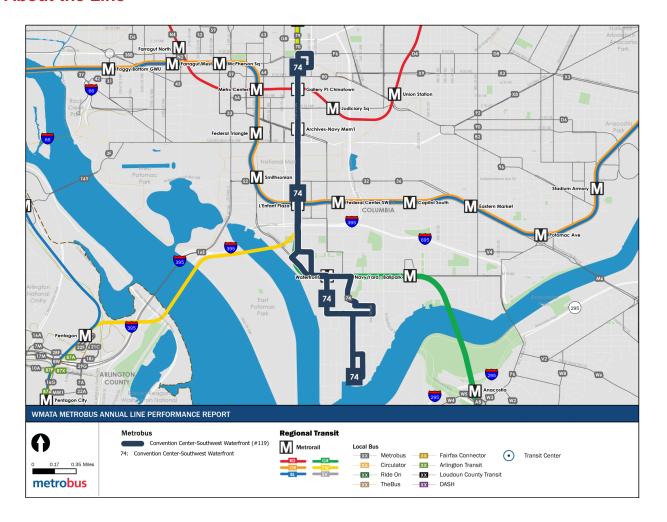
Revenue Hours

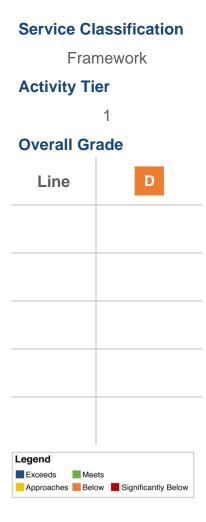
Deadhead Hours

LINE: 119 - Convention Center-Southwest Waterfront

ROUTE(S): 74

About the Line

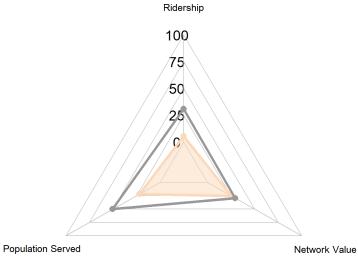






Line Benefit Score

18
Out of 100



Classification Average

Line Focus:
Line Score:

Population Served

n

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$1,331,295
Peak Vehicles	2
Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

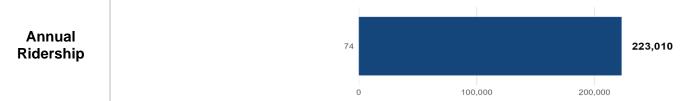
iii	Service Area Population	24,654		
•••	People of	Service Area	9,537	
TTT	Color Population	% Riders Surveyed	75%	
1	Low Income	Service Area	5,725	
GII	Household	% Riders Surveyed	51%	

Facilities/Amenities

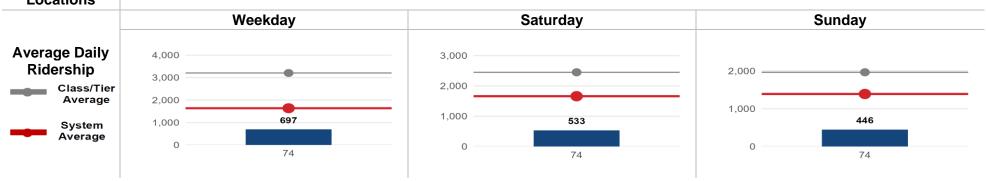
(M)	Bus Stops	42
	% Stops With Shelters	36%
	% Stops With Benches	29%
9:00	% Stops With Real-Time Signs	17%



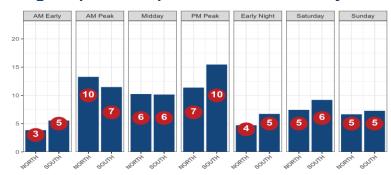




Top Transfer Locations Waterfront, L'Enfant Plaza, Gallery Place-Chinatown



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.21	0.22
Wee	Off-Peak Maximum Target: 1.0	0.13	0.14
	Saturday Maximum Target: 1.0	0.15	0.17
	Sunday Maximum Target: 1.0	0.13	0.13

300,000



Span and Frequency





Performance Report Card

Convention Center-Southwest Waterfront

		Weekday		Saturday			Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	5:05 AM - 10:49 PM	-	В	6:35 AM - 10:53 PM	-	С	6:35 AM - 10:45 PM	-	С
Availability	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 14.7 / Off-Peak: 18.6	Е	30.0	20.8	D	30.0	23.9	D
Productivity	Passengers per Revenue Hour 30	20.5	29.9	Е	17.5	25.2	Е	15.2	22.9	Е
Produ	Passengers per Revenue Mile 4	2.8	3.9	E	2.3	3.1	E	2.0	2.7	E
	On-Time Performance 79%	74%	74%	С	69%	75%	E	73%	76%	D
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.13 Peak: 0.21	Off-Peak: 0.33 Peak: 0.46	Α	0.16	0.33	A	0.13	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.82	\$ 4.49	С	\$6.80	\$ 5.36	E	\$7.86	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	14%	25%	Е	12%	21%	Е	11%	19%	E



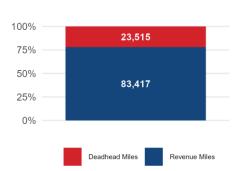
Route 74

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6		5.2		Е				
Route Design	Circuity 1.75	1.31		1.29		А				
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	20.5	29.9	E	17.5	25.2	E	15.2	22.9	E
Productivity	Passengers per Revenue Mile 4	2.8	3.9	Е	2.3	3.1	E	2.0	2.7	Е
Pr	Unique Segment Ridership 10%	54%	23%	Α	49%	34%	Α	51%	35%	А
	On-Time Performance 79%	74%	74%	С	69%	75%	D	73%	76%	D
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.13 Peak: 0.21	Off-Peak: 0.34 Peak: 0.47	Α	0.16	0.34	Α	0.13	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.82	\$ 4.49	С	\$6.80	\$ 5.36	E	\$7.86	\$ 5.93	Е
Cc Effectiv	Cost Recovery 25%	14%	26%	Е	12%	21%	E	11%	19%	Е

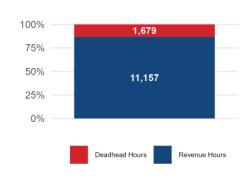


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
74	7.40	24,790	24,553 (99.0%)

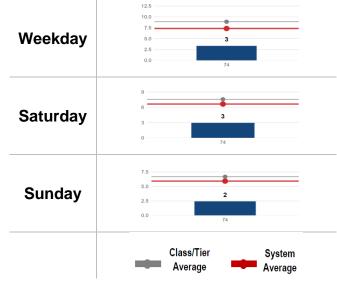
Service Change Summary

Route 74 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

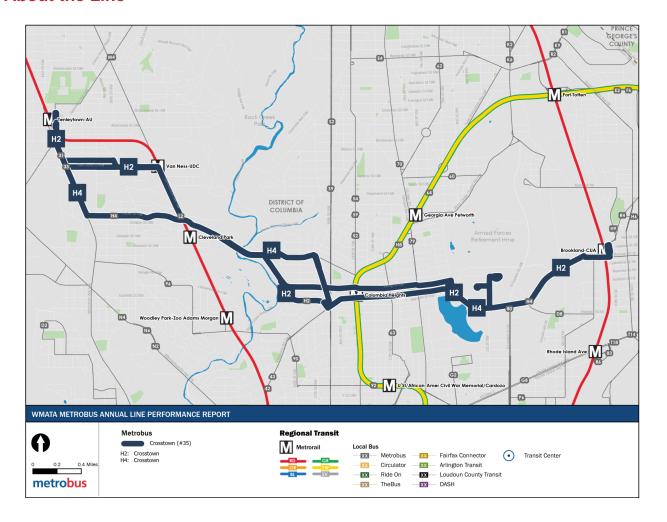
Passenger Miles per Revenue Mile

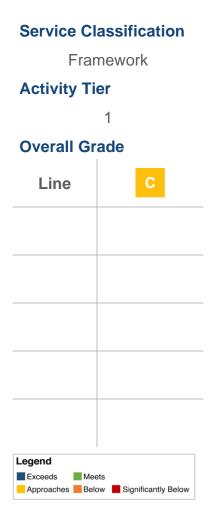




ROUTE(S): H2, H4

About the Line







Line Benefit Score Ridership 100 75 50

Classification Average Line Focus: Population Served Network Value Ridership Balanced Balanced 30 39

Operating Statistics

Population Served

S	Annual Operating Costs	\$6,662,880
	Peak Vehicles	13
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	76,832		
•••	People of	Service Area	24,156	
TTT	Color Population	% Riders Surveyed	65%	
1	Low Income	Service Area	13,921	
3	Household	% Riders Surveyed	42%	

Facilities/Amenities

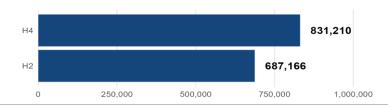
Network Value

	Bus Stops	105
	% Stops With Shelters	25%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	7%









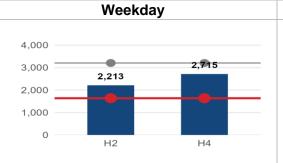
Top Transfer Locations

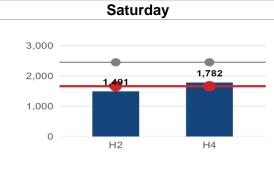
Columbia Heights, Brookland, Cleveland Park

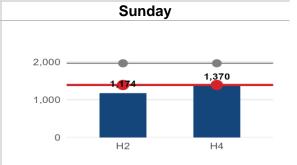
Average Daily Ridership



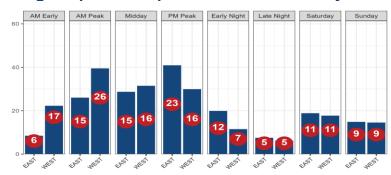








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.5	0.51
Wee	Off-Peak Maximum Target: 1.0	0.32	0.31
	Saturday Maximum Target: 1.0	0.28	0.26
	Sunday Maximum Target: 1.0	0.23	0.22



Span and Frequency





Performance Report Card

Crosstown

			Weekday		5	Saturday		5	Sunday	
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:50 AM - 2:26 AM	-	Α	4:50 AM - 2:37 AM	-	Α	5:00 AM - 2:35 AM	-	Α
Avaik	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 14.7 / Off-Peak: 18.6	В	14.0	20.8	Α	14.0	23.9	Α
Productivity	Passengers per Revenue Hour 30	30.6	29.9	В	21.9	25.2	Е	19.3	22.9	Е
Produ	Passengers per Revenue Mile 4	3.9	3.9	C	2.6	3.1	Е	2.1	2.7	E
£	On-Time Performance 79%	70%	74%	D	73%	75%	D	73%	76%	D
Reliability	Crowding 5%	2%	3%	Α	0%	1%	Α	0%	1%	Α
<u>~~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.5	Off-Peak: 0.33 Peak: 0.46	Α	0.27	0.33	Α	0.23	0.29	Α
st reness	Operating Cost per Passenger Trip \$5	\$3.90	\$ 4.49	Α	\$5.45	\$ 5.36	В	\$6.18	\$ 5.93	D
Cost Effectiveness	Cost Recovery 25%	29%	25%	Α	21%	21%	D	19%	19%	D



Route H2

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	5.6			5.2			E		
Route Design	Circuity 1.75	1.23			1.29			А		
		Ţ	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	29.4	29.9	С	21.2	25.2	E	18.8	22.9	E
Productivity	Passengers per Revenue Mile 4	3.8	3.9	С	2.5	3.1	E	2.0	2.7	E
Pr	Unique Segment Ridership 10%	6%	23%	D	8%	34%	С	7%	35%	D
	On-Time Performance 79%	70%	74%	D	74%	75%	С	75%	76%	С
Reliability	Crowding 5%	2%	3%	Α	0%	1%	Α	0%	1%	Α
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.46	Off-Peak: 0.34 Peak: 0.47	Α	0.27	0.34	Α	0.22	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.06	\$ 4.49	A	\$5.64	\$ 5.36	C	\$6.36	\$ 5.93	D
Cc Effectiv	Cost Recovery 25%	28%	26%	Α	20%	21%	D	18%	19%	Е



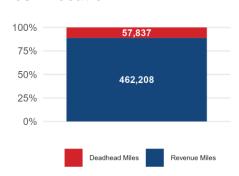
Route H4

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	5.6			5.2			E		
Route Design	Circuity 1.75	1.25			1.29			А		
			Weekday			Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	31.7	29.9	В	22.6	25.2	E	19.8	22.9	E
Productivity	Passengers per Revenue Mile 4	4.0	3.9	C	2.6	3.1	E	2.1	2.7	E
	Unique Segment Ridership 10%	19%	23%	A	20%	34%	Α	19%	35%	Α
	On-Time Performance 79%	70%	74%	D	73%	75%	D	72%	76%	D
Reliability	Crowding 5%	3%	3%	A	0%	1%	A	0%	1%	Α
ă 	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.54	Off-Peak: 0.34 Peak: 0.47	Α	0.27	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.77	\$ 4.49	A	\$5.29	\$ 5.36	В	\$6.02	\$ 5.93	D
Cc Effectiv	Cost Recovery 25%	31%	26%	Α	22%	21%	D	19%	19%	D

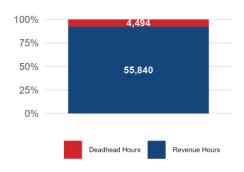


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
H2	14.50	30,154	29,818 (98.9%)
H4	14.70	34,864	34,464 (98.9%)

Service Change Summary

Route H2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

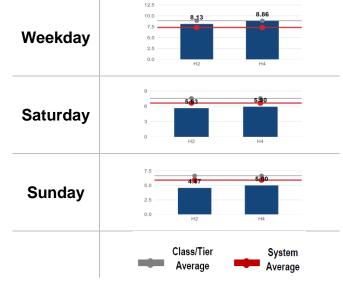
No Change;

Route H4 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

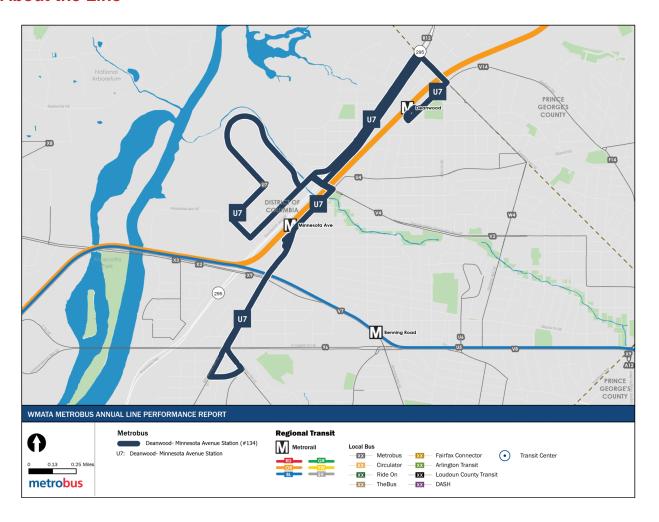


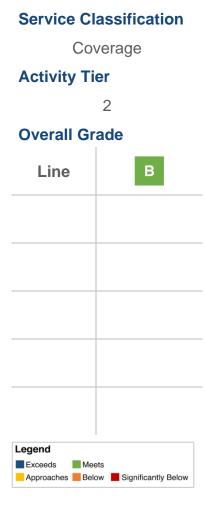


LINE: 134 - Deanwood- Minnesota Avenue Station

ROUTE(S): U7

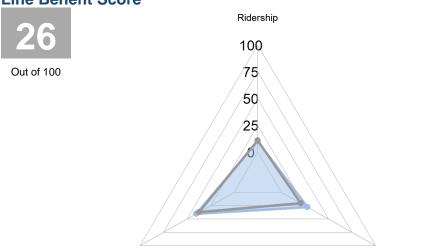
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	40	28	10	

Operating Statistics

Population Served

S	Annual Operating Costs	\$2,150,438
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	18,	113	
•••	People of	Service Area	17,022	
TTT	Color Population	% Riders Surveyed	100%	
1	Low Income	Service Area	9,537	
3	Household	% Riders Surveyed	82%	

Facilities/Amenities

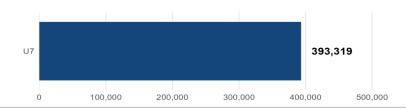
Network Value

Metro	Bus Stops	50
<u> </u>	% Stops With Shelters	14%
	% Stops With Benches	10%
9:00	% Stops With Real-Time Signs	4%









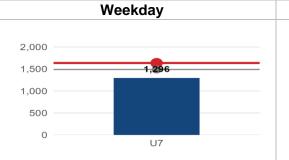
Top Transfer Locations

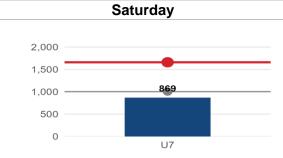
Minnesota Avenue, Deanwood

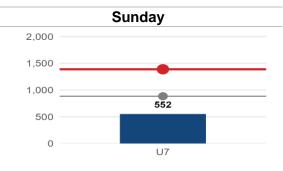
Average Daily Ridership



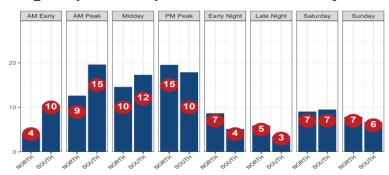








Average Trip Ridership and Maximum Load by Time Period

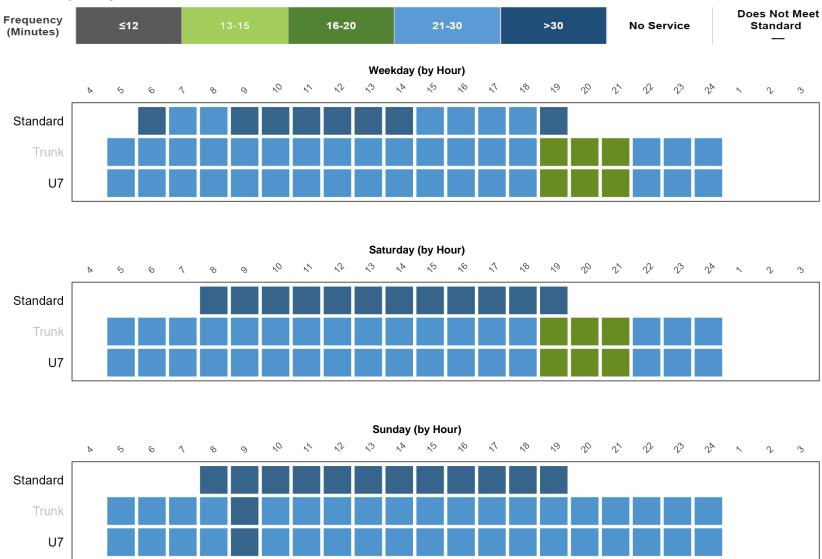


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.3	0.3
Wee	Off-Peak Maximum Target: 1.0	0.21	0.21
	Saturday Maximum Target: 1.0	0.17	0.17
	Sunday Maximum Target: 1.0	0.16	0.15



Span and Frequency





Performance Report Card

Deanwood- Minnesota Avenue Station

			Weekday		Saturd		aturday		Sunday	
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 12:18 AM	-	Α	5:00 AM - 12:18 AM	-	Α	5:00 AM - 12:19 AM	-	Α
Avail	Frequency of Service varies	Peak: 24.0 / Off-Peak: 24.0	Peak: 22.5 / Off-Peak: 32.3	Α	24.0	36.5	Α	29.0	37.8	Α
Productivity	Passengers per Revenue Hour 15	24.9	29.6	Α	17.7	26.6	Α	15.2	24.6	В
Produ	Passengers per Revenue Mile 2	3.0	3.5	Α	2.0	2.9	C	1.8	2.6	С
	On-Time Performance 79%	83%	80%	В	83%	81%	В	90%	82%	Α
Reliability	Crowding 5%	0%	3%	Α	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.3	Off-Peak: 0.26 Peak: 0.35	Α	0.17	0.25	A	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.78	\$ 4.96	Α	\$6.75	\$ 5.47	E	\$7.83	\$ 5.88	E
Co Effectiv	Cost Recovery 20%	9%	14%	Е	6%	12%	Е	5%	11%	Е



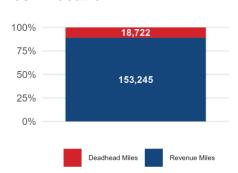
Route U7

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	7			6.2			Е		
Route Design	Circuity N/A	2.61			2.38			-		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 15	24.9	29.6	Α	17.7	26.6	Α	15.2	24.6	В
	Passengers per Revenue Mile 2	3.0	3.5	Α	2.0	2.9	С	1.8	2.6	С
	Unique Segment Ridership 10%	67%	29%	Α	87%	44%	А	97%	53%	A
Reliability	On-Time Performance 79%	83%	80%	В	83%	81%	В	90%	82%	Α
	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.3	Off-Peak: 0.28 Peak: 0.37	Α	0.17	0.26	Α	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.78	\$ 4.96	Α	\$6.75	\$ 5.47	E	\$7.83	\$ 5.88	E
	Cost Recovery 20%	9%	13%	Е	6%	12%	E	5%	11%	E

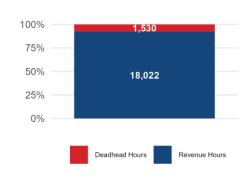


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
U7	9.70	33,536	33,148 (98.8%)

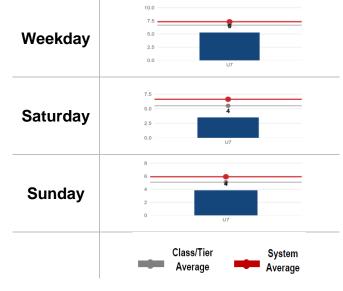
Service Change Summary

Route U7 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

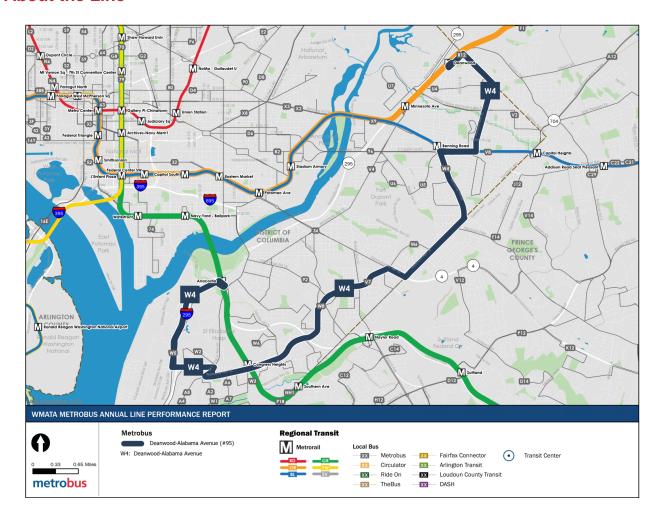




LINE: 95 - Deanwood-Alabama Avenue

ROUTE(S): W4

About the Line



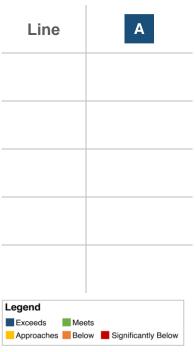
Service Classification

Framework

Activity Tier

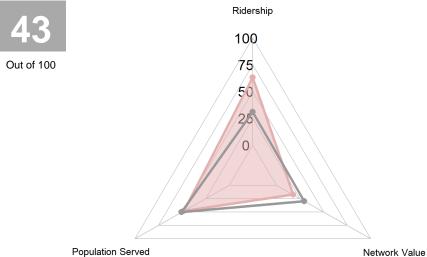
2

Overall Grade





Line Benefit Score



Classification Average

Line Focus:

Population
Served

Line Score:

48

Network Value
Ridership
Balanced

Balanced

Operating Statistics

S	Annual Operating Costs	\$8,728,089
	Peak Vehicles	18
	Vehicle Type(s)	40 Foot, 60 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	53,222	
• • •	People of	Service Area	49,286
TTT	Color Population	% Riders Surveyed	98%
1	Low Income	Service Area	25,242
3††	Household	% Riders Surveyed	80%

Facilities/Amenities

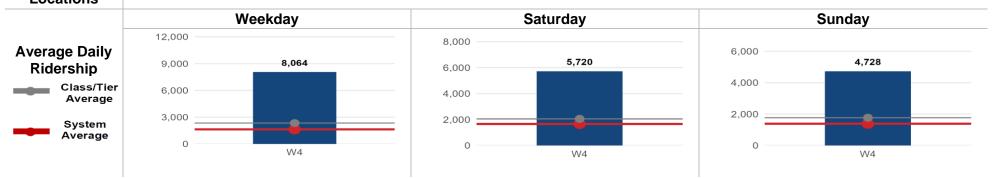
Metro	Bus Stops	138
	% Stops With Shelters	18%
	% Stops With Benches	17%
9:00	% Stops With Real-Time Signs	5%



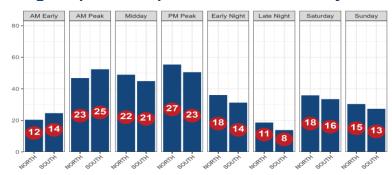




Top Transfer Locations Benning Road, Congress Heights, Anacostia



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.52	0.48
Wee	Off-Peak Maximum Target: 1.0	0.43	0.39
	Saturday Maximum Target: 1.0	0.44	0.41
	Sunday Maximum Target: 1.0	0.37	0.33



Span and Frequency





Performance Report Card

A Deanwood-Alabama Avenue

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:30 AM - 2:42 AM	-	Α	6:00 AM - 2:41 AM	-	Α	6:00 AM - 2:39 AM	-	Α
Avaik	Frequency of Service varies	Peak: 11.0 / Off-Peak: 11.0	Peak: 15.6 / Off-Peak: 20.1	Α	14.0	24.7	Α	14.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	37.2	24.3	Α	31.5	23.1	Α	29.7	20.5	Α
Produ	Passengers per Revenue Mile 2	4.0	2.4	Α	3.1	2.1	Α	2.6	1.9	Α
	On-Time Performance 79%	75%	77%	С	75%	77%	С	74%	79%	С
Reliability	Crowding 5%	2%	1%	Α	1%	1%	A	1%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.41 Peak: 0.5	Off-Peak: 0.34 Peak: 0.42	Α	0.42	0.33	A	0.35	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.20	\$ 5.78	Α	\$3.79	\$ 6.01	Α	\$4.02	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	12%	20%	Е	10%	18%	Е	10%	16%	E



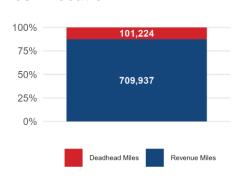
Route W4

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	4.7		4.5		Α				
Route Design	Circuity 1.75	2.95		1.44		Е				
		,	Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 20	37.2	24.3	Α	31.5	23.1	Α	29.7	20.5	Α
Productivity	Passengers per Revenue Mile 2	4.0	2.4	Α	3.1	2.1	Α	2.6	1.9	A
Pr	Unique Segment Ridership 10%	27%	18%	Α	45%	35%	Α	52%	38%	Α
	On-Time Performance 79%	75%	77%	С	75%	77%	C	74%	79%	C
Reliability	Crowding 5%	2%	1%	Α	1%	1%	A	1%	0%	A
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.41 Peak: 0.5	Off-Peak: 0.34 Peak: 0.43	Α	0.42	0.34	Α	0.35	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.20	\$ 5.78	Α	\$3.79	\$ 6.01	Α	\$4.02	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	12%	21%	Е	10%	18%	Е	10%	16%	E

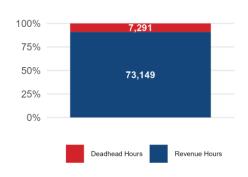


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
29.80	64,197	63,243 (98.5%)

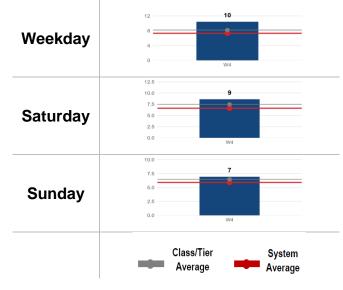
Service Change Summary

Route W4 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

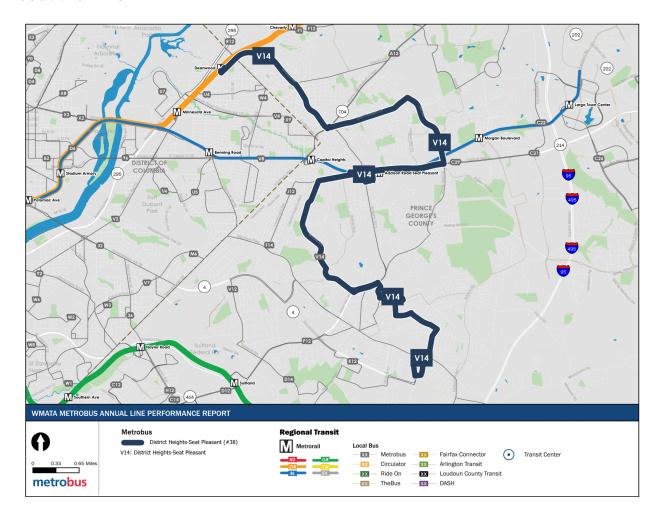


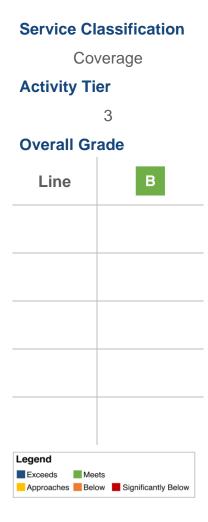


LINE: 38 - District Heights-Seat Pleasant

ROUTE(S): V14

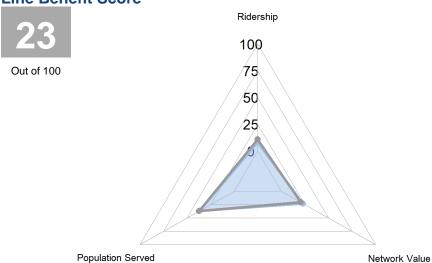
About the Line







Line Benefit Score



Line Focus: Served Line Score:

Population 37

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$1,815,548
Peak Vehicles	7
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

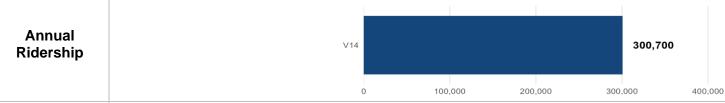
İİİ	Service Area Population	29,383	
•••	People of	Service Area	25,936
TTT	Color Population	% Riders Surveyed	97%
1	Low Income	Service Area	9,893
S † †	Household	% Riders Surveyed	72%

Facilities/Amenities

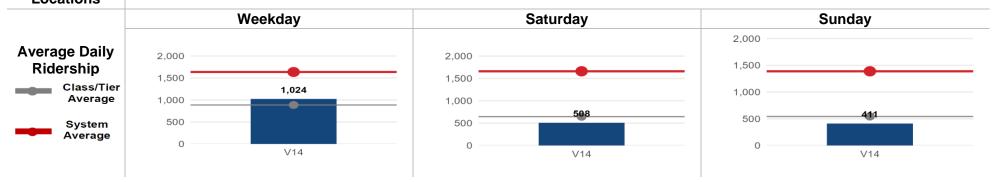
Metro	Bus Stops	146
<u> </u>	% Stops With Shelters	15%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	1%



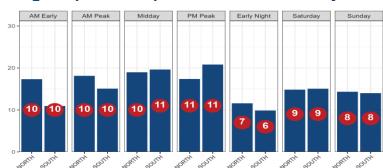




Top Transfer Locations Addison Road, Deanwood, Prince George's Plaza



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.26	0.26
Wee	Off-Peak Maximum Target: 1.0	0.23	0.23
	Saturday Maximum Target: 1.0	0.22	0.22
	Sunday Maximum Target: 1.0	0.21	0.2



Span and Frequency





Performance Report Card

District Heights-Seat Pleasant

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:15 AM - 10:24 PM	-	Α	6:05 AM - 10:23 PM	-	Α	7:05 AM - 9:23 PM	-	Α
	Frequency of Service varies	Peak: 23.0 / Off-Peak: 53.0	Peak: 26 / Off-Peak: 38.9	Α	59.0	47.4	В	60.0	49.8	В
Productivity	Passengers per Revenue Hour 10	20.3	20.3	Α	16.3	21.3	Α	15.1	21.3	Α
Produ	Passengers per Revenue Mile 1	1.5	1.7	Α	1.3	1.8	Α	1.2	1.7	Α
	On-Time Performance 79%	78%	81%	С	74%	80%	С	80%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.26	Off-Peak: 0.22 Peak: 0.29	Α	0.22	0.25	A	0.21	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.89	\$ 6.54	Α	\$7.33	\$ 6.11	В	\$7.91	\$ 6.02	C
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	6%	8%	Е	5%	8%	E



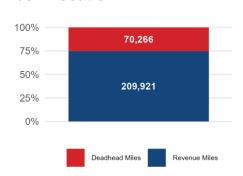
Route V14

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.1		4.8		Е				
Route Design	Circuity N/A	1.92			1.81		-			
		,	Weekday		5	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 10	20.3	20.3	Α	16.3	21.3	Α	15.1	21.3	Α
Productivity	Passengers per Revenue Mile	1.5	1.7	Α	1.3	1.8	Α	1.2	1.7	Α
Pr	Unique Segment Ridership 10%	61%	49%	Α	62%	59%	A	67%	62%	A
	On-Time Performance 79%	78%	81%	С	74%	80%	С	80%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.26	Off-Peak: 0.22 Peak: 0.28	Α	0.22	0.25	Α	0.21	0.23	Α
ost veness	Operating Cost per Passenger Trip \$7	\$5.89	\$ 6.54	Α	\$7.33	\$ 6.11	В	\$7.91	\$ 6.02	C
Cost Effectiveness	Cost Recovery 20%	7%	10%	Е	6%	8%	E	5%	8%	E

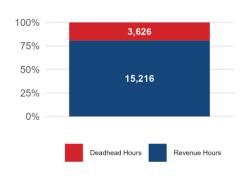


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
V14	24.20	18,560	17,994 (97.0%)

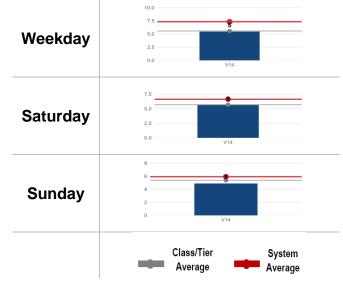
Service Change Summary

Route V14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

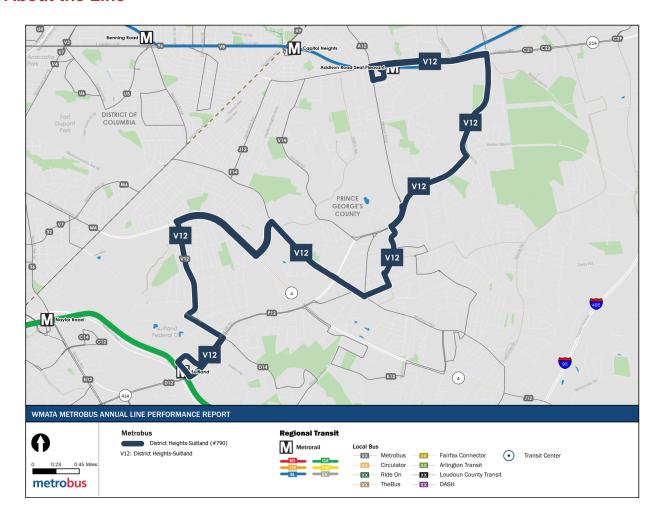


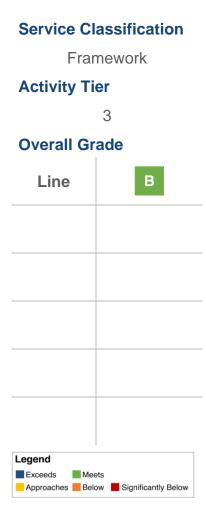


LINE: 790 - District Heights-Suitland

ROUTE(S): V12

About the Line

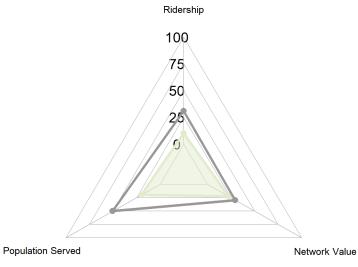






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 20

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$1,934,794
Peak Vehicles	5
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	20,385				
•••	People of	Service Area	18,922			
TTT	Color Population	% Riders Surveyed	86%			
S	Low Income	Service Area	6,410			
	Household	% Riders Surveyed	55%			

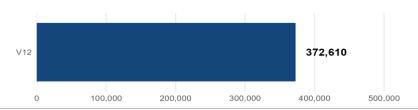
Facilities/Amenities

M	Bus Stops	103
	% Stops With Shelters	10%
	% Stops With Benches	10%
9:00	% Stops With Real-Time Signs	3%









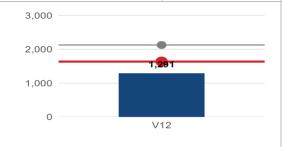
Top Transfer Locations

Suitland, Addison Road

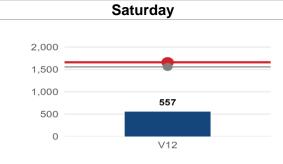
Average Daily Ridership

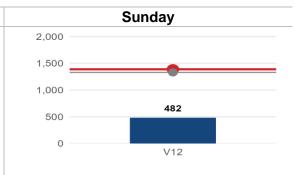




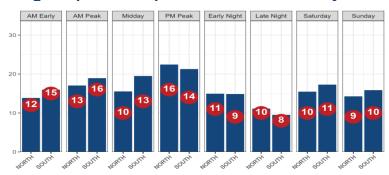


Weekday





Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH	
Weekday	Peak Maximum Target: 1	0.36	0.37	
Wee	Off-Peak Maximum Target: 1.0	0.26	0.29	
	Saturday Maximum Target: 1.0	0.24	0.28	
	Sunday Maximum Target: 1.0	0.22	0.26	



Span and Frequency





Performance Report Card

B District Heights-Suitland

Measure Standard		,	Weekday		Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:35 AM - 12:16 AM	-	Α	5:30 AM - 10:19 PM	-	Α	6:20 AM - 10:15 PM	-	Α
	Frequency of Service varies	Peak: 25.0 / Off-Peak: 38.0	Peak: 21.4 / Off-Peak: 34.5	Α	60.0	40.5	В	60.0	39.1	В
Productivity	Passengers per Revenue Hour 15	23.6	24.8	Α	20.7	20.6	Α	21.3	19.4	Α
Produ	Passengers per Revenue Mile 1	1.9	2.1	Α	1.8	1.7	Α	1.6	1.6	Α
£	On-Time Performance 79%	85%	75%	Α	80%	75%	В	86%	77%	Α
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.36	Off-Peak: 0.31 Peak: 0.4	Α	0.26	0.29	A	0.24	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.06	\$ 5.34	Α	\$5.78	\$ 6.22	Α	\$5.60	\$ 6.54	Α
Cost Effectiven	Cost Recovery 20%	7%	12%	Е	6%	10%	Е	6%	9%	Е



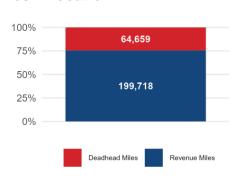
Route V12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.9		4.6		Е				
Route Design	Circuity 1.75	2.01		2.17		D				
		i	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ış	Passengers per Revenue Hour 15	23.6	24.8	Α	20.7	20.6	Α	21.3	19.4	Α
Productivity	Passengers per Revenue Mile	1.9	2.1	Α	1.8	1.7	Α	1.6	1.6	Α
	Unique Segment Ridership 10%	61%	41%	Α	61%	58%	A	64%	61%	Α
	On-Time Performance 79%	85%	75%	Α	80%	75%	В	86%	77%	Α
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.36	Off-Peak: 0.31 Peak: 0.41	Α	0.26	0.29	Α	0.24	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.06	\$ 5.34	Α	\$5.78	\$ 6.22	Α	\$5.60	\$ 6.54	Α
Cc Effectiv	Cost Recovery 20%	7%	13%	Е	6%	10%	E	6%	9%	Е

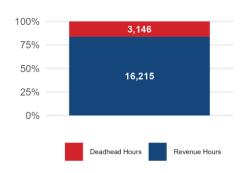


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
V12	17.80	21,971	21,663 (98.6%)

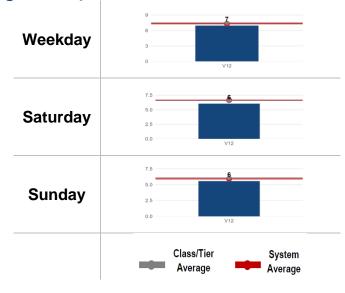
Service Change Summary

Route V12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

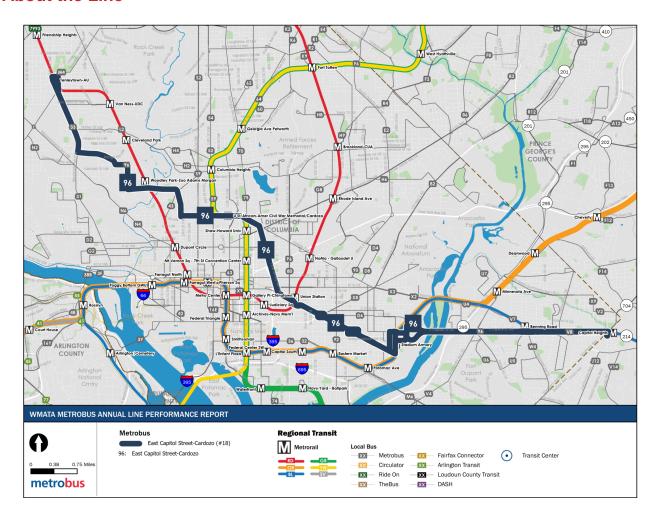


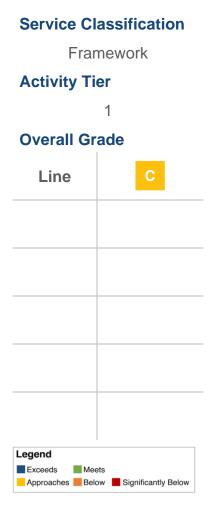


LINE: 18 - East Capitol Street-Cardozo

ROUTE(S): 96

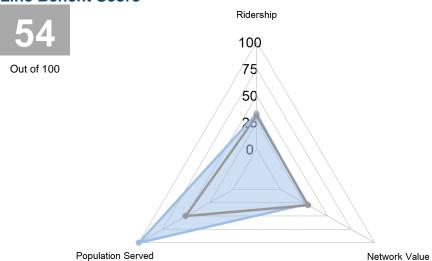
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	100	28	33	

Operating Statistics

S	Annual Operating Costs	\$5,521,254
	Peak Vehicles	13
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	99,198			
•••	People of Color	Service Area	37,781		
TTT	Population	% Riders Surveyed	68%		
1	Low Income	Service Area	16,545		
311	Household	% Riders Surveyed	47%		

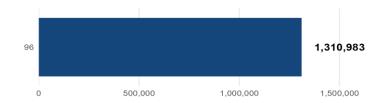
Facilities/Amenities

	Bus Stops	135
	% Stops With Shelters	29%
	% Stops With Benches	23%
9:00	% Stops With Real-Time Signs	7%









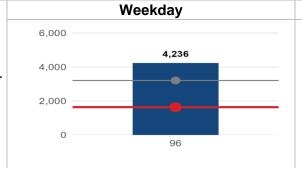
Top Transfer Locations

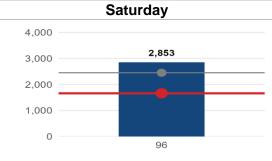
U Street-Cardozo, Union Station, Tenleytown-AU

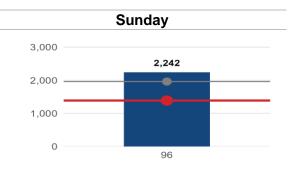
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

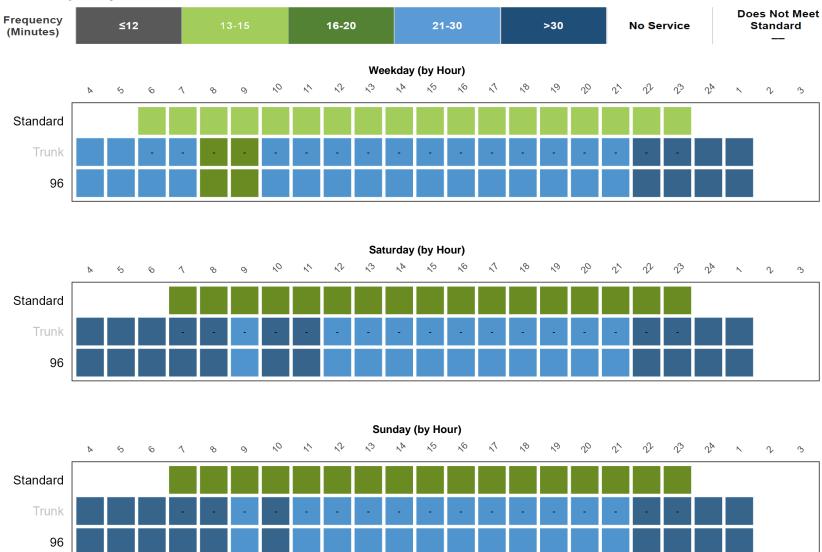


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.61	0.61
Wee	Off-Peak Maximum Target: 1.0	0.39	0.41
	Saturday Maximum Target: 1.0	0.44	0.46
	Sunday Maximum Target: 1.0	0.36	0.37



Span and Frequency





Performance Report Card

East Capitol Street-Cardozo

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:20 AM - 1:08 AM	-	Α	4:55 AM - 1:14 AM	-	Α	4:55 AM - 1:05 AM	-	Α
Avaik	Frequency of Service varies	Peak: 21.0 / Off-Peak: 23.0	Peak: 14.7 / Off-Peak: 18.6	D	30.0	20.8	D	30.0	23.9	D
Productivity	Passengers per Revenue Hour 30	31.0	29.9	В	28.0	25.2	С	23.8	22.9	Е
Produ	Passengers per Revenue Mile 4	3.3	3.9	D	2.9	3.1	Е	2.3	2.7	E
	On-Time Performance 79%	65%	74%	E	63%	75%	Е	69%	76%	E
Reliability	Crowding 5%	2%	3%	Α	1%	1%	Α	1%	1%	Α
Ř	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.61	Off-Peak: 0.33 Peak: 0.46	Α	0.45	0.33	Α	0.36	0.29	Α
st reness	Operating Cost per Passenger Trip \$5	\$3.85	\$ 4.49	Α	\$4.27	\$ 5.36	Α	\$5.02	\$ 5.93	В
Cost Effectiveness	Cost Recovery 25%	27%	25%	В	24%	21%	С	21%	19%	D



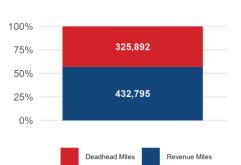
Route 96

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade		
Availability	Number of Stops per Mile 4-5		5.2			5.2			E		
Route Design	Circuity 1.75	1.15			1.29			А			
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 30	31.0	29.9	В	28.0	25.2	С	23.8	22.9	Е	
Productivity	Passengers per Revenue Mile 4	3.3	3.9	D	2.9	3.1	Е	2.3	2.7	Е	
	Unique Segment Ridership 10%	38%	23%	Α	36%	34%	Α	36%	35%	Α	
	On-Time Performance 79%	65%	74%	E	63%	75%	E	69%	76%	D	
Reliability	Crowding 5%	2%	3%	Α	1%	1%	Α	1%	1%	Α	
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.61	Off-Peak: 0.34 Peak: 0.47	Α	0.45	0.34	Α	0.36	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.85	\$ 4.49	Α	\$4.27	\$ 5.36	Α	\$5.02	\$ 5.93	В	
Cc Effecti	Cost Recovery 25%	27%	26%	В	24%	21%	С	21%	19%	D	

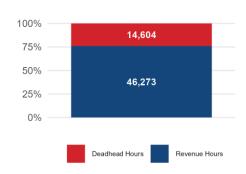


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
96	26.60	33,257	32,489 (97.7%)

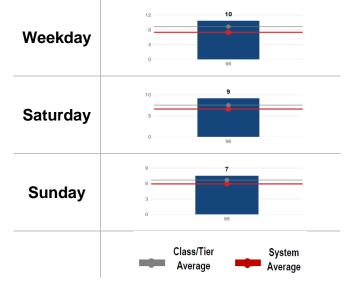
Service Change Summary

Route 96 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

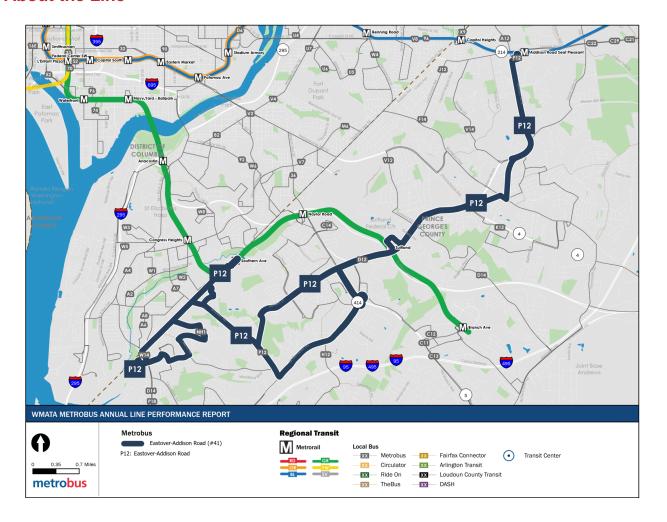




LINE: 41 - Eastover-Addison Road

ROUTE(S): P12

About the Line



Service Classification Framework Activity Tier 3 Overall Grade Line A

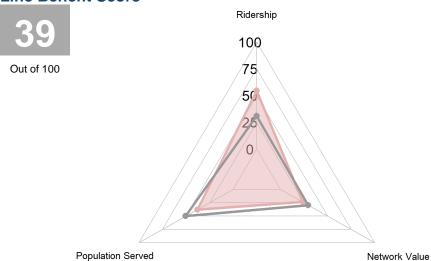
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average

Line Focus:
Population Served
Line Score:

Network Value Ridership
Balanced

55

Operating Statistics

S	Annual Operating Costs	\$9,284,527
	Peak Vehicles	17
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	38,923 Service Area 35,034 % Riders Surveyed 99% Service Area 13,215 % Riders 71%			
•••	People of	Service Area	35,034		
***	Color Population		99%		
1	Low Income	Service Area	13,215		
6 †‡	Household	% Riders Surveyed	71%		

Facilities/Amenities

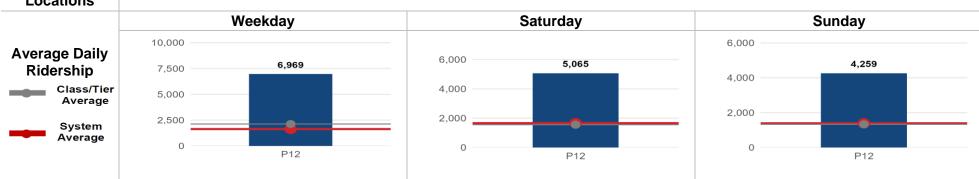
Metro	Bus Stops	156
	% Stops With Shelters	8%
	% Stops With Benches	10%
9:00	% Stops With Real-Time Signs	4%



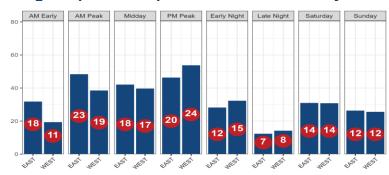




Locations Southern Avenue, Suitland, Addison Road



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.52	0.54
Wee	Off-Peak Maximum Target: 1.0	0.39	0.38
	Saturday Maximum Target: 1.0	0.34	0.35
	Sunday Maximum Target: 1.0	0.3	0.3



Span and Frequency





Performance Report Card

A Eastover-Addison Road

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:40 AM - 2:50 AM	-	Α	6:30 AM - 2:51 AM	-	Α	6:30 AM - 2:57 AM	-	Α
Avail	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 21.4 / Off-Peak: 34.5	Α	14.0	40.5	Α	14.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	31.1	24.8	Α	26.1	20.6	Α	22.4	19.4	Α
Produ	Passengers per Revenue Mile 1	2.8	2.1	Α	2.2	1.7	Α	1.8	1.6	Α
t\$	On-Time Performance 79%	76%	75%	С	76%	75%	С	81%	77%	В
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.38 Peak: 0.53	Off-Peak: 0.31 Peak: 0.4	Α	0.35	0.29	A	0.3	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.83	\$ 5.34	Α	\$4.58	\$ 6.22	Α	\$5.33	\$ 6.54	Α
Co Effectiv	Cost Recovery 20%	6%	12%	Е	5%	10%	Е	4%	9%	Е



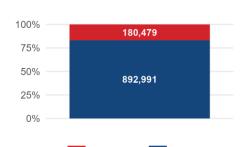
Route P12

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	5.7		4.6			Е			
Route Design	Circuity 1.75	1.6			2.17			В		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 15	31.1	24.8	Α	26.1	20.6	Α	22.4	19.4	Α
	Passengers per Revenue Mile 1	2.8	2.1	Α	2.2	1.7	Α	1.8	1.6	Α
	Unique Segment Ridership 10%	47%	41%	Α	55%	58%	A	54%	61%	A
Reliability	On-Time Performance 79%	76%	75%	С	76%	75%	С	81%	77%	В
	Crowding 5%	1%	1%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.38 Peak: 0.53	Off-Peak: 0.31 Peak: 0.41	Α	0.35	0.29	Α	0.3	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.83	\$ 5.34	Α	\$4.58	\$ 6.22	Α	\$5.33	\$ 6.54	Α
	Cost Recovery 20%	6%	13%	Е	5%	10%	E	4%	9%	Е



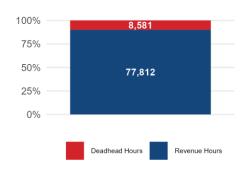
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
P12	28.10	63,223	61,768 (97.7%)

Service Change Summary

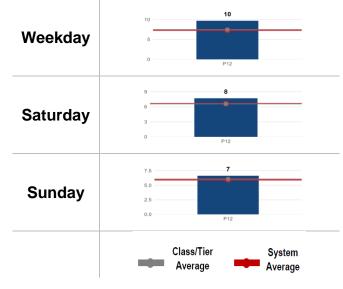
Route P12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

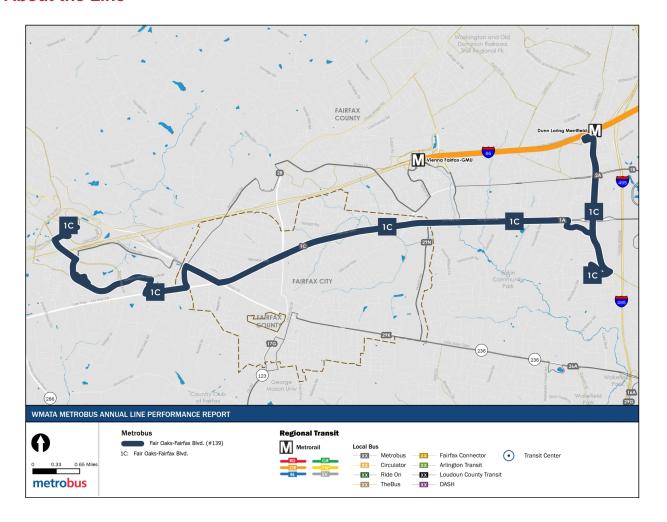


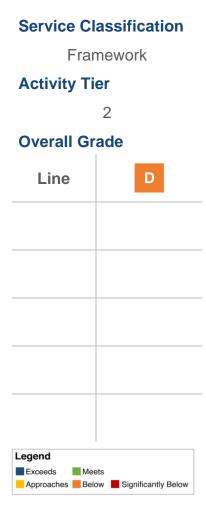


LINE: 139 - Fair Oaks-Fairfax Blvd.

ROUTE(S): 1C

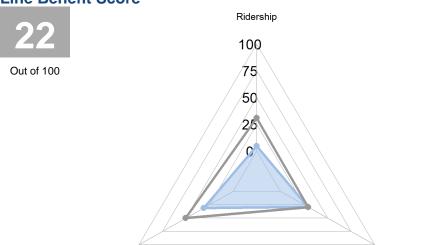
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	31	29	5	

Operating Statistics

Population Served

S	Annual Operating Costs	\$2,261,066
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

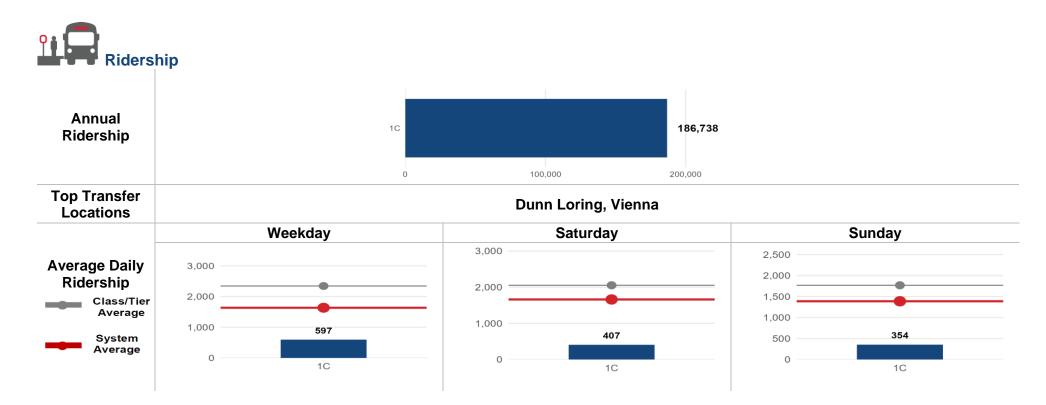
iii	Service Area Population	33,057		
•••	People of	Service Area	13,497	
TTT	Color Population	% Riders Surveyed	84%	
5	Low Income Household	Service Area	5,632	
		% Riders Surveyed	60%	

Facilities/Amenities

Network Value

Metro	Bus Stops	85
	% Stops With Shelters	18%
	% Stops With Benches	20%
9:00	% Stops With Real-Time Signs	0%





Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.18	0.2
Wee	Off-Peak Maximum Target: 1.0	0.17	0.18
	Saturday Maximum Target: 1.0	0.21	0.23
	Sunday Maximum Target: 1.0	0.19	0.2



Span and Frequency





Performance Report Card

Fair Oaks-Fairfax Blvd.

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	4:04 AM - 12:20 AM	-	Α	7:20 AM - 11:05 PM	-	Α	7:20 AM - 11:09 PM	-	Α
Availability	Frequency of Service varies	Peak: 31.0 / Off-Peak: 54.0	Peak: 15.6 / Off-Peak: 20.1	Е	60.0	24.7	E	60.0	24.6	Е
ctivity	Passengers per Revenue Hour 20	9.8	24.3	Е	12.4	23.1	Е	10.9	20.5	Е
Productivity	Passengers per Revenue Mile 2	0.8	2.4	Е	1.0	2.1	Е	0.8	1.9	E
	On-Time Performance 79%	81%	77%	В	81%	77%	В	80%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.19	Off-Peak: 0.34 Peak: 0.42	Α	0.22	0.33	Α	0.2	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$12.22	\$ 5.78	E	\$9.61	\$ 6.01	E	\$10.94	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	11%	20%	Е	14%	18%	Е	12%	16%	E



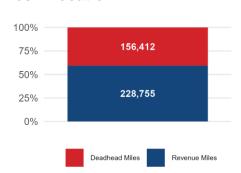
Route 1C

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	2.8		4.5		E				
Route Design	Circuity 1.75	1.9		1.44		С				
		Ţ	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	9.8	24.3	Е	12.4	23.1	E	10.9	20.5	E
Productivity	Passengers per Revenue Mile 2	0.8	2.4	Е	1.0	2.1	Е	0.8	1.9	Е
	Unique Segment Ridership 10%	72%	18%	Α	77%	35%	Α	77%	38%	Α
	On-Time Performance 79%	81%	77%	В	81%	77%	В	80%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.19	Off-Peak: 0.34 Peak: 0.43	Α	0.22	0.34	Α	0.2	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$12.22	\$ 5.78	Е	\$9.61	\$ 6.01	E	\$10.94	\$ 6.88	Е
C _c Effecti	Cost Recovery 20%	11%	21%	Е	14%	18%	E	12%	16%	E

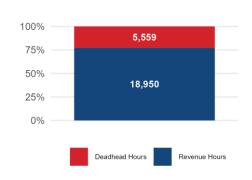


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
1C	34.40	17,011	16,893 (99.3%)

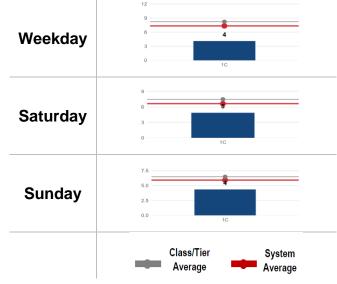
Service Change Summary

Route 1C - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

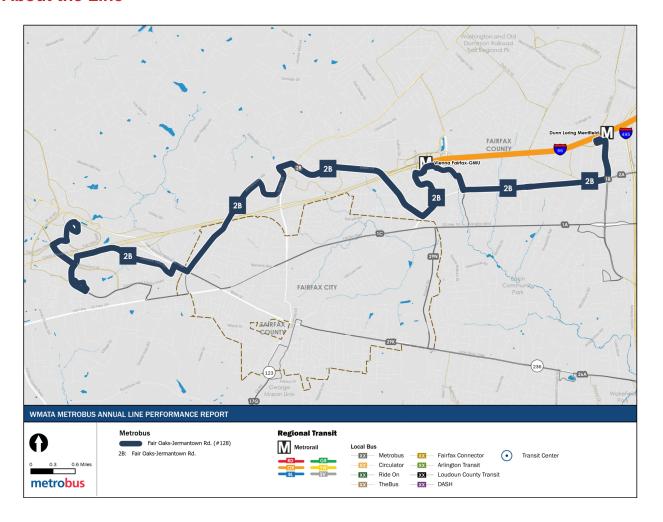


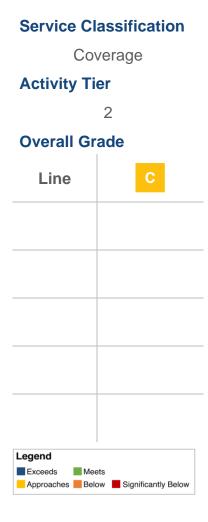


LINE: 128 - Fair Oaks-Jermantown Rd.

ROUTE(S): 2B

About the Line

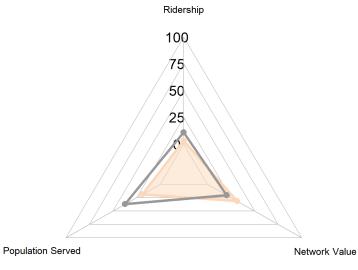






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 19

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,767,418
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

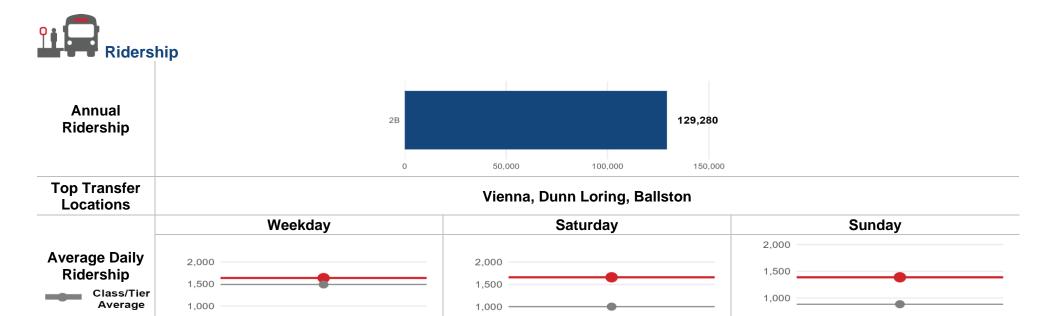
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	38,866		
iii	People of	Service Area	15,462	
	Color Population	% Riders Surveyed	31%	
511	Low Income Household	Service Area	5,232	
		% Riders Surveyed	49%	

Facilities/Amenities

M	Bus Stops	88
	% Stops With Shelters	10%
	% Stops With Benches	12%
9:00	% Stops With Real-Time Signs	0%





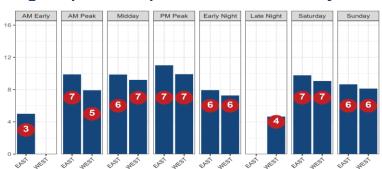
500

Average Trip Ridership and Maximum Load by Time Period

500

System Average 394

2B



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.17	0.15
Wee	Off-Peak Maximum Target: 1.0	0.14	0.15
	Saturday Maximum Target: 1.0	0.17	0.17
	Sunday Maximum Target: 1.0	0.16	0.16

500

2B



Span and Frequency





Performance Report Card

Fair Oaks-Jermantown Rd.

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 11:53 PM	-	Α	6:20 AM - 11:35 PM	-	Α	6:20 AM - 10:54 PM	-	Α
	Frequency of Service varies	Peak: 45.0 / Off-Peak: 55.0	Peak: 22.5 / Off-Peak: 32.3	Е	59.0	36.5	В	59.0	37.8	В
Productivity	Passengers per Revenue Hour 15	8.9	29.6	E	9.6	26.6	E	8.6	24.6	Е
Produ	Passengers per Revenue Mile 2	0.7	3.5	E	0.8	2.9	E	0.7	2.6	E
	On-Time Performance 79%	79%	80%	В	81%	81%	В	83%	82%	В
Reliability	Crowding 5%	0%	3%	A	0%	1%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.14 Peak: 0.16	Off-Peak: 0.26 Peak: 0.35	A	0.17	0.25	A	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$13.41	\$ 4.96	Е	\$12.40	\$ 5.47	Е	\$13.87	\$ 5.88	E
Cc Effectiv	Cost Recovery 20%	11%	14%	Е	11%	12%	Е	10%	11%	Е



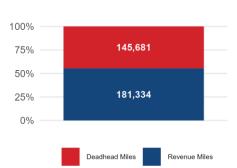
Route 2B

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	2.8		6.2		E				
Route Design	Circuity N/A	1.82		2.38		-				
		ı	Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	8.9	29.6	Е	9.6	26.6	E	8.6	24.6	Е
Productivity	Passengers per Revenue Mile 2	0.7	3.5	E	0.8	2.9	Е	0.7	2.6	Е
Pr	Unique Segment Ridership 10%	88%	29%	Α	82%	44%	Α	83%	53%	Α
	On-Time Performance 79%	79%	80%	В	81%	81%	В	83%	82%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.14 Peak: 0.16	Off-Peak: 0.28 Peak: 0.37	Α	0.17	0.26	Α	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$13.41	\$ 4.96	Е	\$12.40	\$ 5.47	Е	\$13.87	\$ 5.88	Е
Cα Effecti	Cost Recovery 20%	11%	13%	Е	11%	12%	Е	10%	11%	Е

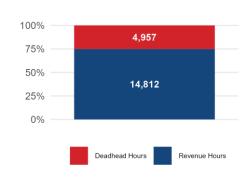


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
2B	32.90	14,808	14,628 (98.8%)

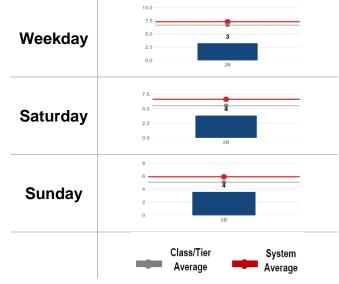
Service Change Summary

Route 2B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

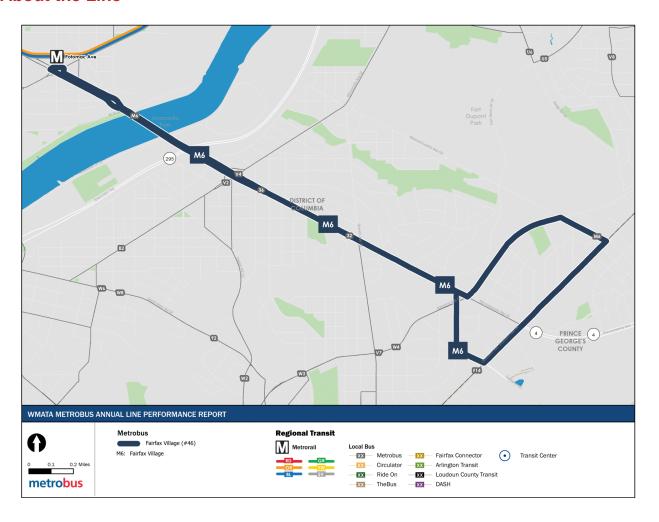


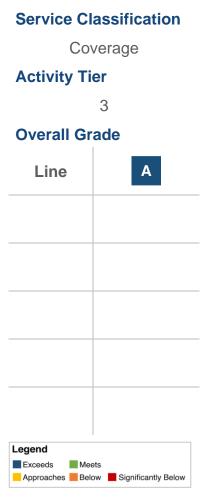


LINE: 46 - Fairfax Village

ROUTE(S): M6

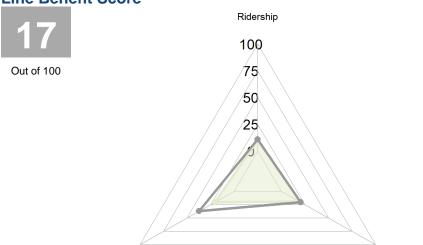
About the Line







Line Benefit Score



Classification Average

Line Focus:

Population
Served

Network Value
Ridership
Balanced

20
10

Operating Statistics

Population Served

S	Annual Operating Costs	\$1,494,695
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

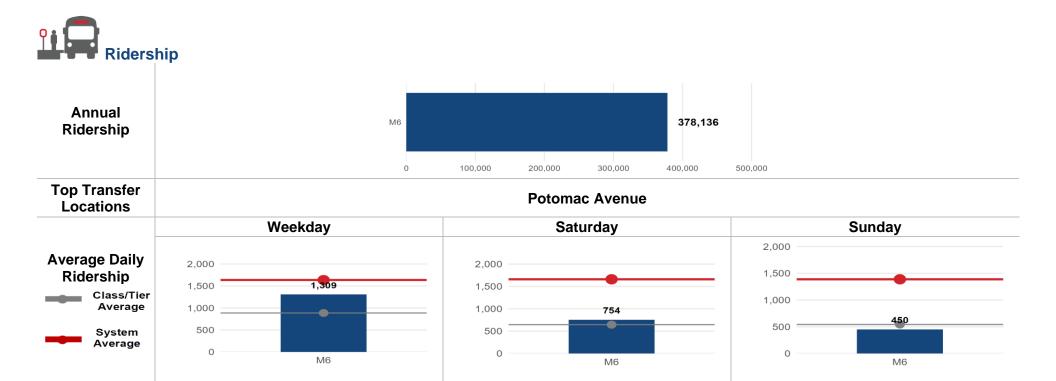
İİİ	Service Area Population	15,378			
•••	People of	Service Area	12,099		
TTT	Color Population	% Riders Surveyed	95%		
1	Low Income	Service Area	4,580		
311	Household	% Riders Surveyed	60%		

Facilities/Amenities

Network Value

	Bus Stops	31
	% Stops With Shelters	23%
	% Stops With Benches	19%
9:00	% Stops With Real-Time Signs	6%





Average Trip Ridership and Maximum Load by Time Period

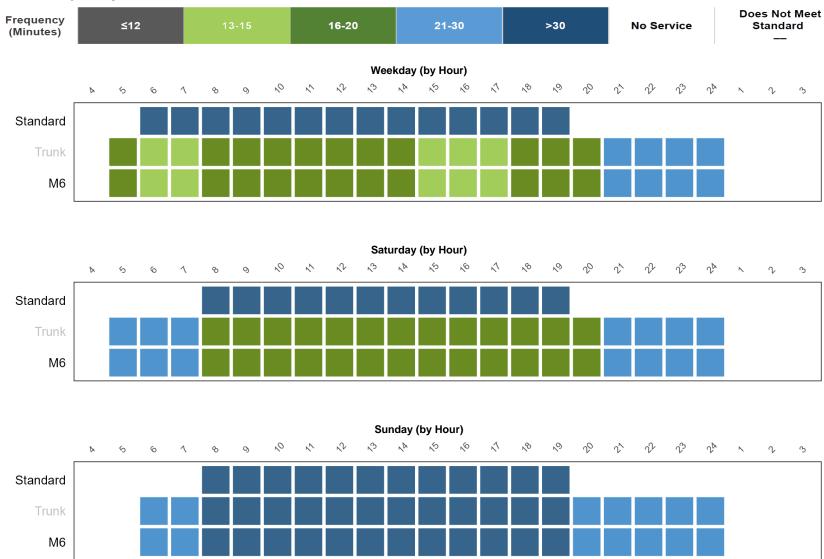


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.25	0.26
Wee	Off-Peak Maximum Target: 1.0	0.18	0.19
	Saturday Maximum Target: 1.0	0.14	0.17
	Sunday Maximum Target: 1.0	0.14	0.16



Span and Frequency





Performance Report Card

A Fairfax Village

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:30 AM - 12:07 AM	-	Α	5:37 AM - 12:16 AM	-	Α	6:30 AM - 12:17 AM	-	Α
Availe	Frequency of Service varies	Peak: 15.0 / Off-Peak: 19.0	Peak: 26 / Off-Peak: 38.9	Α	22.0	47.4	Α	36.0	49.8	Α
Productivity	Passengers per Revenue Hour 10	32.8	20.3	Α	25.9	21.3	Α	27.4	21.3	Α
Produ	Passengers per Revenue Mile 1	3.4	1.7	A	2.4	1.8	Α	2.4	1.7	Α
	On-Time Performance 79%	83%	81%	В	86%	80%	Α	86%	81%	Α
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.26	Off-Peak: 0.22 Peak: 0.29	A	0.15	0.25	A	0.15	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.63	\$ 6.54	Α	\$4.61	\$ 6.11	Α	\$4.36	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	13%	11%	Е	11%	8%	Е	11%	8%	Е



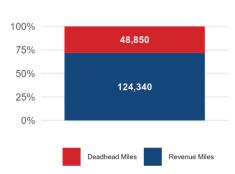
Route M6

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.3		4.8		Е				
Route Design	Circuity N/A	1.42		1.81		-				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 10	32.8	20.3	Α	25.9	21.3	Α	27.4	21.3	Α
Productivity	Passengers per Revenue Mile	3.4	1.7	Α	2.4	1.8	Α	2.4	1.7	A
Pr	Unique Segment Ridership 10%	50%	49%	Α	47%	59%	A	49%	62%	A
	On-Time Performance 79%	83%	81%	В	86%	80%	Α	86%	81%	Α
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.26	Off-Peak: 0.22 Peak: 0.28	Α	0.15	0.25	Α	0.15	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.63	\$ 6.54	Α	\$4.61	\$ 6.11	Α	\$4.36	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	13%	10%	Е	11%	8%	E	11%	8%	E

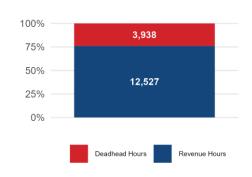


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
M6	6.20	38,619	38,248 (99.0%)

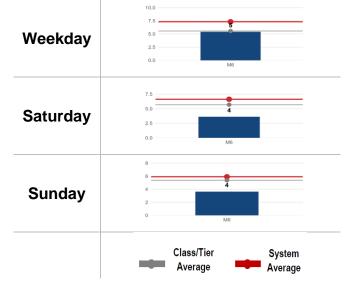
Service Change Summary

Route M6 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

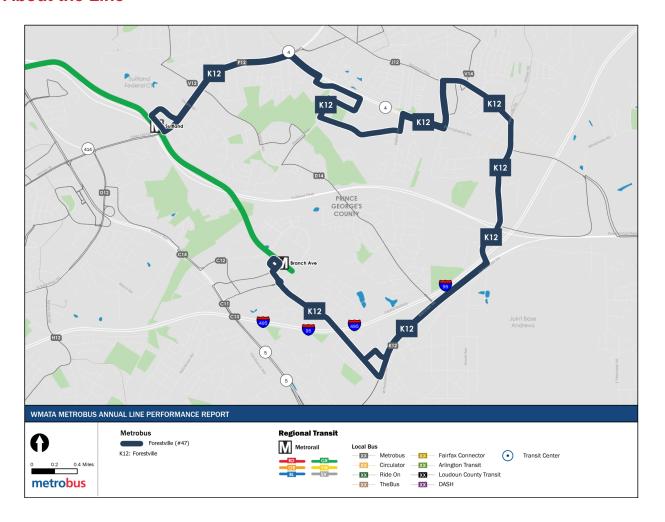


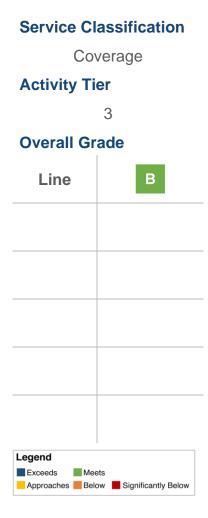


LINE: 47 - Forestville

ROUTE(S): K12

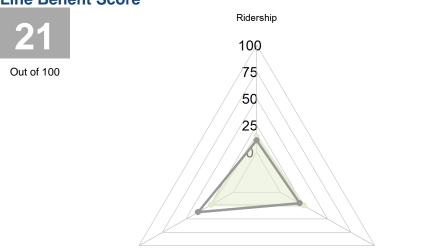
About the Line







Line Benefit Score



Classification Average

Population Line Focus: Served Line Score: 24

Population Served

Network Value Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$1,930,329
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

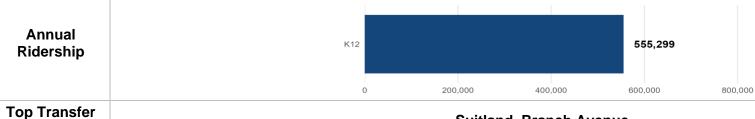
iii	Service Area Population	20,	469
•••	People of	Service Area	17,753
TTT	Color Population	% Riders Surveyed	99%
1	Low Income	Service Area	6,311
G	Household	% Riders Surveyed	70%

Facilities/Amenities

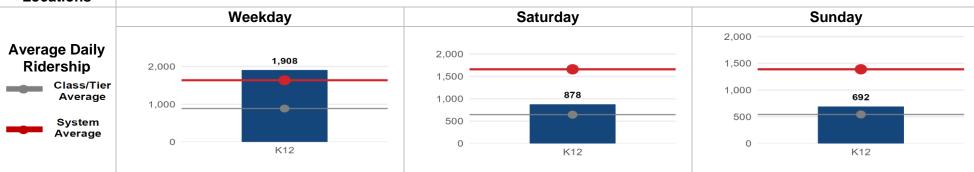
M	Bus Stops	91
	% Stops With Shelters	11%
	% Stops With Benches	8%
9:00	% Stops With Real-Time Signs	1%







Locations Suitland, Branch Avenue



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.49	0.47
Wee	Off-Peak Maximum Target: 1.0	0.38	0.39
	Saturday Maximum Target: 1.0	0.41	0.41
	Sunday Maximum Target: 1.0	0.39	0.37



Span and Frequency





Performance Report Card

B Forestville

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:10 AM - 12:03 AM	-	Α	5:50 AM - 11:39 PM	-	Α	6:50 AM - 10:41 PM	-	Α
Avaik	Frequency of Service varies	Peak: 26.0 / Off-Peak: 43.0	Peak: 26 / Off-Peak: 38.9	Α	59.0	47.4	В	60.0	49.8	В
Productivity	Passengers per Revenue Hour 10	34.3	20.3	A	33.3	21.3	Α	32.3	21.3	Α
Produ	Passengers per Revenue Mile 1	2.9	1.7	A	2.6	1.8	Α	2.3	1.7	Α
	On-Time Performance 79%	81%	81%	В	81%	80%	В	80%	81%	В
Reliability	Crowding 5%	2%	1%	A	1%	0%	Α	2%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.39 Peak: 0.48	Off-Peak: 0.22 Peak: 0.29	A	0.41	0.25	A	0.38	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.48	\$ 6.54	Α	\$3.58	\$ 6.11	Α	\$3.69	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	8%	11%	Е	8%	8%	Е	8%	8%	Е



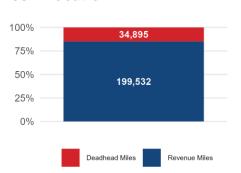
Route K12

	Measure Standard Route Average		Class Tier Average			Grade				
Availability	Number of Stops per Mile 4-5		4.6		4.8			A		
Route Design	Circuity N/A	2.85		1.81		-				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ış	Passengers per Revenue Hour 10	34.3	20.3	Α	33.3	21.3	Α	32.3	21.3	Α
Productivity	Passengers per Revenue Mile 1	2.9	1.7	Α	2.6	1.8	Α	2.3	1.7	Α
Pr	Unique Segment Ridership 10%	67%	49%	A	66%	59%	Α	66%	62%	Α
	On-Time Performance 79%	81%	81%	В	81%	80%	В	80%	81%	В
Reliability	Crowding 5%	2%	1%	Α	1%	0%	A	2%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.39 Peak: 0.48	Off-Peak: 0.22 Peak: 0.28	Α	0.41	0.25	Α	0.38	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.48	\$ 6.54	Α	\$3.58	\$ 6.11	Α	\$3.69	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	8%	10%	E	8%	8%	Е	8%	8%	Е

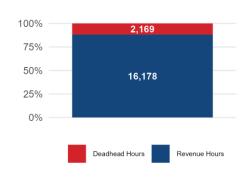


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)		
K12	20.30	22,855	22,602 (98.9%)		

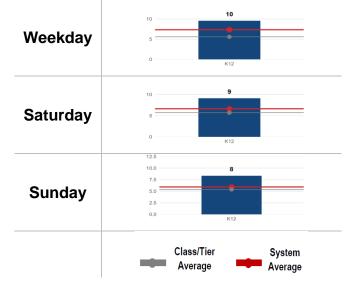
Service Change Summary

Route K12 - Dec 2022:

Weekday: run time update; Saturday: run time update;

Sunday: run time update;

Passenger Miles per Revenue Mile

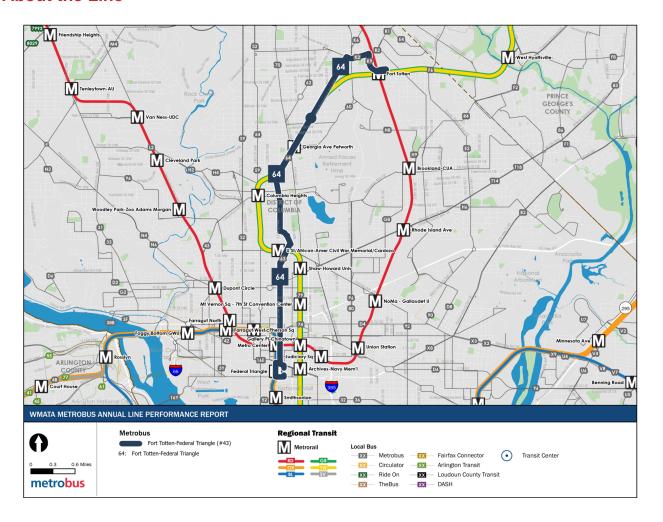


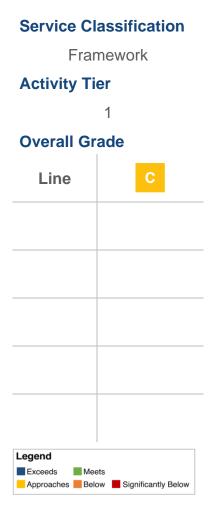


LINE: 43 - Fort Totten-Federal Triangle

ROUTE(S): 64

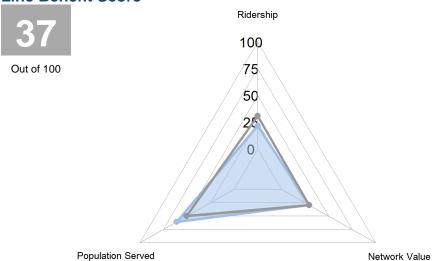
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served 61

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,681,259
	Peak Vehicles	17
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	61	,278
•••	People of		26,146
TTT	Color Population	% Riders Surveyed	82%
1	Low Income	Service Area	11,717
3 🕴	Household	% Riders Surveyed	55%

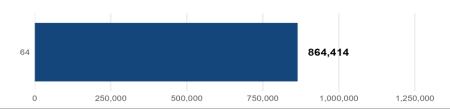
Facilities/Amenities

Metro	Bus Stops	80
<u> </u>	% Stops With Shelters	16%
	% Stops With Benches	11%
9:00	% Stops With Real-Time Signs	6%









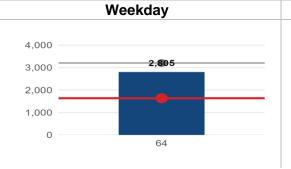
Top Transfer Locations

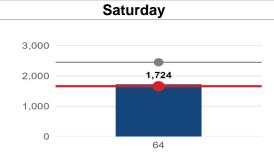
Fort Totten, Georgia Avenue-Petworth, Metro Center

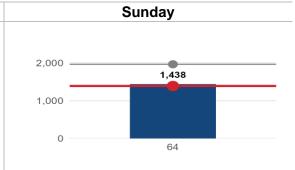
Average Daily Ridership



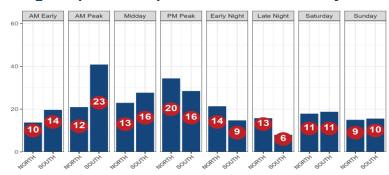








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.42	0.47
Wee	Off-Peak Maximum Target: 1.0	0.32	0.31
	Saturday Maximum Target: 1.0	0.28	0.28
	Sunday Maximum Target: 1.0	0.24	0.24



Span and Frequency





Performance Report Card

Fort Totten-Federal Triangle

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 12:27 AM	-	Α	5:00 AM - 12:25 AM	-	Α	5:00 AM - 12:23 AM	-	Α
Availe	Frequency of Service varies	Peak: 16.0 / Off-Peak: 23.0	Peak: 14.7 / Off-Peak: 18.6	С	24.0	20.8	С	24.0	23.9	С
Productivity	Passengers per Revenue Hour 30	31.4	29.9	В	23.4	25.2	Е	19.6	22.9	Е
Produ	Passengers per Revenue Mile 4	4.5	3.9	Α	3.1	3.1	Е	2.6	2.7	Е
	On-Time Performance 79%	72%	74%	D	74%	75%	С	77%	76%	С
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.45	Off-Peak: 0.33 Peak: 0.46	A	0.28	0.33	Α	0.24	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.80	\$ 4.49	Α	\$5.10	\$ 5.36	В	\$6.10	\$ 5.93	D
Cc Effectiv	Cost Recovery 25%	30%	25%	Α	22%	21%	D	19%	19%	D



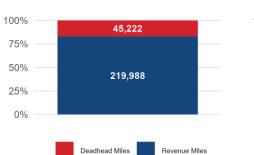
Route 64

	Measure Standard Route Average		Class Tier Average			Grade				
Availability	Number of Stops per Mile 4-5	7.1		5.2			Е			
Route Design	Circuity 1.75	0.98		1.29			Α			
		Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 30	31.4	29.9	В	23.4	25.2	E	19.6	22.9	E
Productivity	Passengers per Revenue Mile 4	4.5	3.9	Α	3.1	3.1	E	2.6	2.7	E
Pr	Unique Segment Ridership 10%	36%	23%	Α	53%	34%	Α	53%	35%	Α
_	On-Time Performance 79%	72%	74%	D	74%	75%	C	77%	76%	C
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	1%	A
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.45	Off-Peak: 0.34 Peak: 0.47	Α	0.28	0.34	Α	0.24	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.80	\$ 4.49	Α	\$5.10	\$ 5.36	В	\$6.10	\$ 5.93	D
Cc Effectiv	Cost Recovery 25%	30%	26%	Α	22%	21%	D	19%	19%	D

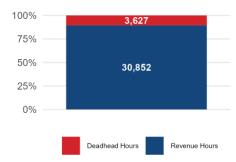


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
64	11.40	37,453	37,056 (98.9%)

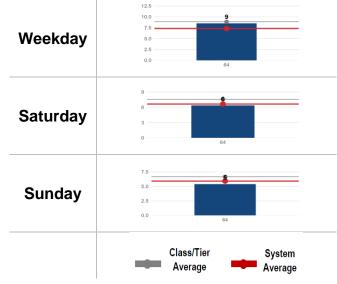
Service Change Summary

Route 64 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile



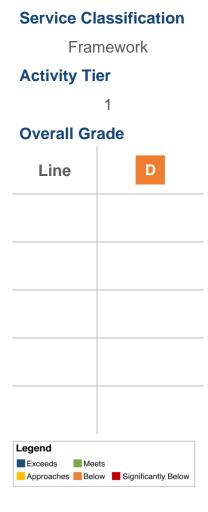


LINE: 160 - Fort Totten-Petworth

ROUTE(S): 60

About the Line

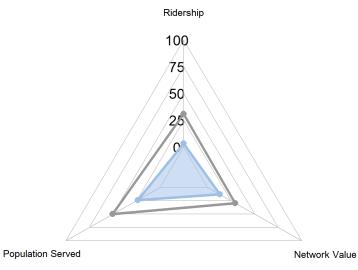






Line Benefit Score





Line Focus: Line Score:

Population Served 24

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$679,229
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

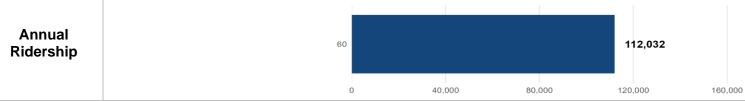
İİİ	Service Area Population	20,557		
iii	People of	Service Area	11,153	
	Color Population	% Riders Surveyed		
GII	Low Income Household	Service Area	4,454	
		% Riders Surveyed		

Facilities/Amenities

M	Bus Stops	36
	% Stops With Shelters	17%
	% Stops With Benches	11%
9:00	% Stops With Real-Time Signs	11%





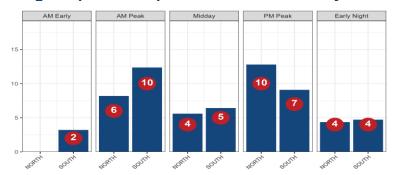


Top Transfer Locations

Fort Totten, Georgia Avenue-Petworth



Average Trip Ridership and Maximum Load by Time Period

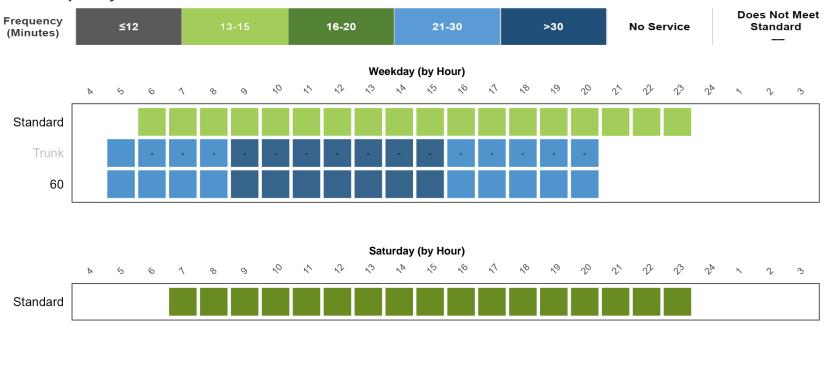


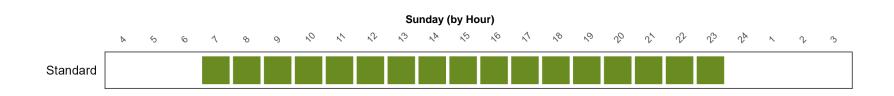
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.21	0.21
Wee	Off-Peak Maximum Target: 1.0	0.11	0.11
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

□ Fort Totten-Petworth

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	5:36 AM - 8:05 PM	-	С	-	-	-	-	-	
Availability	Frequency of Service varies	Peak: 27.0 / Off-Peak: 46.0	Peak: 14.7 / Off-Peak: 18.6	Е	-	-	-	-	-	
ctivity	Passengers per Revenue Hour 30	20	29.9	Е	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 4	3.1	3.9	E	-	-	-	-	-	
	On-Time Performance 79%	83%	74%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	3%	Α	-	-	-	-	-	
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.11 Peak: 0.21	Off-Peak: 0.33 Peak: 0.46	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.95	\$ 4.49	С	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	19%	25%	D	-	-		-	-	-



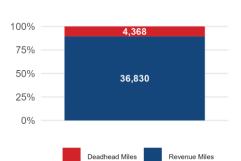
Route 60

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	6.5		5.2		E				
Route Design	Circuity 1.75	1.19		1.29		А				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	20	29.9	E	-	-		-	-	-
Productivity	Passengers per Revenue Mile 4	3.1	3.9	E	-	-	-	-	-	-
	Unique Segment Ridership 10%	36%	23%	Α	1	-	-	-	-	-
	On-Time Performance 79%	83%	74%	В	-	-		-	-	-
Reliability	Crowding 5%	0%	3%	Α	-	-	-	-	-	-
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.11 Peak: 0.21	Off-Peak: 0.34 Peak: 0.47	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.95	\$ 4.49	С	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	19%	26%	D	-	-	-	-	-	-

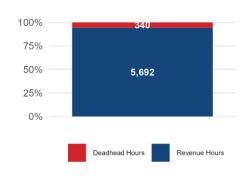


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

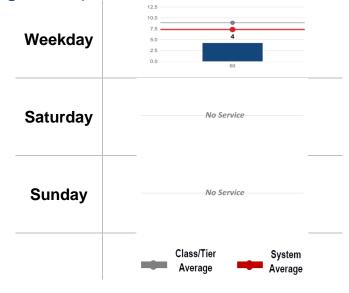
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
60	5.70	12,948	12,786 (98.7%)

Service Change Summary

Route 60 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

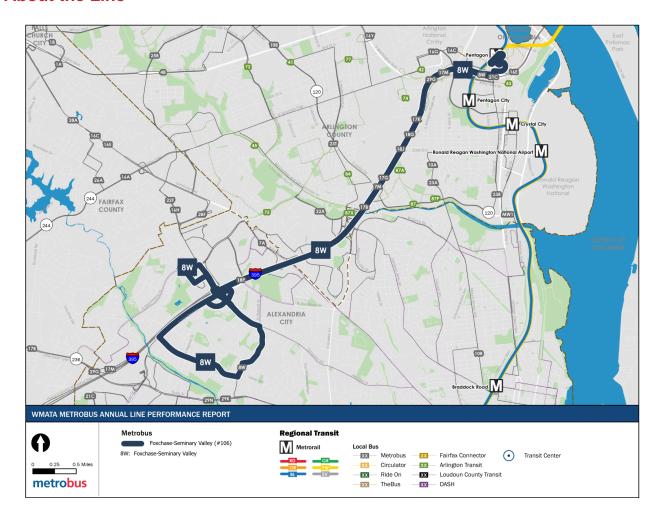


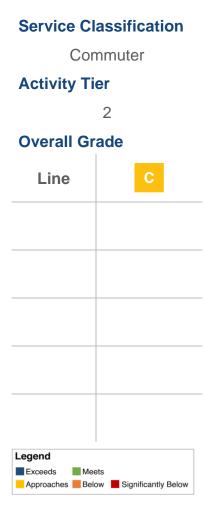


LINE: 106 - Foxchase-Seminary Valley

ROUTE(S): 8W

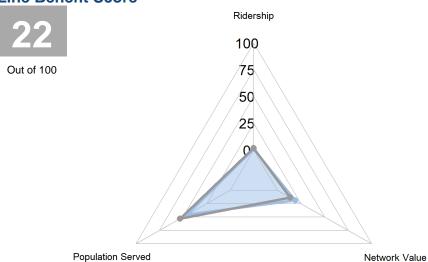
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 45

Network Value

Ridership **Balanced**

Operating Statistics

S	Annual Operating Costs	\$280,700
	Peak Vehicles	2
	Vehicle Type(s)	40 Foot

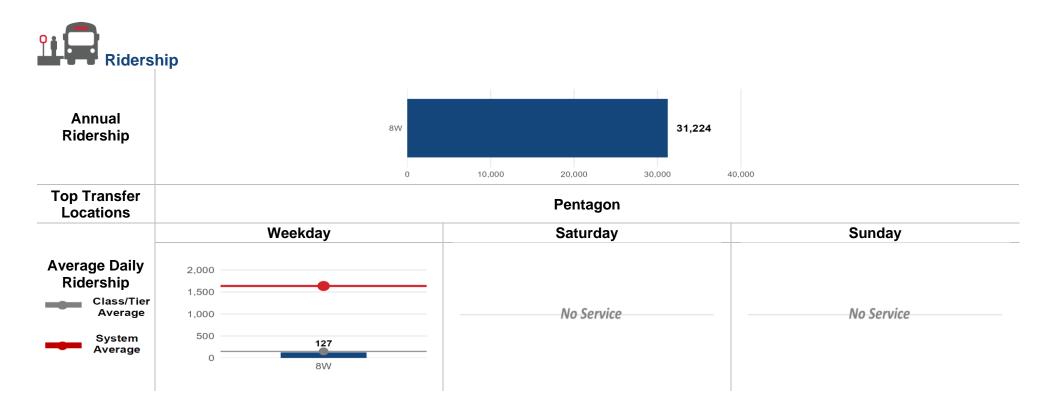
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	21,968		
•••	People of	Service Area	10,930	
TTT	Color Population	% Riders Surveyed	50%	
1 3 1 1	Low Income Household	Service Area	6,028	
		% Riders Surveyed	12%	

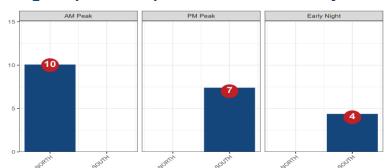
Facilities/Amenities

Metro	Bus Stops	50
<u> </u>	% Stops With Shelters	22%
	% Stops With Benches	20%
9:00	% Stops With Real-Time Signs	4%





Average Trip Ridership and Maximum Load by Time Period

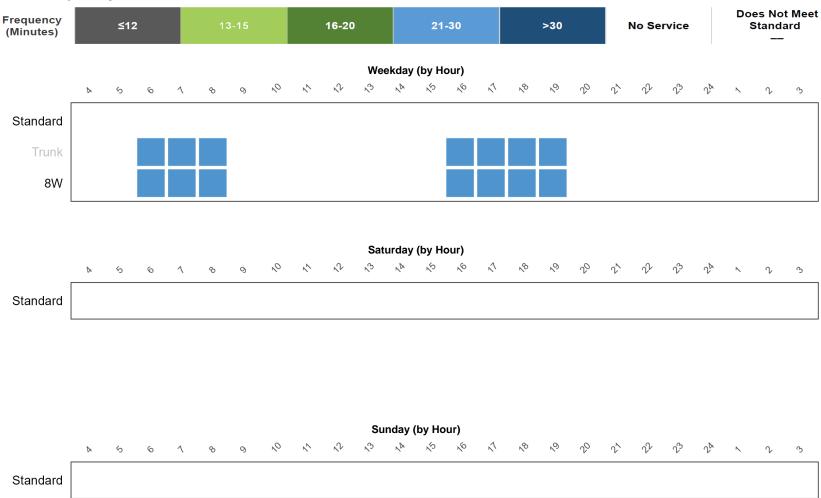


Vehicle Load Factor

	Direction:	SOUTH	NORTH
Weekday	Peak Maximum Target: 1	0.17	0.24
Wee	Off-Peak Maximum Target: 1.0	0.1	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Foxchase-Seminary Valley

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:06 AM - 8:59 AM; 4:00 PM - 7:30 PM	-	Α	-	-		•	-	
Avail	Frequency of Service varies	Peak: 24.0 / Off-Peak: NA	Peak: 26 / Off-Peak: 37		-	-		-	-	
Productivity	Passengers per Revenue Hour N/A	13.6	13.2	С	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.9	0.8	D	-	-	-	-	-	-
	On-Time Performance 79%	87%	79%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.1 Peak: 0.2	Off-Peak: 0.16 Peak: 0.24	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.75	\$11.34	D	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	16%	22%	D	-	-		-	-	-



Route 8W

	Measure Standard	Ro	ute Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile N/A	2.6		2.8			-				
Route Design	Circuity N/A	1.68		1.41			-				
			Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
,it	Passengers per Revenue Hour N/A	13.6	13.2	С	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 1	0.9	0.8	D	-	-	-	-	-	-	
Pr	Unique Segment Ridership 15%	51%	31%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	87%	79%	Α	-	-	-	-	-	-	
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-	
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.1 Peak: 0.2	Off-Peak: 0.17 Peak: 0.21	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.75	\$11.34	D	-	-	-	-	-		
C. Effecti	Cost Recovery 20%	16%	20%	D	-	-	-	-	-	-	

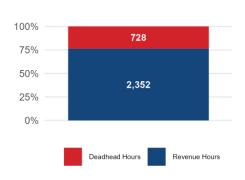


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Route Length (miles)		Trips Delivered (Percentage)
8W	19.80	3,735	3,640 (97.5%)

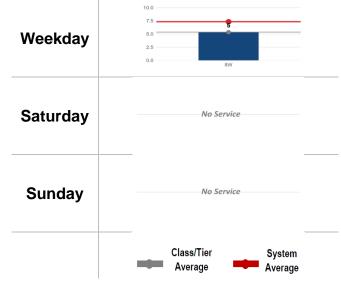
Service Change Summary

Route 8W - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile



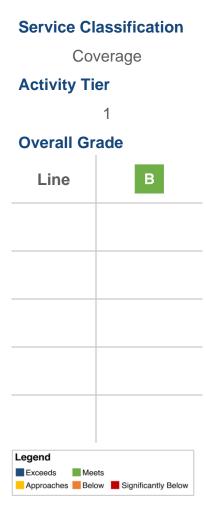


LINE: 15 - Garfield-Anacostia Loop

ROUTE(S): W6, W8

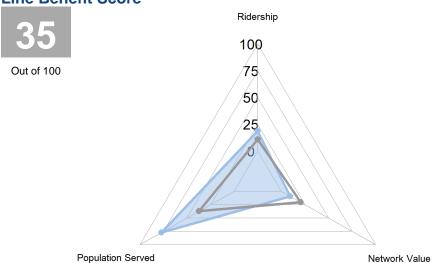
About the Line







Line Benefit Score



Classification A	verage						
Line Focus:	Population Served	Network Value	Ridership	Balance			

Operating Statistics

Line Score:

S	Annual Operating Costs	\$3,090,501
	Peak Vehicles	8
	Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	53,108				
•••	People of	Service Area	50,779			
TTT	Color Population	% Riders Surveyed	98%			
1	Low Income	Service Area	28,920			
* §†‡	Household	% Riders Surveyed	80%			

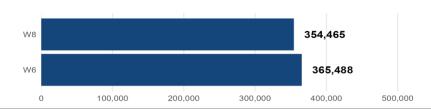
Facilities/Amenities

Metro	Bus Stops	87
	% Stops With Shelters	17%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	6%









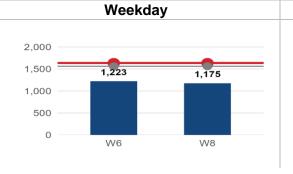
Top Transfer Locations

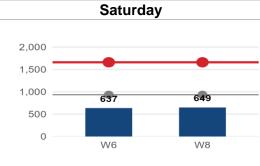
Anacostia

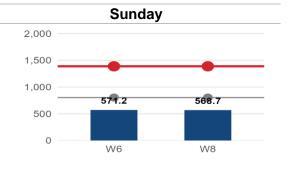
Average Daily Ridership



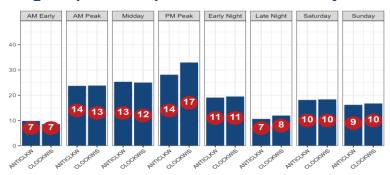








Average Trip Ridership and Maximum Load by Time Period

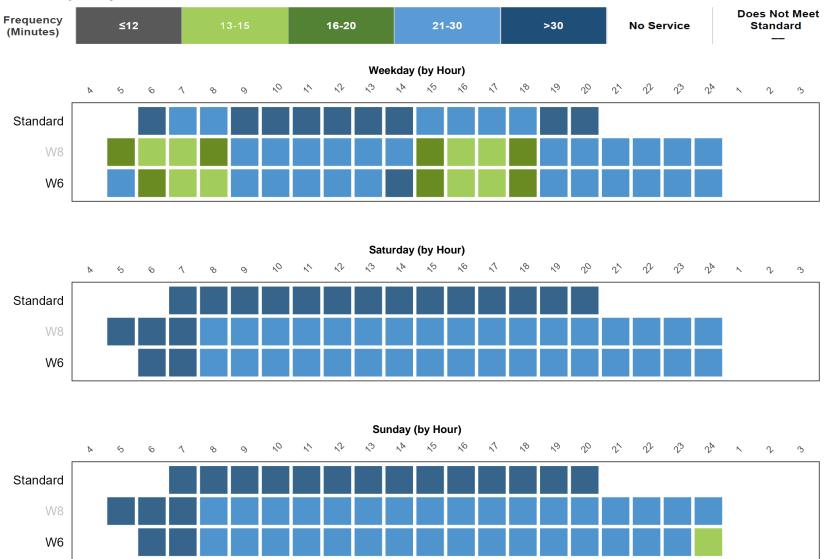


Vehicle Load Factor

	Direction:	ANTICLKW	CLOCKWIS	
Weekday	Peak Maximum Target: 1.2	0.51	0.55	
Wee	Off-Peak Maximum Target: 1.0	0.41	0.4	
	Saturday Maximum Target: 1.0	0.36	0.37	
	Sunday Maximum Target: 1.0	0.33	0.35	



Span and Frequency





Performance Report Card

Garfield-Anacostia Loop

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:49 AM - 12:33 AM	-	Α	5:59 AM - 12:33 AM	-	Α	5:59 AM - 12:30 AM	-	Α
Avail	Frequency of Service varies	Peak: NA / Off-Peak: NA	Peak: 18.3 / Off-Peak: 26.7		-	-		-	-	٠
Productivity	Passengers per Revenue Hour 20	30.1	25.3	Α	25.2	21.5	Α	22.8	19.2	Α
Produ	Passengers per Revenue Mile 4	3.6	3.5	C	2.7	2.7	E	2.4	2.4	E
	On-Time Performance 79%	74%	75%	C	78%	76%	С	79%	79%	В
Reliability	Crowding 5%	6%	2%	D	1%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.41 Peak: 0.53	Off-Peak: 0.26 Peak: 0.38	A	0.36	0.26	Α	0.34	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.96	\$ 4.85	Α	\$4.73	\$ 5.62	Α	\$5.24	\$ 6.32	В
Cc Effectiv	Cost Recovery 25%	9%	16%	Е	7%	14%	Е	7%	13%	E



Route W6

	Measure Standard	Ro	ute Average	verage		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	7.4		6.4		Е					
Route Design	Circuity N/A	Inf (route is a loop)		1.55		-					
			Weekday		9	Saturday		,	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 20	31.0	25.3	Α	25.3	21.5	Α	23.3	19.2	Α	
Productivity	Passengers per Revenue Mile 4	3.6	3.5	C	2.7	2.7	Е	2.4	2.4	Е	
Pr	Unique Segment Ridership 10%	26%	47%	Α	24%	46%	Α	23%	45%	Α	
	On-Time Performance 79%	80%	75%	В	89%	76%	Α	85%	79%	Α	
Reliability	Crowding 5%	4%	3%	Α	0%	1%	Α	0%	1%	Α	
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.55	Off-Peak: 0.28 Peak: 0.4	Α	0.37	0.27	Α	0.35	0.25	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.85	\$ 4.85	Α	\$4.72	\$ 5.62	Α	\$5.12	\$ 6.32	В	
C _c Effecti	Cost Recovery 25%	8%	15%	Е	6%	13%	E	6%	12%	E	



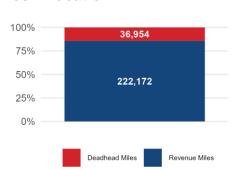
Route W8

	Measure Standard	Ro	ute Average	rage (Class Tier Average		Grade		
Availability	Number of Stops per Mile 4-5	7.5		6.4		Е				
Route Design	Circuity N/A	Inf (route is a loop)		1.55		-				
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	29.2	25.3	Α	25.2	21.5	Α	22.4	19.2	Α
Productivity	Passengers per Revenue Mile 4	3.6	3.5	D	2.8	2.7	Е	2.5	2.4	Е
Pr	Unique Segment Ridership 10%	27%	47%	Α	23%	46%	Α	24%	45%	Α
	On-Time Performance 79%	68%	75%	E	69%	76%	D	74%	79%	С
Reliability	Crowding 5%	7%	3%	E	1%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.41 Peak: 0.51	Off-Peak: 0.28 Peak: 0.4	Α	0.36	0.27	Α	0.33	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.08	\$ 4.85	Α	\$4.73	\$ 5.62	Α	\$5.33	\$ 6.32	В
C. Effecti	Cost Recovery 25%	10%	15%	Е	9%	13%	Е	8%	12%	Е

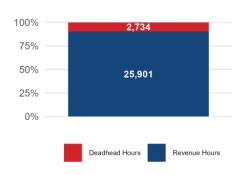


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
W6	6.90	16,341	15,906 (97.3%)
W8	6.60	16,590	16,213 (97.7%)

Service Change Summary

Route W6 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

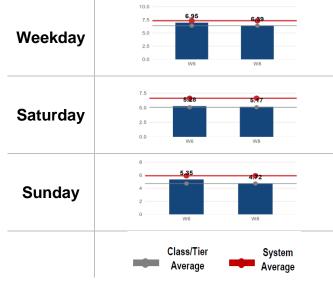
No Change;

Route W8 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

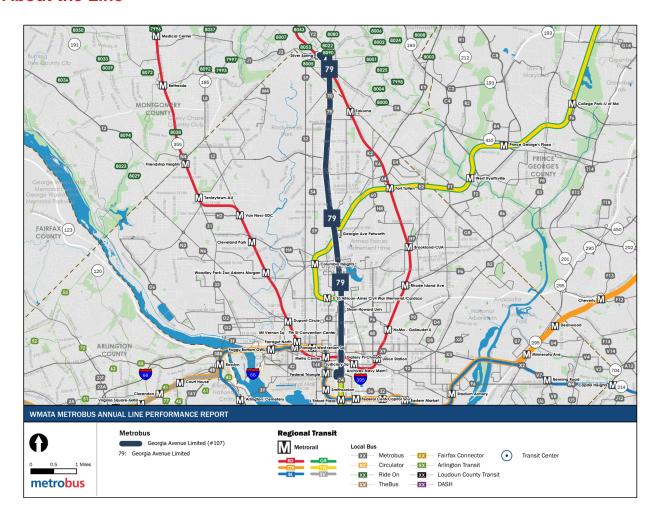


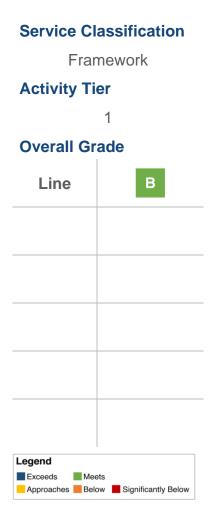


LINE: 107 - Georgia Avenue Limited

ROUTE(S): 79

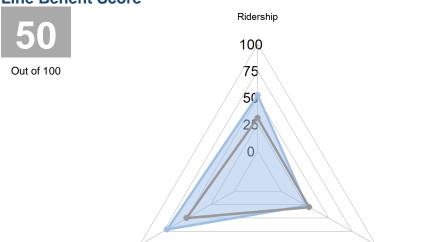
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	71	27	52	

Operating Statistics

Population Served

5	Annual Operating Costs	\$6,765,117
	Peak Vehicles	17
	Vehicle Type(s)	40 Foot, EXTRA/LC

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	63,783		
•••	People of Color	Service Area	29,317	
TTT	Population	% Riders Surveyed	87%	
511	Low Income	Service Area	13,842	
	Household	% Riders Surveyed	61%	

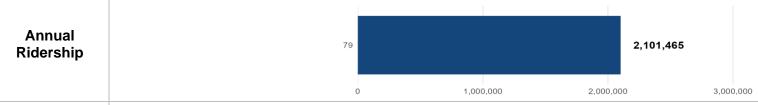
Facilities/Amenities

Network Value

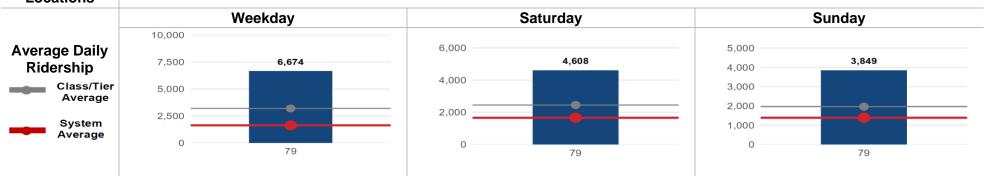
Metro	Bus Stops	32
	% Stops With Shelters	38%
	% Stops With Benches	41%
9:00	% Stops With Real-Time Signs	41%



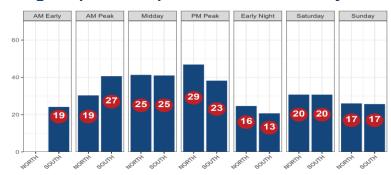




Top Transfer Locations Georgia Avenue-Petworth, Silver Spring, Gallery Place-Chinatown



Average Trip Ridership and Maximum Load by Time Period

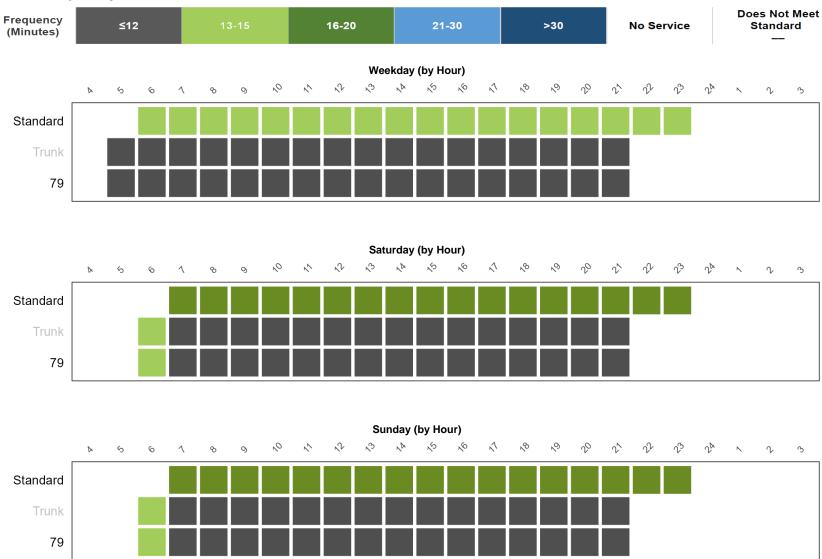


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.63	0.63
Wee	Off-Peak Maximum Target: 1.0	0.57	0.56
	Saturday Maximum Target: 1.0	0.49	0.5
	Sunday Maximum Target: 1.0	0.42	0.43



Span and Frequency





Performance Report Card

Georgia Avenue Limited

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:54 AM - 9:40 PM	-	С	6:04 AM - 9:38 PM	-	С	6:03 AM - 9:45 PM	+	С
Availability	Frequency of Service varies	Peak: 8.0 / Off-Peak: 11.0	Peak: 14.7 / Off-Peak: 18.6	Α	12.0	20.8	Α	12.0	23.9	Α
ctivity	Passengers per Revenue Hour 30	40.7	29.9	Α	33.1	25.2	Α	29.4	22.9	С
Productivity	Passengers per Revenue Mile 4	5.0	3.9	Α	4.0	3.1	В	3.4	2.7	D
	On-Time Performance 79%	76%	74%	С	76%	75%	С	77%	76%	С
Reliability	Crowding 5%	10%	3%	E	3%	1%	Α	2%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.56 Peak: 0.63	Off-Peak: 0.33 Peak: 0.46	Α	0.5	0.33	Α	0.42	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.93	\$ 4.49	Α	\$3.60	\$ 5.36	Α	\$4.06	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	22%	25%	D	18%	21%	D	16%	19%	E



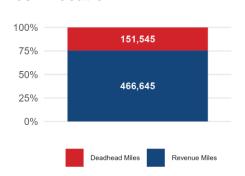
Route 79

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile 4-5		2.3			5.2			Е	
Route Design	Circuity 1.75	1.04		1.29		А				
		Weekday		5	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 30	40.7	29.9	Α	33.1	25.2	Α	29.4	22.9	С
Productivity	Passengers per Revenue Mile 4	5.0	3.9	Α	4.0	3.1	В	3.4	2.7	D
Pr	Unique Segment Ridership 10%	10%	23%	С	11%	34%	В	11%	35%	В
_	On-Time Performance 79%	76%	74%	С	76%	75%	C	77%	76%	C
Reliability	Crowding 5%	10%	3%	E	3%	1%	A	2%	1%	A
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.56 Peak: 0.63	Off-Peak: 0.34 Peak: 0.47	Α	0.5	0.34	Α	0.42	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.93	\$ 4.49	Α	\$3.60	\$ 5.36	Α	\$4.06	\$ 5.93	Α
C. Effecti	Cost Recovery 25%	22%	26%	D	18%	21%	D	16%	19%	Е

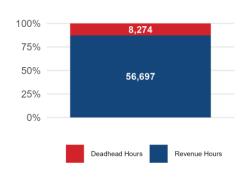


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
15.10	60,877	60,091 (98.7%)

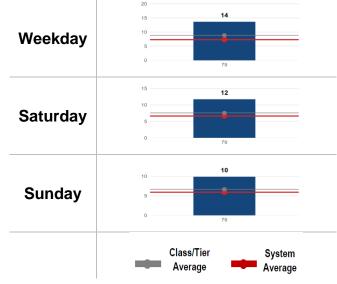
Service Change Summary

Route 79 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

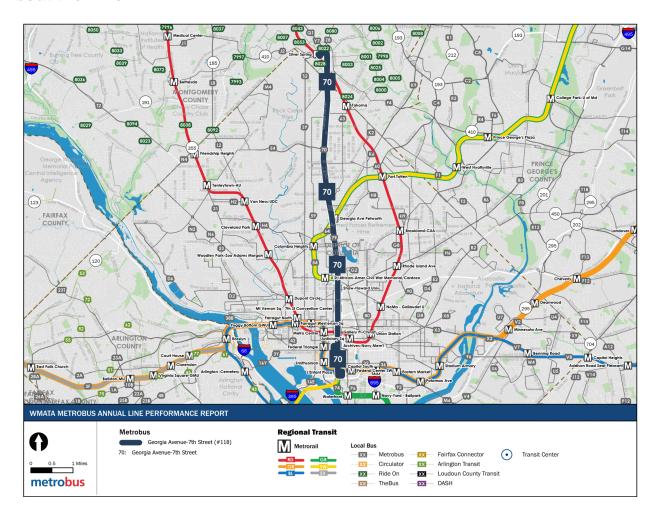


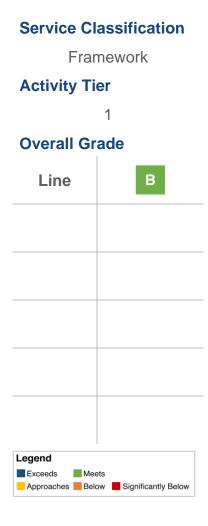


LINE: 118 - Georgia Avenue-7th Street

ROUTE(S): 70

About the Line







Line Benefit Score



Classification Average

Line Focus: Population Served
Line Score: 78

Network Value

Ridership

p Balanced

Operating Statistics

5	Annual Operating Costs	\$9,262,472
	Peak Vehicles	14
	Vehicle Type(s)	40 Foot, 60 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	77,456		
•••	People of Color	Service Area	35,691	
TTT	Population	% Riders Surveyed	90%	
5	Low Income Household	Service Area	16,732	
		% Riders Surveyed	64%	

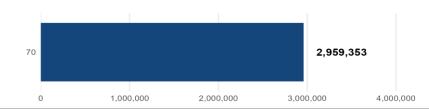
Facilities/Amenities

(Metro)	Bus Stops	110
	% Stops With Shelters	37%
	% Stops With Benches	35%
9:00	% Stops With Real-Time Signs	20%









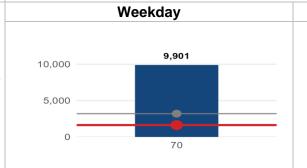
Top Transfer Locations

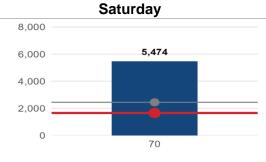
Georgia Avenue-Petworth, Silver Spring, Gallery Place-Chinatown

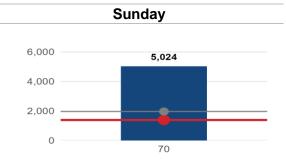
Average Daily Ridership



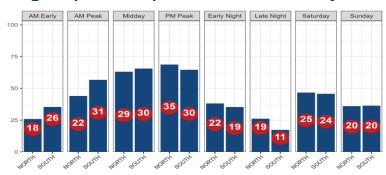








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.61	0.62
Wee	Off-Peak Maximum Target: 1.0	0.53	0.5
	Saturday Maximum Target: 1.0	0.56	0.53
	Sunday Maximum Target: 1.0	0.46	0.44



Span and Frequency





Performance Report Card

Georgia Avenue-7th Street

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	3:57 AM - 2:41 AM	-	Α	4:00 AM - 2:46 AM	-	Α	4:00 AM - 2:41 AM	-	Α
	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 14.7 / Off-Peak: 18.6	В	16.0	20.8	В	16.0	23.9	В
Productivity	Passengers per Revenue Hour 30	48.3	29.9	Α	42.4	25.2	Α	37.1	22.9	Α
	Passengers per Revenue Mile 4	6.3	3.9	Α	5.8	3.1	Α	4.5	2.7	Α
.2.	On-Time Performance 79%	68%	74%	E	67%	75%	E	69%	76%	E
Reliability	Crowding 5%	4%	3%	Α	3%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.51 Peak: 0.62	Off-Peak: 0.33 Peak: 0.46	A	0.54	0.33	Α	0.45	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.47	\$ 4.49	Α	\$2.81	\$ 5.36	Α	\$3.21	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	27%	25%	В	24%	21%	С	21%	19%	D



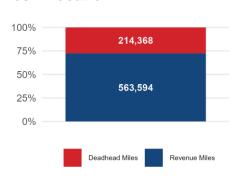
Route 70

Measure Standard		Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.5		5.2			Е			
Route Design	Circuity 1.75	1.13			1.29			А		
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	48.3	29.9	Α	42.4	25.2	Α	37.1	22.9	Α
Productivity	Passengers per Revenue Mile 4	6.3	3.9	Α	5.8	3.1	Α	4.5	2.7	Α
Pr	Unique Segment Ridership 10%	46%	23%	Α	47%	34%	Α	47%	35%	A
	On-Time Performance 79%	68%	74%	E	67%	75%	E	69%	76%	D
Reliability	Crowding 5%	4%	3%	Α	3%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.51 Peak: 0.62	Off-Peak: 0.34 Peak: 0.47	Α	0.54	0.34	Α	0.45	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$2.47	\$ 4.49	Α	\$2.81	\$ 5.36	Α	\$3.21	\$ 5.93	Α
Co Effectiv	Cost Recovery 25%	27%	26%	В	24%	21%	C	21%	19%	D

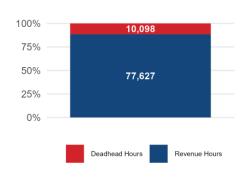


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

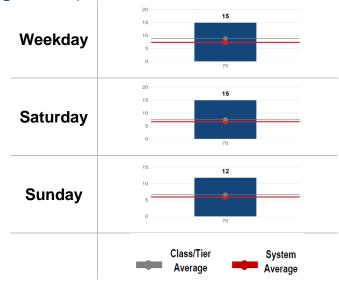
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)				
70	17.50	68,895	67,823 (98.4%)				

Service Change Summary

Route 70 - Dec 2022:

Weekday: Weekday daytime and evening service frequency is restored to 12 minutes. Weekday ealy morning and late night frequency is adjusted to 20 minutes.; Saturday: Trip time adjustments; Sunday: Trip time adjustments;

Passenger Miles per Revenue Mile

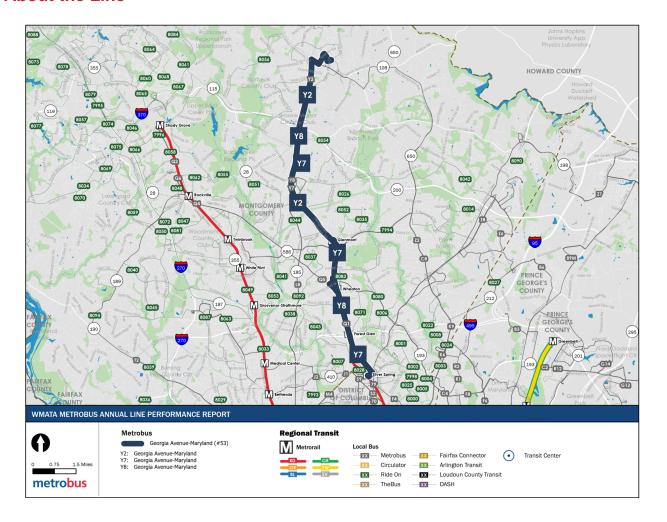


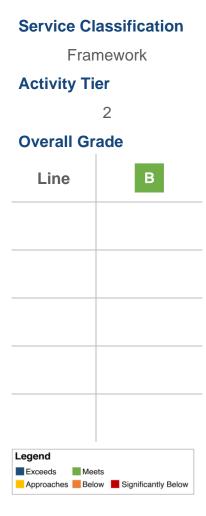


LINE: 53 - Georgia Avenue-Maryland

ROUTE(S): Y2, Y7, Y8

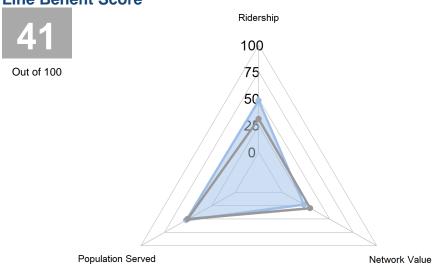
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score: Population Served

Network Value

Ridership

lership Balanced

Operating Statistics

S	Annual Operating Costs	\$7,937,473
	Peak Vehicles	17
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	56,098				
•••	People of	Service Area	20,261			
TTT	Color Population	% Riders Surveyed	88%			
S	Low Income	Service Area	12,486			
	Household	% Riders Surveyed	59%			

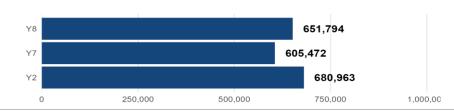
Facilities/Amenities

Metro	Bus Stops	142
<u> </u>	% Stops With Shelters	29%
	% Stops With Benches	34%
9:00	% Stops With Real-Time Signs	5%









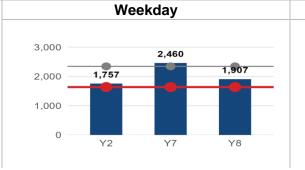
Top Transfer Locations

Glenmont, Wheaton, Silver Spring

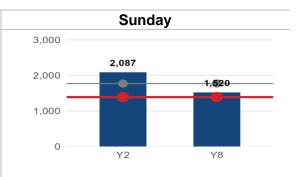
Average Daily Ridership

Class/Tier Average

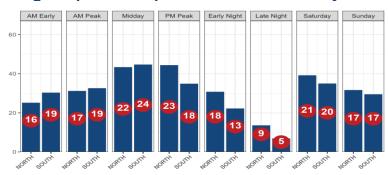
System Average







Average Trip Ridership and Maximum Load by Time Period

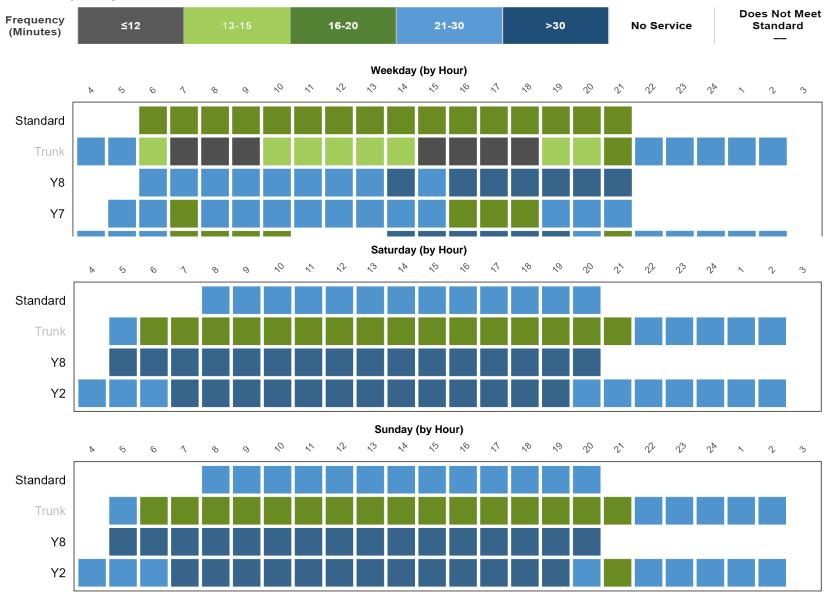


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.53	0.46
Wee	Off-Peak Maximum Target: 1.0	0.47	0.46
	Saturday Maximum Target: 1.0	0.53	0.49
	Sunday Maximum Target: 1.0	0.43	0.43



Span and Frequency





Performance Report Card

Georgia Avenue-Maryland

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	4:18 AM - 2:44 AM	-	Α	4:56 AM - 2:41 AM	-	Α	4:56 AM - 2:39 AM	-	Α
Availability	Frequency of Service varies	Peak: 10.0 / Off-Peak: 14.0	Peak: 15.6 / Off-Peak: 20.1	Α	20.0	24.7	Α	21.0	24.6	Α
ctivity	Passengers per Revenue Hour 20	30.1	24.3	Α	32.1	23.1	Α	26.8	20.5	Α
Productivity	Passengers per Revenue Mile 2	2.7	2.4	Α	2.6	2.1	Α	2.1	1.9	В
	On-Time Performance 79%	73%	77%	D	75%	77%	С	75%	79%	С
Reliability	Crowding 5%	2%	1%	Α	1%	1%	A	1%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.46 Peak: 0.5	Off-Peak: 0.34 Peak: 0.42	Α	0.51	0.33	Α	0.43	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.97	\$ 5.78	Α	\$3.71	\$ 6.01	Α	\$4.45	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	25%	20%	Α	26%	18%	Α	22%	16%	Α



Route Y2

	Measure Standard	easure Standard Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	5		4.5		Α				
Route Design	Circuity 1.75	1.05		1.44		Α				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	26.1	24.3	Α	30.8	23.1	Α	25.6	20.5	Α
Productivity	Passengers per Revenue Mile 2	2.0	2.4	В	2.4	2.1	A	1.9	1.9	С
	Unique Segment Ridership 10%	0%	18%	E	0%	35%	E	0%	38%	E
	On-Time Performance 79%	74%	77%	С	76%	77%	С	77%	79%	С
Reliability	Crowding 5%	2%	1%	Α	1%	1%	Α	2%	0%	Α
ŭ 	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.53	Off-Peak: 0.34 Peak: 0.43	Α	0.47	0.34	Α	0.4	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.57	\$ 5.78	Α	\$3.87	\$ 6.01	Α	\$4.65	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	21%	21%	В	25%	18%	Α	20%	16%	В



Route Y7

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.2		4.5			E			
Route Design	Circuity 1.75	1.12			1.44			А		
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 20	31.8	24.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	3.3	2.4	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	2%	18%	Е	-	-	-	-	-	-
	On-Time Performance 79%	74%	77%	С	-	-	-	-	-	
Reliability	Crowding 5%	2%	1%	Α	-	-	-	-	-	-
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.52 Peak: 0.46	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.75	\$ 5.78	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	27%	21%	Α	-	-		-	-	-



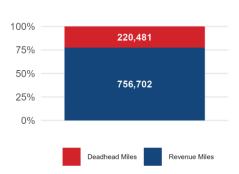
Route Y8

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.9		4.5			А			
Route Design	Circuity 1.75	1.11			1.44			Α		
		Weekday			9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 20	32.3	24.3	Α	34.0	23.1	Α	28.7	20.5	Α
Productivity	Passengers per Revenue Mile 2	3.0	2.4	Α	3.0	2.1	A	2.5	1.9	Α
Pr	Unique Segment Ridership 10%	0%	18%	Е	2%	35%	E	2%	38%	E
	On-Time Performance 79%	70%	77%	D	73%	77%	D	74%	79%	C
Reliability	Crowding 5%	2%	1%	Α	2%	1%	A	1%	0%	A
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.57 Peak: 0.52	Off-Peak: 0.34 Peak: 0.43	Α	0.58	0.34	Α	0.5	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.69	\$ 5.78	Α	\$3.51	\$ 6.01	Α	\$4.16	\$ 6.88	Α
C. Effecti	Cost Recovery 20%	27%	21%	Α	28%	18%	Α	24%	16%	Α

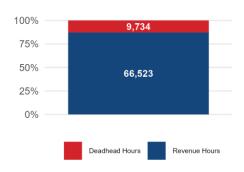


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Y2	28.00	24,033	23,815 (99.1%)
Y7	22.40	17,181	17,055 (99.3%)
Y8	29.60	15,843	15,708 (99.1%)

Service Change Summary

Route Y2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route Y7 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

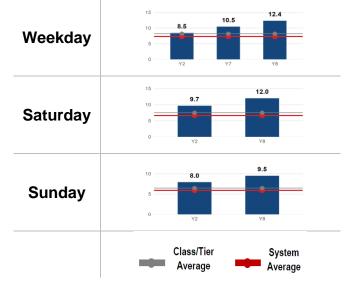
No change;

Route Y8 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

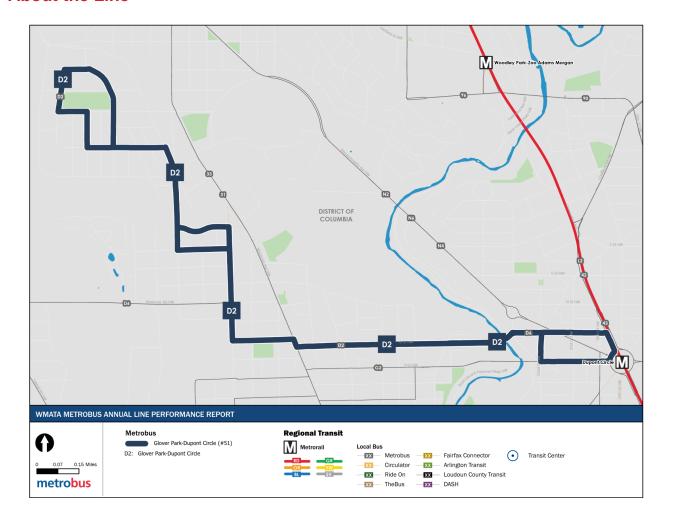


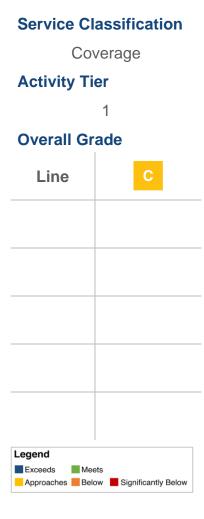


LINE: 51 - Glover Park-Dupont Circle

ROUTE(S): D2

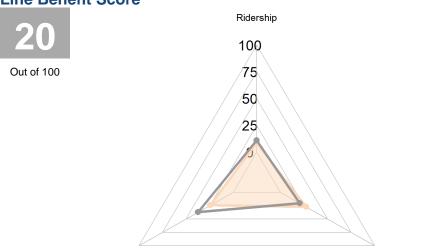
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score: Population Served

Population Served

Network Value

ork Value Ridership

Balanced

Network Value

Operating Statistics

J J S	Annual Operating Costs	\$1,358,691
	Peak Vehicles	5
	Vehicle Type(s)	30 Foot

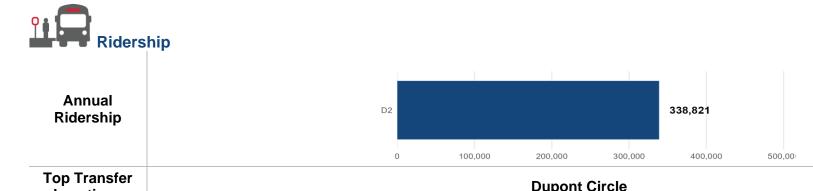
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	24,840				
•••	People of	Service Area	4,288			
TTT	Color Population	% Riders Surveyed	38%			
9	Low Income	Service Area	3,155			
	Household	% Riders Surveyed	21%			

Facilities/Amenities

Metro	Bus Stops	44
	% Stops With Shelters	20%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	0%

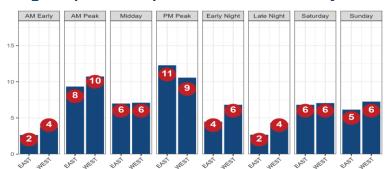




Dupont Circle Locations Weekday Saturday Sunday 2,000 **Average Daily** 2,000 2,000 Ridership 1,500 1,500 1,500 1,117 Class/Tier 1,000 Average 1,000 1,000 500 500 System Average 500

Average Trip Ridership and Maximum Load by Time Period

D2



Vehicle Load Factor

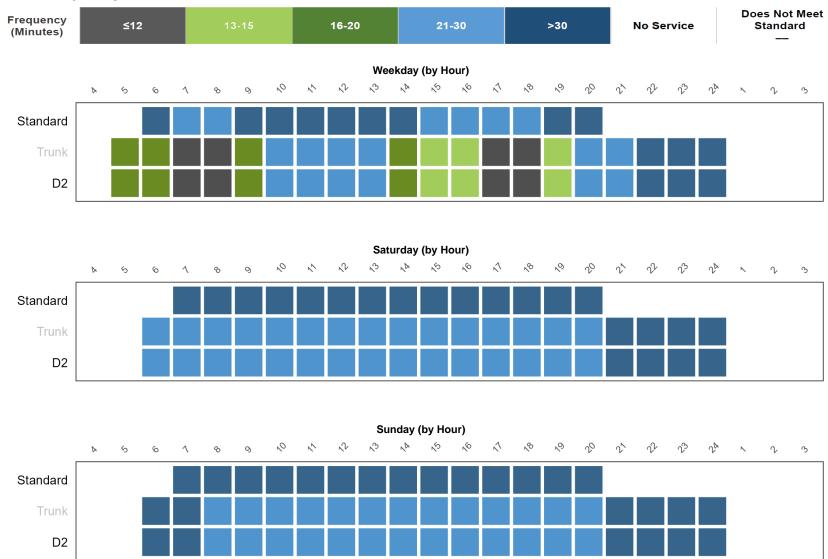
D2

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.31	0.31
Wee	Off-Peak Maximum Target: 1.0	0.16	0.19
	Saturday Maximum Target: 1.0	0.2	0.21
	Sunday Maximum Target: 1.0	0.19	0.22

D2



Span and Frequency





Performance Report Card

Glover Park-Dupont Circle

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:26 AM - 12:19 AM	-	Α	6:27 AM - 12:20 AM	-	Α	6:27 AM - 12:17 AM	-	Α
Avaik	Frequency of Service varies	Peak: 11.0 / Off-Peak: 21.0	Peak: 18.3 / Off-Peak: 26.7	Α	25.0	29.5	Α	27.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	20.5	25.3	В	19.0	21.5	C	18.6	19.2	С
Produ	Passengers per Revenue Mile 4	2.7	3.5	E	2.2	2.7	E	2.1	2.4	Е
	On-Time Performance 79%	82%	75%	В	78%	76%	С	78%	79%	С
Reliability	Crowding 5%	6%	2%	D	1%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.31	Off-Peak: 0.26 Peak: 0.38	A	0.21	0.26	Α	0.21	0.23	Α
st reness	Operating Cost per Passenger Trip \$5	\$5.82	\$ 4.85	С	\$6.28	\$ 5.62	D	\$6.42	\$ 6.32	D
Cost Effectiveness	Cost Recovery 25%	26%	16%	В	24%	14%	С	23%	13%	С



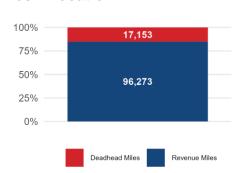
Route D2

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		6.2			6.4			E		
Route Design	Circuity N/A		1.65			1.55			-		
		,	Weekday		Ş	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 20	20.5	25.3	В	19.0	21.5	С	18.6	19.2	С	
Productivity	Passengers per Revenue Mile 4	2.7	3.5	Е	2.2	2.7	E	2.1	2.4	Е	
	Unique Segment Ridership 10%	70%	47%	Α	64%	46%	Α	64%	45%	A	
	On-Time Performance 79%	82%	75%	В	78%	76%	С	78%	79%	С	
Reliability	Crowding 5%	6%	3%	D	1%	1%	Α	0%	1%	Α	
R	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.31	Off-Peak: 0.28 Peak: 0.4	Α	0.21	0.27	Α	0.21	0.25	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.82	\$ 4.85	С	\$6.28	\$ 5.62	D	\$6.42	\$ 6.32	D	
Cc Effectiv	Cost Recovery 25%	26%	15%	В	24%	13%	С	23%	12%	С	

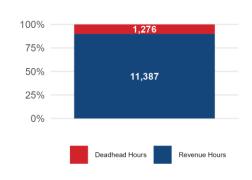


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

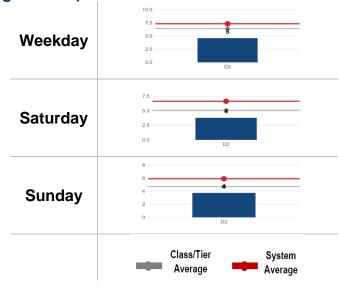
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D2	8.20	42,155	41,699 (98.9%)

Service Change Summary

Route D2 - Dec 2022:

Weekday: No Change; Saturday: Trip time adjustments; slight frequency change from 22 to 24 min; Sunday: Trip time adjustments; slight frequency change from 22 to 24 min;

Passenger Miles per Revenue Mile

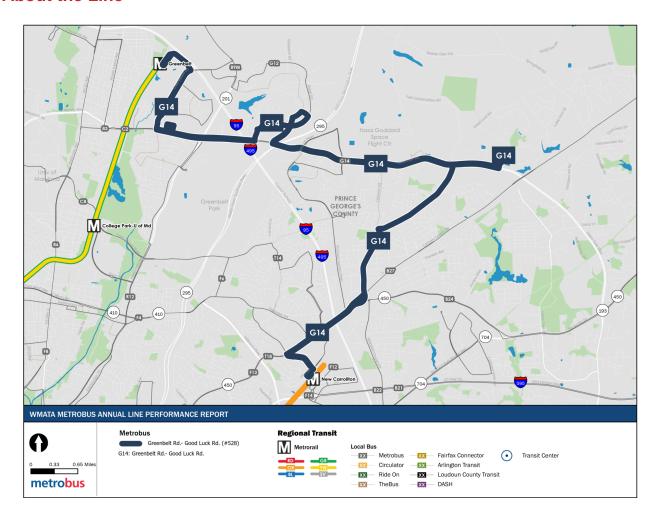


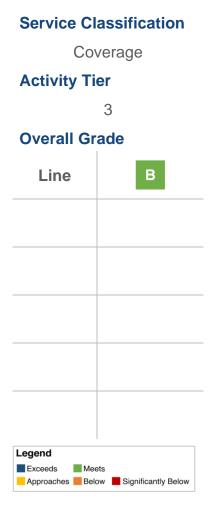


LINE: 528 - Greenbelt Rd.- Good Luck Rd.

ROUTE(S): G14

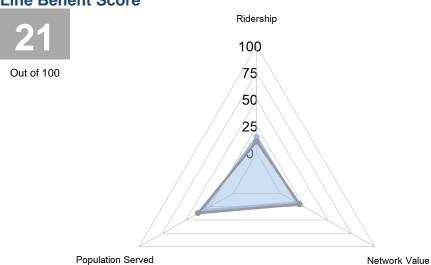
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	32	17	15	

Operating Statistics

S	Annual Operating Costs	\$2,010,819
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	30,	139
•••	People of Color	Service Area	20,028
TTT	Population	% Riders Surveyed	
1	Low Income	Service Area	8,876
3 † †	Household	% Riders Surveyed	

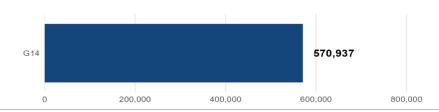
Facilities/Amenities

Metro	Bus Stops	117
	% Stops With Shelters	23%
	% Stops With Benches	30%
9:00	% Stops With Real-Time Signs	0%









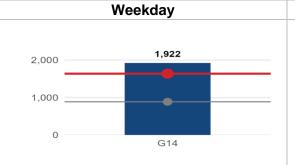
Top Transfer Locations

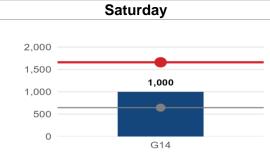
Greenbelt, New Carrollton

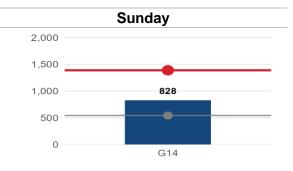




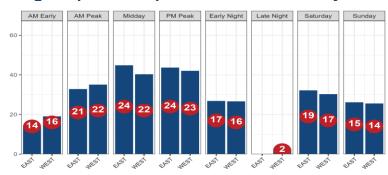








Average Trip Ridership and Maximum Load by Time Period

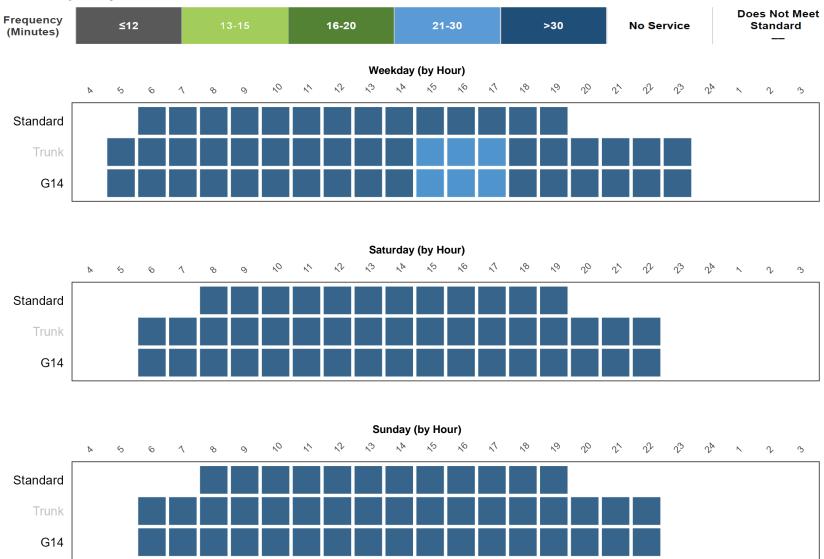


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.56	0.56
Wee	Off-Peak Maximum Target: 1.0	0.51	0.45
	Saturday Maximum Target: 1.0	0.47	0.43
	Sunday Maximum Target: 1.0	0.37	0.36



Span and Frequency





Performance Report Card

Greenbelt Rd.- Good Luck Rd.

	Measure Standard		Weekday		Saturday			Sunday		
			Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 11:30 PM	-	Α	6:30 AM - 10:47 PM	-	Α	6:30 AM - 10:47 PM	-	Α
Availe	Frequency of Service varies	Peak: 31.0 / Off-Peak: 50.0	Peak: 26 / Off-Peak: 38.9	Α	59.0	47.4	В	59.0	49.8	В
Productivity	Passengers per Revenue Hour 10	35.9	20.3	Α	31.9	21.3	Α	26.5	21.3	Α
Produ	Passengers per Revenue Mile 1	2.7	1.7	A	2.2	1.8	Α	1.8	1.7	Α
	On-Time Performance 79%	79%	81%	В	82%	80%	В	80%	81%	В
Reliability	Crowding 5%	3%	1%	Α	0%	0%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.56	Off-Peak: 0.22 Peak: 0.29	A	0.45	0.25	Α	0.37	0.23	Α
st	Operating Cost per Passenger Trip \$7	\$3.32	\$ 6.54	Α	\$3.75	\$ 6.11	Α	\$4.51	\$ 6.02	Α
Cost Effectiveness	Cost Recovery 20%	14%	11%	Е	12%	8%	Е	10%	8%	Е



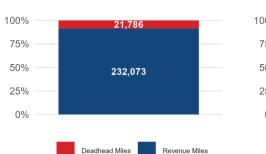
Route G14

	Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5		3.2			4.8			E		
Route Design	Circuity N/A	2.16			1.81			-			
		,	Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
,ity	Passengers per Revenue Hour 10	35.9	20.3	Α	31.9	21.3	Α	26.5	21.3	Α	
Productivity	Passengers per Revenue Mile	2.7	1.7	Α	2.2	1.8	Α	1.8	1.7	Α	
Pr	Unique Segment Ridership 10%	38%	49%	Α	33%	59%	Α	56%	62%	Α	
	On-Time Performance 79%	79%	81%	В	82%	80%	В	80%	81%	В	
Reliability	Crowding 5%	3%	1%	Α	0%	0%	Α	0%	0%	Α	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.56	Off-Peak: 0.22 Peak: 0.28	Α	0.45	0.25	Α	0.37	0.23	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$3.32	\$ 6.54	Α	\$3.75	\$ 6.11	Α	\$4.51	\$ 6.02	Α	
Cc Effectiv	Cost Recovery 20%	14%	10%	Е	12%	8%	Е	10%	8%	E	

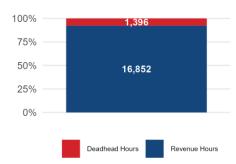


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
G14	41.20	16,882	16,544 (98.0%)

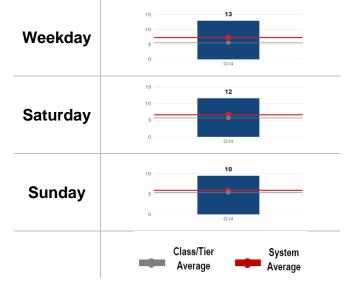
Service Change Summary

Route G14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

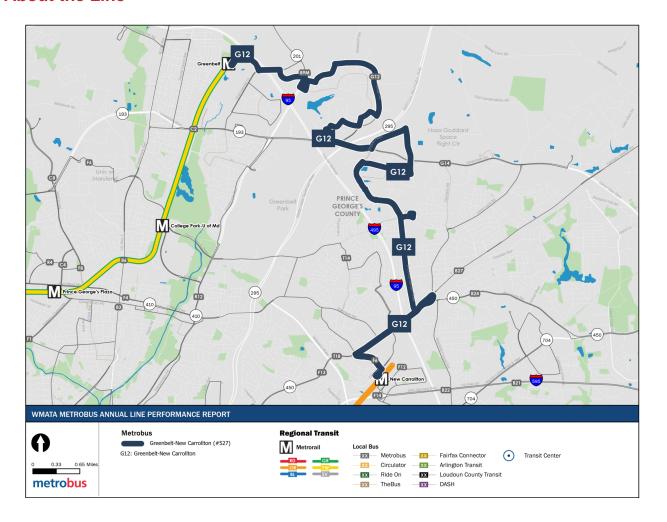


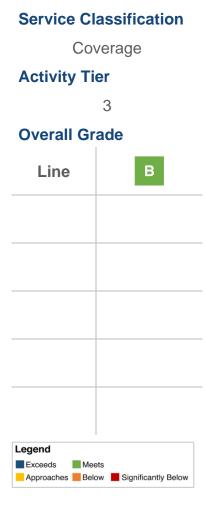


LINE: 527 - Greenbelt-New Carrollton

ROUTE(S): G12

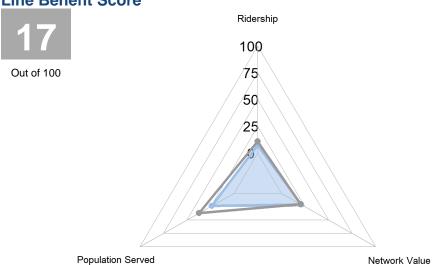
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 24

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,916,683
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	24,	417
•••	People of	Service Area	15,459
TTT	Color Population	% Riders Surveyed	92%
1	Low Income	Service Area	6,360
S † ‡	Household	% Riders Surveyed	48%

Facilities/Amenities

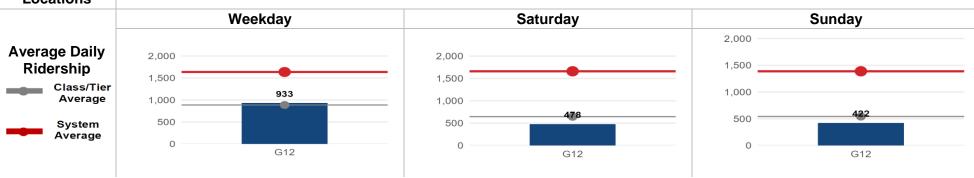
Metro	Bus Stops	124
<u> </u>	% Stops With Shelters	20%
	% Stops With Benches	28%
9:00	% Stops With Real-Time Signs	0%







Top Transfer Locations Greenbelt, New Carrollton



Average Trip Ridership and Maximum Load by Time Period

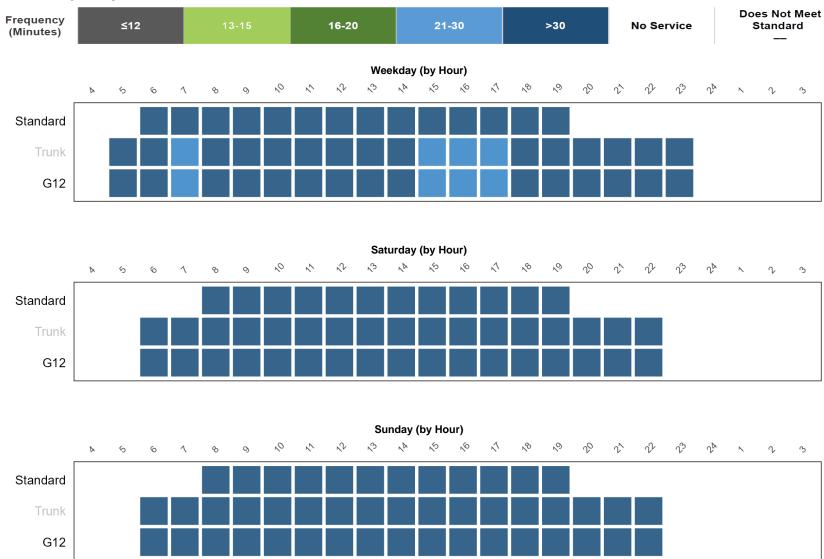


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.32	0.33
Wee	Off-Peak Maximum Target: 1.0	0.23	0.32
	Saturday Maximum Target: 1.0	0.22	0.27
	Sunday Maximum Target: 1.0	0.2	0.24



Span and Frequency





Performance Report Card

Greenbelt-New Carrollton

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:15 AM - 11:48 PM	-	Α	6:30 AM - 10:42 PM	-	Α	6:30 AM - 10:42 PM	-	Α
Availe	Frequency of Service varies	Peak: 31.0 / Off-Peak: 50.0	Peak: 26 / Off-Peak: 38.9	Α	60.0	47.4	В	59.0	49.8	В
Productivity	Passengers per Revenue Hour 10	18.6	20.3	Α	15.7	21.3	Α	13.7	21.3	Α
Produ	Passengers per Revenue Mile 1	1.5	1.7	Α	1.2	1.8	Α	1.1	1.7	В
	On-Time Performance 79%	80%	81%	В	81%	80%	В	82%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.33	Off-Peak: 0.22 Peak: 0.29	A	0.25	0.25	Α	0.22	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.41	\$ 6.54	Α	\$7.61	\$ 6.11	В	\$8.73	\$ 6.02	D
Cc Effectiv	Cost Recovery 20%	8%	11%	Е	7%	8%	Ε	6%	8%	E



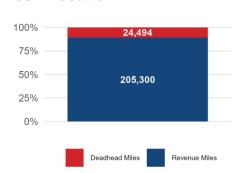
Route G12

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	3.3		4.8		E				
Route Design	Circuity N/A	2.04		1.81						
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 10	18.6	20.3	Α	15.7	21.3	Α	13.7	21.3	A
Productivity	Passengers per Revenue Mile	1.5	1.7	Α	1.2	1.8	Α	1.1	1.7	В
Pr	Unique Segment Ridership 10%	60%	49%	Α	51%	59%	Α	52%	62%	Α
	On-Time Performance 79%	80%	81%	В	81%	80%	В	82%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	A
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.33	Off-Peak: 0.22 Peak: 0.28	Α	0.25	0.25	Α	0.22	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.41	\$ 6.54	Α	\$7.61	\$ 6.11	В	\$8.73	\$ 6.02	D
C. Effecti	Cost Recovery 20%	8%	10%	Е	7%	8%	E	6%	8%	Е

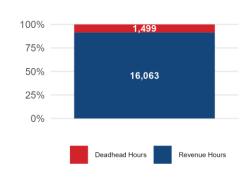


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

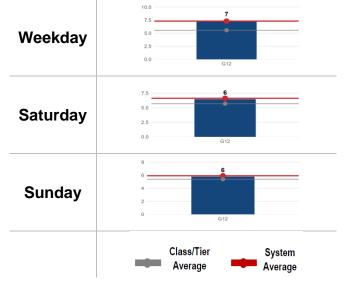
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
G12	38.90	16,877	16,558 (98.1%)

Service Change Summary

Route G12 - Dec 2022:

Weekday: update stop/routing in data; Saturday: update stop/routing in data; Sunday: update stop/routing in data;

Passenger Miles per Revenue Mile

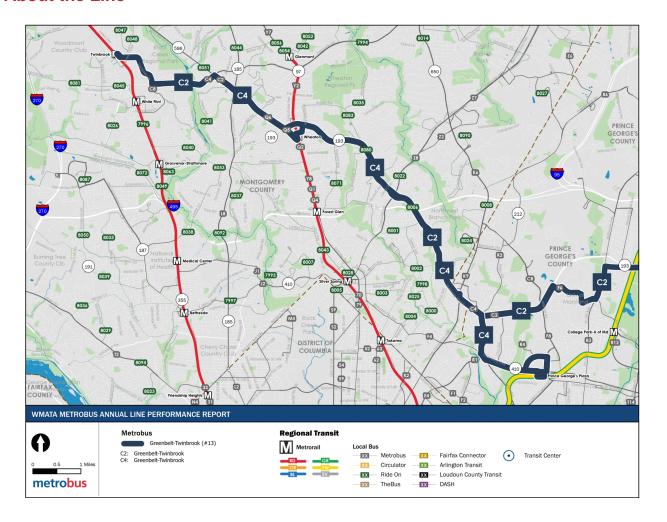


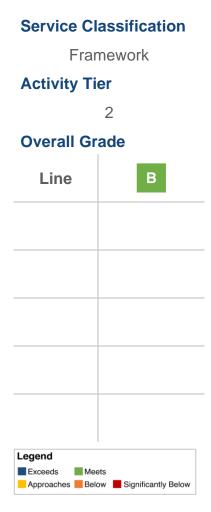


LINE: 13 - Greenbelt-Twinbrook

ROUTE(S): C2, C4

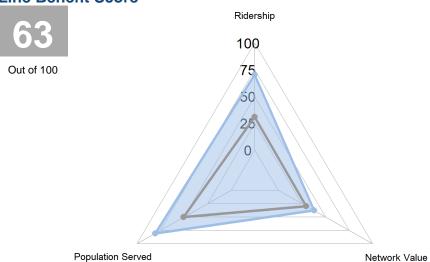
About the Line







Line Benefit Score



Classification A	verage	\triangle				
Line Focus:	Population Served	Network Value	Ridership	Balanced		
Line Score	80	38	70			

Operating Statistics

S	Annual Operating Costs	\$10,928,236
	Peak Vehicles	19
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	94,378	
•••	People of	Service Area	33,121
TTT	Color Population	% Riders Surveyed	89%
1	Low Income	Service Area	30,157
3	Household	% Riders Surveyed	67%

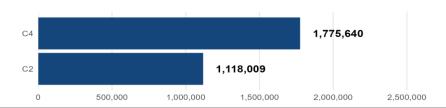
Facilities/Amenities

M	Bus Stops	184
	% Stops With Shelters	28%
	% Stops With Benches	36%
9:00	% Stops With Real-Time Signs	5%









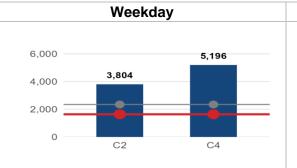
Top Transfer Locations

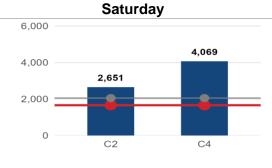
Twinbrook, Wheaton, Prince George's Plaza

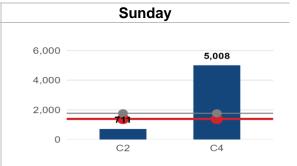
Average Daily Ridership

Class/Tier Average









Average Trip Ridership and Maximum Load by Time Period

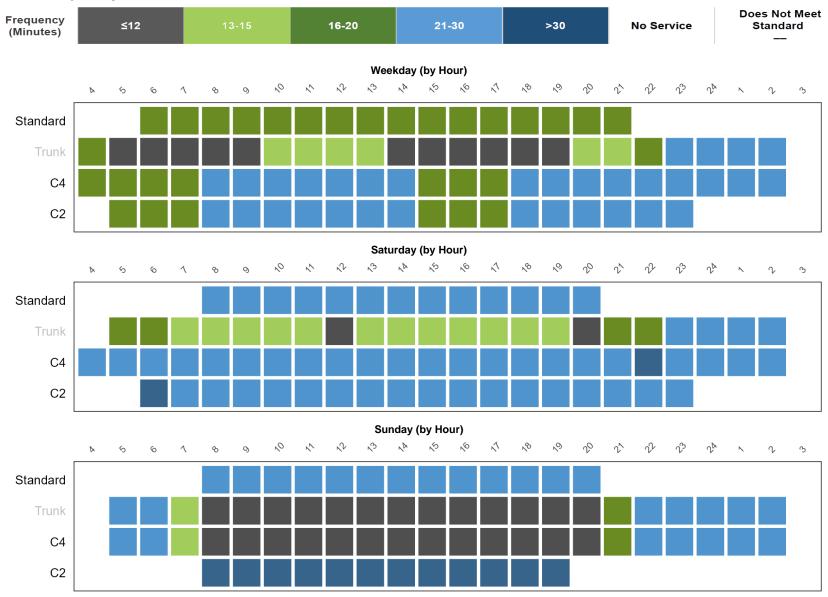


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.6	0.63
Wee	Off-Peak Maximum Target: 1.0	0.49	0.46
Saturday Maximum Target: 1.0		0.47	0.45
	Sunday Maximum Target: 1.0	0.36	0.37



Span and Frequency





Performance Report Card

B Greenbelt-Twinbrook

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:20 AM - 2:49 AM	-	Α	4:49 AM - 2:53 AM	-	Α	5:24 AM - 2:59 AM	-	Α
	Frequency of Service varies	Peak: 10.0 / Off-Peak: 13.0	Peak: 15.6 / Off-Peak: 20.1	Α	15.0	24.7	Α	14.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	34.9	24.3	Α	30.2	23.1	Α	23.0	20.5	Α
	Passengers per Revenue Mile 2	3.1	2.4	Α	2.7	2.1	Α	2.1	1.9	В
Reliability	On-Time Performance 79%	71%	77%	D	74%	77%	С	75%	79%	С
	Crowding 5%	6%	1%	D	1%	1%	Α	1%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.47 Peak: 0.62	Off-Peak: 0.34 Peak: 0.42	A	0.46	0.33	Α	0.37	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.42	\$ 5.78	Α	\$3.95	\$ 6.01	Α	\$5.18	\$ 6.88	В
	Cost Recovery 20%	29%	20%	Α	25%	18%	Α	19%	16%	С



Route C2

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	2.9			4.5			E		
Route Design	Circuity 1.75	1.55			1.44			A		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 20	33.5	24.3	Α	29.3	23.1	Α	34.3	20.5	Α
Productivity	Passengers per Revenue Mile 2	3.1	2.4	Α	2.6	2.1	Α	3.7	1.9	A
	Unique Segment Ridership 10%	12%	18%	В	12%	35%	В	32%	38%	A
Reliability	On-Time Performance 79%	73%	77%	D	73%	77%	D	82%	79%	В
	Crowding 5%	4%	1%	Α	0%	1%	A	1%	0%	A
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.47 Peak: 0.57	Off-Peak: 0.34 Peak: 0.43	Α	0.42	0.34	Α	0.39	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.56	\$ 5.78	Α	\$4.07	\$ 6.01	Α	\$3.47	\$ 6.88	Α
	Cost Recovery 20%	29%	21%	Α	25%	18%	Α	29%	16%	Α



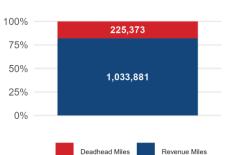
Route C4

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.5			4.5			A		
Route Design	Circuity 1.75	1.23			1.44			А		
	Weekday			Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 20	36.0	24.3	Α	30.8	23.1	Α	22.0	20.5	Α
	Passengers per Revenue Mile 2	3.0	2.4	Α	2.7	2.1	Α	2.0	1.9	В
	Unique Segment Ridership 10%	14%	18%	A	21%	35%	Α	64%	38%	Α
Reliability	On-Time Performance 79%	70%	77%	D	75%	77%	С	74%	79%	С
	Crowding 5%	7%	1%	E	2%	1%	A	1%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.67	Off-Peak: 0.34 Peak: 0.43	Α	0.49	0.34	Α	0.36	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.31	\$ 5.78	Α	\$3.87	\$ 6.01	Α	\$5.42	\$ 6.88	В
	Cost Recovery 20%	30%	21%	Α	26%	18%	Α	18%	16%	С

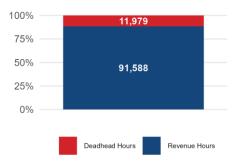


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
C2	44.20	29,875	29,524 (98.8%)
C4	32.70	44,812	44,256 (98.8%)

Service Change Summary

Route C2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

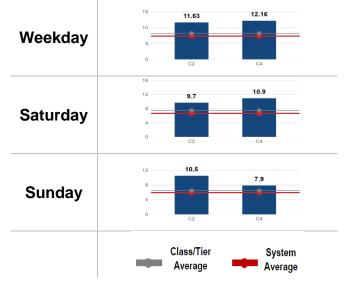
No change;

Route C4 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

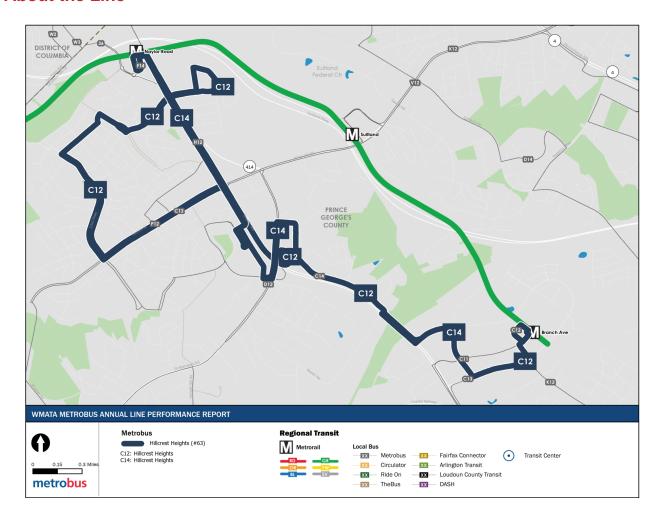


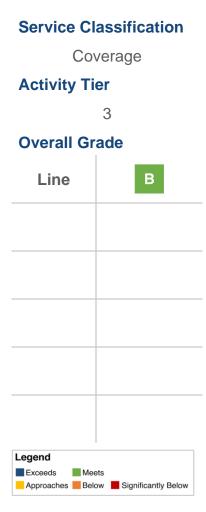


LINE: 63 - Hillcrest Heights

ROUTE(S): C12, C14

About the Line

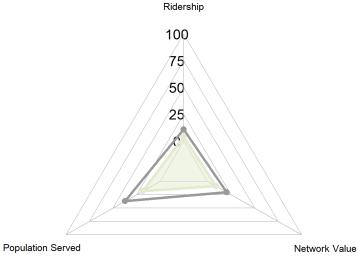






Line Benefit Score

10 Out of 100



Classification Average

Line Focus:
Line Score:

Population Served

n

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,100,883
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

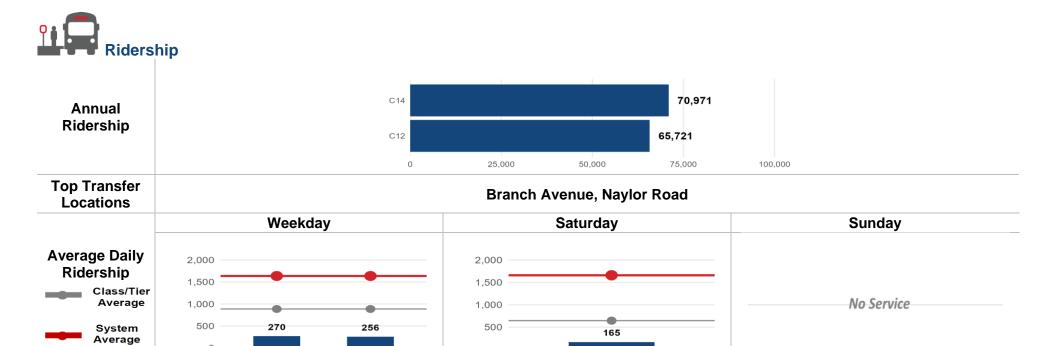
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	24,410		
•••	People of Color Population	Service Area	22,109	
TTT		% Riders Surveyed	100%	
1	Low Income	Service Area	5,995	
3 1 1	Household	% Riders Surveyed	59%	

Facilities/Amenities

Metro	Bus Stops	79
	% Stops With Shelters	23%
	% Stops With Benches	8%
9:00	% Stops With Real-Time Signs	3%

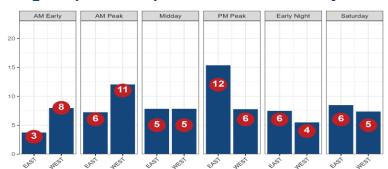




Average Trip Ridership and Maximum Load by Time Period

C12

C14



Vehicle Load Factor

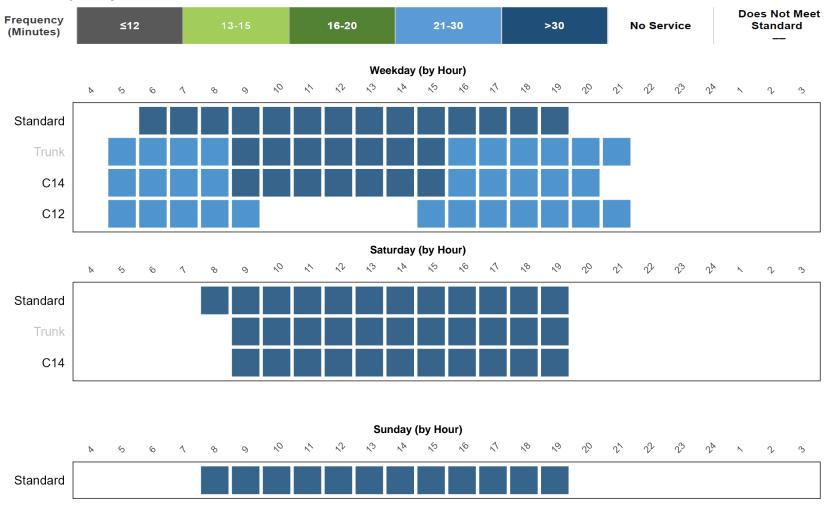
165

C14

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.23	0.2
Wee	Off-Peak Maximum Target: 1.0	0.14	0.14
	Saturday Maximum Target: 1.0	0.15	0.13
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

B Hillcrest Heights

		Weekday		Saturday			Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:04 AM - 9:14 PM	-	Α	9:15 AM - 7:42 PM	-	С	-	-	
Availability	Frequency of Service varies	Peak: 26.0 / Off-Peak: 49.0	Peak: 26 / Off-Peak: 38.9	Α	60.0	47.4	В	-	-	
Productivity	Passengers per Revenue Hour 10	15.4	20.3	Α	16.2	21.3	Α	-	-	-
Produ	Passengers per Revenue Mile 1	1.4	1.7	A	1.4	1.8	Α	-	-	-
	On-Time Performance 79%	83%	81%	В	86%	80%	Α	-	-	-
Reliability	Crowding 5%	0%	1%	A	0%	0%	A	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.14 Peak: 0.21	Off-Peak: 0.22 Peak: 0.29	A	0.14	0.25	A	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.75	\$ 6.54	С	\$7.38	\$ 6.11	В	-	-	-
Cc Effectiv	Cost Recovery 20%	6%	11%	Е	6%	8%	Е	-	-	



Route C12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.1		4.8		E				
Route Design	Circuity N/A	2.15		1.81						
		Weekday		5	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	16.9	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.5	1.7	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	9%	49%	С	-	-	-	-	-	-
	On-Time Performance 79%	80%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.15 Peak: 0.29	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.05	\$ 6.54	В	-	+	-	-	-	-
Cc Effectiv	Cost Recovery 20%	8%	10%	Е	-	-	-	-	-	



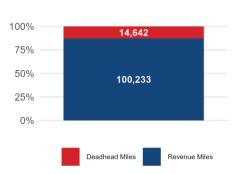
Route C14

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	4.3		4.8		А				
Route Design	Circuity N/A	1.74		1.81						
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	14.1	20.3	Α	16.2	21.3	Α	-	-	-
Productivity	Passengers per Revenue Mile 1	1.3	1.7	Α	1.4	1.8	Α	-	-	-
P	Unique Segment Ridership 10%	5%	49%	D	79%	59%	Α	-	-	-
	On-Time Performance 79%	84%	81%	Α	86%	80%	Α	-	-	-
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.13 Peak: 0.15	Off-Peak: 0.22 Peak: 0.28	Α	0.14	0.25	Α	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.49	\$ 6.54	D	\$7.38	\$ 6.11	В	-	-	-
Cc Effectiv	Cost Recovery 20%	4%	10%	E	5%	8%	E	-	-	-

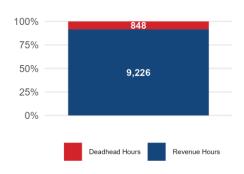


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
C12	15.60	5,727	5,633 (98.4%)
C14	12.70	9,663	9,537 (98.7%)

Service Change Summary

Route C12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

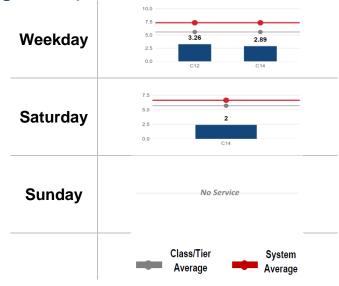
No change;

Route C14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

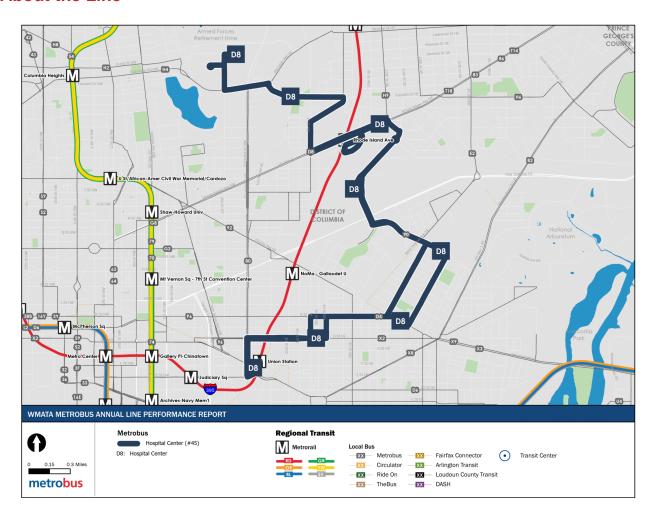


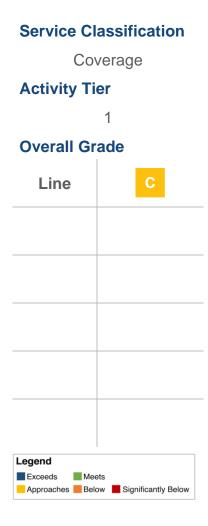


LINE: 45 - Hospital Center

ROUTE(S): D8

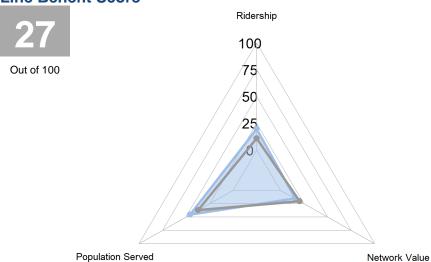
About the Line







Line Benefit Score



Classification Average

Line Focus: Popul Ser
Line Score: 4

Population Served 46

Network Value

ork Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$4,180,920
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	34,783		
•••	People of	Service Area	19,750	
TTT	Color Population	% Riders Surveyed	92%	
1	Low Income	Service Area	9,300	
311	Household	% Riders Surveyed	76%	

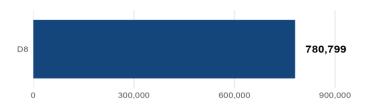
Facilities/Amenities

Metro	Bus Stops	75
<u> </u>	% Stops With Shelters	16%
	% Stops With Benches	15%
9:00	% Stops With Real-Time Signs	4%









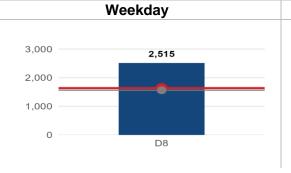
Top Transfer Locations

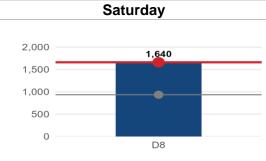
Rhode Island Avenue, Union Station, College Park-U of MD

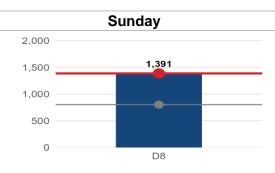




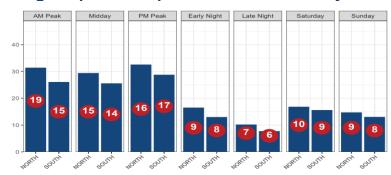








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.44	0.4
Wee	Off-Peak Maximum Target: 1.0	0.31	0.3
	Saturday Maximum Target: 1.0	0.24	0.24
	Sunday Maximum Target: 1.0	0.21	0.2



Span and Frequency





Performance Report Card

Hospital Center

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:00 AM - 12:41 AM	-	Α	6:00 AM - 12:39 AM	-	Α	6:15 AM - 12:34 AM	+	Α
Avaik	Frequency of Service varies	Peak: 20.0 / Off-Peak: 19.0	Peak: 18.3 / Off-Peak: 26.7	Α	21.0	29.5	Α	21.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	25.5	25.3	Α	19.3	21.5	С	15.8	19.2	Е
Produ	Passengers per Revenue Mile 4	3.7	3.5	C	2.4	2.7	E	2.0	2.4	E
	On-Time Performance 79%	73%	75%	D	75%	76%	С	77%	79%	С
Reliability	Crowding 5%	0%	2%	Α	0%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.42	Off-Peak: 0.26 Peak: 0.38	Α	0.24	0.26	A	0.21	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.67	\$ 4.85	Α	\$6.19	\$ 5.62	D	\$7.57	\$ 6.32	E
Cc Effectiv	Cost Recovery 25%	12%	16%	Е	9%	14%	Е	7%	13%	Е



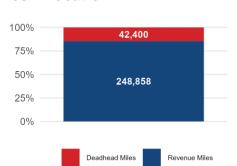
Route D8

	Measure Standard Ro		ute Average Class T		ss Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	5.8		6.4		Е				
Route Design	Circuity N/A	2.52		1.55		-				
			Weekday			Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 20	25.5	25.3	Α	19.3	21.5	С	15.8	19.2	Е
Productivity	Passengers per Revenue Mile 4	3.7	3.5	C	2.4	2.7	E	2.0	2.4	E
Pr	Unique Segment Ridership 10%	22%	47%	A	21%	46%	Α	20%	45%	Α
	On-Time Performance 79%	73%	75%	D	75%	76%	С	77%	79%	С
Reliability	Crowding 5%	0%	3%	A	0%	1%	Α	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.42	Off-Peak: 0.28 Peak: 0.4	Α	0.24	0.27	Α	0.21	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.67	\$ 4.85	Α	\$6.19	\$ 5.62	D	\$7.57	\$ 6.32	E
Cc Effectiv	Cost Recovery 25%	12%	15%	Е	9%	13%	E	7%	12%	Е

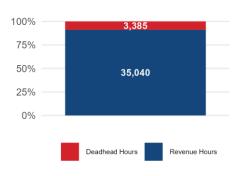


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

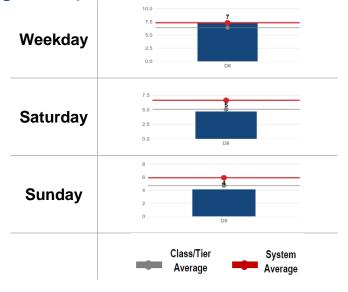
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D8	13.40	36,457	36,008 (98.8%)

Service Change Summary

Route D8 - Dec 2022:

Weekday: Return northbound routing to original route, prior to the DC Water detour that was put in place in June 2018. Northbound routing should be restored as described in the attached map and route description. Please note that when this detour was implemented in 2018, the detour routing was added to BusETA data, but not Trapeze. All systems should reflect the change back to regular routing.; Saturday: Return northbound routing to original route, prior to the DC Water detour that was put in place in June 2018. Northbound routing should be restored as described in the attached map and route description. Please note that when this detour was implemented in 2018, the detour routing was added to BusETA data, but not

Passenger Miles per Revenue Mile

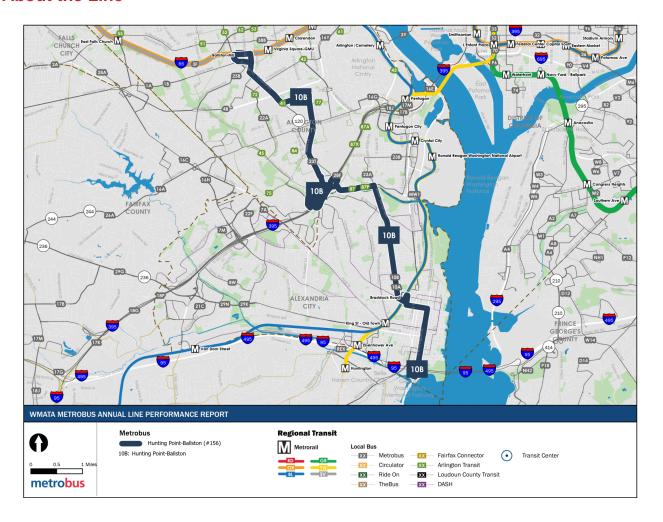


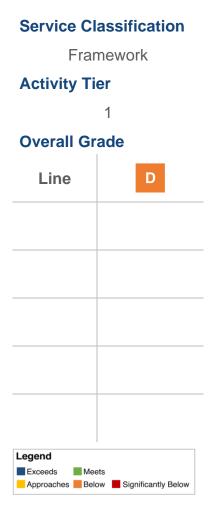


LINE: 156 - Hunting Point-Ballston

ROUTE(S): 10B

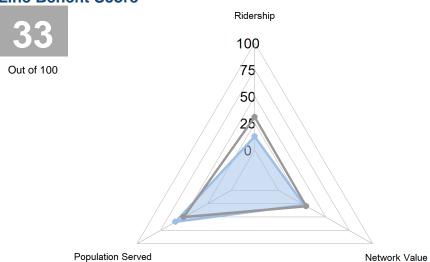
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	59	27	13	

Operating Statistics

S	Annual Operating Costs	\$3,664,242
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

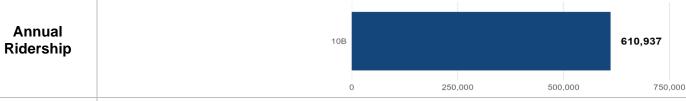
İİİ	Service Area Population	67,245				
•••	People of	Service Area	14,896			
TTT	Color Population	% Riders Surveyed	75%			
1	Low Income	Service Area	13,516			
3	Household	% Riders Surveyed	50%			

Facilities/Amenities

Metro	Bus Stops	132
<u> </u>	% Stops With Shelters	22%
	% Stops With Benches	32%
9:00	% Stops With Real-Time Signs	2%

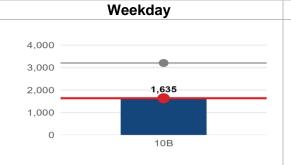




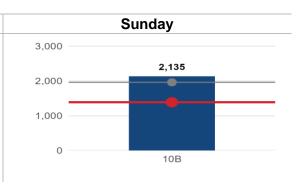


Top Transfer Locations Braddock Road, Ballston









Average Trip Ridership and Maximum Load by Time Period

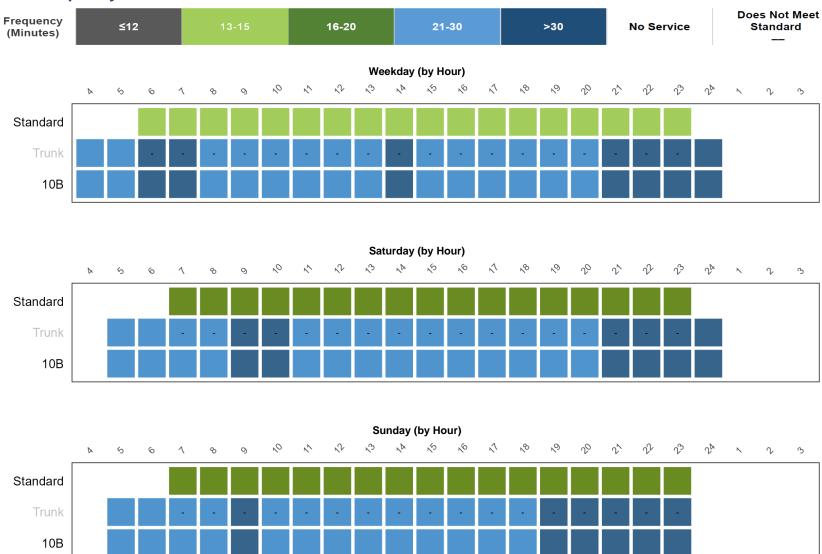


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.35	0.38
Wee	Off-Peak Maximum Target: 1.0	0.29	0.24
	Saturday Maximum Target: 1.0	0.28	0.33
	Sunday Maximum Target: 1.0	0.25	0.28



Span and Frequency





Performance Report Card

Hunting Point-Ballston

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:45 AM - 12:33 AM	-	Α	5:45 AM - 12:34 AM	-	Α	5:45 AM - 11:38 PM	-	Α
Avaik	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 14.7 / Off-Peak: 18.6	Е	32.0	20.8	Е	31.0	23.9	E
Productivity	Passengers per Revenue Hour 30	18.8	29.9	Е	16.1	25.2	E	14.2	22.9	Е
Produ	Passengers per Revenue Mile 4	1.9	3.9	E	1.4	3.1	E	1.3	2.7	E
	On-Time Performance 79%	80%	74%	В	82%	75%	В	82%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
<u>~~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.37	Off-Peak: 0.33 Peak: 0.46	Α	0.3	0.33	A	0.27	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.34	\$ 4.49	D	\$7.40	\$ 5.36	E	\$8.40	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	20%	25%	D	17%	21%	E	15%	19%	Е



Route 10B

	Measure Standard		Route Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	5.8		5.2		E				
Route Design	Circuity 1.75	1.41		1.29		Α				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	18.8	29.9	E	16.1	25.2	E	14.2	22.9	E
Productivity	Passengers per Revenue Mile 4	1.9	3.9	Е	1.4	3.1	E	1.3	2.7	E
Pr	Unique Segment Ridership 10%	27%	23%	Α	52%	34%	Α	51%	35%	Α
	On-Time Performance 79%	80%	74%	В	82%	75%	В	82%	76%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	A	0%	1%	Α
- Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.37	Off-Peak: 0.34 Peak: 0.47	Α	0.3	0.34	Α	0.27	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.34	\$ 4.49	D	\$7.40	\$ 5.36	Е	\$8.40	\$ 5.93	E
C. Effecti	Cost Recovery 25%	20%	26%	D	17%	21%	E	15%	19%	Е



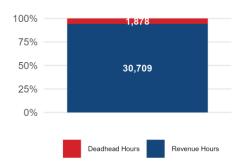
Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
10B	23.20	25,573	25,294 (98.9%)

Service Change Summary

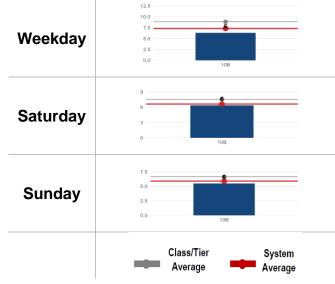
Deadhead Miles

Route 10B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile



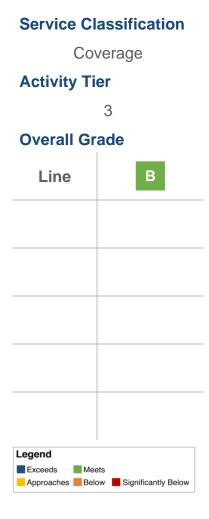


LINE: 79 - Ivy City - Fort Totten

ROUTE(S): E2

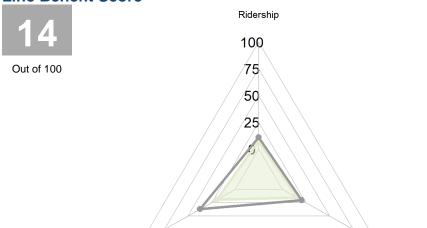
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served

Population Served

Net

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$1,618,638
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	17,815		
•••	People of Color	Service Area	13,798	
TTT	Population	% Riders Surveyed	84%	
G † †	Low Income Household	Service Area	4,416	
		% Riders Surveyed	40%	

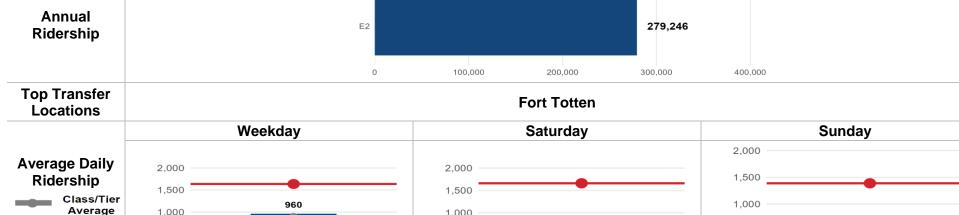
Facilities/Amenities

Metro	Bus Stops	57
	% Stops With Shelters	4%
	% Stops With Benches	2%
9:00	% Stops With Real-Time Signs	2%





System Average



1,000

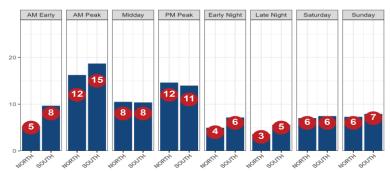
500

Average Trip Ridership and Maximum Load by Time Period

E2

1,000

500



Vehicle Load Factor

498

E2

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.31	0.31
Wee	Off-Peak Maximum Target: 1.0	0.16	0.18
	Saturday Maximum Target: 1.0	0.15	0.15
	Sunday Maximum Target: 1.0	0.15	0.16

500

E2



Span and Frequency





Performance Report Card

Ivy City - Fort Totten

		Weekday		Saturday		Sunday				
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:25 AM - 12:02 AM	-	Α	6:05 AM - 11:50 PM	-	Α	6:05 AM - 11:50 PM	-	Α
Availability	Frequency of Service varies	Peak: 21.0 / Off-Peak: 29.0	Peak: 26 / Off-Peak: 38.9	Α	29.0	47.4	Α	59.0	49.8	В
ctivity	Passengers per Revenue Hour 10	22.6	20.3	Α	14.8	21.3	Α	15.6	21.3	Α
Productivity	Passengers per Revenue Mile 1	2.8	1.7	Α	1.7	1.8	Α	1.8	1.7	Α
	On-Time Performance 79%	83%	81%	В	83%	80%	В	85%	81%	Α
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.31	Off-Peak: 0.22 Peak: 0.29	A	0.15	0.25	A	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.28	\$ 6.54	Α	\$8.04	\$ 6.11	С	\$7.65	\$ 6.02	В
Cc Effectiv	Cost Recovery 20%	16%	11%	D	11%	8%	Е	11%	8%	Е



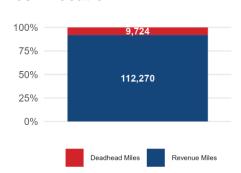
Route E2

	Measure Standard Route Average		Class Tier Average		age	Grade				
Availability	Number of Stops per Mile 4-5	7.4		4.8			E			
Route Design	Circuity N/A	1.11				1.81				
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· tv	Passengers per Revenue Hour 10	22.6	20.3	Α	14.8	21.3	Α	15.6	21.3	Α
Productivity	Passengers per Revenue Mile 1	2.8	1.7	Α	1.7	1.8	Α	1.8	1.7	Α
Pr	Unique Segment Ridership 10%	37%	49%	A	41%	59%	Α	41%	62%	Α
	On-Time Performance 79%	83%	81%	В	83%	80%	В	85%	81%	Α
Reliability	Crowding 5%	1%	1%	A	0%	0%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.31	Off-Peak: 0.22 Peak: 0.28	Α	0.15	0.25	Α	0.16	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.28	\$ 6.54	Α	\$8.04	\$ 6.11	С	\$7.65	\$ 6.02	В
C. Effecti	Cost Recovery 20%	16%	10%	D	11%	8%	E	11%	8%	Е

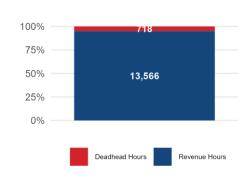


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
E2	8.00	26,994	26,759 (99.1%)

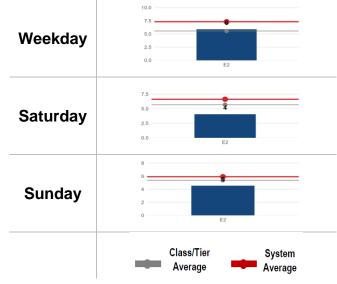
Service Change Summary

Route E2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

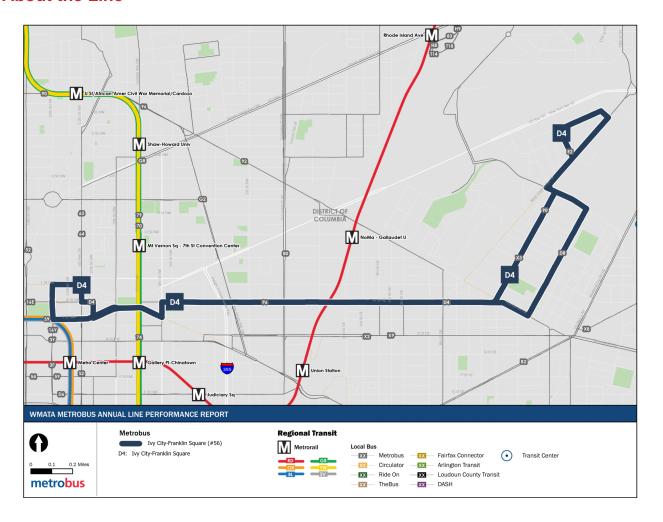


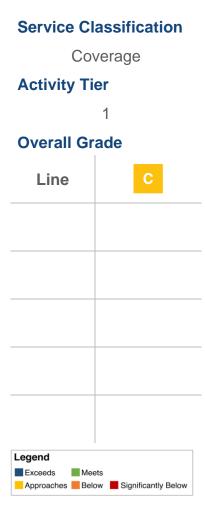


LINE: 56 - Ivy City-Franklin Square

ROUTE(S): D4

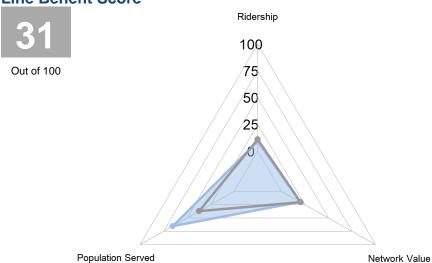
About the Line







Line Benefit Score



Classification A	lverage	_

Line Focus:
Line Score:

Population Served 65

on I

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$2,013,828
Peak Vehicles	5
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	41,648		
•••	People of	Service Area	19,538	
TTT	Color Population	% Riders Surveyed	82%	
1	Low Income	Service Area	10,962	
3 1 1	Household	% Riders Surveyed	50%	

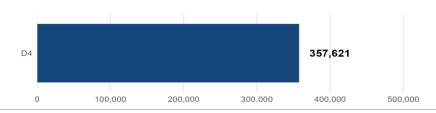
Facilities/Amenities

	Bus Stops	48
	% Stops With Shelters	19%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	0%









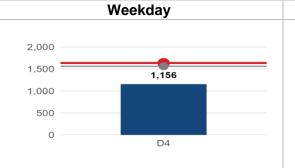
Top Transfer Locations

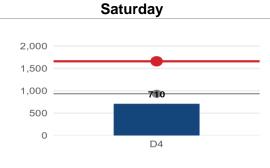
McPherson Square, Gallery Place-Chinatown, Metro Center

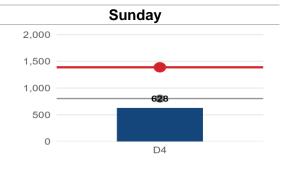
Average Daily Ridership



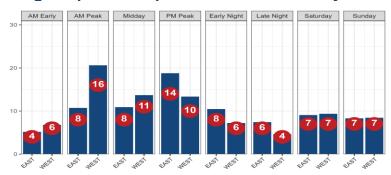








Average Trip Ridership and Maximum Load by Time Period

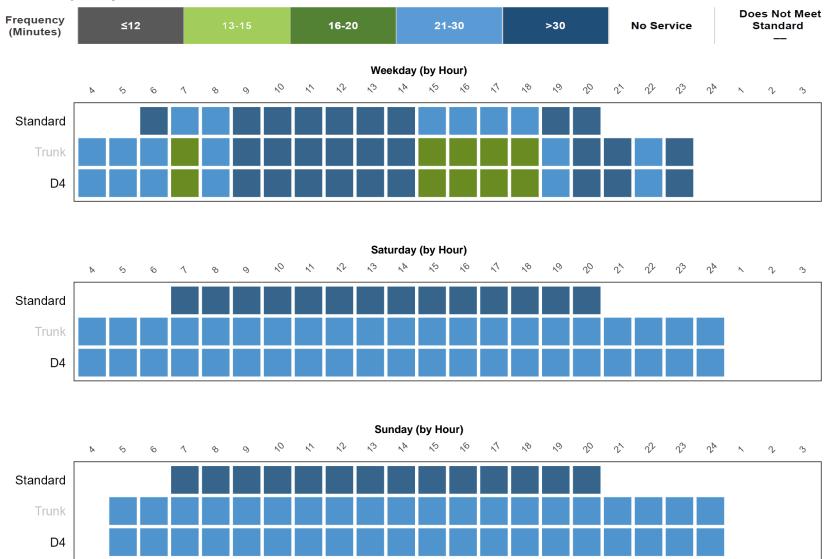


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.29	0.32
Wee	Off-Peak Maximum Target: 1.0	0.19	0.19
	Saturday Maximum Target: 1.0	0.18	0.19
	Sunday Maximum Target: 1.0	0.17	0.17



Span and Frequency





Performance Report Card

Ivy City-Franklin Square

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:10 AM - 11:56 PM	-	Α	4:44 AM - 12:08 AM	-	Α	5:18 AM - 12:08 AM	-	Α
	Frequency of Service varies	Peak: 19.0 / Off-Peak: 34.0	Peak: 18.3 / Off-Peak: 26.7	Α	30.0	29.5	Α	30.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	22.8	25.3	Α	19.0	21.5	С	17.4	19.2	D
	Passengers per Revenue Mile 4	3.4	3.5	D	2.4	2.7	E	2.2	2.4	E
Reliability	On-Time Performance 79%	77%	75%	С	83%	76%	В	81%	79%	В
	Crowding 5%	1%	2%	Α	0%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.31	Off-Peak: 0.26 Peak: 0.38	A	0.18	0.26	A	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.23	\$ 4.85	В	\$6.28	\$ 5.62	D	\$6.86	\$ 6.32	E
	Cost Recovery 25%	17%	16%	Е	14%	14%	Е	13%	13%	Е



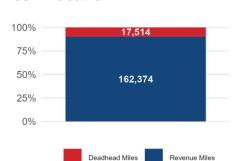
Route D4

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	6.2			6.4			E		
Route Design	Circuity N/A	1.31			1.55			-		
		Weekday			Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 20	22.8	25.3	Α	19.0	21.5	С	17.4	19.2	D
	Passengers per Revenue Mile 4	3.4	3.5	D	2.4	2.7	E	2.2	2.4	E
	Unique Segment Ridership 10%	33%	47%	Α	33%	46%	A	34%	45%	Α
	On-Time Performance 79%	77%	75%	С	83%	76%	В	81%	79%	В
Reliability	Crowding 5%	1%	3%	Α	0%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.31	Off-Peak: 0.28 Peak: 0.4	Α	0.18	0.27	Α	0.17	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.23	\$ 4.85	В	\$6.28	\$ 5.62	D	\$6.86	\$ 6.32	E
	Cost Recovery 25%	17%	15%	Е	14%	13%	Е	13%	12%	Е

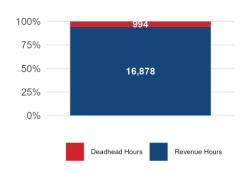


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D4	8.10	31,149	30,861 (99.1%)

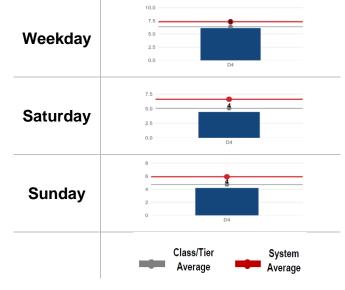
Service Change Summary

Route D4 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

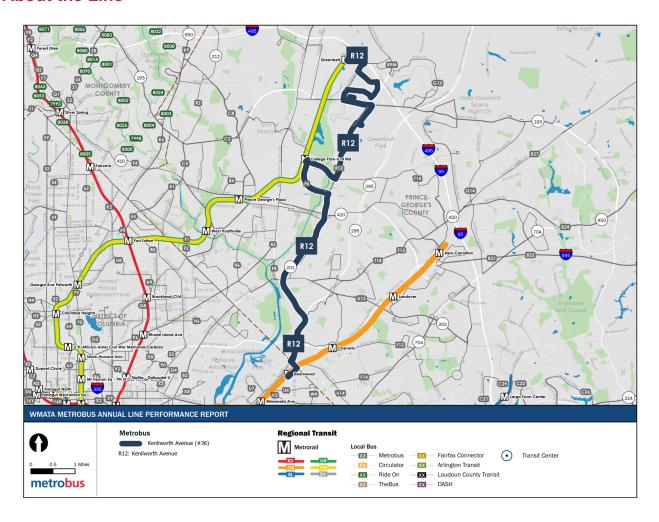


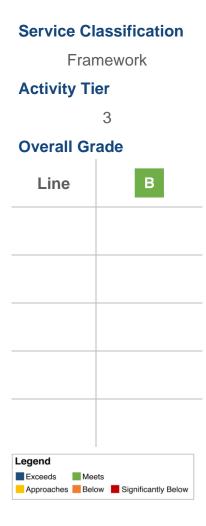


LINE: 36 - Kenilworth Avenue

ROUTE(S): R12

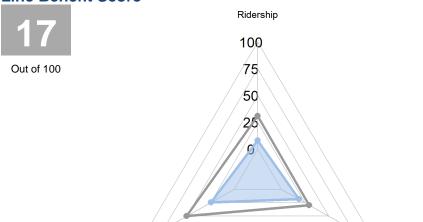
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 25

Population Served

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$1,774,157
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	26,989		
•••	People of	Service Area	12,028	
TTT	Color Population	% Riders Surveyed	89%	
5	Low Income	Service Area	9,556	
	Household	% Riders Surveyed	45%	

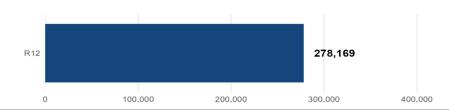
Facilities/Amenities

Metro	Bus Stops	106
<u> </u>	% Stops With Shelters	10%
	% Stops With Benches	22%
9:00	% Stops With Real-Time Signs	0%









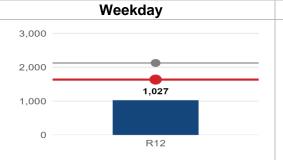
Top Transfer Locations

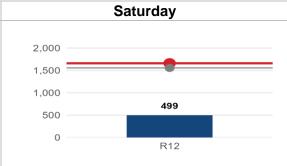
Greenbelt, College Park-U of MD, Deanwood

Average Daily Ridership







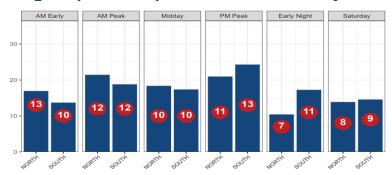




Sunday

No Service

Average Trip Ridership and Maximum Load by Time Period

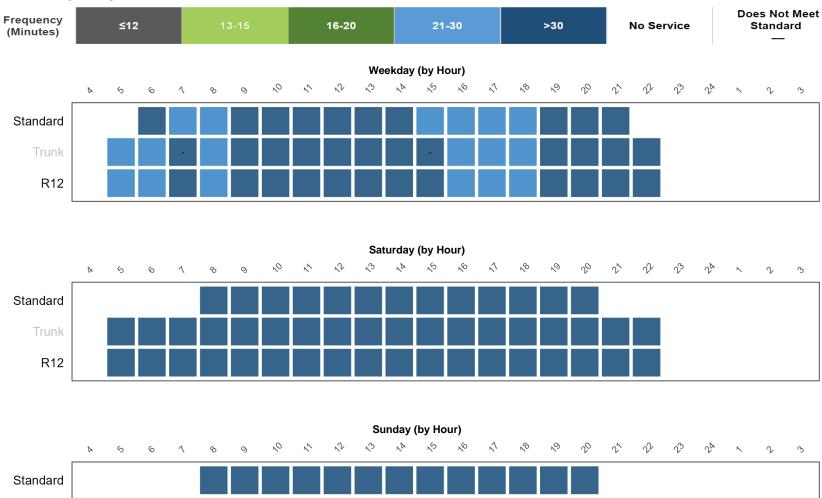


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.28	0.31
Wee	Off-Peak Maximum Target: 1.0	0.23	0.25
	Saturday Maximum Target: 1.0	0.21	0.22
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

B Kenilworth Avenue

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 10:00 PM	-	Α	5:00 AM - 10:47 PM	-	Α	-	-	-
	Frequency of Service varies	Peak: 30.0 / Off-Peak: 47.0	Peak: 21.4 / Off-Peak: 34.5	В	60.0	40.5	В	-	-	
Productivity	Passengers per Revenue Hour 15	19.3	24.8	Α	14.7	20.6	С	-	-	-
	Passengers per Revenue Mile 1	1.5	2.1	Α	1.1	1.7	В	-	-	-
	On-Time Performance 79%	80%	75%	В	84%	75%	В	-	-	-
Reliability	Crowding 5%	0%	1%	Α	4%	0%	A	-	-	-
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.29	Off-Peak: 0.31 Peak: 0.4	Α	0.22	0.29	A	-	-	-
st eness	Operating Cost per Passenger Trip \$7	\$6.17	\$ 5.34	Α	\$8.10	\$ 6.22	С	-	-	-
Cost Effectiveness	Cost Recovery 20%	11%	12%	Е	9%	10%	Е	-	-	-



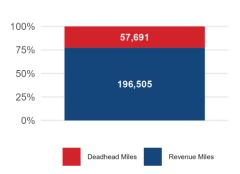
Route R12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	2.8		4.6		E				
Route Design	Circuity 1.75	1.62		2.17		В				
		,	Weekday		5	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· "	Passengers per Revenue Hour 15	19.3	24.8	Α	14.7	20.6	С	-	-	-
Productivity	Passengers per Revenue Mile 1	1.5	2.1	Α	1.1	1.7	В	-	-	-
Pr	Unique Segment Ridership 10%	45%	41%	Α	46%	58%	Α	-	-	-
	On-Time Performance 79%	80%	75%	В	84%	75%	Α	-	-	-
Reliability	Crowding 5%	0%	1%	Α	4%	1%	Α	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.29	Off-Peak: 0.31 Peak: 0.41	Α	0.22	0.29	Α	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.17	\$ 5.34	Α	\$8.10	\$ 6.22	С	-	-	-
C. Effecti	Cost Recovery 20%	11%	13%	Е	9%	10%	E	-	-	

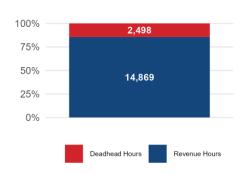


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
R12	41.00	15,441	14,954 (96.8%)

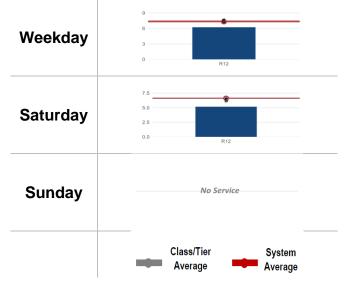
Service Change Summary

Route R12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

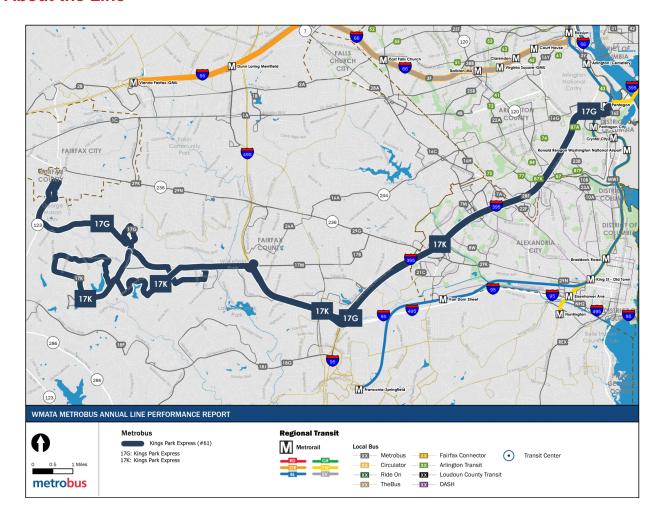




LINE: 61 - Kings Park Express

ROUTE(S): 17G, 17K

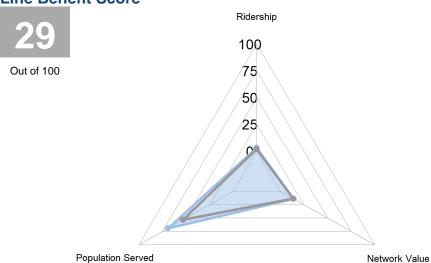
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 69

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,016,636
	Peak Vehicles	24
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

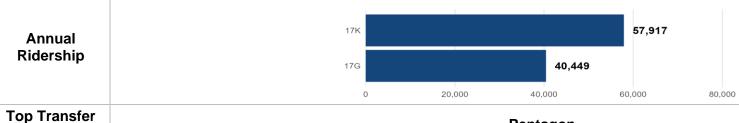
İİİ	Service Area Population	37,582			
•••	People of Color	Service Area	10,459		
TTT	Population	% Riders Surveyed	45%		
GII	Low Income Household	Service Area	3,733		
		% Riders Surveyed	9%		

Facilities/Amenities

	Bus Stops	152
<u></u>	% Stops With Shelters	7%
	% Stops With Benches	7%
9:00	% Stops With Real-Time Signs	1%

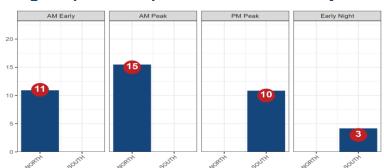








Average Trip Ridership and Maximum Load by Time Period



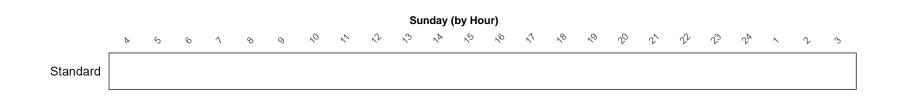
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.38	0.25
Wee	Off-Peak Maximum Target: 1.0	0.26	0.09
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Kings Park Express

			Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	
Availability	Span of Service varies	5:12 AM - 8:51 AM; 3:55 PM - 8:11 PM	-	Α	-	-	-	•	-	٠	
Avail	Frequency of Service varies	Peak: 11.0 / Off-Peak: NA	Peak: 33.5 / Off-Peak: 60.3		-	-		•	-		
Productivity	Passengers per Revenue Hour N/A	12	13.5	Α	-	-	-	-	-	-	
Produ	Passengers per Revenue Mile 1	0.5	0.7	E	-	-	-	-	-	-	
	On-Time Performance 79%	73%	78%	D	-	-	-	-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.22 Peak: 0.3	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.92	\$10.05	Е	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	37%	24%	Α	-	-		-	-	-	



Route 17G

	Measure Standard	re Standard Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile N/A	2		2.4						
Route Design	Circuity N/A	1.38		1.37						
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour N/A	10.6	13.5	В	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	0.5	0.7	E	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	18%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	72%	78%	D	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.26	Off-Peak: 0.2 Peak: 0.25	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$11.27	\$10.05	Е	-	-	-	-	-	-
Cr Effectiv	Cost Recovery 20%	31%	22%	Α	-	-		-	-	-



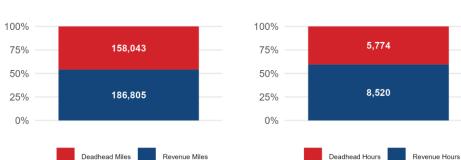
Route 17K

	Measure Standard Route Average		Class Tier Average			Grade				
Availability	Number of Stops per Mile N/A	2.4		2.4						
Route Design	Circuity N/A	1.57		1.37			-			
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour N/A	13.3	13.5	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	0.6	0.7	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	44%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	73%	78%	D	-	-	-	1	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.34	Off-Peak: 0.2 Peak: 0.25	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.97	\$10.05	D	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	42%	22%	Α	-	-		-	-	-



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

43.10	3,810	3,614 (94.9%)
43.70	4,572	4,374 (95.7%)

Service Change Summary

Route 17G - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

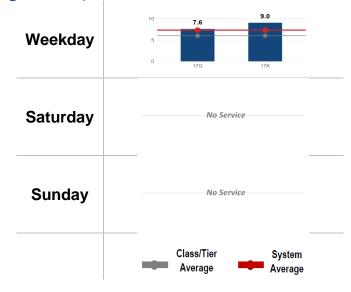
No change;

Route 17K - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

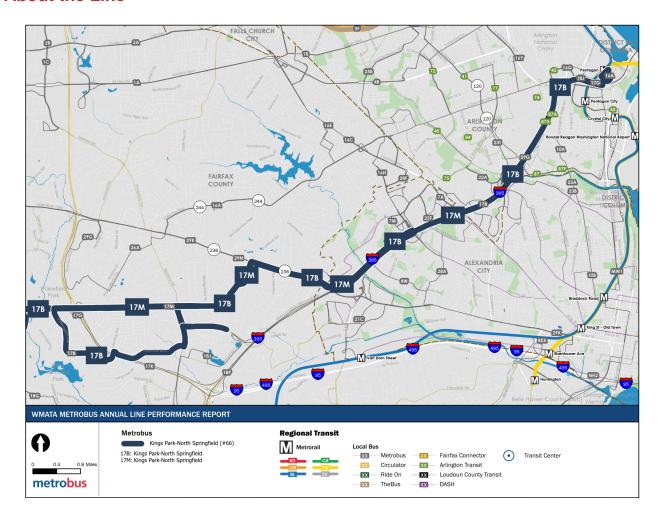


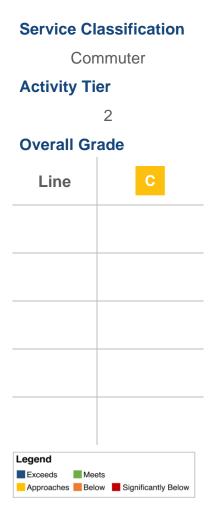


LINE: 66 - Kings Park-North Springfield

ROUTE(S): 17B, 17M

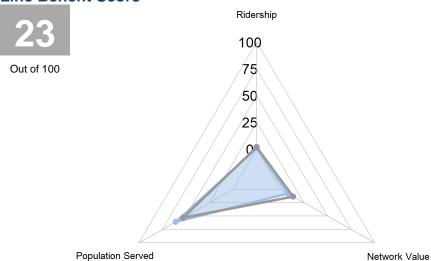
About the Line







Line Benefit Score



Classification Average Line Focus: Population Served Network Value Ridership Balanced Balanced

Operating Statistics

\$ Annual Operating Costs	\$405,372
Peak Vehicles	3
Vehicle Type(s)	40 Foot

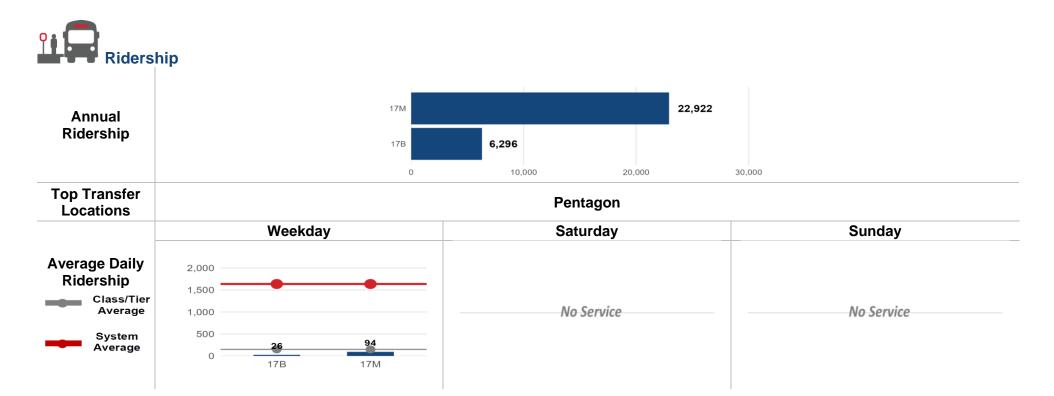
Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	35,512				
•••	People of	Service Area	12,952			
TTT	Color Population	% Riders Surveyed	69%			
1	Low Income	Service Area	5,344			
3	Household	% Riders Surveyed	13%			

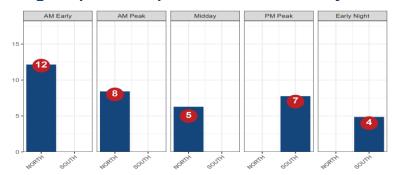
Facilities/Amenities

Metro	Bus Stops	147
<u> </u>	% Stops With Shelters	8%
	% Stops With Benches	8%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

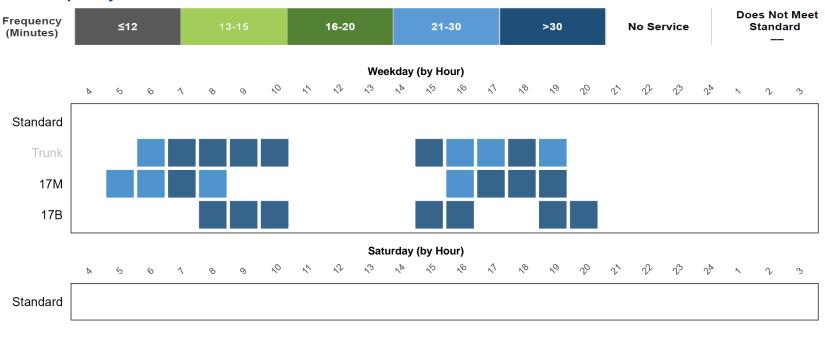


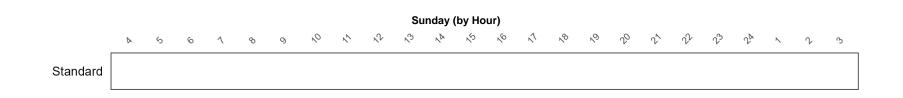
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.19	0.16
Wee	Off-Peak Maximum Target: 1.0	0.21	0.1
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Kings Park-North Springfield

	Weekday		5	Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:56 AM - 10:00 AM; 3:40 PM - 8:08 PM	-	Α	-	-		-	-	
Avai	Frequency of Service varies	Peak: 33.0 / Off-Peak: 50.0	Peak: 26 / Off-Peak: 37		-	-		-	-	-
Productivity	Passengers per Revenue Hour N/A	9.2	13.2	E	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	0.5	0.8	E	-	-	-	-	-	-
	On-Time Performance 79%	75%	79%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.17 Peak: 0.17	Off-Peak: 0.16 Peak: 0.24	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$13.01	\$11.34	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	25%	22%	Α	-	-	-	-	-	-



Route 17B

	Measure Standard Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile N/A	2.9		2.8						
Route Design	Circuity N/A	1.36		1.41			-			
		Weekday		Saturday			Sunday			
Measure Standard		Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour N/A	7.4	13.2	E	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	0.3	0.8	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	17%	31%	В	-	-	-	-	-	-
	On-Time Performance 79%	70%	79%	D	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.11 Peak: 0.16	Off-Peak: 0.17 Peak: 0.21	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$16.13	\$11.34	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	20%	20%	В	-	-		-	-	-



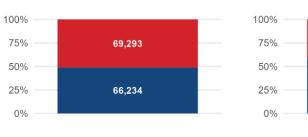
Route 17M

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile N/A	2.8		2.8						
Route Design	Circuity N/A	1.91		1.41						
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour N/A	9.8	13.2	E	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	0.5	0.8	E	-	-	-	-	-	-
Pre	Unique Segment Ridership 15%	14%	31%	С	-	+	-	-	-	-
	On-Time Performance 79%	77%	79%	С	-	-	-	-	-	
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.18	Off-Peak: 0.17 Peak: 0.21	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$12.17	\$11.34	Е	-	-	-	-	-	-
C. Effecti	Cost Recovery 20%	26%	20%	Α	-	-	-	-	-	



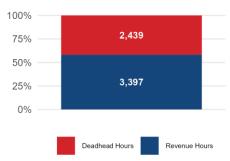
Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)				
17B	44.20	1,016	986 (97.0%)				
17M	33.00	2,794	2,685 (96.1%)				

Service Change Summary

Deadhead Miles

Route 17B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

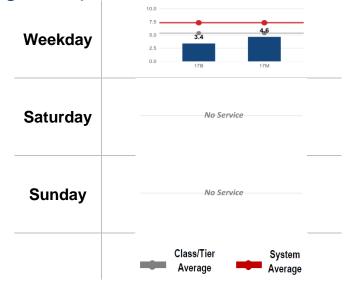
No change;

Route 17M - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

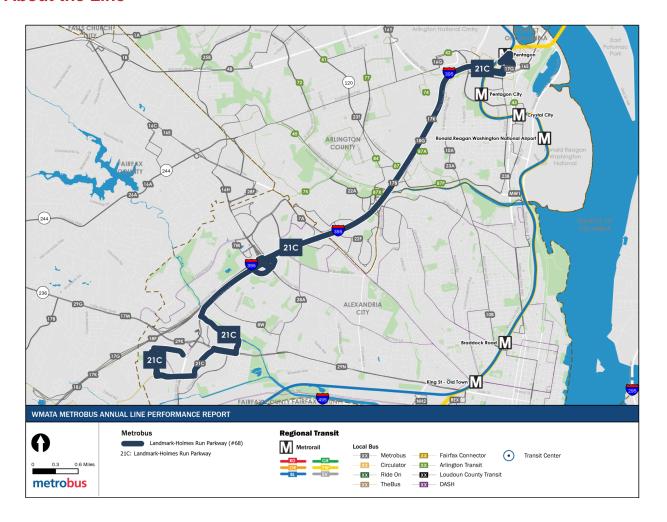




LINE: 68 - Landmark-Holmes Run Parkway

ROUTE(S): 21C

About the Line



Service Classification Commuter Activity Tier 2 Overall Grade Line A

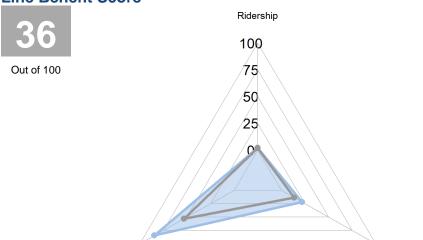
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average	
------------------------	--

Line Focus: Line Score:

Population Served 84

Population Served

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$364,821
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

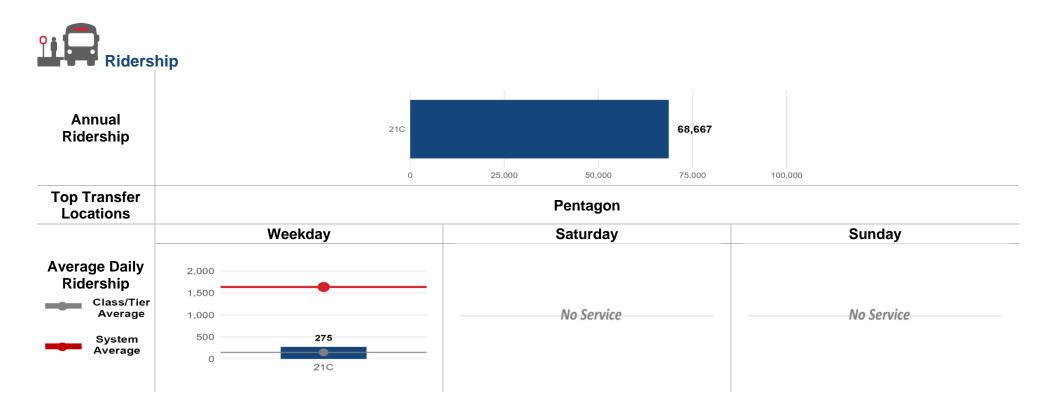
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	36,238			
•••	People of Color	Service Area	18,632		
TTT	Population	% Riders Surveyed	51%		
1	Low Income	Service Area	11,209		
T Househ	Household	% Riders Surveyed	23%		

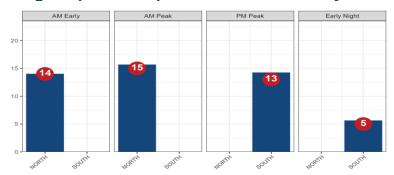
Facilities/Amenities

M	Bus Stops	50
	% Stops With Shelters	26%
	% Stops With Benches	18%
9:00	% Stops With Real-Time Signs	2%





Average Trip Ridership and Maximum Load by Time Period

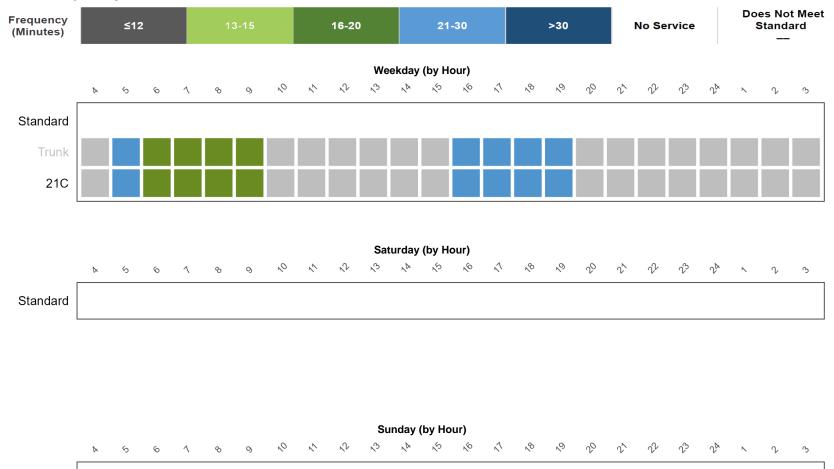


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.37	0.32
Wee	Off-Peak Maximum Target: 1.0	0.35	0.12
Saturday Maximum Target: 1.0			
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

Landmark-Holmes Run Parkway

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:30 AM - 9:10 AM; 4:00 PM - 7:29 PM	-	Α	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 21.0 / Off-Peak: NA	Peak: 26 / Off-Peak: 37		-	-		-	-	
Productivity	Passengers per Revenue Hour N/A	22.5	13.2	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.5	0.8	Α	-	-	-	-	-	-
	On-Time Performance 79%	92%	79%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
ă.	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.35	Off-Peak: 0.16 Peak: 0.24	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.30	\$11.34	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	27%	22%	Α	-	-		-	-	-



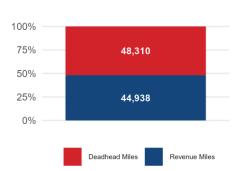
Route 21C

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile N/A		2.6		2.8					
Route Design	Circuity N/A	1.34		1.41						
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ış	Passengers per Revenue Hour N/A	22.5	13.2	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.5	0.8	Α	-	-	-	-	-	-
Pre	Unique Segment Ridership 15%	57%	31%	Α	-	-	-	-	-	-
	On-Time Performance 79%	92%	79%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.35	Off-Peak: 0.17 Peak: 0.21	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.30	\$11.34	Α	-	-	-	-	-	-
Cr Effectiv	Cost Recovery 20%	27%	20%	Α	-	-	-	-	-	

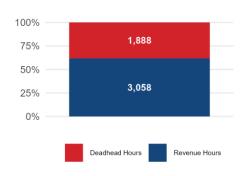


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
21C	19.30	4,731	4,621 (97.7%)

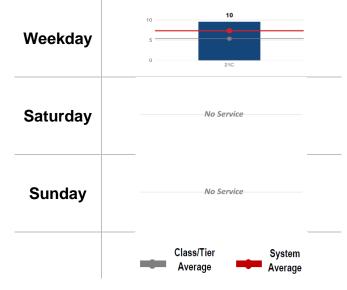
Service Change Summary

Route 21C - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

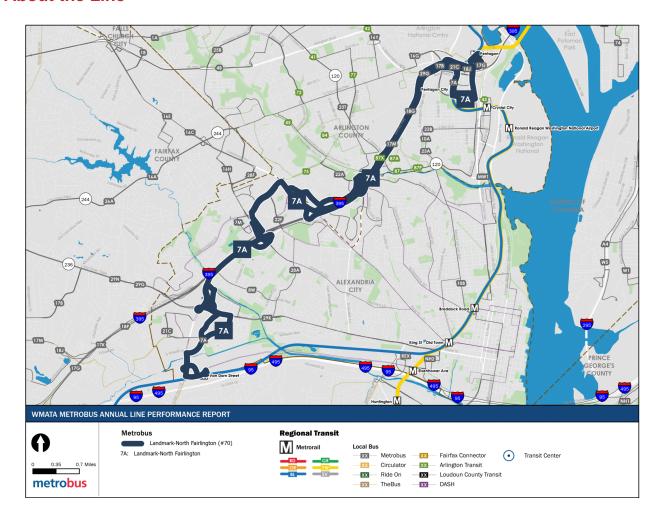


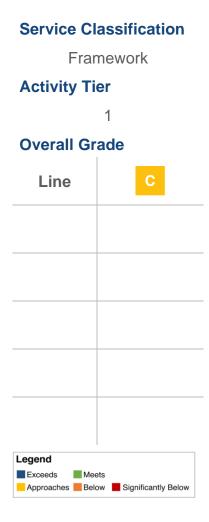


LINE: 70 - Landmark-North Fairlington

ROUTE(S): 7A

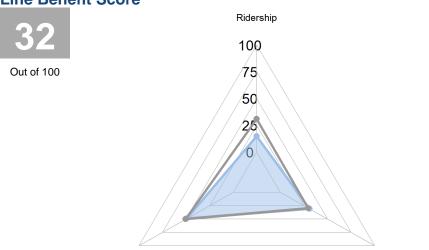
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	49	31	15	

Operating Statistics

Population Served

S	Annual Operating Costs	\$5,099,826
	Peak Vehicles	9
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	55,	014
•••	People of Color Population	Service Area	23,905
TTT		% Riders Surveyed	62%
1	Low Income	Service Area	13,419
3 Household	% Riders Surveyed	34%	

Facilities/Amenities

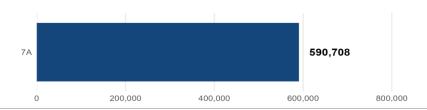
Network Value

Metro	Bus Stops	85
	% Stops With Shelters	21%
	% Stops With Benches	20%
9:00	% Stops With Real-Time Signs	5%









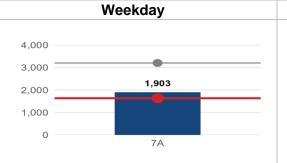
Top Transfer Locations

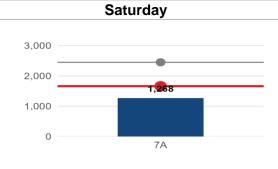
Pentagon, Pentagon City, Van Dorn Street

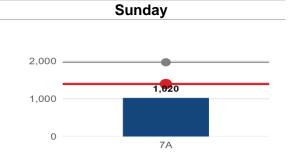
Average Daily Ridership



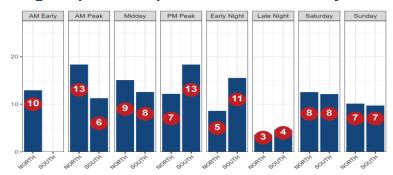








Average Trip Ridership and Maximum Load by Time Period

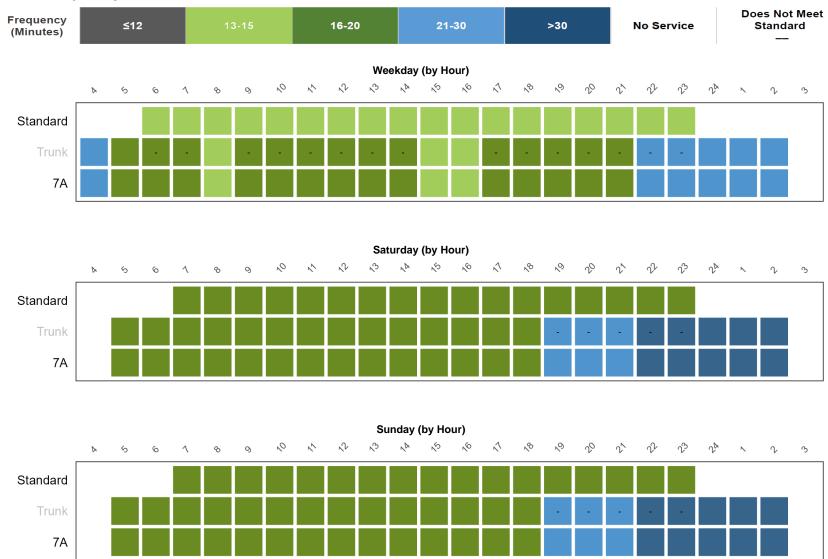


Vehicle Load Factor

	Direction:	NORTH	SOUTH	
Weekday	Peak Maximum Target: 1.2	0.25	0.26	
Wee	Off-Peak Maximum Target: 1.0	0.18	0.21	
Saturday Maximum Target: 1.0		0.2	0.2	
Sunday Maximum Target: 1.0		0.16	0.17	



Span and Frequency





Performance Report Card

Landmark-North Fairlington

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:41 AM - 2:27 AM	-	Α	5:20 AM - 2:21 AM	-	Α	5:20 AM - 2:21 AM	-	Α
	Frequency of Service varies	Peak: 15.0 / Off-Peak: 19.0	Peak: 14.7 / Off-Peak: 18.6	В	22.0	20.8	С	22.0	23.9	С
Productivity	Passengers per Revenue Hour 30	15.2	29.9	E	12.7	25.2	E	10.3	22.9	Е
	Passengers per Revenue Mile 4	1.3	3.9	E	1.1	3.1	E	0.9	2.7	Е
Reliability	On-Time Performance 79%	84%	74%	В	84%	75%	В	85%	76%	Α
	Crowding 5%	0%	3%	A	0%	1%	A	1%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.25	Off-Peak: 0.33 Peak: 0.46	A	0.2	0.33	Α	0.17	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.85	\$ 4.49	Е	\$9.38	\$ 5.36	Е	\$11.64	\$ 5.93	E
	Cost Recovery 25%	15%	25%	Е	13%	21%	Е	10%	19%	Е



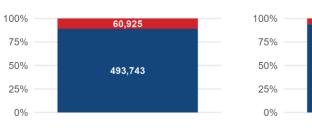
Route 7A

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.5		5.2		Е				
Route Design	Circuity 1.75	1.4			1.29		А			
		Weekday		Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 30	15.2	29.9	E	12.7	25.2	E	10.3	22.9	E
Productivity	Passengers per Revenue Mile 4	1.3	3.9	E	1.1	3.1	E	0.9	2.7	E
Pr	Unique Segment Ridership 10%	50%	23%	Α	60%	34%	A	59%	35%	Α
	On-Time Performance 79%	84%	74%	Α	84%	75%	Α	85%	76%	Α
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	1%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.25	Off-Peak: 0.34 Peak: 0.47	Α	0.2	0.34	Α	0.17	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.85	\$ 4.49	E	\$9.38	\$ 5.36	E	\$11.64	\$ 5.93	E
Cc Effecti	Cost Recovery 25%	15%	26%	Е	13%	21%	Е	10%	19%	Е



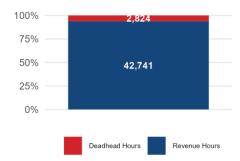
Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
7A	25.00	47,313	47,057 (99.5%)

Service Change Summary

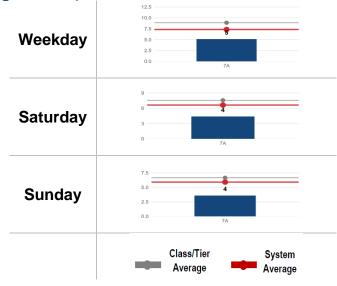
Deadhead Miles

Route 7A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

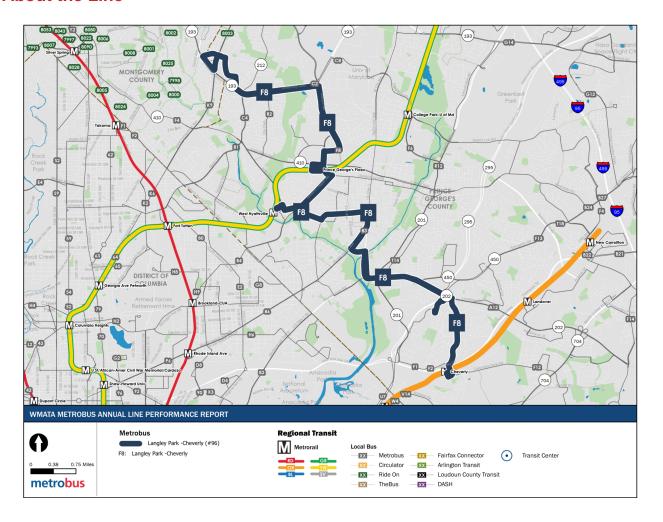


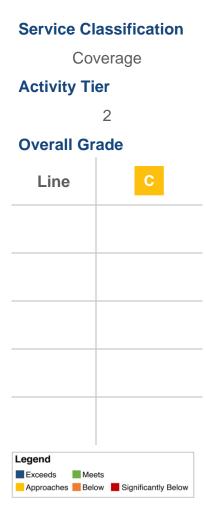


LINE: 96 - Langley Park -Cheverly

ROUTE(S): F8

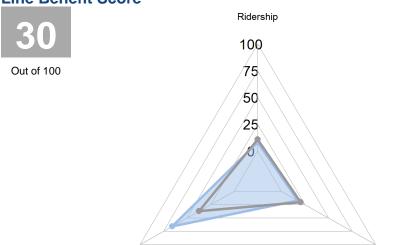
About the Line







Line Benefit Score



Classification A	verage	\triangle				
Line Focus:	Population Served	Network Value	Ridership	Balanced		
Line Score	66	17	8			

Operating Statistics

Population Served

\$ Annual Operating Costs	\$1,802,564
Peak Vehicles	6
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population		350
•••	People of Color	Service Area	15,651
TTT	Population	% Riders Surveyed	84%
1	Low Income	Service Area	18,360
3	Household	% Riders Surveyed	64%

Facilities/Amenities

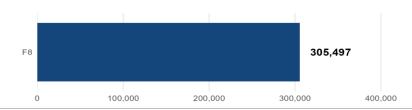
Network Value

Metro	Bus Stops	138
	% Stops With Shelters	14%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	1%









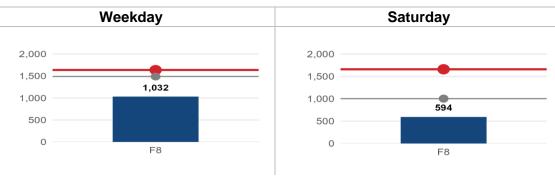
Top Transfer Locations

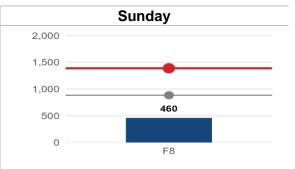
West Hyattsville, Prince George's Plaza, Cheverly



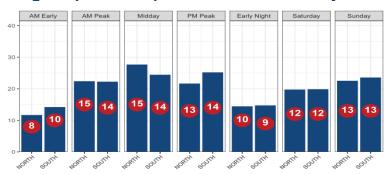








Average Trip Ridership and Maximum Load by Time Period

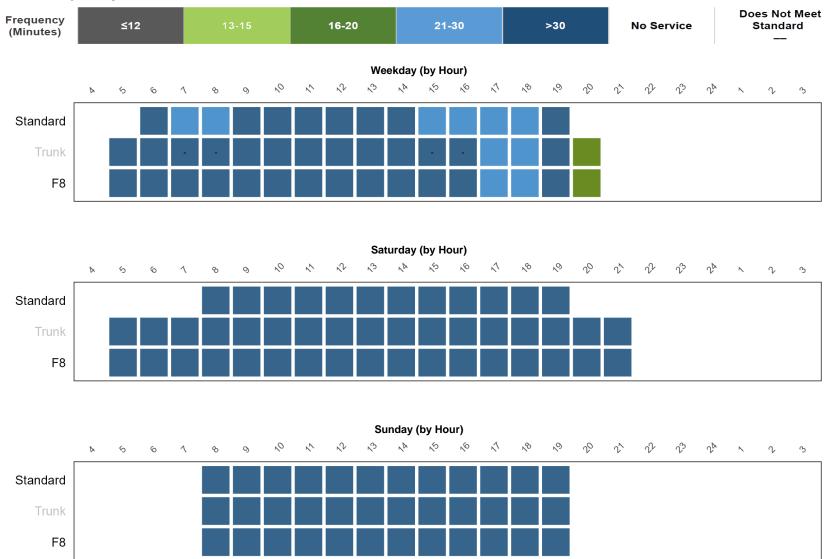


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.34	0.36
Wee	Off-Peak Maximum Target: 1.0	0.35	0.3
	Saturday Maximum Target: 1.0	0.3	0.3
	Sunday Maximum Target: 1.0	0.32	0.34



Span and Frequency





Performance Report Card

Langley Park -Cheverly

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:35 AM - 8:41 PM	-	Α	5:42 AM - 9:25 PM	-	Α	8:55 AM - 7:48 PM	-	С
	Frequency of Service varies	Peak: 35.0 / Off-Peak: 49.0	Peak: 22.5 / Off-Peak: 32.3	С	63.0	36.5	С	60.0	37.8	В
Productivity	Passengers per Revenue Hour 15	19.4	29.6	A	19.0	26.6	Α	20.5	24.6	Α
Produ	Passengers per Revenue Mile 2	1.7	3.5	D	1.5	2.9	E	1.7	2.6	D
	On-Time Performance 79%	69%	80%	E	66%	81%	E	71%	82%	D
Reliability	Crowding 5%	1%	3%	A	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.34	Off-Peak: 0.26 Peak: 0.35	A	0.3	0.25	A	0.33	0.23	Α
st	Operating Cost per Passenger Trip \$5	\$6.14	\$ 4.96	D	\$6.28	\$ 5.47	D	\$5.83	\$ 5.88	С
Cost Effectiveness	Cost Recovery 20%	13%	14%	Е	12%	12%	Е	13%	11%	Е



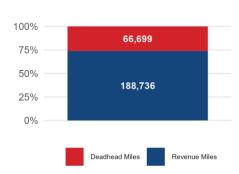
Route F8

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.2		6.2		A				
Route Design	Circuity N/A	2.16			2.38					
		Weekday		Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	19.4	29.6	Α	19.0	26.6	Α	20.5	24.6	Α
Productivity	Passengers per Revenue Mile 2	1.7	3.5	D	1.5	2.9	E	1.7	2.6	D
Pr	Unique Segment Ridership 10%	38%	29%	Α	48%	44%	Α	44%	53%	Α
_	On-Time Performance 79%	69%	80%	D	66%	81%	E	71%	82%	D
Reliability	Crowding 5%	1%	3%	Α	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.34	Off-Peak: 0.28 Peak: 0.37	Α	0.3	0.26	Α	0.33	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.14	\$ 4.96	D	\$6.28	\$ 5.47	D	\$5.83	\$ 5.88	С
C _c Effecti	Cost Recovery 20%	13%	13%	Е	12%	12%	E	13%	11%	Е

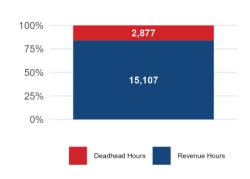


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F8	35.70	14,075	13,653 (97.0%)

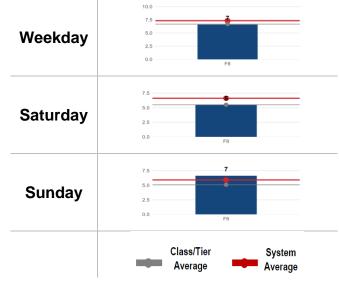
Service Change Summary

Route F8 - Dec 2022:

Weekday: run time update; Saturday: No change;

Sunday: No change;

Passenger Miles per Revenue Mile

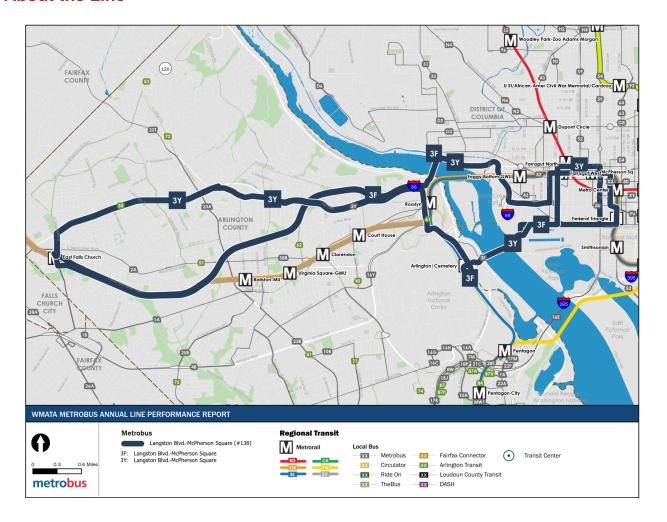


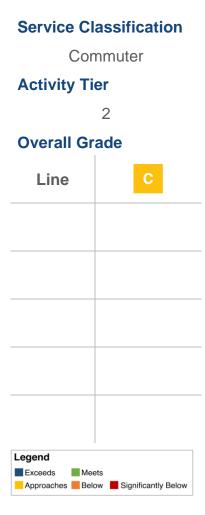


LINE: 138 - Langston Blvd.-McPherson Square

ROUTE(S): 3F, 3Y

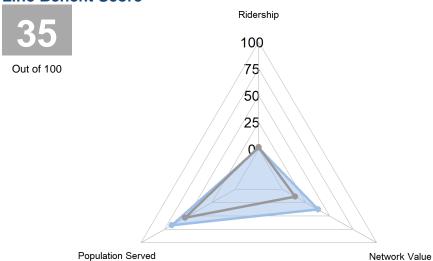
About the Line







Line Benefit Score



Line Focus: Line Score:

Population Served 67

Network Value Ridership

Balanced

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population		706
•••	People of	Service Area	8,845
TTT	Color Population	% Riders Surveyed	39%
1	Low Income Household	Service Area	4,556
G		% Riders Surveyed	7%

Facilities/Amenities

Metro	Bus Stops	102
	% Stops With Shelters	35%
	% Stops With Benches	37%
9:00	% Stops With Real-Time Signs	4%

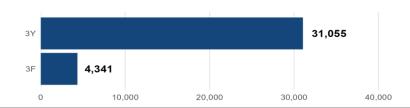
Operating Statistics

S	Annual Operating Costs	\$383,316
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot









Top Transfer Locations

Farragut North, East Falls Church, Metro Center

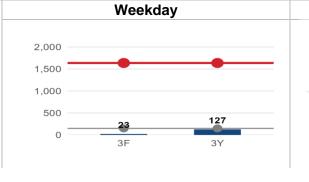
Saturday

No Service

Average Daily Ridership



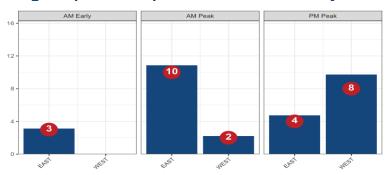




No Service

Sunday

Average Trip Ridership and Maximum Load by Time Period

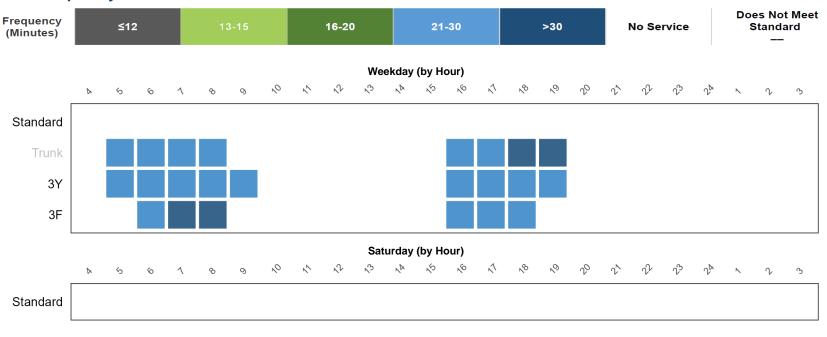


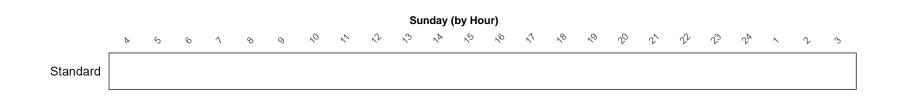
Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.2	0.15
Wee	Off-Peak Maximum Target: 1.0	0.07	
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Langston Blvd.-McPherson Square

		Weekday		Saturday			Sunday			
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:45 AM - 9:10 AM; 4:15 PM - 7:23 PM	-	Α	-	-	-	,	-	
	Frequency of Service varies	Peak: 28.0 / Off-Peak: NA	Peak: 26 / Off-Peak: 37		-	-		-	-	
Productivity	Passengers per Revenue Hour N/A	11.1	13.2	Е	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.9	0.8	D	-	-	-	-	-	-
	On-Time Performance 79%	65%	79%	E	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.07 Peak: 0.18	Off-Peak: 0.16 Peak: 0.24	Α	-	-	-	1	-	-
st	Operating Cost per Passenger Trip \$7	\$10.73	\$11.34	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	17%	22%	D	-	-		-	-	-



Route 3F

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile N/A	1.3		2.8						
Route Design	Circuity N/A	1.08			1.41					
			Weekday		5	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
······································	Passengers per Revenue Hour N/A	5.4	13.2	E	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 1	0.4	0.8	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	19%	31%	Α	-	-	-	-	-	-
	On-Time Performance 79%	-	-	-	-	-	-	-	-	-
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.07	Peak: 0.21	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$21.95	\$11.34	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	8%	20%	Е	-	-		-	-	



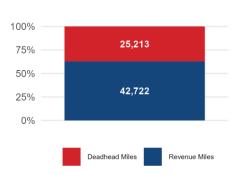
Route 3Y

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile N/A	4.5			2.8			-		
Route Design	Circuity N/A	1.17			1.41					
		,	Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,ity	Passengers per Revenue Hour N/A	12.9	13.2	D	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.1	0.8	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	55%	31%	Α	-	-	-	-	-	-
	On-Time Performance 79%	65%	79%	Е	-	-	-	-	-	
Reliability	Crowding 5%	0%	0%	Α	-	-	-	-	-	-
- R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.07 Peak: 0.22	Off-Peak: 0.17 Peak: 0.21	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.25	\$11.34	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	20%	20%	С	-	-		-	-	

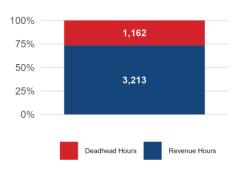


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
3 F	17.20	1,743	1,697 (97.4%)
3Y	18.80	3,237	3,136 (96.9%)

Service Change Summary

Route 3F - Dec 2022:

Weekday: Detour; Saturday: No change; Sunday: No

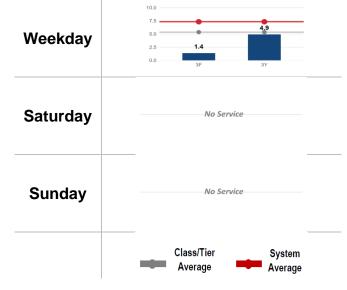
change;

Route 3Y - Dec 2022:

Weekday: Detour; Saturday: No change; Sunday: No

change;

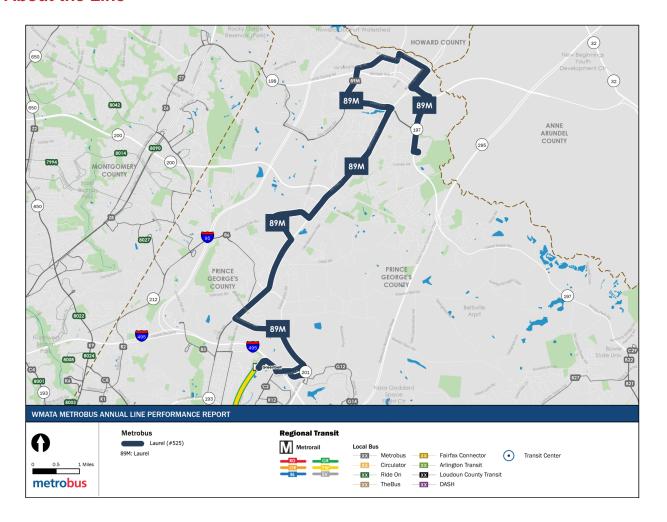
Passenger Miles per Revenue Mile

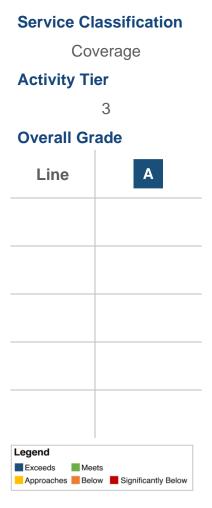




LINE: 525 - Laurel ROUTE(S): 89M

About the Line

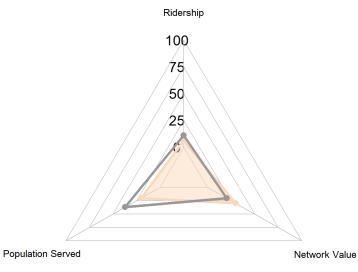






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 20

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,080,144
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

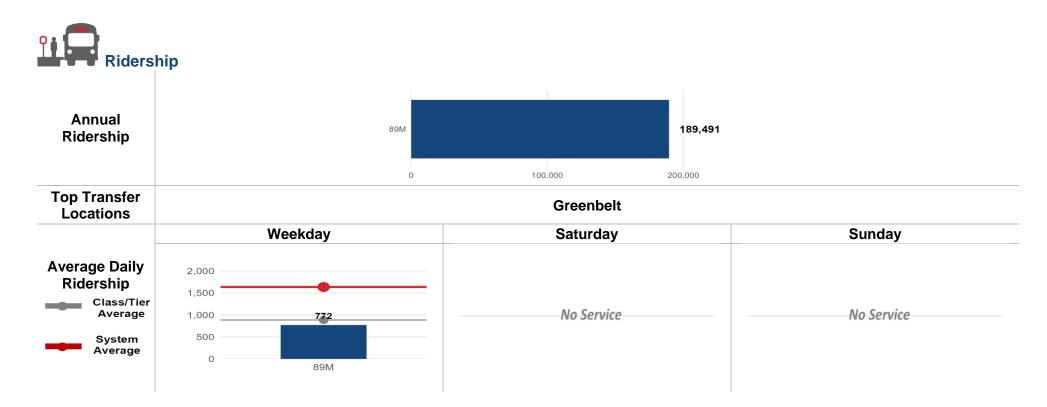
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	23,	695	
•••	People of Color	Service Area	13,567	
TTT	Population	% Riders Surveyed	91%	
1	Low Income	Service Area	5,905	
3	Household	% Riders Surveyed	53%	

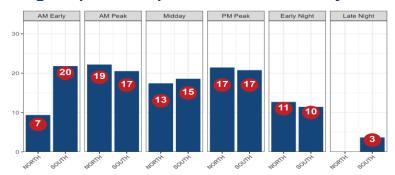
Facilities/Amenities

Metro	Bus Stops	90
	% Stops With Shelters	16%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	0%





Average Trip Ridership and Maximum Load by Time Period

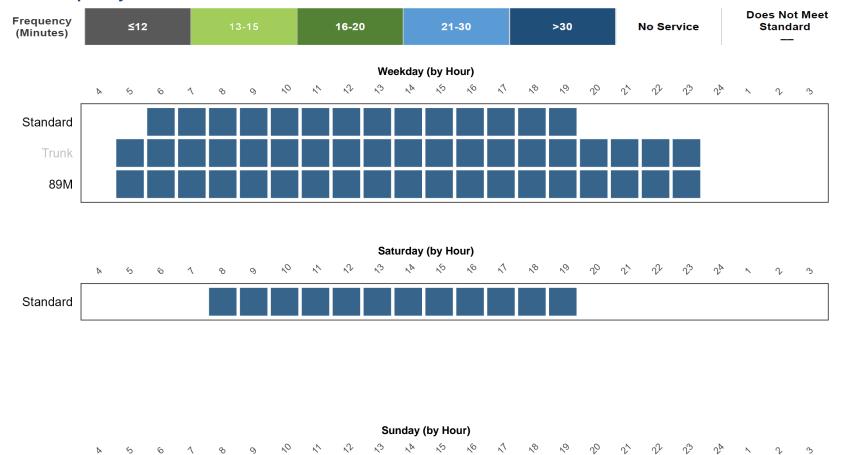


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.44	0.42
Wee	Off-Peak Maximum Target: 1.0	0.28	0.31
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card



Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:20 AM - 11:47 PM	-	Α	-	-	-	-	-	-
	Frequency of Service varies	Peak: 44.0 / Off-Peak: 54.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	18.4	20.3	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	1.1	1.7	A	-	-	-	-	-	-
	On-Time Performance 79%	77%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	1%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.43	Off-Peak: 0.22 Peak: 0.29	A	1	-	-	•	-	-
st	Operating Cost per Passenger Trip \$7	\$6.50	\$ 6.54	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	10%	11%	Е	-	-		-	-	-



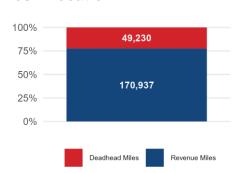
Route 89M

Measure Standard		Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	2.1		4.8		E				
Route Design	Circuity N/A	2.52			1.81					
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	18.4	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.1	1.7	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	80%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	77%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	1%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.43	Off-Peak: 0.22 Peak: 0.28	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.50	\$ 6.54	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	10%	10%	Е	-	-		-	-	-

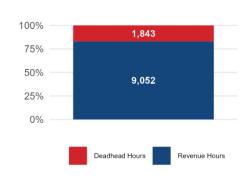


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
89M	43.40	10,922	10,799 (98.9%)

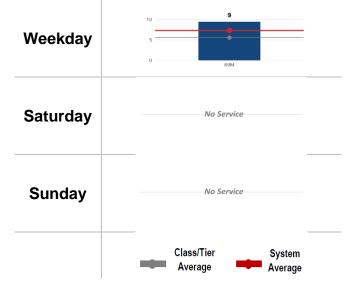
Service Change Summary

Route 89M - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

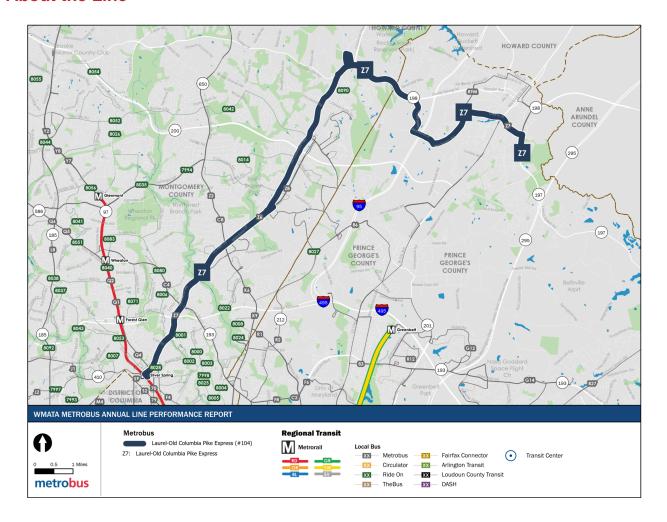


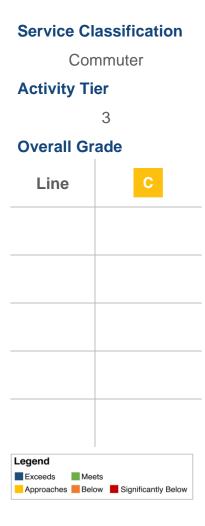


LINE: 104 - Laurel-Old Columbia Pike Express

ROUTE(S): Z7

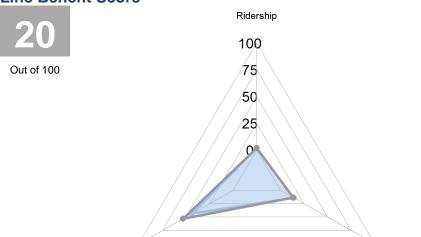
About the Line







Line Benefit Score



Classification Average

Line Focus:

Line Score:

Population Served

Population Served

Netwo

Network Value Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$607,040
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

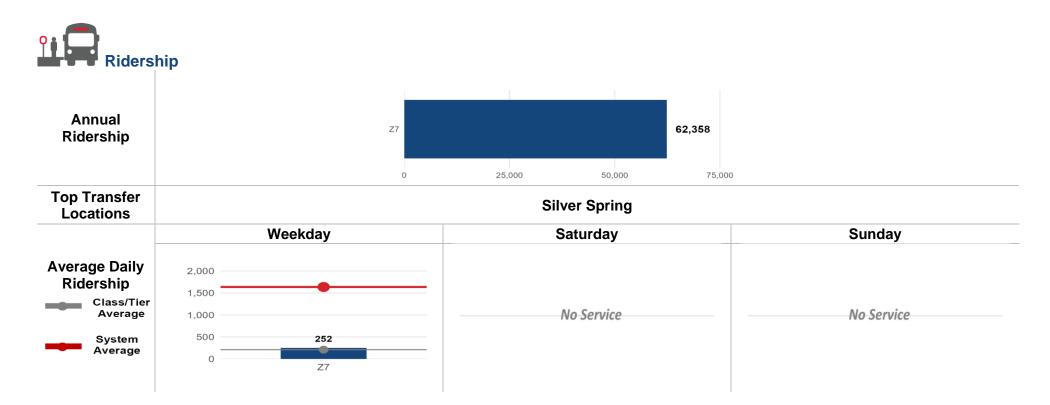
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population		138
•••	People of	Service Area	19,612
TTT	Color Population	% Riders Surveyed	86%
1	Low Income	Service Area	5,949
G	Household	% Riders Surveyed	54%

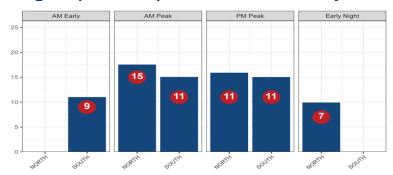
Facilities/Amenities

Metro	Bus Stops	97
	% Stops With Shelters	21%
	% Stops With Benches	24%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

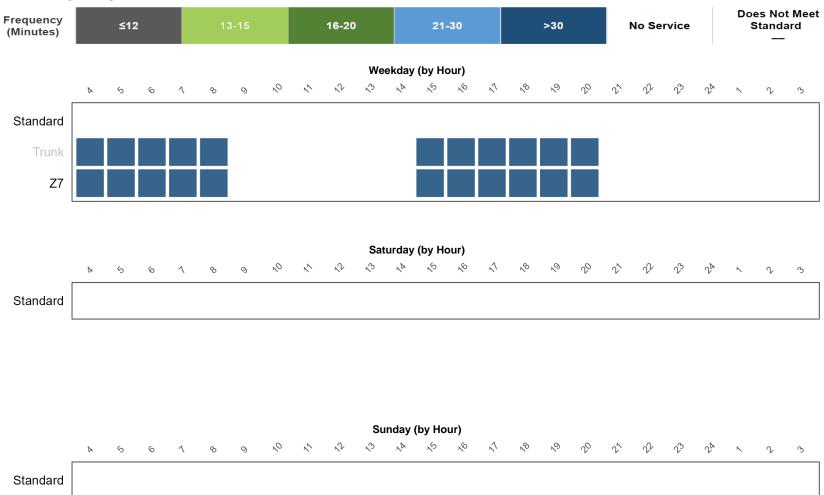


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.3	0.27
Wee	Off-Peak Maximum Target: 1.0	0.18	0.24
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Laurel-Old Columbia Pike Express

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:59 AM - 8:58 AM; 3:17 PM - 8:31 PM	-	Α	,	-	-	,	-	
	Frequency of Service varies	Peak: 37.0 / Off-Peak: NA	Peak: 33.5 / Off-Peak: 60.3		1	-		-	-	٠
ctivity	Passengers per Revenue Hour N/A	12.4	13.5	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	0.8	0.7	D	-	-	-	-	-	-
	On-Time Performance 79%	70%	78%	D	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.22 Peak: 0.29	Off-Peak: 0.21 Peak: 0.28	Α	1	-	-	1	-	-
st	Operating Cost per Passenger Trip \$7	\$9.61	\$10.05	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	12%	24%	Е	-	-		-	-	-



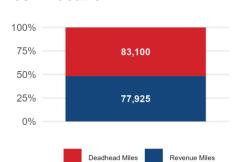
Route Z7

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile N/A	2.7		2.4						
Route Design	Circuity N/A	1.38			1.37					
		Weekday		Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour N/A	12.4	13.5	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	0.8	0.7	D	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	37%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	70%	78%	D	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	A	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.22 Peak: 0.29	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.61	\$10.05	Е	-	-	-	-	-	
C. Effecti	Cost Recovery 20%	12%	22%	Е	-	-	-	-	-	-

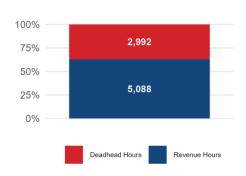


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Z 7	37.30	4,233	4,149 (98.0%)

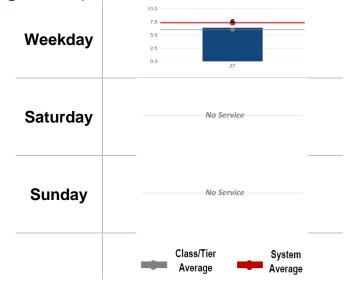
Service Change Summary

Route Z7 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

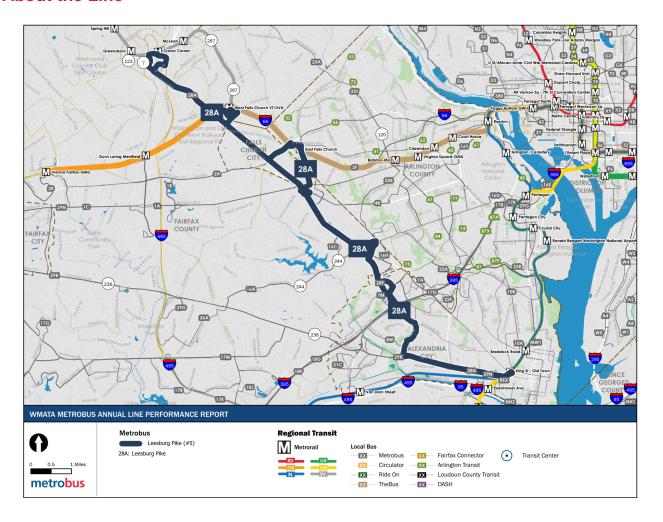


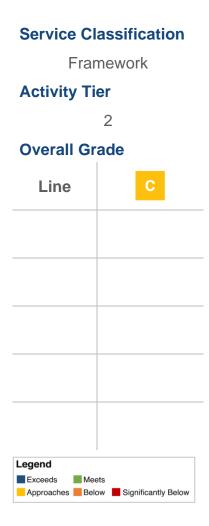


LINE: 5 - Leesburg Pike

ROUTE(S): 28A

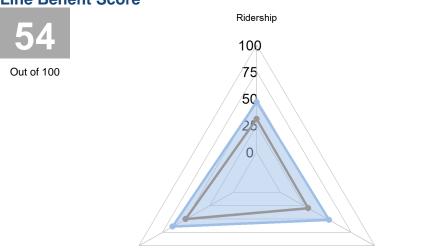
About the Line







Line Benefit Score



Classification A	verage	\triangle					
Line Focus:	Population Served	Network Value	Ridership	Balanced			
Line Score:	64	52	47				

Operating Statistics

Population Served

S	Annual Operating Costs	\$12,401,170
	Peak Vehicles	21
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population		707
•••	People of	Service Area	24,097
TTT	Color Population	% Riders Surveyed	83%
1	Low Income	Service Area	17,277
G	Household	% Riders Surveyed	62%

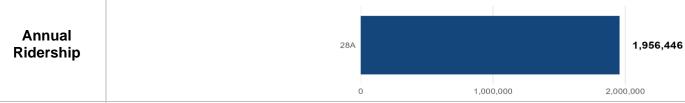
Facilities/Amenities

Network Value

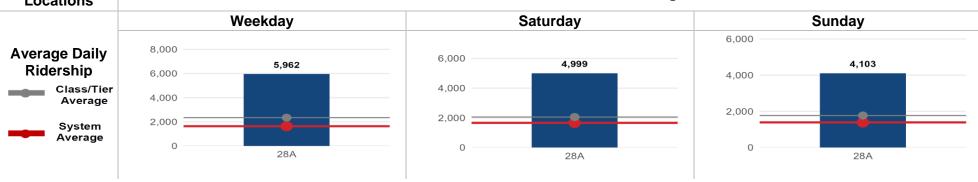
M	Bus Stops	152
	% Stops With Shelters	25%
	% Stops With Benches	31%
9:00	% Stops With Real-Time Signs	1%



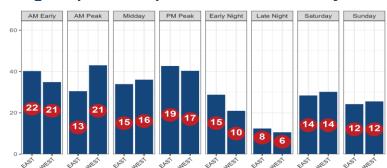




Top Transfer Locations East Falls Church, West Falls Church, King Street



Average Trip Ridership and Maximum Load by Time Period

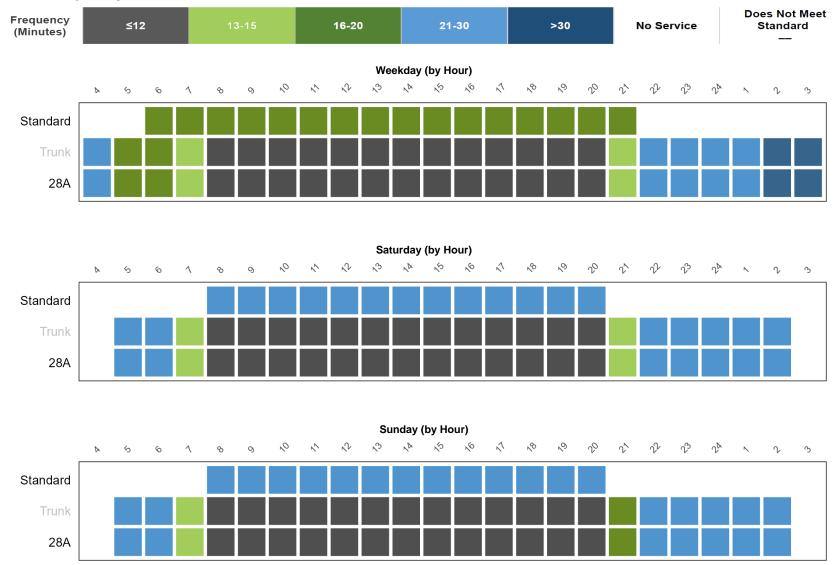


Vehicle Load Factor

	Direction:	EAST	WEST		
Weekday	Peak Maximum Target: 1	0.42	0.47		
Wee	Off-Peak Maximum Target: 1.0	0.36	0.35		
Saturday Maximum Target: 1.0		0.34	0.36		
	Sunday Maximum Target: 1.0	0.29	0.3		



Span and Frequency





Performance Report Card

Leesburg Pike

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:18 AM - 3:06 AM	-	Α	5:30 AM - 2:54 AM	-	Α	5:45 AM - 2:55 AM	-	Α
	Frequency of Service varies	Peak: 12.0 / Off-Peak: 12.0	Peak: 15.6 / Off-Peak: 20.1	Α	14.0	24.7	Α	14.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	20.5	24.3	В	16.8	23.1	D	14.8	20.5	Е
	Passengers per Revenue Mile 2	1.8	2.4	C	1.6	2.1	D	1.4	1.9	E
Reliability	On-Time Performance 79%	81%	77%	В	83%	77%	В	84%	79%	В
	Crowding 5%	1%	1%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.45	Off-Peak: 0.34 Peak: 0.42	A	0.35	0.33	A	0.3	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.83	\$ 5.78	С	\$7.10	\$ 6.01	Е	\$8.06	\$ 6.88	E
	Cost Recovery 20%	22%	20%	В	18%	18%	D	16%	16%	D



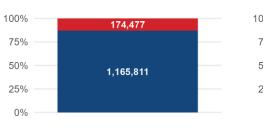
Route 28A

	Measure Standard	d Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.7			4.5		E			
Route Design	Circuity 1.75	1.63			1.44		В			
		,	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- tv	Passengers per Revenue Hour 20	20.5	24.3	В	16.8	23.1	D	14.8	20.5	E
Productivity	Passengers per Revenue Mile 2	1.8	2.4	С	1.6	2.1	D	1.4	1.9	Е
Pr	Unique Segment Ridership 10%	40%	18%	Α	63%	35%	Α	62%	38%	Α
	On-Time Performance 79%	81%	77%	В	83%	77%	В	84%	79%	Α
Reliability	Crowding 5%	1%	1%	Α	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.45	Off-Peak: 0.34 Peak: 0.43	Α	0.35	0.34	Α	0.3	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.83	\$ 5.78	С	\$7.10	\$ 6.01	Е	\$8.06	\$ 6.88	Е
C _r Effecti	Cost Recovery 20%	22%	21%	В	18%	18%	D	16%	16%	D



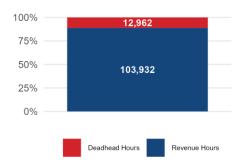
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
28A	41.70	63,969	63,321 (99.0%)

Service Change Summary

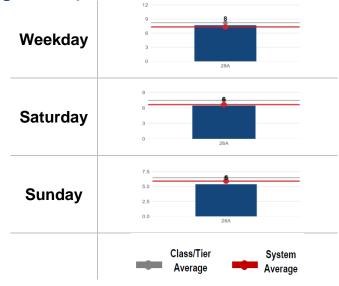
Route 28A - Dec 2022:

Weekday: Running Time; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

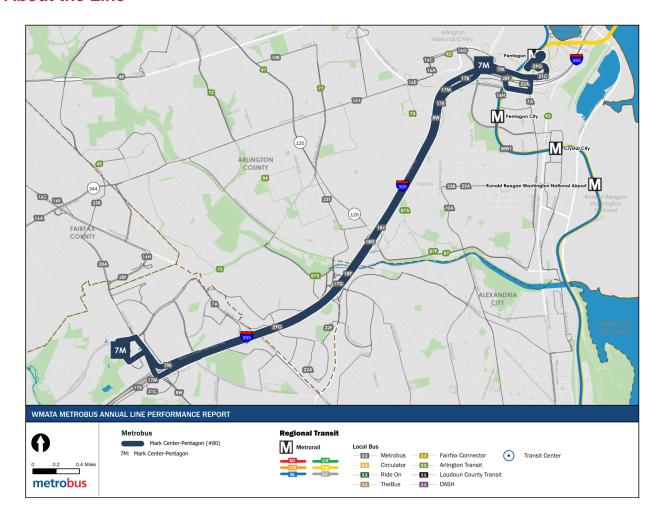


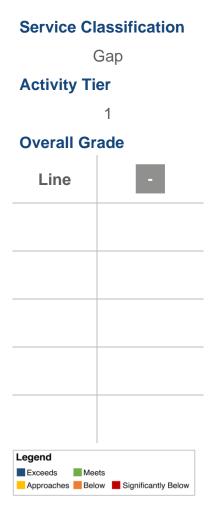


LINE: 80 - Mark Center-Pentagon

ROUTE(S): 7M

About the Line

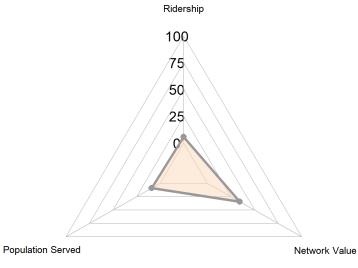






Line Benefit Score





Classification Average

Line Focus: Line Score:

Population Served

Network Value

ue Ridership

Balanced

Operating Statistics

5	Annual Operating Costs	\$1,371,583
	Peak Vehicles	7
	Vehicle Type(s)	40 Foot

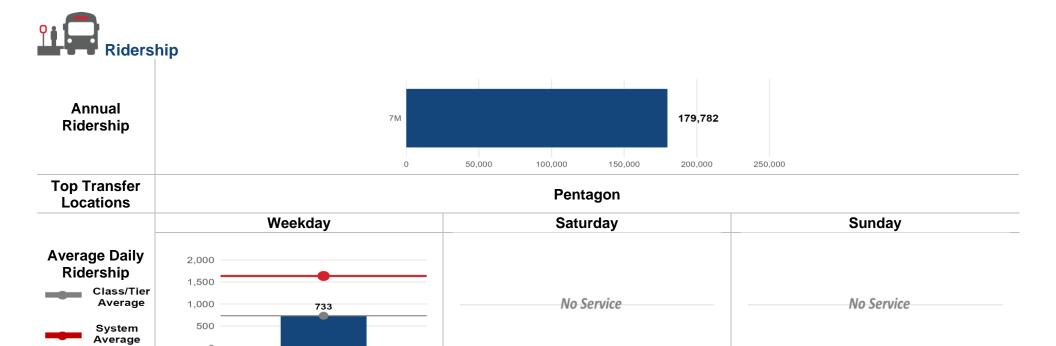
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	3,998		
•••	People of	Service Area	2,267	
TTT	Color Population	% Riders Surveyed	39%	
1	Low Income	Service Area	950	
3	Household	% Riders Surveyed	6%	

Facilities/Amenities

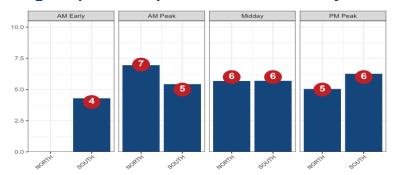
Metro	Bus Stops	4
	% Stops With Shelters	50%
	% Stops With Benches	0%
9:00	% Stops With Real-Time Signs	50%





Average Trip Ridership and Maximum Load by Time Period

7M

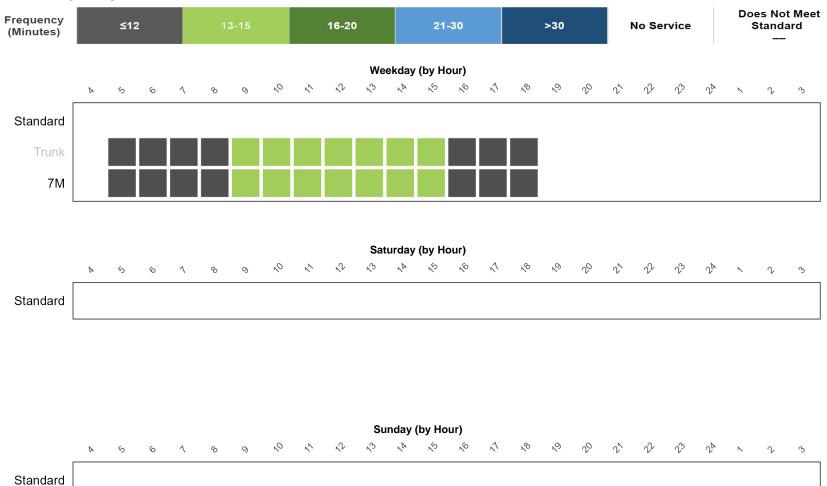


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: NA	0.15	0.14
Wee	Off-Peak Maximum Target: NA	0.14	0.13
	Saturday Maximum Target: NA		
	Sunday Maximum Target: NA		



Span and Frequency





Performance Report Card

Mark Center-Pentagon

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:40 AM - 6:55 PM	-	-	-	-	-	-	-	-
	Frequency of Service varies	Peak: 10.0 / Off-Peak: 14.0	Peak: 10 / Off-Peak: 14	-	-	-	-	-	-	
Productivity	Passengers per Revenue Hour	16.2	16.2	-	-	-		-	-	-
Produ	Passengers per Revenue Mile	1	1	-	-	-	-	-	-	-
	On-Time Performance	96%	96%	-	-	-	-	-	-	-
Reliability	Crowding	0%	0%	-	-	-	-	-	-	-
	Load Factor Peak: NA / Off-Peak: NA	-	-	-	-	-	-	-	-	-
st eness	Operating Cost per Passenger Trip	\$7.37	\$ 7.37	-	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery	5%	5%	-	-	-	-	-	-	-



Route 7M

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile	0.4			0.4					
Route Design	Circuity	1			1					
			Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ıt,	Passengers per Revenue Hour	16.2	16.2	-	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1	1	-	-	-	-	-	-	-
	Unique Segment Ridership	98%	98%	-	-	-	-	-	-	-
	On-Time Performance	96%	96%	-	-	-	-	-	-	-
Reliability	Crowding	0%	0%	-	-	-	-	-	-	-
	Load Factor Peak: NA / Off-Peak: NA	-	-	-	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip	\$7.37	\$ 7.37	-	-	-	-	-	-	-
Cc Effectiv	Cost Recovery	5%	5%	-	-	-	-	-	-	



Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
7M	11.60	31,623	31,433 (99.4%)

Service Change Summary

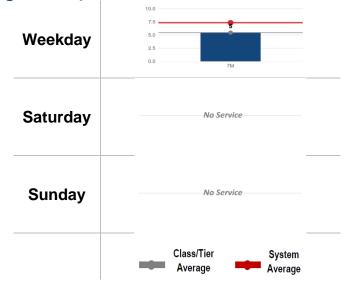
Deadhead Miles

Route 7M - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile





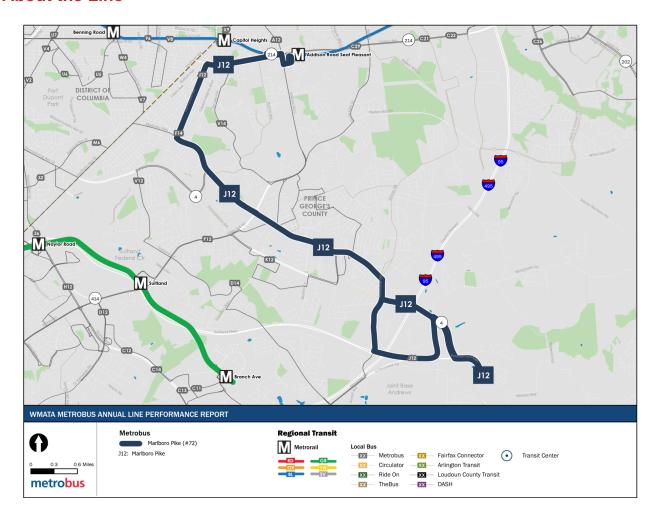
Revenue Hours

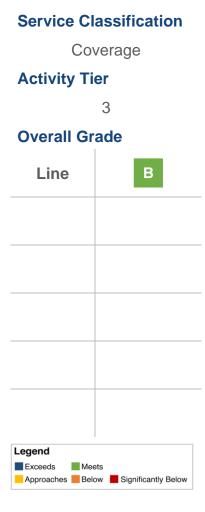
Deadhead Hours

LINE: 72 - Marlboro Pike

ROUTE(S): J12

About the Line

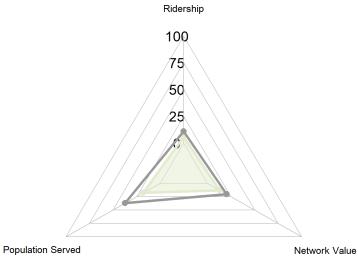






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 18

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,212,640
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	18,171		
•••	People of	Service Area	15,598	
TTT	Color Population	% Riders Surveyed	98%	
1	Low Income	Service Area	4,679	
3	Household	% Riders Surveyed	78%	

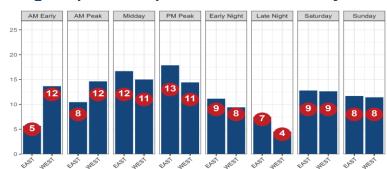
Facilities/Amenities

M	Bus Stops	79
0_	% Stops With Shelters	9%
	% Stops With Benches	9%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

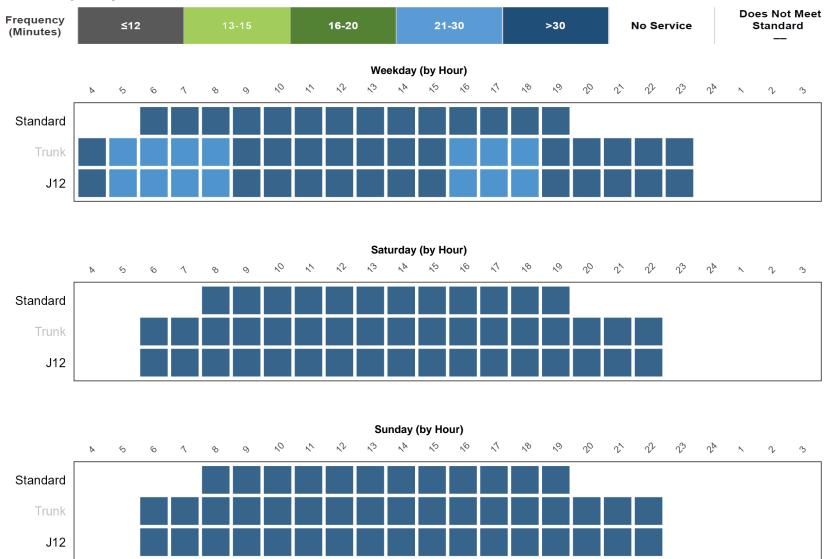


Vehicle Load Factor

	Direction:	EAST	WEST	
Weekday	Peak Maximum Target: 1	0.26	0.29	
Wee	Off-Peak Maximum Target: 1.0	0.24	0.24	
	Saturday Maximum Target: 1.0	0.23	0.23	
	Sunday Maximum Target: 1.0	0.21	0.21	



Span and Frequency





Performance Report Card

Marlboro Pike

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	4:25 AM - 11:56 PM	-	Α	6:15 AM - 10:26 PM	-	Α	6:15 AM - 10:26 PM	-	Α
Availability	Frequency of Service varies	Peak: 29.0 / Off-Peak: 63.0	Peak: 26 / Off-Peak: 38.9	Α	69.0	47.4	D	70.0	49.8	D
Productivity	Passengers per Revenue Hour 10	22.3	20.3	Α	22.7	21.3	Α	20.8	21.3	Α
Produ	Passengers per Revenue Mile 1	1.7	1.7	A	1.7	1.8	Α	1.5	1.7	Α
	On-Time Performance 79%	87%	81%	Α	79%	80%	В	83%	81%	В
Reliability	Crowding 5%	0%	1%	A	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.27	Off-Peak: 0.22 Peak: 0.29	A	0.23	0.25	A	0.21	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.36	\$ 6.54	Α	\$5.26	\$ 6.11	Α	\$5.73	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	7%	8%	Е	6%	8%	E



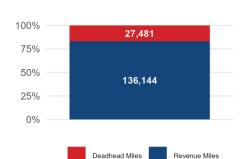
Route J12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.5		4.8		Α				
Route Design	Circuity N/A	1.64			1.81		-			
		1	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	22.3	20.3	Α	22.7	21.3	Α	20.8	21.3	Α
Productivity	Passengers per Revenue Mile 1	1.7	1.7	Α	1.7	1.8	Α	1.5	1.7	Α
Pr	Unique Segment Ridership 10%	30%	49%	Α	31%	59%	Α	49%	62%	А
	On-Time Performance 79%	87%	81%	Α	79%	80%	В	83%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.27	Off-Peak: 0.22 Peak: 0.28	Α	0.23	0.25	Α	0.21	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.36	\$ 6.54	Α	\$5.26	\$ 6.11	Α	\$5.73	\$ 6.02	Α
C. Effecti	Cost Recovery 20%	7%	10%	Е	7%	8%	E	6%	8%	E

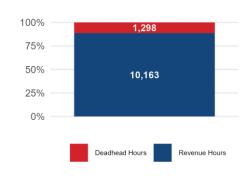


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
J12	18.20	16,915	16,650 (98.4%)

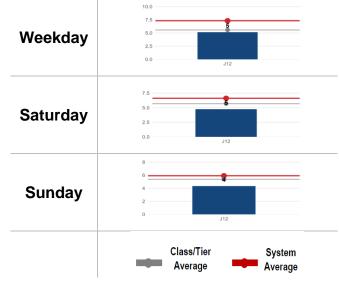
Service Change Summary

Route J12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

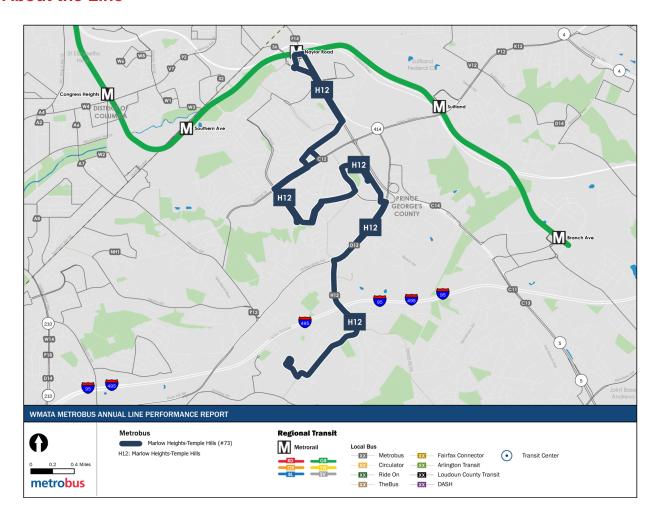


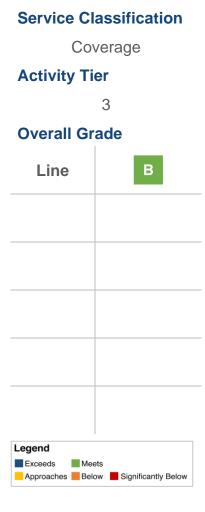


LINE: 73 - Marlow Heights-Temple Hills

ROUTE(S): H12

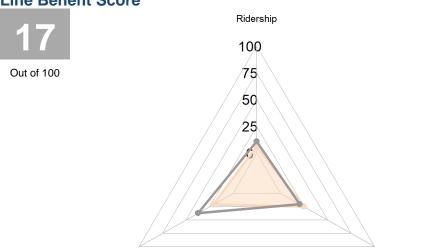
About the Line







Line Benefit Score



Classification Average Line Focus: Population Served Line Score: 21 Network Value Ridership Balanced

Operating Statistics

Population Served

S	Annual Operating Costs	\$1,370,045
	Peak Vehicles	2
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	17,811			
People of Color		Service Area	15,742		
TTT	Color Population	% Riders Surveyed	99%		
1	Low Income	Service Area	5,300		
3	Household	% Riders Surveyed	56%		

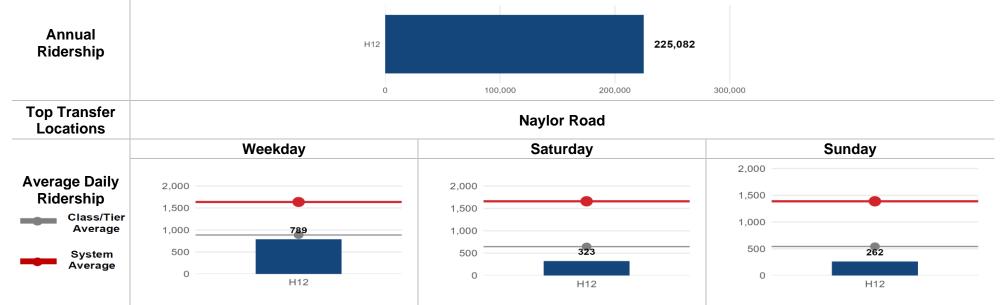
Facilities/Amenities

Network Value

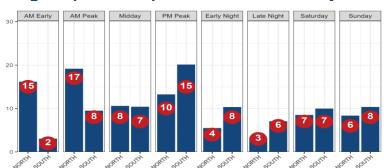
	Bus Stops	79
<u> </u>	% Stops With Shelters	10%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	0%







Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH	
Weekday	Peak Maximum Target: 1	0.33	0.29	
Wee	Off-Peak Maximum Target: 1.0	0.18	0.18	
	Saturday Maximum Target: 1.0	0.16	0.18	
	Sunday Maximum Target: 1.0	0.16	0.19	



Span and Frequency





Performance Report Card

Marlow Heights-Temple Hills

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	4:50 AM - 1:07 AM	-	Α	6:19 AM - 11:47 PM	-	Α	7:50 AM - 9:48 PM	-	Α
Availability	Frequency of Service varies	Peak: 34.0 / Off-Peak: 34.0	Peak: 26 / Off-Peak: 38.9	Α	59.0	47.4	В	60.0	49.8	В
Productivity	Passengers per Revenue Hour 10	20.6	20.3	Α	18.3	21.3	Α	19.1	21.3	Α
Produ	Passengers per Revenue Mile 1	1.8	1.7	A	1.4	1.8	Α	1.4	1.7	Α
	On-Time Performance 79%	82%	81%	В	83%	80%	В	83%	81%	В
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.31	Off-Peak: 0.22 Peak: 0.29	A	0.17	0.25	A	0.18	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.80	\$ 6.54	Α	\$6.51	\$ 6.11	Α	\$6.24	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	6%	8%	Е	6%	8%	E



Route H12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.5		4.8		Е				
Route Design	Circuity N/A	1.48			1.81		-			
		,	Weekday		5	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	20.6	20.3	Α	18.3	21.3	Α	19.1	21.3	Α
Productivity	Passengers per Revenue Mile 1	1.8	1.7	Α	1.4	1.8	Α	1.4	1.7	Α
Pre	Unique Segment Ridership 10%	71%	49%	Α	65%	59%	Α	81%	62%	Α
	On-Time Performance 79%	82%	81%	В	83%	80%	В	83%	81%	В
Reliability	Crowding 5%	1%	1%	Α	0%	0%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.31	Off-Peak: 0.22 Peak: 0.28	Α	0.17	0.25	Α	0.18	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.80	\$ 6.54	Α	\$6.51	\$ 6.11	Α	\$6.24	\$ 6.02	Α
C _r Effecti	Cost Recovery 20%	7%	10%	E	6%	8%	E	6%	8%	E

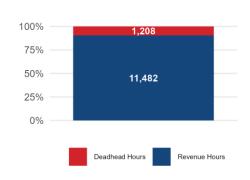


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
H12	12.50	20,551	20,328 (98.9%)

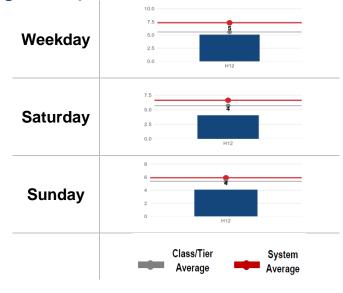
Service Change Summary

Route H12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

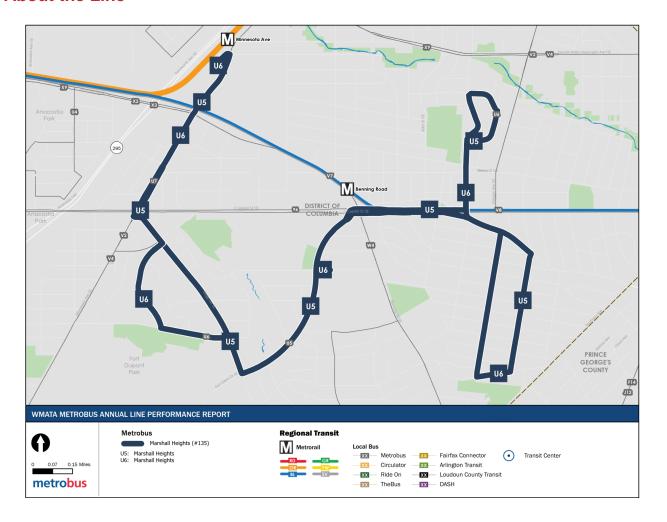


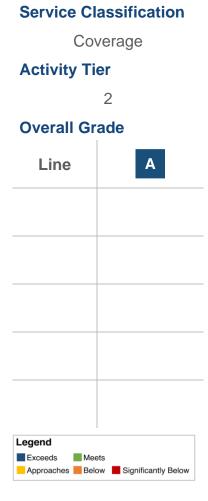


LINE: 135 - Marshall Heights

ROUTE(S): U5, U6

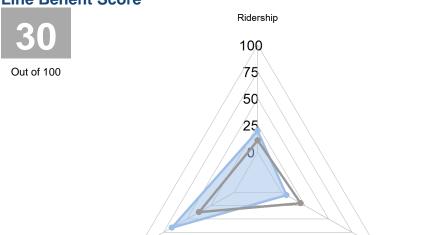
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Lina Scara	66	5	20	

Operating Statistics

Population Served

\$ Annual Operating Costs	\$2,909,903
Peak Vehicles	6
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	45,464		
iii	People of	Service Area	42,354	
	Color Population	% Riders Surveyed	100%	
5	Low Income	Service Area	22,478	
	Household	% Riders Surveyed	70%	

Facilities/Amenities

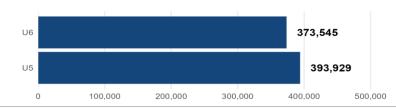
Network Value

Metro	Bus Stops	73
	% Stops With Shelters	10%
	% Stops With Benches	7%
9:00	% Stops With Real-Time Signs	3%









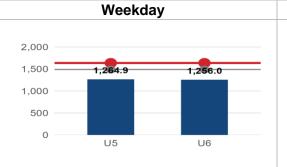
Top Transfer Locations

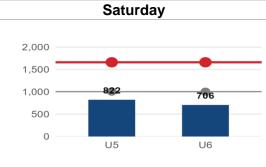
Benning Road, Minnesota Avenue

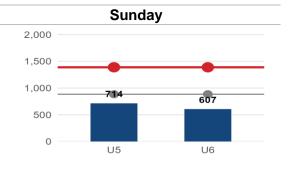
Average Daily Ridership



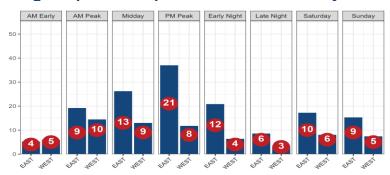








Average Trip Ridership and Maximum Load by Time Period

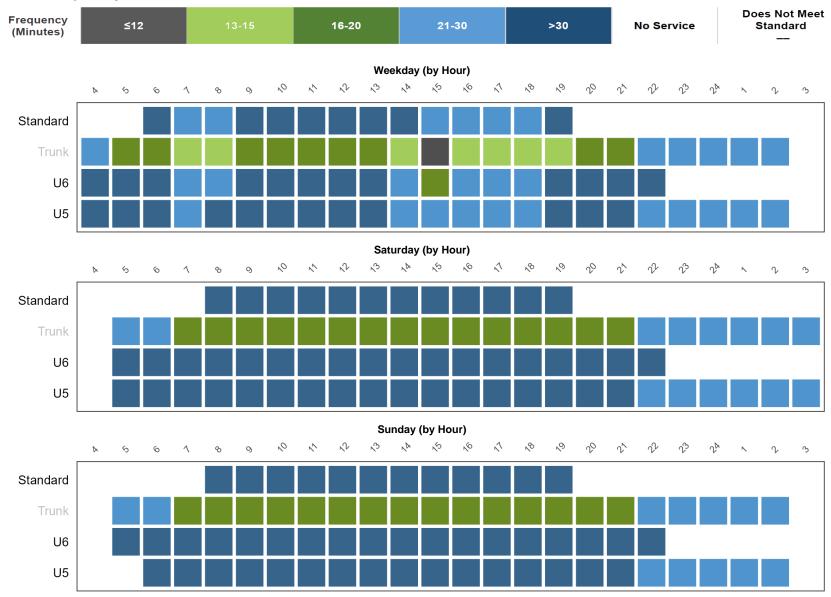


Vehicle Load Factor

	Direction:	EAST	WEST
kday	Peak Maximum Target: 1	0.39	0.21
Weekday	Off-Peak Maximum Target: 1.0	0.27	0.15
	Saturday Maximum Target: 1.0	0.24	0.14
	Sunday Maximum Target: 1.0	0.22	0.13



Span and Frequency





Performance Report Card

Marshall Heights

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ability	Span of Service varies	4:20 AM - 2:23 AM	-	Α	5:06 AM - 3:09 AM	-	Α	5:36 AM - 2:26 AM	-	Α
Availability	Frequency of Service varies	Peak: 14.0 / Off-Peak: 18.0	Peak: 22.5 / Off-Peak: 32.3	Α	21.0	36.5	Α	21.0	37.8	Α
ctivity	Passengers per Revenue Hour 15	34.5	29.6	Α	27.5	26.6	Α	24.9	24.6	Α
Productivity	Passengers per Revenue Mile 2	4.1	3.5	Α	3.0	2.9	Α	2.7	2.6	Α
	On-Time Performance 79%	79%	80%	В	80%	81%	В	81%	82%	В
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.3	Off-Peak: 0.26 Peak: 0.35	Α	0.19	0.25	A	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.46	\$ 4.96	Α	\$4.34	\$ 5.47	Α	\$4.80	\$ 5.88	Α
	Cost Recovery 20%	13%	14%	Е	11%	12%	Е	10%	11%	Е



Route U5

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5		6.8			6.2			Е	
Route Design	Circuity N/A	3.56		2.38		-				
		Weekday		5	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	33.4	29.6	Α	25.2	26.6	Α	24.1	24.6	Α
Productivity	Passengers per Revenue Mile 2	3.9	3.5	Α	2.8	2.9	Α	2.6	2.6	Α
Pr	Unique Segment Ridership 10%	10%	29%	С	9%	44%	С	9%	53%	С
	On-Time Performance 79%	80%	80%	В	79%	81%	В	82%	82%	В
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.31	Off-Peak: 0.28 Peak: 0.37	Α	0.17	0.26	Α	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.57	\$ 4.96	Α	\$4.73	\$ 5.47	Α	\$4.95	\$ 5.88	Α
Cc Effectiv	Cost Recovery 20%	12%	13%	Е	9%	12%	E	9%	11%	E



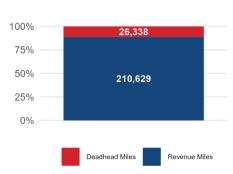
Route U6

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade	
Availability	Number of Stops per Mile 4-5	6.6		6.2			E			
Route Design	Circuity N/A	3.71		2.38		-				
		Weekday			5	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 15	35.6	29.6	Α	30.7	26.6	Α	25.9	24.6	Α
Productivity	Passengers per Revenue Mile 2	4.4	3.5	Α	3.3	2.9	Α	2.8	2.6	A
Pr	Unique Segment Ridership 10%	11%	29%	В	9%	44%	С	9%	53%	С
	On-Time Performance 79%	78%	80%	С	80%	81%	В	79%	82%	В
Reliability	Crowding 5%	1%	3%	Α	0%	1%	A	0%	0%	A
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.29	Off-Peak: 0.28 Peak: 0.37	Α	0.21	0.26	Α	0.18	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.35	\$ 4.96	Α	\$3.89	\$ 5.47	Α	\$4.61	\$ 5.88	Α
C. Effecti	Cost Recovery 20%	15%	13%	D	13%	12%	E	11%	11%	Е

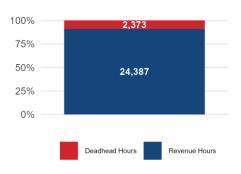


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
U5	9.40	27,968	27,438 (98.1%)
U6	9.80	22,628	22,412 (99.0%)

Service Change Summary

Route U5 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

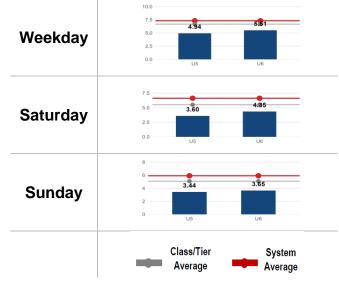
No Change;

Route U6 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

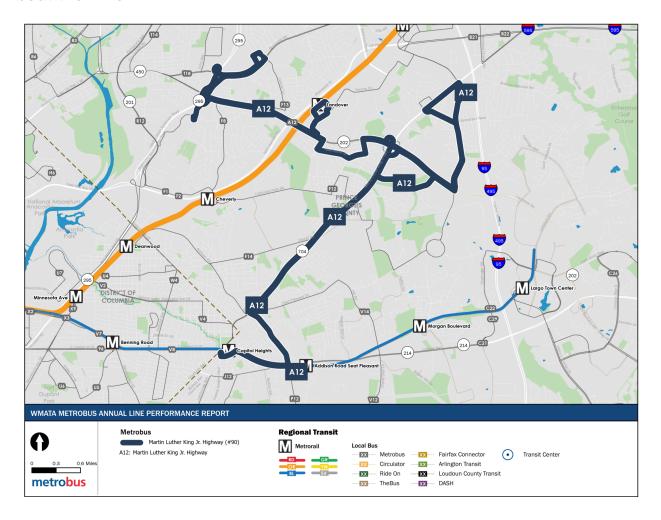


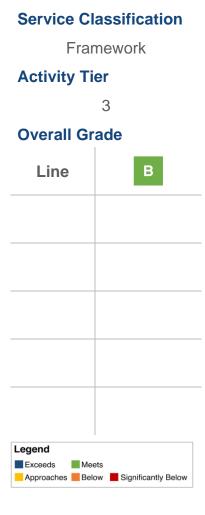


LINE: 90 - Martin Luther King Jr. Highway

ROUTE(S): A12

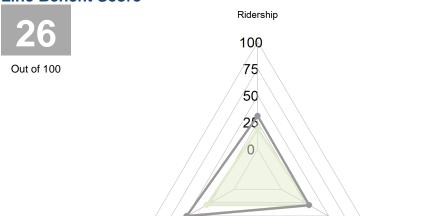
About the Line







Line Benefit Score



Classification Average

Population Line Focus: Served Line Score:

Population Served

29

Network Value

Ridership

Balanced

Network Value

Operating Statistics

5	Annual Operating Costs	\$5,327,194
	Peak Vehicles	9
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

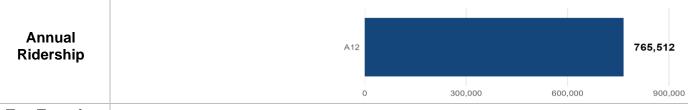
iii	Service Area Population	31,255			
Color	People of	Service Area	24,659		
	Population	% Riders Surveyed	96%		
511	Low Income	Service Area	10,291		
	Household	% Riders Surveyed	67%		

Facilities/Amenities

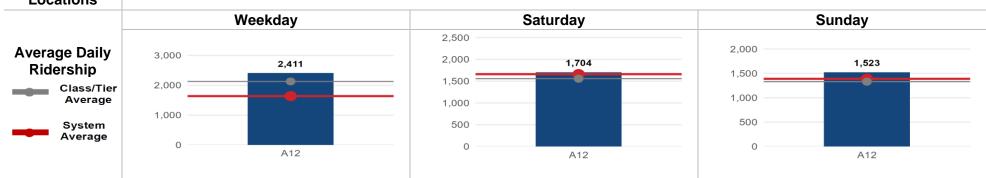
	Bus Stops	126
	% Stops With Shelters	37%
	% Stops With Benches	15%
9:00	% Stops With Real-Time Signs	2%



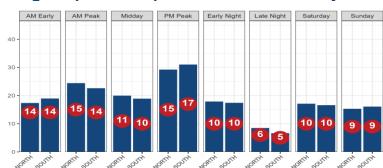




Top Transfer Locations Landover, Addison Road, New Carrollton



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.37	0.39
Wee	Off-Peak Maximum Target: 1.0	0.25	0.24
	Saturday Maximum Target: 1.0	0.25	0.25
	Sunday Maximum Target: 1.0	0.22	0.22



Span and Frequency





Performance Report Card

Martin Luther King Jr. Highway

Measure Standard		Weekday			Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:55 AM - 2:45 AM	-	Α	5:40 AM - 2:50 AM	-	Α	6:00 AM - 2:05 AM	-	Α
	Frequency of Service varies	Peak: 19.0 / Off-Peak: 20.0	Peak: 21.4 / Off-Peak: 34.5	Α	24.0	40.5	Α	23.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	19.1	24.8	Α	14.6	20.6	С	13.1	19.4	D
	Passengers per Revenue Mile 1	1.4	2.1	Α	1.1	1.7	Α	1.0	1.6	С
Reliability	On-Time Performance 79%	79%	75%	В	82%	75%	В	79%	77%	В
	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.25 Peak: 0.38	Off-Peak: 0.31 Peak: 0.4	Α	0.25	0.29	A	0.22	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.26	\$ 5.34	Α	\$8.15	\$ 6.22	С	\$9.11	\$ 6.54	E
	Cost Recovery 20%	5%	12%	Е	4%	10%	Е	4%	9%	E



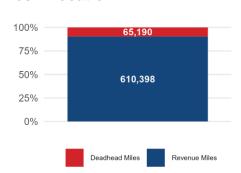
Route A12

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.8		4.6		E				
Route Design	Circuity 1.75	3.54		2.17		Е				
		1	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 15	19.1	24.8	Α	14.6	20.6	С	13.1	19.4	D
Productivity	Passengers per Revenue Mile 1	1.4	2.1	Α	1.1	1.7	Α	1.0	1.6	С
Pr	Unique Segment Ridership 10%	68%	41%	Α	78%	58%	Α	90%	61%	А
	On-Time Performance 79%	79%	75%	В	82%	75%	В	79%	77%	В
Reliability	Crowding 5%	1%	1%	Α	0%	1%	Α	0%	0%	Α
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.25 Peak: 0.38	Off-Peak: 0.31 Peak: 0.41	Α	0.25	0.29	Α	0.22	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$6.26	\$ 5.34	Α	\$8.15	\$ 6.22	С	\$9.11	\$ 6.54	Е
Cc Effectiv	Cost Recovery 20%	5%	13%	Е	4%	10%	E	4%	9%	Е

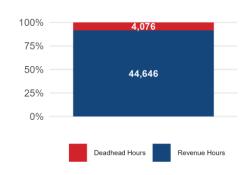


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
A12	40.60	40,864	40,035 (98.0%)

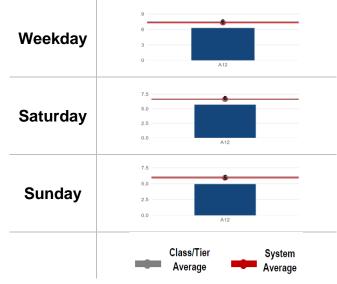
Service Change Summary

Route A12 - Dec 2022:

Weekday: run time update; Saturday: No change;

Sunday: No change;

Passenger Miles per Revenue Mile

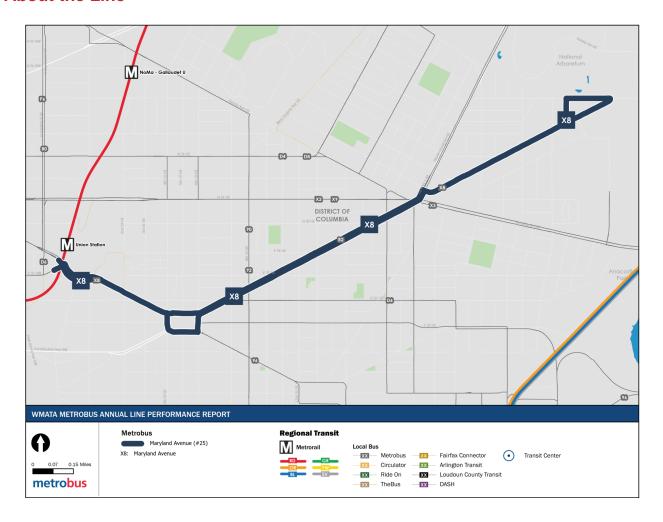


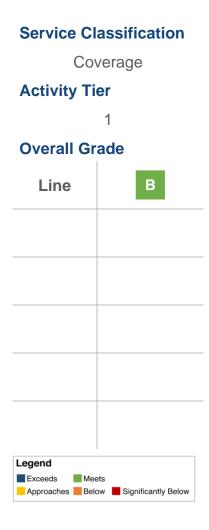


LINE: 25 - Maryland Avenue

ROUTE(S): X8

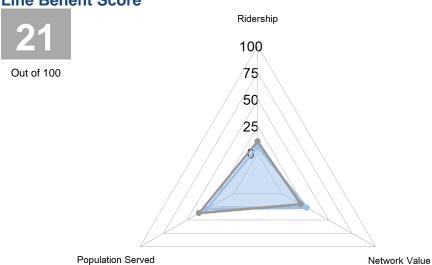
About the Line







Line Benefit Score



Line Focus: Line Score:

Population Served 29

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$966,181
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

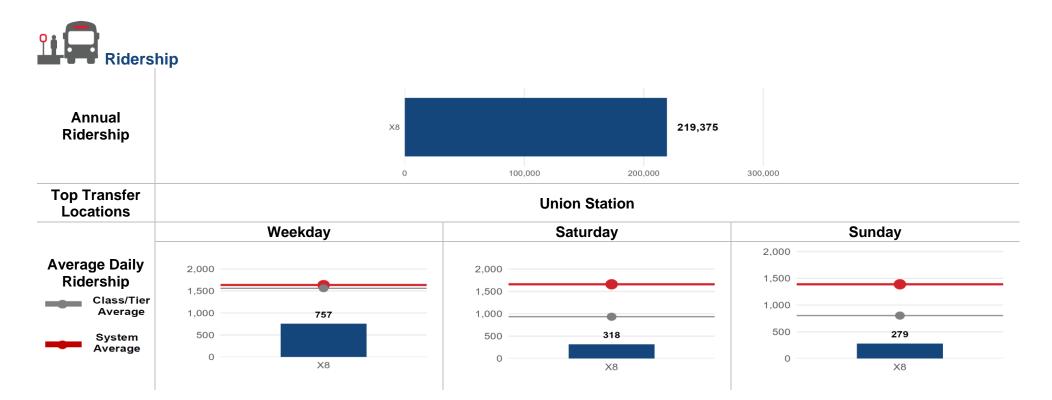
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population		110
•••	People of	Service Area	12,026
TTT	Color Population	% Riders Surveyed	74%
1	Low Income	Service Area	6,041
3 †‡	Household	% Riders Surveyed	37%

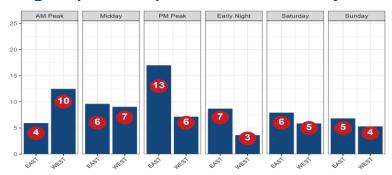
Facilities/Amenities

Metro	Bus Stops	32
	% Stops With Shelters	12%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	0%





Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.21	0.2
Wee	Off-Peak Maximum Target: 1.0	0.17	0.14
	Saturday Maximum Target: 1.0	0.14	0.12
	Sunday Maximum Target: 1.0	0.13	0.11



Span and Frequency





Performance Report Card

Maryland Avenue

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	6:00 AM - 10:38 PM	-	Α	6:40 AM - 9:54 PM	-	Α	6:40 AM - 9:53 PM	-	Α
Availability	Frequency of Service varies	Peak: 18.0 / Off-Peak: 36.0	Peak: 18.3 / Off-Peak: 26.7	Α	39.0	29.5	Α	39.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	29.5	25.3	Α	21.3	21.5	В	18.5	19.2	С
Produ	Passengers per Revenue Mile 4	3.9	3.5	C	2.7	2.7	E	2.4	2.4	E
	On-Time Performance 79%	77%	75%	С	80%	76%	В	80%	79%	В
Reliability	Crowding 5%	0%	2%	Α	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.16 Peak: 0.21	Off-Peak: 0.26 Peak: 0.38	A	0.13	0.26	Α	0.12	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.05	\$ 4.85	Α	\$5.60	\$ 5.62	С	\$6.45	\$ 6.32	D
Cc Effectiv	Cost Recovery 25%	19%	16%	D	14%	14%	Е	12%	13%	Е



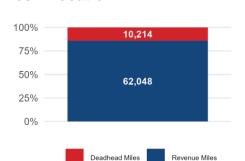
Route X8

Measure Standard		Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.7		6.4		E				
Route Design	Circuity N/A	1.05		1.55		-				
		,	Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- ,	Passengers per Revenue Hour 20	29.5	25.3	Α	21.3	21.5	В	18.5	19.2	С
Productivity	Passengers per Revenue Mile 4	3.9	3.5	С	2.7	2.7	E	2.4	2.4	Е
Pr	Unique Segment Ridership 10%	71%	47%	Α	73%	46%	A	72%	45%	Α
	On-Time Performance 79%	77%	75%	С	80%	76%	В	80%	79%	В
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.16 Peak: 0.21	Off-Peak: 0.28 Peak: 0.4	Α	0.13	0.27	Α	0.12	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.05	\$ 4.85	Α	\$5.60	\$ 5.62	С	\$6.45	\$ 6.32	D
C _c Effecti	Cost Recovery 25%	19%	15%	D	14%	13%	E	12%	12%	Е

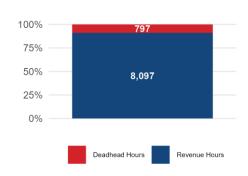


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
4.90	24,463	24,261 (99.2%)

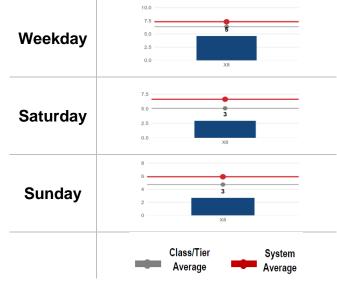
Service Change Summary

Route X8 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

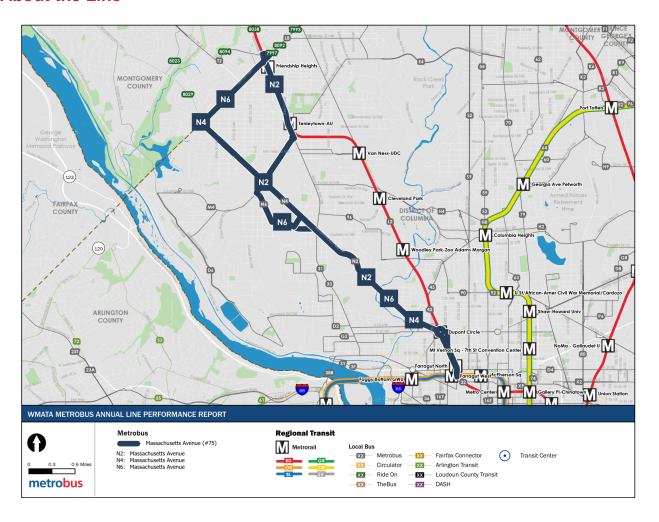


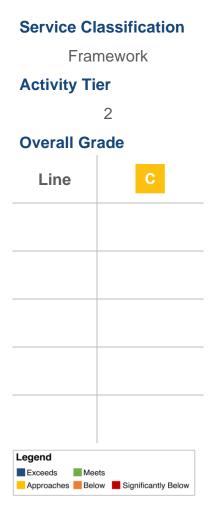


LINE: 75 - Massachusetts Avenue

ROUTE(S): N2, N4, N6

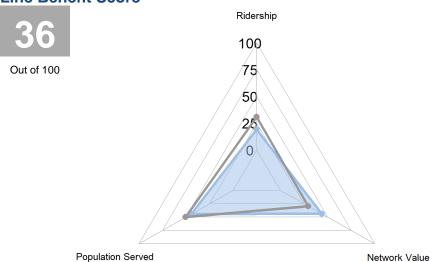
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	44	44	19	

Operating Statistics

\$ Annual Operating Costs	\$4,003,984
Peak Vehicles	11
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	57,	281
•••	People of	Service Area	11,947
TTT	Color Population	% Riders Surveyed	49%
1	Low Income	Service Area	7,310
6	Household	% Riders Surveyed	39%

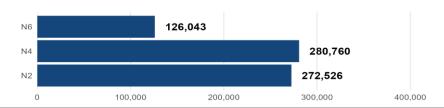
Facilities/Amenities

Metro	Bus Stops	116
<u> </u>	% Stops With Shelters	39%
	% Stops With Benches	34%
9:00	% Stops With Real-Time Signs	9%









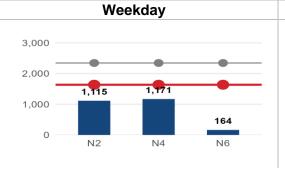
Top Transfer Locations

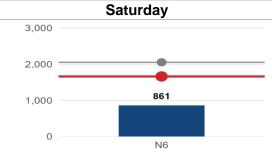
Farragut West, Dupont Circle, Farragut North

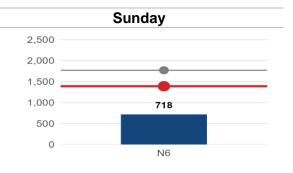
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period

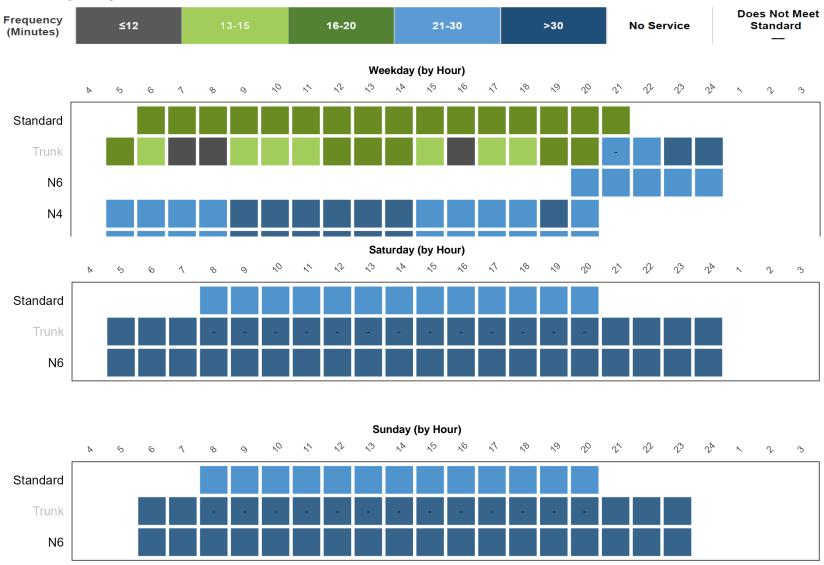


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.38	0.37
Wee	Off-Peak Maximum Target: 1.0	0.24	0.24
	Saturday Maximum Target: 1.0	0.28	0.24
	Sunday Maximum Target: 1.0	0.25	0.22



Span and Frequency





Performance Report Card

Massachusetts Avenue

	Weekday			5	Saturday		Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:31 AM - 12:17 AM	-	Α	5:33 AM - 12:07 AM	-	Α	6:15 AM - 11:22 PM	-	Α
Avail	Frequency of Service varies	Peak: 12.0 / Off-Peak: 15.0	Peak: 15.6 / Off-Peak: 20.1	Α	38.0	24.7	D	37.0	24.6	D
Productivity	Passengers per Revenue Hour 20	22.5	24.3	Α	19.2	23.1	С	17.3	20.5	D
Produ	Passengers per Revenue Mile 2	2.7	2.4	Α	1.8	2.1	C	1.7	1.9	D
	On-Time Performance 79%	75%	77%	С	69%	77%	E	73%	79%	D
Reliability	Crowding 5%	1%	1%	Α	0%	1%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.38	Off-Peak: 0.34 Peak: 0.42	Α	0.26	0.33	Α	0.23	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.31	\$ 5.78	В	\$6.23	\$ 6.01	D	\$6.91	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	48%	20%	Α	41%	18%	Α	37%	16%	Α



Route N2

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		6.3		4.5		E			
Route Design	Circuity 1.75	1.16		1.44		Α				
		Ţ	Weekday		9	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	23.2	24.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	3	2.4	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	17%	18%	Α	-	-	-	-	-	-
	On-Time Performance 79%	74%	77%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.37	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.14	\$ 5.78	В	-	-	-	-	-	-
C. Effecti	Cost Recovery 20%	46%	21%	Α	-	-	-	-	-	-



Route N4

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		6.1		4.5			Е		
Route Design	Circuity 1.75	1.15		1.44		А				
		Ţ	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	24.3	24.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	2.9	2.4	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	0%	18%	Е	-	-	-	-	-	-
	On-Time Performance 79%	75%	77%	С	-	-	-	1	-	-
Reliability	Crowding 5%	1%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.39	Off-Peak: 0.34 Peak: 0.43	Α	-	-		-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.91	\$ 5.78	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	53%	21%	Α	-	-		-	-	-



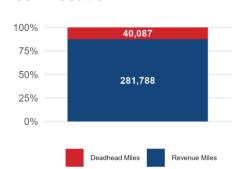
Route N6

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		6		4.5		Е			
Route Design	Circuity 1.75	1.48		1.44		Α				
		,	Weekday		9	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	12.7	24.3	E	19.2	23.1	С	17.3	20.5	D
Productivity	Passengers per Revenue Mile 2	1.1	2.4	E	1.8	2.1	C	1.7	1.9	D
Pr	Unique Segment Ridership 10%	0%	18%	E	84%	35%	Α	85%	38%	Α
	On-Time Performance 79%	78%	77%	С	69%	77%	D	73%	79%	D
Reliability	Crowding 5%	1%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.16	Off-Peak: 0.34	Α	0.26	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$9.36	\$ 5.78	E	\$6.23	\$ 6.01	D	\$6.91	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	30%	21%	Α	46%	18%	Α	41%	16%	Α

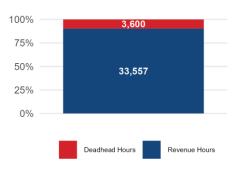


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
N2	12.50	14,567	14,325 (98.3%)
N4	12.50	15,065	14,815 (98.3%)
N6	16.00	10,747	10,594 (98.6%)

Service Change Summary

Route N2 - Dec 2022:

Weekday: Increase peak frequency from 12 to 10 minutes in the core; Saturday: NA; Sunday: NA;

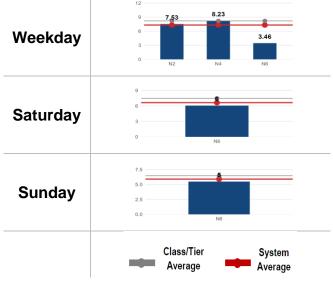
Route N4 - Dec 2022:

Weekday: Increase peak frequency from 12 to 10 minutes in the core; Saturday: NA; Sunday: NA;

Route N6 - Dec 2022:

Weekday: Schedule adjustments as a result of changing N2, N4; Saturday: No Change; Sunday: No Change;

Passenger Miles per Revenue Mile

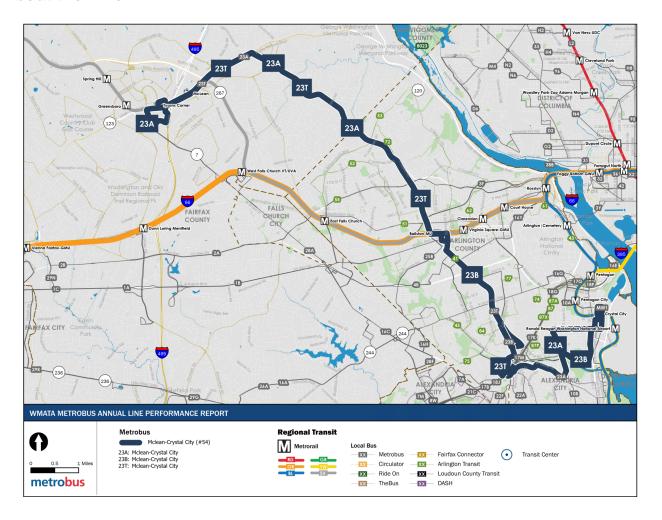


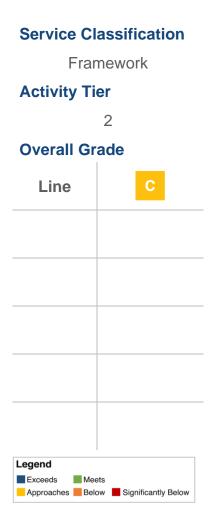


LINE: 54 - Mclean-Crystal City

ROUTE(S): 23A, 23B, 23T

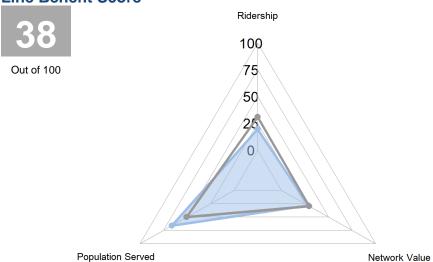
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	66	28	20	

Operating Statistics

S	Annual Operating Costs	\$6,058,977
	Peak Vehicles	14
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	76,	844
•••	People of	Service Area	18,694
TTT	Color Population	% Riders Surveyed	66%
1	Low Income	Service Area	14,321
311	Household	% Riders Surveyed	47%

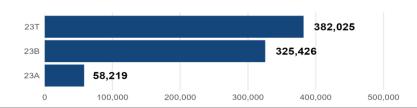
Facilities/Amenities

	Bus Stops	159
	% Stops With Shelters	20%
	% Stops With Benches	27%
9:00	% Stops With Real-Time Signs	4%









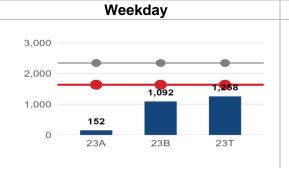
Top Transfer Locations

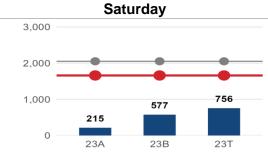
Ballston, Crystal City, McLean

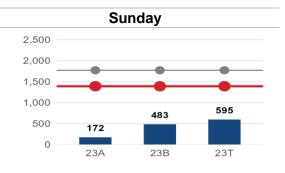
Average Daily Ridership



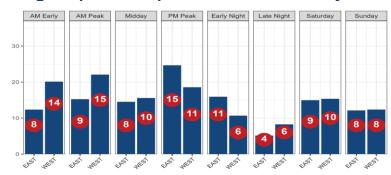








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST		
Weekday	Peak Maximum Target: 1	0.31	0.31		
Wee	Off-Peak Maximum Target: 1.0	0.22	0.22		
	Saturday Maximum Target: 1.0	0.23	0.25		
	Sunday Maximum Target: 1.0	0.19	0.2		



Span and Frequency





Performance Report Card

Mclean-Crystal City

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:26 AM - 2:30 AM	-	Α	5:45 AM - 2:37 AM	-	Α	5:45 AM - 2:34 AM	-	Α
	Frequency of Service varies	Peak: 12.0 / Off-Peak: 14.0	Peak: 15.6 / Off-Peak: 20.1	Α	23.0	24.7	Α	23.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	16.0	24.3	D	14.8	23.1	Е	12.0	20.5	Е
Produ	Passengers per Revenue Mile 2	1.5	2.4	E	1.3	2.1	E	1.0	1.9	E
	On-Time Performance 79%	80%	77%	В	81%	77%	В	80%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.22 Peak: 0.31	Off-Peak: 0.34 Peak: 0.42	Α	0.24	0.33	A	0.2	0.29	Α
st	Operating Cost per Passenger Trip \$5	\$7.44	\$ 5.78	Е	\$8.08	\$ 6.01	Е	\$9.95	\$ 6.88	E
Cost Effectiveness	Cost Recovery 20%	16%	20%	D	15%	18%	D	12%	16%	E



Route 23A

	Measure Standard	Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.2			4.5			Α		
Route Design	Circuity 1.75	1.6			1.44			В		
		Weekday			5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	16.5	24.3	D	13.7	23.1	Е	11.3	20.5	Е
Productivity	Passengers per Revenue Mile 2	1.1	2.4	E	1.0	2.1	Е	0.8	1.9	Е
Pr	Unique Segment Ridership 10%	0%	18%	Е	0%	35%	Е	0%	38%	Е
	On-Time Performance 79%	74%	77%	С	78%	77%	С	67%	79%	E
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31	Off-Peak: 0.34	Α	0.29	0.34	Α	0.24	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.22	\$ 5.78	Е	\$8.74	\$ 6.01	Е	\$10.60	\$ 6.88	E
C. Effecti	Cost Recovery 20%	16%	21%	D	13%	18%	Е	11%	16%	Е



Route 23B

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.8			4.5			Α		
Route Design	Circuity 1.75	1.93			1.44			D			
		1	Weekday			Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
ity	Passengers per Revenue Hour 20	15.7	24.3	Е	13.1	23.1	E	11.0	20.5	Е	
Productivity	Passengers per Revenue Mile 2	1.7	2.4	D	1.4	2.1	E	1.2	1.9	E	
Pr	Unique Segment Ridership 10%	0%	18%	Е	0%	35%	E	0%	38%	E	
	On-Time Performance 79%	83%	77%	В	83%	77%	В	82%	79%	В	
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	A	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.29	Off-Peak: 0.34 Peak: 0.43	Α	0.2	0.34	Α	0.17	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.61	\$ 5.78	Е	\$9.12	\$ 6.01	Е	\$10.88	\$ 6.88	E	
C. Effecti	Cost Recovery 20%	16%	21%	D	13%	18%	E	11%	16%	Е	



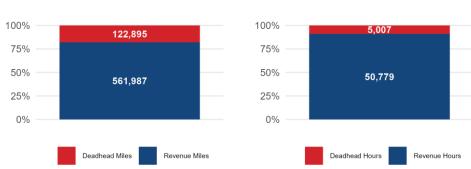
Route 23T

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.2			4.5			Α		
Route Design	Circuity 1.75	1.37			1.44			Α			
		Ţ	Weekday			Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
,ty	Passengers per Revenue Hour 20	16.3	24.3	D	16.8	23.1	D	13.2	20.5	Е	
Productivity	Passengers per Revenue Mile 2	1.4	2.4	E	1.3	2.1	E	1.0	1.9	Е	
	Unique Segment Ridership 10%	0%	18%	E	0%	35%	E	0%	38%	Е	
	On-Time Performance 79%	78%	77%	С	81%	77%	В	82%	79%	В	
Reliability	Crowding 5%	0%	1%	A	0%	1%	Α	0%	0%	Α	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24 Peak: 0.33	Off-Peak: 0.34 Peak: 0.43	Α	0.28	0.34	Α	0.22	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.32	\$ 5.78	Е	\$7.10	\$ 6.01	E	\$9.01	\$ 6.88	E	
C _c Effecti	Cost Recovery 20%	16%	21%	D	16%	18%	D	13%	16%	Е	



Operational Analysis

Miles Allocation



Hours Allocation

Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
23A	37.60	3,372	3,350 (99.3%)
23B	18.20	23,443	23,317 (99.5%)
23T	27.60	21,877	21,735 (99.4%)

Service Change Summary

Route 23A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route 23B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

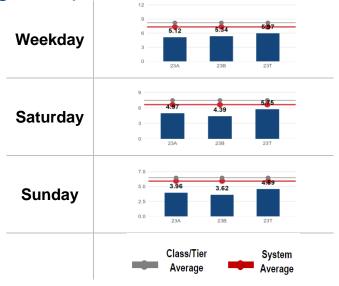
No change;

Route 23T - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

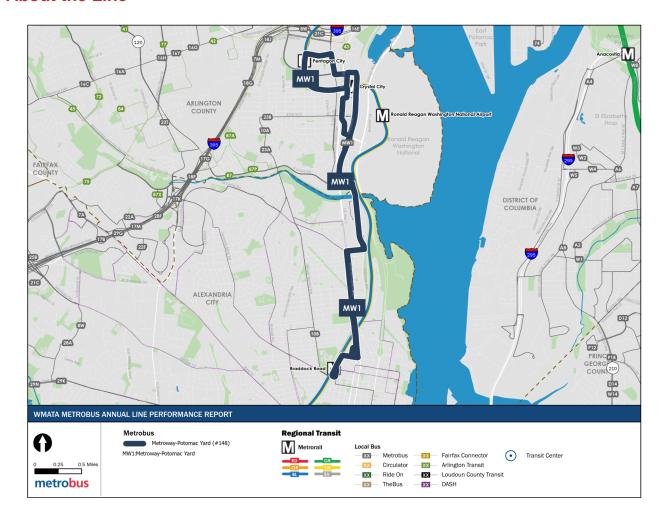


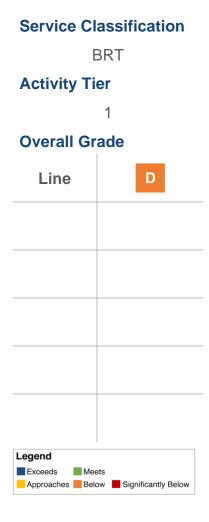


LINE: 148 - Metroway-Potomac Yard

ROUTE(S): MW1

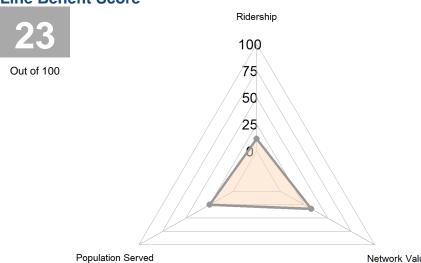
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 25

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$3,226,909
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

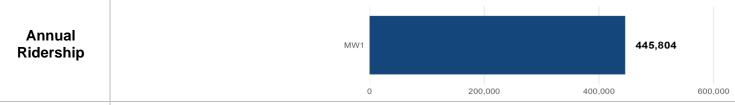
iii	Service Area Population	26,	195	
•••	People of	Service Area	8,352	
TTT	Color Population	% Riders Surveyed	55%	
1	Low Income	Service Area	3,573	
G	Household	% Riders Surveyed	23%	

Facilities/Amenities

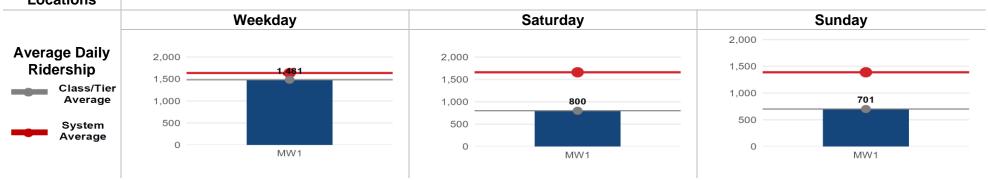
Metro	Bus Stops	28
<u> </u>	% Stops With Shelters	21%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	79%



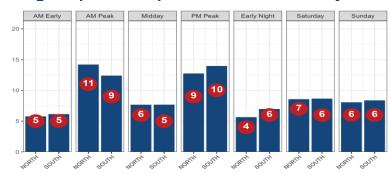




Top Transfer Locations Crystal City, Braddock Road, Pentagon City



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH		
Weekday	Peak Maximum Target: 1.2	0.25	0.25		
Wee	Off-Peak Maximum Target: 1.0	0.13	0.14		
	Saturday Maximum Target: 1.0	0.16	0.16		
	Sunday Maximum Target: 1.0	0.16	0.16		



Span and Frequency





Performance Report Card

Metroway-Potomac Yard

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:30 AM - 10:24 PM	-	-	6:30 AM - 11:03 PM	-	С	7:30 AM - 10:25 PM	-	С
	Frequency of Service varies	Peak: 12.0 / Off-Peak: 11.0	Peak: 12 / Off-Peak: 11	С	20.0	20.0	С	20.0	20.0	С
Productivity	Passengers per Revenue Hour 35	18.4	18.4	Е	15.2	15.2	Е	13.0	13.0	Е
Produ	Passengers per Revenue Mile 5	2.1	2.1	E	1.8	1.8	E	1.7	1.7	E
	On-Time Performance 79%	91%	91%	Α	91%	91%	Α	91%	91%	Α
Reliability	Crowding 5%	1%	1%	Α	4%	4%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.14 Peak: 0.25	Off-Peak: 0.14 Peak: 0.25	A	0.16	0.16	Α	0.16	0.16	Α
st	Operating Cost per Passenger Trip \$3.5	\$6.47	\$ 6.47	Е	\$7.84	\$ 7.84	Е	\$9.20	\$ 9.20	E
Cost Effectiveness	Cost Recovery 30%	18%	18%	Е	15%	15%	Е	12%	12%	E



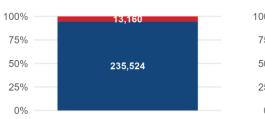
Route MW1

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 2-3	2.9			2.9			Α			
Route Design	Circuity 1.75	1.25			1.25			Α			
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 35	18.4	18.4	E	15.2	15.2	E	13.0	13.0	Е	
Productivity	Passengers per Revenue Mile 5	2.1	2.1	Е	1.8	1.8	E	1.7	1.7	Е	
Pr	Unique Segment Ridership 25%	73%	73%	A	72%	72%	A	73%	73%	A	
	On-Time Performance 79%	91%	91%	Α	91%	91%	Α	91%	91%	Α	
Reliability	Crowding 5%	1%	1%	Α	4%	4%	Α	0%	0%	Α	
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.14 Peak: 0.25	Off-Peak: 0.14 Peak: 0.25	Α	0.16	0.16	Α	0.16	0.16	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$3.5	\$6.47	\$ 6.47	E	\$7.84	\$ 7.84	E	\$9.20	\$ 9.20	Е	
Cc Effectiv	Cost Recovery 30%	18%	18%	Е	15%	15%	E	12%	12%	Е	



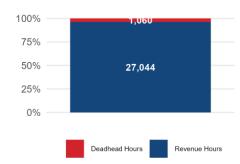
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
MW1	10.20	49,534	49,297 (99.5%)

Service Change Summary

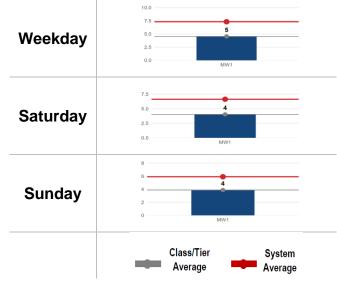
Route MW1 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

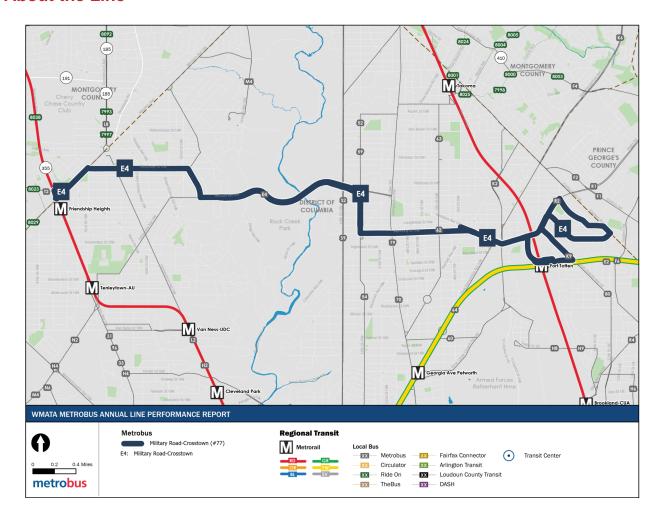


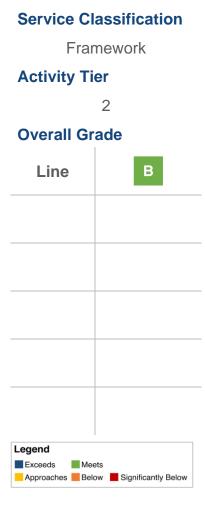


LINE: 77 - Military Road-Crosstown

ROUTE(S): E4

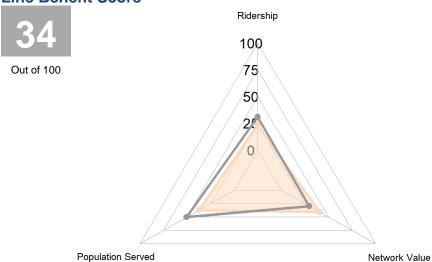
About the Line







Line Benefit Score



Line Focus: Line Score:

Population Served 37

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,599,948
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

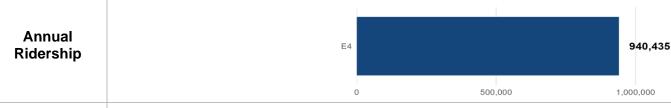
iii	Service Area Population	40,185	
•••	People of	Service Area	22,232
TTT	Color Population	% Riders Surveyed	82%
1	Low Income Household	Service Area	10,059
311		% Riders Surveyed	50%

Facilities/Amenities

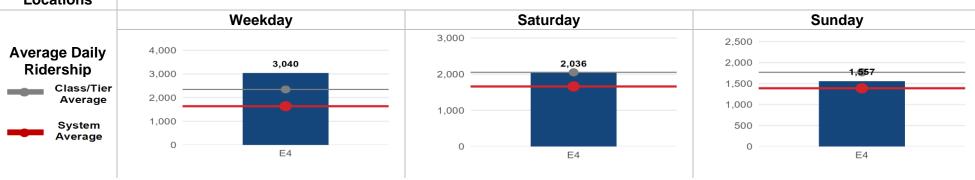
Metro	Bus Stops	90
	% Stops With Shelters	18%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	6%



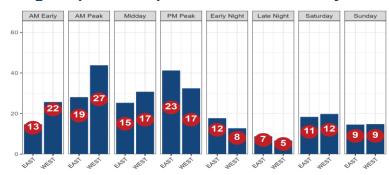




Top Transfer Locations Fort Totten, Friendship Heights, Brookland



Average Trip Ridership and Maximum Load by Time Period

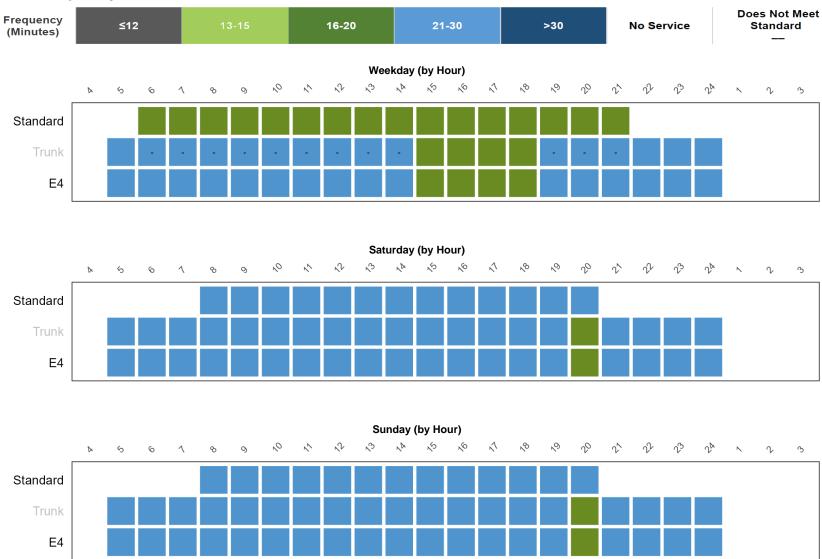


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.53	0.54
Wee	Off-Peak Maximum Target: 1.0	0.33	0.34
	Saturday Maximum Target: 1.0	0.28	0.31
	Sunday Maximum Target: 1.0	0.23	0.24



Span and Frequency





Performance Report Card

Military Road-Crosstown

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:00 AM - 12:25 AM	-	Α	5:00 AM - 12:28 AM	-	Α	5:00 AM - 12:24 AM	-	Α
Avaik	Frequency of Service varies	Peak: 21.0 / Off-Peak: 21.0	Peak: 15.6 / Off-Peak: 20.1	С	22.0	24.7	Α	23.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	34.6	24.3	Α	24.7	23.1	Α	19.6	20.5	С
Produ	Passengers per Revenue Mile 2	4.2	2.4	Α	2.9	2.1	Α	2.3	1.9	Α
	On-Time Performance 79%	80%	77%	В	83%	77%	В	84%	79%	В
Reliability	Crowding 5%	2%	1%	Α	0%	1%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.33 Peak: 0.53	Off-Peak: 0.34 Peak: 0.42	Α	0.3	0.33	Α	0.23	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.45	\$ 5.78	Α	\$4.82	\$ 6.01	Α	\$6.09	\$ 6.88	D
Cc Effectiv	Cost Recovery 20%	24%	20%	Α	17%	18%	D	13%	16%	Е



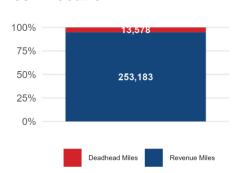
Route E4

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	6.5		4.5			Е			
Route Design	Circuity 1.75	1.28		1.44		А				
		,	Weekday			Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	34.6	24.3	Α	24.7	23.1	Α	19.6	20.5	С
Productivity	Passengers per Revenue Mile 2	4.2	2.4	A	2.9	2.1	Α	2.3	1.9	Α
	Unique Segment Ridership 10%	60%	18%	A	78%	35%	Α	79%	38%	Α
	On-Time Performance 79%	80%	77%	В	83%	77%	В	84%	79%	Α
Reliability	Crowding 5%	2%	1%	A	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.33 Peak: 0.53	Off-Peak: 0.34 Peak: 0.43	Α	0.3	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.45	\$ 5.78	Α	\$4.82	\$ 6.01	Α	\$6.09	\$ 6.88	D
Cc Effectiv	Cost Recovery 20%	24%	21%	Α	17%	18%	D	13%	16%	Е

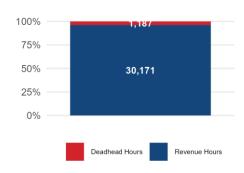


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
E4	14.50	39,708	39,318 (99.0%)

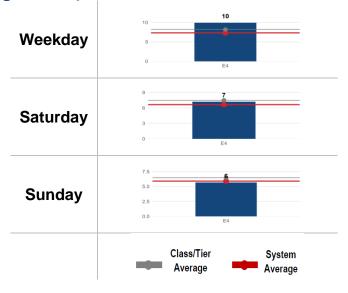
Service Change Summary

Route E4 - Dec 2022:

Weekday: New running times; Saturday: New running

times; Sunday: New running times;

Passenger Miles per Revenue Mile

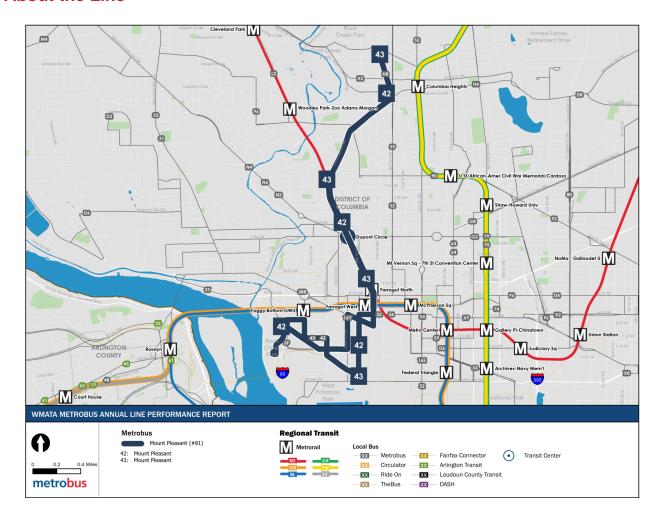


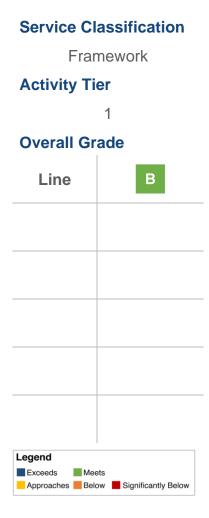


LINE: 81 - Mount Pleasant

ROUTE(S): 42, 43

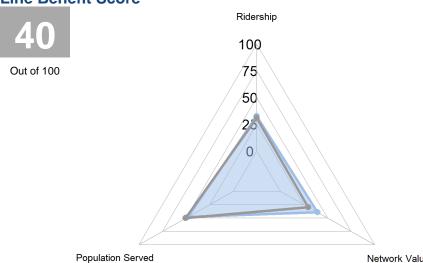
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 48

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$5,581,146
	Peak Vehicles	11
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	58,320			
•••	People of	Service Area	15,417		
TTT	Color Population	% Riders Surveyed	51%		
1	Low Income	Service Area	9,809		
G	Household	% Riders Surveyed	23%		

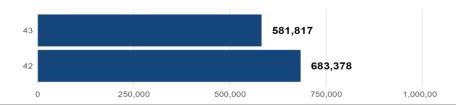
Facilities/Amenities

Metro	Bus Stops	57
	% Stops With Shelters	56%
	% Stops With Benches	56%
9:00	% Stops With Real-Time Signs	16%









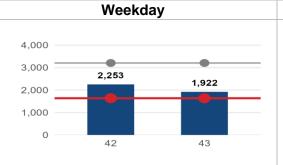
Top Transfer Locations

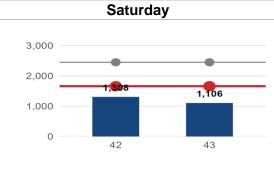
Farragut West, Farragut North, Dupont Circle

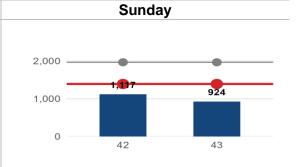
Average Daily Ridership



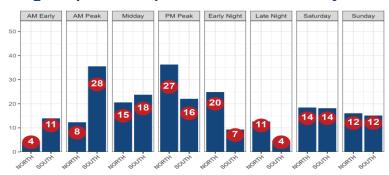








Average Trip Ridership and Maximum Load by Time Period

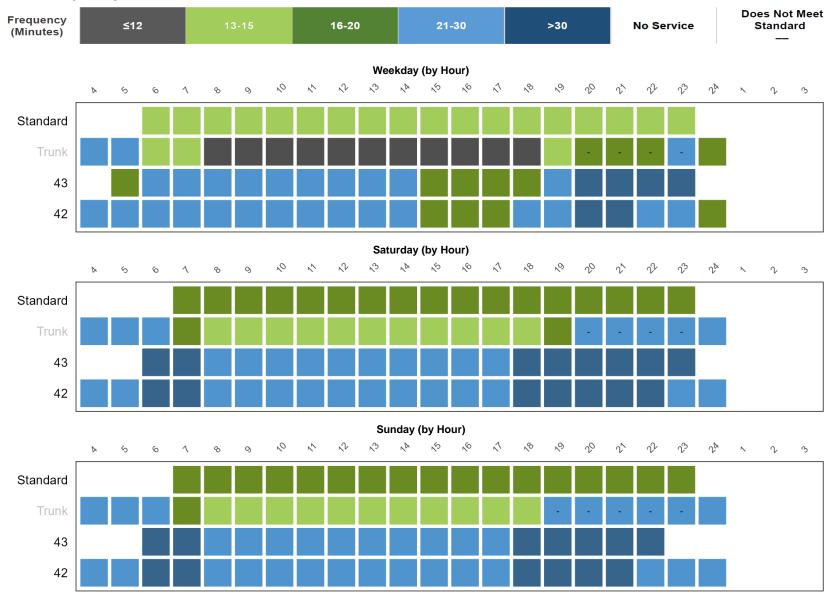


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.54	0.55
Wee	Off-Peak Maximum Target: 1.0	0.38	0.34
	Saturday Maximum Target: 1.0	0.35	0.35
	Sunday Maximum Target: 1.0	0.31	0.29



Span and Frequency





Performance Report Card

Mount Pleasant

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:30 AM - 12:40 AM	-	Α	4:30 AM - 12:40 AM	-	Α	4:30 AM - 12:27 AM	-	Α
Avaik	Frequency of Service varies	Peak: 11.0 / Off-Peak: 11.0	Peak: 14.7 / Off-Peak: 18.6	В	17.0	20.8	В	17.0	23.9	В
Productivity	Passengers per Revenue Hour 30	28.5	29.9	C	24.7	25.2	D	22.4	22.9	Е
Produ	Passengers per Revenue Mile 4	5.4	3.9	A	4.1	3.1	В	3.5	2.7	D
	On-Time Performance 79%	82%	74%	В	82%	75%	В	82%	76%	В
Reliability	Crowding 5%	6%	3%	E	1%	1%	Α	1%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.36 Peak: 0.55	Off-Peak: 0.33 Peak: 0.46	A	0.35	0.33	Α	0.3	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.18	\$ 4.49	Α	\$4.83	\$ 5.36	Α	\$5.33	\$ 5.93	В
Cc Effectiv	Cost Recovery 25%	33%	25%	Α	29%	21%	Α	26%	19%	В



Route 42

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	6.7		5.2			Е			
Route Design	Circuity 1.75	1.47		1.29			А			
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 30	28.3	29.9	С	24.3	25.2	D	22.2	22.9	E
Productivity	Passengers per Revenue Mile 4	5.2	3.9	Α	4.0	3.1	С	3.4	2.7	D
Pr	Unique Segment Ridership 10%	10%	23%	С	11%	34%	В	13%	35%	Α
	On-Time Performance 79%	80%	74%	В	81%	75%	В	83%	76%	В
Reliability	Crowding 5%	7%	3%	E	1%	1%	Α	1%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.56	Off-Peak: 0.34 Peak: 0.47	Α	0.33	0.34	Α	0.29	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.22	\$ 4.49	Α	\$4.91	\$ 5.36	Α	\$5.37	\$ 5.93	В
C. Effecti	Cost Recovery 25%	32%	26%	Α	28%	21%	Α	25%	19%	В



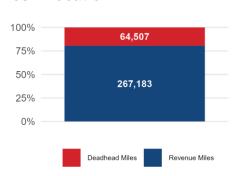
Route 43

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		6.2		5.2			Е		
Route Design	Circuity 1.75	1.46		1.29		Α				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	28.9	29.9	С	25.2	25.2	D	22.6	22.9	E
Productivity	Passengers per Revenue Mile 4	5.7	3.9	A	4.2	3.1	В	3.6	2.7	D
	Unique Segment Ridership 10%	0%	23%	E	0%	34%	E	0%	35%	E
	On-Time Performance 79%	85%	74%	Α	82%	75%	В	80%	76%	В
Reliability	Crowding 5%	5%	3%	C	0%	1%	Α	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.37 Peak: 0.53	Off-Peak: 0.34 Peak: 0.47	Α	0.36	0.34	Α	0.31	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.13	\$ 4.49	A	\$4.73	\$ 5.36	Α	\$5.27	\$ 5.93	В
Cc Effectiv	Cost Recovery 25%	34%	26%	Α	30%	21%	Α	27%	19%	В

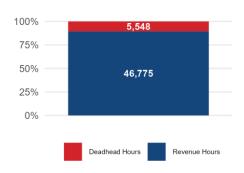


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
42	8.80	32,299	31,876 (98.7%)
43	8.70	27,150	26,849 (98.9%)

Service Change Summary

Route 42 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

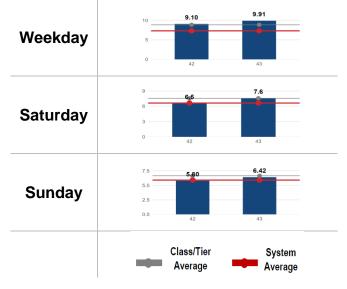
No Change;

Route 43 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

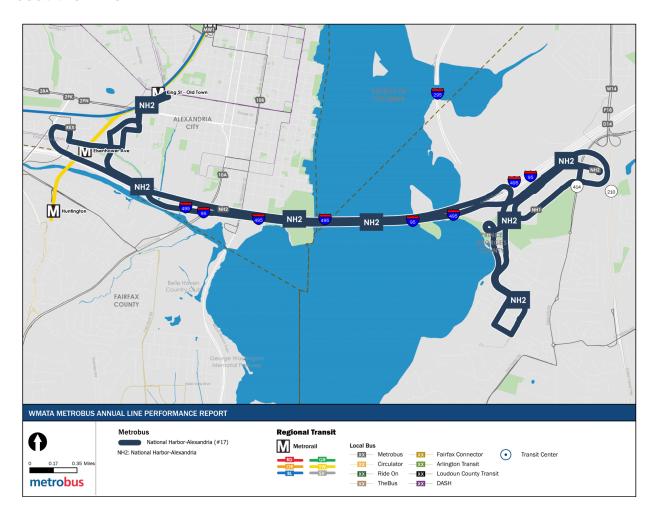


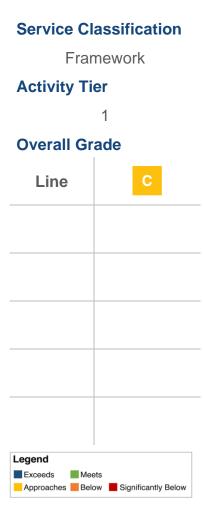


LINE: 17 - National Harbor-Alexandria

ROUTE(S): NH2

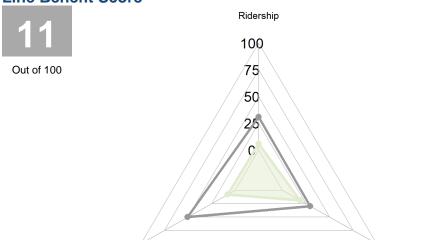
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	8	19	6	

Network Value

Operating Statistics

Population Served

J J S	Annual Operating Costs	\$1,543,905
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

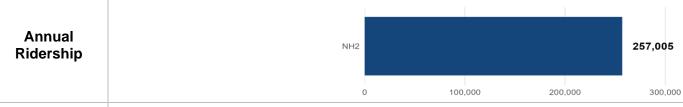
İİİ	Service Area Population	6,552		
•••	People of	Service Area	1,855	
TTT	Color Population	% Riders Surveyed	83%	
1	Low Income	Service Area	597	
311	Household	% Riders Surveyed	46%	

Facilities/Amenities

Metro	Bus Stops	9
	% Stops With Shelters	11%
	% Stops With Benches	33%
9:00	% Stops With Real-Time Signs	0%

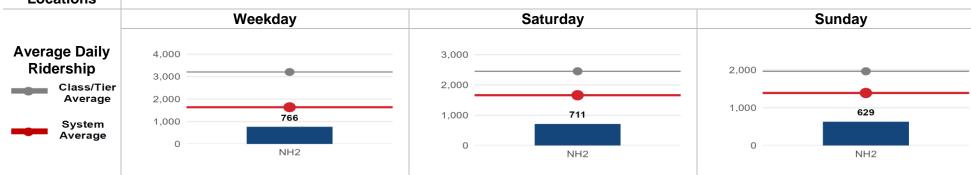






Top Transfer Kocations

King Street, Eisenhower Avenue



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.3	0.29
Wee	Off-Peak Maximum Target: 1.0	0.2	0.2
	Saturday Maximum Target: 1.0	0.21	0.22
	Sunday Maximum Target: 1.0	0.19	0.2



Span and Frequency





Performance Report Card

National Harbor-Alexandria

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:05 AM - 11:57 PM	-	Α	5:05 AM - 11:57 PM	-	Α	5:05 AM - 11:57 PM	-	Α
Availability	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 14.7 / Off-Peak: 18.6	E	30.0	20.8	D	30.0	23.9	D
ctivity	Passengers per Revenue Hour 30	21.7	29.9	Е	20.1	25.2	Е	17.8	22.9	Е
Productivity	Passengers per Revenue Mile 4	1.3	3.9	Е	1.2	3.1	Е	1.1	2.7	Е
	On-Time Performance 79%	87%	74%	Α	89%	75%	Α	89%	76%	Α
Reliability	Crowding 5%	0%	3%	Α	3%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.3	Off-Peak: 0.33 Peak: 0.46	Α	0.22	0.33	Α	0.19	0.29	Α
st eness	Operating Cost per Passenger Trip \$5	\$5.51	\$ 4.49	С	\$5.92	\$ 5.36	С	\$6.70	\$ 5.93	E
Cost Effectiveness	Cost Recovery 25%	14%	25%	Е	13%	21%	Е	12%	19%	Е



Route NH2

	Measure Standard	Ro	ute Average		Class	Tier Avera	age		Grade	
Availability	Number of Stops per Mile 4-5	0.3		5.2		E				
Route Design	Circuity 1.75	1.19		1.29		А				
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	21.7	29.9	E	20.1	25.2	E	17.8	22.9	E
Productivity	Passengers per Revenue Mile 4	1.3	3.9	Е	1.2	3.1	Е	1.1	2.7	E
Pr	Unique Segment Ridership 10%	42%	23%	Α	40%	34%	Α	40%	35%	Α
	On-Time Performance 79%	87%	74%	Α	89%	75%	Α	89%	76%	Α
Reliability	Crowding 5%	0%	3%	Α	3%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.3	Off-Peak: 0.34 Peak: 0.47	Α	0.22	0.34	Α	0.19	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.51	\$ 4.49	С	\$5.92	\$ 5.36	С	\$6.70	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	14%	26%	Е	13%	21%	E	12%	19%	E



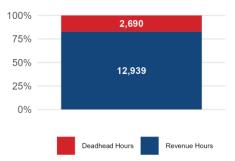
Operational Analysis

Miles Allocation



Revenue Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
NH2	42.80	26,936	26,575 (98.7%)

Service Change Summary

Deadhead Miles

Route NH2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

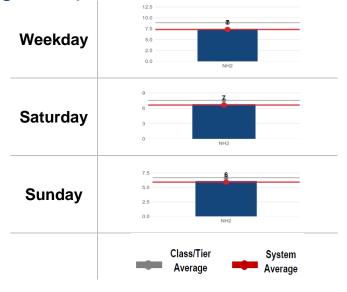
No change;

Route NH2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

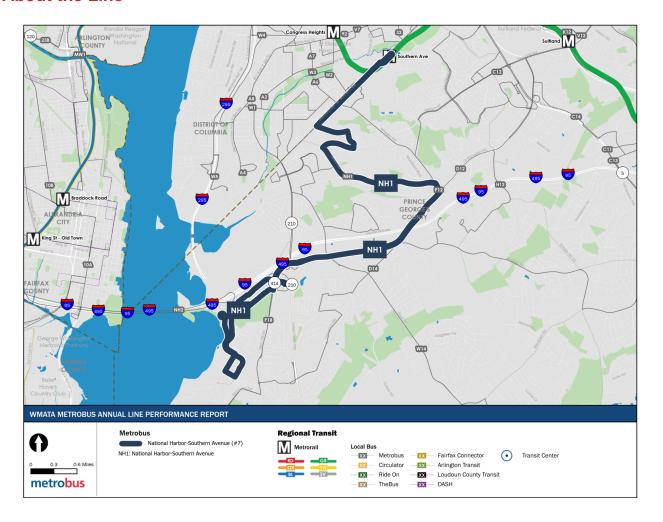




LINE: 7 - National Harbor-Southern Avenue

ROUTE(S): NH1

About the Line



Service Classification Coverage Activity Tier 3 Overall Grade Line A

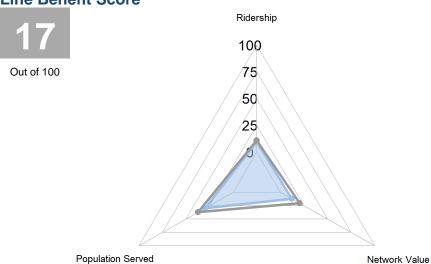
Legend

Exceeds Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 30

Network Value

Ridership 10

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,818,647
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	21,521		
•••	People of	Service Area	17,633	
TTT	Color Population	% Riders Surveyed	98%	
1	Low Income Household	Service Area	7,405	
3		% Riders Surveyed	58%	

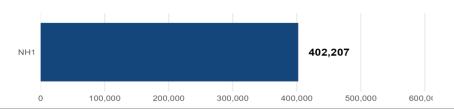
Facilities/Amenities

Metro	Bus Stops	66
<u> </u>	% Stops With Shelters	12%
	% Stops With Benches	9%
9:00	% Stops With Real-Time Signs	2%









Top Transfer Locations

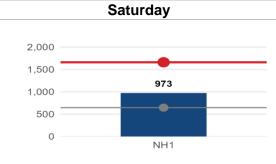
Southern Avenue

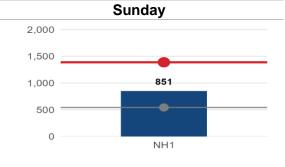
Average Daily Ridership



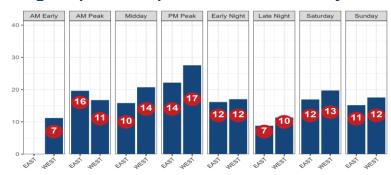








Average Trip Ridership and Maximum Load by Time Period

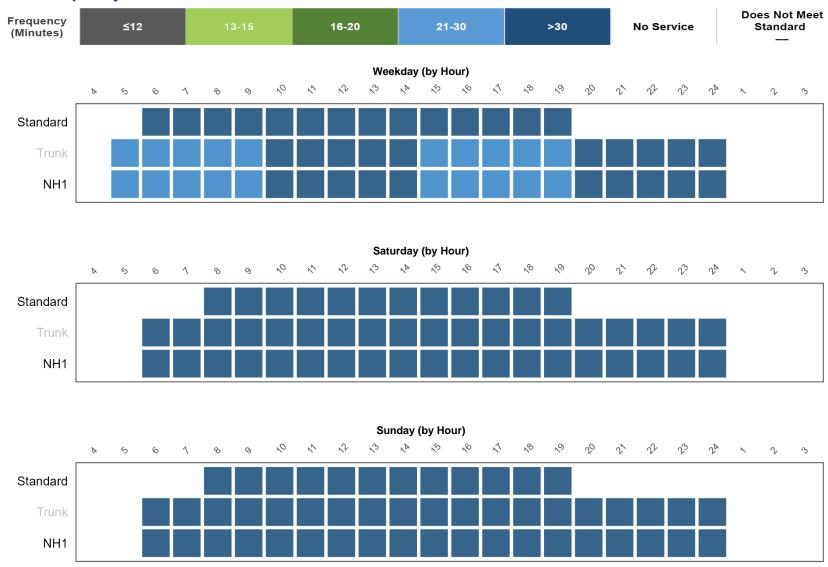


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.38	0.37
Wee	Off-Peak Maximum Target: 1.0	0.27	0.31
	Saturday Maximum Target: 1.0	0.3	0.34
	Sunday Maximum Target: 1.0	0.27	0.31



Span and Frequency





Performance Report Card

National Harbor-Southern Avenue

	Marana I Otas Isal		Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:45 AM - 12:06 AM	-	Α	6:15 AM - 12:04 AM	-	Α	6:15 AM - 12:27 AM	-	Α
Avaik	Frequency of Service varies	Peak: 29.0 / Off-Peak: 36.0	Peak: 26 / Off-Peak: 38.9	Α	39.0	47.4	Α	40.0	49.8	Α
Productivity	Passengers per Revenue Hour 10	27.8	20.3	Α	28.4	21.3	Α	25.3	21.3	Α
Produ	Passengers per Revenue Mile 1	2.1	1.7	Α	2.0	1.8	Α	1.8	1.7	Α
	On-Time Performance 79%	82%	81%	В	80%	80%	В	82%	81%	В
Reliability	Crowding 5%	1%	1%	Α	0%	0%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.37	Off-Peak: 0.22 Peak: 0.29	Α	0.32	0.25	A	0.29	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.29	\$ 6.54	Α	\$4.20	\$ 6.11	Α	\$4.72	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	7%	11%	Е	7%	8%	Е	6%	8%	E



Route NH1

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	3.7		4.8			Е			
Route Design	Circuity N/A	1.72		1.81			-			
		Ţ	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	27.8	20.3	Α	28.4	21.3	Α	25.3	21.3	Α
Productivity	Passengers per Revenue Mile 1	2.1	1.7	Α	2.0	1.8	Α	1.8	1.7	Α
Pr	Unique Segment Ridership 10%	28%	49%	Α	30%	59%	Α	30%	62%	Α
	On-Time Performance 79%	82%	81%	В	80%	80%	В	82%	81%	В
Reliability	Crowding 5%	1%	1%	Α	0%	0%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.37	Off-Peak: 0.22 Peak: 0.28	Α	0.32	0.25	Α	0.29	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.29	\$ 6.54	Α	\$4.20	\$ 6.11	Α	\$4.72	\$ 6.02	Α
C. Effecti	Cost Recovery 20%	7%	10%	Е	7%	8%	E	6%	8%	E

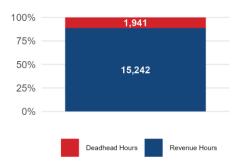


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
NH1	18.50	22,222	21,938 (98.7%)

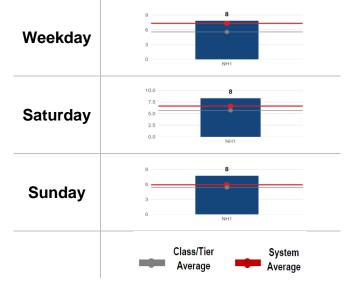
Service Change Summary

Route NH1 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

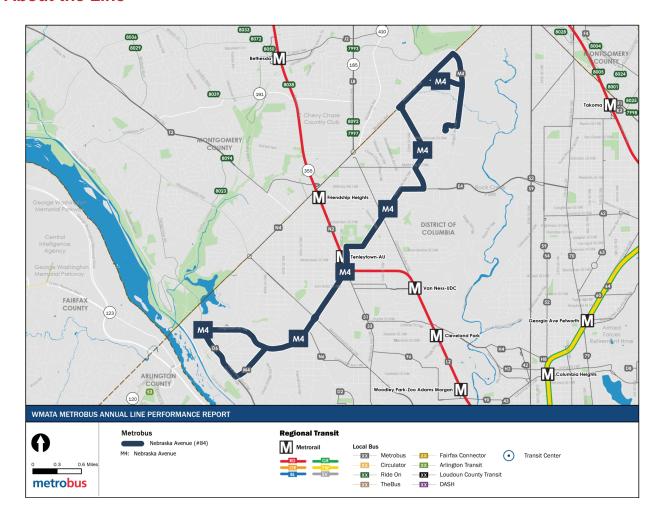


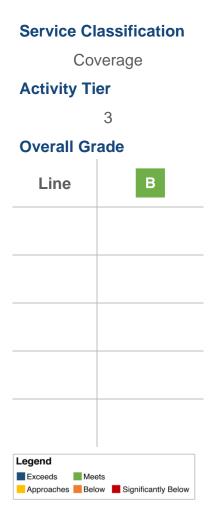


LINE: 84 - Nebraska Avenue

ROUTE(S): M4

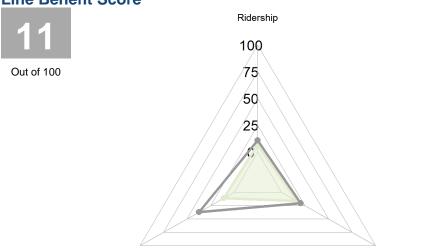
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	11	17	7	

Network Value

Operating Statistics

Population Served

S	Annual Operating Costs	\$1,543,927
	Peak Vehicles	5
	Vehicle Type(s)	30 Foot, 35 Foot, 40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

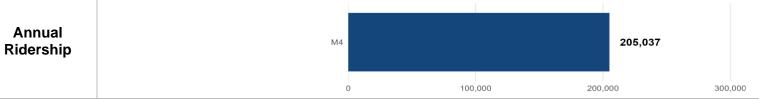
iii	Service Area Population	25,204				
•••	People of Color	Service Area	4,556			
TTT	Population	% Riders Surveyed	49%			
1	Low Income	Service Area	1,974			
S	Household	% Riders Surveyed	40%			

Facilities/Amenities

(metro)	Bus Stops	106
	% Stops With Shelters	8%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	1%



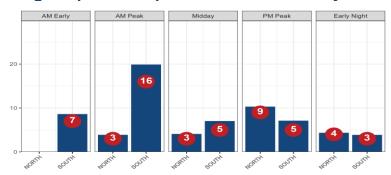




Top Transfer Locations Tenleytown-AU, Dupont Circle, Farragut North



Average Trip Ridership and Maximum Load by Time Period



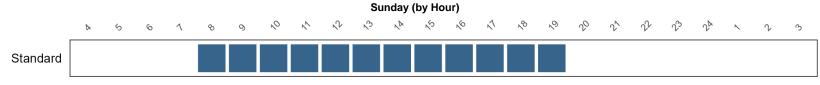
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.21	0.31
Wee	Off-Peak Maximum Target: 1.0	0.11	0.14
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Nebraska Avenue

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:50 AM - 9:54 PM	-	Α	-	-	-	-	-	-
Availe	Frequency of Service varies	Peak: 21.0 / Off-Peak: 29.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	16.2	20.3	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.6	1.7	Α	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	4%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.24	Off-Peak: 0.22 Peak: 0.29	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.34	\$ 6.54	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	27%	11%	Α	-	-		-	-	-



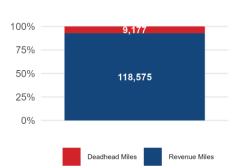
Route M4

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	9.2		4.8			E			
Route Design	Circuity N/A	1.67		1.81		-				
		,	Weekday			Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	16.2	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile	1.6	1.7	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	41%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	78%	81%	С	-	-	-	-	-	-
Reliability	Crowding 5%	4%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.24	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.34	\$ 6.54	В	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	27%	10%	Α	-	-		-	-	

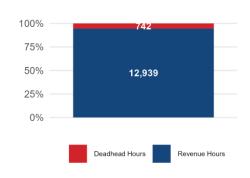


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

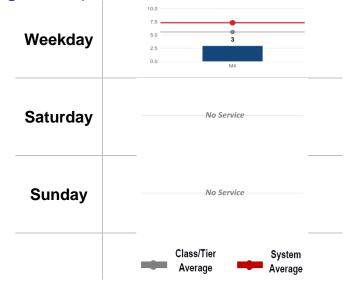
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
M4	11.80	27,432	27,082 (98.7%)

Service Change Summary

Route M4 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

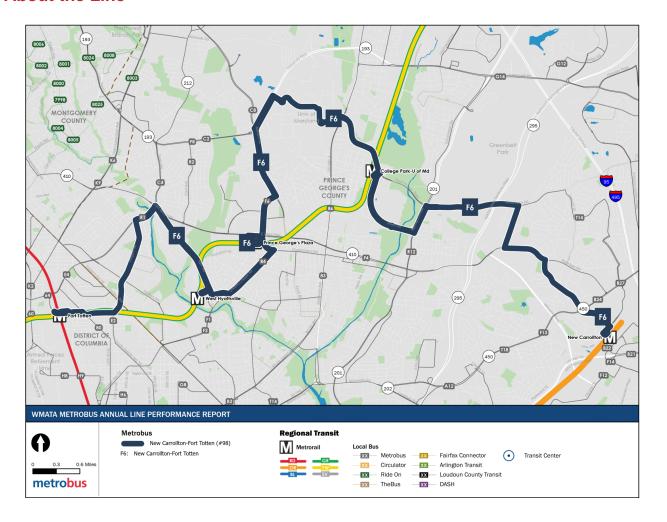


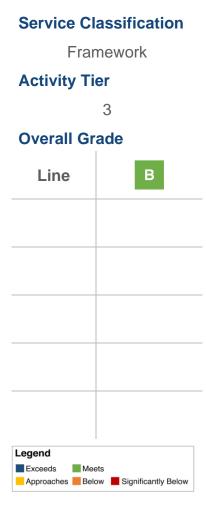


LINE: 98 - New Carrollton-Fort Totten

ROUTE(S): F6

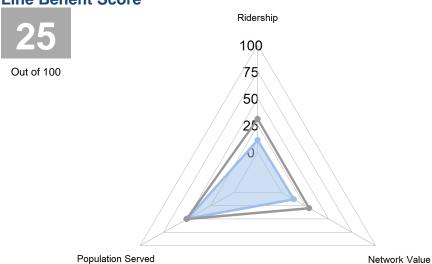
About the Line







Line Benefit Score



Line Focus:
Line Score:

Population Served 49 Network Value

rk Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,922,746
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	48,112	
iii	People of Color Population	Service Area	25,090
		% Riders Surveyed	92%
G	Low Income Household	Service Area	13,215
		% Riders Surveyed	58%

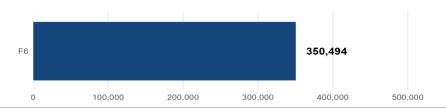
Facilities/Amenities

	Bus Stops	149
<u></u>	% Stops With Shelters	14%
	% Stops With Benches	17%
9:00	% Stops With Real-Time Signs	1%









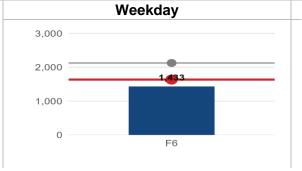
Top Transfer Locations

Fort Totten, West Hyattsville, College Park-U of MD

Average Daily Ridership







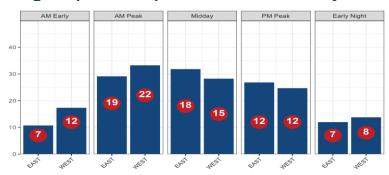
Saturday

No Service

No Service

Sunday

Average Trip Ridership and Maximum Load by Time Period

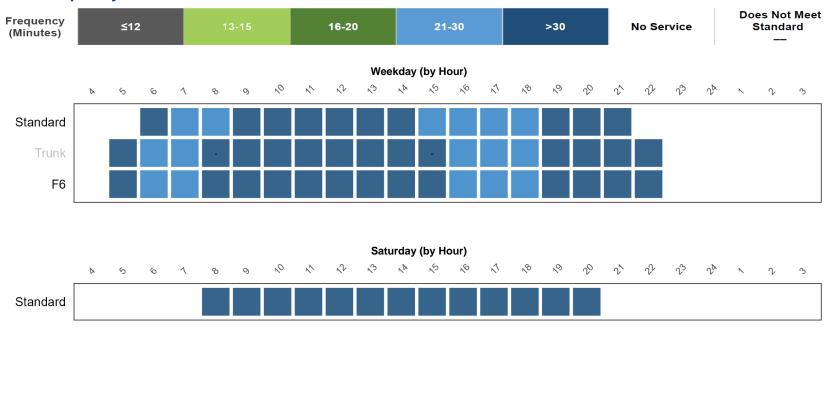


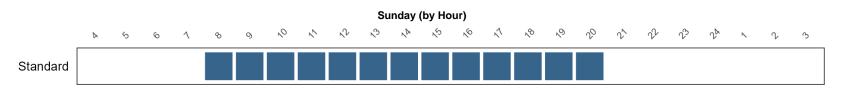
Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.37	0.41
Wee	Off-Peak Maximum Target: 1.0	0.32	0.31
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

New Carrollton-Fort Totten

	Measure Standard		Weekday		Saturday		Sunday			
			Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:10 AM - 10:31 PM	-	Α	-	-	-	-	-	-
Availability	Frequency of Service varies	Peak: 28.0 / Off-Peak: 55.0	Peak: 21.4 / Off-Peak: 34.5	В	-	-	-	-	-	-
Productivity	Passengers per Revenue Hour 15	22	24.8	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	1.7	2.1	Α	-	-	-	-	-	-
	On-Time Performance 79%	77%	75%	С	-	-	-	-	-	-
Reliability	Crowding 5%	2%	1%	Α	-	-	-	-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.39	Off-Peak: 0.31 Peak: 0.4	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.42	\$ 5.34	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	12%	12%	Е	-	-		-	-	-



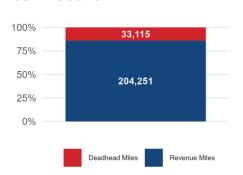
Route F6

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	4.6		4.6		A				
Route Design	Circuity 1.75	1.93		2.17		D				
		,	Weekday		5	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 15	22	24.8	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 1	1.7	2.1	Α	-	-	-	-	-	-
<u> </u>	Unique Segment Ridership 10%	26%	41%	Α	-	-	-	-	-	-
	On-Time Performance 79%	77%	75%	С	-	-	-	-	-	-
Reliability	Crowding 5%	2%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.39	Off-Peak: 0.31 Peak: 0.41	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.42	\$ 5.34	A	-	-	-	-	-	-
Cι Effecti	Cost Recovery 20%	12%	13%	Е	-	-	-	-	-	

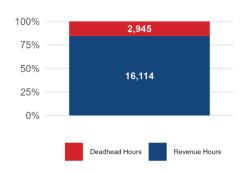


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F6	33.80	13,875	13,225 (95.3%)

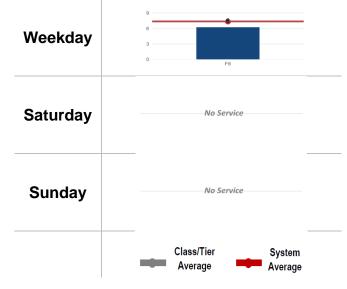
Service Change Summary

Route F6 - Dec 2022:

Weekday: run time update; Saturday: No change;

Sunday: No change;

Passenger Miles per Revenue Mile

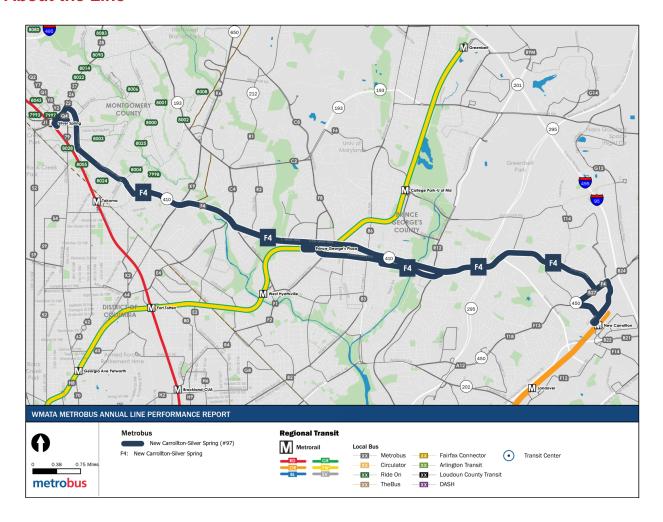


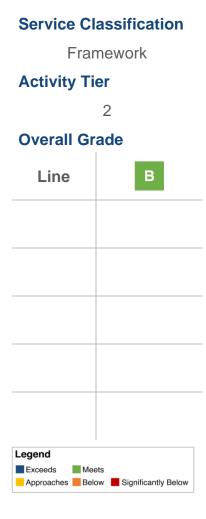


LINE: 97 - New Carrollton-Silver Spring

ROUTE(S): F4

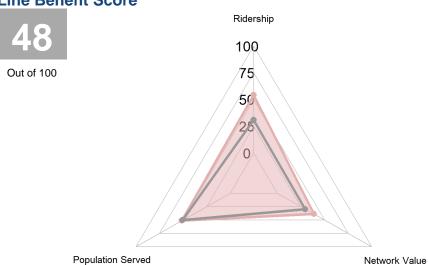
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served 51

Ne

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$8,720,557
	Peak Vehicles	15
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

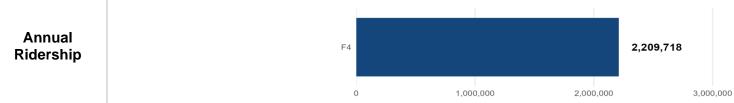
İİİ	Service Area Population	52,794		
•••	People of	Service Area	25,679	
TTT	Color Population	% Riders Surveyed	94%	
1	Low Income	Service Area	14,314	
511	Household	% Riders Surveyed	73%	

Facilities/Amenities

(N)	Bus Stops	134
	% Stops With Shelters	16%
	% Stops With Benches	28%
9:00	% Stops With Real-Time Signs	2%

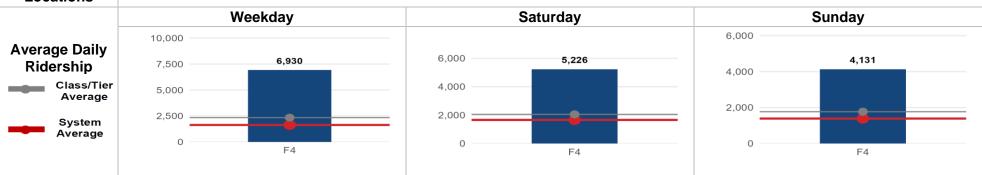




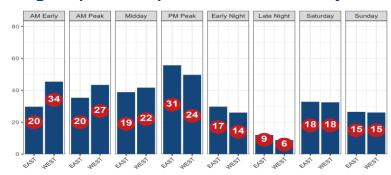


Top Transfer Locations

Prince George's Plaza, New Carrollton, Silver Spring



Average Trip Ridership and Maximum Load by Time Period

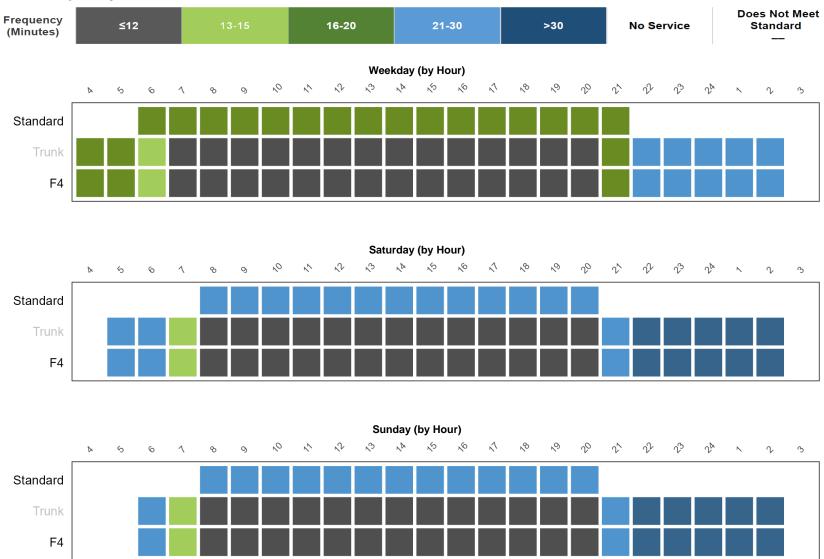


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.66	0.63
Wee	Off-Peak Maximum Target: 1.0	0.44	0.47
	Saturday Maximum Target: 1.0	0.44	0.44
	Sunday Maximum Target: 1.0	0.37	0.37



Span and Frequency





Performance Report Card

New Carrollton-Silver Spring

Measure Standard		,	Weekday		Saturday			Sunday		
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:50 AM - 2:54 AM	-	Α	5:00 AM - 2:19 AM	-	Α	6:00 AM - 2:22 AM	-	Α
	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 15.6 / Off-Peak: 20.1	Α	15.0	24.7	Α	15.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	32.5	24.3	Α	28.9	23.1	Α	23.4	20.5	Α
Produ	Passengers per Revenue Mile 2	3.3	2.4	Α	2.8	2.1	Α	2.2	1.9	Α
	On-Time Performance 79%	80%	77%	В	76%	77%	С	79%	79%	В
Reliability	Crowding 5%	4%	1%	Α	1%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.45 Peak: 0.64	Off-Peak: 0.34 Peak: 0.42	Α	0.44	0.33	Α	0.37	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.68	\$ 5.78	Α	\$4.13	\$ 6.01	Α	\$5.10	\$ 6.88	В
Cc Effectiv	Cost Recovery 20%	15%	20%	D	14%	18%	Е	11%	16%	Е



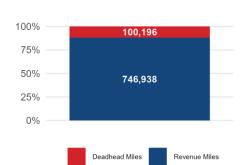
Route F4

	Measure Standard Route Average			Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.4		4.5		E				
Route Design	Circuity 1.75	1.23		1.44		А				
		,	Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 20	32.5	24.3	Α	28.9	23.1	Α	23.4	20.5	Α
Productivity	Passengers per Revenue Mile 2	3.3	2.4	Α	2.8	2.1	Α	2.2	1.9	Α
Pr	Unique Segment Ridership 10%	58%	18%	Α	72%	35%	Α	72%	38%	A
	On-Time Performance 79%	80%	77%	В	76%	77%	С	79%	79%	В
Reliability	Crowding 5%	4%	1%	Α	1%	1%	Α	0%	0%	Α
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.45 Peak: 0.64	Off-Peak: 0.34 Peak: 0.43	Α	0.44	0.34	Α	0.37	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.68	\$ 5.78	Α	\$4.13	\$ 6.01	Α	\$5.10	\$ 6.88	В
Cc Effectiv	Cost Recovery 20%	15%	21%	D	14%	18%	E	11%	16%	Е

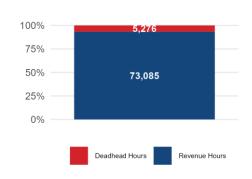


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F4	25.20	63,156	61,870 (98.0%)

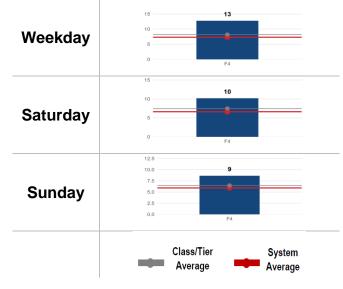
Service Change Summary

Route F4 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

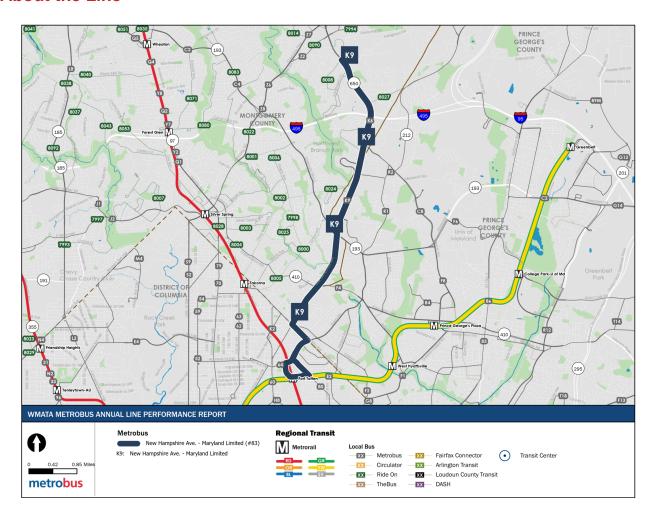


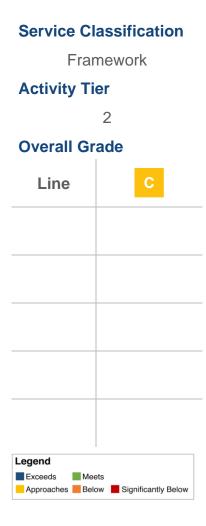


LINE: 83 - New Hampshire Ave. - Maryland Limited

ROUTE(S): K9

About the Line

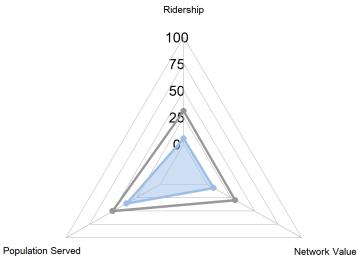






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 36

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,171,424
	Peak Vehicles	6
	Vehicle Type(s)	40 Foot

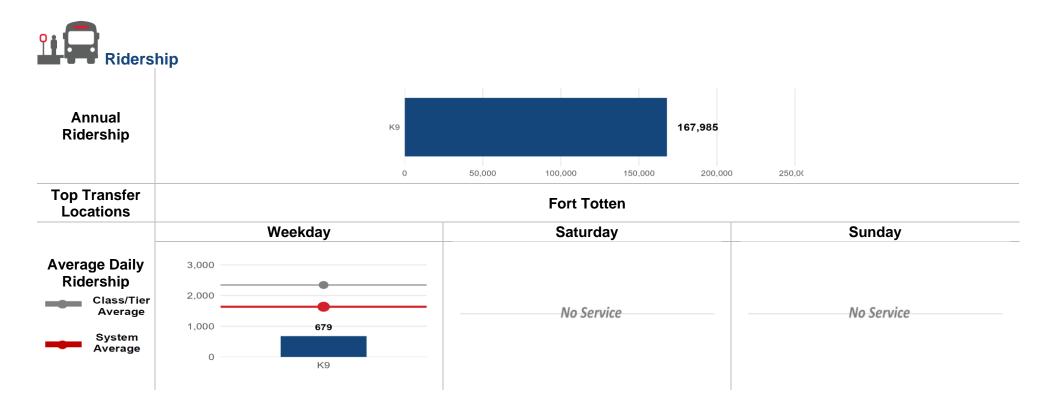
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	27	,896	
•••	People of	Service Area	11,578	
TTT	Color Population	% Riders Surveyed	66%	
1	Low Income	Service Area	11,064	
G	Household	% Riders Surveyed	44%	

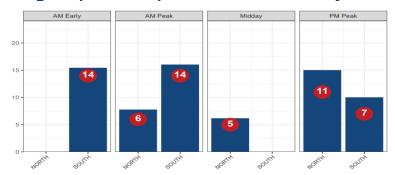
Facilities/Amenities

Metro	Bus Stops	23
	% Stops With Shelters	35%
	% Stops With Benches	43%
9:00	% Stops With Real-Time Signs	17%





Average Trip Ridership and Maximum Load by Time Period

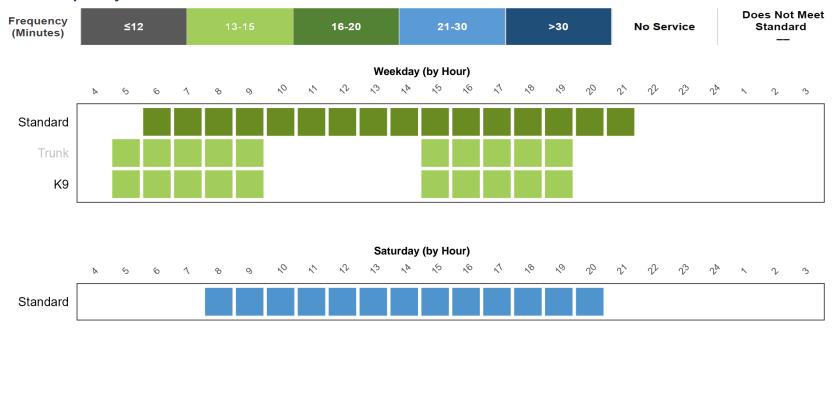


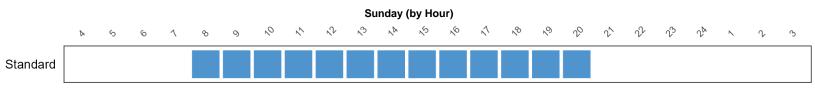
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.22	0.25
Wee	Off-Peak Maximum Target: 1.0	0.11	0.36
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

New Hampshire Ave. - Maryland Limited

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:21 AM - 9:32 AM; 3:20 PM - 7:22 PM	-	Е	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 15.0 / Off-Peak: 15.0	Peak: 15.6 / Off-Peak: 20.1	Α	-	-		-	-	
Productivity	Passengers per Revenue Hour 20	17.7	24.3	D	-	-		-	-	-
Produ	Passengers per Revenue Mile 2	1.8	2.4	D	-	-	-	-	-	-
	On-Time Performance 79%	75%	77%	С	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.23	Off-Peak: 0.34 Peak: 0.42	Α	-	-	-	-	-	-
st	Operating Cost per Passenger Trip \$5	\$6.76	\$ 5.78	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	14%	20%	Е	-	-	-	-	-	-



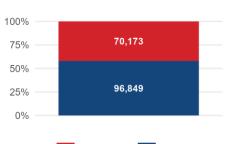
Route K9

	Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	1.9			4.5			E			
Route Design	Circuity 1.75	1.05			1.44			А			
		,	Weekday		9	Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
· ,	Passengers per Revenue Hour 20	17.7	24.3	D	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 2	1.8	2.4	D	-	-	-	-	-	-	
Pr	Unique Segment Ridership 10%	13%	18%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	75%	77%	С	-	-		-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.23	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.76	\$ 5.78	E	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	14%	21%	Е	-	-	-	-	-		



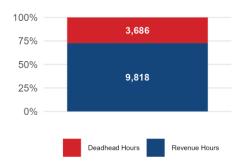
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
K 9	14.20	13,970	13,645 (97.7%)

Service Change Summary

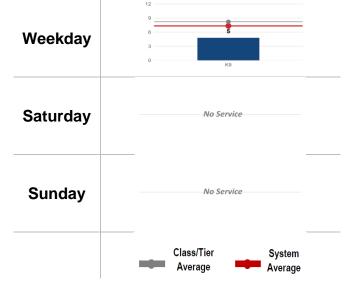
Route K9 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

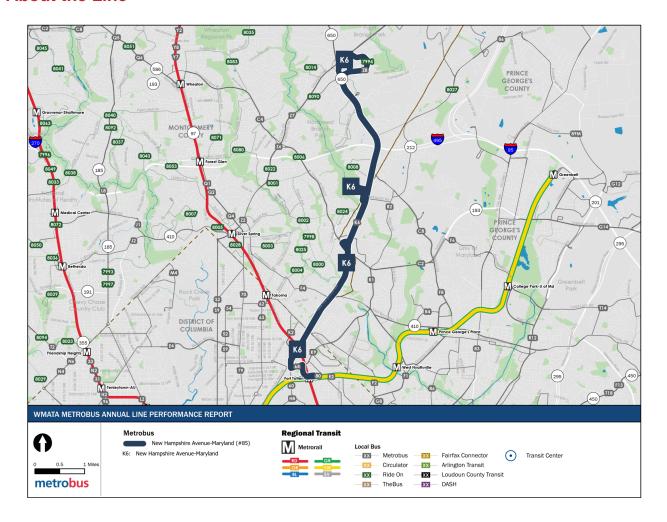




LINE: 85 - New Hampshire Avenue-Maryland

ROUTE(S): K6

About the Line



Service Classification Framework **Activity Tier Overall Grade** Line Legend

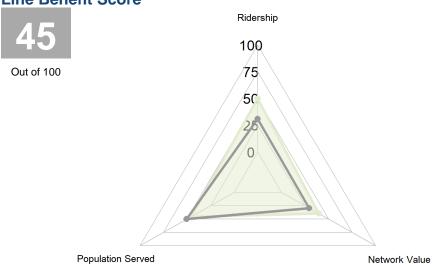
Exceeds

Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served 46

on

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$6,792,167
	Peak Vehicles	11
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

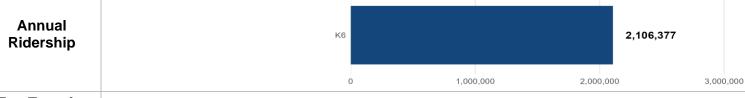
ŤŤŤ	Service Area Population	49,	113	
•••	People of	Service Area	22,565	
***	Color Population	% Riders Surveyed	95%	
1	Low Income	Service Area	18,967	
* §†‡	3 Household	% Riders Surveyed	67%	

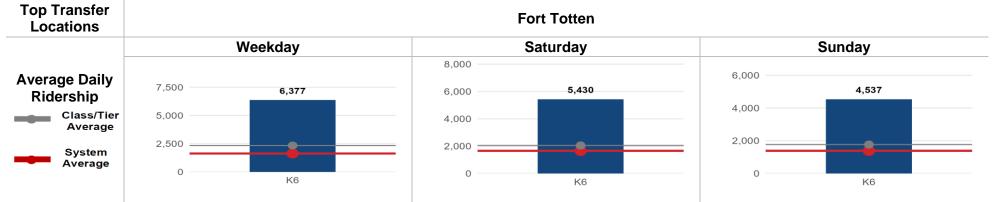
Facilities/Amenities

Metro	Bus Stops	98
<u> </u>	% Stops With Shelters	32%
	% Stops With Benches	44%
9:00	% Stops With Real-Time Signs	7%

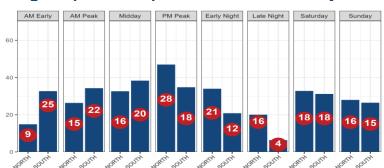








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH		
Weekday	Peak Maximum Target: 1	0.56	0.49		
Wee	Off-Peak Maximum Target: 1.0	0.42	0.43		
	Saturday Maximum Target: 1.0	0.46	0.44		
	Sunday Maximum Target: 1.0	0.4	0.38		



Span and Frequency





Performance Report Card

New Hampshire Avenue-Maryland

		Weekday			Saturday			Sunday		
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:30 AM - 2:30 AM	-	Α	5:15 AM - 2:28 AM	-	Α	5:15 AM - 2:10 AM	-	Α
Avail	Frequency of Service varies	Peak: 10.0 / Off-Peak: 11.0	Peak: 15.6 / Off-Peak: 20.1	Α	14.0	24.7	Α	14.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	38.5	24.3	Α	38.7	23.1	Α	33.9	20.5	Α
Produ	Passengers per Revenue Mile 2	3.8	2.4	Α	3.7	2.1	Α	3.1	1.9	Α
	On-Time Performance 79%	74%	77%	С	74%	77%	С	77%	79%	С
Reliability	Crowding 5%	3%	1%	Α	4%	1%	Α	1%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.53	Off-Peak: 0.34 Peak: 0.42	Α	0.45	0.33	Α	0.39	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.10	\$ 5.78	Α	\$3.08	\$ 6.01	Α	\$3.52	\$ 6.88	Α
Cost Effectiver	Cost Recovery 20%	24%	20%	Α	24%	18%	Α	21%	16%	В



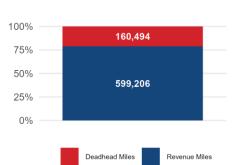
Route K6

	Measure Standard	Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	5.6			4.5			E		
Route Design	Circuity 1.75	1.23			1.44			Α		
		,	Weekday		5	Saturday		5	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 20	38.5	24.3	Α	38.7	23.1	Α	33.9	20.5	А
Productivity	Passengers per Revenue Mile 2	3.8	2.4	Α	3.7	2.1	Α	3.1	1.9	Α
Pr	Unique Segment Ridership 10%	33%	18%	Α	72%	35%	Α	89%	38%	А
	On-Time Performance 79%	74%	77%	С	74%	77%	С	77%	79%	С
Reliability	Crowding 5%	3%	1%	Α	4%	1%	Α	1%	0%	Α
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.53	Off-Peak: 0.34 Peak: 0.43	Α	0.45	0.34	Α	0.39	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.10	\$ 5.78	Α	\$3.08	\$ 6.01	Α	\$3.52	\$ 6.88	Α
C. Effecti	Cost Recovery 20%	24%	21%	Α	24%	18%	Α	21%	16%	В

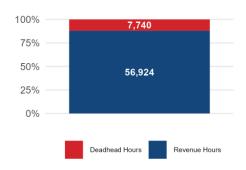


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
K6	18.10	68,041	67,458 (99.1%)

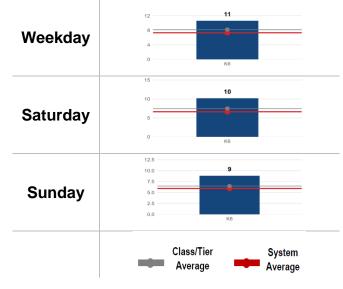
Service Change Summary

Route K6 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

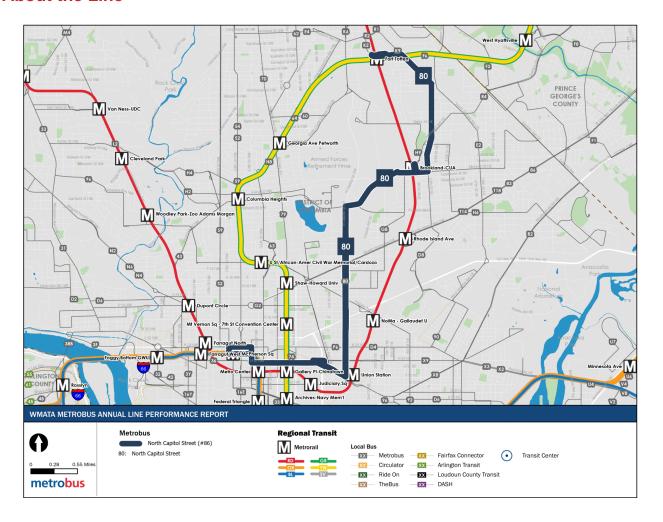


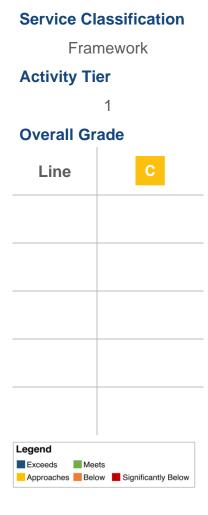


LINE: 86 - North Capitol Street

ROUTE(S): 80

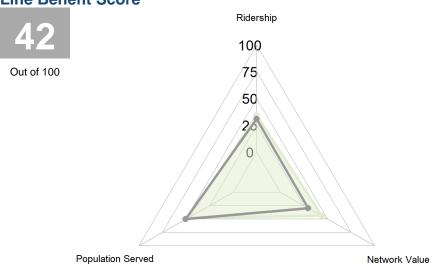
About the Line







Line Benefit Score



Classification	Average
----------------	---------

Line Focus: Line Score:

Population Served 47

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$7,558,391
	Peak Vehicles	14
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	44,906	
•••	People of		21,848
TTT	Color Population	% Riders Surveyed	84%
Low Income	Service Area	8,907	
G † †	Household	% Riders Surveyed	54%

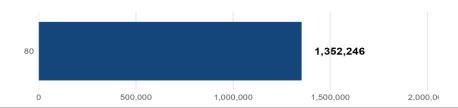
Facilities/Amenities

Metro	Bus Stops	89
	% Stops With Shelters	28%
	% Stops With Benches	25%
9:00	% Stops With Real-Time Signs	12%









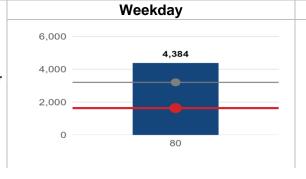
Top Transfer Locations

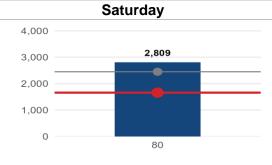
Fort Totten, Brookland, Gallery Place-Chinatown

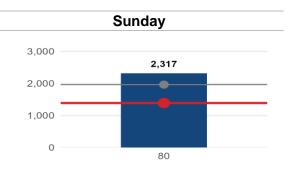
Average Daily Ridership



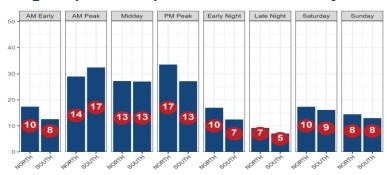








Average Trip Ridership and Maximum Load by Time Period

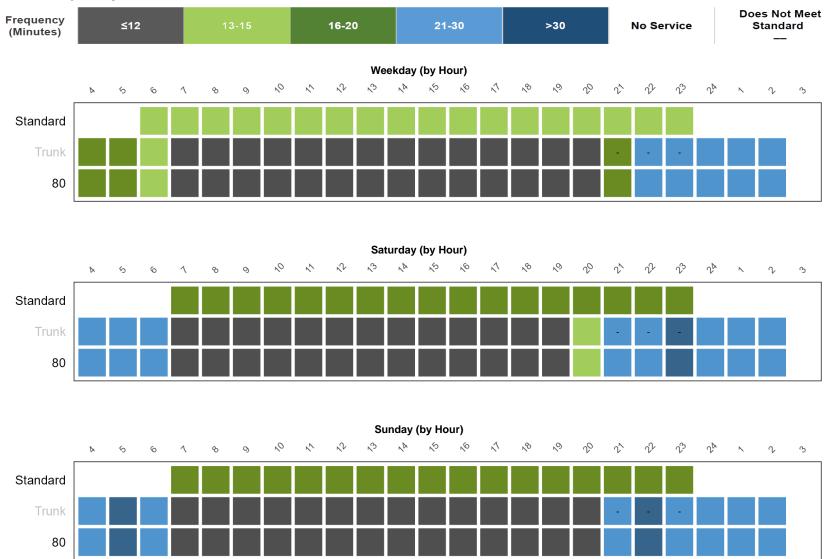


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.39	0.36
Wee	Off-Peak Maximum Target: 1.0	0.29	0.26
	Saturday Maximum Target: 1.0	0.24	0.23
	Sunday Maximum Target: 1.0	0.21	0.19



Span and Frequency





Performance Report Card

North Capitol Street

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:16 AM - 2:19 AM	-	Α	4:31 AM - 2:22 AM	-	Α	4:43 AM - 2:17 AM	-	Α
	Frequency of Service varies	Peak: 11.0 / Off-Peak: 12.0	Peak: 14.7 / Off-Peak: 18.6	В	15.0	20.8	Α	14.0	23.9	Α
ctivity	Passengers per Revenue Hour 30	23.7	29.9	Е	17.0	25.2	E	16.8	22.9	Е
Productivity	Passengers per Revenue Mile 4	3.4	3.9	D	2.3	3.1	E	1.9	2.7	E
	On-Time Performance 79%	74%	74%	С	75%	75%	С	76%	76%	С
Reliability	Crowding 5%	0%	3%	Α	0%	1%	A	0%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.38	Off-Peak: 0.33 Peak: 0.46	A	0.24	0.33	A	0.2	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.04	\$ 4.49	В	\$7.01	\$ 5.36	E	\$7.12	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	14%	25%	Е	10%	21%	Е	10%	19%	Е



Route 80

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.1		5.2		E				
Route Design	Circuity 1.75	1.46		1.29		А				
		Weekday		5	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	23.7	29.9	Е	17.0	25.2	E	16.8	22.9	Е
Productivity	Passengers per Revenue Mile 4	3.4	3.9	D	2.3	3.1	Е	1.9	2.7	Е
Pr	Unique Segment Ridership 10%	58%	23%	Α	57%	34%	Α	56%	35%	Α
	On-Time Performance 79%	74%	74%	С	75%	75%	С	76%	76%	С
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.38	Off-Peak: 0.34 Peak: 0.47	Α	0.24	0.34	Α	0.2	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.04	\$ 4.49	В	\$7.01	\$ 5.36	Е	\$7.12	\$ 5.93	E
C. Effecti	Cost Recovery 25%	14%	26%	Е	10%	21%	Е	10%	19%	Е



Operational Analysis

Miles Allocation

100%

75% 50%

25%





100% —	5,029
75% —	
50% —	63,346
25% —	
0% —	
	Deadhead Hours Revenue Hours

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
80	14.80	64,059	63,290 (98.8%)

Service Change Summary

Route 80 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

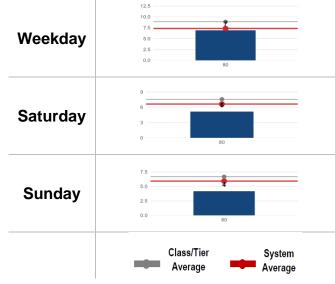
Revenue Miles

461,131

Deadhead Miles

No Change;

Passenger Miles per Revenue Mile

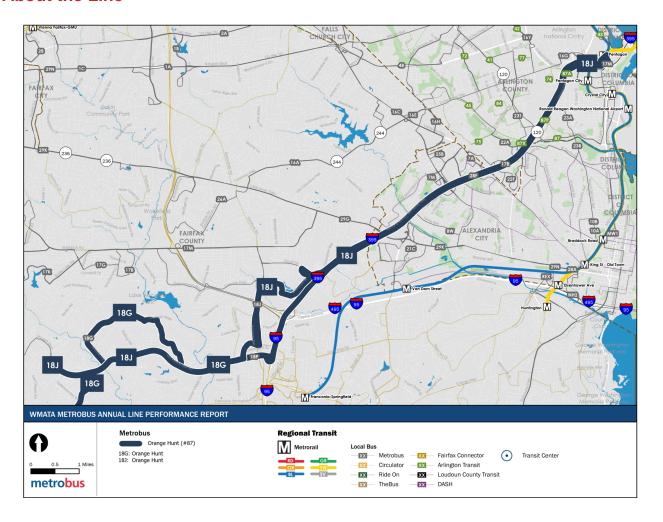


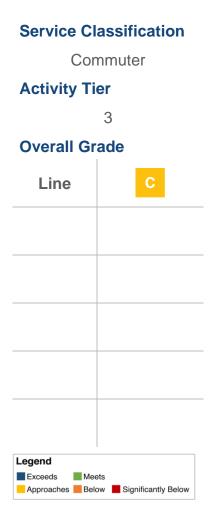


LINE: 87 - Orange Hunt

ROUTE(S): 18G, 18J

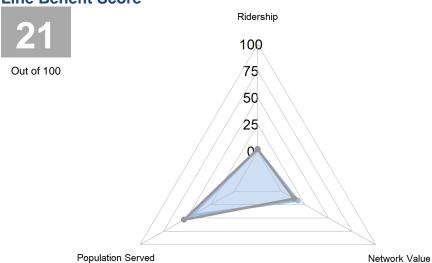
About the Line







Line Benefit Score



Line Focus: Line Score: Population Served 45

Network Value

ue Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$505,917
Peak Vehicles	3
Vehicle Type(s)	40 Foot

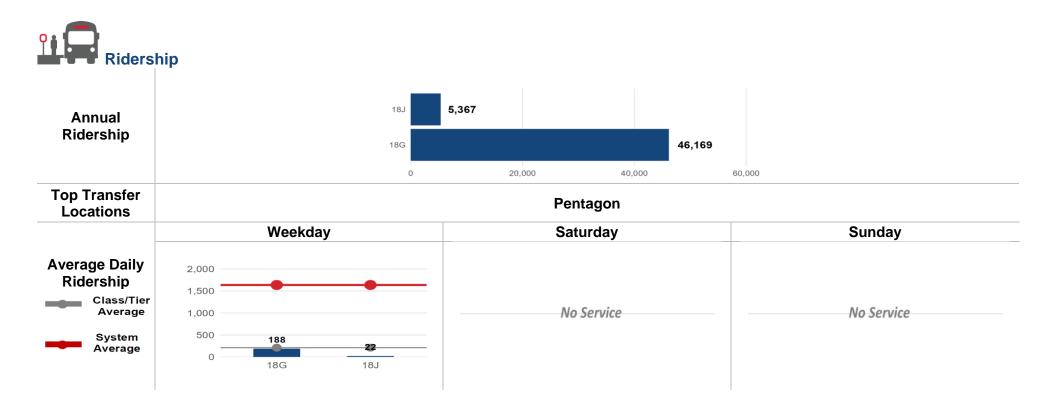
Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	34,132	
iii	People of Color Population	Service Area	12,589
		% Riders Surveyed	37%
511	Low Income Household	Service Area	4,688
		% Riders Surveyed	5%

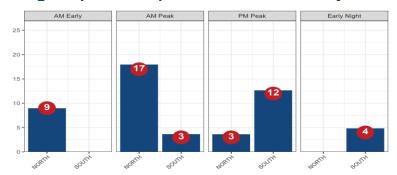
Facilities/Amenities

Metro	Bus Stops	140
	% Stops With Shelters	9%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

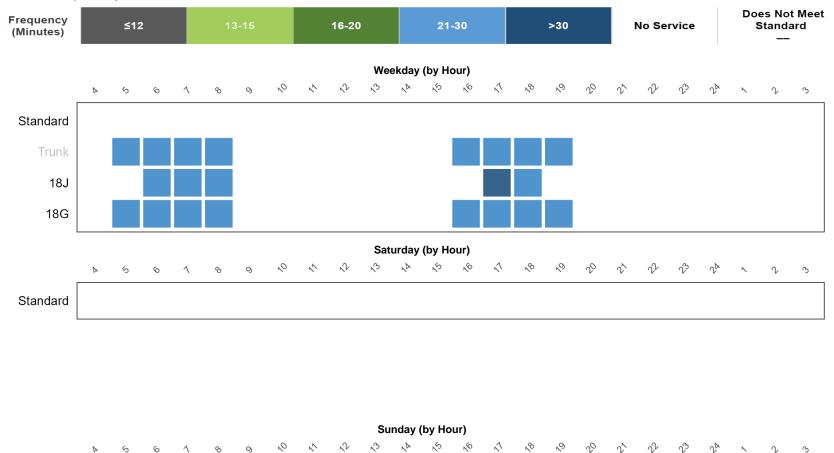


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.29	0.23
	Off-Peak Maximum Target: 1.0	0.21	0.1
Saturday Maximum Target: 1.0			
Sunday Maximum Target: 1.0			



Span and Frequency





Standard

Performance Report Card

Orange Hunt

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:19 AM - 8:58 AM; 4:05 PM - 7:44 PM	-	Α	-	-		-	-	
Avail	Frequency of Service varies	Peak: 29.0 / Off-Peak: NA	Peak: 33.5 / Off-Peak: 60.3		-	-		-	-	
Productivity	Passengers per Revenue Hour N/A	12.8	13.5	Α	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	0.6	0.7	E	-	-	-	-	-	
	On-Time Performance 79%	83%	78%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.26	Off-Peak: 0.21 Peak: 0.28	Α	-	-	-	-	-	-
st reness	Operating Cost per Passenger Trip \$7	\$9.33	\$10.05	Е	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	39%	24%	Α	-	-		-	-	



Route 18G

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile N/A	2.1		2.4		-				
Route Design	Circuity N/A	1.15		1.37						
		Weekday			Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour N/A	15.8	13.5	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	0.7	0.7	E	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	43%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	87%	78%	Α	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.36	Off-Peak: 0.2 Peak: 0.25	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.56	\$10.05	В	-	-	-	-	-	-
C. Effecti	Cost Recovery 20%	50%	22%	Α	-	-		-	-	



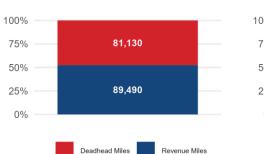
Route 18J

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile N/A	2.2		2.4						
Route Design	Circuity N/A	1.14		1.37		-				
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
······································	Passengers per Revenue Hour N/A	4.8	13.5	Е	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	0.2	0.7	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	47%	30%	Α	-	-	-	-	-	-
	On-Time Performance 79%	74%	78%	С	-	-	-	1	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.07	Peak: 0.25	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$24.95	\$10.05	Е	-	-	-	-	-	
C. Effecti	Cost Recovery 20%	7%	22%	Е	-	-	-	-	-	-

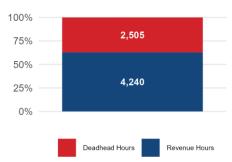


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
18 G	37.50	3,486	3,339 (95.8%)
18J	34.60	1,494	1,419 (95.0%)

Service Change Summary

Route 18G - Dec 2022:

Weekday: Add bus stop; Saturday: No change; Sunday:

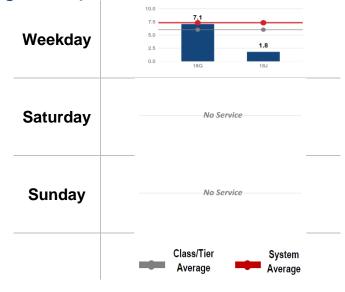
No change;

Route 18J - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

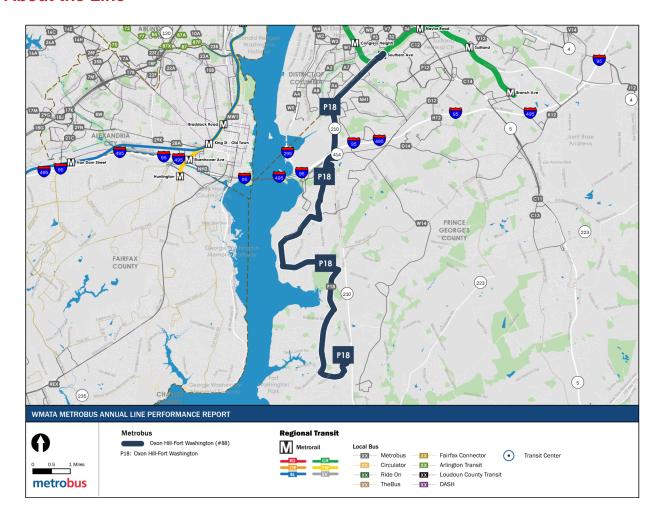


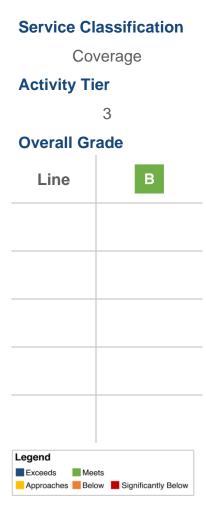


LINE: 88 - Oxon Hill-Fort Washington

ROUTE(S): P18

About the Line

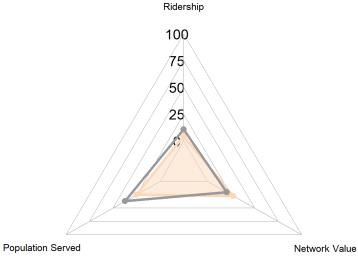






Line Benefit Score

19 Out of 100



Classification Average

Line Focus:
Line Score:

Population Served 25

1

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,406,353
	Peak Vehicles	9
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population		259
•••	People of	Service Area	16,431
TTT	Color Population	% Riders Surveyed	97%
3	Low Income	Service Area	6,399
	Household	% Riders Surveyed	42%

Facilities/Amenities

	Bus Stops	81
<u></u>	% Stops With Shelters	6%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	1%



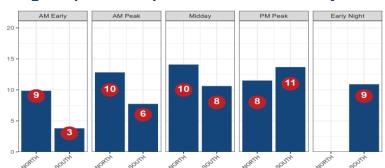




Top Transfer Southern Avenue Locations Weekday Saturday Sunday **Average Daily** 2,000 Ridership 1,500 Class/Tier No Service No Service Average 1,000 500 System Average

Average Trip Ridership and Maximum Load by Time Period

P18

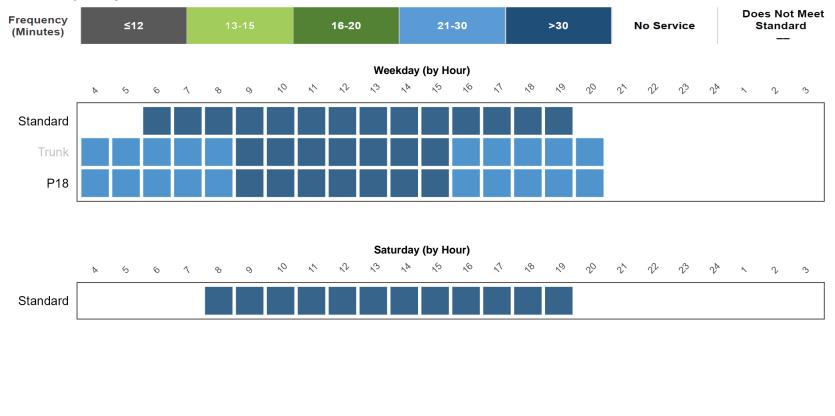


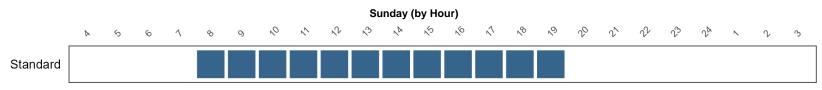
Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.23	0.22
Wee	Off-Peak Maximum Target: 1.0	0.23	0.19
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Oxon Hill-Fort Washington

			Weekday		Saturday			Sunday		
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ıbility	Span of Service varies	4:32 AM - 8:12 PM	-	Α	-	-	-	-	-	-
Availability	Frequency of Service varies	Peak: 27.0 / Off-Peak: 58.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	12.9	20.3	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	0.8	1.7	D	-	-	-	-	-	-
	On-Time Performance 79%	80%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.23	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
st reness	Operating Cost per Passenger Trip \$7	\$9.22	\$ 6.54	E	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	6%	11%	Е	-	-	-	-	-	-



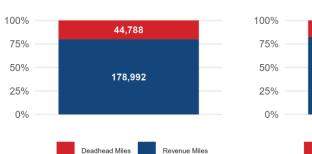
Route P18

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	2.6		4.8		E				
Route Design	Circuity N/A	1.81		1.81						
		Weekday		5	Saturday		\$	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	12.9	20.3	Α	-	-		-	-	-
Productivity	Passengers per Revenue Mile 1	0.8	1.7	D	-	-	-	-	-	-
	Unique Segment Ridership 10%	78%	49%	Α	-	-	-	-	-	-
	On-Time Performance 79%	80%	81%	В	-	-		-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.23	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$9.22	\$ 6.54	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	6%	10%	Е	-	-	-	-	-	-

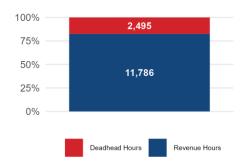


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
P18	32.20	12,954	12,810 (98.9%)

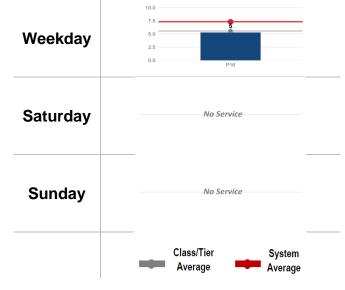
Service Change Summary

Route P18 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

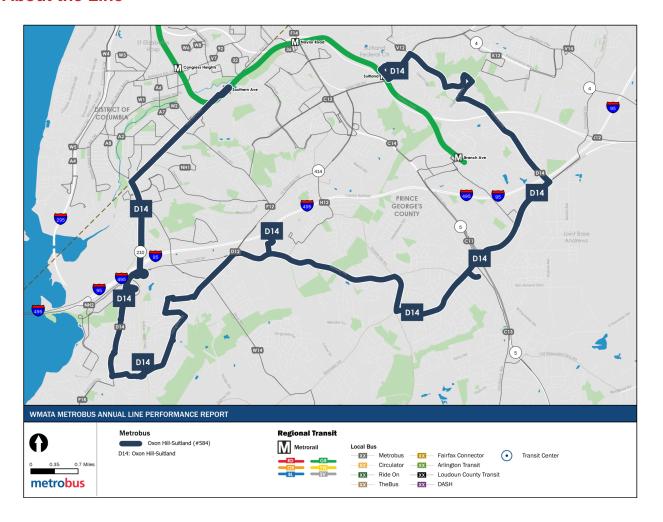


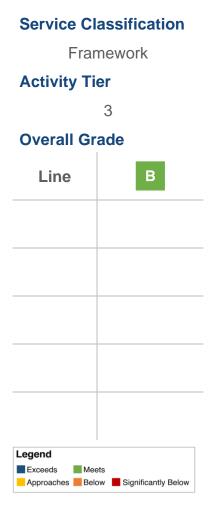


LINE: 584 - Oxon Hill-Suitland

ROUTE(S): D14

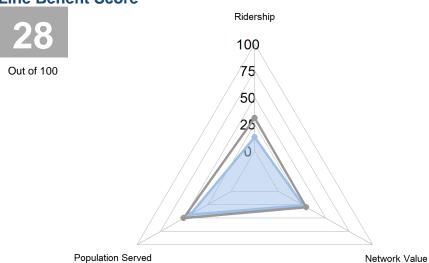
About the Line







Line Benefit Score



Classification Average

Population Line Focus: Served Line Score: 44

Network Value Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$3,338,772
Peak Vehicles	16
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

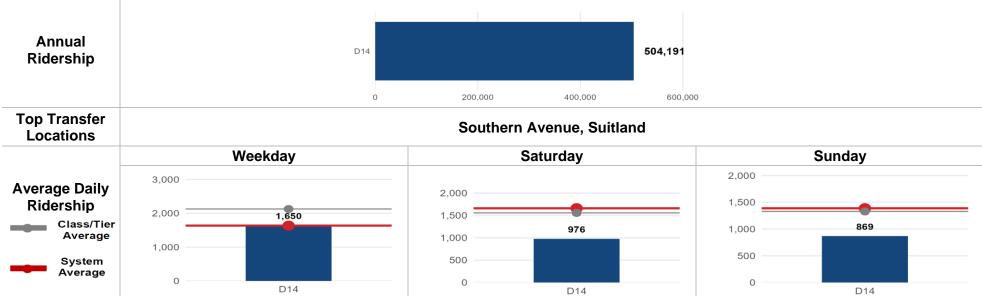
İİİ	Service Area Population	42,729		
•••	People of Color	Service Area	36,054	
TTT	Population	% Riders Surveyed	98%	
1	Low Income		11,947	
311	Household	% Riders Surveyed	78%	

Facilities/Amenities

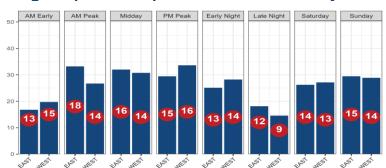
Metro	Bus Stops	189
	% Stops With Shelters	7%
	% Stops With Benches	5%
9:00	% Stops With Real-Time Signs	2%







Average Trip Ridership and Maximum Load by Time Period

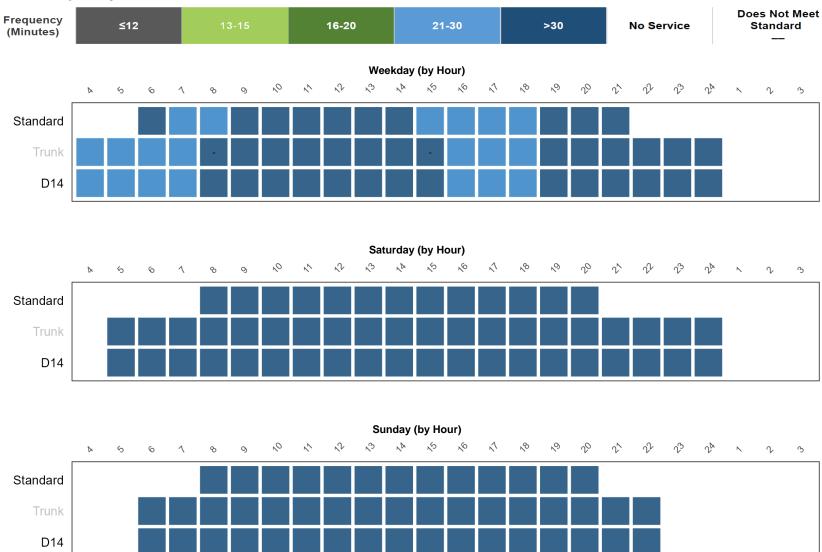


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.4	0.37
Wee	Off-Peak Maximum Target: 1.0	0.36	0.36
	Saturday Maximum Target: 1.0	0.35	0.33
	Sunday Maximum Target: 1.0	0.37	0.35



Span and Frequency





Performance Report Card

Oxon Hill-Suitland

Measure Standard		Weekday		Saturday		Sunday				
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:12 AM - 12:37 AM	-	Α	5:30 AM - 12:30 AM	-	Α	6:00 AM - 10:39 PM	-	Α
Avail	Frequency of Service varies	Peak: 30.0 / Off-Peak: 58.0	Peak: 21.4 / Off-Peak: 34.5	В	59.0	40.5	В	60.0	39.1	В
ctivity	Passengers per Revenue Hour 15	20.2	24.8	Α	17.9	20.6	Α	19.3	19.4	Α
Productivity	Passengers per Revenue Mile 1	1.3	2.1	Α	1.2	1.7	Α	1.3	1.6	Α
	On-Time Performance 79%	68%	75%	E	64%	75%	E	68%	77%	Е
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.36 Peak: 0.39	Off-Peak: 0.31 Peak: 0.4	A	0.34	0.29	A	0.36	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.89	\$ 5.34	Α	\$6.66	\$ 6.22	Α	\$6.19	\$ 6.54	Α
Cc Effectiv	Cost Recovery 20%	8%	12%	Е	7%	10%	Е	7%	9%	Е



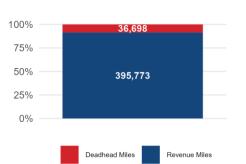
Route D14

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.3		4.6		Α				
Route Design	Circuity 1.75	6.36		2.17		E				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	20.2	24.8	Α	17.9	20.6	Α	19.3	19.4	Α
Productivity	Passengers per Revenue Mile	1.3	2.1	Α	1.2	1.7	Α	1.3	1.6	Α
P	Unique Segment Ridership 10%	69%	41%	Α	69%	58%	Α	70%	61%	Α
	On-Time Performance 79%	68%	75%	E	64%	75%	E	68%	77%	E
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.36 Peak: 0.39	Off-Peak: 0.31 Peak: 0.41	Α	0.34	0.29	Α	0.36	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.89	\$ 5.34	Α	\$6.66	\$ 6.22	Α	\$6.19	\$ 6.54	Α
C _c Effecti	Cost Recovery 20%	8%	13%	Е	7%	10%	Е	7%	9%	Е

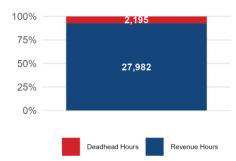


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D14	47.40	18,789	18,465 (98.3%)

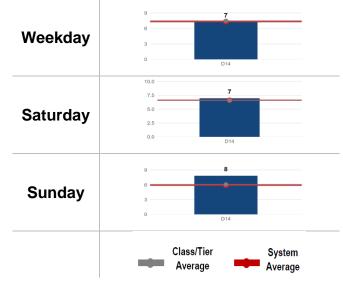
Service Change Summary

Route D14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile



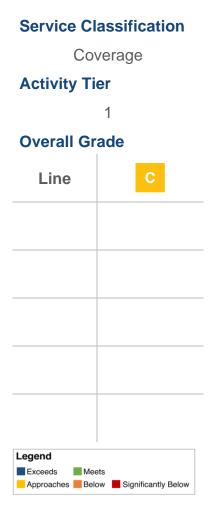


LINE: 89 - P Street-Ledroit Park

ROUTE(S): G2

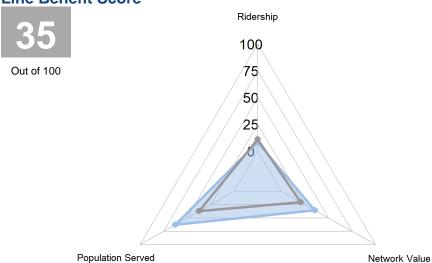
About the Line







Line Benefit Score



Classification A	verage	\triangle	
	Demode Con-		

Line Focus:
Line Score:

Population Served	Netwo
62	

twork Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$2,140,404
	Peak Vehicles	5
	Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	48,745		
•••	People of	Service Area	14,594	
TTT ,	Color Population	% Riders Surveyed	74%	
Low Income Household	Low Income	Service Area	7,928	
	Household	% Riders Surveyed	36%	

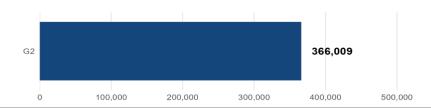
Facilities/Amenities

	Bus Stops	59
	% Stops With Shelters	25%
	% Stops With Benches	22%
9:00	% Stops With Real-Time Signs	0%









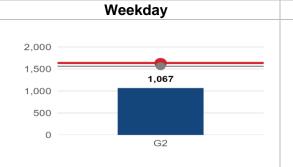
Top Transfer Locations

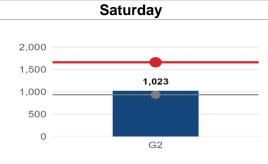
Dupont Circle, Shaw-Howard University, Mt. Vernon Square-UDC

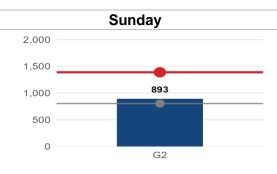
Average Daily Ridership



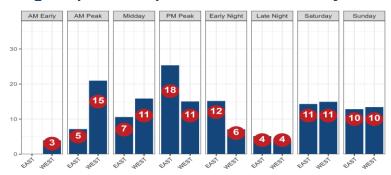








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.47	0.44
Wee	Off-Peak Maximum Target: 1.0	0.29	0.28
	Saturday Maximum Target: 1.0	0.37	0.39
	Sunday Maximum Target: 1.0	0.34	0.35



Span and Frequency





Performance Report Card

P Street-Ledroit Park

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:45 AM - 12:30 AM	-	Α	6:15 AM - 12:33 AM	-	Α	6:20 AM - 12:29 AM	-	Α
Availability	Frequency of Service varies	Peak: 26.0 / Off-Peak: 29.0	Peak: 18.3 / Off-Peak: 26.7	В	31.0	29.5	Α	31.0	30.0	Α
Productivity	Passengers per Revenue Hour 20	19.2	25.3	C	20.0	21.5	В	17.9	19.2	D
Produ	Passengers per Revenue Mile 4	3.3	3.5	D	3.4	2.7	D	3.0	2.4	E
£	On-Time Performance 79%	76%	75%	C	74%	76%	С	82%	79%	В
Reliability	Crowding 5%	4%	2%	Α	6%	1%	E	4%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.46	Off-Peak: 0.26 Peak: 0.38	A	0.38	0.26	A	0.34	0.23	Α
st eness	Operating Cost per Passenger Trip \$5	\$6.21	\$ 4.85	D	\$5.96	\$ 5.62	С	\$6.65	\$ 6.32	E
Cost Effectiveness	Cost Recovery 25%	21%	16%	D	21%	14%	D	19%	13%	D



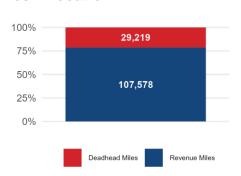
Route G2

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	7.2		6.4			Е			
Route Design	Circuity N/A	1.12			1.55			-		
	Weekday		9	Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ity	Passengers per Revenue Hour 20	19.2	25.3	С	20.0	21.5	В	17.9	19.2	D
Productivity	Passengers per Revenue Mile 4	3.3	3.5	D	3.4	2.7	D	3.0	2.4	E
Pr	Unique Segment Ridership 10%	85%	47%	Α	82%	46%	Α	81%	45%	Α
	On-Time Performance 79%	76%	75%	С	74%	76%	С	82%	79%	В
Reliability	Crowding 5%	4%	3%	Α	6%	1%	E	4%	1%	Α
Re	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.46	Off-Peak: 0.28 Peak: 0.4	Α	0.38	0.27	Α	0.34	0.25	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.21	\$ 4.85	D	\$5.96	\$ 5.62	С	\$6.65	\$ 6.32	E
C. Effecti	Cost Recovery 25%	21%	15%	D	21%	13%	D	19%	12%	D

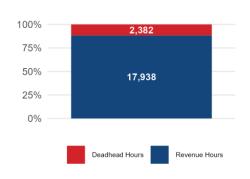


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
G2	8.50	26,375	25,863 (98.1%)

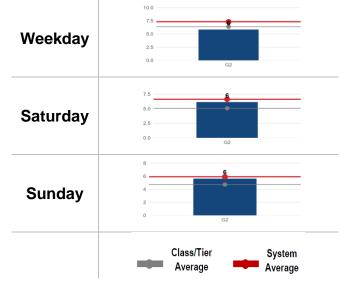
Service Change Summary

Route G2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

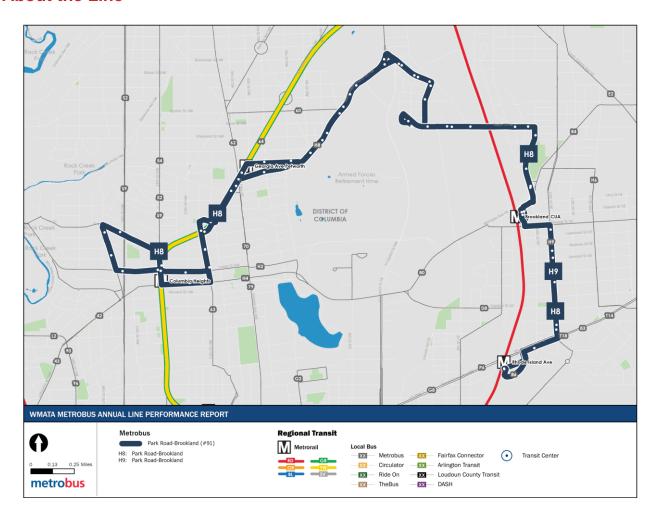


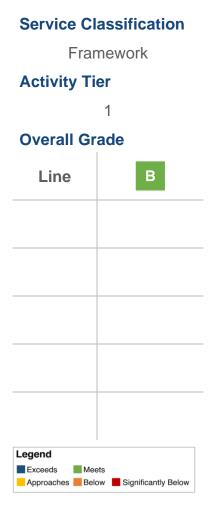


LINE: 91 - Park Road-Brookland

ROUTE(S): H8, H9

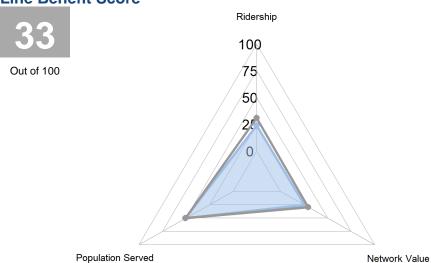
About the Line







Line Benefit Score



Classification Average

Line Focus: Population Served
Line Score: 51

n N

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$3,615,574
	Peak Vehicles	8
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population		620
•••	People of	Service Area	29,547
TTT	Color Population	% Riders Surveyed	90%
1	Low Income	Service Area	16,297
3	Household	% Riders Surveyed	61%

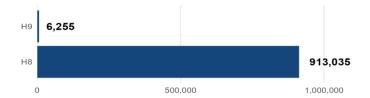
Facilities/Amenities

Metro	Bus Stops	75
<u> </u>	% Stops With Shelters	13%
	% Stops With Benches	7%
9:00	% Stops With Real-Time Signs	8%









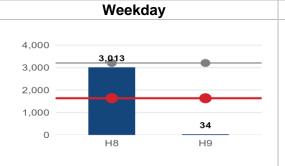
Top Transfer Locations

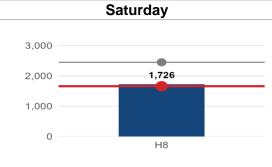
Brookland, Georgia Avenue-Petworth, Columbia Heights

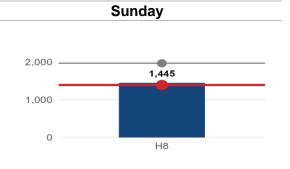
Average Daily Ridership



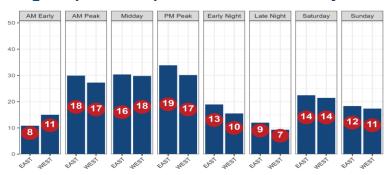








Average Trip Ridership and Maximum Load by Time Period

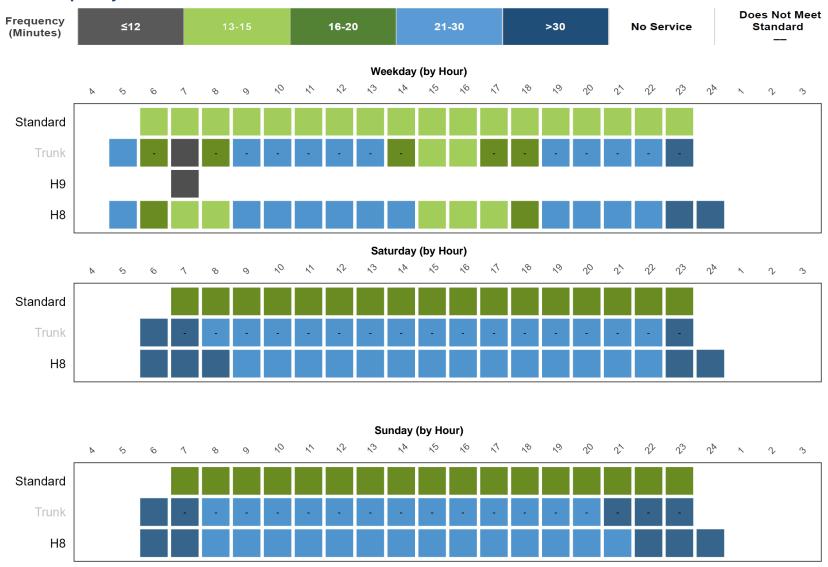


Vehicle Load Factor

	Direction:	EAST	WEST	
Weekday	Peak Maximum Target: 1.2	0.47	0.43	
Wee	Off-Peak Maximum Target: 1.0	0.35	0.35	
	Saturday Maximum Target: 1.0	0.35	0.34	
	Sunday Maximum Target: 1.0	0.29	0.28	



Span and Frequency





Performance Report Card

Park Road-Brookland

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:00 AM - 12:17 AM	-	Α	6:00 AM - 12:16 AM	-	Α	6:00 AM - 12:21 AM	-	Α
Availability	Frequency of Service varies	Peak: 13.0 / Off-Peak: 23.0	Peak: 14.7 / Off-Peak: 18.6	В	27.0	20.8	D	27.0	23.9	D
Productivity	Passengers per Revenue Hour 30	32.7	29.9	В	28.6	25.2	С	23.0	22.9	Е
Produ	Passengers per Revenue Mile 4	4.6	3.9	A	3.7	3.1	C	3.0	2.7	E
	On-Time Performance 79%	78%	74%	С	77%	75%	С	84%	76%	В
Reliability	Crowding 5%	1%	3%	Α	0%	1%	A	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.45	Off-Peak: 0.33 Peak: 0.46	A	0.34	0.33	A	0.29	0.29	Α
st eness	Operating Cost per Passenger Trip \$5	\$3.65	\$ 4.49	Α	\$4.17	\$ 5.36	Α	\$5.18	\$ 5.93	В
Cost Effectiveness	Cost Recovery 25%	24%	25%	С	21%	21%	D	17%	19%	Е



Route H8

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.6		5.2			Е			
Route Design	Circuity 1.75	1.75			1.29			С		
		Weekday		9	Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	32.7	29.9	В	28.6	25.2	С	23.0	22.9	E
Productivity	Passengers per Revenue Mile 4	4.5	3.9	Α	3.7	3.1	С	3.0	2.7	Е
	Unique Segment Ridership 10%	30%	23%	Α	54%	34%	Α	54%	35%	A
	On-Time Performance 79%	78%	74%	С	77%	75%	С	84%	76%	Α
Reliability	Crowding 5%	1%	3%	Α	0%	1%	Α	0%	1%	Α
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.35 Peak: 0.45	Off-Peak: 0.34 Peak: 0.47	Α	0.34	0.34	Α	0.29	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.65	\$ 4.49	A	\$4.17	\$ 5.36	Α	\$5.18	\$ 5.93	В
Cα Effectiv	Cost Recovery 25%	24%	26%	С	21%	21%	D	17%	19%	E



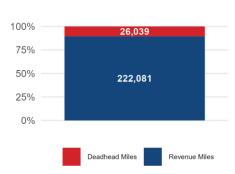
Route H9

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.8		5.2			Е			
Route Design	Circuity 1.75	1			1.29			Α		
		Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ,	Passengers per Revenue Hour 30	29.6	29.9	С	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 4	5.9	3.9	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	0%	23%	Е	-	-	-	-	-	-
	On-Time Performance 79%	89%	74%	Α	-	-	-	-	-	
Reliability	Crowding 5%	0%	3%	Α	-	-	-	-	-	-
R	Load Factor Peak: 1.2 / Off-Peak: 1.0	Peak: 0.39	Peak: 0.47	Α	-	-		-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.03	\$ 4.49	Α	-	-	-	-	-	
Cc Effectiv	Cost Recovery 25%	41%	26%	Α	-	-		-	-	

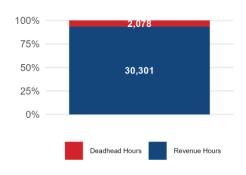


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Н8	11.60	36,897	36,434 (98.7%)
Н9	2.80	360	358 (99.4%)

Service Change Summary

Route H8 - Dec 2022:

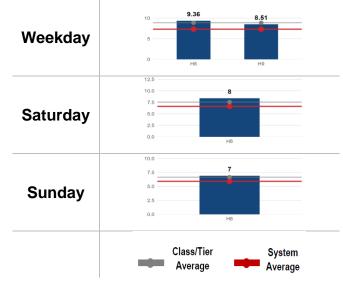
Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Route H9 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

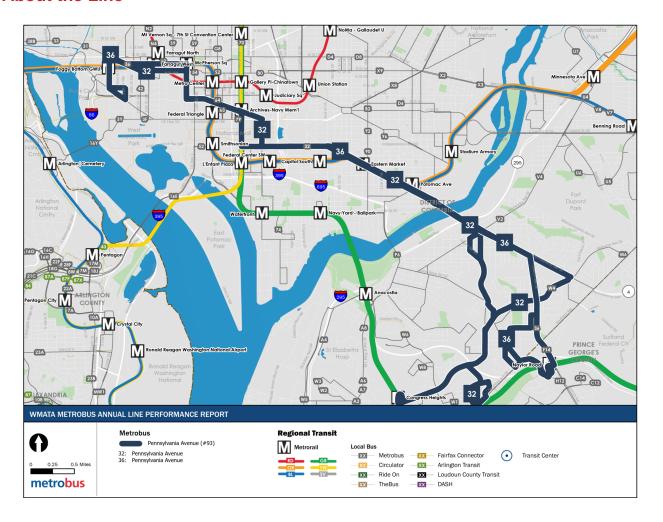


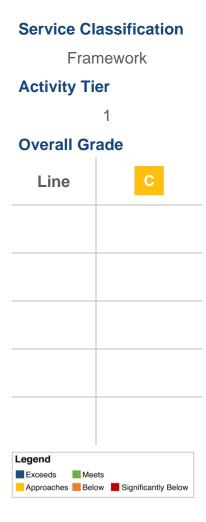


LINE: 93 - Pennsylvania Avenue

ROUTE(S): 32, 36

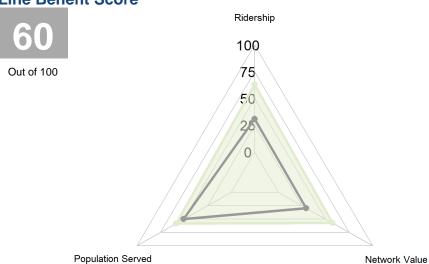
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 58

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$11,312,313
	Peak Vehicles	20
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	68,585	
iii	People of Color Population	Service Area	43,845
		% Riders Surveyed	88%
6 11	Low Income Household	Service Area	22,905
		% Riders Surveyed	57%

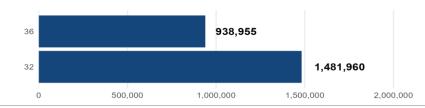
Facilities/Amenities

Metro	Bus Stops	128
	% Stops With Shelters	35%
	% Stops With Benches	35%
9:00	% Stops With Real-Time Signs	18%









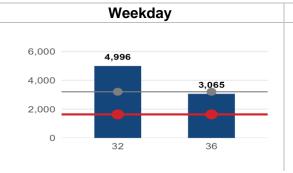
Top Transfer Locations

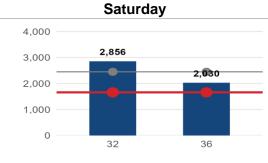
Potomac Avenue, Foggy Bottom, Archives-Navy Memorial

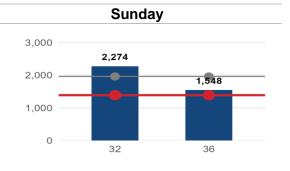
Average Daily Ridership



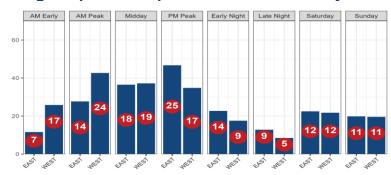








Average Trip Ridership and Maximum Load by Time Period

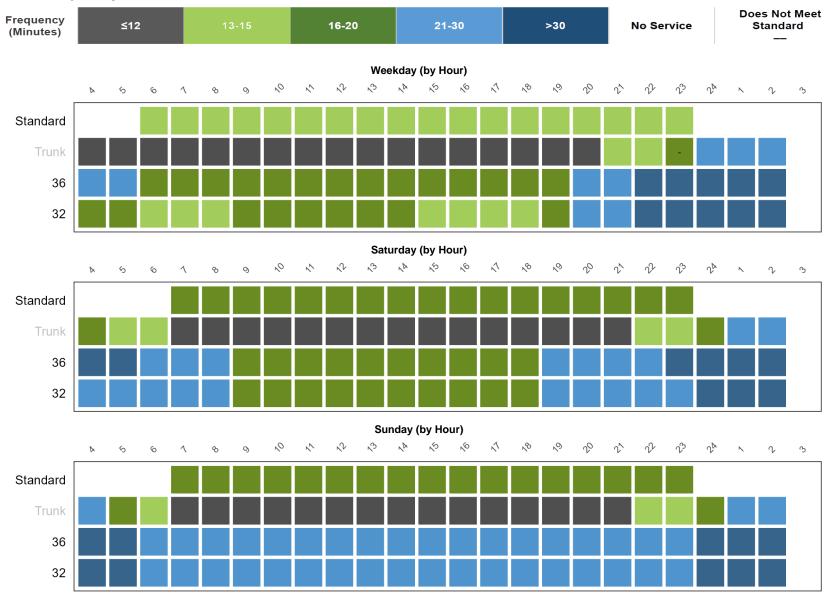


Vehicle Load Factor

	Direction:	EAST	WEST	
Weekday	Peak Maximum Target: 1.2	0.53	0.52	
Wee	Off-Peak Maximum Target: 1.0	0.37	0.38	
	Saturday Maximum Target: 1.0	0.3	0.3	
	Sunday Maximum Target: 1.0	0.27	0.27	



Span and Frequency





Performance Report Card

Pennsylvania Avenue

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:04 AM - 2:39 AM	-	Α	4:03 AM - 2:45 AM	-	Α	4:03 AM - 2:32 AM	-	Α
Avail	Frequency of Service varies	Peak: 7.0 / Off-Peak: 9.0	Peak: 14.7 / Off-Peak: 18.6	Α	11.0	20.8	Α	13.0	23.9	Α
Productivity	Passengers per Revenue Hour 30	29.8	29.9	С	21.8	25.2	Е	20.4	22.9	Е
Produ	Passengers per Revenue Mile 4	3.5	3.9	D	2.4	3.1	Е	2.1	2.7	E
	On-Time Performance 79%	70%	74%	D	71%	75%	D	72%	76%	D
Reliability	Crowding 5%	2%	3%	Α	0%	1%	Α	1%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.38 Peak: 0.53	Off-Peak: 0.33 Peak: 0.46	A	0.3	0.33	Α	0.27	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.00	\$ 4.49	Α	\$5.47	\$ 5.36	В	\$5.84	\$ 5.93	С
Cc Effectiv	Cost Recovery 25%	17%	25%	Е	12%	21%	Е	12%	19%	E



Route 32

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.5		5.2			Α		
Route Design	Circuity 1.75	1.29		1.29			А			
		Weekday		5	Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 30	33.5	29.9	Α	24.9	25.2	D	23.5	22.9	E
Productivity	Passengers per Revenue Mile 4	4.0	3.9	В	2.8	3.1	E	2.5	2.7	E
Pr	Unique Segment Ridership 10%	25%	23%	Α	28%	34%	Α	28%	35%	Α
_	On-Time Performance 79%	71%	74%	D	72%	75%	D	73%	76%	D
Reliability	Crowding 5%	3%	3%	Α	0%	1%	A	2%	1%	A
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.43 Peak: 0.57	Off-Peak: 0.34 Peak: 0.47	Α	0.34	0.34	Α	0.31	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.56	\$ 4.49	Α	\$4.79	\$ 5.36	Α	\$5.07	\$ 5.93	В
Cc Effectiv	Cost Recovery 25%	18%	26%	Е	13%	21%	Е	12%	19%	E



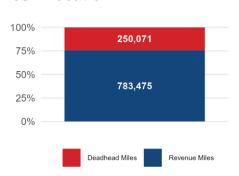
Route 36

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.4		5.2			Α		
Route Design	Circuity 1.75	1.37		1.29			А			
		Ţ	Weekday		9	Saturday		,	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	25.3	29.9	D	18.6	25.2	E	17.1	22.9	E
Productivity	Passengers per Revenue Mile 4	2.9	3.9	E	2.0	3.1	E	1.8	2.7	Е
	Unique Segment Ridership 10%	13%	23%	A	11%	34%	В	11%	35%	В
	On-Time Performance 79%	68%	74%	E	69%	75%	D	71%	76%	D
Reliability	Crowding 5%	1%	3%	A	0%	1%	Α	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.32 Peak: 0.47	Off-Peak: 0.34 Peak: 0.47	Α	0.26	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.72	\$ 4.49	Α	\$6.42	\$ 5.36	D	\$6.96	\$ 5.93	E
C _c Effecti	Cost Recovery 25%	16%	26%	Е	12%	21%	E	11%	19%	Е

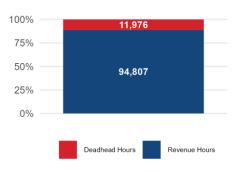


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
32	21.70	45,184	44,351 (98.2%)
36	21.00	40,585	39,852 (98.2%)

Service Change Summary

Route 32 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

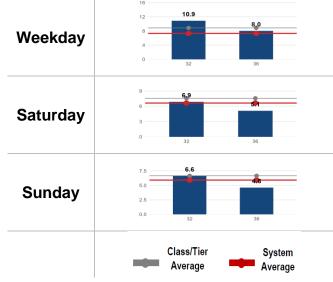
No Change;

Route 36 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile



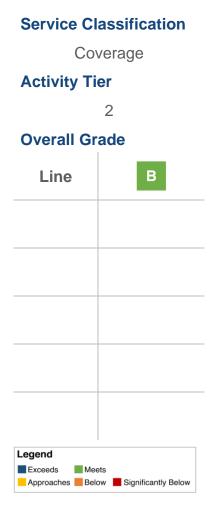


LINE: 94 - Pershing Drive-Arlington Blvd.

ROUTE(S): 4B

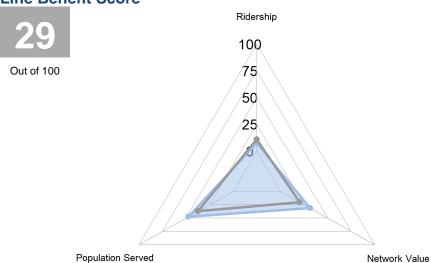
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 47

Network Value Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$2,070,222
Peak Vehicles	4
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

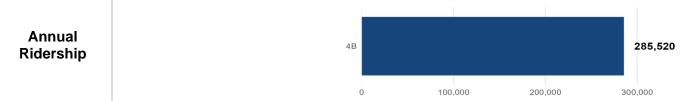
İİİ	Service Area Population	50,726				
•••	People of Color	Service Area	11,022			
TTT	Population	% Riders Surveyed	72%			
9	Low Income	Service Area	10,115			
	Household	% Riders Surveyed	47%			

Facilities/Amenities

M	Bus Stops	71
	% Stops With Shelters	35%
	% Stops With Benches	35%
9:00	% Stops With Real-Time Signs	1%



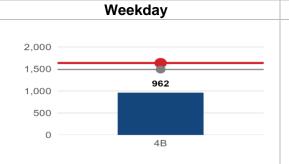


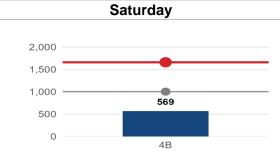


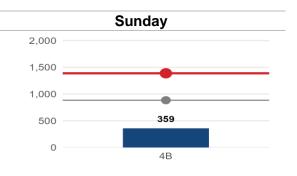
Top Transfer Locations

Rosslyn, Court House, Rosslyn East

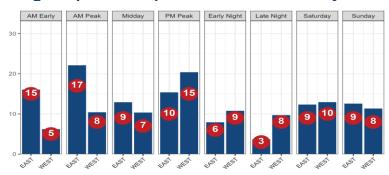








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.33	0.3
Wee	Off-Peak Maximum Target: 1.0	0.21	0.19
	Saturday Maximum Target: 1.0	0.23	0.24
	Sunday Maximum Target: 1.0	0.23	0.21

400,000



Span and Frequency





Performance Report Card

Pershing Drive-Arlington Blvd.

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:05 AM - 12:01 AM	-	Α	6:20 AM - 11:31 PM	-	Α	6:35 AM - 9:44 PM	-	Α
Avaik	Frequency of Service varies	Peak: 29.0 / Off-Peak: 29.0	Peak: 22.5 / Off-Peak: 32.3	В	45.0	36.5	Α	60.0	37.8	В
Productivity	Passengers per Revenue Hour 15	17.0	29.6	Α	17.6	26.6	Α	16.0	24.6	В
Produ	Passengers per Revenue Mile 2	2.0	3.5	C	1.9	2.9	C	1.8	2.6	С
£	On-Time Performance 79%	89%	80%	Α	89%	81%	Α	83%	82%	В
Reliability	Crowding 5%	0%	3%	A	0%	1%	A	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.32	Off-Peak: 0.26 Peak: 0.35	A	0.23	0.25	Α	0.22	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.03	\$ 4.96	Е	\$6.79	\$ 5.47	Е	\$7.46	\$ 5.88	E
Cc Effectiv	Cost Recovery 20%	19%	14%	С	20%	12%	С	18%	11%	D



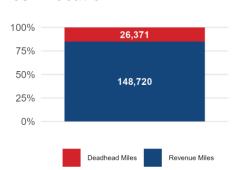
Route 4B

	Measure Standard	Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		5.3		6.2			E		
Route Design	Circuity N/A	1.27		2.38						
		Weekday		9	Saturday		,	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	17.0	29.6	Α	17.6	26.6	Α	16.0	24.6	В
Productivity	Passengers per Revenue Mile 2	2.0	3.5	C	1.9	2.9	C	1.8	2.6	С
	Unique Segment Ridership 10%	71%	29%	A	74%	44%	A	72%	53%	Α
	On-Time Performance 79%	89%	80%	Α	89%	81%	Α	83%	82%	В
Reliability	Crowding 5%	0%	3%	A	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.2 Peak: 0.32	Off-Peak: 0.28 Peak: 0.37	Α	0.23	0.26	Α	0.22	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$7.03	\$ 4.96	E	\$6.79	\$ 5.47	E	\$7.46	\$ 5.88	Е
C _c Effecti	Cost Recovery 20%	19%	13%	С	20%	12%	С	18%	11%	D

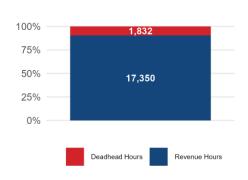


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
13.70	22,482	22,321 (99.3%)

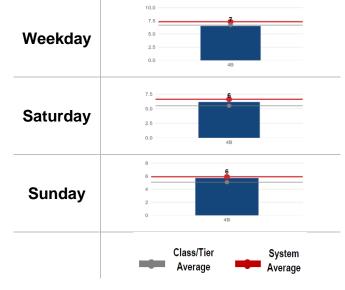
Service Change Summary

Route 4B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

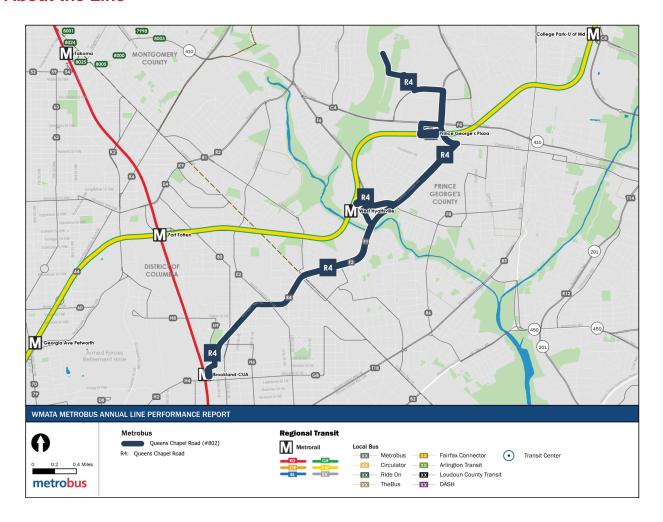


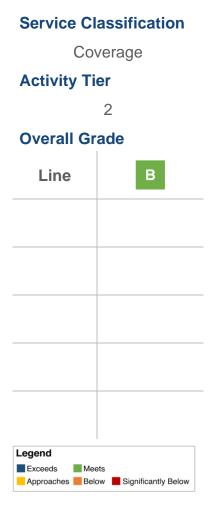


LINE: 802 - Queens Chapel Road

ROUTE(S): R4

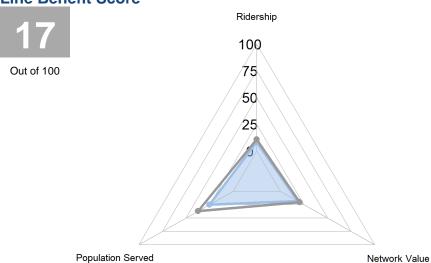
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	25	18	8	

Operating Statistics

S	Annual Operating Costs	\$1,335,097
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	24,	030
•••	People of	Service Area	12,122
TTT ,	Color Population	% Riders Surveyed	94%
1	Low Income	Service Area	6,394
611	Household	% Riders Surveyed	63%

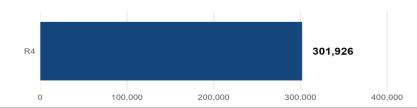
Facilities/Amenities

Metro	Bus Stops	70
	% Stops With Shelters	23%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	1%









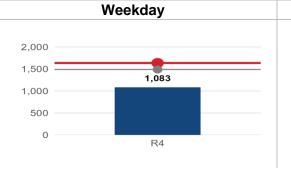
Top Transfer Locations

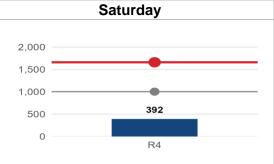
Brookland, Prince George's Plaza, West Hyattsville

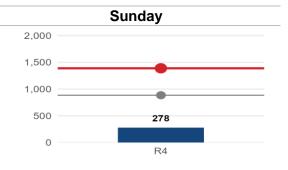
Average Daily Ridership



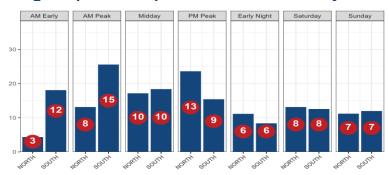








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.28	0.29
Wee	Off-Peak Maximum Target: 1.0	0.19	0.23
	Saturday Maximum Target: 1.0	0.2	0.2
	Sunday Maximum Target: 1.0	0.17	0.18



Span and Frequency





Performance Report Card

Queens Chapel Road

			Weekday		Saturday		Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:00 AM - 11:24 PM	-	Α	5:24 AM - 11:03 PM	-	Α	8:30 AM - 9:06 PM	-	Α
Availability	Frequency of Service varies	Peak: 23.0 / Off-Peak: 56.0	Peak: 22.5 / Off-Peak: 32.3	Α	68.0	36.5	D	63.0	37.8	С
ctivity	Passengers per Revenue Hour 15	27.9	29.6	A	22.6	26.6	Α	22.1	24.6	Α
Productivity	Passengers per Revenue Mile 2	2.9	3.5	A	2.1	2.9	В	1.9	2.6	С
	On-Time Performance 79%	79%	80%	В	75%	81%	C	74%	82%	С
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	0%	Α
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.28	Off-Peak: 0.26 Peak: 0.35	A	0.2	0.25	A	0.17	0.23	Α
st eness	Operating Cost per Passenger Trip \$5	\$4.27	\$ 4.96	Α	\$5.29	\$ 5.47	В	\$5.40	\$ 5.88	В
Cost Effectiveness	Cost Recovery 20%	22%	14%	В	17%	12%	D	17%	11%	D



Route R4

	Measure Standard Route Average		Class Tier Average Grade							
Availability	Number of Stops per Mile 4-5		6.1		6.2		E			
Route Design	Circuity N/A	1.27		2.38						
		,	Weekday		5	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	27.9	29.6	Α	22.6	26.6	Α	22.1	24.6	Α
Productivity	Passengers per Revenue Mile 2	2.9	3.5	Α	2.1	2.9	В	1.9	2.6	С
	Unique Segment Ridership 10%	40%	29%	Α	45%	44%	A	45%	53%	Α
	On-Time Performance 79%	79%	80%	В	75%	81%	С	74%	82%	С
Reliability	Crowding 5%	0%	3%	Α	0%	1%	Α	0%	0%	Α
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.28	Off-Peak: 0.28 Peak: 0.37	Α	0.2	0.26	Α	0.17	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.27	\$ 4.96	Α	\$5.29	\$ 5.47	В	\$5.40	\$ 5.88	В
Cc Effectii	Cost Recovery 20%	22%	13%	В	17%	12%	D	17%	11%	D

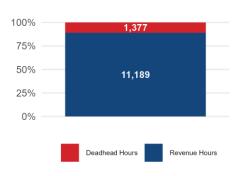


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
R4	12.50	18,846	18,670 (99.1%)

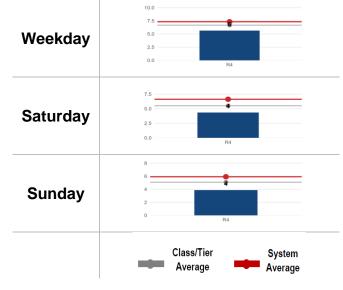
Service Change Summary

Route R4 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

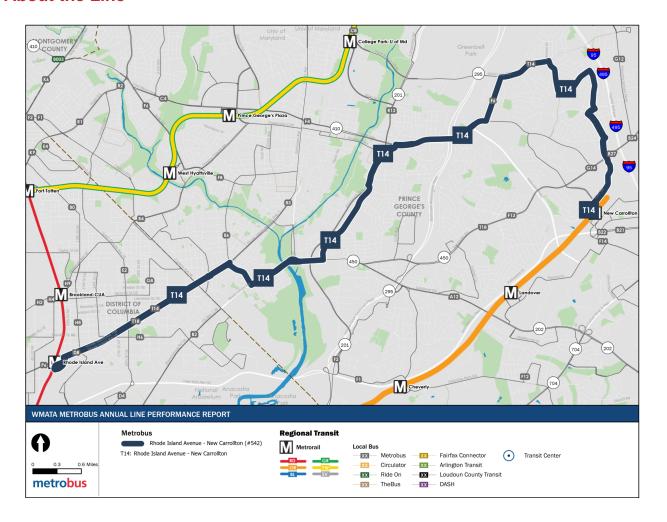


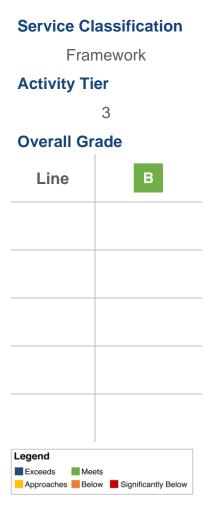


LINE: 542 - Rhode Island Avenue - New Carrollton

ROUTE(S): T14

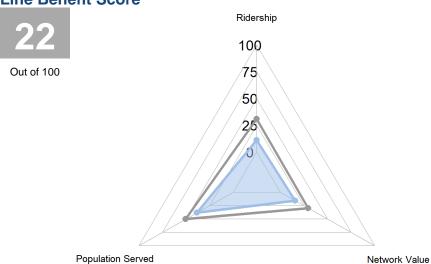
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	38	16	11	

Operating Statistics

S	Annual Operating Costs	\$1,871,594
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

	iii	Service Area Population	38,	145
	• • •	People of	Service Area	19,279
		Color Population	% Riders Surveyed	89%
	1	Low Income	Service Area	10,801
3	Household	% Riders Surveyed 54	54%	

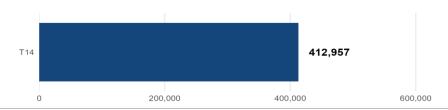
Facilities/Amenities

Metro	Bus Stops	123
	% Stops With Shelters	15%
	% Stops With Benches	17%
9:00	% Stops With Real-Time Signs	3%









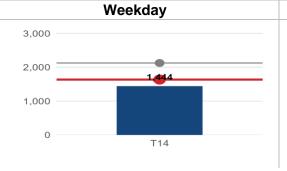
Top Transfer Locations

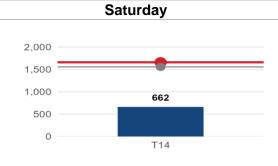
Rhode Island Avenue, New Carrollton, Fort Totten

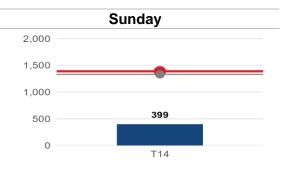
Average Daily Ridership



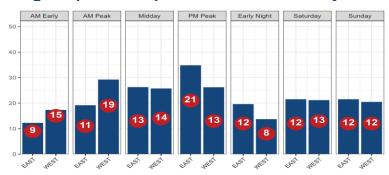








Average Trip Ridership and Maximum Load by Time Period

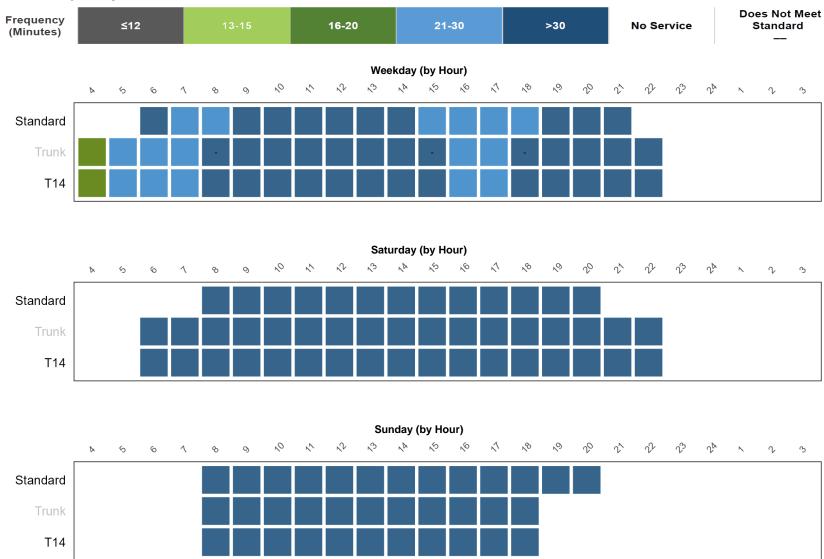


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.41	0.4
Wee	Off-Peak Maximum Target: 1.0	0.3	0.32
	Saturday Maximum Target: 1.0	0.31	0.32
	Sunday Maximum Target: 1.0	0.31	0.31



Span and Frequency





Performance Report Card

B Rhode Island Avenue - New Carrollton

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:37 AM - 10:33 PM	-	Α	6:42 AM - 10:28 PM	-	Α	8:05 AM - 6:41 PM	-	С
	Frequency of Service varies	Peak: 28.0 / Off-Peak: 53.0	Peak: 21.4 / Off-Peak: 34.5	В	60.0	40.5	В	63.0	39.1	С
Productivity	Passengers per Revenue Hour 15	26.9	24.8	Α	21.7	20.6	Α	21.2	19.4	Α
Produ	Passengers per Revenue Mile 1	2.2	2.1	Α	1.9	1.7	Α	1.8	1.6	Α
	On-Time Performance 79%	73%	75%	D	76%	75%	С	72%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.4	Off-Peak: 0.31 Peak: 0.4	A	0.31	0.29	Α	0.31	0.28	Α
st	Operating Cost per Passenger Trip \$7	\$4.43	\$ 5.34	Α	\$5.50	\$ 6.22	Α	\$5.62	\$ 6.54	Α
Cost Effectiveness	Cost Recovery 20%	15%	12%	D	12%	10%	Е	12%	9%	Е



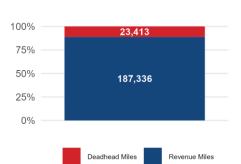
Route T14

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.3		4.6		Е				
Route Design	Circuity 1.75	1.5			2.17		А			
		,	Weekday		5	Saturday			Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- tv	Passengers per Revenue Hour 15	26.9	24.8	Α	21.7	20.6	Α	21.2	19.4	Α
Productivity	Passengers per Revenue Mile 1	2.2	2.1	Α	1.9	1.7	Α	1.8	1.6	Α
Pr	Unique Segment Ridership 10%	35%	41%	Α	38%	58%	Α	46%	61%	Α
	On-Time Performance 79%	73%	75%	D	76%	75%	С	72%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.31 Peak: 0.4	Off-Peak: 0.31 Peak: 0.41	Α	0.31	0.29	Α	0.31	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.43	\$ 5.34	Α	\$5.50	\$ 6.22	Α	\$5.62	\$ 6.54	Α
C. Effecti	Cost Recovery 20%	15%	13%	D	12%	10%	E	12%	9%	E

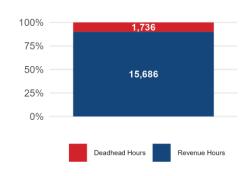


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
T14	23.70	17,560	17,171 (97.8%)

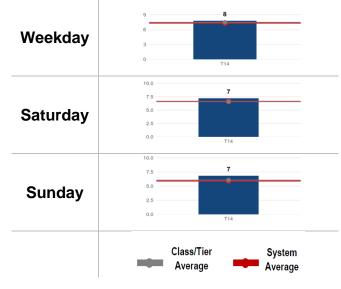
Service Change Summary

Route T14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

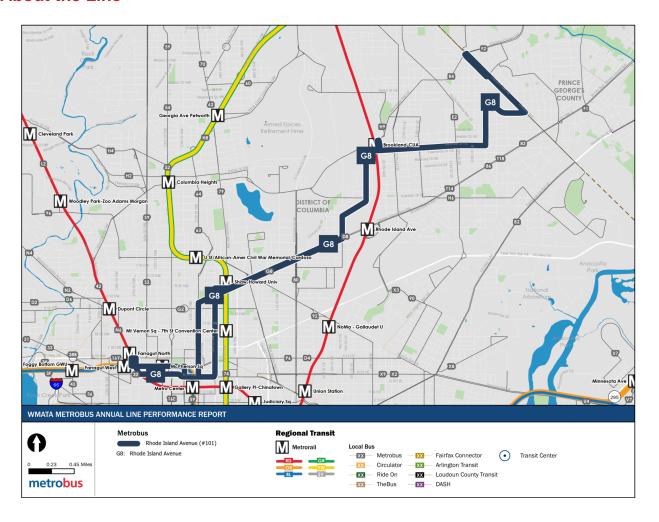


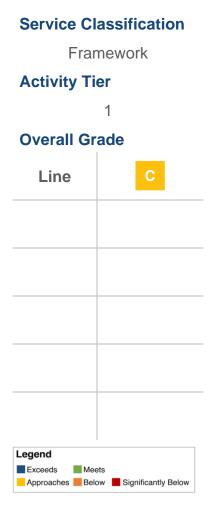


LINE: 101 - Rhode Island Avenue

ROUTE(S): G8

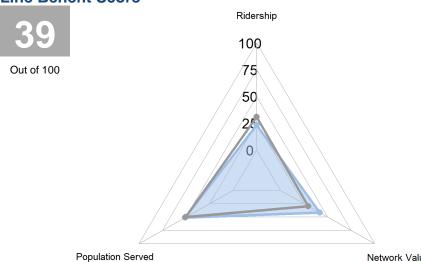
About the Line







Line Benefit Score



Classification Average **Population** Line Focus: **Network Value** Ridership Served **Balanced**

Operating Statistics

51

Line Score:

S	Annual Operating Costs	\$4,770,748
	Peak Vehicles	15
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

ŤŤŤ	Service Area Population	54,366			
People of Color		Service Area	25,935		
TTT	Population	% Riders Surveyed	73%		
1	Low Income	Service Area	11,816		
* §†‡	Household	% Riders Surveyed	46%		

Facilities/Amenities

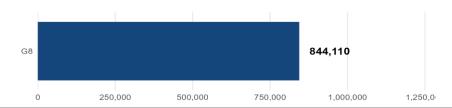
Network Value

Metro	Bus Stops	89
	% Stops With Shelters	15%
	% Stops With Benches	16%
9:00	% Stops With Real-Time Signs	7%









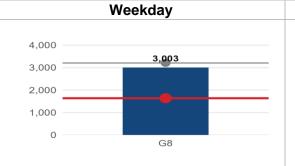
Top Transfer Locations

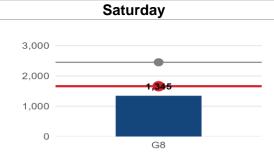
Brookland, Shaw-Howard University, Metro Center

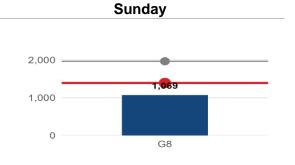
Average Daily Ridership



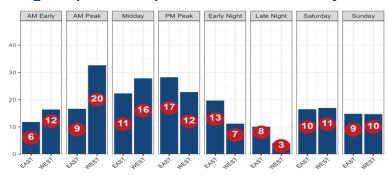








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.36	0.43
Wee	Off-Peak Maximum Target: 1.0	0.26	0.26
	Saturday Maximum Target: 1.0	0.25	0.27
	Sunday Maximum Target: 1.0	0.22	0.24



Span and Frequency





Performance Report Card

Rhode Island Avenue

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:40 AM - 2:23 AM	-	Α	5:15 AM - 2:27 AM	-	Α	5:00 AM - 2:17 AM	-	Α
	Frequency of Service varies	Peak: 12.0 / Off-Peak: 27.0	Peak: 14.7 / Off-Peak: 18.6	В	30.0	20.8	D	34.0	23.9	E
Productivity	Passengers per Revenue Hour 30	23.0	29.9	E	18.0	25.2	Е	16.3	22.9	Е
Produ	Passengers per Revenue Mile 4	3.1	3.9	E	2.2	3.1	E	1.9	2.7	E
	On-Time Performance 79%	68%	74%	E	65%	75%	E	65%	76%	E
Reliability	Crowding 5%	2%	3%	Α	0%	1%	A	0%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.4	Off-Peak: 0.33 Peak: 0.46	A	0.26	0.33	A	0.23	0.29	Α
st	Operating Cost per Passenger Trip \$5	\$5.18	\$ 4.49	В	\$6.63	\$ 5.36	Е	\$7.32	\$ 5.93	E
Cost Effectiveness	Cost Recovery 25%	24%	25%	С	19%	21%	D	17%	19%	E



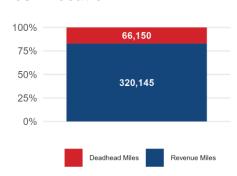
Route G8

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.1		5.2		Е				
Route Design	Circuity 1.75	1.39			1.29		Α			
		1	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 30	23.0	29.9	E	18.0	25.2	E	16.3	22.9	E
Productivity	Passengers per Revenue Mile 4	3.1	3.9	E	2.2	3.1	E	1.9	2.7	E
Pr	Unique Segment Ridership 10%	70%	23%	Α	73%	34%	Α	73%	35%	Α
	On-Time Performance 79%	68%	74%	E	65%	75%	E	65%	76%	E
Reliability	Crowding 5%	2%	3%	A	0%	1%	Α	0%	1%	A
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.4	Off-Peak: 0.34 Peak: 0.47	Α	0.26	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.18	\$ 4.49	В	\$6.63	\$ 5.36	Е	\$7.32	\$ 5.93	Е
C. Effecti	Cost Recovery 25%	24%	26%	C	19%	21%	D	17%	19%	E

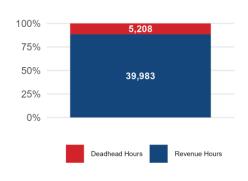


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

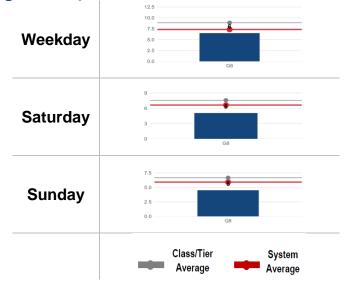
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
G8	14.90	40,723	39,990 (98.2%)

Service Change Summary

Route G8 - Dec 2022:

Weekday: Return northbound routing to original route, prior to the DC Water detour that was put in place in June 2018. Northbound routing should be restored as described in the attached map and route description. Please note that when this detour was implemented in 2018, the detour routing was added to BusETA data, but not Trapeze. All systems should reflect the change back to regular routing.; Saturday: Return northbound routing to original route, prior to the DC Water detour that was put in place in June 2018. Northbound routing should be restored as described in the attached map and route description. Please note that when this detour was implemented in 2018, the detour routing was added to BusETA data, but not

Passenger Miles per Revenue Mile

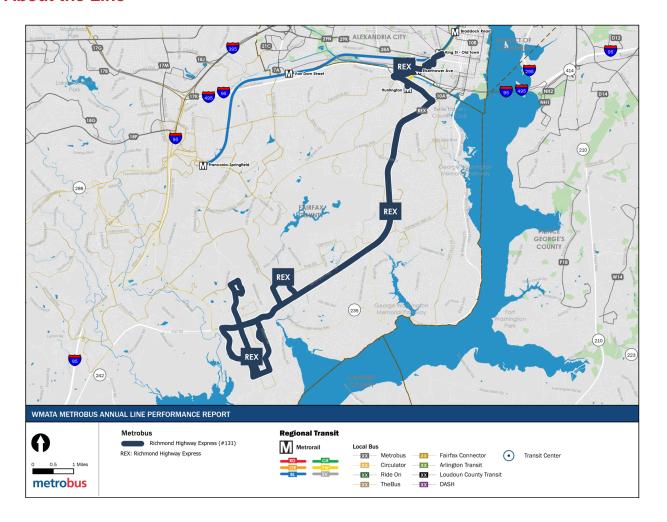


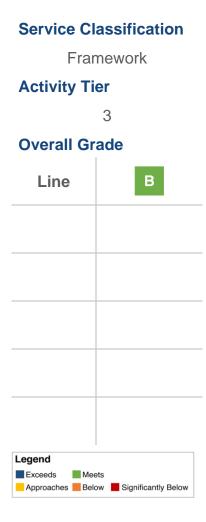


LINE: 131 - Richmond Highway Express

ROUTE(S): REX

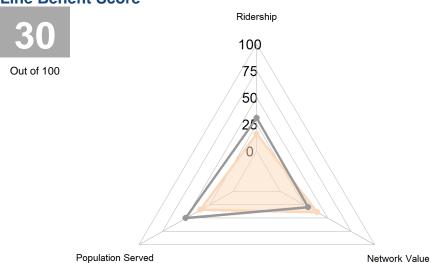
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	35	39	16	

Operating Statistics

S	Annual Operating Costs	\$5,374,185
	Peak Vehicles	11
	Vehicle Type(s)	REX/LC

Service Area Context (1/4 Mile, Survey Weekday Only)

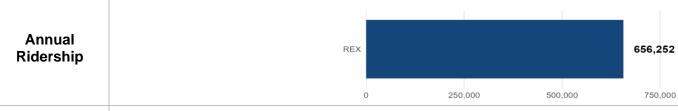
İİİ	Service Area Population	27,692	
iii	People of Color Population	Service Area	10,318
		% Riders Surveyed	86%
1 3 1 1	Low Income Household	Service Area	7,892
		% Riders Surveyed	63%

Facilities/Amenities

M	Bus Stops	42
	% Stops With Shelters	40%
	% Stops With Benches	40%
9:00	% Stops With Real-Time Signs	2%

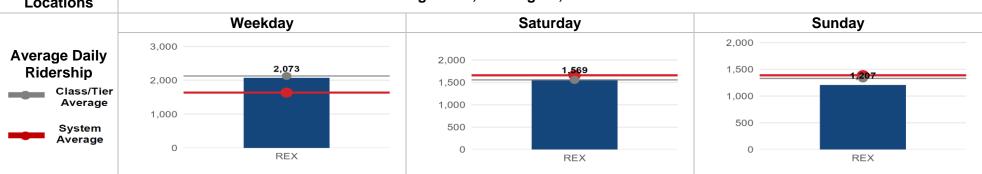




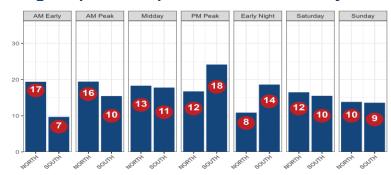


Top Transfer Locations

King Street, Huntington, Eisenhower Avenue



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.34	0.37
Wee	Off-Peak Maximum Target: 1.0	0.31	0.29
	Saturday Maximum Target: 1.0	0.3	0.26
	Sunday Maximum Target: 1.0	0.26	0.23



Span and Frequency





Performance Report Card

Richmond Highway Express

			Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:02 AM - 11:39 PM	-	Α	5:00 AM - 11:46 PM	-	Α	5:00 AM - 9:47 PM	+	Α
	Frequency of Service varies	Peak: 15.0 / Off-Peak: 20.0	Peak: 21.4 / Off-Peak: 34.5	Α	21.0	40.5	Α	21.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	15.8	24.8	В	14.3	20.6	С	11.7	19.4	Е
Produ	Passengers per Revenue Mile 1	1.2	2.1	A	1.1	1.7	В	0.9	1.6	С
	On-Time Performance 79%	82%	75%	В	79%	75%	В	79%	77%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.36	Off-Peak: 0.31 Peak: 0.4	A	0.28	0.29	Α	0.24	0.28	Α
st reness	Operating Cost per Passenger Trip \$7	\$7.55	\$ 5.34	В	\$8.33	\$ 6.22	С	\$10.20	\$ 6.54	E
Cost Effectiveness	Cost Recovery 20%	15%	12%	D	14%	10%	Е	11%	9%	Е



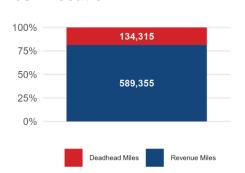
Route REX

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		1.4			4.6			E		
Route Design	Circuity 1.75	1.69			2.17			В			
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 15	15.8	24.8	В	14.3	20.6	С	11.7	19.4	E	
Productivity	Passengers per Revenue Mile 1	1.2	2.1	Α	1.1	1.7	В	0.9	1.6	С	
Pr	Unique Segment Ridership 10%	95%	41%	Α	97%	58%	Α	96%	61%	A	
	On-Time Performance 79%	82%	75%	В	79%	75%	В	79%	77%	В	
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α	
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.36	Off-Peak: 0.31 Peak: 0.41	Α	0.28	0.29	Α	0.24	0.28	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$7.55	\$ 5.34	В	\$8.33	\$ 6.22	C	\$10.20	\$ 6.54	E	
Cc Effectiv	Cost Recovery 20%	15%	13%	D	14%	10%	E	11%	9%	E	

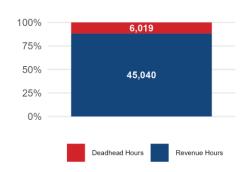


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
REX	34.80	39,335	38,837 (98.7%)

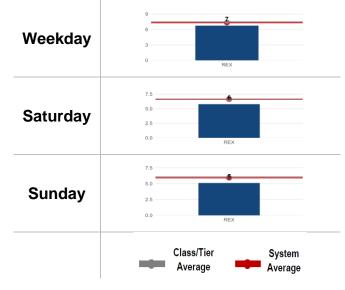
Service Change Summary

Route REX - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

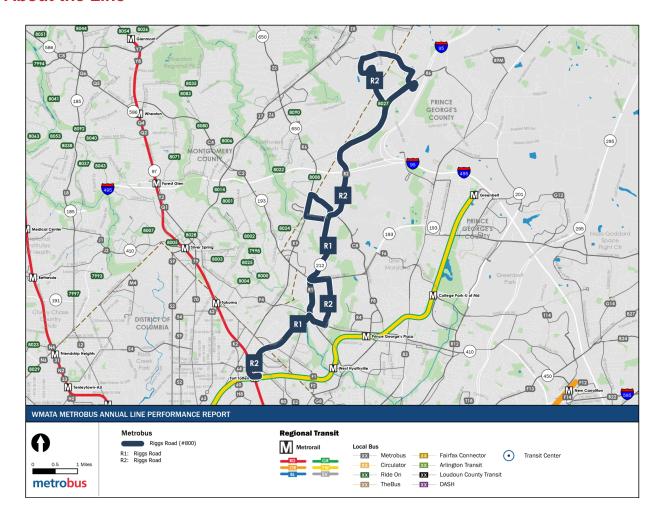
Passenger Miles per Revenue Mile

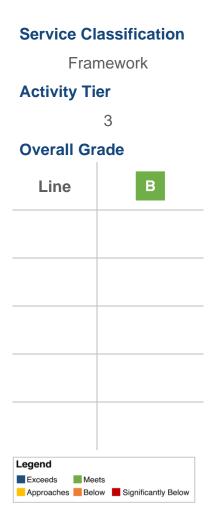




ROUTE(S): R1, R2

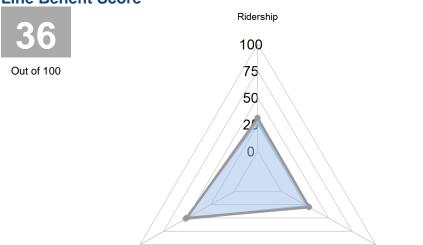
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score:	52	28	28	

Operating Statistics

Population Served

S	Annual Operating Costs	\$2,723,447
	Peak Vehicles	10
	Vehicle Type(s)	40 Foot, 60 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	70,826				
•••	People of	Service Area	28,795			
TTT	Population	% Riders Surveyed	93%			
1	Color	Service Area	24,586			
* §†‡	Household	% Riders Surveyed	66%			

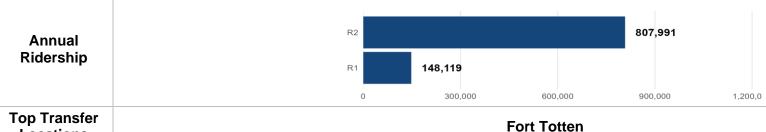
Facilities/Amenities

Network Value

(M)	Bus Stops	143
	% Stops With Shelters	6%
	% Stops With Benches	7%
9:00	% Stops With Real-Time Signs	1%





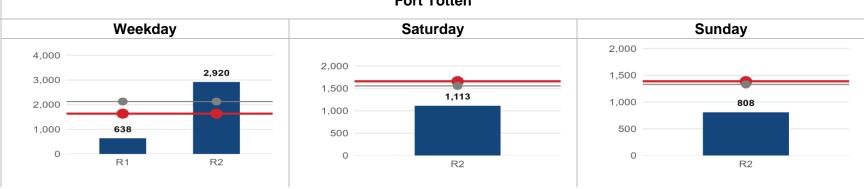


Average Daily Ridership

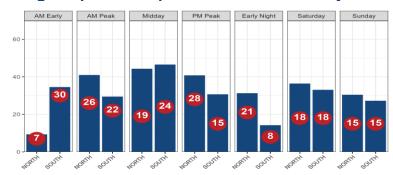
Locations

Class/Tier Average

System Average



Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.57	0.4
Wee	Off-Peak Maximum Target: 1.0	0.33	0.42
	Saturday Maximum Target: 1.0	0.38	0.37
	Sunday Maximum Target: 1.0	0.34	0.32



Span and Frequency





Performance Report Card

Riggs Road

		Weekday			Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:24 AM - 11:29 PM	-	Α	5:50 AM - 9:42 PM	-	Α	7:00 AM - 9:27 PM	-	Α
	Frequency of Service varies	Peak: 16.0 / Off-Peak: 33.0	Peak: 21.4 / Off-Peak: 34.5	Α	59.0	40.5	В	60.0	39.1	В
Productivity	Passengers per Revenue Hour 15	42.6	24.8	Α	36.2	20.6	Α	30.1	19.4	Α
Produ	Passengers per Revenue Mile 1	3.5	2.1	Α	3.2	1.7	Α	2.6	1.6	Α
	On-Time Performance 79%	66%	75%	E	70%	75%	D	77%	77%	С
Reliability	Crowding 5%	0%	1%	Α	1%	0%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.38 Peak: 0.49	Off-Peak: 0.31 Peak: 0.4	A	0.37	0.29	Α	0.33	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$2.80	\$ 5.34	Α	\$3.29	\$ 6.22	Α	\$3.97	\$ 6.54	Α
Co Effectiv	Cost Recovery 20%	34%	12%	Α	29%	10%	Α	24%	9%	Α



Route R1

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		6.2			4.6			Е		
Route Design	Circuity 1.75	1.42			2.17			А			
		,	Weekday		5	Saturday		Ş	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 15	41.9	24.8	Α	-	-		-	-	-	
Productivity	Passengers per Revenue Mile	4.5	2.1	Α	-	-	-	-	-	-	
Pr	Unique Segment Ridership 10%	11%	41%	В	-	-	-	-	-	-	
	On-Time Performance 79%	67%	75%	Е	-	-	-	-	-	-	
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.53 Peak: 0.52	Off-Peak: 0.31 Peak: 0.41	Α	-	-		-	-		
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$2.85	\$ 5.34	Α	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 20%	38%	13%	Α	-	-		-	-		



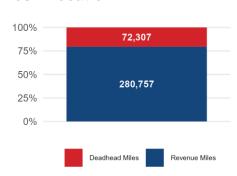
Route R2

	Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	5.4			4.6			E			
Route Design	Circuity 1.75	1.28			2.17			А			
		Weekday		5	Saturday		;	Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 15	42.7	24.8	Α	36.2	20.6	Α	30.1	19.4	Α	
Productivity	Passengers per Revenue Mile	3.4	2.1	Α	3.2	1.7	Α	2.6	1.6	Α	
Pr	Unique Segment Ridership 10%	39%	41%	Α	81%	58%	Α	81%	61%	Α	
	On-Time Performance 79%	65%	75%	E	70%	75%	D	77%	77%	С	
Reliability	Crowding 5%	6%	1%	E	1%	1%	A	0%	0%	Α	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.37 Peak: 0.47	Off-Peak: 0.31 Peak: 0.41	Α	0.37	0.29	Α	0.33	0.28	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$2.79	\$ 5.34	Α	\$3.29	\$ 6.22	Α	\$3.97	\$ 6.54	Α	
C _c Effecti	Cost Recovery 20%	33%	13%	Α	28%	10%	Α	23%	9%	Α	

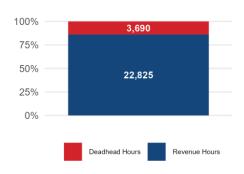


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
R1	13.10	5,229	5,169 (98.9%)
R2	23.10	23,242	23,004 (99.0%)

Service Change Summary

Route R1 - Dec 2022:

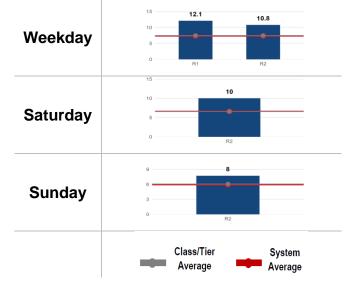
Weekday: run time update; Saturday: No change;

Sunday: No change; Route R2 - Dec 2022:

Weekday: run time update; Saturday: run time update;

Sunday: run time update;

Passenger Miles per Revenue Mile

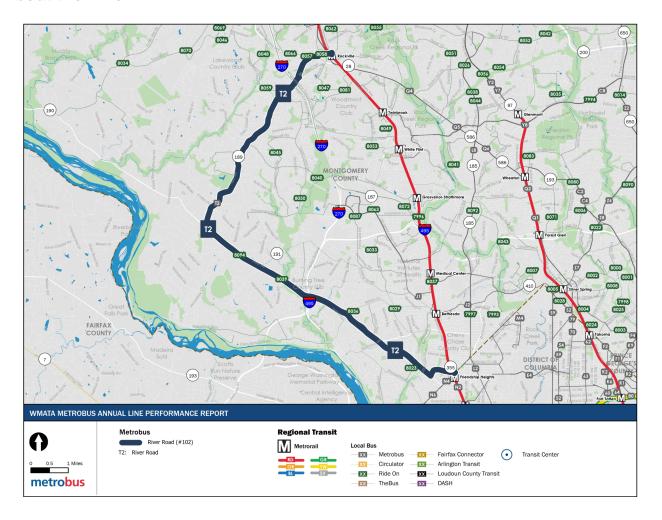


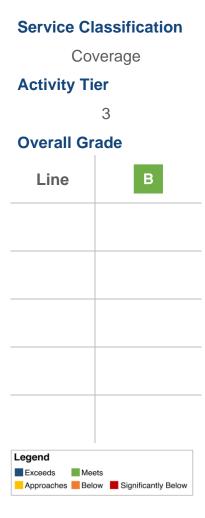


LINE: 102 - River Road

ROUTE(S): T2

About the Line

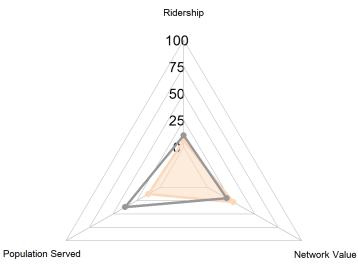






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 12

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,633,688
	Peak Vehicles	4
	Vehicle Type(s)	40 Foot

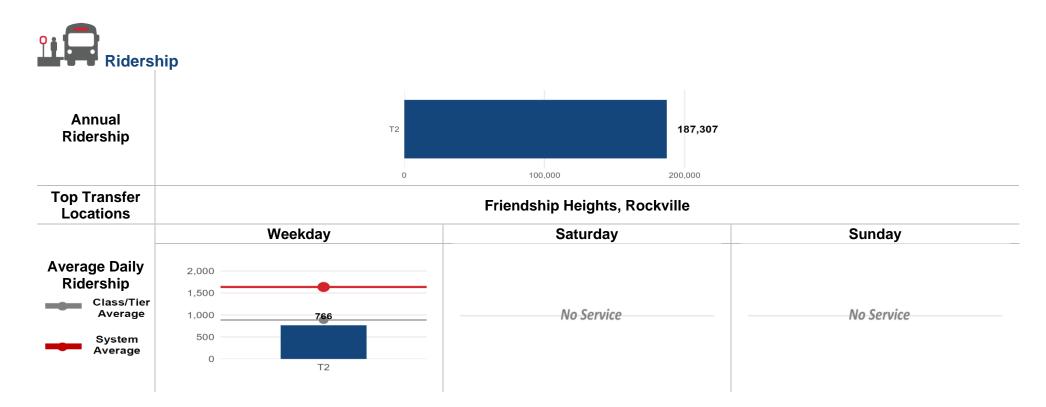
Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	26,0	698
•••	People of Color	Service Area	6,761
TTT	Population	% Riders Surveyed	71%
1	Low Income	Service Area	2,519
S	Household	% Riders Surveyed	49%

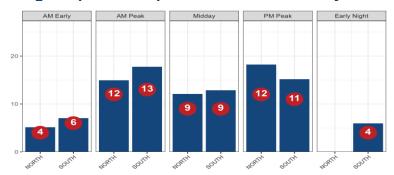
Facilities/Amenities

Metro	Bus Stops	132
	% Stops With Shelters	11%
	% Stops With Benches	49%
9:00	% Stops With Real-Time Signs	1%





Average Trip Ridership and Maximum Load by Time Period

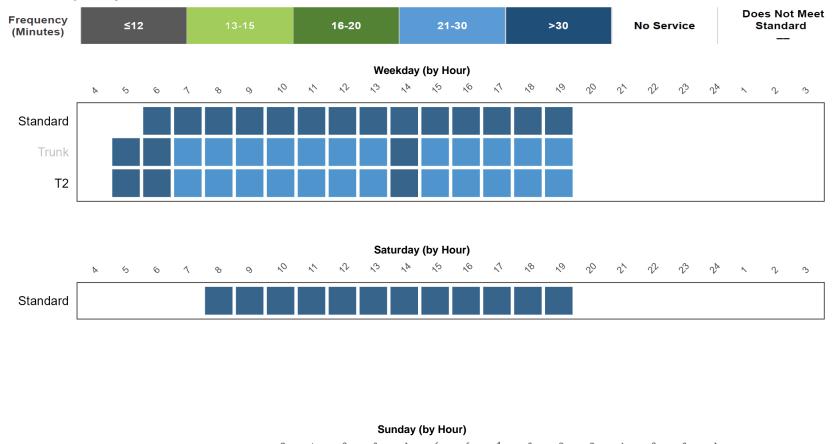


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.3	0.3
Wee	Off-Peak Maximum Target: 1.0	0.21	0.21
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

River Road

Marana I Otas Isal		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:30 AM - 7:35 PM	-	Α	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 29.0 / Off-Peak: 30.0	Peak: 26 / Off-Peak: 38.9	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 10	14.5	20.3	Α	-	-		-	-	-
Produ	Passengers per Revenue Mile 1	1	1.7	C	-	-	-	-	-	-
	On-Time Performance 79%	81%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.3	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.22	\$ 6.54	С	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	14%	11%	Е	-	-		-	-	-



Route T2

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	4.1		4.8		Α				
Route Design	Circuity N/A	1.68		1.81						
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 10	14.5	20.3	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1	1	1.7	C	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	73%	49%	A	-	-	-	-	-	-
	On-Time Performance 79%	81%	81%	В	-	-	-	1	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.21 Peak: 0.3	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$8.22	\$ 6.54	С	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	14%	10%	Е	-	-		-	-	

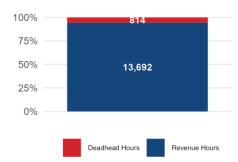


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
32.30	13,985	13,811 (98.8%)

Service Change Summary

Deadhead Miles

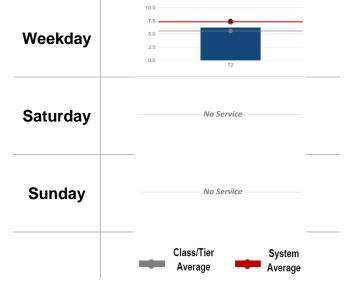
Route T2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

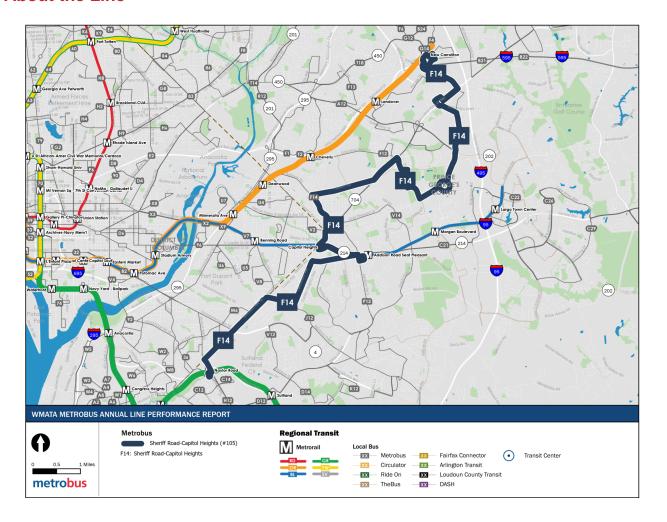


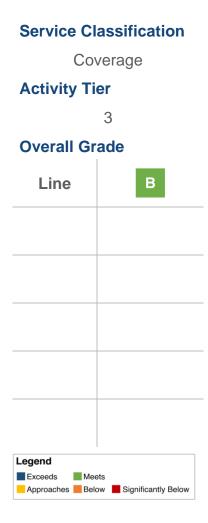


LINE: 105 - Sheriff Road-Capitol Heights

ROUTE(S): F14

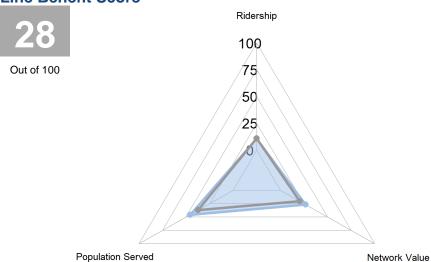
About the Line







Line Benefit Score



Classification Average Line Focus: **Network Value** Ridership

Line Score:

Population
Served
46
40

Balanced

Operating Statistics

S	Annual Operating Costs	\$2,187,253
	Peak Vehicles	5
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	36,	919
•••	People of	Service Area	32,272
TTT	Color Population	% Riders Surveyed	99%
1	Low Income	Service Area	12,251
'9††	Household	% Riders Surveyed	62%

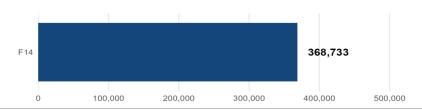
Facilities/Amenities

Metro	Bus Stops	177
<u> </u>	% Stops With Shelters	21%
	% Stops With Benches	10%
9:00	% Stops With Real-Time Signs	1%









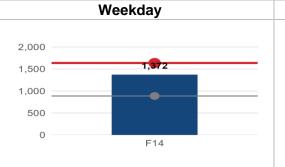
Top Transfer Locations

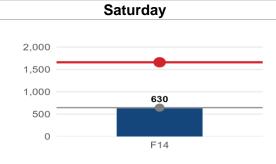
Capitol Heights, Naylor Road, Addison Road

Average Daily Ridership





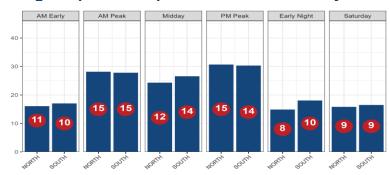




Sunday

No Service

Average Trip Ridership and Maximum Load by Time Period

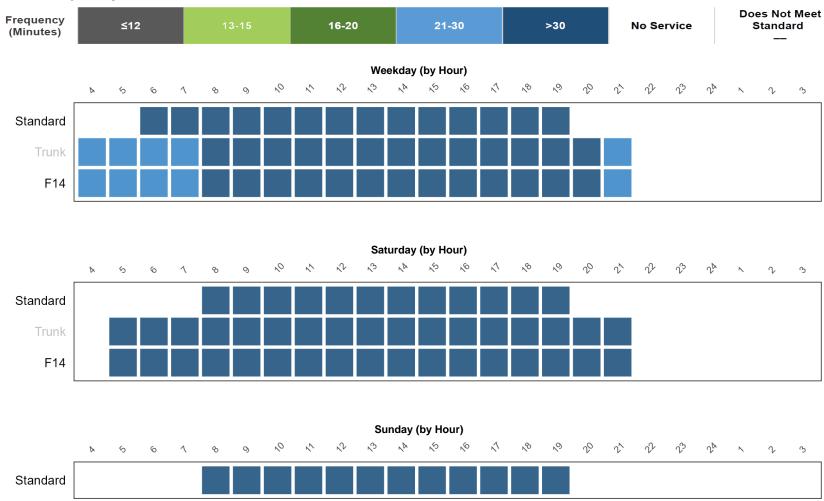


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.37	0.36
Wee	Off-Peak Maximum Target: 1.0	0.27	0.3
	Saturday Maximum Target: 1.0	0.22	0.23
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Sheriff Road-Capitol Heights

		,	Weekday		Saturday		\$	Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:39 AM - 9:48 PM	-	Α	5:02 AM - 9:49 PM	-	Α	-	-	-
Avail	Frequency of Service varies	Peak: 32.0 / Off-Peak: 47.0	Peak: 26 / Off-Peak: 38.9	Α	50.0	47.4	Α	-	-	-
Productivity	Passengers per Revenue Hour 10	20.4	20.3	A	13.2	21.3	Α	-	-	-
Produ	Passengers per Revenue Mile 1	1.5	1.7	Α	1.0	1.8	С	-	-	-
ty.	On-Time Performance 79%	80%	81%	В	81%	80%	В	-	-	-
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.36	Off-Peak: 0.22 Peak: 0.29	A	0.23	0.25	Α	•	-	-
Cost	Operating Cost per Passenger Trip \$7	\$5.84	\$ 6.54	Α	\$9.03	\$ 6.11	D	-	-	-
Cc Effectiv	Cost Recovery 20%	8%	11%	Е	5%	8%	Е	-	-	-



Route F14

	Measure Standard Route Average		Class Tier Average		Grade						
Availability	Number of Stops per Mile 4-5	5.1		4.8		E					
Route Design	Circuity N/A		1.73		1.81						
		,	Weekday			Saturday		,	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
, tr	Passengers per Revenue Hour 10	20.4	20.3	Α	13.2	21.3	Α	-	-	-	
Productivity	Passengers per Revenue Mile 1	1.5	1.7	Α	1.0	1.8	С	-	-	-	
Pre	Unique Segment Ridership 10%	72%	49%	А	73%	59%	Α	-	-	-	
	On-Time Performance 79%	80%	81%	В	81%	80%	В	-	-		
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	-	-	-	
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.36	Off-Peak: 0.22 Peak: 0.28	Α	0.23	0.25	Α	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$5.84	\$ 6.54	Α	\$9.03	\$ 6.11	D	-	-	-	
C. Effecti	Cost Recovery 20%	8%	10%	E	5%	8%	E	-	-	-	

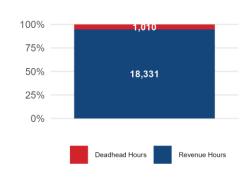


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
F14	35.00	15,918	15,552 (97.7%)

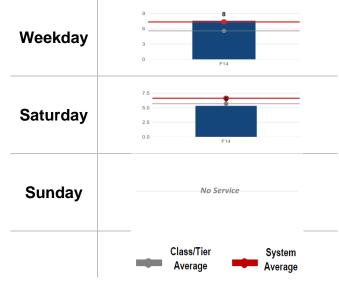
Service Change Summary

Route F14 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

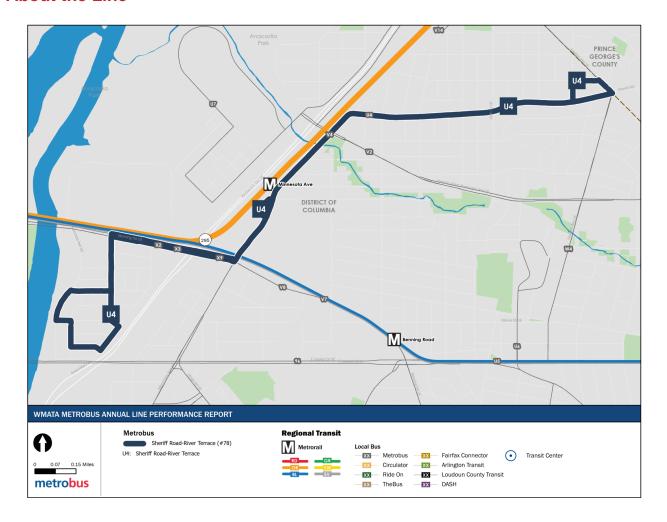


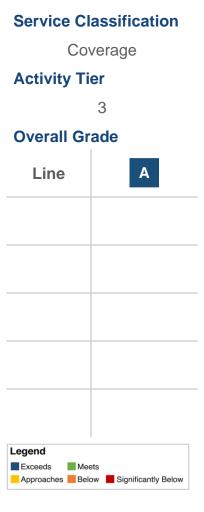


LINE: 78 - Sheriff Road-River Terrace

ROUTE(S): U4

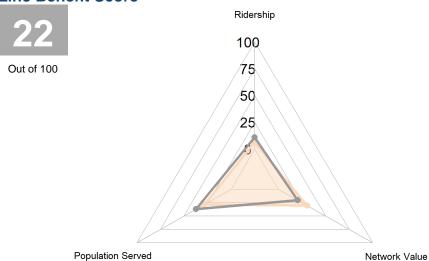
About the Line







Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 29

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,238,241
	Peak Vehicles	3
	Vehicle Type(s)	30 Foot

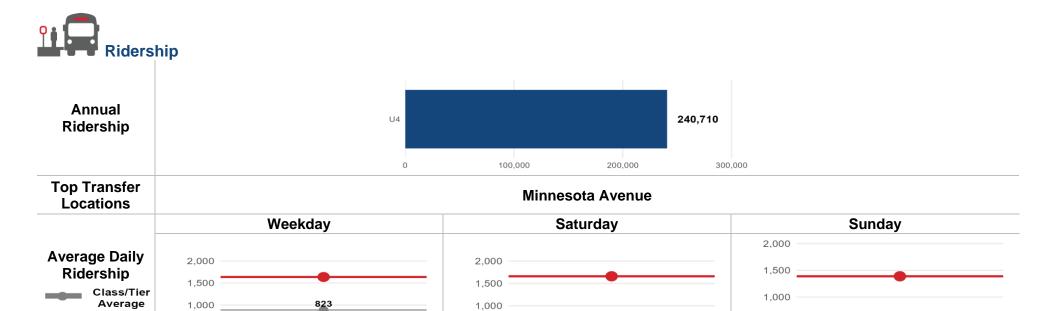
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	15,770					
•••	People of	Service Area	14,752				
TTT	Color Population	% Riders Surveyed	100%				
1	Low Income	Service Area	6,667				
G	Household	% Riders Surveyed	71%				

Facilities/Amenities

M	Bus Stops	40
	% Stops With Shelters	25%
	% Stops With Benches	15%
9:00	% Stops With Real-Time Signs	5%





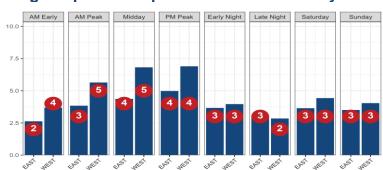
500

Average Trip Ridership and Maximum Load by Time Period

U4

500

System Average



Vehicle Load Factor

U4

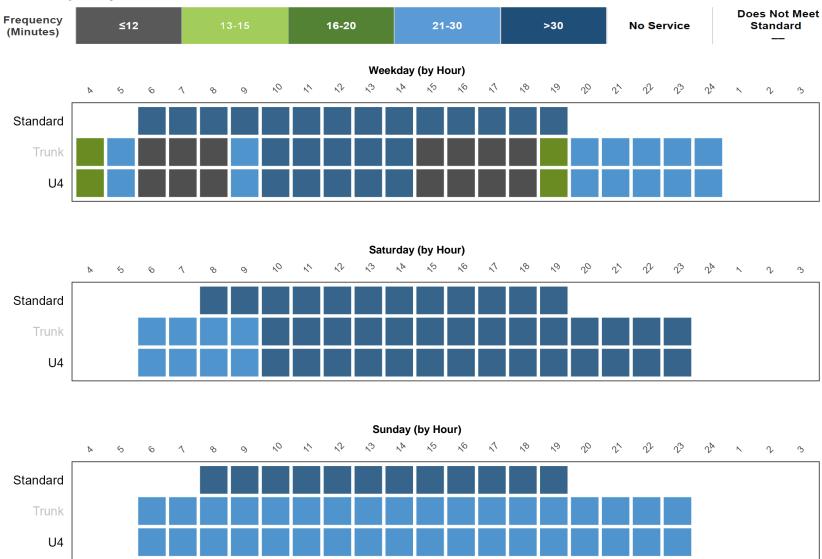
	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.13	0.16
Wee	Off-Peak Maximum Target: 1.0	0.12	0.13
	Saturday Maximum Target: 1.0	0.1	0.12
	Sunday Maximum Target: 1.0	0.11	0.11

500

U4



Span and Frequency





Performance Report Card

A Sheriff Road-River Terrace

		,	Weekday			Saturday		Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:42 AM - 12:26 AM	-	Α	6:00 AM - 11:19 PM	-	Α	6:30 AM - 11:25 PM	-	Α
Avail	Frequency of Service varies	Peak: 11.0 / Off-Peak: 31.0	Peak: 26 / Off-Peak: 38.9	Α	31.0	47.4	Α	29.0	49.8	Α
Productivity	Passengers per Revenue Hour 10	24.4	20.3	Α	22.0	21.3	Α	22.5	21.3	Α
Produ	Passengers per Revenue Mile 1	2.4	1.7	Α	2.0	1.8	Α	1.9	1.7	Α
	On-Time Performance 79%	88%	81%	Α	84%	80%	В	82%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	A	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.14	Off-Peak: 0.22 Peak: 0.29	Α	0.11	0.25	A	0.11	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.90	\$ 6.54	Α	\$5.42	\$ 6.11	Α	\$5.31	\$ 6.02	Α
Cc Effectiv	Cost Recovery 20%	10%	11%	Е	9%	8%	Е	10%	8%	Е



Route U4

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5		9.2		4.8		Е			
Route Design	Circuity N/A		1.12		1.81		-			
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,,	Passengers per Revenue Hour 10	24.4	20.3	Α	22.0	21.3	Α	22.5	21.3	Α
Productivity	Passengers per Revenue Mile	2.4	1.7	Α	2.0	1.8	Α	1.9	1.7	Α
Pr	Unique Segment Ridership 10%	90%	49%	Α	88%	59%	A	88%	62%	А
	On-Time Performance 79%	88%	81%	Α	84%	80%	Α	82%	81%	В
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	Α
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.12 Peak: 0.14	Off-Peak: 0.22 Peak: 0.28	Α	0.11	0.25	Α	0.11	0.23	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.90	\$ 6.54	Α	\$5.42	\$ 6.11	Α	\$5.31	\$ 6.02	Α
C. Effecti	Cost Recovery 20%	10%	10%	Е	9%	8%	E	10%	8%	Е



Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
U4	4.60	55,212	54,297 (98.3%)

Service Change Summary

Deadhead Miles

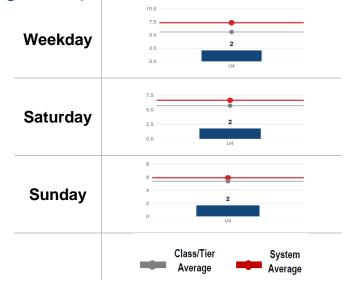
Route U4 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

Revenue Miles

No Change;

Passenger Miles per Revenue Mile

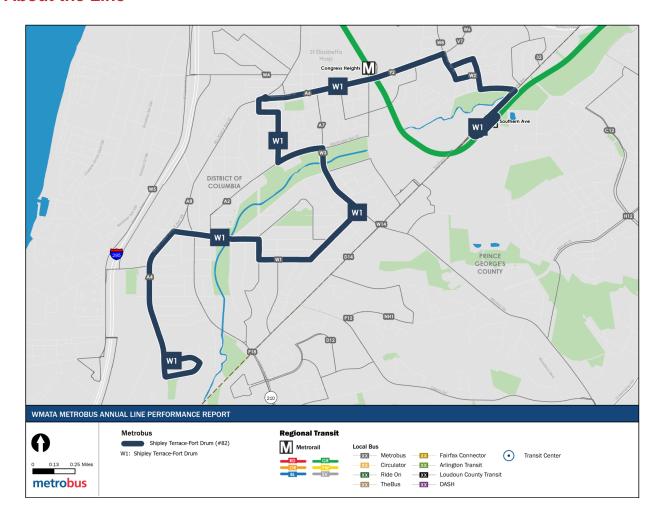


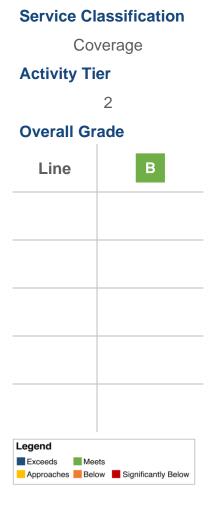


LINE: 82 - Shipley Terrace-Fort Drum

ROUTE(S): W1

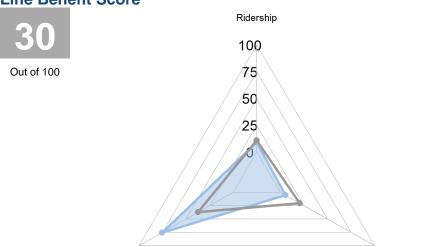
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served

Population Served

Network Value

vork Value Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$1,281,411
	Peak Vehicles	5
	Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	34,155	
iii	People of Color Population	Service Area	32,187
		% Riders Surveyed	96%
ST	Low Income Household	Service Area	17,427
		% Riders Surveyed	74%

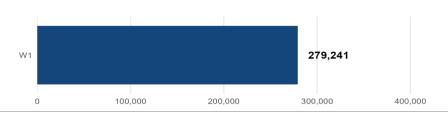
Facilities/Amenities

Metro	Bus Stops	85
	% Stops With Shelters	7%
	% Stops With Benches	6%
9:00	% Stops With Real-Time Signs	2%









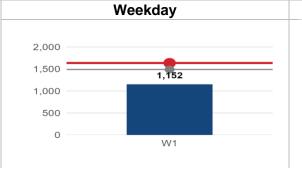
Top Transfer Locations

Congress Heights, Southern Avenue

Average Daily Ridership





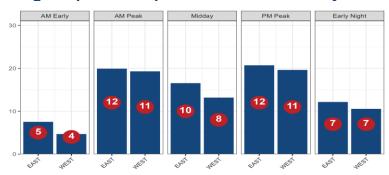


No Service

Saturday Sunday

No Service

Average Trip Ridership and Maximum Load by Time Period



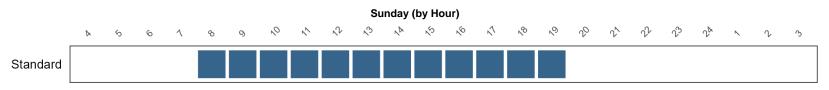
Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.43	0.41
Wee	Off-Peak Maximum Target: 1.0	0.33	0.26
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency







Performance Report Card

Shipley Terrace-Fort Drum

		Weekday		Saturday			Sunday			
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:40 AM - 8:49 PM	-	Α	-	-	-	-	-	-
	Frequency of Service varies	Peak: 20.0 / Off-Peak: 34.0	Peak: 22.5 / Off-Peak: 32.3	Α	-	-	-	-	-	
Productivity	Passengers per Revenue Hour 15	27.3	29.6	A	-	-		-	-	-
Produ	Passengers per Revenue Mile 2	2.8	3.5	A	-	-	-	-	-	-
	On-Time Performance 79%	81%	80%	В	-	-	-	-	-	-
Reliability	Crowding 5%	8%	3%	E	-	-	-	-	-	-
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.42	Off-Peak: 0.26 Peak: 0.35	A	1	-	-	•	-	-
st eness	Operating Cost per Passenger Trip \$5	\$4.36	\$ 4.96	Α	-	-	-	-	-	-
Cost Effectiveness	Cost Recovery 20%	14%	14%	Е	-	-		-	-	-



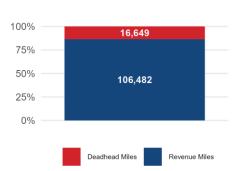
Route W1

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	6.8		6.2			E			
Route Design	Circuity N/A	2.55		2.38		-				
		,	Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 15	27.3	29.6	Α	-	-		-	-	-
Productivity	Passengers per Revenue Mile 2	2.8	3.5	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	14%	29%	Α	-	-	-	-	-	-
	On-Time Performance 79%	81%	80%	В	-	-	-	-	-	-
Reliability	Crowding 5%	8%	3%	Е	-	-	-	-	-	-
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.42	Off-Peak: 0.28 Peak: 0.37	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.36	\$ 4.96	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	14%	13%	Е	-	-		-	-	-

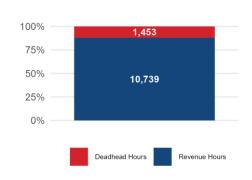


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

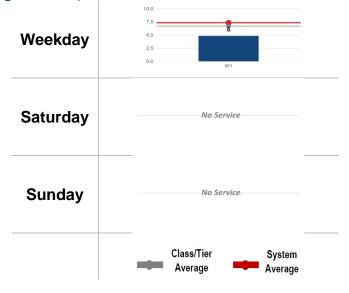
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
W1	12.70	17,043	16,598 (97.4%)

Service Change Summary

Route W1 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

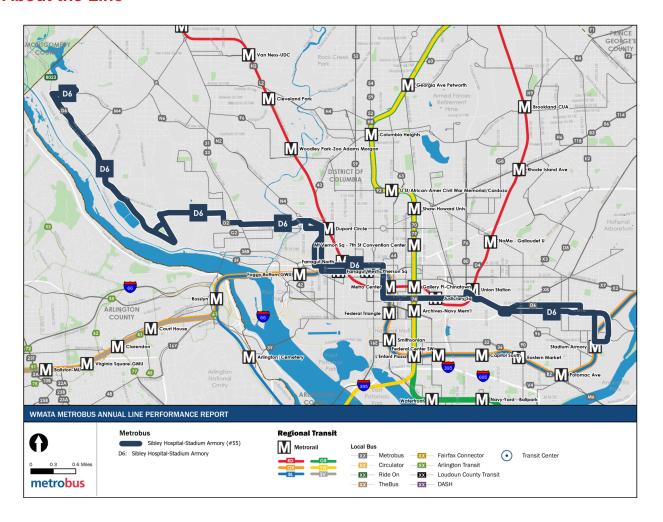


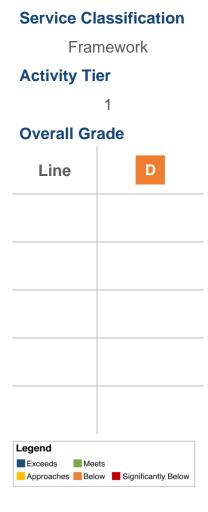


LINE: 55 - Sibley Hospital-Stadium Armory

ROUTE(S): D6

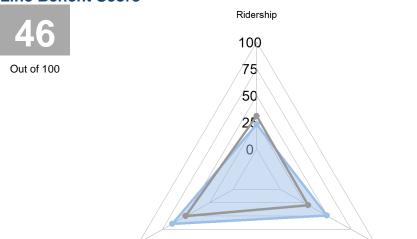
About the Line







Line Benefit Score



Classification Average

Population Served

Line Focus:
Line Score:

Population Served 65 Network Value

alue Ridership

Balanced

Network Value

Operating Statistics

\$ Annual Operating Costs	\$5,606,361
Peak Vehicles	16
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	58,538		
•••	People of	Service Area	15,187	
TTT	Color Population	% Riders Surveyed	57%	
1	Low Income	Service Area	7,831	
5	Household	% Riders Surveyed	29%	

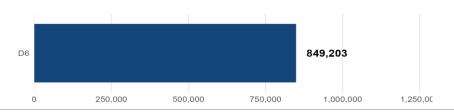
Facilities/Amenities

	Bus Stops	153
	% Stops With Shelters	25%
	% Stops With Benches	23%
9:00	% Stops With Real-Time Signs	3%









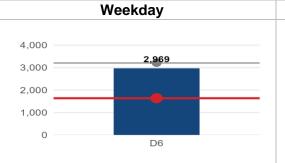
Top Transfer Locations

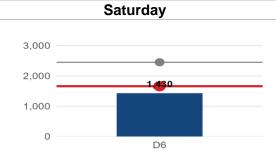
Dupont Circle, Farragut West, Union Station

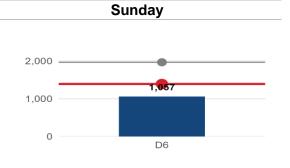
Average Daily Ridership



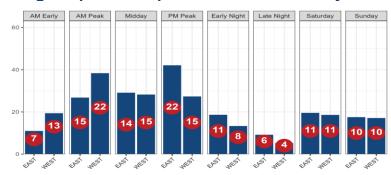








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1.2	0.48	0.45
Wee	Off-Peak Maximum Target: 1.0	0.29	0.3
	Saturday Maximum Target: 1.0	0.28	0.27
	Sunday Maximum Target: 1.0	0.25	0.25



Span and Frequency





Performance Report Card

Sibley Hospital-Stadium Armory

			Weekday		Saturday			Sunday		
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:10 AM - 12:57 AM	-	Α	4:40 AM - 1:05 AM	-	Α	5:15 AM - 12:42 AM	-	Α
	Frequency of Service varies	Peak: 16.0 / Off-Peak: 25.0	Peak: 14.7 / Off-Peak: 18.6	С	30.0	20.8	D	36.0	23.9	Е
Productivity	Passengers per Revenue Hour 30	19.2	29.9	Е	15.4	25.2	Е	14.1	22.9	Е
Produ	Passengers per Revenue Mile 4	2.4	3.9	E	1.6	3.1	E	1.5	2.7	E
	On-Time Performance 79%	67%	74%	E	68%	75%	E	68%	76%	Е
Reliability	Crowding 5%	2%	3%	Α	1%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.47	Off-Peak: 0.33 Peak: 0.46	Α	0.27	0.33	A	0.25	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.22	\$ 4.49	D	\$7.77	\$ 5.36	Е	\$8.44	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	21%	25%	D	17%	21%	Е	15%	19%	E



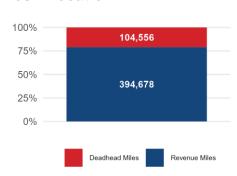
Route D6

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	6.7		5.2		E				
Route Design	Circuity 1.75	1.31		1.29		А				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	19.2	29.9	E	15.4	25.2	E	14.1	22.9	E
Productivity	Passengers per Revenue Mile 4	2.4	3.9	Е	1.6	3.1	E	1.5	2.7	Е
Pr	Unique Segment Ridership 10%	58%	23%	Α	68%	34%	Α	68%	35%	A
	On-Time Performance 79%	67%	74%	E	68%	75%	E	68%	76%	Е
Reliability	Crowding 5%	2%	3%	Α	1%	1%	Α	0%	1%	Α
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.47	Off-Peak: 0.34 Peak: 0.47	Α	0.27	0.34	Α	0.25	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.22	\$ 4.49	D	\$7.77	\$ 5.36	E	\$8.44	\$ 5.93	Е
Cc Effectiv	Cost Recovery 25%	21%	26%	D	17%	21%	E	15%	19%	Е

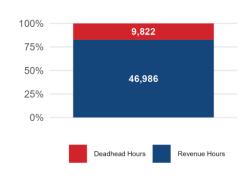


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

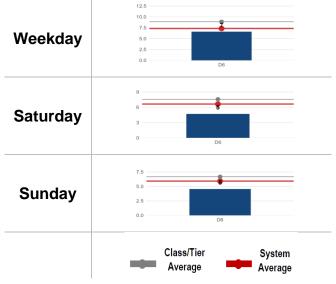
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D6	23.10	34,207	33,549 (98.1%)

Service Change Summary

Route D6 - Dec 2022:

Weekday: The westbound routing is changed to use I Street NW between 13th Street and 20th Street, in order to avoid safety issues when turning right off K Street NW to 20th Street NW.; Saturday: The westbound routing is changed to use I Street NW between 13th Street and 20th Street, in order to avoid safety issues when turning right off K Street NW to 20th Street NW.; Sunday: The westbound routing is changed to use I Street NW between 13th Street and 20th Street, in order to avoid safety issues when turning right off K Street NW to 20th Street NW.;

Passenger Miles per Revenue Mile

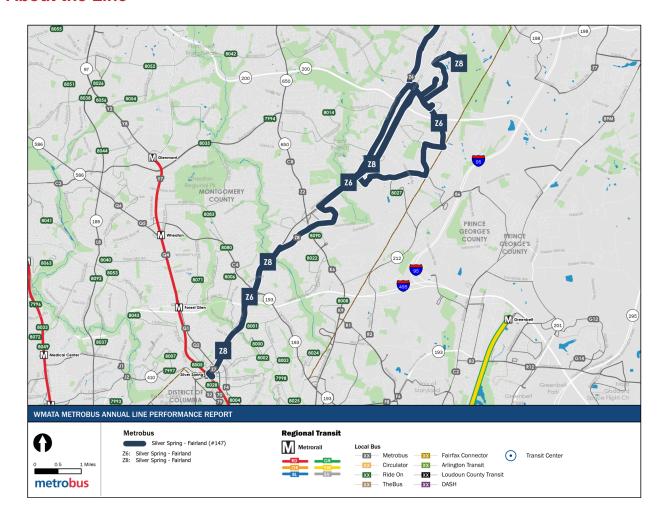


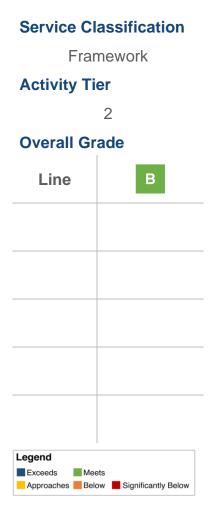


LINE: 147 - Silver Spring - Fairland

ROUTE(S): Z6, Z8

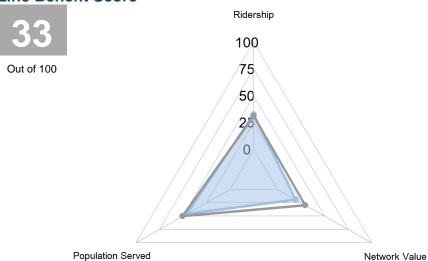
About the Line







Line Benefit Score



Classification Average

Line Focus:

Line Score:

Population Served 46

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$6,485,432
Peak Vehicles	12
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

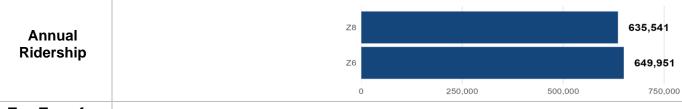
iii	Service Area Population	66,011			
People of		Service Area	41,272		
TTT	Color Population	% Riders Surveyed	94%		
5	Low Income Household	Service Area	18,301		
		% Riders Surveyed	61%		

Facilities/Amenities

Metro	Bus Stops	188
	% Stops With Shelters	19%
	% Stops With Benches	22%
9:00	% Stops With Real-Time Signs	1%







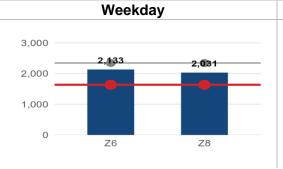
Top Transfer Locations

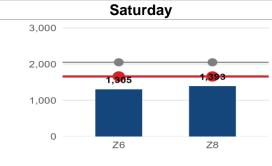
Silver Spring, Bethesda

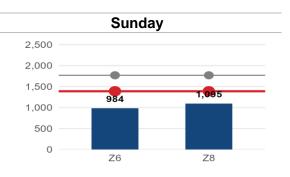




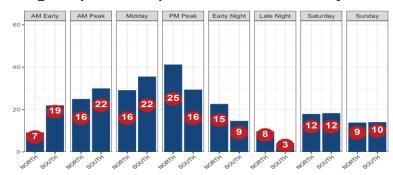








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
kday	Peak Maximum Target: 1	0.53	0.47
Weekday	Off-Peak Maximum Target: 1.0	0.36	0.4
	Saturday Maximum Target: 1.0	0.29	0.3
	Sunday Maximum Target: 1.0	0.23	0.24



Span and Frequency





Performance Report Card

Silver Spring - Fairland

		Weekday		Saturday		Sunday				
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	4:38 AM - 2:27 AM	-	Α	5:05 AM - 2:15 AM	-	Α	5:05 AM - 2:15 AM	-	Α
Availability	Frequency of Service varies	Peak: 15.0 / Off-Peak: 15.0	Peak: 15.6 / Off-Peak: 20.1	Α	17.0	24.7	Α	17.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	25.9	24.3	Α	21.6	23.1	В	16.7	20.5	D
Produ	Passengers per Revenue Mile 2	2.0	2.4	C	1.6	2.1	D	1.3	1.9	E
	On-Time Performance 79%	76%	77%	С	76%	77%	С	79%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.38 Peak: 0.5	Off-Peak: 0.34 Peak: 0.42	A	0.3	0.33	Α	0.24	0.29	Α
st	Operating Cost per Passenger Trip \$5	\$4.61	\$ 5.78	Α	\$5.53	\$ 6.01	С	\$7.14	\$ 6.88	E
Cost Effectiveness	Cost Recovery 20%	20%	20%	С	16%	18%	D	13%	16%	Е



Route Z6

	Measure Standard Route Average		Class Tier Average		Grade					
Availability	Number of Stops per Mile 4-5	5		4.5		Α				
Route Design	Circuity 1.75	1.44		1.44		Α				
		Weekday		Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 20	29.3	24.3	Α	23.0	23.1	Α	17.4	20.5	D
Productivity	Passengers per Revenue Mile 2	2.2	2.4	В	1.7	2.1	D	1.3	1.9	E
	Unique Segment Ridership 10%	18%	18%	Α	31%	35%	A	30%	38%	Α
	On-Time Performance 79%	76%	77%	С	75%	77%	С	79%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.44 Peak: 0.51	Off-Peak: 0.34 Peak: 0.43	Α	0.31	0.34	Α	0.24	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.07	\$ 5.78	Α	\$5.18	\$ 6.01	В	\$6.85	\$ 6.88	Е
C. Effecti	Cost Recovery 20%	23%	21%	Α	18%	18%	D	14%	16%	Е



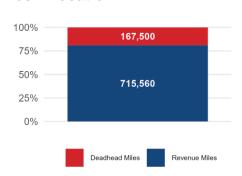
Route Z8

	Measure Standard	andard Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5		4.5		Α				
Route Design	Circuity 1.75	1.39		1.44		Α				
		Weekday		Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 20	23.1	24.3	Α	20.4	23.1	В	16.1	20.5	D
Productivity	Passengers per Revenue Mile 2	1.8	2.4	C	1.6	2.1	E	1.2	1.9	E
	Unique Segment Ridership 10%	18%	18%	Α	25%	35%	A	25%	38%	Α
	On-Time Performance 79%	76%	77%	С	76%	77%	С	79%	79%	В
Reliability	Crowding 5%	1%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.33 Peak: 0.49	Off-Peak: 0.34 Peak: 0.43	Α	0.28	0.34	Α	0.23	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.17	\$ 5.78	В	\$5.85	\$ 6.01	С	\$7.40	\$ 6.88	E
Cα Effecti	Cost Recovery 20%	17%	21%	D	15%	18%	D	12%	16%	Е

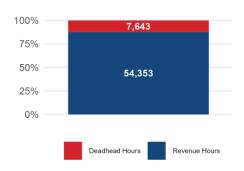


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
29.90	24,771	24,591 (99.3%)
26.30	31,074	30,826 (99.2%)
	29.90	29.90 24,771

Service Change Summary

Route Z6 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

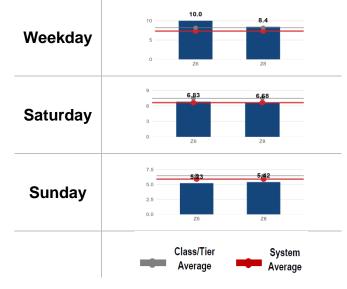
No change;

Route Z8 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

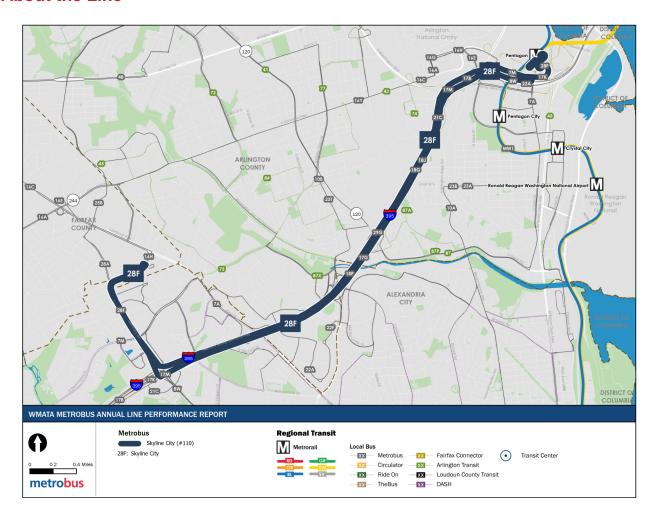


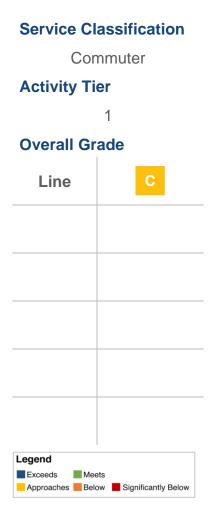


LINE: 110 - Skyline City

ROUTE(S): 28F

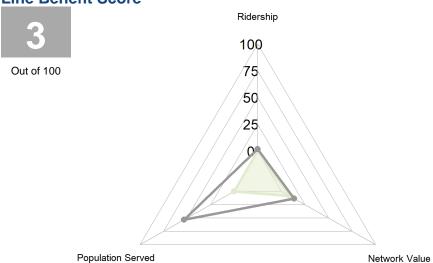
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	0	9	0	

Operating Statistics

S	Annual Operating Costs	\$217,759
	Peak Vehicles	2
	Vehicle Type(s)	40 Foot

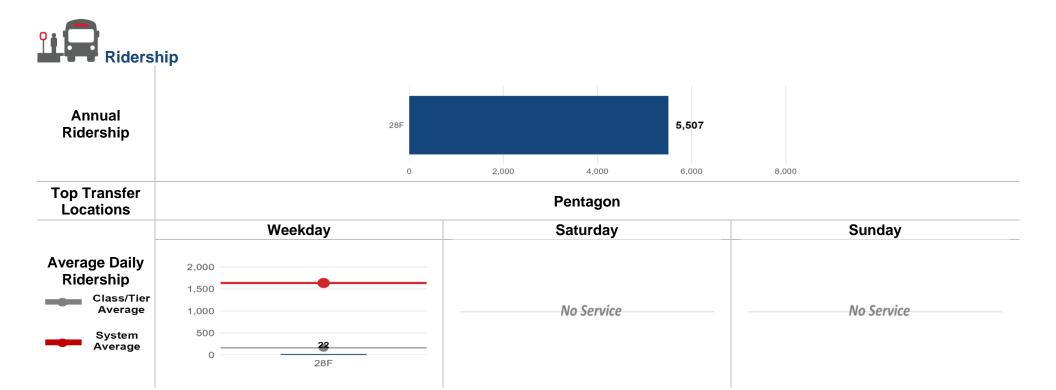
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	9,253			
People of		Service Area	4,471		
TTT	Color Population	% Riders Surveyed	72%		
5	Low Income	Service Area	2,468		
	Household	% Riders Surveyed	2%		

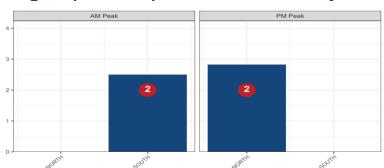
Facilities/Amenities

	Bus Stops	15
	% Stops With Shelters	20%
	% Stops With Benches	13%
9:00	% Stops With Real-Time Signs	13%





Average Trip Ridership and Maximum Load by Time Period

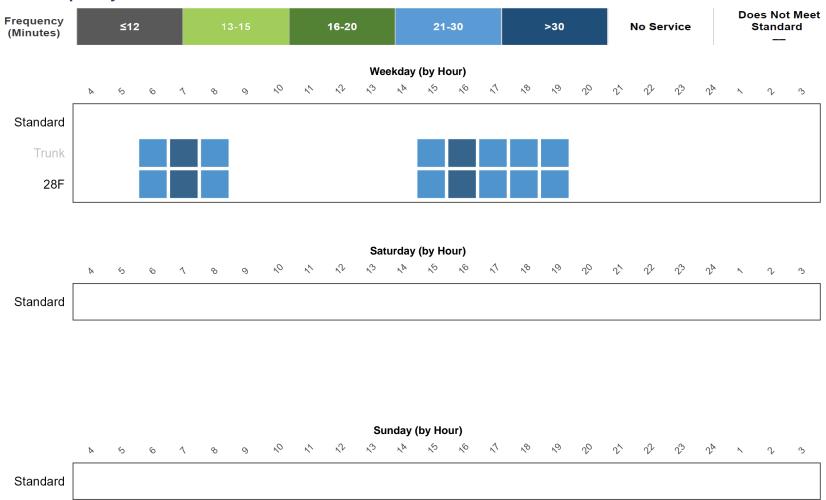


Vehicle Load Factor

	Direction:	NORTH	SOUTH
kday	Peak Maximum Target: 1		
Weekday	Off-Peak Maximum Target: 1.0	0.06	0.06
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Performance Report Card

Skyline City

		Weekday		Saturday			Sunday			
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	6:39 AM - 8:56 AM; 3:55 PM - 7:12 PM	-	Α	-	-		•	-	
	Frequency of Service varies	Peak: 30.0 / Off-Peak: NA	Peak: 26 / Off-Peak: 17		-	-		-	-	
Productivity	Passengers per Revenue Hour N/A	5	18.2	Е	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1.5	0.5	2.1	E	-	-	-	-	-	-
	On-Time Performance 79%	83%	71%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.06	Peak: 0.26	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$24.03	\$11.40	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	5%	20%	Е	-	-	-	-	-	-



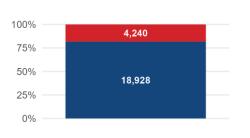
Route 28F

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile N/A	1.1		2.6						
Route Design	Circuity N/A	1.3		1.23						
			Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
······································	Passengers per Revenue Hour N/A	5	18.2	Е	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 1.5	0.5	2.1	Е	-	-	-	-	-	-
Pr	Unique Segment Ridership 15%	24%	14%	Α	-	-	-	-	-	-
	On-Time Performance 79%	83%	71%	В	-	-	-	1	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
Ä.	Load Factor Peak: 1 / Off-Peak: 1.0	Peak: 0.06	Peak: 0.26	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$24.03	\$11.40	Е	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	5%	20%	Е	-	-		-	-	-



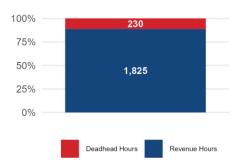
Operational Analysis

Miles Allocation



Deadhead Miles

Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
28 F	13.60	2,988	2,918 (97.7%)

Service Change Summary

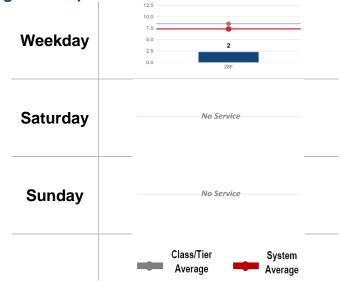
Route 28F - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

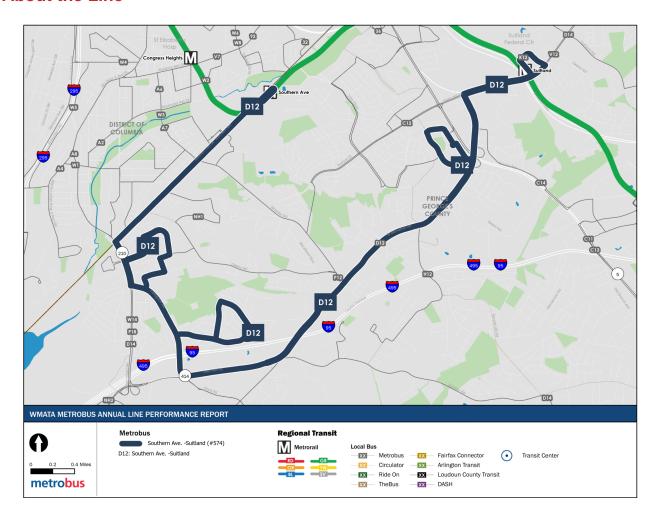




LINE: 574 - Southern Ave. -Suitland

ROUTE(S): D12

About the Line



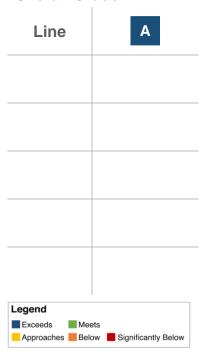
Service Classification

Framework

Activity Tier

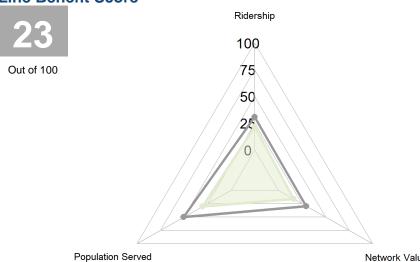
-3

Overall Grade





Line Benefit Score



Classification Average

Line Focus: Line Score:

Population Served 30

Network Value

Ridership

Balanced

Network Value

Operating Statistics

S	Annual Operating Costs	\$4,890,265
	Peak Vehicles	9
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

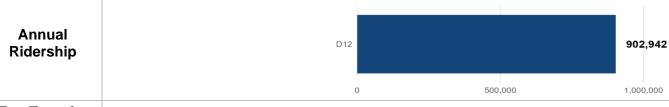
İİİ	Service Area Population	33,	151
•••	People of	Service Area	28,276
TTT	Color Population	% Riders Surveyed	
1	Low Income	Service Area	11,234
3	Household	% Riders Surveyed	

Facilities/Amenities

Metro	Bus Stops	126
	% Stops With Shelters	7%
	% Stops With Benches	2%
9:00	% Stops With Real-Time Signs	1%

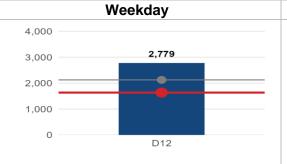


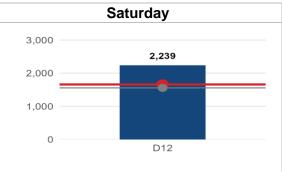


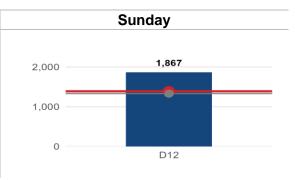


Top Transfer Locations Southern Avenue, Suitland

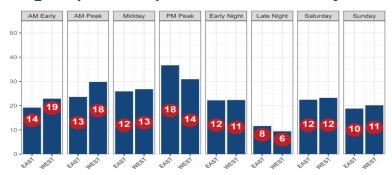








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.41	0.39
Wee	Off-Peak Maximum Target: 1.0	0.29	0.31
	Saturday Maximum Target: 1.0	0.29	0.3
	Sunday Maximum Target: 1.0	0.24	0.26



Span and Frequency





Performance Report Card

A Southern Ave. -Suitland

			Weekday		Saturday			Sunday		
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
ıbility	Span of Service varies	4:30 AM - 2:39 AM	-	Α	6:00 AM - 2:36 AM	-	Α	6:00 AM - 2:46 AM		Α
Availability	Frequency of Service varies	Peak: 19.0 / Off-Peak: 20.0	Peak: 21.4 / Off-Peak: 34.5	Α	24.0	40.5	Α	24.0	39.1	Α
Productivity	Passengers per Revenue Hour 15	26.4	24.8	Α	23.0	20.6	Α	20.6	19.4	Α
Produ	Passengers per Revenue Mile 1	2.0	2.1	Α	1.7	1.7	Α	1.5	1.6	Α
	On-Time Performance 79%	71%	75%	D	72%	75%	D	71%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	0%	Α	0%	0%	Α
Ä.	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.4	Off-Peak: 0.31 Peak: 0.4	Α	0.29	0.29	Α	0.25	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.52	\$ 5.34	Α	\$5.19	\$ 6.22	Α	\$5.80	\$ 6.54	Α
Cc Effectiv	Cost Recovery 20%	6%	12%	Е	6%	10%	Е	5%	9%	Е



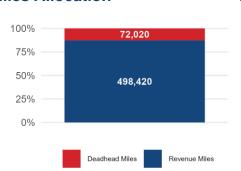
Route D12

Measure Standard		Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	5.7		4.6		E				
Route Design	Circuity 1.75	3.6		2.17		E				
		,	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 15	26.4	24.8	Α	23.0	20.6	Α	20.6	19.4	Α
Productivity	Passengers per Revenue Mile 1	2.0	2.1	Α	1.7	1.7	Α	1.5	1.6	Α
Pr	Unique Segment Ridership 10%	42%	41%	Α	37%	58%	Α	37%	61%	A
	On-Time Performance 79%	71%	75%	D	72%	75%	D	71%	77%	D
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	A
Ä	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.3 Peak: 0.4	Off-Peak: 0.31 Peak: 0.41	Α	0.29	0.29	Α	0.25	0.28	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.52	\$ 5.34	Α	\$5.19	\$ 6.22	Α	\$5.80	\$ 6.54	Α
C. Effectii	Cost Recovery 20%	6%	13%	Е	6%	10%	E	5%	9%	E

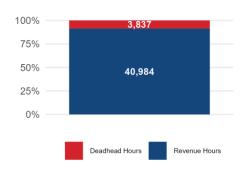


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
D12	26.80	37,965	37,459 (98.7%)

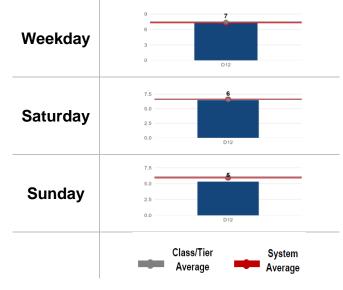
Service Change Summary

Route D12 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

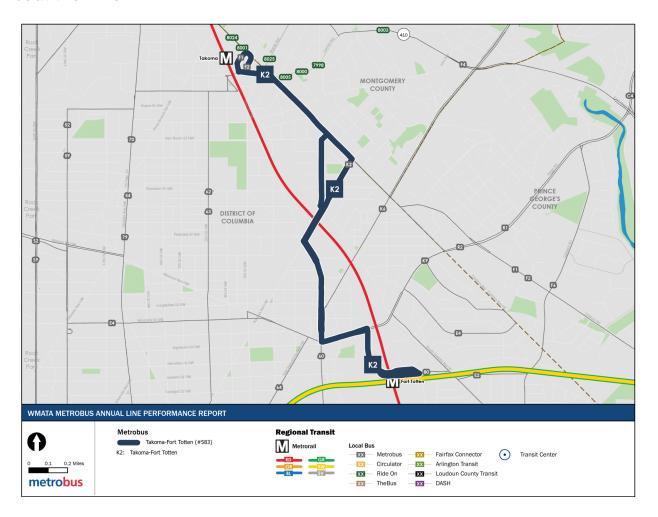


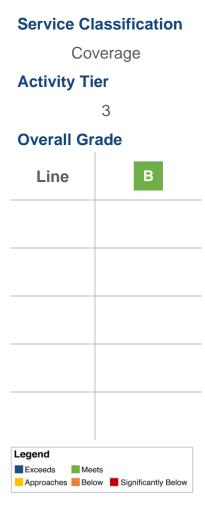


LINE: 583 - Takoma-Fort Totten

ROUTE(S): K2

About the Line

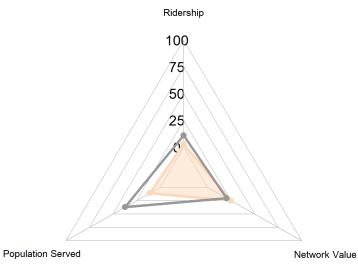






Line Benefit Score





Classification Average

Line Focus: Line Score: Population Served

Network Value

Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$417,918
	Peak Vehicles	3
	Vehicle Type(s)	40 Foot

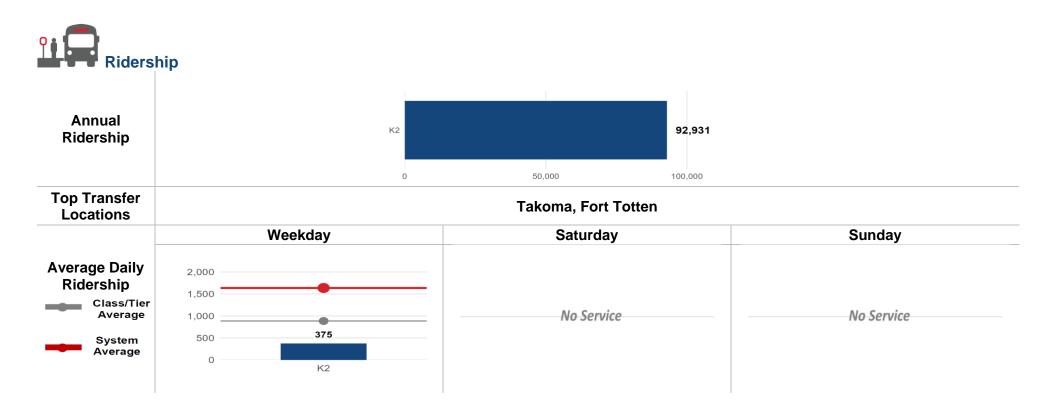
Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	12,	471
•••	People of	Service Area	8,045
TTT	Color Population	% Riders Surveyed	74%
1	Low Income	Service Area	2,073
GII	Household	% Riders Surveyed	44%

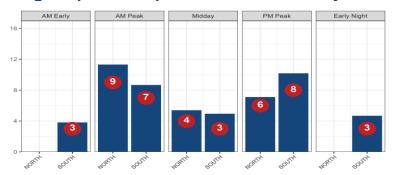
Facilities/Amenities

	Bus Stops	30
	% Stops With Shelters	13%
	% Stops With Benches	3%
9:00	% Stops With Real-Time Signs	10%





Average Trip Ridership and Maximum Load by Time Period

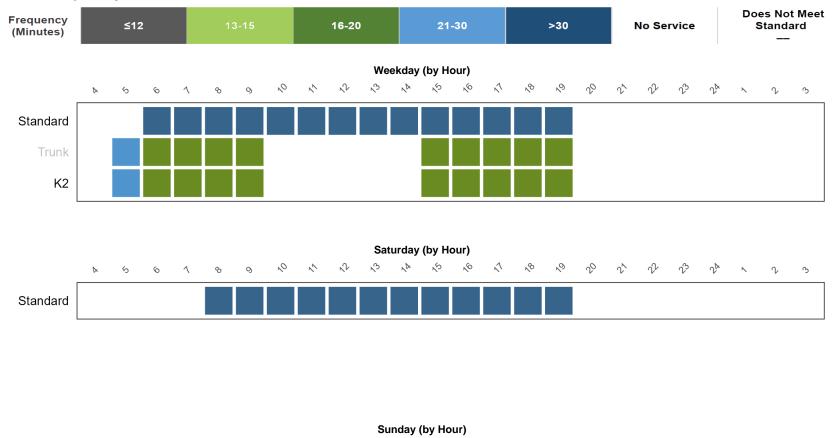


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1	0.18	0.18
Wee	Off-Peak Maximum Target: 1.0	0.11	0.08
	Saturday Maximum Target: 1.0		
	Sunday Maximum Target: 1.0		



Span and Frequency





Standard

Performance Report Card

Takoma-Fort Totten

		,	Weekday		9	Saturday		5	Sunday	
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:58 AM - 9:24 AM; 3:19 PM - 7:16 PM	-	D	-	-	-	-	-	
Avail	Frequency of Service varies	Peak: 20.0 / Off-Peak: 18.0	Peak: 26 / Off-Peak: 38.9	Α	-	-		-	-	
Productivity	Passengers per Revenue Hour 10	26.5	20.3	A	-	-	-	-	-	-
Produ	Passengers per Revenue Mile 1	3.3	1.7	Α	-	-	-	-	-	
	On-Time Performance 79%	80%	81%	В	-	-	-	-	-	-
Reliability	Crowding 5%	3%	1%	Α	-	-	-	-	-	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.09 Peak: 0.18	Off-Peak: 0.22 Peak: 0.29	A	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.51	\$ 6.54	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	29%	11%	Α	-	-		-	-	-



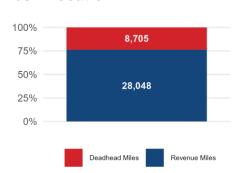
Route K2

Measure Standard		Ro	ute Average		Class	Tier Aver	age		E E E E E E E E E E		
Availability	Number of Stops per Mile 4-5		6.5			4.8			Е		
Route Design	Circuity N/A		1.09			1.81			-		
		1	Weekday		5	Saturday		9			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.		Grade	
- A	Passengers per Revenue Hour 10	26.5	20.3	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile	3.3	1.7	Α	-	-	-	-	-	-	
Pr	Unique Segment Ridership 10%	72%	49%	Α	-	-	-	-	-	-	
	On-Time Performance 79%	80%	81%	В	-	-	-	-	-	-	
Reliability	Crowding 5%	3%	1%	Α	-	-	-	-	-	-	
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.09 Peak: 0.18	Off-Peak: 0.22 Peak: 0.28	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$7	\$4.51	\$ 6.54	Α	-	-	-	-	-	-	
C. Effecti	Cost Recovery 20%	29%	10%	Α	-	-	-	-	-		

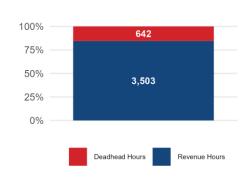


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

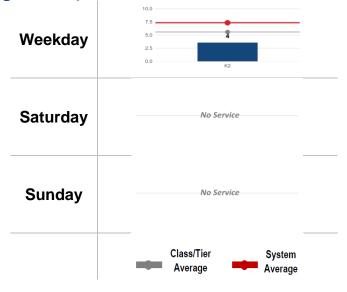
Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
K2	4.90	10,596	10,468 (98.8%)

Service Change Summary

Route K2 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

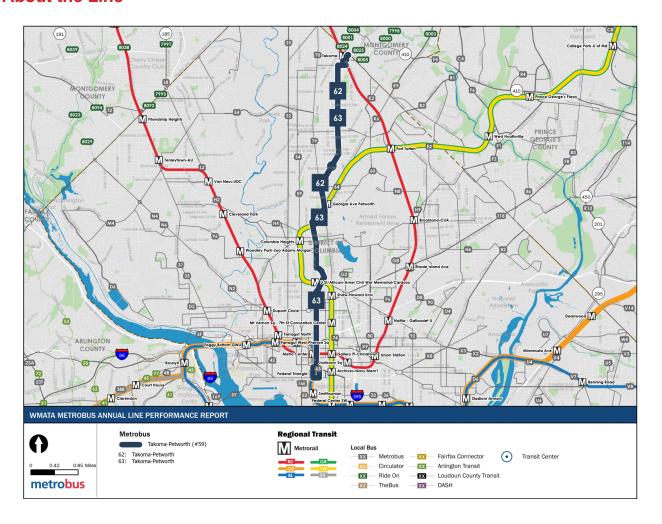


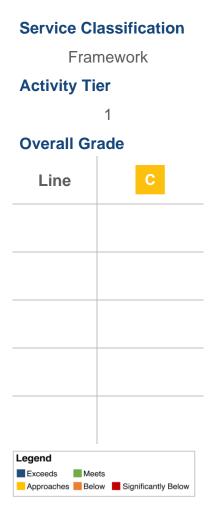


LINE: 59 - Takoma-Petworth

ROUTE(S): 62, 63

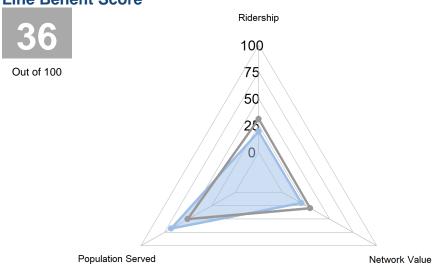
About the Line







Line Benefit Score



Classification Average

Line Focus:
Line Score:

Population Served 68

n

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$2,678,971
Peak Vehicles	3
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	/ / ×//5			
•••	People of Color	Service Area	31,327		
TTT	Population	% Riders Surveyed	70%		
1	Low Income	Service Area	13,962		
3	Household	% Riders Surveyed	34%		

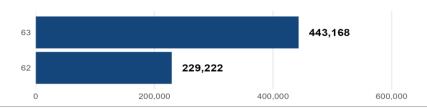
Facilities/Amenities

	Bus Stops	93
0_	% Stops With Shelters	14%
	% Stops With Benches	12%
9:00	% Stops With Real-Time Signs	3%









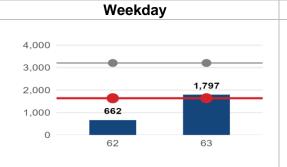
Top Transfer Locations

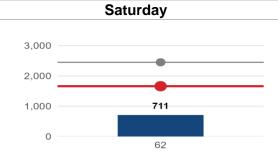
Georgia Avenue-Petworth, Takoma, Metro Center

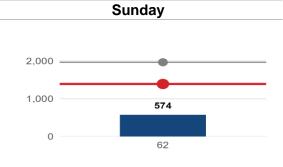
Average Daily Ridership



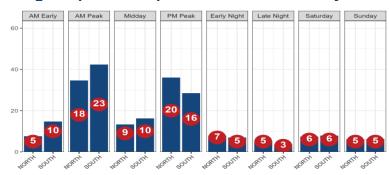








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.47	0.46
Wee	Off-Peak Maximum Target: 1.0	0.18	0.2
	Saturday Maximum Target: 1.0	0.14	0.15
	Sunday Maximum Target: 1.0	0.12	0.12



Span and Frequency





Performance Report Card

Takoma-Petworth

			Weekday		5	Saturday		5	Sunday	
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
bility	Span of Service varies	5:09 AM - 12:18 AM	-	Α	5:30 AM - 12:10 AM	-	Α	5:30 AM - 12:10 AM	-	Α
Availability	Frequency of Service varies	Peak: 16.0 / Off-Peak: 23.0	Peak: 14.7 / Off-Peak: 18.6	С	24.0	20.8	С	24.0	23.9	С
Productivity	Passengers per Revenue Hour 30	33.2	29.9	Α	19.5	25.2	E	15.8	22.9	Е
Produ	Passengers per Revenue Mile 4	4.5	3.9	A	2.4	3.1	E	1.9	2.7	Е
	On-Time Performance 79%	72%	74%	D	83%	75%	В	82%	76%	В
Reliability	Crowding 5%	5%	3%	В	0%	1%	A	0%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.47	Off-Peak: 0.33 Peak: 0.46	A	0.14	0.33	Α	0.12	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.59	\$ 4.49	Α	\$6.11	\$ 5.36	D	\$7.57	\$ 5.93	E
Cc Effectiv	Cost Recovery 25%	35%	25%	Α	20%	21%	D	16%	19%	Е



Route 62

Measure Standard		Ro	ute Average		Class	Tier Avera	age		Grade		
Availability	Number of Stops per Mile 4-5		7.5		5.2		Е				
Route Design	Circuity 1.75		1.05			1.29			Α		
		1	Weekday		9	Saturday		9	Sunday Route Avg. Class/Tier Avg. Grade		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.		Grade	
,it	Passengers per Revenue Hour 30	28.9	29.9	С	19.5	25.2	E	15.8	22.9	E	
Productivity	Passengers per Revenue Mile 4	3.6	3.9	C	2.4	3.1	E	1.9	2.7	Е	
Pr	Unique Segment Ridership 10%	1%	23%	E	66%	34%	Α	64%	35%	А	
	On-Time Performance 79%	80%	74%	В	83%	75%	В	82%	76%	В	
Reliability	Crowding 5%	1%	3%	Α	0%	1%	Α	0%	1%	Α	
Ä.	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.18 Peak: 0.46	Off-Peak: 0.34 Peak: 0.47	Α	0.14	0.34	Α	0.12	0.3	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.12	\$ 4.49	Α	\$6.11	\$ 5.36	D	\$7.57	\$ 5.93	E	
Cc Effectiv	Cost Recovery 25%	22%	26%	D	15%	21%	E	12%	19%	E	



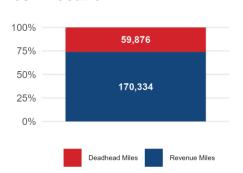
Route 63

	Measure Standard	Ro	ute Average		Class	Tier Aver	age		Grade E A Sunday		
Availability	Number of Stops per Mile 4-5		7.1		5.2			Е			
Route Design	Circuity 1.75		1			1.29			А		
		Ţ	Weekday		9	Saturday		9			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 30	35.1	29.9	Α	-	-	-	-	-	-	
Productivity	Passengers per Revenue Mile 4	4.9	3.9	Α	-	-	-	-	-	-	
	Unique Segment Ridership 10%	0%	23%	E	-	-	-	-	-	-	
	On-Time Performance 79%	67%	74%	E	-	-	-	-	-	-	
Reliability	Crowding 5%	6%	3%	D	-	-	-	-	-	-	
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.27 Peak: 0.47	Off-Peak: 0.34 Peak: 0.47	Α	-	-	-	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.40	\$ 4.49	Α	-	-	-	-	-	-	
Cc Effectiv	Cost Recovery 25%	41%	26%	Α	-	-	-	-	-	-	

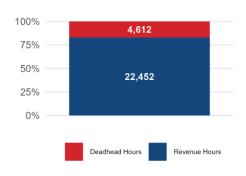


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
62	6.30	24,819	24,582 (99.0%)
63	13.20	13,197	12,970 (98.3%)

Service Change Summary

Route 62 - Dec 2022:

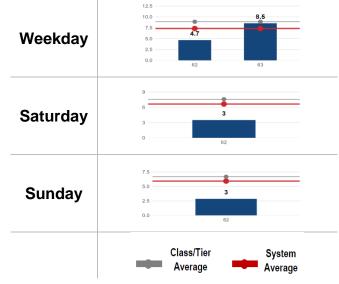
Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Route 63 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Passenger Miles per Revenue Mile

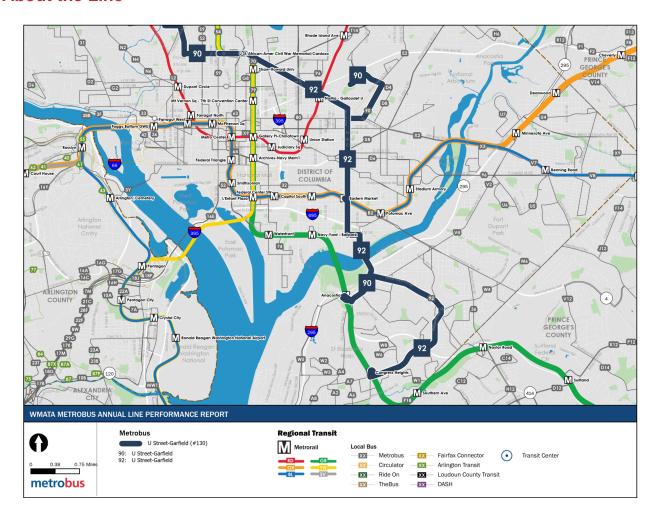


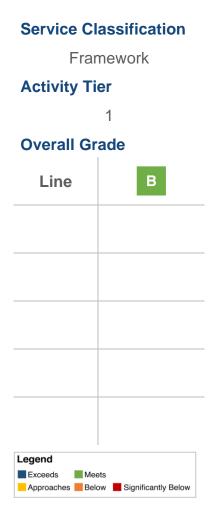


LINE: 130 - U Street-Garfield

ROUTE(S): 90, 92

About the Line

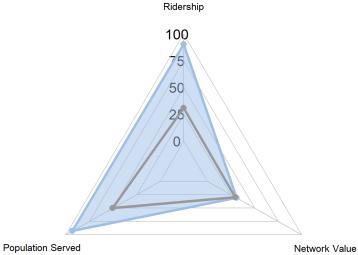






Line Benefit Score

Out of 100



Classification Average

Line Focus: Line Score:

Population Served 93

Network Value

Ridership

Balanced

Operating Statistics

\$ Annual Operating Costs	\$12,937,004
Peak Vehicles	29
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	104,584		
•••	People of	Service Area	50,234	
TTT	Color Population	% Riders Surveyed	89%	
1	Low Income Household	Service Area	24,598	
S † †		% Riders Surveyed	68%	

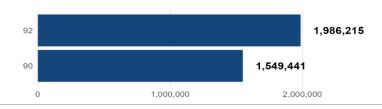
Facilities/Amenities

M	Bus Stops	136
	% Stops With Shelters	28%
	% Stops With Benches	26%
9:00	% Stops With Real-Time Signs	7%









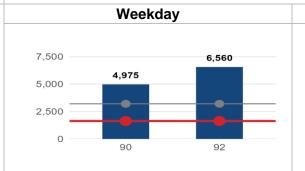
Top Transfer Locations

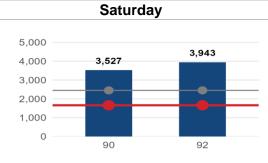
Eastern Market, U Street-Cardozo, New York Ave. W

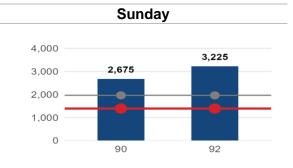
Average Daily Ridership



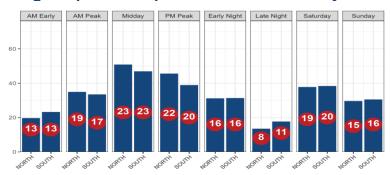








Average Trip Ridership and Maximum Load by Time Period

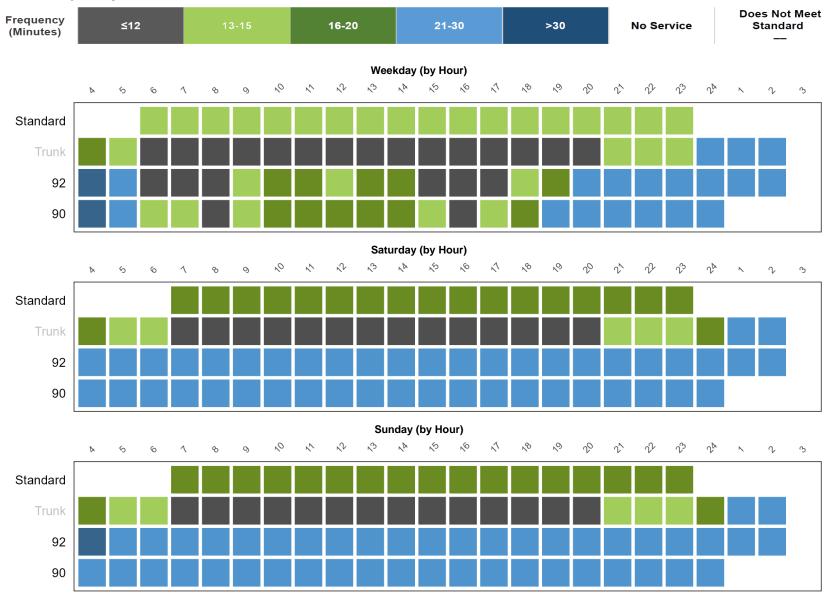


Vehicle Load Factor

	Direction:	NORTH	SOUTH
Weekday	Peak Maximum Target: 1.2	0.51	0.48
Wee	Off-Peak Maximum Target: 1.0	0.47	0.49
	Saturday Maximum Target: 1.0	0.49	0.5
	Sunday Maximum Target: 1.0	0.38	0.41



Span and Frequency





Performance Report Card

B U Street-Garfield

		Weekday		Saturday			Sunday			
Measure Standard		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:03 AM - 2:29 AM	-	Α	4:04 AM - 2:44 AM	-	Α	4:14 AM - 2:41 AM	-	Α
Avail	Frequency of Service varies	Peak: 6.0 / Off-Peak: 8.0	Peak: 14.7 / Off-Peak: 18.6	Α	13.0	20.8	Α	13.0	23.9	Α
Productivity	Passengers per Revenue Hour 30	35.4	29.9	Α	35.2	25.2	Α	29.7	22.9	С
Produ	Passengers per Revenue Mile 4	5.1	3.9	Α	4.9	3.1	Α	3.9	2.7	С
	On-Time Performance 79%	68%	74%	E	70%	75%	D	73%	76%	D
Reliability	Crowding 5%	2%	3%	Α	4%	1%	A	3%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.49	Off-Peak: 0.33 Peak: 0.46	Α	0.49	0.33	A	0.39	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.37	\$ 4.49	Α	\$3.39	\$ 5.36	Α	\$4.02	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	14%	25%	Е	14%	21%	Е	12%	19%	Е



Route 90

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.3		5.2		E				
Route Design	Circuity 1.75	1.09		1.29		Α				
		,	Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	34.4	29.9	Α	34.9	25.2	Α	27.8	22.9	С
Productivity	Passengers per Revenue Mile 4	5.4	3.9	Α	5.3	3.1	Α	4.0	2.7	В
Pr	Unique Segment Ridership 10%	12%	23%	В	11%	34%	В	12%	35%	В
	On-Time Performance 79%	68%	74%	Е	68%	75%	E	76%	76%	С
Reliability	Crowding 5%	3%	3%	Α	6%	1%	E	4%	1%	A
Ä	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.48 Peak: 0.53	Off-Peak: 0.34 Peak: 0.47	Α	0.53	0.34	Α	0.41	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.47	\$ 4.49	Α	\$3.42	\$ 5.36	Α	\$4.30	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	16%	26%	Е	16%	21%	E	13%	19%	E



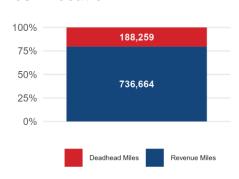
Route 92

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	6.8		5.2		E				
Route Design	Circuity 1.75	1.15		1.29		А				
		į	Weekday		9	Saturday		Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
· ity	Passengers per Revenue Hour 30	36.2	29.9	Α	35.4	25.2	Α	31.5	22.9	В
Productivity	Passengers per Revenue Mile 4	4.9	3.9	Α	4.6	3.1	Α	3.8	2.7	С
Pr	Unique Segment Ridership 10%	15%	23%	Α	14%	34%	Α	13%	35%	А
	On-Time Performance 79%	68%	74%	E	71%	75%	D	70%	76%	D
Reliability	Crowding 5%	2%	3%	Α	1%	1%	A	3%	1%	Α
<u> </u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.47 Peak: 0.47	Off-Peak: 0.34 Peak: 0.47	Α	0.46	0.34	Α	0.38	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.30	\$ 4.49	Α	\$3.37	\$ 5.36	Α	\$3.79	\$ 5.93	Α
C _c Effecti	Cost Recovery 25%	12%	26%	E	12%	21%	E	10%	19%	E

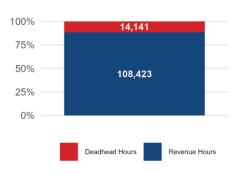


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
90	14.20	43,095	42,454 (98.5%)
92	16.60	54,615	53,339 (97.7%)

Service Change Summary

Route 90 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

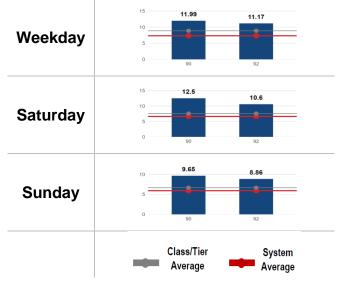
No Change;

Route 92 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile



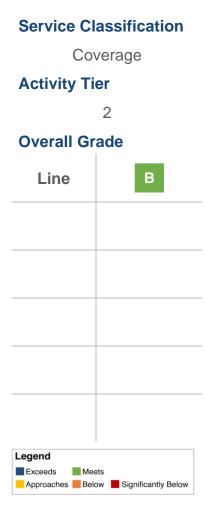


LINE: 158 - United Medical Center-Anacostia

ROUTE(S): W2, W3

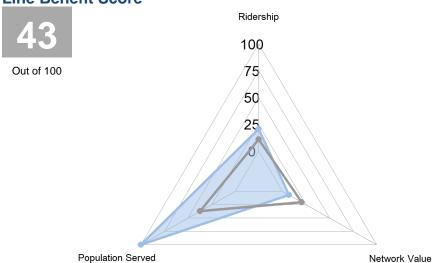
About the Line







Line Benefit Score



Classification Average

Line Focus:

Population Network Value Rider

Line Focus:

Served

Network Value

Ridership

Balanced

7

21

Operating Statistics

S	Annual Operating Costs	\$4,774,231
	Peak Vehicles	8
	Vehicle Type(s)	30 Foot, 35 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	49,	821
•••	People of Color	Service Area	47,441
TTT	Population	% Riders Surveyed	99%
1	Low Income	Service Area	25,751
311	Household	% Riders Surveyed	78%

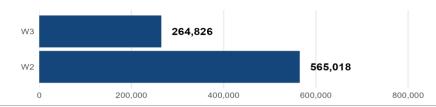
Facilities/Amenities

Metro	Bus Stops	159
	% Stops With Shelters	13%
	% Stops With Benches	9%
9:00	% Stops With Real-Time Signs	2%









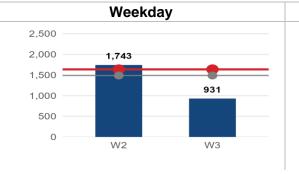
Top Transfer Locations

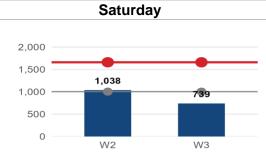
Anacostia, Congress Heights, Southern Avenue

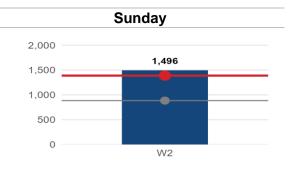
Average Daily Ridership



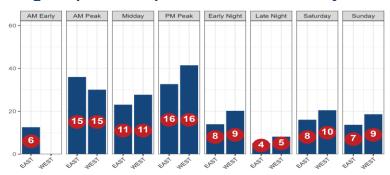








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST	
Weekday	Peak Maximum Target: 1	0.58	0.58	
Wee	Off-Peak Maximum Target: 1.0	0.32	0.35	
	Saturday Maximum Target: 1.0	0.3	0.35	
	Sunday Maximum Target: 1.0	0.27	0.31	



Span and Frequency





Performance Report Card

United Medical Center-Anacostia

			Weekday		Saturday			Sunday		
	Measure Standard		Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:48 AM - 2:12 AM	-	Α	6:10 AM - 2:07 AM	-	Α	6:10 AM - 2:10 AM	-	Α
	Frequency of Service varies	Peak: 20.0 / Off-Peak: 19.0	Peak: 22.5 / Off-Peak: 32.3	Α	22.0	36.5	Α	22.0	37.8	Α
Productivity	Passengers per Revenue Hour 15	22.9	29.6	Α	18.1	26.6	Α	16.7	24.6	Α
Produ	Passengers per Revenue Mile 2	2.5	3.5	A	1.7	2.9	D	1.5	2.6	Е
	On-Time Performance 79%	74%	80%	С	74%	81%	С	77%	82%	С
Reliability	Crowding 5%	14%	3%	E	4%	1%	A	1%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.33 Peak: 0.58	Off-Peak: 0.26 Peak: 0.35	A	0.32	0.25	A	0.29	0.23	Α
st reness	Operating Cost per Passenger Trip \$5	\$5.20	\$ 4.96	В	\$6.57	\$ 5.47	Е	\$7.13	\$ 5.88	E
Cost Effectiveness	Cost Recovery 20%	6%	14%	Е	5%	12%	Е	4%	11%	Е



Route W2

	Measure Standard	Route Average			Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		6.9			6.2			E		
Route Design	Circuity N/A		5.57			2.38			-		
		i	Weekday			Saturday		Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
· · · · · · · · · · · · · · · · · · ·	Passengers per Revenue Hour 15	23.9	29.6	Α	18.2	26.6	Α	16.7	24.6	Α	
Productivity	Passengers per Revenue Mile 2	2.6	3.5	A	1.7	2.9	D	1.5	2.6	Е	
	Unique Segment Ridership 10%	0%	29%	Е	0%	44%	E	55%	53%	Α	
	On-Time Performance 79%	73%	80%	D	76%	81%	С	77%	82%	С	
Reliability	Crowding 5%	18%	3%	E	3%	1%	Α	1%	0%	Α	
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.26 Peak: 0.57	Off-Peak: 0.28 Peak: 0.37	Α	0.31	0.26	Α	0.29	0.23	Α	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.00	\$ 4.96	A	\$6.54	\$ 5.47	E	\$7.13	\$ 5.88	E	
Cα Effecti	Cost Recovery 20%	6%	13%	Е	5%	12%	Е	5%	11%	Е	



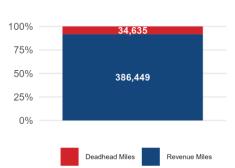
Route W3

	Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	6.9			6.2			E			
Route Design	Circuity N/A	5.48			2.38			-			
		,	Weekday			Saturday		,	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
	Passengers per Revenue Hour 15	21.4	29.6	Α	18.0	26.6	Α	-	-		
Productivity	Passengers per Revenue Mile 2	2.3	3.5	Α	1.9	2.9	С	-	-	-	
Pr	Unique Segment Ridership 10%	0%	29%	Е	0%	44%	Е	-	-	-	
	On-Time Performance 79%	76%	80%	С	72%	81%	D	-	-	-	
Reliability	Crowding 5%	6%	3%	D	5%	1%	С	-	-	-	
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.39 Peak: 0.7	Off-Peak: 0.28 Peak: 0.37	В	0.35	0.26	Α	-	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.57	\$ 4.96	С	\$6.62	\$ 5.47	Е	-	-	-	
C. Effecti	Cost Recovery 20%	6%	13%	Е	5%	12%	Е	-	-	-	

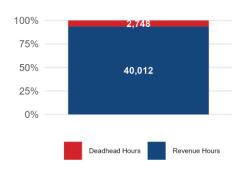


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
W2	26.00	26,342	25,537 (96.9%)
W3	25.50	11,016	10,810 (98.1%)

Service Change Summary

Route W2 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

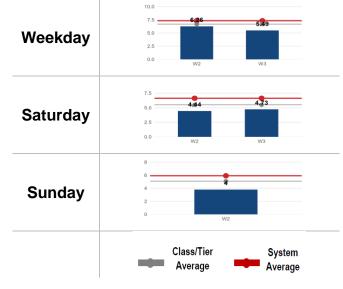
No Change;

Route W3 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

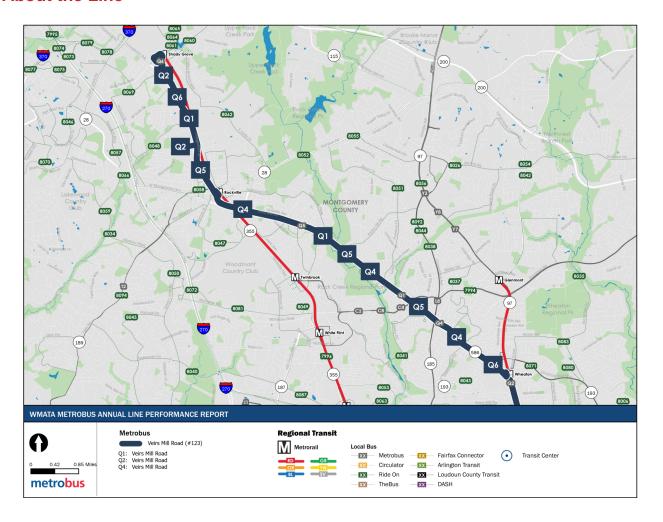




LINE: 123 - Veirs Mill Road

ROUTE(S): Q1, Q2, Q4, Q5, Q6

About the Line



Service Classification Framework Activity Tier 2 Overall Grade Line B

Legend

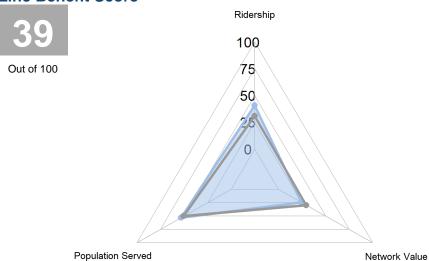
Exceeds

Meets

Approaches Below Significantly Below



Line Benefit Score



Classification Average **Populati** Line Focus: Served

53

Line Score:

ion d	Network Value	Ridership	Balanced
	24	41	

Operating Statistics

\$ Annual Operating Costs	\$7,191,120
Peak Vehicles	17
Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	60,	151	
•••	People of	Service Area	23,067	
TTT	Color Population	% Riders Surveyed	92%	
1	Low Income	Service Area	12,360	
3 † †	Household	% Riders Surveyed	68%	

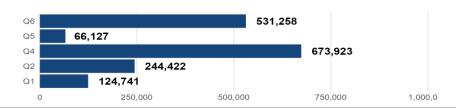
Facilities/Amenities

	Bus Stops	139
	% Stops With Shelters	42%
	% Stops With Benches	48%
9:00	% Stops With Real-Time Signs	8%









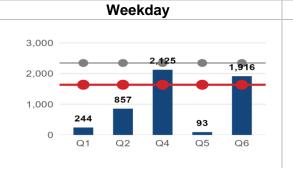
Top Transfer Locations

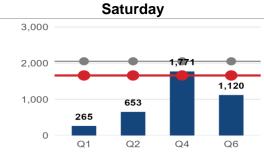
Wheaton, Rockville, Silver Spring

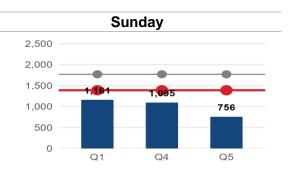
Average Daily Ridership











Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH		
Weekday	Peak Maximum Target: 1	0.48	0.45		
Wee	Off-Peak Maximum Target: 1.0	0.4	0.47		
	Saturday Maximum Target: 1.0	0.41	0.43		
	Sunday Maximum Target: 1.0	0.37	0.39		



Span and Frequency





Performance Report Card

Veirs Mill Road

		,	Weekday		Saturday			Sunday		
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:15 AM - 1:29 AM	-	Α	4:45 AM - 2:37 AM	-	Α	5:49 AM - 1:20 AM	-	Α
	Frequency of Service varies	Peak: 9.0 / Off-Peak: 14.0	Peak: 15.6 / Off-Peak: 20.1	Α	17.0	24.7	Α	18.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	28.0	24.3	Α	26.3	23.1	Α	24.7	20.5	Α
Produ	Passengers per Revenue Mile 2	2.5	2.4	Α	2.4	2.1	Α	2.1	1.9	В
	On-Time Performance 79%	79%	77%	В	76%	77%	С	74%	79%	С
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u>~~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.43 Peak: 0.47	Off-Peak: 0.34 Peak: 0.42	Α	0.42	0.33	A	0.38	0.29	Α
st	Operating Cost per Passenger Trip \$5	\$4.26	\$ 5.78	Α	\$4.54	\$ 6.01	Α	\$4.83	\$ 6.88	Α
Cost Effectiveness	Cost Recovery 20%	25%	20%	Α	23%	18%	Α	22%	16%	В



Route Q1

	Measure Standard	Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.2			4.5			Α		
Route Design	Circuity 1.75	1.27			1.44			А		
	Weekday		9	Saturday		Sunday				
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- A	Passengers per Revenue Hour 20	14.7	24.3	E	14.7	23.1	E	22.6	20.5	Α
Productivity	Passengers per Revenue Mile 2	1.0	2.4	Е	1.2	2.1	E	1.7	1.9	D
Pr	Unique Segment Ridership 10%	0%	18%	E	0%	35%	E	0%	38%	E
	On-Time Performance 79%	79%	77%	В	71%	77%	D	71%	79%	D
Reliability	Crowding 5%	0%	1%	Α	0%	1%	A	1%	0%	A
R	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.24	Off-Peak: 0.34	Α	0.27	0.34	Α	0.36	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$8.10	\$ 5.78	Е	\$8.12	\$ 6.01	E	\$5.29	\$ 6.88	В
C. Effecti	Cost Recovery 20%	12%	21%	Е	12%	18%	E	18%	16%	D



Route Q2

Measure Standard		Route Average			Class Tier Average			Grade		
Availability	Number of Stops per Mile 4-5	4.3			4.5			Α		
Route Design	Circuity 1.75	1.32			1.44			Α		
	Weekday			Saturday			Sunday			
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
Productivity	Passengers per Revenue Hour 20	25.0	24.3	Α	22.1	23.1	Α	-	-	-
	Passengers per Revenue Mile 2	2.1	2.4	В	1.9	2.1	C	-	-	-
	Unique Segment Ridership 10%	0%	18%	E	0%	35%	E	-	-	-
Reliability	On-Time Performance 79%	76%	77%	С	74%	77%	С	-	-	
	Crowding 5%	0%	1%	Α	0%	1%	A	-	-	
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.4 Peak: 0.49	Off-Peak: 0.34 Peak: 0.43	Α	0.41	0.34	Α	-	-	
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.77	\$ 5.78	Α	\$5.40	\$ 6.01	В	-	-	-
	Cost Recovery 20%	21%	21%	В	19%	18%	С	-	-	-



Route Q4

	Measure Standard	Ro	ute Average	Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5		4.2		4.5			А		
Route Design	Circuity 1.75		1.31		1.44		А			
		,	Weekday			Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 20	34.8	24.3	Α	34.5	23.1	Α	29.3	20.5	Α
Productivity	Passengers per Revenue Mile 2	3.2	2.4	A	3.2	2.1	Α	2.7	1.9	Α
	Unique Segment Ridership 10%	0%	18%	E	0%	35%	E	0%	38%	E
	On-Time Performance 79%	79%	77%	В	77%	77%	С	76%	79%	С
Reliability	Crowding 5%	1%	1%	A	1%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.52 Peak: 0.52	Off-Peak: 0.34 Peak: 0.43	A	0.49	0.34	Α	0.4	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.43	\$ 5.78	A	\$3.46	\$ 6.01	Α	\$4.07	\$ 6.88	Α
Cc Effectiv	Cost Recovery 20%	30%	21%	Α	30%	18%	Α	25%	16%	Α



Route Q5

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	4			4.5		Α			
Route Design	Circuity 1.75	1.28				1.44			Α	
		1	Weekday		5	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
,it	Passengers per Revenue Hour 20	17.8	24.3	D	-	-	-	22.8	20.5	Α
Productivity	Passengers per Revenue Mile 2	1.6	2.4	D	-	-	-	2.3	1.9	A
Pr	Unique Segment Ridership 10%	0%	18%	Е	-	-	-	0%	38%	Е
	On-Time Performance 79%	86%	77%	Α	-	-	-	78%	79%	С
Reliability	Crowding 5%	0%	1%	Α	-	-	-	0%	0%	Α
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.52	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	0.37	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.69	\$ 5.78	Е	-	-	-	\$5.24	\$ 6.88	В
C. Effecti	Cost Recovery 20%	17%	21%	D	-	-	-	21%	16%	В



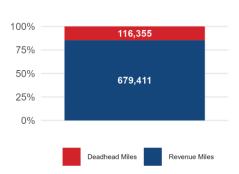
Route Q6

	Measure Standard	Ro	ute Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	4.1			4.5		Α				
Route Design	Circuity 1.75		1.36		1.44		1.44		А		
		,	Weekday		9	Saturday		9	Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	
· ,	Passengers per Revenue Hour 20	27.4	24.3	Α	24.3	23.1	Α	-	-	-	
Productivity	Passengers per Revenue Mile 2	2.6	2.4	Α	2.3	2.1	Α	-	-	-	
Pr	Unique Segment Ridership 10%	0%	18%	Е	0%	35%	E	-	-	-	
	On-Time Performance 79%	80%	77%	В	78%	77%	С	-	-	-	
Reliability	Crowding 5%	1%	1%	Α	0%	1%	Α	-	-	-	
Re	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.49 Peak: 0.43	Off-Peak: 0.34 Peak: 0.43	Α	0.4	0.34	Α	-	-		
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$4.36	\$ 5.78	Α	\$4.91	\$ 6.01	Α	-	-		
C. Effecti	Cost Recovery 20%	25%	21%	Α	23%	18%	Α	-	-	-	

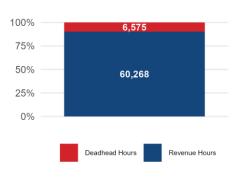


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
Q1	32.40	6,775	6,682 (98.6%)
Q2	33.80	9,452	9,343 (98.8%)
Q4	26.00	20,757	20,552 (99.0%)
Q5	23.80	3,512	3,485 (99.2%)
Q6	25.10	20,656	20,527 (99.4%)

Service Change Summary

Route Q1 - Dec 2022:

Weekday: change 2 Q4 trips to Q1 trips; Saturday: No

change; Sunday: No change;

Route Q2 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Route Q4 - Dec 2022:

Weekday: change 2 Q4 trips to Q1 trips; Saturday: No

change; Sunday: No change;

Route Q5 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

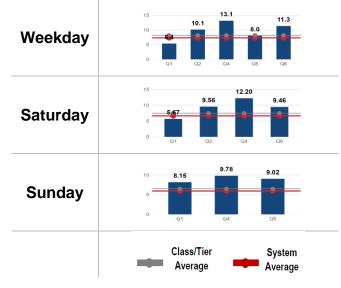
No change;

Route Q6 - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

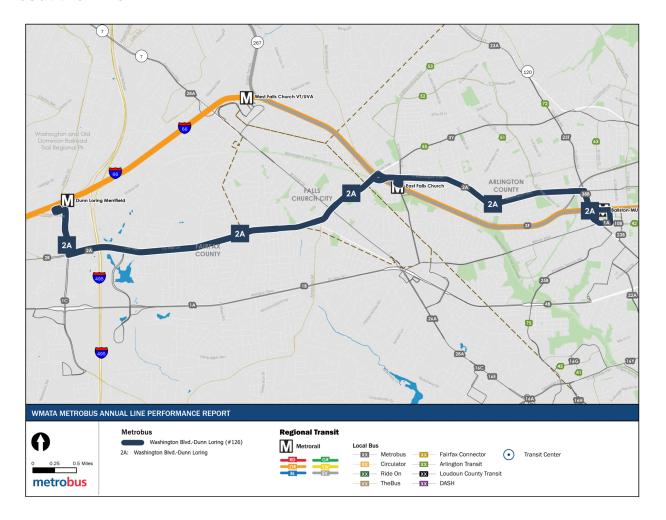


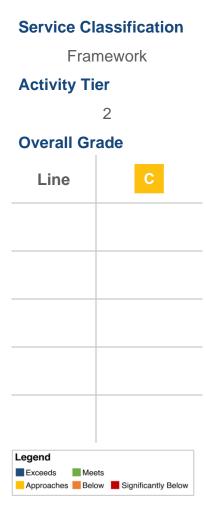


LINE: 126 - Washington Blvd.-Dunn Loring

ROUTE(S): 2A

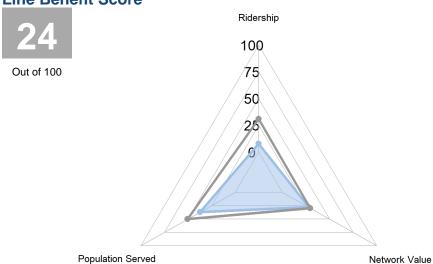
About the Line







Line Benefit Score



Line Focus: Line Score:

Population Served 37

Network Value Ridership

Balanced

Operating Statistics

S	Annual Operating Costs	\$1,870,605
	Peak Vehicles	7
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

Service Area Population		38,	143		
People of Color		Service Area	10,021		
TTT	Population	% Riders Surveyed	57%		
1	Low Income	Service Area	4,710		
G	Household	% Riders Surveyed	43%		

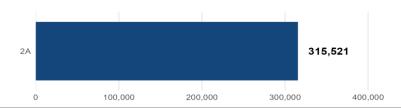
Facilities/Amenities

M	Bus Stops	91
	% Stops With Shelters	14%
	% Stops With Benches	14%
9:00	% Stops With Real-Time Signs	0%









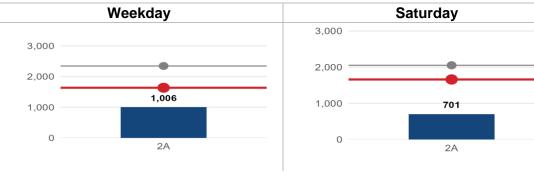
Top Transfer Locations

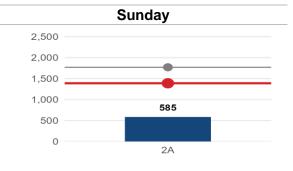
East Falls Church, Ballston, Dunn Loring



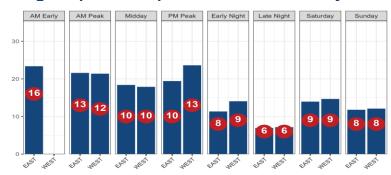








Average Trip Ridership and Maximum Load by Time Period

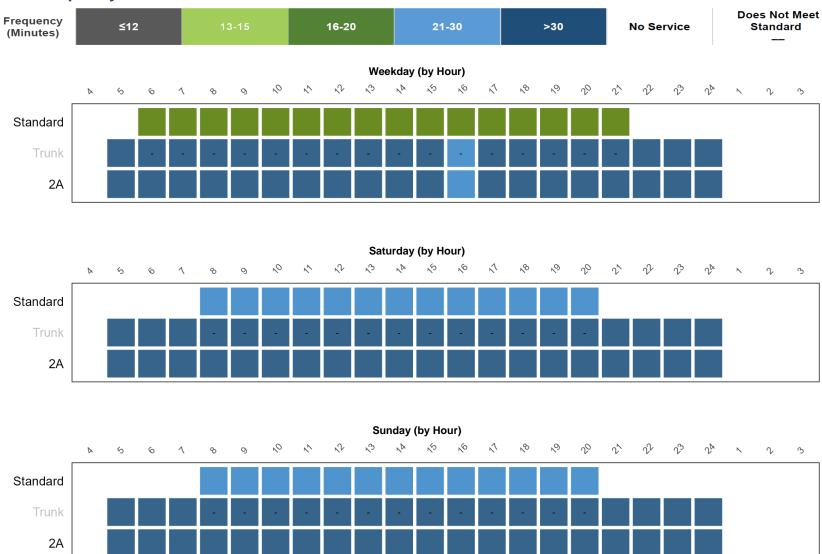


Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.29	0.32
Wee	Off-Peak Maximum Target: 1.0	0.23	0.22
	Saturday Maximum Target: 1.0	0.22	0.23
	Sunday Maximum Target: 1.0	0.19	0.19



Span and Frequency





Performance Report Card

Washington Blvd.-Dunn Loring

		Weekday		Saturday			Sunday			
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	5:45 AM - 12:16 AM	-	Α	5:45 AM - 12:16 AM	-	Α	5:45 AM - 12:16 AM	-	Α
Avaik	Frequency of Service varies	Peak: 32.0 / Off-Peak: 44.0	Peak: 15.6 / Off-Peak: 20.1	Е	44.0	24.7	Е	44.0	24.6	E
Productivity	Passengers per Revenue Hour 20	22.4	24.3	Α	18.1	23.1	С	14.9	20.5	Е
Produ	Passengers per Revenue Mile 2	2.2	2.4	Α	1.8	2.1	D	1.5	1.9	E
	On-Time Performance 79%	86%	77%	Α	88%	77%	Α	88%	79%	Α
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.3	Off-Peak: 0.34 Peak: 0.42	Α	0.22	0.33	Α	0.19	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.33	\$ 5.78	В	\$6.60	\$ 6.01	Е	\$7.99	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	23%	20%	Α	18%	18%	С	15%	16%	D



Route 2A

	Measure Standard	dard Route Average Class Tier Average			Grade					
Availability	Number of Stops per Mile 4-5		3.7		4.5			Е		
Route Design	Circuity 1.75	1.31		1.44		A				
		,	Weekday		9	Saturday		,	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 20	22.4	24.3	Α	18.1	23.1	С	14.9	20.5	Е
Productivity	Passengers per Revenue Mile 2	2.2	2.4	Α	1.8	2.1	D	1.5	1.9	E
	Unique Segment Ridership 10%	49%	18%	Α	65%	35%	Α	64%	38%	Α
	On-Time Performance 79%	86%	77%	Α	88%	77%	Α	88%	79%	Α
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.23 Peak: 0.3	Off-Peak: 0.34 Peak: 0.43	Α	0.22	0.34	Α	0.19	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$5.33	\$ 5.78	В	\$6.60	\$ 6.01	E	\$7.99	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	23%	21%	Α	18%	18%	С	15%	16%	D



Operational Analysis

Miles Allocation

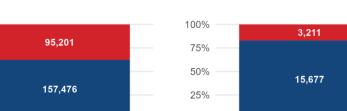
100%

75%

50%

25%

0%



0%

Deadhead Hours

Revenue Hours

Hours Allocation

Service Delivery (Monthly)

Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
24.90	19,689	19,549 (99.3%)

Service Change Summary

Deadhead Miles

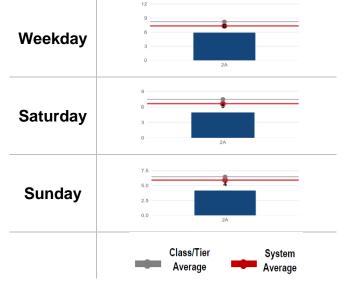
Route 2A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

Revenue Miles

No change;

Passenger Miles per Revenue Mile

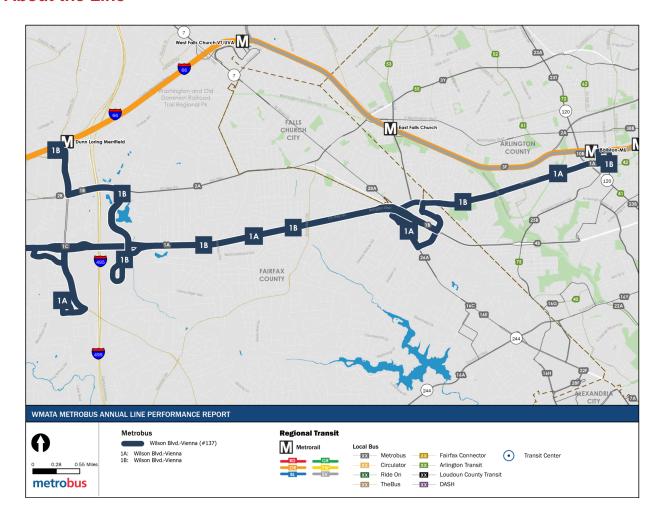


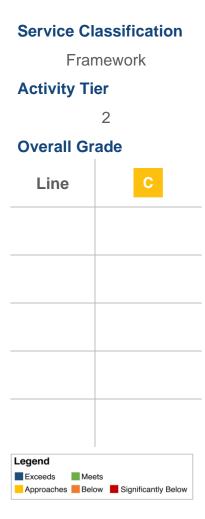


LINE: 137 - Wilson Blvd.-Vienna

ROUTE(S): 1A, 1B

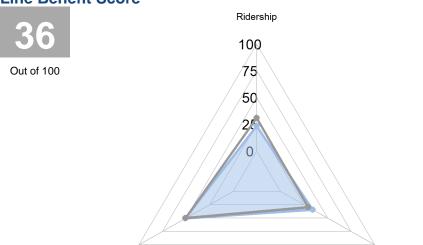
About the Line







Line Benefit Score



Classification A	verage	\triangle		
Line Focus:	Population Served	Network Value	Ridership	Balanced
Line Score	51	34	23	

Operating Statistics

Population Served

S	Annual Operating Costs	\$6,677,331
	Peak Vehicles	15
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

İİİ	Service Area Population	62,225	
•••	People of	Service Area	18,549
TTT	Color Population	% Riders Surveyed	78%
1	Low Income	Service Area	14,582
311	Household	% Riders Surveyed	60%

Facilities/Amenities

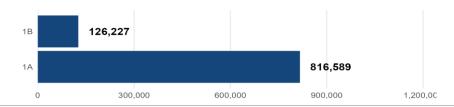
Network Value

	Bus Stops	124
	% Stops With Shelters	26%
	% Stops With Benches	22%
9:00	% Stops With Real-Time Signs	0%







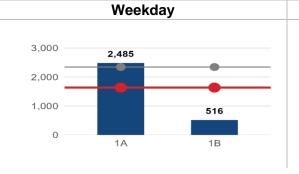


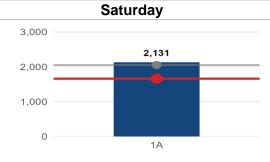
Top Transfer Locations

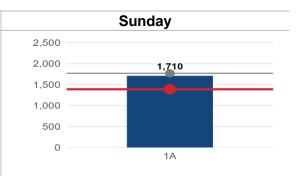
Ballston, Vienna, Dunn Loring

Average Daily Ridership









Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	EAST	WEST
Weekday	Peak Maximum Target: 1	0.29	0.3
Wee	Off-Peak Maximum Target: 1.0	0.29	0.28
	Saturday Maximum Target: 1.0	0.3	0.28
	Sunday Maximum Target: 1.0	0.26	0.24



Span and Frequency





Performance Report Card

Wilson Blvd.-Vienna

		Weekday		Saturday		Sunday				
	Measure Standard	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:54 AM - 2:51 AM	-	Α	5:29 AM - 2:51 AM	-	Α	7:00 AM - 2:26 AM	-	Α
Avaik	Frequency of Service varies	Peak: 11.0 / Off-Peak: 16.0	Peak: 15.6 / Off-Peak: 20.1	Α	23.0	24.7	Α	23.0	24.6	Α
Productivity	Passengers per Revenue Hour 20	17.7	24.3	D	16.8	23.1	D	15.6	20.5	Е
Produ	Passengers per Revenue Mile 2	1.6	2.4	E	1.5	2.1	Е	1.3	1.9	Е
	On-Time Performance 79%	82%	77%	В	85%	77%	Α	81%	79%	В
Reliability	Crowding 5%	0%	1%	Α	0%	1%	Α	0%	0%	Α
<u>~</u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.28 Peak: 0.29	Off-Peak: 0.34 Peak: 0.42	Α	0.29	0.33	Α	0.25	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.75	\$ 5.78	Е	\$7.10	\$ 6.01	Е	\$7.66	\$ 6.88	E
Cc Effectiv	Cost Recovery 20%	18%	20%	С	17%	18%	D	16%	16%	D



Route 1A

	Measure Standard	Route Average		Class Tier Average		Grade				
Availability	Number of Stops per Mile 4-5	4.1		4.5		Α				
Route Design	Circuity 1.75	1.51		1.44		Α				
		Ţ	Weekday		9	Saturday		Ş	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	18.8	24.3	С	16.8	23.1	D	15.6	20.5	E
Productivity	Passengers per Revenue Mile 2	1.7	2.4	D	1.5	2.1	E	1.3	1.9	E
	Unique Segment Ridership 10%	8%	18%	С	71%	35%	Α	71%	38%	Α
	On-Time Performance 79%	82%	77%	В	85%	77%	Α	81%	79%	В
Reliability	Crowding 5%	0%	1%	A	0%	1%	Α	0%	0%	Α
<u> </u>	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.29 Peak: 0.36	Off-Peak: 0.34 Peak: 0.43	Α	0.29	0.34	Α	0.25	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$6.34	\$ 5.78	D	\$7.10	\$ 6.01	E	\$7.66	\$ 6.88	Е
C _c Effecti	Cost Recovery 20%	19%	21%	С	17%	18%	D	16%	16%	D



Route 1B

	Measure Standard	Ro	ute Average		Class Tier Average		Grade			
Availability	Number of Stops per Mile 4-5	3.2		4.5		E				
Route Design	Circuity 1.75	1.49		1.44		А				
		1	Weekday		9	Saturday		9	Sunday	
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
	Passengers per Revenue Hour 20	13.7	24.3	Е	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 2	1.3	2.4	Е	-	-	-	-	-	-
	Unique Segment Ridership 10%	10%	18%	С	-	-	-	-	-	-
	On-Time Performance 79%	83%	77%	В	-	-	-	-	-	-
Reliability	Crowding 5%	0%	1%	Α	-	-	-	-	-	-
	Load Factor Peak: 1 / Off-Peak: 1.0	Off-Peak: 0.19 Peak: 0.22	Off-Peak: 0.34 Peak: 0.43	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$8.72	\$ 5.78	E	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 20%	15%	21%	D	-	-	-	-	-	-

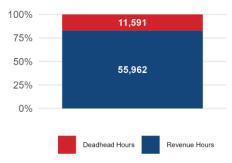


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
1A	28.30	39,169	38,829 (99.1%)
1B	28.50	10,209	10,126 (99.2%)

Service Change Summary

Route 1A - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

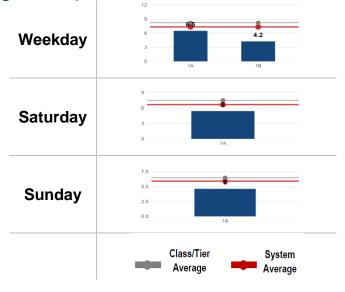
No change;

Route 1B - Dec 2022:

Weekday: No change; Saturday: No change; Sunday:

No change;

Passenger Miles per Revenue Mile

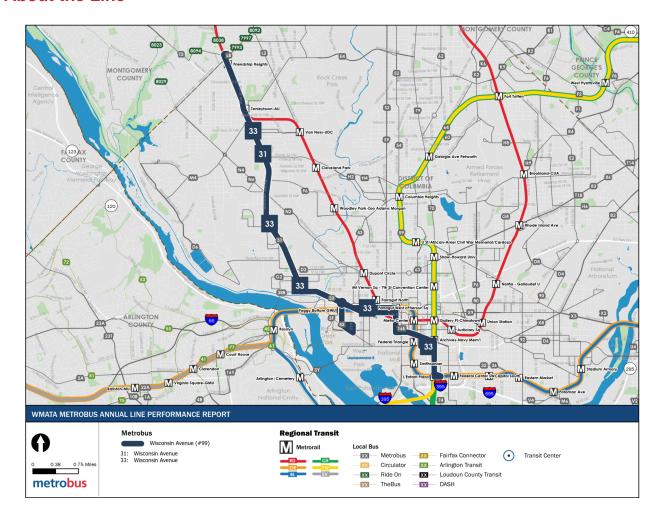


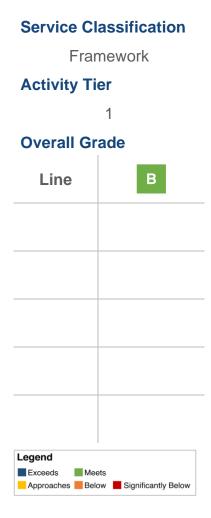


LINE: 99 - Wisconsin Avenue

ROUTE(S): 31, 33

About the Line







| State | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the state | Compared to the stat

Population Served Network Value

Classification Average

Line Focus:
Population Served
Line Score:

45

Network Value Ridership
Balanced

60

65

Operating Statistics

S	Annual Operating Costs	\$9,308,009
	Peak Vehicles	22
	Vehicle Type(s)	40 Foot

Service Area Context (1/4 Mile, Survey Weekday Only)

iii	Service Area Population	49,752	
•••	People of Color Population	Service Area	9,936
TTT		% Riders Surveyed	50%
1	Low Income	Service Area	7,322
3 Household	Household	% Riders Surveyed	26%

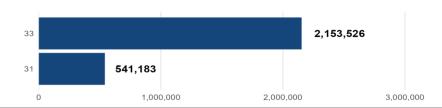
Facilities/Amenities

Metro	Bus Stops	95
	% Stops With Shelters	44%
	% Stops With Benches	41%
9:00	% Stops With Real-Time Signs	27%









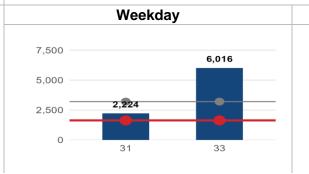
Top Transfer Locations

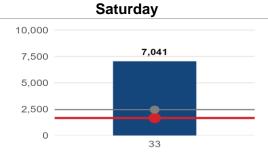
Foggy Bottom, Tenleytown-AU, Archives-Navy Memorial

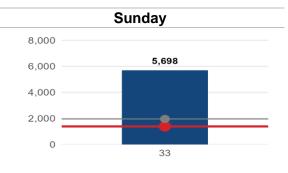
Average Daily Ridership



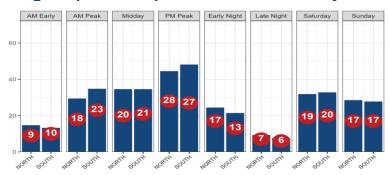








Average Trip Ridership and Maximum Load by Time Period



Vehicle Load Factor

	Direction:	NORTH	SOUTH	
Weekday	Peak Maximum Target: 1.2	0.61	0.63	
Wee	Off-Peak Maximum Target: 1.0	0.43	0.41	
	Saturday Maximum Target: 1.0	0.48	0.5	
	Sunday Maximum Target: 1.0	0.43	0.42	



Span and Frequency





Performance Report Card

Wisconsin Avenue

Measure Standard		Weekday		Saturday			Sunday			
		Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade	Line Avg.	Class/Tier Avg.	Grade
Availability	Span of Service varies	4:20 AM - 2:31 AM	-	Α	4:20 AM - 2:33 AM	-	Α	4:20 AM - 2:30 AM	-	Α
Avail	Frequency of Service varies	Peak: 7.0 / Off-Peak: 9.0	Peak: 14.7 / Off-Peak: 18.6	Α	11.0	20.8	Α	12.0	23.9	Α
ctivity	Passengers per Revenue Hour 30	34.7	29.9	Α	33.4	25.2	Α	30.7	22.9	В
Productivity	Passengers per Revenue Mile 4	4.7	3.9	Α	4.3	3.1	В	3.8	2.7	С
	On-Time Performance 79%	69%	74%	E	69%	75%	E	72%	76%	D
Reliability	Crowding 5%	8%	3%	E	8%	1%	E	4%	1%	Α
<u>~~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.62	Off-Peak: 0.33 Peak: 0.46	A	0.49	0.33	A	0.42	0.29	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.43	\$ 4.49	Α	\$3.57	\$ 5.36	Α	\$3.89	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	48%	25%	Α	46%	21%	Α	42%	19%	Α



Route 31

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	4.6		5.2			Α			
Route Design	Circuity 1.75	1.32		1.29			А			
		,	Weekday		Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
- xx	Passengers per Revenue Hour 30	38.8	29.9	Α	-	-	-	-	-	-
Productivity	Passengers per Revenue Mile 4	5.3	3.9	Α	-	-	-	-	-	-
Pr	Unique Segment Ridership 10%	0%	23%	Е	-	-	-	-	-	-
	On-Time Performance 79%	72%	74%	D	-	-	-	-	-	
Reliability	Crowding 5%	7%	3%	Е	-	-	-	-	-	-
	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.57	Off-Peak: 0.34 Peak: 0.47	Α	-	-	-	-	-	-
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.08	\$ 4.49	Α	-	-	-	-	-	-
Cc Effectiv	Cost Recovery 25%	54%	26%	Α	-	-		-	-	



Route 33

Measure Standard		Route Average		Class Tier Average			Grade			
Availability	Number of Stops per Mile 4-5	5.2		5.2			Е			
Route Design	Circuity 1.75	1.18		1.29			А			
		,	Weekday		Saturday			Sunday		
	Measure Standard	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade	Route Avg.	Class/Tier Avg.	Grade
ity	Passengers per Revenue Hour 30	33.4	29.9	Α	33.4	25.2	Α	30.7	22.9	В
Productivity	Passengers per Revenue Mile 4	4.5	3.9	Α	4.3	3.1	В	3.8	2.7	C
	Unique Segment Ridership 10%	3%	23%	E	51%	34%	A	52%	35%	Α
	On-Time Performance 79%	69%	74%	D	69%	75%	D	72%	76%	D
Reliability	Crowding 5%	9%	3%	E	8%	1%	E	4%	1%	Α
<u>~</u>	Load Factor Peak: 1.2 / Off-Peak: 1.0	Off-Peak: 0.42 Peak: 0.65	Off-Peak: 0.34 Peak: 0.47	Α	0.49	0.34	Α	0.42	0.3	Α
Cost Effectiveness	Operating Cost per Passenger Trip \$5	\$3.57	\$ 4.49	Α	\$3.57	\$ 5.36	A	\$3.89	\$ 5.93	Α
Cc Effectiv	Cost Recovery 25%	46%	26%	Α	46%	21%	Α	42%	19%	Α

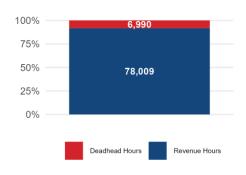


Operational Analysis

Miles Allocation



Hours Allocation



Service Delivery (Monthly)

Route	Length (miles)	Trips Scheduled	Trips Delivered (Percentage)
31	15.30	17,181	16,833 (98.0%)
33	17.50	69,375	68,257 (98.4%)

Service Change Summary

Route 31 - Dec 2022:

Weekday: No Change; Saturday: NA; Sunday: NA;

Route 33 - Dec 2022:

Weekday: No Change; Saturday: No Change; Sunday:

No Change;

Passenger Miles per Revenue Mile

